

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Doris House,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2007-0451</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER SCHEDULING HEARING

Issue Date: November 5, 2007

Effective Date: November 5, 2007

On May 29, 2007, Doris House filed a complaint with the Missouri Public Service Commission against Laclede Gas Company (Laclede). Laclede filed its answer to the complaint on July 5, 2007, and the Staff of the Missouri Public Service Commission filed its Report on July 31, 2007.

On August 6, 2007, the Commission directed Ms. House to file a response addressing the statements contained in Laclede Gas Company's answer and Staff's report. Ms. House filed that response on September 4, 2007.

On November 2, 2007, Staff filed a proposed procedural schedule on behalf of the parties. The proposed procedural schedule omitted prefiled testimony and requested the Commission set a hearing date of January 11, 2008. In support of its request, Staff advised the Commission that the parties believe a settlement will likely be reached that could result in the complaint being dismissed. Staff indicated that setting the complaint for

hearing on January 11, 2008, will afford the parties sufficient time to complete a settlement, or alternately determine the issues can not be resolved without a hearing.

The Commission has reviewed the proposed procedural schedule and agrees that there is no need for prefiled testimony in this case and that a delayed hearing date is reasonable. The Commission will set this matter for evidentiary hearing on January 11, 2008. The Commission will set forth the procedure it will follow to hear Ms. House's case.

All testimony will be presented live and in person. Ms. House will testify first and present her case to the Commission. She will then be subject to cross-examination (questions), first by the Office of the Public Counsel, and then by the Staff of the Commission, and Laclede.

Laclede will then present its witness[es] who will be subject to cross-examination by first by Staff, and then by Public Counsel, and Ms. House.

The Staff of the Commission will present its witness[es] next, with cross-examination first by Laclede, and then by Public Counsel and Ms. House.

Ms. House is directed to bring two (2) copies of any document she intends to present at the hearing. Ms. House is advised that failure to participate in the evidentiary hearing could result in her case being dismissed.

IT IS ORDERED THAT:

1. This matter is set for hearing on January 11, 2008, beginning at 10:00 a.m. The hearing will be held in Room 310 in the offices of the Missouri Public Service Commission, Governor Office Building, 200 Madison Street, Jefferson City, Missouri. The hearing will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in

this hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearing.

2. Doris House shall be prepared to present her case as set forth above.
3. This order shall become effective on November 5, 2007.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', is positioned above the printed name.

Colleen M. Dale
Secretary

(S E A L)

Cherlyn D. Voss, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 5th day of November, 2007.