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August 12, 2003

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FILED³
AUG 1 3 2003

Mr. Dale Hardy Roberts
Executive Secretary
Missouri Public Service Commission
200 Madison Street, PO Box 360
Jefferson City, MO 65102-0360

Missouri Public Service Commission

RE: In the Matter of the Application of Dial-Around Telecom, Inc. for a Certificate of Authority to Provide Interexchange Telecommunications Services in the State of Missouri

Dear Mr. Roberts:

Enclosed please find for filing the original plus eight (8) copies of the Amended Application of Dial-Around Telecom, Inc., in the above-captioned matter.

The purpose of this filing is:

- (1) clarify operations as non-facility based. cf para 4 and 9
- (2) Revise statutory and regulatory waiver requests
- (3) Temporary waiver of 4 CSR 240-3.510(1)(c)

If you should have any questions concerning the enclosed filing, please do not hesitate to contact me. Thank you.

Very truly yours,

HENDREN AND ANDRAE, L.L.C.

Richard S. Brownlee, III

RSB:sa Enclosures Public Counsel General Counsel Mark Angell



BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

IN THE MATTER OF THE APPLICATION)	Service Commission
OF DIAL-AROUND TELECOM, INC.)	- Commission
FOR A CERTIFICATE OF) CASE NO.	
SERVICE TO PROVIDE INTEREXCHANGE)	
TELECOMMUNICATIONS SERVICES)	

AMENDED APPLICATION

Dial-Around Telecom, Inc., by Hendren and Andrae, LLC, Richard S. Brownlee, III, and files this verified application pursuant to 4 CSR 240-2.060 and 4 CSR 240-3.510, and respectfully requests that the Missouri Service Commission ("Commission") issue an order that:

- (a) Grants Applicant a Certificate of Service Authority to provide Interexchange telecommunications resale services, including related operator services, pursuant to Chapter 392 of the Missouri Revised Statutes and Commission Rules.
 - (b) Grants competitive status to Applicant.
- (c) Waives certain Commission rules and statutory provisions pursuant to Section 392.420, RSMo Cumm. Supp. 1992.

In support of its request, Applicant states:

1. The legal name and principal office or place of business of the Applicant is:

> Dial-Around Teledom, Inc. 1075 Rosewood Drive Grapevine, Texas 76051 (817) 329-7424

- 2. Dial-Around Telecom, Inc. is a Florida Corporation which was certified to transact business in the State of Florida on September 17, 2002. A copy of Applicant's Certificate of Authority to transact business in the State of Missouri as a foreign corporation is attached hereto as Exhibit A
 - 3. Name and address of Applicants in-state attorney is:

Richard S. Brownlee III
Hendren and Andrae, LLC
221 Bolivar Street, Suite 300
Jefferson City, Missouri 65102
Telephone: (573) 636-8135
Facsimile: (573) 636-4905

- 4. Applicant proposes to provide the following interexchange telecommunications services throughout the State of Missouri:
 - * 1+ Residential Equal Access
 - * 1+ Business Equal Access
 - * 800 Service
 - * Travel Card Service
 - * Debit Card Service
 - * Alternate Operator Services

Dial-Around Telecom, Inc. intends to provide

telecommunications services as a non-facilities based reseller of

the Interexchange Services utilizing its own switches and

underlying carrier's network facilities. The customer will become

a customer of applicant, not the underlying carrier. Dial-Around

Telecom, Inc. agrees not to block access to any customer or to any

other long distance provider or local exchange carrier.

Dial-Around Telecom, Inc. will assume responsibility for billing,

trouble reporting, and customer service on the services

Dial-Around Telecom, Inc. bills directly. The operator services and residential services will be billed by a third party billing entity who has billing and collection agreements with the LEC's will handle billing, trouble reporting to Dial-Around Telecom, Inc., and initial customer service. All customer service issues that the third party billing entity can not resolve will be sent to Dial-Around Telecom, Inc. to handle directly with the customer.

