

FORM NO. 13 P.S.C. MO No. 1

1<sup>st</sup> (revised)

Sheet No. iv

Cancelling P.S.C. MO No. 1

(original)

Sheet No. iv

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas  
Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
Community, Town or City

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C

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ISSUE BY David N. Moody Chief Executive Officer 500 19<sup>th</sup> Street, Mountain Grove MO 65711  
name of officer title address

FORM NO. 13 P.S.C. No. 1

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Sheet No. I

Cancelling P.S.C. MO No. 1

Sheet No. 1

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas  
Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
Community, Town or City

### GENERAL SERVICE (GS)

Availability - This rate schedule is available for all firm gas service rendered by the Company, including space heating service.

Rate - The monthly charge shall consist of a customer charge plus a charge for gas used as set forth below:

#### Residential Service

|                  |    |       |           |
|------------------|----|-------|-----------|
| Customer Charge  | \$ | 10.00 | per month |
| Commodity Charge | \$ | .473  | per Ccf   |

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#### General Service

|                  |    |       |           |
|------------------|----|-------|-----------|
| Customer Charge  | \$ | 15.00 | per month |
| Commodity Charge | \$ | .470  | per Ccf   |

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Minimum Monthly Charge - The Customer Charge.

Late Payment Charge - Unless otherwise required by law or other regulation, 1.5% will be added to the outstanding balance of all bills not paid by the delinquent date stated on the bill. The late payment charge will not be applied to amounts being collected through a pre-arranged payment agreement with the Company that is kept up-to-date.

Billing of License, Occupation, Franchise or Other Similar Charges or Taxes - See Original Sheet No. 19.

Purchased Gas Adjustment - The rates and charges contained herein are subject to adjustments pursuant to the Purchased Gas Adjustment Clause ("PGA") contained on Sheet Nos. 20 through 27.

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Southern Missouri Gas Company, L.P.  
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All Communities and Rural Areas  
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### OPTIONAL GENERAL SERVICE (OGS)

Availability – This rate schedule is available for all general service customers who use natural gas as their sole source of heat and do not take service under the General Service (GS) tariff. It is an optional service available in lieu of service under the General Service rate. It is designed for those general service customers who do not desire to pay a monthly customer charge. In order to qualify for this optional general service, the customer must agree to maintain this service for a minimum of one (1) year.

Rates – The monthly charge shall consist of a customer charge, and a commodity charge as set forth below:

Optional General Service

|                                    |                   |
|------------------------------------|-------------------|
| Customer Charge                    | \$ 0.00 per month |
| Commodity Charge (Residential)     | \$ .713 per Ccf   |
| Commodity Charge (Non-Residential) | \$ .713 per Ccf   |

Minimum Monthly Charge - None

Late Payment Charge – Unless otherwise required by law or other regulation, 1.5% will be added to the outstanding balance of all bills not paid by the delinquent date stated on the bill. The late payment charge will not be applied to amounts being collected through a pre-arranged payment agreement with the Company that is kept up-to-date.

Billing of License, Occupation, Franchise or Other Similar Charges or Taxes – See Original Sheet No. 19.

Purchased Gas Adjustment – The rates and charges contained herein are subject to adjustments pursuant to the Purchased Gas Adjustment Clause contained on Sheets Nos. 20 through 27.

Accounting – The Company will keep track of the existing non-residential customers that switch from the existing GS tariff to the OGS tariff after the effective date of this tariff and maintain this information for use in the next rate case following the effective date of this tariff sheet. Any net increase in revenue associated with existing non-residential customers switching from existing GS tariffs to the OGS tariff will be treated as an offset to rates established in the next rate case following the effective date of this tariff.

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Sheet No.1.2

Cancelling P.S.C. MO No. 1

Sheet No. 1.2

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas  
Name of Issuing Corporation

All Communities and Rural Areas  
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### **LARGE GENERAL SERVICE (LGS)**

Availability – Service under this rate schedule is available for qualifying firm gas users. Service under this rate is available to customers for a minimum term of one year with an annual usage equal to, or greater than 5,000 Ccfs.

Rates – The monthly charge shall consist of a customer charge, and a commodity charge as set forth below:

Customer Charge – per month \$ 50.00

Maximum Commodity Charge - for all Ccf's used during the month –  
per Ccf \$ 0.439

Minimum Commodity Charge – for all Ccf's used during the month-  
Per Ccf \$ 0.086

Minimum Monthly Charge - The Customer Charge

The Company may from time to time at its sole discretion reduce its maximum commodity charge for service by any amount down to the minimum commodity charge for customers who have alternative energy sources, which on an equivalent Btu basis, can be shown to be less than the sum of the Company's maximum rate and the cost of gas reflected in the Purchase Gas Adjustment "PGA" factor. Such reductions will only be permitted if, in the Company's sole discretion, they are necessary to retain or expand services to an existing customer, to reestablish service to a previous customer or acquire new customers.

Purchased Gas Adjustment – The rates and charges contained herein are subject to adjustments pursuant to the Purchased Gas Adjustment Clause contained on Sheets Nos. 20 through 27.

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Sheet No. 2

Cancelling P.S.C. MO No. 1

Sheet No. 2

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas  
Name of Issuing Corporation

All Communities and Rural Areas  
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Community, Town or City

### LARGE VOLUME SERVICE (LVS)

Availability - Service under this rate schedule is available for qualifying firm gas users. Service under this rate schedule is available to customers contracting for a minimum term of one year with an annual usage equal to or greater than 50,000 Ccfs.

