Exhibit No. 102

Exhibit No.:

Issues: Staff's Report of Second MEEIA

Prudence Review of Cycle 2 Costs Related to the Missouri Energy Efficiency Investment

Act

Witness: Cynthia M. Tandy

Sponsoring Party: MoPSC Staff
Type of Exhibit: Direct Testimony

Case No.: EO-2020-0227 (Consolidated

with EO-2020-0228)

Date Testimony Prepared: August 12, 2020

MISSOURI PUBLIC SERVICE COMMISSION INDUSTRY ANALYSIS DIVISION ENERGY RESOURCES DEPARTMENT

DIRECT TESTIMONY

OF

CYNTHIA M. TANDY

EVERGY METRO, INC. and EVERGY MISSOURI WEST, INC. d/b/a EVERGY MISSOURI METRO and EVERGY MISSOURI WEST

CASE NO. EO-2020-0227 (Consolidated with Case No. EO-2020-0228)

Jefferson City, Missouri August 2020

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| 6 | d/b/a EVERGY MISSOURI METRO and EVERGY MISSOURI WEST |
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| 1 | | DIRECT TESTIMONY |
|----|----------------|--------------------------------------------------------------------------------|
| 2 | | \mathbf{OF} |
| 3 | | CYNTHIA M. TANDY |
| 4 | | EVERGY MISSOURI METRO |
| 5 | | and |
| 6 | | EVERGY MISSOURI WEST |
| 7 | CA | SE NO. EO-2020-0227 (Consolidated with Case No. EO-2020-0228) |
| 8 | Q. | Please state your name and business address. |
| 9 | A. | Cynthia M. Tandy, 200 Madison Street, Jefferson City, MO 65102. |
| 10 | Q. | By whom are you employed and in what capacity? |
| 11 | A. | I am employed by the Missouri Public Service Commission ("Commission" |
| 12 | or "PSC") as | a Utility Regulatory Auditor. |
| 13 | Q. | Please describe your educational background and work experience. |
| 14 | A. | Please refer to Schedule CMT-D1 attached hereto. |
| 15 | Q. | Have you previously filed testimony before this Commission? |
| 16 | A. | No, I have not. Please refer to Schedule CMT-D2 for a list of cases in which I |
| 17 | have previous | sly led or participated, but no testimony by me was required in those cases. |
| 18 | Q. | Have you participated in the Commission Staff's audit of Evergy Metro, Inc. |
| 19 | d/b/a Evergy | Missouri Metro ("Evergy Missouri Metro") and Evergy Missouri West, Inc. d/b/a |
| 20 | Evergy Miss | ouri West ("Evergy Missouri West") (collectively "Evergy"), concerning the |
| 21 | Staff's pruder | nce reviews in this proceeding? |
| 22 | A. | Yes, I have, with the assistance of other members of the Staff. |

EXECUTIVE SUMMARY

- Q. Please summarize your direct testimony in this proceeding.
- A. I am sponsoring certain recommended disallowances in the *Staff's Reports of Second Prudence Review of Cycle 2 Costs Related to the Missouri Energy Efficiency Investment Act* ("Staff Reports"), which were originally filed on June 30, 2020, in Case Nos. EO-2020-0227 and EO-2020-0228, 1 copies of which (both Public and Confidential) are attached to Staff Witness Brad J. Fortson's direct testimony. Staff has conducted a review of all of the Demand-Side Investment Mechanism ("DSIM") components (program costs, gross annual energy and demand savings, interest, earnings opportunity, and throughput disincentive) during the review periods² for Evergy Missouri Metro and Evergy Missouri West's Missouri Energy Efficiency Investment Act (MEEIA) programs. My testimony provides an overview of Staff's recommended disallowances on the administrative costs.

