## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the application of	)	File No. EO-2012-0286
John Maggard for a Change of Electric	)	
Supplier	)	

## STATUS REPORT OF KCP&L GREATER MISSOURI OPERATIONS COMPANY

COMES NOW KCP&L Greater Missouri Operations Company ("GMO" or "Company")<sup>1</sup> and hereby submits to the Commission a Status Report regarding John Maggard's request for a change in electric supplier. GMO states:

- 1. After several attempts to contact Mr. Maggard by phone, on Thursday, April 12, 2012, a GMO representative spoke to Mr. Maggard regarding his service. During this call, GMO's Supervisor of Construction and Maintenance told Mr. Maggard GMO would put his service back as it was at no cost to him. Mr. Maggard said he needed to talk with his son and asked GMO's Supervisor to call him next week on Tuesday (April 17<sup>th</sup>).
- 2. Since that time, GMO has attempted to contact Mr. Maggard several times regarding the establishment of electric service to his property at no cost as discussed on April 12<sup>th</sup>. To date, Mr. Maggard has not returned the Company's phone calls.
  - 3. The Company opposes Mr. Maggard's application to change electric supplier.

<sup>&</sup>lt;sup>1</sup> Although the application filed in this matter designates Kansas City Power & Light as the service provider, Mr. Maggard is a customer of KCP&L Greater Missouri Operations Company.

Respectfully submitted,

## |s| Roger W. Steiner

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## **CERTIFICATE OF SERVICE**

I do hereby certify that a true and correct copy of the foregoing document has been hand delivered, emailed or mailed, postage prepaid, this 4<sup>th</sup> day of May, 2012, to all parties of record.

|s| Roger W. Steiner

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