

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

| | | |
|----------------------|---|-------------------------------------|
| Susan Smith, |) | |
| |) | |
| Complainant, |) | |
| |) | |
| v. |) | <u>Case No. GC-2007-0469</u> |
| |) | |
| Laclede Gas Company, |) | |
| |) | |
| Respondent. |) | |

ORDER SETTING PREHEARING CONFERENCE

Issue Date: August 15, 2007

Effective Date: August 15, 2007

On June 6, 2007, Susan Smith filed a complaint against Laclede Gas Company, claiming that Laclede Gas Company has overbilled her in January, February and March of this year. Laclede denies her allegations.

Staff filed a report on July 18 that stated that Ms. Smith is responsible for the disputed bills, and recommends that the complaint be dismissed. Ms. Smith responded on August 13, again asserting that she does not owe the disputed amounts.

The Commission finds that a prehearing conference is now appropriate. The parties or their representatives shall appear in person, or by telephone, at the conference. They should be prepared to discuss the nature of any discovery each will conduct, the time necessary to complete discovery, and to prepare for hearing. The parties should also be prepared to name the witnesses each expects to call at hearing; the number and nature of any exhibits each expects to offer at hearing; and the anticipated length of the hearing.

Also, the parties should be prepared to discuss the stipulation of facts not at issue. The parties will also be encouraged to discuss settlement.

If the parties do not resolve their dispute, they shall jointly prepare and file a proposed procedural schedule.

IT IS ORDERED THAT:

1. A prehearing conference shall be held on September 6, 2007, beginning at 10:00 a.m., in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. This meeting will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.
2. Any party wishing to appear by telephone shall notify the Regulatory Law Judge by calling 573-751-7497 no later than 5:00 p.m., August 29, 2007.
3. The parties shall jointly prepare and file a proposed procedural schedule no later than September 13, 2007.
4. This order shall become effective on August 15, 2007.

(S E A L)

BY THE COMMISSION



Colleen M. Dale
Secretary

Ronald D. Pridgin, Senior Regulatory Law
Judge, by delegation of authority under
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 15th day of August, 2007.