Exhibit No.:

Issue: Management Expense

Witness: Reports

Type of Exhibit: Steven P. Busser Sponsoring Party: Surrebuttal Testimony

Kansas City Power & Light Company, KCP&L Greater Missouri Operations

Case Nos.: Company

ER-2018-0145 and ER-

Date Testimony Prepared: 2018-0146

September 4, 2018

MISSOURI PUBLIC SERVICE COMMISSION

CASE NOS.: ER-2018-0145 and ER-2018-0146

SURREBUTTAL TESTIMONY

OF

STEVEN P. BUSSER

ON BEHALF OF

KANSAS CITY POWER & LIGHT COMPANY, and KCP&L GREATER MISSOURI OPERATIONS COMPANY

September 2018

SURREBUTTAL TESTIMONY

OF

STEVEN P. BUSSER

CASE NOS.: ER-2018-0145 and ER-2018-0146

1		I. INTRODUCTION				
2	Q:	Please state your name and business address.				
3	A:	My name is Steven P. Busser. My business address is 1200 Main Street, Kansas City,				
4		MO 64105.				
5	Q:	By whom and in what capacity are you employed?				
6	A:	I am employed by Kansas City Power & Light Company ("KCP&L") and serve as Vice				
7		President-Risk Management and Controller for Evergy, Inc., KCP&L and KCP&L				
8		Greater Missouri Operations Company ("GMO").				
9	Q:	What are your responsibilities?				
10	A:	I have executive responsibility for corporate accounting, energy accounting, Securities				
11		and Exchange Commission ("SEC") reporting, income taxes, accounting systems, and				
12		risk management.				
13		In addition to my responsibilities as Vice President - Risk Management and				
14		Controller, I previously served as an integration leader for the combination of Westar				
15		Energy, Inc. ("Westar") and Great Plains Energy.				

- 1 Q: Please summarize your education, experience and employment history.
- A: I graduated cum laude from the University of Texas at El Paso ("UTEP") with a Bachelor of Business Administration, with a concentration in Accounting. I have also taken several graduate level classes with a focus in finance and am a Certified Public Accountant.

I have over 20 years in accounting and finance positions in the electric utility industry. Prior to joining KCP&L in September 2014, I was Vice President and Treasurer of El Paso Electric Company ("El Paso Electric") and was responsible for the treasury, risk management, facility services, fleet management and supply chain management functions. In this role, I testified before the Federal Energy Regulatory Commission and state regulatory agencies in Texas and New Mexico regarding El Paso Electric's public and private financing activities and other securities transactions. Prior to becoming Vice President and Treasurer, I served in positions of increasing responsibility at El Paso Electric including Chief Risk Officer, Vice President Regulatory Affairs, and Assistant Chief Financial Officer.

I started my professional career in public accounting at KPMG LLP after graduating from UTEP. I also took several graduate courses at UTEP in Finance while working at El Paso Electric.

- 18 Q: Have you previously testified before the Missouri Public Service Commission
 19 ("Commission")?
- 20 A: Yes.

1	Q:	On whose	behalf are	you testif	ying?

A:

- 2 A: I am testifying on behalf of KCP&L and GMO in this proceeding (collectively, the "Company").
- 4 Q: What is the purpose of your testimony in this proceeding?
- 5 A: I will respond to some of the issues regarding management expense reports raised in the rebuttal testimony of the Office of the Public Counsel ("OPC") witness Amanda Conner.
- 7 Q: Ms. Conner adjusted the Company's management expenses to remove what she alleges to be inappropriate and excessive charges on management employee expense reports. How do you respond?
 - The Commission should reject OPC witness Conner's adjustment to reduce management expense report charges because her allegations are unfounded. Company witness Ronald Klote addresses the details of OPC witness Conner's proposed adjustment and I will explain the Company's policy for reimbursing employee expenses.

The Company's existing reimbursement policy protects customers from inappropriate and excessive charges because it requires a business purpose for employee expenses to be reimbursable. Per policy KCP&L E-201, Reimbursement of Employee-Incurred Business Expenses, Employees will be reimbursed for all reasonable, legitimate, and properly documented business expenses. For example, the Company will reimburse certain amounts for cell phone plans since the ability to communicate by phone when away from the office is a legitimate business expense for an employee. Furthermore, under the heading Valid Business Expenses contained within that policy, entertainment expenses will be deemed reimbursable if they are "Food, beverages and entertainment for employees and non-employee business guests where the business purposes of the

- Company can be advanced immediately before, during or after the occasion." In terms of reimbursement for meals for travel out of town, such expenses will be reimbursed if they are "Meals for employee and non-employee business guests where the business purposes of the Company can be advanced immediately before, during or after the meals." The policy indicates that the following employee expenses for meals will not be reimbursed:
 - Excess over reasonable cost.

