Exhibit No.:

Issue: Overview and Policy Witness: Cary G. Featherstone

Sponsoring Party: MoPSC Staff

Type of Exhibit: Surrebuttal Testimony

Rebuttal of Supplemental Direct

Case No.: SR-2014-0247

Date Testimony Prepared: December 15, 2014

MISSOURI PUBLIC SERVICE COMMISSION REGULATORY REVIEW DIVISION UTILITY SERVICES - AUDITING

SURREBUTTAL TESTIMONY / REBUTTAL OF SUPPLEMENTAL DIRECT

OF

CARY G FEATHERSTONE

CENTRAL RIVERS WASTEWATER UTILITY, INC. CASE NO. SR-2014-0247

Jefferson City, Missouri December 2014

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1	SURREBUTTAL TESTIMONY /
2	REBUTTAL OF SUPPLEMENTAL DIRECT
3	OF
4	CARY G. FEATHERSTONE
5	CENTRAL RIVERS WASTEWATER UTILITY, INC.
6	CASE NO. SR-2014-0247
7	Q. Please state your name and business address.
8	A. Cary G. Featherstone, Fletcher Daniels State Office Building, 615 East 13 th
9	Street, Kansas City, Missouri.
10	Q. By whom are you employed and in what capacity?
11	A. I am a Regulatory Auditor with the Missouri Public Service Commission (the
12	"Commission").
13	CREDENTIALS
14	Q. Please describe your educational background.
15	A. I graduated from the University of Missouri at Kansas City in December 1978
16	with a Bachelor of Arts degree in Economics. My course work included study in the field of
17	Accounting and Auditing.
18	Q. What job duties have you had with the Commission?
19	A. I have assisted, conducted, and supervised audits and examinations of the
20	books and records of public utility companies operating within the state of Missouri. I have
21	participated in examinations of electric, industrial steam, natural gas, water, sewer and
22	telecommunication companies. I have been involved in cases concerning proposed rate

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- increases, earnings investigations, and complaint cases as well as cases relating to mergers and acquisitions and certification cases.
 - Q. Have you previously testified before this Commission?
- A. Yes. Schedule CGF-1 attached to this testimony contains a list of rate cases in which I have submitted testimony. In addition, I also identify in Schedule CGF-1 other cases where I directly supervised and assisted Commission Staff ("Staff") in audits of public utilities, but where I did not testify.
- Q. With reference to Case No. SR-2014-0247, have you examined and studied the books and records of Central Rivers Wastewater Utility, Inc. ("Central Rivers" or "Company") regarding its sewer operations?
 - A. Yes, with the assistance of other members of the Commission Staff.
- Q. What knowledge, skill, experience, training and education do you have that is relevant to Central Rivers' general rate increase tariff filing that is the subject of Case No. SR-2014-0247?
- A. I have acquired knowledge of the ratemaking and regulatory process through my employment with the Commission. I have participated in numerous rate cases, complaint cases, merger cases and certificate cases, and filed testimony on a variety of topics. I have also acquired knowledge of these topics through review of Staff work papers from prior rate cases filed before this Commission.

I have also participated in numerous electric, natural gas, telephone, and water and sewer rate cases. I have previously examined generation and generation-related topics; conducted and participated in several construction audits involving plant and construction records, specifically the costs of construction projects relating to power plants. I have also

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been involved in the fuel and fuel-related areas for power plant production, purchased power and off-system sales on numerous occasions.

In particular, I have been involved in several water and sewer rate cases involving numerous utilities regulated by this Commission.

For this rate case, I reviewed the testimony filed by the Company and the Office of the Public Counsel ("Public Counsel" or "OPC"), work papers and various responses to data requests. I have been involved with Staff's audit providing Commission supervision to the auditors assigned to the case. I have been assigned as a co-project coordinator overseeing the progress of the case and providing oversight to how the rate case was developed. I have had numerous discussions regarding all aspects of the case with various Staff members, Company personnel and members of the Public Counsel.

- Q. As case coordinator, what is your responsibility on this case?
- A. I am one of two coordinators assigned to identify the work scope for this case, make Staff assignments, and supervise and oversee all work product development. I am the project coordinator for this case representing the Commission's Audit, Depreciation and Engineering Department, commonly known as the Utility Services Department. I specifically supervised all areas of the audit work assigned to and the responsibility of the Auditing Unit. I worked closely with other Staff experts assigned to this rate case. I worked with the depreciation and rate-of-return experts as well as the Utility Operations experts assigned to the Central Rivers rate case.

My responsibilities include interfacing with the various Staff members assigned to the Central Rivers rate case project and to interact with Staff Counsel on presenting the rate case

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recommendations to the Commission. I, along with other Staff members, developed the overall recommendation made regarding Central Rivers.

I have overall responsibility to ensure any revenue requirement calculation using the Staff's computer model is timely completed. This involves all aspects of the elements making up the revenue requirement recommendation. To this end, I, along with those under my direct supervision, either developed directly, or was provided with, the information used to support the Staff's revenue requirement recommendations for Central Rivers.

- Q. What is the purpose of your surrebuttal/rebuttal testimony?
- A. I am providing an overview of the case and how Staff conducts audits of small water and sewer companies under the jurisdiction of the Commission. I am responding to certain aspects of the testimony of Company witnesses Mark E. Geisinger and Dale W. Johansen, who filed supplemental direct and rebuttal testimony in this case on December 15, 2014—collectively referred to as "rebuttal and supplemental testimony."
 - Q. Are other Staff members filling testimony in the Central Rivers rate case?
- A. Yes. Staff witnesses James A. Merciel, of the Water and Sewer Unit, and Matthew R. Young, of the Auditing Unit, are filing surrebuttal testimony in this case. They both addressed in direct testimony filed on November 14, 2014, the problems of obtaining actual cost information from Central Rivers during the course of reviewing the proposed rate increase.

In addition to those Staff witnesses mentioned above, Staff witness James A. Busch, the Commission's Regulatory Manager of the Water and Sewer Unit, is also filing surrebuttal testimony to explain the small water and sewer rate case process and how agreements and partial disposition agreements are reached for rate increase cases.

