## **BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI**

In the Matter of Laclede Gas Company's ) Case No. GR-2005-0284 Tariff to Revise Natural Gas Rate Schedules )

## MOTION FOR ORDER DIRECTING FILING

Comes now the Staff of the Commission and for its Motion for Order Directing Filing states:

1. The Parties to this 2005 rate case reached agreement and filed a Stipulation and Agreement in this case in August 2005. The Stipulation was subsequently accepted by the Commission.

2. As part of that Stipulation, the Parties agreed on a low-income assistance program. "The Parties agree that a low-income energy assistance program as described and set forth in Attachment 8 to this Stipulation and Agreement, which is hereby **incorporated** herein for all purposes, should be approved by the Commission."

3. The Parties agreed that Laclede would track certain information for program analysis. That agreement was memorialized in Attachment 4A to the Stipulation which is attached to this Motion and is incorporated herein for all purposes.

4. The information Staff has received to date does not comply with the requirements of Attachment 4A.

WHEREFORE, Staff requests the Commission issue its order directing Laclede to immediately submit to the Staff all information which Laclede agreed to provide as part of the Stipulation in this case.

Respectfully submitted,

#### /s/ Lera L. Shemwell

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## **CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the above and foregoing document was sent by U.S. Mail, postage prepaid, hand-delivered or transmitted by electronic mail on this 11<sup>th</sup> day of April 2007, to all counsel of record.

Lera L. Shemwell

# Low-Income Energy Affordability Program Program Tracking Information Case No. GR-2005-0284

The parties to the Agreement agree that the following information will be tracked for purposes of the Program:

- 1. Laclede will retain billing records of a sample of not less than 50 accounts with arrearage balances as of September 1, 2005, including 18 months of data on these customers prior to Septemebr 1, 2005 (Baseline Data). The Company will apply its best efforts to draw sample customers from areas and with income levels that are generally comparable to those of Program customers. All such past usage/bill data for these customers that is available as of September 1, 2005 will be retained on an ongoing basis, including records of customer contacts and/or collection activities.
- 2. During the operation of the Program, Laclede will retain the same information on these sample customers and customers who participate in the Program, regardless of whether the customer's account is brought into current status or service is disconnected.
  - All individual account billing information will be formatted so as to make it possible to determine:
  - a. amount billed;
  - b. amount paid;
  - c. monthly bill credits;
  - d. monthly receipt of other energy assistance and source of this assistance;
  - e. PGA rate applicable to that customer's usage;
  - f. bill date, delinquent date, and payment date;
  - g. monthly usage; and
  - h. whether usage was actual or estimated.
- 3. Laclede will collect aggregate monthly information on:
  - a. arrearage account balances;
  - b. number of accounts in arrears;
  - c. number of disconnect notices sent;
  - d. number of actual disconnects;
  - e. number of reconnects.