1	STATE OF MISSOURI	
2	PUBLIC SERVICE COMMISSION	1
3	TRANSCRIPT OF PROCEEDINGS	
4		,
5	Local Public Hearing	
6	December 7, 2010, 6:00 p.m.	
7	Kansas City, Missouri	
8	Volume 9	
9		File No.
10	in its Charges for Electric Service)	ER-2010-0355
11	to Continue the Implementation of its) Regulatory Plan)	
12	In the Matter of the Application of)	
13	KCP&L Greater Missouri Operations)File No. Company for Approval to make Certain)ER-2010-035	
14	Changes in its Charges for Electric) Service)	11. 2010 0330
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16		
17	DANIEL R.E. JORDAN, Presiding	
18	REGULATORY LAW JUDGE	
19	ROBERT M. CLAYTON, III, Chairman	n
20	COMMISSIONER	
21		
22		
23	Reported by:	
24	Janet H. Wimer, CCR	

1	APPEARANCES:		
2	LEWIS R. MILLS, JR.		
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4	Department of Economic Development		
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1	PROCEEDINGS		
2	(Starting time of the Hearing: 7:08		
3	p.m.)		
4	JUDGE JORDAN: The Commission calls File		
5	Number ER-2010-0355. This is Local Public Hearing		
6	relating to the rate increase request of KCPL-GMO.		
7	I'm Daniel Jordan, Senior Regulatory Law		
8	Judge. With us also is the Chairman of the		
9	Commission, Robert M. Clayton, III. I will be		
10	taking testimony for the Commission, the testimony		
11	will be under oath. I'll ask you to be concise for		
12	the sake of everyone's time, and relevant.		
13	When the testimony is concluded, the		
14	Court Reporter is who recording your testimony will		
15	produce a transcript. We're also video recording		
16	this proceeding, so that the Commissioners and		
17	other parties may examine what's been said in this		
18	proceeding and consider it.		
19	When you come to the podium, after		
20	you've given your testimony, stay a little while		
21	because the other parties have a right to ask		
22	questions of whoever testifies. Mr. Chairman,		
23	anything before we begin?		
24	CHAIRMAN CLAYTON: Just very briefly. My		
25	name is Robert Clayton. I'm Chairman of the		

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1 Missouri Public Service Commission. There are five
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- 2 Commissioners. We have been spread out around the
- 3 State because we have a number of Local Public
- 4 Hearings going on in different places.
- 5 This is being videotaped. It will be
- 6 transcribed, and the Commissioners review this
- 7 material at the time when we have we will
- 8 eventually have an Evidentiary Hearing, a trial
- 9 type of hearing, and the Commissioners review this
- 10 material before rendering any decision, so this
- 11 will be made part of the record.
- 12 I just want to thank everyone for coming
- 13 tonight. We have tried to change the format for
- 14 these hearings. We've changed the question and
- answer session to give you improved access to the
- 16 parties that practice before the Commission. We
- are ultimately the, kind of the judges of the case.
- 18 We are not judges, but we judge the case, we make
- 19 the decision, and the parties that appear before
- 20 you advocate for certain positions.
- 21 So I appreciate you coming out tonight.
- 22 Take advantage of the resources that you have here.
- 23 If you have an issue that you want to take up,
- 24 we've got PSC Staff that can help you. The Company
- is represented by a number of folks here, if there

- 1 are consumer issues. Other than that, I'm just
- 2 glad you're here and looking forward to the
- 3 testimony. Thank you, Judge.
- 4 JUDGE JORDAN: I have one name on my
- 5 sign-up list. I will call Bob Ludlow to the stand.
- 6 Bob Ludlow.
- 7 ROBERT LUDLOW, being first duly sworn by
- 8 Judge Jordan, testifies as follows:
- JUDGE JORDAN: Please spell your name for
- 10 our Court Reporter.
- 11 MR. LUDLOW: Robert Ludlow. L-U-D-L-O-W.
- 12 JUDGE JORDAN: Mr. Ludlow, are you a
- 13 customer of KCP&L-GMO?
- MR. LUDLOW: Yes, I am.
- JUDGE JORDAN: Well, please tell the
- 16 Commission what you'd like the Commission to hear.
- 17 MR. LUDLOW: I've lived in this area and
- 18 been a customer all my life, over five decades, and
- my mom's also lived in this area for that entire
- 20 time also, but she's now in the area that was
- 21 served by Aquila, and is now KCPL.
- Just a couple of things that I found
- from the past. A brochure put out by Kansas City,
- 24 Missouri city, in the fall of 2008, on their
- 25 priorities. They said that they had adopted a