INTRODUCTION

- Q. When did Central Rivers file its rate increase request?
- A. The Company filed for a rate increase on March 11, 2014, in an amount in excess of \$91,000, or approximately a 100-percent increase. Central Rivers operates 7 separate sewer systems and currently provides sewer service to a total of 241 customers.

Central Rivers has no employees, choosing instead to operate its seven sewer systems through a contract agreement with an affiliate, Construction Services & Management, LLC (the "Construction Company"). Both of these companies -- the regulated Central Rivers and the unregulated Construction Company -- are owned by the same individual, Mr. Mark E. Geisinger. The Construction Company provides all operating services to Central Rivers through a contract (see affiliate contract attached to Staff witness Young's direct, Schedule MRY-2). All employees necessary to perform operational and construction activities for the regulated Central Rivers are employees of the Construction Company and provide these services through the service contract.

EXECUTIVE SUMMARY

- Q. Please summarize your surrebuttal testimony in this proceeding.
- A. This surrebuttal testimony, along with the surrebuttal testimony of Staff witness Busch, identifies the reasons that Staff no longer supports the Partial Agreement filed with the Commission on October 7, 2014.

PARTIAL AGREEMENT BETWEEN CENTRAL RIVERS AND STAFF

Q. At page 4 of Mr. Johansen's rebuttal and supplement testimony, he indicates that Staff no longer supported the partial agreement between the Company and Staff and that

he was "shocked" by what he termed Staff's "change in position." What is your reaction to Mr. Johansen's characterization of Staff changing its position?

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A. Staff was equally "shocked" to find itself in the position where it believed it to be necessary to back away from the COMPANY/STAFF PARTIAL AGREEMENT REGARDING DISPOSITION OF SMALL SEWER COMPANY REVENUE INCREASE REQUEST (the "Partial Agreement") between Central Rivers and Staff. While Staff calculated a rate increase in excess of \$34,000, roughly a 31-percent increase, using various assumptions, it continued to struggle to obtain adequate and sufficient information to make a more precise recommendation to the Commission following the partial agreement. Staff witnesses Merciel and Young both address in direct testimony filed on November 14, 2014, the problems of obtaining actual cost information from Central Rivers during the course of reviewing the proposed rate increase. Further, Staff witnesses Merciel and Young are providing surrebuttal in this case where they address the issues concerning the lack of supporting documentation for the requested rate increase. In his testimony, Mr. Young provides specific examples where he had to make assumptions regarding the cost structure of Central Rivers to estimate a revenue increase. He also identifies instances where the request for actual information was made but none was provided by the Company. It is significant that, throughout this case, Company representatives assured Staff that the necessary cost information would be forthcoming

- Q. How does Staff typically process applications for rate increase requests?
- A. Staff performs an audit of the applicant's books and records to determine what is referred to as the "cost of service" of the utility company. This audit is a detailed review of the utility's operations, in terms of the on-going costs and capital costs necessary to provide

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safe and adequate service to customers; in this particular case, sewer service to Central Rivers' customers.

Staff requires actual costs to support the many annualization and normalization adjustments it makes to the Company's test year results. Staff will calculate the levels of revenues, expenses and rate base investment including any related depreciation, as well as taxes if applicable, to identify any revenue shortfall (rate increase) or revenue excess (rate decrease). The difference between what revenues the Company is collecting in existing rates is compared to the "new" cost structure to provide service to an existing level of customers to calculate the level of rate increase or decrease based on a rate base amount using a determined rate of return.

- Q. How does Staff obtain the actual information it needs to determine the cost of service of a company like Central Rivers?
- A. Staff uses a variety of techniques to acquire this cost information to determine the final cost of service of the company, known as the revenue requirement. Staff uses a document known as a data request, or a request to the company for information of its operations; communicates through email asking for information and clarification of data request responses; interviews key company personnel including management and ownership, usually in person and in conference calls; tours company facilities and makes on-site visits; makes numerous analyses used to compare costs; does outside research to support audit findings, in particular research of payroll costs using the Missouri Economic Research and Information Center (the "MERIC") analysis; and performs comprehensive revenue requirement calculations using the various cost information inputs to the EMS run. This information is communicated to the Company and Public Counsel.

Staff witness Young provides a good overview of how Staff conducts its review for a rate increase request at page 3 of his direct testimony.

Q. Did Staff earlier calculate a rate increase for Central Rivers?

A. Yes. Staff filed its revenue requirement using its Exhibit Modeling System (the "EMS") with its direct testimony on November 14, 2014. Despite having inadequate actual cost information requiring the use of many assumptions and estimates, a rate increase

of over \$34,000 was determined.

Q. Did Staff previously notify the Commission and the parties that it was receiving inadequate cost information from Central Rivers?

A. Yes. In the Resolution of the Company's Rate Increase Request section of the Partial Agreement, Staff stated the following with regard to the problems with receiving inadequate information from the Company:

(2) The Auditing Unit was unable to conduct a full and complete audit of the Company's books and records because the Company's owner did not provide the necessary costing information from an affiliate company with common ownership. This information relates to amounts charged the utility operations for the installation and maintenance of equipment installed at the customers' property. Even though Staff was unable to review information critical to the cost of service, Staff was able to develop a revenue requirement based on information pieced together for the 12-month period ended December 31, 2013, updated to March 31, 2014, as the basis for the revenue requirement determined above. The audit findings can be found in Attachment B, incorporated by reference herein

[page 2 of 8 Central Rivers- SR-2014-0247 Partial Agreement-October 7, 2014]

Q. Was there a provision in the Partial Agreement that would allow for changes to the revenue requirement agreed to by Central Rivers and Staff?

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A. Yes. At page 6 of the Partial Agreement, item 20 contains a provision that

provides for changes to the then-recommended rate increase waiting for additional

information:

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(20)The revenue requirement increase set out in paragraph (1) above, is subject to change based upon updated information being provided to the Staff by the Company with respect to rate case expense, plant in service, contributions in aid of construction and depreciation expense.

Based on assurances from the Company, Staff continued to expect cost information to be forthcoming from Central Rivers regarding areas in the cost of service that may well change the rate request recommendation. In an attempt to work with the Company to process this case, Staff agreed to the Partial Agreement based on the ability to further review detailed cost information expected to be received after the date of the agreement. That additional information was never received.