Rates - The monthly charge shall consist of a customer charge, and a commodity charge as set forth

below: Customer Charge - per month \$ 300.00

Maximum Commodity Charge - for all Ccfs used per month -  
per Ccf \$ 0.427

Minimum Commodity Charge - for all Ccfs used per month -  
per Ccf \$ 0.050

Minimum Monthly Charge - The Customer Charge.

The Company may from time to time at its sole discretion reduce its maximum commodity charge for service by any amount down to the minimum commodity charge for customers who have alternative energy sources, which on an equivalent Btu basis, can be shown to be less than the sum of the Company's maximum rate and the cost of gas reflected in the Purchased Gas Adjustment "PGA" factor. Such reductions will only be permitted if, in the Company's sole discretion, they are necessary to retain or expand services to an existing customer, to reestablish service to a previous customer or to acquire new customers.

Purchased Gas Adjustment - The rates and charges contained herein are subject to adjustments pursuant to the Purchased Gas Adjustment Clause contained on Sheets Nos. 20 through 27.

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Sheet No. 4

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas  
Name of Issuing Corporation

All Communities and Rural Areas  
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Community, Town or City

**Branson Lateral Pipeline Usage Charge**

In addition to the applicable charges contained in this tariff on Sheet Nos. 1, 1.1, 1.2, 2, 3 and 6, customers that are served using the Branson Lateral Pipeline, as identified on Sheet Nos. xi and xii, will have additional charge of \$.10 per Ccf in the distribution charges for all usage for all customer classes in the proposed service area to recover distribution system costs in the proposed service area.

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Cancelling P.S.C. MO No. 1(original)  
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Sheet No. 6

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas  
Name of Issuing CorporationAll Communities and Rural Areas  
For Missouri Certificated Service Area  
Community, Town or City**TRANSPORTATION SERVICE**Availability

Natural Gas Transportation Service is available under Transportation Contract with Company to any customer whose average monthly natural gas requirements in a twelve month period exceed 1,250 MMBtus at a single address or location. Such transportation service is subject to interruption or curtailment as further explained in the Character of Service section below.

Net Monthly Bill      IndustrialCustomer Charge per month (Exclusive  
of any consumption)

\$ 300.00

All Gas Delivered to Transporter  
Per MMBtu:Maximum      Minimum

Transportation Charge

\$ 3.82      \$ 0.33

Other Charges

\$ 0.00      \$ .000

Total Cost Per MMBtu

\$ 3.82      \$ 0.33

Billing shall also include any other charges incurred, and any transmission and distribution losses incurred by Company from other parties for the transportation of the gas to the transporter including, but not limited to, supplier transportation and gathering charges, overrun penalties, take or pay costs, balancing charges, and any governmental fees or taxes incurred by Company on behalf of the transporter.

Customer has obligation to balance receipts of transportation gas by the Company at the Company's applicable Receipt Point(s) with deliveries of such gas by the Company to the Customer's point of delivery plus a 1.6% retention for loss and unaccounted for gas. The percentage of L & U is subject to change as annually dictated by the annual PGA filing.

In addition, any customers electing to transport natural gas under this rate schedule shall be responsible for payment of an allocated pro rata share, as specified in the Purchased Gas Adjustment Clause (Sheet Nos. 20-27), of any demand, reservation, take or pay, or gas inventory charge, or any similar charge levied by Company's supplier(s) that are a direct result of Company maintaining its

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Southern Missouri Gas Company, L.P.  
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All Communities and Rural Areas  
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## TRANSPORTATION SERVICE (cont.)

### SUPPLY COORDINATION AND DELIVERY SERVICE

A transportation customer may enter into a Supply Coordination and Delivery Service with the Company. This Supply and Coordination and delivery Service is subject to all conditions and terms of Transportation Service found in the Company's Tariffs. This currently includes sheets 6 through 18. The bill for each billing period shall be the sum of the Customer Charge, the Transportation Charge, all other additional charges as provided for in these transportation tariffs (Sheets 6 through 18) and charges billed by the Company for coordinating the acquisition and delivery of gas supplies necessary to supply the customer's requirements. The charges to be billed for coordinating the acquisition and delivery of such gas supplies shall be agreed upon in writing in advance by the Company and the customer. Such charges to be billed for coordinating the acquisition and delivery of such gas supplies shall be \$.03 per MMBtu. Under such Supply Coordination and Delivery Service the Company will not hold title to any gas supply and will assume no obligation for guaranteeing delivery of gas supply upstream of the pipeline interconnect. Service hereunder shall be subject to the Purchased Gas Adjustment as provided in the Company's Transportation Tariffs, including but not limited to the negative imbalance as provided for per current Tariff Sheet 11.

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Sheet No. 18.1

Cancelling P.S.C. MO

No. 1

Sheet No. 18.1

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas  
 Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
 Community, Town or City

**Missouri School Program  
 Transportation Service  
 Rate Schedule**

**1. Availability**

This service is available to any eligible school entity as defined in Section 393.310.2(3), RSMo. (Cum.Supp. 2002) within Southern Missouri Gas Company, L.P.'s (Company's) service area who has purchased natural gas from a third party supplier and desires transportation of those volumes through the Company's facilities. All provisions of the Transportation Service, Tariff Sheet Nos. 6-18, inclusive, shall apply to this program, unless otherwise indicated below. Transporter shall be required to execute a Transportation Agreement prior to receiving service under this Rate Schedule. This service shall be offered upon approval by the Missouri Public Service Commission as a program in accordance with Section 393.310, RSMo. (Cum.Supp. 2002). As a condition of taking this transportation service, an eligible school entity must agree to pay local gross receipts taxes, or local franchise taxes, or other similar local fees or taxes, based upon the actual gas costs charged by the third party aggregator for natural gas and the transportation costs charged by Company.