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Climate Protection Plan and that will help lower
1
 2
       utility bills, and I don't think there's been any
 3
       lowering of our bills in these last two years, on
 4
       that.
 5
                  Also, in March of 09, I got this card
 6
       on the KCPL rate increase request and for the
7
       Kansas City, Missouri area, they requested a 17.5
8
       percent increase then, which was more than the
9
       total average for the five areas that they wanted,
10
       which was 16.2 was what they've asked for overall.
11
                  This information came from Congressman
12
       Emanuel Cleaver, and I received this in August of
13
       this year. It states here in big letters, "Every
       $1 in Recovery Act investment has leveraged $3 in
14
       private investment," but it says over here that
15
16
       KCPL was awarded a 24 million dollar grant to fully
       fund - to help fund a fully-integrated Smart Grid
17
       demonstration project. However, about half of the
18
19
       investment was from private funds, so that doesn't
       measure up to the 1 and 3.
20
                  This card here is about a State
21
22
       legislative committee called the Joint Committee on
       Administrative Rules, JCAR, and they removed a
23
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provision called Geographic Sourcing from the voter

enacted Renewable Energy Standard, the RES, and

24

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1 this decision doesn't help any of the rate payers
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- 2 because then, the Power & Light can just go out and
- 3 buy credits or they'll have to actually care of
- 4 some of this pollution, is the way that I
- 5 understand that, and I think that we need to look
- into more renewable sources because we live just
- 7 we're spanning a few miles from Kansas, the second
- 8 or third windiest state in the nation, and I think
- 9 we need to use a lot more of that because there is
- 10 no such thing as clean coal, and like was brought
- 11 out earlier, it costs a lot to transport it in here
- and those contracts, we have no control over
- either, so that, we can't control the costs on
- 14 that.
- 15 And also, it was stated that the rate of
- 16 return could be up to eleven percent, and the cost
- of the the return on a Treasury Bond is a little
- over one percent. And a lot of people are on a
- 19 fixed income, and if they knew that that was the
- 20 kind of increase that this utility was requesting
- 21 then and has a chance to get, I'm sure there would
- 22 be more people down here.
- 23 That's all I have right now.
- 24 CHAIRMAN CLAYTON: May I ask you a
- 25 question?

- 1 MR. LUDLOW: Sure.
- 2 CHAIRMAN CLAYTON: I recognize each of
- 3 the issues that you've identified, except for the
- first one. I was wondering if you would share with
- 5 me the fall, 2008 document, the Climate Protection
- 6 Plan? I was wondering if I could just-
- 7 MR. LUDLOW: It was stated as a bullet
- 8 point on priorities of Kansas City, Missouri.
- 9 CHAIRMAN CLAYTON: Do you mind, can I
- 10 just look at it?
- 11 JUDGE JORDAN: While the Chairman is
- looking at that, do you want the Commission to
- 13 consider each of your documents that you've
- 14 referred to? We can have the Court Reporter mark
- 15 them and we can make them part of the record from
- 16 this hearing.
- 17 MR. LUDLOW: If they feel that that would
- 18 aid them in-
- JUDGE JORDAN: It's up to you.
- MR. LUDLOW: Backing my statements.
- 21 CHAIRMAN CLAYTON: This is a City of
- 22 Kansas City document. This is not a KCP&L
- 23 document; correct?
- MR. LUDLOW: Okay. But it states the
- 25 agreement was with KCPL and that it would create a

- decrease in the utility costs.
- 2 CHAIRMAN CLAYTON: Do you mind if I keep
- 3 this, or do you want it back? Or maybe we could
- 4 copy it and mail it back to you? Is that okay?
- Judge, could we mark this as an exhibit?
- 6 (WHEREIN, Exhibit 1 was marked for
- 7 identification by the Court Reporter.)
- 8 CHAIRMAN CLAYTON: You also mentioned the
- 9 Congressman Cleaver document. Was that a
- 10 publication from his office?
- MR. LUDLOW: Yes. It was mailed out.
- 12 CHAIRMAN CLAYTON: It was mailed out. Do
- 13 you mind if I look? Can I look at that?
- 14 Are you aware of I'll give this one
- 15 back to you. I don't think I need to see that. I
- don't live in the District, so. What I wanted to
- 17 ask you, how familiar are you with the grants that
- 18 are coming into KCP&L's territory, the Green Impact
- 20 Zone Projects? Are you familiar with those in any
- 20 way?
- 21 MR. LUDLOW: Are those the ones that
- 22 Congressman Cleaver, the book here?
- 23 CHAIRMAN CLAYTON: Yeah.
- MR. LUDLOW: I've just heard the big news
- 25 stories about him.

dug into any of those projects or look at what
they're trying to do or trying to accomplish?