- Did Staff initially support a rate increase for Central Rivers? 0.
- A. Yes, initially we did. Staff entered into the Partial Agreement which, among other items, identified a \$34,461 rate increase for the Company.
 - Q. When was the Partial Agreement filed?
- A. The Partial Agreement was filed with the Commission on October 7, 2014. It was signed by the Company and Staff. Public Counsel did not support this agreement.
 - Q. Does Staff support a rate increase for Central Rivers in this case?
- A. No, not at this time. Despite having agreed to the terms of the October 7, 2014, Partial Agreement, shortly before filing its direct testimony on November 14, 2014, Staff determined it no longer could support the agreed-to rate increase.

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Q. Why does Staff not support Central Rivers receiving a rate increase in is Case?

A. Central Rivers' owner, Mr. Mark E. Geisinger, has not been able, or has been unwilling, to provide the necessary information that forms the basis for the underlying costs support for rate determination. Because of its unusual operating model, the regulated Company does not possess the necessary information to support its rate increase request. Its affiliate, the Construction Company, is not regulated and evidently refused to provide the information requested by Staff to the Company for the audit. As a result, Staff never received the documentation that would allow a detailed calculation of Central Rivers' cost of service. Mr. Geisinger owns both companies outright and could supply the necessary information if he chooses to do so. Because Central Rivers took the position that it did not possess the actual cost information, it was unable to provide support for its rate increase request.

Q. Did the fact that Central Rivers refused to supply the actual cost information from the affiliated Construction Company cause delay in the initial recommendation?

A. Yes. Before any initial recommendation from the Staff could be developed concerning the rate increase request and the tariff request to increase the connection fees for the installation of the wastewater collection systems, two extensions to the normal schedule were obtained under the small rate case procedures.¹ These delays were the direct result of the Company's lack of cooperation in providing supporting documentation of actual cost which impacted the ability of Staff completing its initial recommendation for the cost of service.

¹ Motion for Extension of Time dated August 6, 2014 (EFIS 5) and Motion for Extension of Time dated September 4, 2014 (EFIS 7).

Q. Is it unusual for Staff to change its position respecting an agreement it reaches with parties to rate cases?

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- A. Yes, I would say it is highly unusual. And it is not a good situation for Staff to be in nor is it good policy. Whether or not it is unprecedented, as Mr. Johansen suggests in his rebuttal (page 4), I am unaware of any situation where an agreement is reached for a rate increase and one of the parties will no longer abide by this agreement. But the circumstances surrounding this case, giving rise to Staff's belief that it no longer could support the partial agreement with Central Rivers, are equally unusual. Staff has not experienced a rate increase application where the Company was so unwilling to support its request with cost information as it experienced in this case. Staff, through a variety of communications with Central Rivers, attempted to obtain actual cost information relating to the cost of service -- data requests were submitted, emails sent, conference calls with the Company held, meetings with the owner of the utility and its affiliate, Construction Company took place, discussions with parties occurred—all activities typical of the small rate case procedure and all activities Staff employs to develop a rate recommendation for the requested increase. Yet, despite repeated attempts to access critical information of actual costs incurred to provide sewer service to the Central Rivers customers, those attempts failed.
- Q. Did Central Rivers provide no information to Staff during the course of the audit of the rate increase request?
- A. No. The Company provided cost information that could be characterized as after-the-fact bid estimates solicited from contractors specially chosen by the owner of Central Rivers and its affiliate, the Construction Company. In an attempt to justify the costs charged Central Rivers customers for the installation of sewer collection system installed on

the customers' premises and the related tariff request for cost increase for the installation of wastewater collection systems exclusively installed by the Construction Company through a contract agreement representing Central Rivers, the owner of Central Rivers and the affiliate Construction Company, requested bids for the installation of this sewer equipment. Staff witnesses Merciel and Young address in their surrebuttal testimony the issues Staff has with this bid process.

Other information provided by Central Rivers to "justify" and "support" costs to provide sewer service to its customers are numerous invoices to Central Rivers from the Construction Company. These invoices are from the owner of the Construction Company for costs incurred by that entity under contract to provide all activities needed to provide service to Central Rivers' customers. Of course, these invoices are given to the owner of Central Rivers, which is the same individual who owns the Construction Company, Mr. Geisinger.

- Q. Are the invoices for the services performed by the Construction Company for Central Rivers detailed sufficiently to support actual cost of service amounts?
- A. No. As addressed in the surrebuttal testimonies of Staff witnesses Merciel and Young, the Construction Company's invoices provided to Central Rivers for operational and construction functions as well as administrative and management work activities are not detailed sufficiently to determine actual labor and material costs. The Construction Company invoices given to Central Rivers to support work for the provision of utility service are not detailed to identify actual labor hours nor do they provide actual labor costs paid to employees of the Construction Company for performing the various services needed by Central Rivers to operate its regulated sewer system.

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Was Staff able to develop the cost of service using actual costs to provide sewer service by Central Rivers?

A. No. Because of the lack of sufficient detail that justified actual costs, Staff could not calculate what Central Rivers cost of service was to determine a rate increase. As described in Staff witness Young's direct and surrebuttal testimony, he made an attempt to estimate these costs.

- Q. Mr. Johansen indicates at page 10, lines 6 through 14 of his supplemental direct and rebuttal testimony that he does not agree with the fact the "...contractual relationship between the 'affiliated' Construction Company and the utility company allows the Construction Company 'to make all decisions and control all aspects of the regulated sewer operations' and that 'all decision making authority related to utility matters resides not in Central Rivers, but with the Construction Company.' Please respond.
- A. Central Rivers has no employees who could independently represent the interests of the regulated sewer Company's operations in any way. The owner of Central Rivers is the same as the owner of the non-regulated Construction Company and therefore would do nothing different other than what is in the best interest of the Construction Company. Because of the common ownership structure of both of these entities—one regulated and one not—it is impossible for Central Rivers to act independently from its affiliate, the Construction Company.

The contract between the two companies-- the regulated Central Rivers and the nonregulated Construction Company-- was negotiated between the one lone owner of both entities. This was not an "arms-length" transaction. The contract between Central Rivers and

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Q.

the Construction Company, since it is an agreement of the owner of the two entities with himself, the contract is therefore, meaningless for regulatory purposes.

