

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Janet Parks,	)	
	)	
Complainant,	)	
	)	
v.	)	File No. GC-2011-0232
	)	
Southern Union Company,	)	
d/b/a Missouri Gas Energy, <sup>[1]</sup>	)	
	)	
Respondent.	)	

## ORDER DIRECTING FILING

Issue Date: October 4, 2011

Effective Date: October 4, 2011

The Commission is directing the parties to file a response to the status report filed on October 4, 2011, by Janet Parks. In that report Ms. Parks asks for service pending the resolution of her complaint. Therefore, the Commission will require the filing of a response to the report.

### THE COMMISSION ORDERS THAT:

1. No later than October 25, 2011, Southern Union Company d/b/a Missouri Gas Energy, shall file a response to the October 4, 2011, status report of Janet Parks.
2. No later than November 1, 2011, the Commission's Staff shall file a response to the October 4, 2011, status report of Janet Parks.

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<sup>1</sup> The complaint names Missouri Gas Energy as respondent but respondent identifies itself as Southern Union Company and Missouri Gas Energy as the name under which it does business. Therefore, the Commission is correcting the caption of this action.

3. This order shall be effective immediately upon issuance.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

( S E A L )

Daniel Jordan, Senior Regulatory Law Judge,  
by delegation of authority under  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 4<sup>th</sup> day of October, 2011.