**2. Applicability of Missouri School Program**

a. Participants should notify the Company no later than sixty (60) days prior to service beginning date. Transporter shall agree to remain on this Rate Schedule for a period of not less than one year. Transporter may return to sales service on November 1 of any year by giving the Company notice no later than September 1 of that year. Transporter shall return to sales service at the conclusion of this program.

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No. 1

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Sheet No. 18.2

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Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas  
Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
Community, Town or City

**Missouri School Program  
Transportation Service  
Rate Schedule**

- b. Company will prepare a contract for execution by the Pool Operator addressing its obligations in respect to Nominations, Balancing Charges and Cash-Out provisions and other applicable charges.
- c. Pool Operator is defined as the entity responsible on the Transporter's behalf, to contract for, and cause delivery of, adequate natural gas supplies necessary to meet the Transporter's Forecasted Daily Gas Supply Requirements. The Missouri School Board Association will select the Pool Operator for this Program.
- d. Pool Group is defined as the transporters or schools participating in this Project. A customer is assigned to a specific pool group on the basis of the connecting pipeline which serves the respective customer.
- e. The Company will be responsible for forecasting the Daily Gas Supply Requirements of participating eligible school entities. The Daily Gas Supply Requirements will be initially determined using historical consumption data and be adjusted for normal weather. The Pool Operator will be responsible for taking the Forecasted Daily Gas Supply Requirement determined by the Company and provide a nomination to the interstate pipeline supplier and the Company. Nomination Procedures, Balancing and Cash-out Charges will be handled in accordance with Sections 3 and 4 set forth below or in the Pool Operator contract. The Forecasted Daily Gas Supply Requirement will include a retention adjustment for distribution system losses in accordance with Sheet No. 9.
- f. The Pool Operator shall be responsible for pipeline imbalances, cash-outs, penalties, overrun gas charges or other charges it may create with the pipeline suppliers. All balancing charges or balancing-related obligations shall be the responsibility of the Pool Operator. Should the Pool Operator fail to satisfy such obligation, each individual transporter within such Pool Group shall remain responsible for their obligations. The Pool Operator shall enter into a group balancing agreement with the Company for a term of not less than one year.

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(revised)

Southern Missouri Gas Company, L.P.

d/b/a Southern Missouri Natural Gas

Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area

Community, Town or City

**Missouri School Program  
Transportation Service  
Rate Schedule**

3. Nomination Procedures

- a. The Pool Operator will actively confirm with the Company's Gas Supply Department by 3:00 p.m. (CST) six (6) working days prior to the end of the preceding month the aggregated daily volumes and associated upstream transportation contract number(s) to be delivered for the Pool Group on whose behalf they are supplying natural gas requirements. This information will be relayed using Company's standard nomination form.
- b. In the event the Pool Operator must make any changes to the nomination during the month, the Pool Operator must directly advise Company's Gas Supply Department of those changes by 9:00 a.m. (CST) on the day preceding the effective date of the change. The Pool Operator must obtain prior approval from the Company to change the total daily volumes to be delivered to the city gate.

4. Transporter (s) Balancing Obligation

- a. The Company will be responsible for any imbalances between the Forecasted Daily Gas Supply Requirement and the actual consumption caused by differences between actual weather and forecasted weather.
- b. Transporters within the Pool Group for respective Company pricing zones on common pipeline will have the obligation to insure that their Pool Operator delivers the Forecasted Daily Gas Supply Requirement volume to the Company's interconnect with its interstate pipeline. Transporters will be held responsible for any and all charges levied against their Pool Operator which are not paid.

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Sheet No. 18.4

Southern Missouri Gas Company, L.P.  
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Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
Community, Town or City

**Missouri School Program  
Transportation Service  
Rate Schedule**

- c. Transporters within one Pool Group will be treated as one customer for balancing. Consumption for all Transporters under this Program will be aggregated to be compared to monthly aggregated Confirmed Nominations to calculate the Monthly Imbalance.

5. Cash-Out of Monthly Imbalances

- a. Meters for all customers within a Pool Group will be read on the same meter reading cycle.
- b. Consumption for all customers within a Pool Group will be aggregated to be compared to monthly-confirmed nominations for that Pool Group before calculating the monthly imbalance.
- c. Any imbalances and cash-outs will be treated pursuant to the terms of Tariff Sheet Nos. 9-11, inclusive.
- d. Revenue generated from cash-out charges shall be included in the annual PGA reconciliation filings as a reduction to the cost of gas for system sales customers.

6. Overrun Charges

On any day that the Confirmed Nomination volume is different than the Forecasted Daily Gas Supply Volume and the Pool Operator has not obtained prior approval for the variance, the Company shall charge the Pool Operator the greater of the appropriate pipeline cash-out charges or \$25.00 per MMBtu.

Overrun Charges will be collected and the revenues will be credited to the monthly Cost of Purchased Gas Adjustment Clause.

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No. 1

Sheet No. 18.5

Southern Missouri Gas Company, L.P.  
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Name of Issuing Corporation

All Communities and Rural Areas  
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Community, Town or City

**Missouri School Program  
Transportation Service  
Rate Schedule**

**7. Capacity Release Provisions**

Company will release firm pipeline capacity on the applicable pipeline(s) equal to the peak day needs for all customers in aggregate to the Pool Operator, as specified in the Pool Operator Contract. The release will be at the same rate that the applicable pipeline(s) charges the Company for that capacity and will be for a term of one year. The release will be made on a recallable basis, but the Company agrees not to recall capacity unless requested to do so by Customer.