At page 10, lines 15 through 20, Mr. Johansen states he does not agree with

4 5 the "...assertion that 'the vast amount of the expenses incurred by Central Rivers is under direct control of the Construction Company.' Please comment.

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A. Staff determined that in excess of 80% of the costs incurred by Central Rivers to provide sewer service to its customers were for services performed and charged by its affiliate, the Construction Company; thus, the reference to the "vast amount of expenses incurred by Central Rivers."

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Central Rivers has no choice who performs the operating, maintenance and construction services necessary to provide sewer services to its customers because the sole provider of those services is through the affiliated contract with the Construction Company a contract that was not negotiated as an arms-length transaction. All those services are provided through a contact agreement negotiated by the sole owner of Central Rivers, Mr. Geisinger, and the sole owner of the Construction Company, also, Mr. Geisinger. There is no independent entity that can challenge costs charged through invoices, challenge services provided or even the necessity of those services. Certainly, no entity can challenge the labor rate costs, time spent on activities or any aspect of personnel providing such services. The very terms of the affiliate contract and the services the Construction Company provides through this contract in no way protects the regulated Central Rivers or its customers. Central Rivers is under the complete control of the owner of the Construction Company because the owner of the regulated utility company, Central Rivers, is the same person.

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Mr. Johansen addresses the bids provided by the Construction Company to O. support the charges made by it to Central Rivers at page 12 of his rebuttal testimony. Do you believe these bids should be relied on?

No. The bids given to Staff is an attempt by the Construction Company to support the costs charged Central Rivers under the terms of the non-arm-length affiliate contract. Staff witnesses Merciel and Young provide testimony that these bids cannot be relied upon for regulatory purposes. However, the better approach for the Construction Company would have been to supply the actual cost information incurred to provide the services to Central Rivers so it can provide sewer service to its utility customers.

Oddly, the Construction Company makes an effort to solicit bids from outside contractors in an attempt to support its costs charged the regulated Central Rivers supplying this bid information to Staff, yet refuses to provide actual costs to provide services to the utility it purports to represent. Providing the actual costs to prove up the cost of service would have been by far a better course for the owner of Central Rivers to follow.

- Q. Why did Staff initially support a revenue increase and then make the subsequent decision to no longer support a revenue increase for Central Rivers?
 - A. There were several reasons resulting in this decision:
 - The importance Staff places on working with small water and sewer utilities in what can be a very complicated, complex and, at times an intimidating regulatory process;
 - Staff made its best efforts, in good faith, to attempt to work with the Company in order to achieve a satisfactory result;
 - A desire to provide the Company some level of the "benefit of the doubt" that eventually Central Rivers would actually provide the necessary material critically needed to make final determination of the cost of service;

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- Expectation that ultimately the requested information would eventually be provided—see item 20 found at page 6 of the Partial Agreement and noted above;
- Assurances from the Company that Staff would get the needed material for the cost of service calculation;
- The timing of getting critical support for the requested increase had run its course—time had run out waiting for Central Rivers to supply the necessary documentation to support its case;
- Public Counsel indicated it would not agree to a revenue increase and requested a hearing for the case in a filed *Objection and Evidentiary Hearing Request and Request for Local Public Hearing* on October 10, 2014;
- Staff realized that the actual cost information necessary to support any increase in this case was not going to provided;
- The information provided to date by Central Rivers are estimates and costs charged to it by its affiliate, Construction Company, that do not represent the actual costs to provide those services under the affiliated contract, and as such, would not represent cost-based rates;
- The belief that Staff could no longer support its initial recommendation for an increase under the scrutiny of the hearing process as technical experts must be able to defend conclusions and findings to support the results of the audit; and
- Staff's conclusion that Central Rivers would not provide the actual cost information needed to support the Company's March 11, 2014; requested rate increase.

For all the reasons above, Staff concluded it could no longer support the Partial Agreement and made the decision to file its direct testimony on November 14, 2015, with the recommendation that no rate increase be authorized in this case. While the decision was late in the process, and Staff regrets the hardship this placed on the Commission and all the parties, especially the Company, under the circumstances, Staff believes it had no other course of action to take in order to complete this case. Staff simply could no longer support the recommendation it made under the terms of the Partial Agreement because of the absence

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27 28 29 of factual support for that recommendation. Ultimately, it is the Company's burden to provide that factual support.

However, Staff believes that by making this known early in the testimony process by addressing this change of position in direct filing, it would give Central Rivers and Public Counsel adequate opportunity to respond to such a significant change.

- Q. If Central Rivers provides the actual cost information requested by Staff to do the audit of the rate increase request, will Staff be able to perform such a review of the cost of service?
- A. Assuming Central Rivers is forthcoming with the needed cost information, staff would review such information and provide a recommendation based on any supporting material the company provides.
- Q. Has the Commission addressed the change in Staff's position regarding the Partial Agreement between Central Rivers and Staff?
- Yes. In response to a Company pleading filed on November 19, 2014, entitled, A. Motion to Suspend Procedural Schedule and Motion to Enforce Partial Disposition Agreement, the Commission issued an order on November 24, 2014, that denied enforcement of the Partial Agreement. The Commission stated at page 3 of its Order:

While Staff argues that Company was put on notice of all issues involved in a full rate case contested hearing based on OPC's October 10th filing, OPC's filing identified issues, such as rate base and depreciation, only so far as they related to the four disputed issues, and at no point did OPC specifically state that it opposes any rate increase. Furthermore, Staff ignores the fact that Company has the burden of proof to justify a rate increase. Company reasonably assumed Staff would assist it in meeting that burden by presenting expert testimony to support the increase recommended in the Agreement. While Staff is allowed to change its position and its testimony, the Commission must still ensure requirements of fairness and due

process are met by allowing Company to have sufficient time to prepare and present evidence in a meaningful hearing.

For reasons previously stated, the Commission will deny Central Rivers' request to enforce the Agreement.

As such, there is no agreement, partial or otherwise, between the Company and Staff.

Q. Does Staff believe there is a solution to the inability of Staff to make a determination of the Company's cost of service?