CHAIRMAN CLAYTON: Okay. So you haven't

- 4 MR. LUDLOW: Just energy conservation and
- 5 green, as far as water and other resources also.
- 6 CHAIRMAN CLAYTON: I just I don't think
- 7 I have any other questions. Thank you for coming.
- 8 And do you want us to mail you this back?
- 9 MR. LUDLOW: Yes.
- 10 CHAIRMAN CLAYTON: Tell me your address,
- 11 we'll mail it back to you if you want.
- 12 MR. LUDLOW: 11617 McKinley, Kansas City,
- 13 MO 64134.

- 14 CHAIRMAN CLAYTON: Great, thank you.
- 15 JUDGE JORDAN: The document is marked as
- 16 Exhibit Number 1. Anyone from either party want to
- 17 see it? It appears to be what it's been described
- 18 as being. Did the other parties have questions for
- 19 this witness? The Applicant?
- MS. GILBREATH: No, thank you.
- 21 JUDGE JORDAN: The Office of Public
- 22 Counsel?
- MR. MILLS: No questions.
- JUDGE JORDAN: Staff Counsel?
- MS. KLIETHERMES: No, thank you, Judge.

- 1 JUDGE JORDAN: And the Intervener?
- MR. WAGNER: No, thank you.
- JUDGE JORDAN: Very well, you're excused.
- 4 That's the only name I have on my list. Is there
- 5 anyone who would like to testify this evening?
- 6 MR. MILLS: Judge, while he's coming
- forward, has that Exhibit 1 been admitted into the
- 8 record?
- 9 JUDGE JORDAN: I will admit this into the
- 10 record.
- MR. MILLS: Okay, thank you.
- 12 CHAIRMAN CLAYTON: Do you have any
- 13 objection?
- 14 MR. MILLS: No. I want to make sure the
- 15 record was clear that that was not only handed to
- 16 you, but actually admitted.
- 17 JUDGE JORDAN: Please state you name and
- 18 spell it for our Court Reporter. Then I will
- 19 administer the oath.
- 20 MR. NORMAN: Allen Norman. That's A-L-L-
- E-N, N-O-R-M-A-N.
- 22 ALLEN NORMAN, being first duly sworn by
- 23 Judge Jordan, testifies as follows:
- JUDGE JORDAN: Proceed.
- MR. NORMAN: I had originally not planned

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to say anything, but in listening to the other
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       testimony and previous conversation, just a couple
       points I'd like to make, to get on the record.
 3
                  Number one, I, and I think most of the
 4
 5
       people in Kansas City recognize Kansas City Power &
 6
       Light to be a good corporate neighbor.
       provide good service. They maintain the service
7
8
       for us and they do a good job of it.
9
                  My concern, not only for myself, but for
10
       an awful lot of people who are unable to speak for
11
       themselves that are on fixed incomes, a thirteen or
12
       fourteen percent increase that they're asking for
13
       is a sizable amount of money. When you break it
       down and you estimate that the average household is
14
       going to pay another 12, $13 a month, well, that
15
16
       doesn't sound like very much if you're driving a
17
       Mercedes or something, you know, but you can always
       downsize and get yourself a Chevy, but we have
18
19
       people living on fixed incomes that don't have any
       choice. They're not getting a raise. They're not
20
       going to get a raise to cover this.
21
22
                  This is inflation, inflation in the
       basic cost of living for people who are on fixed
23
       incomes. A lot of people in the area are hurting
2.4
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financially because of the general economic

- 1 situation.
- I would just appeal to the Commission to
- look, which I know you will, but to look at the
- 4 request, and while they need the money to operate
- 5 and expand their plant to provide us the good
- 6 service they provide, their stockholders are going
- 7 to have to hold on like the rest of us are for a
- 8 little while. That's a fact. Thank you.
- JUDGE JORDAN: Where are you going?
- 10 Anyone have questions?
- 11 CHAIRMAN CLAYTON: I don't have any
- 12 questions. We had a chance to talk about another
- issue relating to a completely different utility
- 14 out front. So I appreciate you coming tonight and
- 15 sharing with us your comments.
- MR. NORMAN: Sir, if I might just add
- 17 this. That when you take the other utilities that
- 18 are also asking for increases and have had
- increases, you put those all in there, and Kansas
- 20 City, we're talking about fifteen percent rate
- increase for water and sewer that's coming on
- 22 board. All these things, when you add this all up,
- 23 this will hurt a lot of people in the Kansas City
- 24 area.
- 25 CHAIRMAN CLAYTON: We had a hearing in

