

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Janet E. Parks,)	
)	
Complainant,)	
)	
v.)	Case No. GC-2011-0232
)	
Missouri Gas Energy,)	
)	
Respondent.)	

AMENDMENT OF STAFF INVESTIGATION AND REPORT

COMES NOW the Staff (“Staff”) of the Missouri Public Service Commission (“Commission”), by and through counsel, and for its *Amendment of Staff Investigation and Report* states as follows:

1. On January 10, 2011, Janet E. Parks (“Complainant” or “Ms. Parks”) filed a formal *Complaint* against Missouri Gas Energy (“MGE” or “Company”). On January 18, 2011, and again on February 9, 2011, she revised her original Complaint. Complainant asserts that MGE wrongfully withheld service from her home, and wrongfully held her responsible for the bills of other people.

2. On February 9, 2011, the Commission issued its *Order Directing Filings in Response to Revised/Additional Demand for Compensation and Allowing Additional Time for Filing*, which ordered Staff to investigate any new allegations and file an investigation report no later than March 1, 2011.

3. On March 1, 2011, Staff filed its *Staff Investigation and Report*, as ordered.

4. On June 22, 2011, Staff was alerted to the fact that its *Staff Investigation and Report*, of March 1, 2011, was inadvertently filed without pages six, seven, and

eight. This filing is intended to remedy that error and attached is the full *Staff Investigation and Report*.

5. As this was an inadvertent error and there is no change to the substance of Staff's recommendation, no parties' rights will be affected by the correction.

WHEREFORE, the Staff submits its *Amendment of Staff Investigation and Report*.

Respectfully submitted,

/s/ Meghan E. McClowry

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Certificate of Service

I hereby certify that copies of the foregoing have been mailed, emailed, sent by facsimile or hand-delivered to all counsel of record this 24th day of June, 2011.

/s/ Meghan E. McClowry