A. One possible outcome could be if the Commission ordered the owner of both Central Rivers and its affiliate, Construction Company, to provide the detailed support for the actual cost information incurred by the Construction Company to perform the operations, maintenance and construction on behalf of Central Rivers in order for it to provide safe, reliable and adequate sewer service to the utility customers. Once the actual cost information is available to Pubic Counsel and Staff, a revenue requirement could be calculated and submitted to the parties, including the Company, for review. Based on this "new" cost of service, assuming the information is valid, sufficient and adequate, Staff would make a recommendation to the Commission for any required and needed rate relief for Central Rivers. Of course, the Company, and Public Counsel, would have the opportunity to challenge any aspect of Staff's recommendations.

This would involve suspending the operation of law date or dismissing this rate case, and requiring the Company to refile its request when it has the necessary information.

Q. Does Staff regret not notifying the Company of its decision not to support the Partial Agreement?

A. Yes. While the decision to discontinue support for the Partial Agreement was made very late in the process, Staff should have notified the Company and its counsel prior to

Surrebuttal Testimony / Rebuttal of Supplemental Direct of Cary G. Featherstone

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the filing of its direct testimony that it no longer could support the Partial Agreement. The Company should not have had to find out about this critical situation in Staff's direct testimony filed on November 14, 2014. Staff regrets Central Rivers was not notified prior to the filing of direct of testimony that it was no longer supporting the Partial Agreement.

- Q. Does this conclude your Surrebuttal Testimony / Rebuttal of Supplement Direct testimony?
 - A. Yes, it does.

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

In the Matter of Central Rivers Wastewater Utility, Inc.'s Small Company Rate Increase Request) Case No. SR-2014-0247
AFFIDAVIT OF CARY	G. FEATHERSTONE
STATE OF MISSOURI)	
COUNTY OF COLE) ss.	
preparation of the foregoing Surrebuttal Testimo in question and answer form, consisting of	is oath states: that he has participated in the ny / Rebuttal of Supplemental Direct Testimony pages to be presented in the above case; that my / Rebuttal of Supplemental Direct Testimony matters set forth in such answers; and that such wledge and belief.
	Cary G. Featherstone
Subscribed and sworn to before me this/5	day of December, 2014.
D. SUZIE MANKIN Notary Public - Notary Seal State of Missourl Commissioned for Cole County My Commission Expires: December 12, 2016 Commission Number: 12412070	Munillankin Notary Public

<u>Year</u>	<u>Case No.</u>	<u>Utility</u>	Type of Testimony/Issue	<u>Case</u>
2014	EU-2015-0094 Coordinated	Kansas City Power & Light Company (electric accounting order request)	Supervised- no testimony filed	pending
2014	EU-2014-0255 Coordinated	Kansas City Power & Light Company (electric continuance of construction accounting request)	Supervised- no testimony filed	pending
2014	HR-2014-0066 Coordinated	Veolia Energy Kansas City Company (former Trigen Kansas City Energy Company) (steam rate increase)	Direct- sponsor Utility Services Cost of Service Report	Stipulated
2014	GR-2014-0007 Coordinated	Missouri Gas Energy division of Laclede Gas Company (natural gas rate increase)	Direct- sponsor Utility Services Cost of Service Report Supplemental Direct- sponsor true-up revenue requirement Rebuttal Surrebuttal- update true-up revenue requirement	Pending

<u>Year</u>	Case No.	<u>Utility</u>	Type of Testimony/Issue	<u>Case</u>
2013 2012	HC-2012-0259 Consolidated with HC-2010-0235 Coordinated	KCP&L Greater Missouri Operations Company Ag Processing complaint against GMO's Quarterly Cost Adjustment (industrial steam fuel clause)	Additional Surrebuttal Report and Rebuttal	Pending
2010	HC-2010-0235	Ag Processing complaint against GMO's Quarterly Cost Adjustment (industrial steam fuel clause)	Deposition	Contested
2007 2008	HR-2007-0028, HR-2007-0399 and HR-2008-0340	Aquila, Inc., d/b/a Aquila Networks- L&P (industrial steam fuel clause review)		
2012	ER-2012-0175 Coordinated	KCPL Greater Missouri Operations Company (electric rate increase)	Direct- sponsor Utility Services Cost of Service Report; policy; plant valuation; capacity planning; Jurisdictional Allocation Factors; Rebuttal- capacity planning Surrebuttal- plant valuation; capacity True-up Direct	Contested

<u>Year</u>	<u>Case No.</u>	<u>Utility</u>	Type of Testimony/Issue	<u>Case</u>
2012	ER-2012-0174 Coordinated	Kansas City Power & Light Company (electric rate increase)	Direct- sponsor Utility Services Cost of Service Report; policy; Additional Amortizations Regulatory Plan; Jurisdictional Allocation Factors; Iatan 2 Advanced Coal Credits; Rate Analysis Rebuttal- Iatan 2 Advanced Coal Credits; Interim Energy Charge Surrebuttal- Iatan 2 Advanced Coal Credits; Interim Energy Charge	Contested
2011	SA-2010-0219 and SC-2010-0161 Coordinated	Canyon Treatment Facility LLC (sewer certificate and complaint case)	Recommendation Memorandum	Stipulated
2011	HR-2011-0241 Coordinated	Veolia Energy Kansas City Company (former Trigen Kansas City Energy Company) (steam rate increase)	Direct- sponsor Utility Services Cost of Service Report	Stipulated

Year	<u>Case No.</u>	<u>Utility</u>	Type of Testimony/Issue	<u>Case</u>
2010	ER-2010-0356 Coordinated	KCP&L Greater Missouri Operations Company (electric rate increase)	Direct- sponsor Utility Services Cost of Service Report; policy; plant valuation; capacity planning; jurisdictional allocations; Rebuttal- capacity planning Surrebuttal- plant valuation; capacity True-up Direct True-up Rebuttal	Contested
2010	ER-2010-0355 Coordinated	Kansas City Power & Light Company (electric rate increase)	Direct- sponsor Utility Services Cost of Service Report; policy; Additional Amortizations Regulatory Plan; Jurisdictional Allocations Rate Analysis Rebuttal- jurisdictional allocation Surrebuttal- True-up Direct True-up Rebuttal	Contested
2010	SR-2010-0110 and WR-2010-0111 Coordinated	Lake Region Water and Sewer Company (water & sewer rate increase)	Direct- sponsor Utility Services Cost of Service Report Surrebuttal True-up Direct Reports to Commission	Contested

