

## **SUMMARY OF EDUCATION AND WORK EXPERIENCE**

**Q: WHAT IS YOUR EDUCATIONAL BACKGROUND?**

A: I graduated with a BS in Engineering Management from the University of Missouri - Rolla in 1991. I earned a Master of Business Administration from St. Louis University in 1995.

**Q: PLEASE OUTLINE YOUR WORK EXPERIENCE.**

A: I began my career with Southwestern Bell in 1991 as a Manager Installation/Repair. After assignments in Finance and with Southwestern Bell's Payphone division, I began working in the St. Louis Market Area. There I held positions as Manager Business Office Support and Area Manager Installation and Repair. In 1995, I helped form SBC's Wholesale Marketing Organization. Over the course of 3 years, I held various positions with responsibilities including Resale, SBC's CLEC training and the CLEC website. In 1998, I was appointed Director of the AT&T local account team. I served in that capacity until accepting my current position in October of 1999.

**Q: HAVE YOU PREVIOUSLY APPEARED AS A WITNESS BEFORE THE MISSOURI PSC?**

A: Yes. I appeared before the PSC in numerous dockets, including:

- TX-2000-160 – Rulemaking regarding snap back procedures for CLECs
- TX-2000-708 – Rulemaking Surety Bond
- TO-2000-258 – Local Plus Promotion for SWBT business customers
- TO-99-483 – investigation for the purpose of clarifying and determining certain aspects surrounding the provisioning of Metropolitan Calling Area Service
- TC-2000-325 et al, Southwestern Bell Telephone Company's Complaint Against Mid-Missouri Telephone Company for Blocking Southwestern Bell's Maximizer<sup>sm</sup> 800 Traffic and Request for an Order Requiring Mid-Missouri to Restore the Connection
- TO-2000-261 – in the Matter of the Application of SBC Advanced Services, Inc. for Approval of an Interconnection Agreement with Southwestern Bell Telephone Company
- TO-99-227 - In the Matter of the Application of Southwestern Bell Telephone Company to Provide Notice of Intent to File an Application for Authorization to

Provide In-Region InterLATA Services originating in Missouri Pursuant to Section 271 of the Telecommunications Act of 1996

- TT-2001-139, et al – In the Matter of Mark Twain Rural Telephone Company's Proposed Tariff to Introduce its Wireless Termination Service
- TO-2000-667 – In the Matter of the Investigation into the Effective Availability for Resale of Southwestern Bell Telephone Company's Local Plus Service by Interexchange Companies and Facilities-Based Competitive Local Exchange Companies
- TO-99-593 – In the Matter of the Investigation into Signaling Protocols, Call Records, Trunking Arrangements, and Traffic Measurement
- TO-2001-455 – Application of AT&T Communications of the Southwest, Inc., TCG St. Louis and TCG Kansas City, Inc. for compulsory arbitration of unresolved issues with Southwestern Bell Telephone Company pursuant to section 252(b) of the Telecommunications Act of 1996.
- TO-2001-467 – In the Matter of the Investigation of the State of Competition in the Exchanges of Southwestern Bell Telephone Company
- TT-2002-108 – In the Matter of Southwestern Bell Telephone Company's Tariff Filing to Initiate a Business MCA Promotion
- TT-2002-130 – In the Matter of Southwestern Bell Telephone Company's Proposed Revisions to PSC Mo. No. 35 (General Exchange Tariff) Regarding CompleteLink
- TO-2001-438 – In the Matter of the Determination of Prices, Terms, and Conditions of Certain Unbundled Network Elements
- TO-2002-222 – In the Matter of the Petition of MCImetro Access Transmission Services LLC, Brooks Fiber Communications of Missouri, Inc., and MCI WorldCom Communications, Inc., for Arbitration of an Interconnection Agreement With Southwestern Bell Telephone Company Under the Telecommunications Act of 1996.
- TC-2002-57 – Northeast Missouri Rural Telephone Company and Modern Telecommunications Company v. Southwestern Bell Telephone Company, Southwestern Bell Wireless (Cingular), Voicestream Wireless (Western Wireless), Aerial Communications, Inc., CMT Partners (Verizon Wireless), Sprint Spectrum LP, United States Cellular Corp., and Ameritech Mobile Communications, Inc.