PRUDENCE REVIEW AND STAFF REPORT

- Q. Please describe Staff's Prudence Review.
- A. Staff conducted a review of all the DSIM components (program costs, gross annual energy and demand savings, interest, earnings opportunity, and throughput disincentive) during the review periods for Evergy Missouri Metro and Evergy Missouri West's MEEIA expenses. As noted in the Staff Reports, Staff provides a description of the components it reviewed, a discussion of its review, a summary of any cost implications and Staff's conclusions based on its review of the components. During its review, and as more fully explained below and in the Staff Reports, Staff identifies certain expenses where it recommends disallowances.

¹ These cases were consolidated into Case No. EO-2020-0227 on August 5, 2020, in the Commission's *Order Consolidating Cases and Setting Procedural Schedule*.

² Both reports covered the Review Period of April 1, 2018 through December 31, 2019.

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OVERVIEW OF STAFF'S PROPOSED DISALLOWANCES FOR ADMINISTRATIVE EXPENSES

- Q. In its review of Evergy Missouri Metro and Evergy Missouri West's MEEIA programs for this Review Period, what disallowances are you recommending?
- A. I have made recommended disallowances due to: 1) certain administrative expenses were determined to not be directly related to MEEIA; 2) certain Cycle 3 expenses were recorded in Cycle 2; and 3) lack of documentation for certain costs. The disallowances I am recommending are as proposed in the charts below:

EVERGY MISSOURI METRO

| Costs | Explanation of Costs | Disallowed Cost | Interest | Total Disallowance | |
|--------------------------------------|----------------------|--------------------|----------|-----------------------|--|
| Conferences and Meetings | Report Page 14 | \$ 2,456.86 | \$ 98.87 | \$ 2,555.73 | |
| Cycle 3 Expenses | Report Page 15 | \$ 1,786.42 | \$ 57.28 | \$ 1,843.70 | |
| Memberships/Sponsorship/Assn Fees | Report Page 17 | \$14,559.00 | \$418.78 | \$14,977.78 | |
| Other Expenses | Report Page 18 | \$ 1,526.08 | \$ 31.00 | \$ 1,557.08 | |
| Total Disallowed Costs | | \$20,328.36 | \$605.93 | \$20,934.29 | |

EVERGY MISSOURI WEST

| Costs | Explanation of Costs | Disallowed Cost | Interest | Total Disallowance | | |
|--------------------------------------|----------------------|--------------------|----------|-----------------------|--|--|
| Conferences and Meetings | Report Page 13 | \$ 2,610.38 | \$123.73 | \$ 2,734.11 | | |
| Cycle 3 Expenses | Report Page 15 | \$ 673.75 | \$ 12.07 | \$ 685.82 | | |
| Memberships/Sponsorship/Assn Fees | Report Page 16 | \$ 7,059.00 | \$217.04 | \$ 7,276.04 | | |
| Other Expenses | Report Page 17 | \$ 954.52 | \$ 21.96 | \$ 976.48 | | |
| Total Disallowed Costs | | \$11,297.65 | \$374.80 | \$11,672.45 | | |

A.

Yes, it does.

Q. Are you providing any additional information with your direct testimony in regard to the administrative costs that were disallowed?

A. Yes, attached hereto as Schedules CMT-D3 and CMT-D3A are work sheets that provide more detail on the disallowed administrative costs.

Q. Are any other Staff witnesses providing direct testimony in this case?

A. Yes. Staff witness Brad J. Fortson is sponsoring the Staff Reports and provides an overview of Staff's direct case and Staff witness J Luebbert provides direct testimony on recommended disallowances for Demand Response.

Q. Does this conclude your direct testimony in this proceeding?

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

| Efficiency Programs of Evergy Metro, Inc.) d/b/a Evergy Missouri Metro) | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------|------|
| AFFIDAVIT OF CYNTHIA M. TANDY | |
| STATE OF MISSOURI) | |
| COUNTY OF COLE) ss. | |
| COMES NOW CYNTHIA M. TANDY and on her oath declares that she is of sound mental benefit and the declares that the formation Direct Texts and Contain M. Tanda | |
| and lawful age; that she contributed to the foregoing <i>Direct Testimony of Cynthia M. Tandy</i> ; | |
| that the same is true and correct according to her best knowledge and belief, under penalty perjury. | y of |
| Further the Affiant sayeth not. | |
| /s/ Cynthia M. TandyCYNTHIA M. TANDY | |

Educational Background and Work Experience of Cynthia M. Tandy

My educational background includes a Master of Business Administration degree from William Woods University in Fulton, Missouri and a Bachelor of Science degree in Accounting (with a minor in Economics) from Lincoln University in Jefferson City, Missouri.