Directory assistance will be provided by the underlying carrier. Customer service complaints/inquiries may be handled by the following:

Third Party Billing Entity - LEC ZPDI - Zero Plus Dialing, Inc. 9311 San Pedro, Suite 300 San Antonio, Texas 78216 1-800-879-0734

Mr. Hayri M. Barutcu Customer Relations Dial-Around Telecom, Inc. 2637 E. Atlantic Blvd, Suite 242 Pompano Beach, FL 33062 (954)478-0115

- 5. Applicant has the experience in the telecommunications industry and the technical and financial resources to provide telecommunications services within Missouri.
- 6. A brief description of the qualification and experience of the Management is attached as **Exhibit B.** Applicant's balance sheet statement is attached as **Exhibit C.**

- 7. Applicant will file its tariff for approval prior to the granting of the authority sort herein, and hereby request waiver of 4 CSR 240-3.510(1)(C).
- 8. Applicant request classification as a competitive telecommunications company within the State of Missouri.

 Applicant believes that its proposed services will be subject to sufficient competition to justify a lesser degree regulation.

 Granting of the application will allow greater price and service options to telephone users.
- 9. Applicant also requests, pursuant to Section 392.420, RSMo (Cumm.Supp.1992), that the Commission waive the application of the following rules and statutory provisions as it relates to the regulation of Applicant.

<u>Statutes</u>	Commission Rules
392.210.2	4 CSR 240-3.545(2)(C)
392.240.1	4 CSR 240-3.550(5)(C)
392.270 .	4 CSR 240-10.020
392.280	4 CSR 240-30.040
392.290	4 CSR 240-33.030
392.300.2	
392.310	
392.320	
392.330	
392.340	

The above-referenced rules and statutory provisions have been waived to other interexchange carriers in prior cases. Dial-Around Telecom, Inc. requests waiver of same for the following reasons:

It is a non-facilities-based reseller of Interexchange telecommunications services. It is not regulated by the PSC as a

monopoly service provider. It relies on the competitive marketplace to determine acceptable terms and rates for the various competitive telecommunications services offered by the company.

- 10. Applicant has no pending actions or final, unsatisfied judgments or decisions against it from any state or federal agency or court which involve customer service or rates, which action, judgment or decision has occurred within three (3) years of the date of the application.
 - 11. No annual report or assessment reports are overdue.
- 12. Applicant pursuant to Section 386.570 RSMo, will comply with all applicable Commission Rules except those which are specifically waived by the Commission pursuant to a request filed by the Applicant.
- 13. Correspondence or communications pertaining to this Application should be addressed to:

Richard S. Brownlee, III
Hendren and Andrae, LLC
P.O. Box 1069
221 Bolivar Street, Suite 300
Jefferson City, Mo. 65102
(573) 636-8135
(573) 636-5226 (fax)

Mark J. Angell
Dial-Around Telecom, Inc.
1075 Rosewood Dr.
Grapevine, TX 76051
(817) 329-7424
(817) 329-5445 (fax)

WHEREFORE, Applicant respectfully requests that the Missouri Public Service Commission grant it a certificate of service authority to provide Interexchange Telecommunications Services within the State of Missouri. Applicant also request classification as a competitive telecommunications company. In

addition Applicant requests a waiver of the above-referenced rules and statutory provisions.

Respectfully submitted,

HENDREN AND ANDRAE, LLC

Richard S. Brownlee, III, #22422 221 Bolivar Street, Suite 300 P.O. Box 1069 Jefferson City, Mo 65102 (573) 636-8135 (573) 636-4905 (facsimile)

ATTORNEYS FOR DIAL-AROUND TELECOM, INC.

CERTIFICATE OF SERVICE

Comes now Applicant, and states that copies of this Amended Application was hand delivered to the Office of Public Counsel and General Counsel on the $12^{\rm th}$ day of August, 2003.

Richard S. Brownlee, III