<u>Year</u>	<u>Case No.</u>	<u>Utility</u>	Type of Testimony/Issue	<u>Case</u>
2009	HR-2009-0092 Coordinated	KCPL Greater Missouri Operations Company (former Aquila, Inc. Missouri electric properties) (industrial steam rate increase)	Direct- sponsor Utility Services Cost of Service Report; policy	Stipulated
2009	ER-2009-0090 Coordinated	KCPL Greater Missouri Operations Company (former Aquila, Inc. Missouri electric properties) (electric rate increase)	Direct- sponsor Utility Services Cost of Service Report; policy Surrebuttal-plant valuation; capacity planning	Stipulated
2009	ER-2009-0089 Coordinated	Kansas City Power & Light Company (electric rate increase)	Direct- sponsor Utility Services Cost of Service Report; policy; Additional Amortizations and Iatan 1 construction Rebuttal- jurisdictional allocations Surrebuttal- allocations	Stipulated
2008	HR-2008-0300 Coordinated	Trigen Kansas City Energy (steam rate increase)	Direct - sponsor Utility Services portion of the Cost of Service Report, overview of rate case, plant review and plant additions, fuel and income taxes	Stipulated
2007	HO-2007-0419 Coordinated	Trigen Kansas City Energy [sale of coal purchase contract] (steam)	Recommendation Memorandum	Stipulated

<u>Year</u>	<u>Case No.</u>	<u>Utility</u>	Type of Testimony/Issue	<u>Case</u>
2007	ER-2007-0004 Coordinated	Aquila, Inc., d/b/a Aquila Networks- MPS and Aquila Networks- L&P (electric rate increase)	Direct-fuel clause, fuel, capacity planning Rebuttal Surrebuttal- fuel clause	Contested
2006	WR-2006-0425 Coordinated	Algonquin Water Resources (water & sewer rate increases)	Rebuttal- unrecorded plant; contributions in aid of construction Surrebuttal unrecorded plant; contributions in aid of construction	Contested
2006	ER-2006-0314 Coordinated	Kansas City Power & Light Company (electric rate increase)	Direct-construction audits Rebuttal- allocations Surrebuttal- allocations	Contested
2005	HR-2005-0450 Coordinated	Aquila, Inc., d/b/a Aquila Networks- L&P (industrial steam rate increase)	Direct	Stipulated
2005	ER-2005-0436 Coordinated	Aquila, Inc., d/b/a Aquila Networks- MPS and Aquila Networks- L&P (electric rate increase)	Direct- interim energy charge; fuel; plant construction; plant commercial in-service; capacity planning, plant valuation Rebuttal Surrebuttal	Stipulated
2005	EO-2005-0156 Coordinated	Aquila, Inc., d/b/a Aquila Networks- MPS (electric- South Harper Generating Station asset valuation case)	Rebuttal- plant valuation Surrebuttal- plant valuation	Stipulated

<u>Year</u>	<u>Case No.</u>	<u>Utility</u>	Type of Testimony/Issue	<u>Case</u>
2005	HC-2005-0331 Coordinated	Trigen Kansas City Energy [Jackson County Complaint relocation of plant for Sprint Arena] (steam complaint case)	Cross examination- relocation of plant assets	Contested
2004	GR-2004-0072 Coordinated	Aquila, Inc., d/b/a Aquila Networks-MPS and Aquila Networks-L&P (natural gas rate increase)	Direct- acquisition adjustment; merger savings tracking Rebuttal	Stipulated
2004	HM-2004-0618 Coordinated	Trigen- Kansas City Energy purchase by Thermal North America (steam - sale of assets)	Supervised Case— Did not file testimony	Stipulated
2003	ER-2004-0034 and HR-2004-0024 (Consolidated) Coordinated	Aquila, Inc., (formerly UtiliCorp United Inc) d/b/a Aquila Networks-MPS and Aquila Networks-L&P (electric & industrial steam rate increases)	Direct- acquisition adjustment; merger savings tracking Rebuttal Surrebuttal Deposition	Stipulated
2002	ER-2002-424 Coordinated	Empire District Electric Company (electric rate increase)	Direct- fuel-interim energy charge Surrebuttal	Stipulated
2001	ER-2001-672 and EC-2002-265 Coordinated	UtiliCorp United Inc./Missouri Public Service Company (electric rate increase)	Verified Statement Direct- capacity purchased power agreement; plant recovery Rebuttal Surrebuttal	Stipulated
2001	ER-2001-299 Coordinated	Empire District Electric Company (electric rate increase)	Direct- income taxes; cost of removal; plant construction costs; fuel- interim energy charge Surrebuttal True-Up Direct	Contested

<u>Year</u>	<u>Case No.</u>	<u>Utility</u>	Type of Testimony/Issue	<u>Case</u>
2000	EM-2000-369 Coordinated	UtiliCorp United Inc. merger with Empire District Electric Company (electric acquisition/ merger case)	Rebuttal- acquisition adjustment; merger costs/savings tracking	Contested (Merger eventually terminated)
2000	EM-2000-292 Coordinated	UtiliCorp United Inc. merger with St. Joseph Light & Power Company (electric, natural gas and industrial steam acquisition/ merger case)	Rebuttal- acquisition adjustment; merger costs/savings tracking	Contested (Merger closed)
1999	EM-97-515 Coordinated	Kansas City Power & Light Company merger with Western Resources, Inc. (electric acquisition/ merger case)	Rebuttal- acquisition adjustment; merger costs/savings tracking	Stipulated (Merger eventually terminated)
1998	GR-98-140 Coordinated	Missouri Gas Energy Division of Southern Union Company (natural gas rate increase)	Testimony in Support of Stipulation And Agreement	Contested
1997	EM-97-395	UtiliCorp United Inc./Missouri Public Service (electric-application to spin-off generating assets to EWG subsidiary)	Rebuttal- plant assets & purchased power agreements	Withdrawn
1997	ER-97-394 and EC-98-126 Coordinated	UtiliCorp United Inc./Missouri Public Service (electric rate increase and rate complaint case)	Direct- fuel & purchased power; fuel inventories; reorganizational costs Rebuttal Surrebuttal	Contested
1997	EC-97-362 and EO-97-144	UtiliCorp United Inc./Missouri Public Service (electric rate complaint case)	Direct fuel & purchased power; fuel inventories Verified Statement	Contested Commission Denied Motion
1997	GA-97-133	Missouri Gas Company (natural gas—certificate case)	Rebuttal- natural gas expansion	Contested