**8. Billing**

- a) The monthly commodity charges and customer charges equivalent in the applicable companion sales rate will be billed each transporter within the Pool Group by the Company in accordance with non-gas charges set forth in the Company's tariff for applicable sales service.
- b) Customer will be billed any pipeline transition cost recovery factor which would otherwise be applicable as a system sales customer.
- c) The Pool Operator will be billed all imbalance charges and cash-outs.

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**Missouri School Program  
Transportation Service  
Rate Schedule**

C

9. Taxes

The Pool Operator shall be required to collect local municipal franchise taxes, if any, on natural gas supplied by a Third Party and remit franchise tax collections to the applicable local municipal entity. In addition to local franchise taxes specified under Paragraph 1, above, schools shall agree to pay franchise tax on commodity transportation if applicable to Sales service for schools. Transportation shall be billed any applicable proportionate part of any directly allocable tax, impost or assessment imposed or levied by a governmental authority, which is assessed or levied against the Company or affects the Company's cost of operation and which the Company is legally obligated to pay on the basis of meters, customers, or rates of, or revenues from gas or service sold, or on the volume of gas produced, transported, purchased for sale, or sold, or on any other basis where direct allocation is possible

10. Terms of Payment

Bills are delinquent if unpaid after the twenty-first (21st) day following rendition or as may be specified by law. Rendition occurs on the date of physical mailing or personal delivery, as the case may be, of the bill by the Company.

The Company shall add to any delinquent unpaid bill a sum equal to one and one half percent (1-1/2%) of the outstanding balance. In calculating the outstanding balance for these purposes, the Company may not include any amounts due to deposit arrears and amounts agreed to be paid under any deferred payment agreement. An unpaid bill shall be any undisputed amount that remains owing to the Company at the time of the rendition of the next bill. Failure to pay the late payment charge is grounds for discontinuance of service.

11. Rules and Regulations

Service will be furnished in accordance with Company's Standard Rules and Regulations.

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Community, Town or City

**Missouri School Program  
Transportation Service  
Rate Schedule**

12. Reporting Requirements

The company shall, no later than June 1st of each year of the program, provide records of the revenues and expenses incurred as a result of this program. These records shall be provided to the Staff of the Missouri Public Service Commission and the Office of the Public Counsel and shall be categorized in sufficient detail to permit the PSC Staff and Office of the Public Counsel to determine what under or over recovery of expenses may be taking place at that time and to determine what changes in rates, if any, may be appropriate at that time to prevent any harm to the groups identified in RSMo section 393.310. The Commission may, no later than November 1st of each year of the program, implement any adjustments in rates it deems appropriate to comply with RSMO section 393.310.

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Southern Missouri Gas Company, L.P.

d/b/a Southern Missouri Natural Gas

Name of Issuing Corporation

All Communities and Rural Areas  
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Community, Town or City

### GENERAL ITEMS

Effective with the effective date of this tariff sheet, charges for reconnection of service as described in Rule No. 18, Page 57 of this tariff, shall be as follows:

(1) Residential customer during regular business hours - \$30.00

(a) Reconnection outside regular business hours - \$50.00

(2) Commercial or industrial customer, the greater of:

(a) The applicable charge set out in (1) above; or

(b) A charge that is equal to the actual labor and material costs that are incurred to complete the disconnection and the reconnection of service. Upon request, a breakdown of these estimated costs will be provided to the customer.

(3) Residential, commercial or industrial customer whose service pipe was disconnected and/or whose meter was removed by reason of fraudulent use or tampering, the greater of:

(a) The applicable charge set out in (1) or (2) above; or

(b) A charge that is equal to the actual labor and material costs that are incurred in the removal of the meter or disconnection of the service pipe and the reinstallation of the meter or service pipe.

(4) Residential, commercial, or industrial customers who experience natural catastrophes as the result of flood, earthquake or tornado will be exempt from charges for disconnect and/or reconnection of service described in (1) above. It is the responsibility of the customer to notify the company to ensure the exemption is applied.

(5) If the service shall have been discontinued for any of the reasons set forth in these rules and regulations, the following conditions shall be complied with and a reconnection charge shall be paid before restoration of service:

(a) The violation of the rules and regulations must be corrected.

(b) Full payment or satisfactory arrangements for the payment of all bills for service at present or previous locations then due must be made.

(c) A satisfactory guarantee of payment of all future bills shall be furnished.

(d) Any dangerous condition must be corrected.

(e) All bills for service due, including estimated amounts due Company by reasons of fraudulent use or tampering, must be paid.

At all times, a reasonable effort shall be made to restore service upon the day restoration is requested, and in any event, restoration shall be made not later than the next working day following the day requested by the customer.

(6) When reconnection of service is requested by the same customer on the same premises within 12 months after service has been discontinued at the request of such customer, a reconnection charge shall be made.

N-Indicates New Rate or Text

C-Indicates Change

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month day year

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ISSUE BY David N. Moody Chief Executive Officer 500 19<sup>th</sup> Street, Mountain Grove MO 65711  
name of officer title address



FORM NO. 13 P.S.C.

