

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Melody Sue Moss,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. IC-2015-0286</u></b>
	)	
Windstream Missouri, Inc.,	)	
	)	
Respondent.	)	

**STAFF SUBMISSION ON BEHALF OF COMPLAINANT**

**COMES NOW** the Staff of the Missouri Public Service Commission, and hereby respectfully submits this *Staff Submission on Behalf of Complainant* in the above captioned matter.

1. On January 7, 2016, Melody Sue Moss faxed the attached document to the Staff Counsel's Office. Additionally, she called to discuss procedural matters in the case.

2. During the telephone conversation, Ms Moss discussed the facts of the case with Staff Counsel and informed Staff Counsel that the document had been faxed.

**WHEREFORE**, Staff submits the attachment on behalf of the Complainant.

Respectfully submitted,

**/s/ Marcella L Mueth**

Marcella L. Mueth  
Assistant Staff Counsel  
Missouri Bar No. 66098  
Attorney for the Staff of the  
Missouri Public Service Commission  
P.O Box 360  
Jefferson City, MO 65102  
(573) 751-4140 (Telephone)  
(573) 526-6969 (Fax)  
[Marcella.mueth@psc.mo.gov](mailto:Marcella.mueth@psc.mo.gov)

**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing document has been hand-delivered, transmitted by email, or mailed, First Class, postage prepaid, to all counsel of record this 8<sup>th</sup> day of January, 2016.

**/s/ Marcella L. Mueth**

Attachments

For File No IC-2015-0286

pg 1 of 2

Exhibits as evidence  
A - H & further my  
telephone bills  
the \$5.00 credit.

3y fax 573-526-6969  
Tel 573-223-4302

TO: Marcelle L. Mireth / Assistant Counsel

Missouri Bar No. 66098 - Atty For the State

of the Missouri Public Commission - all for

evidence on File No: IC-2015-0286

and marked Exhibit A through H & A15

Ex H & A = A picture of my home at 1736 Co Rd 418,

Piedmont, MO 63751, which shows the (NID) from

Windstream Missouri Inc. My telephone carrier for

telephone number 573-223-4302 also as my fax number.

\* Showing the electric feed from Black River Electric,

my air conditioner unit, my stained glass window covered

inside w/ plastic blinds thus reducing the shocks to me

as I use my telephone 573-223-4302 for calls

and shocks to me & also the reported strong

pulsating echoes over my telephone & reported to

Windstream by calls from me & recorded & hang ups

by Windstream Representatives but also work order

numbers I need used for my defense on

File No IC-2015-0286 & B & C two pictures

showing the telephone lines from Windstream on my

met. did not work - under nearly my home in my crawlspace.

- D as an exhibit after evidence of my

telling of 4-30-14 to a Windstream Representative

& acknowledge acknowledged by Windstream of

the green Weber baroque gnl showing the utility

showing the utility

From: Melody Moss  
1736 Co Rd 418  
P.O. Box 2014  
Piedmont, MO 63751  
Tel 573-223-4302

All to be given by you to Windstream/Copies  
 of my evidence to you please exhibit A, B, C, D & E H  
 1-12-16 pg 2 of 2

Went across the road from me at 418 Co Rd,  
 1736, Piedmont, MO 63951 & I told her  
 I felt as though I ~~was~~ would DIE &  
 The Windstream Representative put finally onto  
 an emergency tests but days to cover the exposed  
 telephone wires on the utility pole & causing  
 severe shocks to me as though I felt I  
 could DIE. - THIS RESPONSE TO A  
 DEATH INDUCING SITUATION IS NOT  
RIGHT.

- To be obtained all of my telephone records  
 and with the \$5.00 credit as I reported  
 shocks to me & the strong pulsing & echoes  
 over my telephone 513-223-4302 and then  
 hang ups to me as I continued to try to  
 report the shocks to me & the strong pulsing  
 & echoes as I USED MY Telephone at  
 1736 Co Rd 418, Piedmont, MO 63951 Tel/Fax  
 513-223-4302 -

- Exhibit H 3 pg of my fax transmittal to  
 the FCC on 12-12-2014 & my Complaints  
 of the exposed wires on the utility poles &  
 of the strong pulsing & noises & echoes on my  
 telephone 513-223-4302 made about 1736 Co Rd 418  
 Piedmont, MO. 63951 & had copies sent by US Mail to you  
 for evidence for file No IC-2015-12286. made 1-1-16