After an early retirement from OATS, Inc., Columbia, Missouri, in November 2018, I started a new career as a Utility Regulatory Auditor I and then promoted to Auditor II with the Energy Resource Department of the Missouri Public Service Commission. Since that point, my experience includes Prudence Reviews, MEEIA Prudence Review, True-ups and FAR filings with four consisting of PISA calculations.

My prior work experience includes 20 years in the public transportation business and consulting. From 1998 to 2018, I held the position of Finance Director for OATS, Inc., Columbia, Missouri. During those 20 years, I was one of three administrative personnel with oversight responsibility for the \$30 million dollar company. OATS provides transportation services in 87 of the 114 counties in Missouri through eight regional offices. OATS is the largest rural public transportation provider in the United States. As Finance Director I had the privilege of working with various forms of funding and regulatory requirements with the federal government, State of Missouri and over 1,000 other agencies throughout Missouri.

Prior to working at OATS, I was employed for over a year as the Controller with the Missouri Development Finance Board. This is a quasi-government agency that handles bond issuances, large tax credits for economic development projects in Missouri, infrastructure and guarantee loan programs. I was involved in all these programs.

Earlier, as the Controller for the Jefferson City Area Chamber of Commerce, I handled all the accounting functions of the Chamber along with two economic development organizations and the Jefferson City Convention and Visitors Bureau for four years.

My prior experience was in the secretarial areas as a support staff for many different levels of the organizations, such as the Department of Elementary and Secondary Education. I also handled the Food Distribution Program in the 1980s in the southern part of Missouri.