No. 1

(original)  
2<sup>nd</sup> (revised)

Sheet No. 29

Cancelling P.S.C. MO

No. 1

(original)  
1<sup>st</sup> (revised)

Sheet No. 29

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas

Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area

Community, Town or City

**GENERAL ITEMS (cont.)**

Effective with the effective date of this tariff sheet, charges for a customer-requested special meter reading by appointment as described in Rule No. 34, Page 70, of this tariff shall be as follows:

## Special Meter Reading Charge -

|                        |          |   |
|------------------------|----------|---|
| 1) At customer request | \$ 30.00 | C |
| 2) Due to non-access   | \$ 30.00 | C |

## Dishonored check Charge-

|                           |         |   |
|---------------------------|---------|---|
| For other than bank error | \$10.00 | N |
|---------------------------|---------|---|

|                                                                                                                            |         |  |
|----------------------------------------------------------------------------------------------------------------------------|---------|--|
| Connection Charge for meter turned on during regular business hours<br>(8:00 am to 4:30 pm) Monday-Friday, except holidays | \$25.00 |  |
|----------------------------------------------------------------------------------------------------------------------------|---------|--|

|                                                 |         |  |
|-------------------------------------------------|---------|--|
| Connection Charge outside normal business hours | \$50.00 |  |
|-------------------------------------------------|---------|--|

|                                                                                                                                                   |         |  |
|---------------------------------------------------------------------------------------------------------------------------------------------------|---------|--|
| Transfer of Service, made during normal business hours (8:00 am to 4:30 pm)<br>Monday-Friday, except holidays not requiring meter to be turned on | \$20.00 |  |
|---------------------------------------------------------------------------------------------------------------------------------------------------|---------|--|

|                                                                                                                   |         |  |
|-------------------------------------------------------------------------------------------------------------------|---------|--|
| Transfer of Service, at customer's request outside normal<br>business hours, not requiring meter to be turned on. | \$40.00 |  |
|-------------------------------------------------------------------------------------------------------------------|---------|--|

|                                                                                                                         |         |   |
|-------------------------------------------------------------------------------------------------------------------------|---------|---|
| Meter test, at customer's request if test is within 2% accurate and<br>Meter has been tested in last twelve (12) months | \$75.00 | N |
|-------------------------------------------------------------------------------------------------------------------------|---------|---|

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name of officer title address

FORM NO. 13 P.S.C.

No. 1

(original)  
1st (revised)

Sheet No. 30

Cancelling P.S.C. MO

No. 1

(original)  
(revised)

Sheet No. 30

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas  
Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
Community, Town or City

**GENERAL ITEMS (cont.)**

COLLECTION TRIP CHARGE

Effective with the effective date of this tariff sheet, the collection trip charge as described in Rule No. 35, Page 70, of this tariff shall be as follows:

Collection Trip Charge - \$30.00

Delinquent bill fee, if work order issued to disconnect account \$10.00

C

N

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ISSUE BY David N. Moody Chief Executive Officer 500 19<sup>th</sup> Street, Mountain Grove MO 65711  
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Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas  
 Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
 Community, Town or City

### RULES AND REGULATIONS (cont.)

(4) How a customer may avoid the discontinuance.

(5) The possibility of a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full at one (1) time.

(6) A telephone number the customer may call from the service location without incurring toll charges and the address of the Company displayed where the customer may make an inquiry.

(e) The Company shall not discontinue residential service pursuant to section (1) unless written notice by first class mail is sent to the customer at least ten (10) days prior to the date of the proposed discontinuance. Service of notice by mail is complete upon mailing. As an alternative, the Company may deliver a written notice in hand to the customer at least twenty-four (24) hours prior to discontinuance. The Company shall maintain an accurate record of the date of mailing or delivery. A notice of discontinuance of service shall not be issued as to that portion of a bill which is determined to be an amount that is currently the subject of a dispute pending with the Company or complaint before the Commission, nor shall such a notice be issued as to any bill or portion of a bill which is the subject of a settlement agreement except after breach of a settlement agreement, unless the Company inadvertently issues the notice, in which case the Company shall take necessary steps to withdraw or cancel this notice. C

(f) Notice shall be provided as follows:

(1) At least ten (10) days prior to discontinuance of service for nonpayment of a bill or deposit at a multi-dwelling unit residential building at which usage is measured by a single meter, notices of the Company's intent to discontinue shall be conspicuously posted in public areas of the building; provided, however, that these notices shall not be required if the Company is not aware that the structure is not a single-metered multi-dwelling unit residential building. The notices shall include the date on or after which discontinuance may occur and advise of tenant rights pursuant to Section 441.650, RSMo. The Company shall not be required to provide notice in individual situations where safety of employees is a consideration.

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FORM NO. 13 P.S.C.

No. 1

(original)

Sheet No. 48

Cancelling P.S.C. MO

No. 1

1<sup>st</sup> (revised)

(original)

Sheet No. 48

(revised)

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas  
Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
Community, Town or City

### **RULES AND REGULATIONS (cont.)**

(b) This rule takes precedence over other rules on provision of heat-related utility service from November 1 through March 31 annually.

(c) Notice Requirements. From November 1 through March 31 prior to discontinuance of service due to nonpayment, the Company shall:

(1) Notify the customer, at least ten (10) days prior to the date of the proposed discontinuance, by first-class mail, and in the case of a registered elderly or handicapped customer the additional party listed on the customer's registration form of the Company's intent to discontinue service. The contact with the registered individual shall include initially two (2) or more telephone call attempts with the mailing of the notice.

(2) Make further attempts to contact the customer within forty-eight (48) hours preceding discontinuance of service either by a second written notice as in subsection (c) (1), sent by first class mail; or a door hanger; or at least two (2) telephone call attempts to the customer.