<u>Year</u>	<u>Case No.</u>	<u>Utility</u>	Type of Testimony/Issue	<u>Case</u>
1997	GA-97-132	UtiliCorp United Inc./Missouri Public Service Company (natural gas—certificate case)	Rebuttal- natural gas expansion	Contested
1996	ER-97-82	Empire District Electric Company (electric interim rate increase case)	Rebuttal- fuel & purchased power	Contested
1996	GR-96-285 Coordinated	Missouri Gas Energy Division of Southern Union Company (natural gas rate increase)	Direct- merger savings recovery; property taxes Rebuttal Surrebuttal	Contested
1996	EM-96-149 Coordinated	Union Electric Company merger with CIPSCO Incorporated (electric and natural gas acquisition/merger case)	Rebuttal- acquisition adjustment; merger costs/savings	Stipulated
1996	GA-96-130	UtiliCorp United, Inc./Missouri Pipeline Company (natural gas certificate case)	Rebuttal- natural gas expansion	Contested
1995	ER-95-279 Coordinated	Empire District Electric Company (electric rate increase)	Direct- fuel & purchased power; fuel inventories	Stipulated
1995	GR-95-160 Coordinated	United Cities Gas Company (natural gas rate increase)	Direct- affiliated transactions; plant	Contested
1994	GA-94-325 Coordinated	UtiliCorp United Inc., expansion of natural gas to City of Rolla, MO (natural gas certificate case)	Rebuttal- natural gas expansion	Contested
1994	GM-94-252 Coordinated	UtiliCorp United Inc., acquisition of Missouri Gas Company and Missouri Pipeline Company (natural gasacquisition case)	Rebuttal- acquisition of assets case	Contested

<u>Year</u>	Case No.	<u>Utility</u>	Type of Testimony/Issue	<u>Case</u>
1994	ER-94-194	Empire District Electric Company (electric rate increase)	Supervised Case— Did not file testimony	
1993	GM-94-40	Western Resources, Inc. and Southern Union Company (natural gas sale of Missouri property)	Rebuttal- acquisition adjustment; merger costs/savings tracking	Stipulated
1993	TR-93-181	United Telephone Company of Missouri (telephone rate increase)	Direct- directory advertising Surrebuttal	Contested
1993	TC-93-224 and TO-93-192 Coordinated Directory	Southwestern Bell Telephone Company (telephone rate complaint case)	Direct- directory advertising Rebuttal Surrebuttal	Contested
1991	EM-91-290	UtiliCorp United Inc./ Missouri Public Service and Centel acquisition (electric – acquisition/ merger case)	Recommendation Memorandum	Stipulated
1991	GO-91-359 Coordinated	UtiliCorp United Inc., Missouri Public Service Division (natural gas accounting authority order)	Memorandum Recommendation- Service Line Replacement Program cost recovery deferral	Stipulated
1991	EO-91-358 and EO-91-360 Coordinated	UtiliCorp United Inc., Missouri Public Service Division (electric accounting authority orders)	Rebuttal- plant construction cost deferral recovery; purchased power cost recovery deferral	Contested
1991	EM-91-213	Kansas Power & Light - Gas Service Division (natural gas acquisition/merger case)	Rebuttal- acquisition adjustment; merger costs/savings tracking	Contested

<u>Year</u>	<u>Case No.</u>	<u>Utility</u>	Type of Testimony/Issue	<u>Case</u>
1990	GR-90-152	Associated Natural Gas Company (natural gas rate increase)	Rebuttal- acquisition adjustment; merger costs/savings	Stipulated
1990	GR-90-198 Coordinated	UtiliCorp United, Inc., Missouri Public Service Division (natural gas rate increase)	Direct- Corporate Costs and Merger & Acquisition Costs	Stipulated
1990	ER-90-101 Coordinated	UtiliCorp United Inc., Missouri Public Service Division (electric rate increase- Sibley Generating Station Life Extension Case)	Direct- Corporate Costs and Merger & Acquisition Costs Surrebuttal	Contested
1990	GR-90-50 Coordinated	Kansas Power & Light - Gas Service Division (natural gas rate increase)	Direct- prudency review of natural gas explosions	Stipulated
1989	TR-89-182 and TC-90-75	GTE North, Incorporated (telephone rate increase)	Direct- directory advertising Rebuttal Surrebuttal	Contested Decided Feb 9, 1990
1988	TC-89-14 Coordinated Directory	Southwestern Bell Telephone Company (telephone rate complaint case)	Direct- directory Surrebuttal advertising Surrebuttal Deposition	Contested
1988	GR-88-115 Coordinated	St. Joseph Light & Power Company (natural gas rate increase)	Supervised Case Did not file testimony Deposition	Stipulated
1988	HR-88-116	St. Joseph Light & Power Company (industrial steam rate increase)	Supervised Case Did not file testimony Deposition	Stipulated

<u>Year</u>	<u>Case No.</u>	<u>Utility</u>	Type of Testimony/Issue	<u>Case</u>
1987	HO-86-139 Coordinated	Kansas City Power & Light Company (district steam heating discontinuance of public utility and rate increase)	Direct- policy testimony on abandonment of steam service Rebuttal Surrebuttal	Contested
1986	TR-86-117 Coordinated	United Telephone Company of Missouri (telephone rate increase)	Withdrawn prior to filing	Withdrawn
1986	GR-86-76 Coordinated	KPL-Gas Service Company (natural gas rate increase)	Withdrawn prior to filing	Withdrawn
1986	TR-86-55 Coordinated	Continental Telephone Company of Missouri (telephone rate increase)	Supervised Case Did not file testimony	Stipulated
1986	TR-86-63 Coordinated	Webster County Telephone Company (telephone rate increase)	Supervised Case Did not file testimony	Stipulated
1986	TR-86-14 Coordinated	ALLTEL Missouri, Inc. (telephone rate increase)	Supervised Case— Did not file testimony	Stipulated
1985	ER-85-128 and EO-85-185 Coordinated	Kansas City Power & Light Company (electric rate increase- Wolf Creek Nuclear Generating Unit Case)	Supervised Case Direct- fuel inventories; coordinated Wolf Creek Nuclear construction audit	Contested
1984	EO-84-4	Investigation and Audit of Forecasted Fuel Expense of Kansas City Power & Light Company (electric forecasted fuel true-up)	Direct	Contested