CASE PROCEEDING PARTICIPATION

CYNTHIA M. TANDY, REGULATORY AUDITOR

| PARTICIPATION | | | LEAD | |
|-------------------------------------|------------------------------|----------------------------------|-------|--------|
| COMPANY | CASE NUMBER | ISSUE | STAFF | STATUS |
| EMPIRE | ER-2020-0059 | FAC PRUDENCE REVIEW (8TH) | | |
| EMPIRE | EO-2019-0302 | 19th FAC TRUE-UP | LEAD | |
| EMPIRE | EO-2020-0094 | 20th FAC TRUE-UP | LEAD | |
| EMPIRE | EO-2020-0312 | 21st FAC TRUE-UP | | |
| EMPIRE | ER-2019-0301 | FAR FILING-6th REVISED (21st AP) | LEAD | |
| EMPIRE | ER-2020-0093 | FAR FILING-7th REVISED (22nd AP) | LEAD | |
| EMPIRE | ER-2020-0311 | FAR FILING-8th REVISED (23rd AP) | | * |
| | | | | |
| KCPL | EO-2019-0068 | FAC PRUDENCE REVIEW (2nd) | | |
| EVERGY MO METRO (prior KCPL) | EO-2020-0263 | FAC PRUDENCE REVIEW (3rd) | | ** |
| KCPL | EO-2020-0026 | 8th FAC TRUE-UP (5th AP) | 1 | İ |
| EVERGY MO METRO (prior KCPL) | EO-2020-0220 | 9th FAC TRUE-UP (6th AP) | LEAD | |
| EVERGY MO METRO (prior KCPL) | EO-2021-0023 | 10th FAC TRUE-UP (7th AP) | LEAD | ** |
| KCPL | ER-2020-0025 | FAR FILING-2nd REVISED (8th AP) | | |
| EVERGY MO METRO (prior KCPL) | ER-2020-0221 | FAR FILING-3rd REVISED (9th AP) | LEAD | |
| EVERGY MO METRO (prior KCPL) | ER-2021-0025 | FAR FILING-4ti REVISED (10th AP) | LEAD | ** |
| EVERGY MO METRO (prior KCPL) | EO-2020-0227 | MEEIA PRUDENCE REVIEW (2nd) | | * |
| KCPL GMO | EO-2019-0067 | FAC PRUDENCE REVIEW (8th) | | |
| EVERGY MO WEST (prior KCPL GMO) | EO-2019-0067 | FAC PRUDENCE REVIEW (9th) | | 1 ** |
| KCPL GMO | ER-2019-0199 | 20th FAC TRUE-UP | | |
| KCPL GMO | ER-2019-0199 ER-2019-0414 | 21st FAC TRUE-UP | | |
| EVERGY MO WEST (prior KCPL GMO) | EO-2020-0188 | 22nd FAC TRUE-UP | | |
| EVERGY MO WEST (prior KCPL GMO) | EO-2020-0188 EO-2020-0420 | 23rd FAC TRUE-UP | | ** |
| KCPL GMO | ER-2019-0198 | FAR FILING-4th REVISED (23rd AP) | | |
| KCPL GMO | ER-2019-0198 | FAR FILING-1st (24th AP) | _ | |
| EVERGY MO WEST (prior KCPL GMO) | ER-2019-0413 ER-2020-0189 | FAR Filing-1st (24th AP) | | |
| EVERGY MO WEST (prior KCPL GMO) | ER-2020-0189 ER-2020-0421 | FAR Filing-3rd REVISED (25th AP) | | ** |
| EVERGY MO WEST (prior KCPL GMO) | ER-2020-0421 EO-2020-0228 | MEEIA REVIEW (CYCLE 2) (2nd) | | * |
| EVENOV INC WEST (prior Rei 2 divio) | 20 2020 0220 | 101221111201200 (81822 2) (2114) | | |
| UNION ELECTRIC (AMEREN UE) | EO-2019-0257 | FAC PRUDENCE REVIEW (7th) | | |
| UNION ELECTRIC (AMEREN UE) | ER-2019-0153 | 26th FAC TRUE-UP | | |
| UNION ELECTRIC (AMEREN UE) | EO-2019-0289 | 27th FAC TRUE-UP | | İ |
| UNION ELECTRIC (AMEREN UE) | ER-2020-0020 | 28th FAC TRUE-UP | LEAD | |
| UNION ELECTRIC (AMEREN UE) | ER-2020-0144 | 29th FAC TRUE-UP | | |
| UNION ELECTRIC (AMEREN UE) | ER-2021-0024 | 30th FAC TRUE-UP | | ** |
| UNION ELECTRIC (AMEREN UE) | ER-2019-0152 | FAR FILING-5th REVISED (29th AP) | | |
| UNION ELECTRIC (AMEREN UE) | ER-2019-0287 | FAR FILING-6th REVISED (30th AP) | | |
| UNION ELECTRIC (AMEREN UE) | ER-2020-0019 | FAR FILING-7th REVISED (31th AP) | LEAD | |
| UNION ELECTRIC (AMEREN UE) | ER-2020-0143 | FAR FILING-8th REVISED (32nd AP) | | |
| UNION ELECTRIC (AMEREN UE) | ER-2021-0022 | FAR FILING-9th REVISED (33rd AP) | | ** |
| UNION ELECTRIC (AMEREN UE) | EO-2019-0376 | MEEIA REVIEW (CYCLE 2) | | |
| | | | | 0 |

Status:

In Hearing

**

In Process (working on case)

EVERGY MISSOURI METRO, INC.

| | conferences/meetings | | | M | EEIA III | | | memberships/sponsorships | | | | |
|-----------|--------------------------------|----------------|-----------|----------|----------|----------------|--------|--------------------------|-----------|-------------|----------------|--|
| cost | program | total interest | cost | | program | total interest | | <u>cost</u> | | program | total interest | |
| Apr-18 \$ | 403.22 344.91 resi/58.31 busi | | Apr-18 | | | | Apr-18 | | | | | |
| May-18 | | | May-18 \$ | 271.45 | business | | May-18 | \$ | 500.00 | residential | | |
| Jun-18 \$ | 512.87 business | | Jun-18 | | | | Jun-18 | | | | | |
| Jul-18 | | | Jul-18 | | | | Jul-18 | | | | | |
| Aug-18 \$ | 32.79 business | | Aug-18 | | | | Aug-18 | | | | | |
| Sep-18 \$ | 249.49 residential | | Sep-18 | | | | Sep-18 | | | | | |
| Oct-18 \$ | 582.17 310.94 resi/271.23 busi | | Oct-18 | | | | Oct-18 | | | | | |
| Nov-18 | | | Nov-18 | | | | Nov-18 | \$ | 3,300.00 | business | | |
| Dec-18 | | | Dec-18 \$ | 282.25 | business | | Dec-18 | \$ | 2,000.00 | business | | |
| Jan-19 | | | Jan-19 \$ | 586.66 | business | | Jan-19 | | | | | |
| Feb-19 | | | Feb-19 | | | | Feb-19 | | | | | |
| Mar-19 | | | Mar-19 | | | | Mar-19 | \$ | 3,000.00 | residential | | |
| Apr-19 | | | Apr-19 | | | | Apr-19 | | | | | |
| May-19 \$ | 260.72 business | | May-19 \$ | 74.39 | business | | May-19 | \$ | 2,759.00 | business | | |
| Jun-19 | | | Jun-19 \$ | 501.30 | business | | Jun-19 | | | | | |
| Jul-19 | | | Jul-19 \$ | 50.00 | business | | Jul-19 | \$ | 3,000.00 | business | | |
| Aug-19 | | | Aug-19 | | | | Aug-19 | | | | | |
| Sep-19 | | | Sep-19 \$ | 20.37 | business | | Sep-19 | | | | | |
| Oct-19 \$ | 415.60 business | | Oct-19 | | | | Oct-19 | | | | | |
| Nov-19 | | | Nov-19 | | | | Nov-19 | | | | | |
| Dec-19 | | | Dec-19 | | | | Dec-19 | | | | | |
| \$ 2 | 2,456.86 | \$ 98.87 | \$ | 1,786.42 | | \$ 57.28 | | \$ | 14,559.00 | | \$ 418.78 | |

SCHEDULE C

| | | Oth | ner expenses | | SUMMARY |
|--------|------|----------|-------------------------|----------|-----------------------------------|
| | cost | | program | \ \ | |
| Apr-18 | \$ | 25.07 | business | | |
| May-18 | | 49.05 | business | | |
| Jun-18 | | | | | |
| Jul-18 | | | |) | |
| Aug-18 | | 60.00 | business | | |
| Sep-18 | | 172.36 | business | | |
| Oct-18 | | | | | |
| Nov-18 | | | | | |
| Dec-18 | | | | | |
| Jan-19 | | | | | |
| Feb-19 | | | | | |
| Mar-19 | | 374.97 | business | | |
| Apr-19 | \$ | 6.94 | business | | |
| May-19 | | | | | |
| Jun-19 | | | | | |
| Jul-19 | | | | | |
| Aug-19 | | | business | | |
| Sep-19 | | | 117.95 resi/249.11 busi | | |
| Oct-19 | • | | business | | |
| Nov-19 | | 423.51 | business | | |
| Dec-19 | | | | | total disallowance total interest |
| | \$ | 1,526.08 | | \$ 31.00 | \$ 20,328.36 \$ 605.93 |

31

1526.08

EVERGY MISSOURI WEST, INC.