(3) Attempt to contact the customer at the time of discontinuance of service in the manner specified in section (11)(h) on Sheet No. 46.

(4) Make a personal contact on the premises with a registered elderly or handicapped customer or some member of the family above the age of fifteen (15) years, at the time of the discontinuance of service.

(5) Ensure that all of the notices and contacts required in this section shall describe the terms for provisions of service including the method of calculating the required payments, the availability of financial assistance from the Division of Family Services and social service or charitable organizations that have notified the Company that they provide that assistance and the identity of those organizations.

(d) Weather Provisions. Discontinuance of gas service to all residential users, including all residential tenants of apartment buildings, for nonpayment of bills where gas is used as the source of space heating or to control or operate the only space heating equipment at the residence is prohibited.

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FORM NO. 13 P.S.C.

No. 1

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Sheet No. 54

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Cancelling P.S.C. MO

No. 1

(original)

Sheet No. 54

(revised)

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas

Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area

Community, Town or City

### RULES AND REGULATIONS (cont.)

When, during normal working hours, the Company is unable to regularly secure access to the customer's premises for the purpose of obtaining meter readings, the Company may, when practical to do so, install on the meter a remote reading attachment. The attachment shall be installed upon agreement of the customer to pay 100% of the initial installation costs. The remote reading attachment and all parts and portions thereof, shall remain the property of the Company and shall be maintained by the Company. Any customer, whether or not access to his premises is a problem, may request the installation of such remote reading attachment and the Company shall install same subject to the charge and conditions set out above. When the Company is unable for twelve successive regular meter reading times to secure access to a customer's premises for the purpose of obtaining a meter reading, the Company may discontinue service to the customer, upon giving the notice required by paragraph (a) of Rule 17, unless and until the customer shall contract for and permit the installation of a remote reading attachment subject to the charge and conditions set out above or until the customer has made provisions for future access acceptable to the Company.

(16) Tampering Prohibited

No person shall willfully destroy, injure, molest, tamper with, cover or introduce foreign substances into any of Company's mains, services, meters, valves, regulators, or any other equipment of the Company, either directly or indirectly through a customer's installation, or otherwise. Neither shall any person willfully create any unsafe condition in or about any of the Company's said facilities and equipment, or willfully create any false indicia of any unsafe condition in any thereof.

(17) Discontinuance of Service

The Company may discontinue its service to the customer for any one of the following reasons subject to the Missouri Public Service Commission's rules in 240-13.055 "Cold Weather Maintenance of Service":

(a) Upon written notice, delivered in hand to the customer at least 24 hours prior to discontinuance, or sent by first-class mail at least ten (10) days prior to discontinuance for:

- (1) Nonpayment of a delinquent account.
- (2) Failure to post a security deposit or guarantee acceptable to the Company.

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FORM NO. 13 P.S.C.

No. 1

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Sheet No. 60

Cancelling P.S.C. MO

No. 1

2<sup>st</sup> (revised)

(original)

Sheet No. 60

1<sup>st</sup> (revised)

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas  
Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
Community, Town or City

### **RULES AND REGULATIONS (cont.)**

(2) The Company will install service lines (pipe) on the applicant's property along the shortest and most practical route to permit a safe and satisfactory service line installation. Service lines installed across private property other than the property of the applicant will be made in those cases where the applicant has secured and furnished the Company a satisfactory right-of-way agreement.

#### **(24) Service Line Extensions**

(a) The Company will furnish meters, regulators and accessories at no cost to measure the consumption of gas by the customer. The Company also will furnish at no cost a portion of the service extending from the main distribution tap to the service meter.

(b) For residential or commercial applicants, the Company will furnish, at its own expense, an average of 175 feet of service line per meter from right-of-way line to owner's access point. Applicants requiring the installation of pipe over 175 feet will be required to pay in advance non-refundable aid-to-construction charges up to \$9.00 per foot, but not less than \$3.00 per foot.

(c) Service lines placed for the industrial applicants (as defined by the tariff) will be installed and billed on an individual case basis depending on the economic feasibility of the extension.

(d) All parts and portions of service line and main distribution line extensions shall remain the property of the Company.

#### **(25) Main Distribution Line Extensions**

(a) When at the request of residential or commercial applicant(s), it is necessary to extend a main distribution line, the Company will furnish, at its own expense, an average of 160 feet of main distribution pipe per service meter.

(b) For extensions in excess of the 160 feet per meter, the Company may, at its sole discretion, require an advance deposit from the applicant(s) an amount equal to \$12.50 per foot. The Company will refund with interest a prorated share of the extension deposit to the participating customer(s) for each additional customer connected to the extension within a five (5) year period. After five (5) years, the Company will refund any unrefunded deposits above the actual cost of the extension installation.

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FORM NO. 13 P.S.C.

No. 1

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Sheet No. 65

Cancelling P.S.C. MO

No. 1

3<sup>rd</sup> (revised)

(original)

Sheet No. 65

2<sup>st</sup> (revised)

Southern Missouri Gas Company, L.P.

d/b/a Southern Missouri Natural Gas

Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area

Community, Town or City

### RULES AND REGULATIONS (cont.)

(a) During distribution line construction, the Company will notify potential customers (building owners) of the availability of natural gas service to become eligible for a no charge conversion, potential customers must sign a service order, requesting conversion or installation of approved units, as specified on Sheet 67.

(b) No-charge installations and conversions for residential and commercial customers are limited to those Company expenditures will be no more than \$350.00 in total (per customer) for labor, pipe, fittings, appliance regulators, standard orifice conversion kits and all other necessary materials for approved units.

(c) No-charge installations and conversions for single family or single commercial buildings are limited to one occupied building for each building lot.

(d) The building owner will be responsible for notifying occupants of the conversion or installation.

(e) Installation and conversion costs (for approved units) in excess of \$350.00 for residential and commercial customers may be performed by the Company at its sole election and, if so performed, will be recovered by the Company via a pro rata monthly charge added to the customer's monthly gas bill for a period of up to 36 months.

(3) Where conditions are feasible and qualified personnel are available, the Company may install concealed piping, additional piping and special conversion kits. Under these circumstances, customers will be billed according to labor rate and other charges specified on Sheet No. 66.

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FORM NO. 13 P.S.C.

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1<sup>st</sup> (revised)

Sheet No. 66

Cancelling P.S.C. MO

No. 1

Sheet No. 66

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas

Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
Community, Town or City**RULES AND REGULATIONS (cont.)****SUMMARY OF INSTALLATION AND CONVERSION CHARGES****Residential and Commercial**

|                                    |                                                                 |
|------------------------------------|-----------------------------------------------------------------|
| Inside Pipe & Fittings - Installed | No Charge to \$350.00 total                                     |
| Testing (as required)              | maximum per customer, including the cost of<br>conversion kits* |

|                             |                                                   |
|-----------------------------|---------------------------------------------------|
| Conversion Kits - Installed | No Charge to \$350.00 total                       |
| Customer Unit Installations | maximum per customer,                             |
| (as required)               | including the cost of inside piping and fittings* |

\*If the costs exceed the \$350 credit, then the customer is responsible for paying the costs above the \$350 credit. Costs above \$300.00 per customer, up to \$ 10,000 are payable in pro rata monthly payments up to 36 months.

**Industrial**

|                                      |           |
|--------------------------------------|-----------|
| Inside Pipe and Fittings - Installed | Cost      |
| Conversion Kits - Installed          | Cost      |
| Testing (as required)                | No Charge |

**Labor Rates**

|                                        |                  |
|----------------------------------------|------------------|
| Technician, vehicle, tools & equipment | \$55.00 per hour |
| Technician only                        | \$40.00 per hour |

**After Hours Labor Rates**

|                                        |                  |
|----------------------------------------|------------------|
| Technician, vehicle, tools & equipment | \$75.00 per hour |
| Technician only                        | \$60.00 per hour |

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name of officer title address



FORM NO. 13 P.S.C.

No. 1

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Sheet No. 71

4<sup>th</sup> (revised)

Cancelling P.S.C. MO

No. 1

(original)

Sheet No. 71

3<sup>rd</sup> (revised)

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas

Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
 Community, Town or City

## RULES AND REGULATIONS (cont.)

Typically, the Company will adjust the average billing during the fourth and eighth months of each twelve month period under the Plan, if the recalculated average payment amount reflects an increase of \$5.00 or more. Settlement of accounts will occur when participation in the Plan is terminated. No interest shall be due from or payable to the customer on the difference between actual and average usage.

### (37) Promotional Practices

In compliance with rules prescribed by 4 CSR 240-14.010(1), a schedule is herein set forth prescribing all promotional practices being engaged in by the utility as of the effective date which are not in violation of 4 CSR 240-14.

#### Conversion Policy

A variance to 4 CSR 240-14.020(5) was granted by the Missouri Public Service Commission in Case No. GR-94-127, and extended in Case No. G0-98-172. This promotional practice is being provided on a uniform basis to the residential and commercial classes of customers as described in the terms and conditions contained in Section 29 - Free Conversion Rules and Regulations of Southern Missouri's Natural Gas Tariff Number 1.

The purpose of this promotional practice is to encourage the connection of more customers, some of whom may not be able to afford the conversion, and should result in safer, more cost-saving construction and lower rates to all customers. This promotional practice is provided by the Company pursuant to its Tariff Sheets No 63-67.

The program will conclude on December 31, 2012, unless it is extended by the Company before that date.

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Sheet No. 72

Cancelling P.S.C. MO

No. 1

2<sup>nd</sup> (revised)

Sheet No. 72

(original)

1<sup>st</sup> (revised)

Southern Missouri Gas Company, L.P.

d/b/a Southern Missouri Natural Gas

Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
Community, Town or City**EXPERIMENTAL WATER HEATER AND FURNACE REBATE PROGRAM****Application:**

The Experimental Water Heater and Furnace Rebate Program (Program) offered by Southern Missouri Gas Company, LP d/b/a Southern Missouri Natural Gas (SMNG or Company) to customers in its designated service area is designed to encourage more effective utilization of natural gas by encouraging energy efficiency improvements. The program provides rebates to current and new residential and commercial customers who purchase and install new, more energy efficient natural gas water heaters and Energy Star® Qualified Furnaces to replace existing less efficient equipment. The program encourages effective utilization of natural gas in new construction in the Company's service area by providing rebates to builders, developers, sub-contractors that sell and/or install new, more energy efficient, natural gas water heaters and Energy Star® Qualified Furnaces in residential and commercial units under construction or renovation. The Company plans to contract with certain appliance stores in their service area to provide point of purchase rebates on natural gas water heaters and Energy Star® Qualified Furnaces as a convenience to participants in the Program. The Company will provide installation of water heaters for the safety and convenience of participants in the Program. This Program is pursuant to the Unanimous Stipulation and Agreement approved by the Missouri Public Service Commission in Case No. GC-2006-0180.

**Definitions:**

Administrator: Company will administer the Program.