<u>Year</u>	<u>Case No.</u>	<u>Utility</u>	Type of Testimony/Issue	<u>Case</u>
1983	TR-83-253	Southwestern Bell Telephone Company (telephone rate increase - ATT Divesture Case)	Direct- revenues & directory advertising	Contested
1983	ER-83-49	Kansas City Power & Light Company (electric rate increase)	Direct- fuel & fuel inventories Rebuttal Surrebuttal	Contested
1983	EO-83-9	Investigation and Audit of Forecasted Fuel Expense of Kansas City Power & Light Company (electric forecasted fuel true-up)	Direct	Contested
1982	TR-82-199	Southwestern Bell Telephone Company (telephone rate increase)	Direct- revenues & directory advertising	Contested
1982	ER-82-66 and HR-82-67	Kansas City Power & Light Company (electric & district steam heating rate increase)	Direct- fuel & purchased power; fuel inventories Rebuttal Surrebuttal	Contested
1981	TO-82-3	Southwestern Bell Telephone Company Investigation of Equal Life Group and Remaining Life Depreciation Rates (telephone depreciation case)	Direct- construction work in progress	Contested
1981	TR-81-302	United Telephone Company of Missouri (telephone rate increase)	Direct- construction work in progress	Stipulated
1981	TR-81-208	Southwestern Bell Telephone Company (telephone rate increase)	Direct-cash working capital; construction work in progress; income taxes-flow- through Rebuttal Surrebuttal	Contested

<u>Year</u>	<u>Case No.</u>	<u>Utility</u>	Type of Testimony/Issue	<u>Case</u>
1981	ER-81-42	Kansas City Power & Light Company (electric rate increase)	Direct-payroll & payroll related benefits; cash working capital Rebuttal	Contested
1980	TR-80-235	United Telephone Company of Missouri (telephone rate increase)	Direct- construction work in progress Rebuttal	Contested
1980	GR-80-249 Coordinated	Rich Hill-Hume Gas Company (natural gas rate increase)	No Testimony filed- revenues & rate base	Stipulated
1980	GR-80-173	The Gas Service Company (natural gas rate increase)	Direct Deposition	Stipulated
1980	HR-80-55	St. Joseph Light & Power Company (industrial steam rate increase)	Direct	Stipulated
1980	OR-80-54	St. Joseph Light & Power Company (transit rate increase)	Direct	Stipulated
1980	ER-80-53	St. Joseph Light & Power Company (electric rate increase)	Direct	Stipulated

CARY G. FEATHERSTONE SUMMARY OF RATE CASE INVOLVEMENT CASES SUPERVISED AND ASSISTED:

2014	WR-2015-0104	Spokane Highlands Water	Supervised Case-	pending
2014	WR-2015-0020	Gascony Water Company	Supervised Case-	withdrawn
2014	SM-2015-0014	Raccoon Creek acquisition of West 16, WPC and Villages	Supervised Case-	Stipulated
		(Sewer acquisition case)		
2013	SA-2014-0005	Central Rivers Wastewater (sewer certificate case)	Supervised Case-	Stipulated
2013	SC-2013-0332	West 16 th Street (Public Counsel complaint case)	Supervised Case-	Stipulated
2013	WR-2013-0326	Woodland Manor (water informal rate increase)	Supervised Case-	Stipulated
2013	SR-2013-0053	WPC Sewer	Supervise Case-	Stipulated
2013	WM-2013-0329	Bilyean Ridge Water	Supervise Case-	Stipulated
2012	WR-2012-0163	Tandy County (water informal rate increase)	Supervised Case-	Stipulated
			Recommendation Memorandum	
2011	WO-2022-0328	Algonquin Liberty Water purchase of Noel Water	Supervised Case- Recommendation Memorandum	Stipulated
2010	SR-2010-0320	Timber Creek Sewer Company	Supervised Case—Did Not	Pending
	Coordinated		File Testimony	
2010	WR-2010-0202	Stockton Water Company	Recommendation Memorandum	Stipulated

CARY G. FEATHERSTONE SUMMARY OF RATE CASE INVOLVEMENT CASES SUPERVISED AND ASSISTED:

2010	EO-2010-0211	KCP&L Greater Missouri Operations Liberty service center sale	Recommendation Memorandum	Stipulated
2009	EO-2010-0060	KCP&L Greater Missouri Operations Blue Springs service center sale	Recommendation Memorandum	Withdrawn
2009	WR-2010-0139 SR-2010-0140	Valley Woods Water Company	Recommendation Memorandum	Stipulated
2008	QW-2008-0003	Spokane Highlands Water Company (water- informal rate increase)	Recommendation Memorandum	Stipulated
2007	SR-2008-0080 QS-2007-0008	Timber Creek (sewer- informal rate increase)	Recommendation Memorandum	Stipulated
2006	WR-2006-0250 Coordinated	Hickory Hills Water (water- informal rate increase)	Supervised Case—Did Not File Testimony	Contested
2006	HA-2006-0294 Coordinated	Trigen Kansas City Energy (steam- expansion of service area)	Recommendation Memorandum & Testimony	Contested
2005	Case No. WO-2005-0206	Silverleaf sale to Algonquin (water & sewer- sale of assets)	Supervised Case—Did not file testimony	Stipulated
2005	GM-2005-0136 Coordinated	Partnership interest of DTE Enterprises, Inc. and DTE Ozark, Inc in Southern Gas Company purchase by Sendero SMGC LP	Recommendation Memorandum	Stipulated

CARY G. FEATHERSTONE SUMMARY OF RATE CASE INVOLVEMENT CASES SUPERVISED AND ASSISTED:

		(natural gas sale of assets)		
2003	QW-2003-016 QS-2003-015	Tandy County (water & sewer informal rate increase)	Recommendation Memorandum	Stipulated