



December 10, 2010  
Via Overnight Delivery

**FILED<sup>2</sup>**

DEC 13 2010

Missouri Public  
Service Commission

Mr. Steven C. Reed, Secretary/General Counsel  
Missouri Public Service Commission  
Office of the Public Counsel  
200 Madison Street, Suite 650  
Jefferson City, MO 65101-3254

**RE: In the Matter of Global Crossing Telemanagement, Inc. Name Change to Global Crossing Local Services, Inc.  
Case No. TN-2011-0163**

Dear Mr. Reed:

Enclosed for filing please find the original and two (2) copies of this letter and customer notice submitted on behalf of Global Crossing Telemanagement, Inc. This filing is submitted in connection with the above referenced case number. As discussed with staff, it should be noted that the tariff revision that resulted in the opening of this case is not a name change. Rather the transaction consists of a merger between two separate corporate entities as explained in the attached customer notice that was issued in July 2010.

In compliance with CSR 240-33.150(4), customers have received at least thirty (30) days advance notice of the pending merger. By way of information, the original merger date was scheduled for September 30, 2010 but has been moved to December 31, 2010.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed stamped envelope. Any questions you may have pertaining to this filing should be directed to my attention at (407) 740-3004 or [rnorton@tminc.com](mailto:rnorton@tminc.com).

Sincerely,

Robin Norton,  
Consultant to Global Crossing  
RN/lm

cc: R. Edward Price - Global Crossing  
file: Global Crossing Local Services - MO - Local  
tms: MOL1001a

[DATE]

Customers Name  
Customers Address  
City, State, Zip code

## IMPORTANT NOTICE REGARDING A CHANGE IN YOUR TELECOMMUNICATIONS SERVICES

Dear Valued Customer:

This letter is to inform you of the upcoming merger of Global Crossing Telemanagement, Inc. into its sister company, Global Crossing Local Services, Inc., on or about September 30, 2010 ("Merger Date"). Following the merger, Global Crossing Local Services will assume responsibility for all services previously provided to you by Global Crossing Telemanagement.

Please rest assured this merger is part of a planned internal reorganization; there will be no interruption to impact on your current services. You will retain all service rates, features, terms and conditions of service and your telephone number(s). You will not incur any charges for the transfer of services to Global Crossing Local Services and **no action is required from you to continue your telecommunications service(s) with Global Crossing.**

You have the right to select a different carrier for the telecommunications service(s) at issue. If you do not wish to receive service from Global Crossing Local Services, you should select and contact an alternate carrier directly to make arrangements to complete the transfer of your service to the alternate carrier before **September 25, 2010**. If you choose to switch to an alternate carrier for services, you may incur a fee for the transfer of services to that alternate carrier.

In addition, should you have a term commitment with Global Crossing Telemanagement and you disconnect services or transfer to another carrier prior to the end of that term, you will be liable for early termination charges. The transfer to Global Crossing Local Services will have no impact on your term contract or commitment. Global Crossing Local Services will honor your contract with Global Crossing Telemanagement for the full length of its term.

Please note that if you are a customer of Global Crossing Telemanagement on the Merger Date, your account will automatically be transferred to Global Crossing Local Services.

If you have any questions about this transition or your service or billing prior to or after the actual Merger Date, you should contact your account manager or call us toll free at 800-466-4600.

### About Global Crossing Local Services

Global Crossing Local Services is a sister company to Global Crossing Telemanagement with the same management personnel and dedicated customer service.

We thank you for your business and ongoing relationship with Global Crossing, and hope to continue providing you with quality service for many years to come.

Sincerely,

Global Crossing Telemanagement, Inc.  
Global Crossing Local Services, Inc.