

FILED

Missouri Public
Service Commission

Complainant

y.

Respondent

) Case No. GC-2007-0164

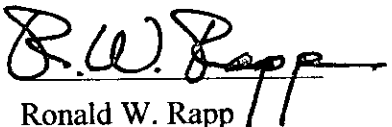
1.

In summary the 'Company' acted in a very unprofessional manner and Mr. Rapp firmly agrees with the Staff's finding that Laclede's service was poor in the manner in which it was handled and further the attitude of Company Counsel is demeaning to Mr. Rapp.

Additionally in Mr. Rapp's opinion the one bright spot in all of this is the news that Fred Weber is seeking opportunity to provide natural gas services. Mr. Rapp is a seasoned practitioner of the Capitalistic Trade System in the USA and firmly believes that freedom of trade would solve situations such as the bureaucratic and monopolistic position that Laclede Gas Company forces upon the population in this area. Mr. Rapp has expressed his wishes to the Public Service Commission to support a move to provide alternative sources for the purchase of natural gas. History has proven the efficacy of economics in the resulting breakup of the telephonic monopoly.

WHEREFORE, in light of the foregoing, Mr. Rapp respectfully requests that the Commission sustain the complaint because Mr. Rapp (the customer) has received much more harassment than to which he deserved and uphold Staff's recommendation with respect to adjustments and refunds as Laclede acted with execrable professional practice in this matter.

Respectfully Submitted,


Ronald W. Rapp
Attorney

Certificate of Service

The undersigned certifies that a true and correct copy of the foregoing Response was served on the Respondent and on the General Counsel of the Staff of the Missouri Public Service Commission on this 9th day of February, 2007, by hand-delivery regular mail, postage prepaid.

R. W. Rapp

RECEIVED
FEB 13 2007
COMMISSION COUNSEL
PUBLIC SERVICE COMMISSION