

IMPORTANT CONTACT INFORMATION Customer service: 314 621-6960 Natural gas emergencies or odor: 314-342-0800 Toll-free: 1-800-887-4173

(if outside of the St. Louis Metropolitan area) Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/bill/info.php.

> յուղվեկիվինենիկյուղինվենիներիլինինինի 14584 1 AV 0.381 5-D 63111 >014584 2144190 0001 092049 102 CHANTEL SEAN MUHAMMAD 730 DOVER PL FL 1 SAINT LOUIS, MO 63111-2342

36159 14701

Present Reading 3796	Previous Reading 3742	Usage (CCF) X 54	BTU Factor 1.024	= Therms 55.30	
Actual			Residential General		
Laclede Deli	very 04-23-20	15 to 05-20-2	2015		33.96
Customer Charge					
Usage ≤ 30 Therms: 30 @ \$0.3129					
Usage > 30 Therms: 25.3 @ \$0.15297					
ISRS					
Natural Gas Cost					28.49
Usage ≤ 30 Therms				15.45	
Usage > 30 Therms				13.04	
Taxes					2.60
St. Louis City Tax				2.60	
Other Charge	es				58.57
Utility Late Charge				58.57	
Fotal Current Charges				\$123.62	
		ayment Plan	•		

**CWR Budget Plan** 

Statement Date: Account Number: Service Address:

05/21/2015 5982170000 730 DOVER PL FL 1 xh the 5

Bill at a Glance	Amount
Previous Balance	3,955.45
Total Current Charges	123.62
Total Balance	4,079.07
Amount Due	\$4,079.07
Due By	06/01/15
Delinquent After	06/15/15



#### **Important Message**

Your natural gas service is scheduled to be shut off for nonpayment. Please see the back of this bill or visit www.lacledegas.com/bill/pay for payment options.

Has your water heater seen better days? Get up to \$350 cash back when you upgrade your existing water heater with a high-efficiency model. Visit LacledeGas.com/savings to learn more.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

0.00

Account Number: 59 Service Address: 73	982170000 30 DOVER PL FL 1	AUG 2 2 2016		000
Amount Due Due By Delinquent After Amount Enclosed:	\$4,079.07 06/01/15 06/15/15	Missouri Public Service Commission	Make Check Payable to: Laclede Gas Company Drawer 2 St. Louis, MO 63171	EXHIBIT EXHIBIT EXHIBIT C - 2016-0 8/12/16
Please do not write below.		Date <u>7-12-14</u> Reporter <u>C</u> File No. <u>Gec- Rolle- 6</u>	<u>LT</u> 010	

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# **Natural Gas Safety Tips**

## Alaciede Gas

- Call before you dig
- Let us follow your nose
- Check your furnace and flue
- Watch your hot water setting
- Let gas pipes be gas pipes
- Appliances and meters need space
- Guard against carbon monoxide

### **Safety Tips**

Pipelines are the safest, most reliable and efficient manner of transporting natural gas and other petroleum products. While we work hard to maintain a safe and reliable system, an occasional leak or damage may occur. In the



event a natural gas pipeline is damaged, severe injury or death may occur as a result of ignition, an explosion or asphyxiation from lack of oxygen. We take many steps using a number of technologies to ensure that the health, safety and security of the communities and the environment along our pipelines are maintained. For more information on how we maintain our network, please e-mail **CustomerService@LacledeGas.com**. For more information on the pipeline industry, visit **PipeLine101.org**.

#### Call before you dig

Don't accidentally break a gas line or other underground service while digging in your yard. Before you dig, call **811** (national one-call number) or visit www.mo1call.com to have underground utilities located. This is a free service. If you damage a gas line and a leak occurs, call **911** and Laclede Gas to report the damage.

#### Let us follow your nose

If you detect the odor of natural gas, which resembles rotten eggs, let us track it down. Don't turn on or off any electrical appliances, including light switches or cell phones. Warn others, leave the building immediately and call us from another location. If your pilot or burner flame is substantially higher than normal, this may be an indication of excessive pressure, and you should call Laclede Gas.

#### Check your furnace and flue

LacledeGas.com

Make sure your heating equipment and other natural gas-powered appliances are clean and in good working order, including having the appropriate connectors. Properly adjusted pilots and burners as well as clean filters, chimneys, vents and flues pay off in both safety and savings. Obstructions can cause injury or death due to exposure to carbon monoxide (CO). If you find something you can't handle, call Laclede Gas or a heating contractor of your choice.

#### Watch your hot water setting

A child's skin burns more easily than an adult's. If you turn up the thermostat on your water heater for any reason, remember to turn it down when you're finished to avoid accidental scalding.

#### Let gas pipes be gas pipes

Gas pipes shouldn't be used as clotheslines, freeform closets or grounds for electrical appliances. Also, if a gas appliance is disconnected, be sure the gas pipe is capped. If your gas meter is located inside, Laclede Gas must be given access to perform periodic safety inspections.

#### Appliances and meters need space

Do not store flammable materials close to gas appliances. Obstructions such as snow, ice and other debris left next to gas meter sets and gas appliance vents can create hazardous situations.

#### Guard against carbon monoxide

Properly working gas appliances are very safe. Your first line of defense against carbon monoxide (CO) poisoning is to have your furnace inspected annually, either by Laclede Gas or a heating contractor of your choice. Make sure to use a UL-approved CO detector with an alarm-sounding device. If your alarm sounds, call your local fire department immediately.

#### Going out of town?

Ask a neighbor, friend or family member to check on your residence if you plan to be away for an extended period. Occasionally, we are required to interrupt your natural gas service temporarily in order to conduct unanticipated repairs on our system. Before restoring your service, we are required to enter your residence to check appliances.

To reach Laclede Gas in an emergency, call 911 or 314-342-0800.

For customer service (non-emergency calls) or for repair service, call **314-621-6960** or **1-800-887-4173**.

#### LacledeGas.com

Gas appliance service work is not subject to PSC regulation.

Laclede Gas Company 700 Market Street St. Louis, MO 63101 314-621-6960 or 1-800-887-4173