Q:

A:

- Employees may not make expenditures prohibited by statute or regulations for food, beverages, or entertainment to personnel of state or federal revenue agencies or regulatory bodies having jurisdiction over Company services and rates.
- Alcoholic beverages consumed in violation of the Code of Ethical Business Conduct.

Based on my professional opinion, this policy appropriately protects the interests of the Company and its customers against inappropriate and excessive employee expense reports as within the policy it states, "Failure to comply with Company Policies and Procedures, including failure to report the noncompliance of others where required, may subject an individual employee to disciplinary action, including termination."

- Are there any other reasons why the Company's employee meal expense policy is reasonable and appropriate?
- Yes. The meal expense policy in place for the Company is customary in the industry. It is similar to the employee meal expense policy that was used by El Paso Electric when I worked there. I have also previously reviewed the employee meal expense policy in place for Westar, Inc. and Ameren, both of which were similar to the Company's. In

addition, we also previously used an Edison Electric Institute ("EEI") electronic message board to inquire about the expense report policies in place at other electric utilities. I consider this EEI source a reliable means of becoming informed of practices used by other electric utilities. Although we received only one response, the policy in place for that company was similar to the one used for the Company in that it allows for, "payment/reimbursement of reasonable, necessary customer business expenses that employees may incur in the performance of their duties."

Q:

A:

Ms. Conner's workpaper notes indicated that meal expenses should not be reimbursed if the meeting occurs in the Kansas City area. Do you agree with this position?

No, reimbursement for local meals which have a business purpose is appropriate. As explained earlier in my testimony, the Company has management controls regarding the reimbursement of expenses. An individual, who approves and/or validates credit card transactions, or a reimbursement request, accepts responsibility for the propriety of all costs included therein and for adherence to this procedure. Inappropriate behavior by employees in the use of Company resources is considered a disciplinary issue that could result in the termination of an employee's privileges or in termination of employment. Meal expenses at a local establishment is an example of a reasonable management expense that is neither extreme nor excessive. Local dining during the lunch and dinner hour is often the most practical time to meet given the busy schedule of Company executives. Local lunches to discuss budgets or career opportunities for employees are an example. Ensuring executives are visible and responsive to employees in responding to an employee's suggestion are critical components of leadership and of keeping morale

- high and improving communication at all levels throughout the Company. Providing a meal in a neutral environment where important issues and the business of the Company can be and are discussed freely and openly is not extreme or excessive.
- 4 Q: Does the Company have a policy regarding reimbursing for personal expenses?
- Yes. Employees may not be reimbursed for "Leisure activities, alcoholic beverages (except as otherwise reimbursable under "Entertainment" or "Meals"), and other unreasonable or non-business costs."
- 8 Q: Does this conclude your testimony?
- 9 A: Yes.

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Kansas City Power & Light Company's Request for Authority to Implement A General Rate Increase for Electric Service)))	Case No. ER-2018-0145							
In the Matter of KCP&L Greater Missouri Operations Company's Request for Authority to Implement A General Rate Increase for Electric Service)))	Case No. ER-2018-0146							
AFFIDAVIT OF STEVEN P. BUSSER									
STATE OF MISSOURI)) ss COUNTY OF JACKSON)									
Steven P. Busser, being first duly sworn on his oath, states:									
1. My name is Steven P. Busser. I w	ork in Kansas City	y, Missouri, and I am employed by Kansas							
City Power & Light Company as Vice President—Risk Management and Controller.									
2. Attached hereto and made a part he	reof for all purpose	es is my Surrebuttal Testimony on behalf of							
Kansas City Power & Light Company and KCP&L Greater Missouri Operations Company consisting of six (6)									
pages, having been prepared in written form for introduction into evidence in the above-captioned docket.									
3. I have knowledge of the matters s	et forth therein. I	hereby swear and affirm that my answers							
contained in the attached testimony to the questions therein propounded, including any attachments thereto, are									
true and accurate to the best of my knowledge, information and belief.									
Steve	n P. Busser								
Subscribed and sworn before me this 4 th day of Se	ptember 2018.								
My commission expires: $\frac{4/26/2021}{}$	Public	ANTHONY R WESTENKIRCHNER Notary Public, Notary Seal State of Missouri Platte County Commission # 17279952 My Commission Expires April 26, 2021							