

2. The Commission will convene an evidentiary hearing on the merits of the complaint on August 24 and 25, 2011.

3. The pre-hearing conference and evidentiary hearing will begin at 10:00 A.M. in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri.

4. The pre-hearing conference and evidentiary hearing will be held in a building that meets accessibility standards required by the Americans with Disabilities Act and any person who needs additional accommodations to participate in the pre-hearing conference or evidentiary hearing shall contact the Commission not later than the day before such event. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711.

5. This order shall be effective immediately upon issuance.

BY THE COMMISSION

(S E A L)



Steven C. Reed
Secretary

Daniel Jordan, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 12th day of April, 2011.