Funds: The Program is funded by the Company.  
The Company anticipates 200-300 participants annually, so the estimated cost of the Program would be \$20,000-\$40,000 annually.

Participant: Current residential customer or new residential customer in the SMNG service area who purchases and installs a new natural gas water heater and/or new Energy Star® natural gas furnace. To qualify for the rebate the customer must complete and submit the SMNG application for the rebate and allow SMNG personnel to inspect the new installation. If the new water heater or new furnace is replacing existing equipment the customer must also allow SMNG to inspect the equipment replaced.

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ISSUE BY David N. Moody Chief Executive Officer 500 19<sup>th</sup> Street, Mountain Grove MO 65711

name of officer

title

address

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas  
 Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
 Community, Town or City

Current commercial customer or residential customer in the SMNG service area who purchases and installs a new natural gas water heater and/or new Energy Star® natural gas furnace. To qualify for the rebate the customer must complete and submit the SMNG application for the rebate and allow SMNG personnel to inspect the new installation. If the new water heater or new furnace is replacing existing equipment the customer must also allow SMNG to inspect the equipment replaced.

Builder, developer, or sub-contractor of new or renovated residential or commercial units in the SMNG service area who purchases and installs a new natural gas water heater and/or new Energy Star® natural gas furnace. To qualify for the rebate the building, developer, or sub-contractor must complete and submit the SMNG application for the rebate and allow SMNG personnel to inspect the new installation. If the new water heater or new furnace is replacing existing equipment the builder, developer, or sub-contractor must also allow SMNG to inspect the equipment replaced.

Purpose:

This Program is intended to promote the use of energy efficient natural gas water heaters and Energy Star qualified natural gas furnaces.

Availability:

The voluntary program is available to current and new residential and commercial customers in the SMNG service area. The voluntary program is also available to builders, developers, sub-contractors installing natural gas water heaters and Energy Star® qualified furnaces in newly-constructed or renovated residential and commercial units in the Company's service area. This Program is available for buildings which heat exclusively with natural gas.

Rebates:

Residential:

- 1) The Administrator will rebate \$75 as a credit on the participant's SMNG bill for a current or new customer replacing an existing natural gas water heater with a new, more energy efficient natural gas water heater. C
- 2) The Administrator will rebate \$250 as a credit on the participant's SMNG bill for a current or new customer replacing an electric water heater with a new, more energy efficient natural gas water heater. C

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FORM NO. 13 P.S.C.

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Sheet No. 74

Cancelling P.S.C. MO

No. 1

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Southern Missouri Gas Company, L.P.  
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Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
Community, Town or City

- 3) The Administrator will rebate \$500 as a credit on the participant's SMNG bill for a current or new customer replacing an existing furnace with and Energy Star® qualified natural gas furnace. C

Commercial:

- 1) The Administrator will rebate \$75 as a credit on the participant's SMNG bill for a current or new customer replacing an existing natural gas water heater with a new, more energy efficient natural gas water heater. C
- 2) The Administrator will rebate \$200 as a credit on the participant's SMNG bill for a current or new customer replacing an electric water heater with a new, more energy efficient natural gas water heater. C
- 3) The Administrator will rebate \$500 as a credit on the participant's SMNG bill for current or new customer replacing an existing electric furnace with an Energy Star® qualified natural gas furnace. C

Builder, Developer, or Sub-Contractor

- 1) The Administrator will rebate \$200 as cash, check or credit payment to a Participant for installing a new, more energy efficient natural gas water heater in any newly constructed or renovated residential or commercial unit. C
- 2) The Administrator will rebate \$500 as cash, check or credit payment for a Participant installing a new Energy Star® qualified furnace in any newly-constructed or renovated residential or commercial unit. C

Point of Purchase Rebates

The Company plans to contract with certain appliance stores that serve customers located in the Company's service area to provide point of purchase rebates on natural gas water heaters and Energy Star® furnaces as a convenience to qualified participants in the Program.

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FORM NO. 13 P.S.C. . No. 1 (original) Sheet No. 75  
1<sup>st</sup> (revised)  
Cancelling P.S.C. MO No. 1 (original) Sheet No. 75  
(revised)

Southern Missouri Gas Company, L.P.  
d/b/a Southern Missouri Natural Gas  
Name of Issuing Corporation

All Communities and Rural Areas  
For Missouri Certificated Service Area  
Community, Town or City

Company Installation of Water Heaters.

The Company will provide installation of water heaters for the safety and convenience of participants in the Program.

Terms of Rebate:

- 1) A complete application form must be submitted to SMNG and a Company Inspection is required of participants.
- 2) The rebate applies to all participants and the rebate is between the Company and the participant.
- 3) Rebates must be redeemed through the Administrator.
- 4) All rebates are subject to review by the Administrator.
- 5) The customer will not be required to reimburse an appliance store which provided a point of purchase rebate in the event the customer is subsequently determined not to be eligible to be a participant in the rebate program.

Term of Program:

The Program will conclude on December 31, 2012, unless it is extended by the Company before the date.

On October 1, of every year that the Program is in effect, the Company will provide the Commission Staff and the Office of the Public Counsel with detailed information to evaluate the success of the Program.

Within three months of the Program's conclusion, the Company will provide to the Commission Staff and the Office of the Public Counsel a final report detailing the overall success of the Program.

N-Indicates New Rate or Text  
C-Indicates Change

DATE OF ISSUE November 17, 2010  
month day year

DATE EFFECTIVE January 1, 2011  
month day year

ISSUE BY David N. Moody Chief Executive Officer 500 19<sup>th</sup> Street, Mountain Grove MO 65711  
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