Exhibit No.: Issues: Iatan Construction Project Witness: Charles R. Hyneman Sponsoring Party: MoPSC Staff Type of Exhibit: Rebuttal Testimony File No.: ER-2010-0355 Date Testimony Prepared: December 8, 2010

MISSOURI PUBLIC SERVICE COMMISSION

UTILITY SERVICES DIVISION

REBUTTAL TESTIMONY

OF

CHARLES R. HYNEMAN

KANSAS CITY POWER & LIGHT COMPANY

FILE NO. ER-2010-0355

Jefferson City, Missouri December 2010

** Denotes Highly Confidential Information **

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1	TABLE OF CONTENTS OF
2	REBUTTAL TESTIMONY OF
3	CHARLES R. HYNEMAN
4	KANSAS CITY POWER & LIGHT COMPANY
5	FILE NO. ER-2010-0355
6	KCPL Witness Roberts
7	KCPL Witness Bell
8	KCPL Witness Blanc

1		REBUTTAL TESTIMONY
2		OF
3		CHARLES R. HYNEMAN
4		KANSAS CITY POWER & LIGHT COMPANY
5		FILE NO. ER-2010-0355
6	Q.	Please state your name and business address.
7	А.	Charles R. Hyneman, Fletcher Daniels State Office Building, 615 East 13 th
8	Street, Kansas	City, Missouri.
9	Q.	By whom are you employed and in what capacity?
10	А.	I am a Regulatory Auditor with the Missouri Public Service
11	Commission ("Commission").
12	Q.	Are you the same Charles R. Hyneman who filed direct testimony in File
13	No. ER-2010-	0355?
14	А.	Yes, I am.
15	Q.	What is the purpose of your rebuttal testimony?
16	А.	The purpose is to address statements made by Kansas City Power and Light
17	Company ("K	CPL") witnesses Kenneth M. Roberts, Robert Bell and Curtis Blanc in their
18	respective dire	ect testimonies in this case related to the Iatan Construction Project, Iatan 1,
19	Iatan 2, and Ia	tan Common Plant.
20	KCPL WITN	ESS ROBERTS
21	Q.	At page four of his direct testimony, lines 1-10, KCPL witness
22	Kenneth M.	Roberts indicates that he and his firm, Schiff Hardin, LLP ("Schiff") are
23	independent of	f KCPL. Do you agree?

1	А.	No. Mr. Roberts states the following:
2 3 4 5		Under my direction, Schiff has reported to KCP&L's Executive Oversight Committee and to senior management from time to time during the course of the planning and construction of KCP&L's CEP Projects. Such reports have been in both oral and written format.
6 7 8 9 10 11		These reports generally include a summary of Schiff's independent view of the CEP projects' schedule, budget, and procurement status and identification of key issues that have the potential to affect or have affected progress.
12 13		These reports also generally include metrics that Schiff has developed to independently verify the CEP Projects' then-current status.
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27		ally the work of an independent auditor does not include evaluating or making
28	recommendat	ions to management based on processes and procedures that the auditor helped
29	create or impl	lement on a project. Schiff does not have such independence. Such a difference



1	was noted in	the direct testimony of KCPL witness William H. Downey, where at the both	tom
2	of page 9 and	d the top of page 10 of his direct testimony, he states:	
3 4 5 6 7 8 9		KCP&L's Internal Audit Department and Schiff serve very different roles, but do complement each other. As an example, Schiff helped develop policies and procedures in use while Internal Audit reviews the project teams' compliance to those policies and procedures. Schiff has also aided KCP&L in the development and negotiation of the contracts for the CEP Projects which are then subject to audit to ensure that the contracts are being administered as intended.	
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17	Q. What methods were available for KCPL to control contractor performance on
18	the Iatan construction project?
19	A. There are several options available to KCPL to control contractor performance.
20	These options included writing strong and enforceable contract terms and conditions,
21	effectively assess backcharges, effectively assess liquidated damages, and effectively
22	enforcing these contract terms and conditions during the pendency of the project. It is the
23	Staff's position, based on its audit, there is substantial evidence that KCPL has been
24	ineffective at managing its Iatan construction contracts and enforcing the terms and conditions
25	of its contracts with major Iatan construction contractors and consultants.
26	This ineffectiveness at managing Iatan construction contractors and consultants has
27	led to significantly higher Iatan Construction Project costs, which the Staff has characterized
28	as being imprudent / unreasonable / inappropriate. In its previously filed Iatan Construction



