

**FINAL CUSTOMER NOTICE**

November 2, 2009

RECEIVED

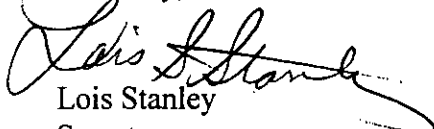
NOV 05 2009

Dear Customer:

On October 21, 2009, the Missouri Public Service Commission (Commission) approved an increase in the annual water operating revenues of I.H. Utilities, Inc. (Company), under the provisions of the Commission's small utility rate case procedure. The Commission has decided an increase of \$7,085 in the Company's annual water operating revenues is warranted, effective October 27, 2009. Additionally, the Commission has approved the Company's proposal to eliminate the availability charge from its tariff. Set out at the end of this notice is a table that summarizes the approved revisions to the Company's rates that includes a monthly bill comparison for a residential customer using 6,000 gallons of water.

If you have questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (573) 885-3320.

Sincerely,

  
Lois Stanley  
Secretary

Type of Charge	Current Rates	Proposed Rates
Monthly Minimum Water Charge (includes 4,000 gallons)	\$ 9.00	\$10.81
Water Usage Over 4,000 gallons (per 1,000 gallons)	\$ 1.57	\$ 1.89
Total Monthly Water Bill (at 6,000 gallons usage)	\$12.14	\$14.58

CUBA PO  
CUBA, Missouri  
654539998  
2842230706 -0098  
10/29/2009 (573)885-3612 11:44:52 AM

Product Description	Sales Receipt Sale Qty Unit Price	Final Price
44c U.S. Flag PSA C1/100	1 \$44.00	\$44.00
44c U.S. Flag PSA C1/100	1 \$44.00	\$44.00
44c U.S. Flag PSA C1/100	1 \$44.00	\$44.00
44c U.S. Flag PSA C1/100	1 \$44.00	\$44.00
44c U.S. Flag PSA C1/100	1 \$44.00	\$44.00
44c U.S. Flag PSA C1/100	1 \$44.00	\$44.00
44c U.S. Flag PSA C1/100	1 \$44.00	\$44.00
44c U.S. Flag PSA C1/100	1 \$44.00	\$44.00
Total:		\$308.00

Paid by:  
Personal Check \$308.00

Order stamps at USPS.com/shop or call 1-800-Stamp24. Go to USPS.com/clicknship to print shipping labels with postage. For other information call 1-800-ASK-USPS.

Bill#: 1000201372264  
Clerk: 03

All sales final on stamps and postage  
Refunds for guaranteed services only  
Thank you for your business

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HELP US SERVE YOU BETTER

Go to: <https://postalexperience.com/Pos>

TELL US ABOUT YOUR RECENT  
POSTAL EXPERIENCE

YOUR OPINION COUNTS

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Customer Copy