

STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION  
JEFFERSON CITY  
March 24, 1998

CASE NO: TW-97-333

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Enclosed find certified copy of ORDER in the above-numbered case(s).

Sincerely,

  
Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge

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STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION

At a Session of the Public Service  
Commission held at its office  
in Jefferson City on the 24th  
day of March, 1998.

In the Matter of an Investigation into )  
the Provision of Community Optional )  
Calling Service in Missouri. )

CASE NO. TW-97-333

**ORDER REGARDING CUSTOMER NOTICE**

On March 13, 1998 a Request To Delay Distribution Of Commission Notice Regarding Elimination Of Community Optional Service was filed by Alltel Missouri, et. al. (Alltel)<sup>1</sup>. None of the parties has filed a pleading in response to Alltel's motion. The Commission had originally ordered that Community Optional Service (COS) be eliminated on March 31. However, the Commission subsequently issued an order extending the elimination date and, as a result of that order, not all COS routes will be eliminated on the same date.

In response to Alltel's request the Commission has determined that a generic proposed notice (or notices) should be drafted by the parties. Such a notice should only require minimal changes from exchange to exchange to identify the name of the route and the specific date of termination. The parties may also propose a similar notice which incorporates notice of IntraLATA presubscription along with notice of the elimination of COS.

The Commission will schedule a technical conference to facilitate this process and direct its telecommunications department to coordinate these efforts. The parties are directed to prepare proposed uniform customer notices for submission to the Commission for approval.

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<sup>1</sup> Alltel Missouri, Inc. includes Cass County Telephone Company, Craw-Kan Telephone Cooperative, Inc., Fidelity Telephone Company, Bourbeuse Telephone Company, New Florence Telephone Company, New London Telephone Company, and Stoutland Telephone Company.

**IT IS THEREFORE ORDERED:**

1. That a technical conference is scheduled for this matter on April 3, 1998, at 10:00 a.m. in Conference Room 3 of the Commission's offices in Room 520 of the Harry S Truman Building.

2. That anyone with special needs as addressed by the Americans With Disabilities Act should contact the Missouri Public Service Commission at least ten (10) days prior to the hearing at one of the following numbers: Consumer Services Hotline -- 1-800-392-4211, or TDD Hotline -- 1-800-829-7541.

3. That the parties shall, not later than April 17, 1998, submit the proposed notice to the Commission for its approval.

4. That this order is effective on March 24, 1998.

**BY THE COMMISSION**



**Dale Hardy Roberts**  
**Secretary/Chief Regulatory Law Judge**

(S E A L)

Lumpe, Ch., Crumpton,  
Murray, and Drainer,  
CC., Concur.

Roberts, Chief Regulatory Law Judge

AI/Sec'y: Roberts/Hudgin  
Date Circulated 3-23-98 CASE NO. TU-98-383  
LF  
Lumpkin, Chair  
CH  
Champion, Commissioner  
CM  
Murray, Commissioner  
AL  
Commissioner  
DL  
Draimer, Vice-Chair  
3-24-98  
Agenda Date  
Action taken: 4-0 AA  
Must Vote Not Later Than \_\_\_\_\_

STATE OF MISSOURI  
OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and

I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City,

Missouri, this 24th day of March, 1998.

Dale Hardy Roberts

Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge

