

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Vivian Houston,		)	
	Complainant,	)	
v.		)	<u>File No. GC-2011-0389</u>
		)	
Laclede Gas Company,		)	
	Respondent	)	

NOTICE OF COMPLAINT

Issue Date: June 9, 2011

Effective Date: June 9, 2011

Laclede Gas Company
720 Olive St.
St. Louis, Missouri, 63101

CERTIFIED MAIL

On June 8, 2011 Vivian Houston filed a complaint with the Missouri Public Service Commission against Laclede Gas Company. Because the value of this complaint appears to be less than \$3,000, the complaint will proceed under the Commission's small complaint procedure; 4 CSR 240-2.070(14).

Under this Commission rule, respondent shall have 30 days to satisfy the complaint or file an answer. The Staff of the Commission shall have 45 days to investigate the complaint and file the results of its investigation.

All pleadings shall be mailed to:

Secretary of the Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy shall be served upon the complainant at her address: 5936 Romaine Pl., St. Louis, MO 63112. A copy of this notice shall also be provided to the complainant.

THE COMMISSION ORDERS THAT:

1. Laclede Gas Company shall file a response to this complaint no later than July 8, 2011.
2. The Staff of the Commission shall investigate and file the results of its investigation no later than July 23, 2011.
3. This order shall become effective upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 9th day of June, 2011.