

From: Sean R. Muhammad [<mailto:smuhammadpd@aol.com>]

Sent: Saturday, August 22, 2015 10:40 AM

To: Vaught, Dianna; opcservice@ded.mo.gov; Mayfield, Cydney; Edwards, Justin

Cc: Keevil, Jeff

Subject: Re: Electronic Service Copies - Case No. GC-2016-0010

I request IMMEDIATELY you reconsider your decision, and I would like to have a pre-hearing conference.

I am absolutely APPALLED by your decision and recommendations, especially because Laclede has provided SEVERAL untrue and/or misleading statements, and you are either unaware of this or you are corroborating these untruths or pretending not to know of them.

For starters:

1. **I, Chantel R. Muhammad, am a MALE!**
2. **Chantel R. Muhammad and Sean R. Muhammad are the SAME person; the latter is NOT the husband of the former!**
3. **Laclede disconnected services on Monday, June 22, 2015 NOT June 24, 2015!**
4. **Laclede disconnected services TO A MULTI-DWELLING UNIT from the curb on the above date and NOT from the inside of the facility, WHICH ALSO AFFECTED THE OTHER PERSON RESIDING IN THE UNIT! They spent several hours outside of our facility w/major digging equipment, etc. in order to disconnect services. This is a VIOLATION of its own Rules and Regulations (R-12)!**

I repeat: THEY DID NOT GAIN ACCESS TO THE INSIDE METER as you have erroneously-reported in your finding. Several days AFTER disconnecting from the curb, the property owner allowed them inside, and they removed our meter and restored services to the upstairs unit only.

5. **Over the years, I have had SEVERAL agencies assist w/making payments and pledges to solve this ongoing bill problem and to say that Laclede offered payment arrangements to which I never responded, is an outright LIE!**

Following this, will be my official, formal pleading including the above information, as well as documentation showing that SEVERAL payments from energy assistance agencies (i.e., Urban League, etc.) have been made over the years.

Additionally, my pleading responding to Laclede's Answer was RE-FAXED to you yesterday (8/21/15), after I was "told" you hadn't received my initial fax earlier in the week. I expect this pleading to also be taken into consideration along w/this communique and the Motion to Reconsider, which will be forthcoming.

Your decision is ridiculously-unfair to the customers and tenants you are supposed to protect and serve. Even more ludicrous is the fact that I've been a customer of Laclede's for 10 years and have spoken w/their reps AND YOURS either in person or via phone on SEVERAL occasions, but the "mistake" of referring me to a woman w/a husband named "Sean" continues to be made, even in a formal, legal pleading.

Amazing!!!

Cc: Atty. Charles D. Saulsberry
Atty. Eboni Reed
Atty. Jerryl Christmas
Elliot Davis, Fox News
Bonita Cornute, Fox News
Mike Colombo, KMOV
Craig Cheatham
File(s)