

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Eleanor Hickerson,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. GC-2007-0450
	)	
Laclede Gas Co.,	)	
	)	
Respondent.	)	

**STAFF RECOMMENDATION AND MEMORANDUM**

COMES NOW the Staff and in Response to the Commission's Order Directing Filing of Staff Investigation, submits its Memorandum and recommendation in this case. In response to the Commission's Order Staff states:

1. On May 29, 2007, Eleanor Hickerson (Complainant) filed her Complaint against Laclede Gas Company with the Missouri Public Service Commission (Commission).
2. On June 5, 2007, the Commission issued its order directing the Staff to file a report by July 12, 2007, one week from the date Laclede Gas Company files its answer.
3. On July 5, 2007, Laclede Gas Company filed its Answer to the Complaint.
4. Subsequent to Staff's Motion for Extension of Time for Staff Report, the Commission issued an order on July 18, 2007 granting Staff's Motion for Extension of Time.
5. In accordance with Commission Rule 4 CSR 240-2.070(10), the attached memorandum of the Staff, Attachment A, is designated Highly Confidential.

Wherefore, the Staff requests that the Commission accept its memorandum in satisfaction of the Commission's order directing the Staff to investigate and file a report, and that the Commission adopt the recommendations of the Staff set forth in Attachment A.

NP

Respectfully submitted,

/s/ Steven C. Reed

Steven C. Reed  
Litigation Counsel  
Missouri Bar No. 40616

Attorney for the Staff of the  
Missouri Public Service Commission  
P. O. Box 360  
Jefferson City, MO 65102  
(573) 751-3015(Telephone)  
(573) 751-9285 (Fax)  
E-mail: [steven.reed@psc.mo.gov](mailto:steven.reed@psc.mo.gov)

#### **Certificate of Service**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or emailed to all counsel of record this 3rd day of August, 2007.

/s/ Steven C. Reed

**Staff Report – Attachment A**

**Is Highly Confidential in**

**Its Entirety**

**Case No. GC-2007-0450**