BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

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FILED

MAY 2 5 2016

Chantel R. Muhammad

Complainant,

vs.

Missouri Public Service Commission

Case No. **GC-2016-0010**

THE LACLEDE GAS GROUP, INC d/b/a Laclede Gas Company

Respondent.

RESPONSE TO ORDER TO FILE A MORE DEFINITIVE AND CERTAIN STATEMENT

Chantel Muhammad, Complainant, files this response to order by the MPSC:

- 1. Laclede disconnected a multi-dwelling unit from the curb;
- 2. Laclede violated regulation;
- 3. Laclede misled MPSC in official report;
- 4. Muhammad disagrees with "adjusted rebilling";
- 5. Laclede alleges adjusted bill is \$880.00;
- 6. Laclede "Statement of Bill" alleges bill is \$1,608.89;
- 7. Laclede's rebilling lacks sufficient particularity
- 8. Muhammad believes adjusted bill violates R-12a (D)(E) or (F);
- 9. Muhammad issued subpoena to Leon Edmond;
- 10. Edmond is occupant in multi-dwelling;
- 11. Subpoena seeks to compare meter adjustments and rebilling (if any).

Complainant respectfully requests Commission accept this response. Respectfully submitted, executed and sealed by the voluntary act of my own hand, this 24th day of May, 2016.

/s/ Chantel R. Muhammad

Chantel R. Muhammad, In Pro Per All Rights Reserved, Without Recourse

Certificate of Service

Copies of the foregoing have been served to the Respondent and all parties of interest on this day of May 24, 2016 by electronic mail.

/s/ Chantel R. Muhammad

Chantel R. Muhammad