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1 Raytown last week - I think it was last week, and
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- there was discussion about the sewer increases in
- 3 Kansas City, but no one knew exactly how much they
- 4 were. It just said they were a lot. Do you know
- 5 how much the increase is they're proposing?
- 6 MR. NORMAN: Well, the EPA has mandated
- 7 that the City of Kansas City do something about its
- 8 dual sewer systems in order to keep to separate
- 9 the storm water and the sewage, and of course, the
- sewer system is, you know, approximately 150 years
- old, and so it's going to cost billions, with a B,
- 12 to do that.
- 13 CHAIRMAN CLAYTON: Yes.
- MR. NORMAN: And here, once again, we
- 15 have the EPA coming in and they want to mandate,
- and so it is putting a lot of stress on the City of
- 17 Kansas City to do that, and of course, they, like
- 18 all the other utilities, have to have the money to
- do that, and of course, they get it from the
- 20 people, and that's something that's going to have
- 21 to be done.
- But when you add all this up, an
- increase on water, an increase on the sewer, and an
- increase on the surface water, which is charged for
- in Kansas City too, plus the gas, plus the

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electric, it adds up to where if we're not careful,
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- 2 people are going to leave the State of Missouri
- 3 looking for a cheaper place to live.
- 4 Now, it's cheap to live in Kansas City
- 5 compared to other places in the country right now.
- 6 Industry doesn't seem to think that. I don't see a
- 7 lot of people beating the doors down at City Hall
- 8 in Kansas City, trying to locate their plants in
- 9 Kansas City because they have cheap electrical
- 10 rates. And so the State of Missouri and the City
- of Kansas City has a big stake in all this.
- 12 And I don't question management of
- 13 Kansas City Power & Light, you know, and their
- 14 ability to run their company. I'm just saying that
- overall, that we have to be very, very careful
- 16 because times are tough. We have a lot of people
- that have no income, are living on public
- assistance or on fixed incomes, and those people
- don't have any way to recover from this except to
- go to the food pantries and stuff, and I just want
- 21 to get that on the record.
- We've had kind of a easy, friendly
- 23 conversation here, joking about Mercedes and
- 24 Toyotas and things like that, that's fine, but when
- 25 it comes right down to a nut cracking here,

fellows, where are people going to get this money?

The State of Missouri doesn't have the

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budget, you know, they're cutting back their aid to
 3
 4
       people. Social services are being cut back.
 5
       don't have the money here and we're all in this
 6
       together, and the people at the Kansas City Power &
       Light Company are all making above-average wages
8
       for the area, I think, and they're good corporate
9
       citizens, but I'm talking about the people that
10
       don't make that kind of money, that don't drive
11
       those high-priced foreign automobiles, that are
12
       living on fixed income, social services.
13
                  What are we going to do about those
       people? Nothing has been brought up in the
14
       discussion that I heard of how we're going to help
15
16
       those people. We're only talking about
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20 break into our - I've got some investments I'd be

stockholders of Kansas City Power & Light Company.

Well, I don't give a damn about the stockholders of

Kansas City Power & Light Company, really, if they

- 21 glad to break even on right now until times get
- 22 better.

17

18

19

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- So I, you know, without going on about
- it, I think I've said my piece there.
- 25 CHAIRMAN CLAYTON: Thank you very much.

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                  JUDGE JORDAN: Questions from the
 2
       Applicant?
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                  MS. GILBREATH: No, thank you.
                  JUDGE JORDAN: Questions from Staff
 4
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       Counsel?
 6
                  MS. KLIETHERMES: No, thank you.
 7
                  JUDGE JORDAN: Questions from the Office
 8
       of the Public Counsel?
 9
                  MR. MILLS: No questions.
10
                  JUDGE JORDAN: And Intervener, Mr.
11
       Wagner?
                  MR. WAGNER: No, thank you. No
12
13
       questions.
14
                  JUDGE JORDAN: Alright. Anyone else
       tonight? Seeing no one, I thank you for attending.
15
16
       I will adjourn this hearing, and we will go off the
17
       record. Thank you.
18
                  (WHEREIN, the Hearing is concluded at
       7:26 p.m.)
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1	CERTIFICATE OF REPORTER		
2	STATE OF MISSOURI) ss		
3	COUNTY OF CLAY)		
4	I, JANET H. WIMER, Certified Court		
5	Reporter, the officer before whom the foregoing		
6	hearing was taken, do hereby certify that the		
7	testimony in said hearing was taken by me to the		
8	best of my ability and thereafter reduced to		
9	typewriting under my direction; that I am neither		
10	counsel for, related to, nor employed by any of the		
11	parties to the action in which this hearing was		
12	taken, and further, that I am not a relative or		
13	employee of any attorney or counsel employed by the		
14	parties thereto, nor financially or otherwise		
15	interested in the outcome of the action.		
16			
17			
18	Notary Public in and for		
19	the State of Missouri		
20			
21			
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24			
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1	INDEX		
2	WITNESS:	PAGE NO.	
3	Robert Ludlow	5	
4	Exhibit No. 1 marked	9	
5	1 City of Kansas City, MO Brochure		
6	Allen Norman	11	
7	(Original Exhibit 1 was retai	ned by Judge Jordan.	
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