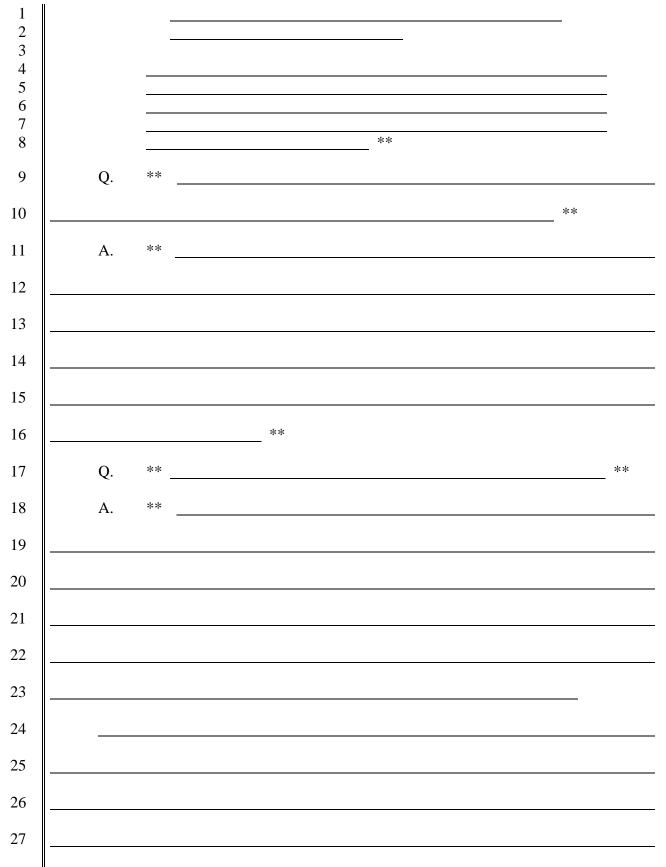
1	Project Audit and Prudence Review Reports filed with the Commission, the Staff has						
2	identified and removed the costs related to imprudent / unreasonable / inappropriate KCPL						
3	management decisions from its Iatan Construction Project cost recommendation.						
4	Q. What are "back charges" and "liquidated damages"?						
5	A. According to Wideman's Comparative Glossary of Project Management						
6	Terms, version 3.1, a "backcharge" is the "cost of corrective action taken by the purchaser,						
7	chargeable to the supplier under the terms of the contract." An example would be when one						
8	contractor performs project work incorrectly and the owner has to pay different contractor to						
9	correct this work. The cost of paying the second contractor to fix the work should be						
10	backcharged to the contractor that performed the work incorrectly.						
11	As defined by Wideman, "liquidated damages" are:						
12 13 14 15 16 17	the amount of money set forth in the contract as being the liability of the contractor for failure to complete the work by the contract completion date or adjusted contract completion date. It is an estimate of the damages the owner is likely to incur in the event of late completion by the contractor. Liquidated damages are typically expressed as a daily rate.						
18	Q. Are there significant cost risks to KCPL by not having a strong and effective						
19	backcharge process on the Iatan Construction Projects?						
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3	KCPL WITNESS BELL	
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21	KCPL WITN	ESS BLANC
22	Q.	At page 7 of his direct testimony in this case, KCPL witness Curtis Blanc,
23	KCPL's Senio	or Director - Regulatory Affairs states that KCPL has removed all officer
24	expenses charg	ged to Iatan 2. He then states that "it is the Company's hope that the removal of
25	these charges f	from the case will make it easier for the parties and the Commission to focus on

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the important issues to be decided in this case." Does the Staff agree that inappropriate and
excessive costs charged to the Iatan 2 Construction Project by KCPL officers, senior
management and executives is not an important issue in this case?

4 A. No. The Staff does not agree with Mr. Blanc's and KCPL's position that 5 inappropriate and excessive management costs charged to the Iatan 2 Construction Project are 6 not important. It is not only important, but critical to a project or an organization that the 7 "tone at the top" be a strong tone of strict cost control and prudence, reasonableness and 8 appropriateness in project expenditures and the practice required of all be faithful to the tone. 9 This "tone at the top" sets an example for the rest of KCPL Iatan Construction Project 10 employees and contractors to follow. The Staff has noted previously and has documented 11 examples of inappropriate costs charged to the Iatan Construction project by KCPL 12 management and executives.

13

Q. Does this conclude your rebuttal testimony?

14

A. Yes, it does.

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

In the Matter of the Application of) Kansas City Power & Light Company for Approval to Make Certain Changes in its) Charges for Electric Service to Continue the) Implementation of Its Regulatory Plan)

File No. ER-2010-0355

AFFIDAVIT OF CHARLES R. HYNEMAN

STATE OF MISSOURI)) SS. COUNTY OF COLE)

Charles R. Hyneman, of lawful age, on his oath states: that he has participated in the preparation of the foregoing Rebuttal Testimony in question and answer form, consisting of 14 pages to be presented in the above case; that the answers in the foregoing Rebuttal Testimony were given by him; that he has knowledge of the matters set forth in such answers; and that such matters are true and correct to the best of his knowledge and belief.

Charl R. Hepen Charles R. Hyneman

Subscribed and sworn to before me this

_____ day of <u>December</u>, 2010.

NIKKI SENN Notary Public - Notary Seal State of Missouri Commissioned for Osage County My Commission Expires: October 01, 2011 Commission Number: 07287016

 \mathcal{C} Alkine

SCHEDULES 1 - 6

HAVE BEEN DEEMED

HIGHLY CONFIDENTIAL

IN THEIR ENTIRETY

