

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Chantel R. Muhammad,	)	
Complainant,	)	
	)	
v.	)	File No. GC-2016-0010
	)	
Laclede Gas Company,	)	
Respondent.	)	

**NOTICE AND ORDER REGARDING  
COMMUNICATIONS, HEARING DATE, AND SUBPOENA**

Issue Date: June 13, 2016

Effective Date: June 13, 2016

The Commission is making the following order and notice to facilitate the disposition of this action.

Emails and Filings

On May 27 and 31,<sup>1</sup> Mr. Muhammad transmitted emails clarifying his availability for a hearing in July. But the regulatory law judge assigned to this action ("RLJ") did not receive those emails until June 10, when Mr. Muhammad attached them to another email. The emails are now filed.<sup>2</sup>

Communication between Mr. Muhammad and the Commission has been inconsistent because Mr. Muhammad does not use the Commission's Electronic Filing Information System ("EFIS"). EFIS is the most reliable form of communication. But Mr. Muhammad is using email, and the Commission will not require Mr. Muhammad to do otherwise.

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<sup>1</sup> All dates are in 2016 except as otherwise stated.

<sup>2</sup> Electronic Filing Information System ("EFIS") No. 51 (June 10) *Response to Order Directing Filing of August Dates*.

The Commission will order that, as to any communication that Mr. Muhammad transmits by email for filing with the Commission, Mr. Muhammad must include the following email address:

Daniel.Jordan@psc.mo.gov

That address is the RLJ's email inbox. The RLJ will then enter such document into EFIS. That will bring Mr. Muhammad's emails to the RLJ's attention and prevent future misunderstandings.

#### Hearing Date

The emails that reached the RLJ too late addressed the setting of the evidentiary hearing. The emails clarified that Mr. Muhammad was available July 6, 7, and 8. But those dates were not open for Laclede Gas Company,<sup>3</sup> so the lapse in communication did not delay the evidentiary hearing.

Nevertheless, Mr. Muhammad's complaint has been pending for nearly a year.<sup>4</sup> The Commission intends "[t]o process small complaint cases in the timeliest manner[.]"<sup>5</sup> Therefore, the Commission gives notice notifying the parties that it intends to convene the evidentiary hearing on one of the days that Mr. Muhammad has listed for August.<sup>6</sup>

The Commission will issue its notice of hearing separately when the time for filing available dates has passed.<sup>7</sup>

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<sup>3</sup> EFIS No. 47 (June 6) *Response to Order Directing Filing on Hearing Dates*.

<sup>4</sup> EFIS No. 1 (July 8, 2015) *Formal Complaint*.

<sup>5</sup> 4 CSR 240-2.070(15)(C).

<sup>6</sup> EFIS No. 51 (June 10) *Response to Order Directing Filing of August Dates*.

<sup>7</sup> EFIS No. 50 (June 9) *Order Directing Filing Of August Dates*.

## Subpoena

Mr. Muhammad also seeks to subpoena a witness for the evidentiary hearing. The Commission has recently updated its subpoena form. The Commission is mailing this order to Mr. Muhammad with a subpoena, and extras if needed, issued under the RLJ's signature. Statutes<sup>8</sup> and regulation<sup>9</sup> prescribe how Mr. Muhammad shall fill in, serve, and return, a subpoena.

### **THE COMMISSION ORDERS THAT:**

1. Any document that Mr. Muhammad wants to file by email shall include the RLJ's email address as set forth in the body of this order.
2. This order shall be effective when issued.

### **BY THE COMMISSION**



A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Daniel Jordan, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 13<sup>th</sup> day of June, 2016.

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<sup>8</sup> Section 386.440, RSMo 2000; and Section 536.077, RSMo Supp. 2013.

<sup>9</sup> 4 CSR 240-2.100.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 13<sup>th</sup> day of June 2016.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**June 13, 2016**

**File/Case No. GC-2016-0010**

**Missouri Public Service  
Commission**

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***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.