

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Bobby J. Armour,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2008-0004</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER SETTING COMPLAINT FOR HEARING

Issue Date: October 11, 2007

Effective Date: October 11, 2007

On July 3, 2007, Bobby J. Armour filed a complaint with the Missouri Public Service Commission against Laclede Gas Company. Laclede filed its answer to the complaint on August 9, 2007, and the Staff of the Missouri Public Service Commission filed its Report on August 16, 2007.

On August 24, 2007, the Commission directed Mr. Armour to file a response addressing the statements contained in Laclede Gas Company's answer and Staff's report. Mr. Armour filed that response on September 10, 2007.

By order dated September 14, 2007, the Commission set the case for a prehearing conference, which was held on October 4, 2007. In the same order, the parties were directed to jointly prepare and file a proposed procedural schedule by no later than October 9, 2007.

Laclede filed a Proposed Procedural Schedule on behalf of the parties. The proposed procedural schedule omitted any date for prefiled testimony.

The Commission has reviewed the proposed procedural schedule and agrees that there is no need for prefiled testimony in this case. The Commission will set this matter for evidentiary hearing on November 15, 2007. As the Complainant, Bobby Armour, is proceeding *pro se*, the Commission will set forth the procedure it will follow to hear Mr. Armour's case.

All testimony will be presented live and in person. Mr. Armour will testify first and present his case to the Commission. He will then be subject to cross-examination (questions), first by the Staff of the Commission, then by the Office of the Public Counsel, and finally by Laclede Gas Company.

Laclede will then present its witness[es] who will be subject to cross-examination by first by Staff, then by Public Counsel, and finally by Mr. Armour.

The Staff of the Commission will present its witness[es] next, with cross-examination first by Laclede, then by Public Counsel, and finally by Mr. Armour.

Mr. Armour is directed to bring two (2) copies of any document he intends to present at the hearing. In the event Mr. Armour intends to participate by phone, he will need to mail two (2) copies of any document he intends to present to P.O. Box 360, Jefferson City, Missouri, 65102-0360, attention Judge Voss. Any copies sent through the mail must be post-marked no later than November 8, 2007. Mr. Armour is advised that failure to participate in the evidentiary hearing could result in his case being dismissed.

IT IS ORDERED THAT:

1. This matter is set for hearing on November 15, 2007, beginning at 10:00 a.m. The hearing will be held in Room 310 in the offices of the Missouri Public Service Commission, Governor Office Building, 200 Madison Street, Jefferson City, Missouri. The hearing will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearing.
2. Bobby J. Armour shall be prepared to present his case as set forth above.
3. **Parties may participate by telephone by dialing 526-5402 (local) or 1-866-630-9346.**
4. This order shall become effective on October 11, 2007.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Cherlyn D. Voss, Regulatory Law Judge,
by delegation of authority under
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 11th day of October, 2007.