| | Conferen | ces/Meetings | | MEEIA III | | | | Memberships/Sponsorships | | | |
|--------------|--------------|-------------------------------|--------|--------------|----------------|----------------|--------------|--------------------------|----------|----------------|----------------|
| <u>Month</u> | Disallowance | classification interest total | Month | Disallowance | Classification | interest total | <u>Month</u> | Disa | llowance | Classification | interest total |
| Apr-18 | 3 \$ 74.81 | business | Apr-18 | | | | Apr-18 | \$ | 29.00 | business | |
| May-18 | 3 | | May-18 | | | | May-18 | \$ | 64.00 | business | |
| Jun-18 | \$ 1,063.02 | business | Jun-18 | | | | Jun-18 | | | | |
| Jul-18 | | residential | Jul-18 | | | | Jul-18 | | | | |
| Aug-18 | 3 \$ 376.20 | bus/res (25.00) | Aug-18 | | | | Aug-18 | \$ | 29.00 | business | |
| Sep-18 | 3 \$ 263.69 | business | Sep-18 | | | | Sep-18 | \$ | 60.00 | business | |
| Oct-18 | \$ 561.94 | business | Oct-18 | | | | Oct-18 | \$ | 29.00 | business | |
| Nov-18 | 3 | | Nov-18 | | | | Nov-18 | \$ | 3,029.00 | business | |
| Dec-18 | 3 | | Dec-18 | \$ 8.20 | business | | Dec-18 | \$ | 500.00 | business | |
| Jan-19 |) | | Jan-19 | | | | Jan-19 | \$ | 379.00 | business | |
| Feb-19 |) | | Feb-19 | | | | Feb-19 | | | | |
| Mar-19 |) | | Mar-19 | | | | Mar-19 | | | | |
| Apr-19 |) | | Apr-19 | | | | Apr-19 | | | | |
| May-19 | \$ 260.72 | business | May-19 | | | | May-19 | \$ | 2,500.00 | business | |
| Jun-19 |) | | Jun-19 | \$ 657.18 | business | | Jun-19 | 1 | | | |
| Jul-19 |) | | Jul-19 | | | | Jul-19 | | | | |
| Aug-19 |) | | Aug-19 | | | | Aug-19 | | | | |
| Sep-19 |) | | Sep-19 | \$ 8.37 | business | | Sep-19 | \$ | 70.00 | business | |
| Oct-19 |) | | Oct-19 | | | | Oct-19 | | | | |
| Nov-19 |) | | Nov-19 | | | | Nov-19 | \$ | 70.00 | business | |
| Dec-19 |) | | Dec-19 | | | | Dec-19 | \$ | 300.00 | business | |
| | \$ 2,610.38 | \$ 123.73 | | \$ 673.75 | | \$ 12.07 | /- | \$ | 7,059.00 | | \$ 217.04 |

EVERGY MISSOURI WEST, INC.

| | | Of | ther | | SUMMARY | | |
|--------|-----------|-------|-------------------------------|---|--------------------|----------------|--|
| Month | Disallowa | nce | Classification interest total | | total disallowance | total interest | |
| Apr-18 | | | | | | | |
| May-18 | | | | | | | |
| Jun-18 | | | | | | | |
| Jul-18 | | 19.88 | residential | | | | |
| Aug-18 | \$ | 60.00 | business | | | | |
| Sep-18 | \$ 1 | 72.36 | business | | | | |
| Oct-18 | | | | | | | |
| Nov-18 | | | | | | | |
| Dec-18 | | | | | | | |
| Jan-19 | | | | | 54 | | |
| Feb-19 | | | | | | | |
| Mar-19 | | | | | | | |
| Apr-19 | \$ | 6.94 | business | | | | |
| May-19 | \$ 2 | 95.00 | business | | | | |
| Jun-19 | | | | | | | |
| Jul-19 | | | | | | | |
| Aug-19 | \$ | 33.23 | business | 8 | | | |
| Sep-19 | | 67.11 | business | | | | |
| Oct-19 | | | | | | | |
| Nov-19 | | | | | | | |
| Dec-19 | | | | | | | |
| | \$ 9 | 54.52 | \$ 22.87 | | \$ 11,297.65 | \$ 375.71 | |

\$ 11,297.65