

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 35
5th Revised Sheet 1
Replacing 4th Revised Sheet 1

511

(AT)

35.1 DESCRIPTION

511 allows end users to access a provider of travel information services (511 customer) by dialing an abbreviated telephone number, five-one-one (5-1-1).

511 is an intelligent routing service that determines the central office serving the calling party, converts the 511 dialed digits to a Routing Telephone Number (RTN) and then uses the RTN to complete the call over the public switched network to the 511 customer or to a call center or other point of destination designated by the 511 customer.

511 is an optional service that may be purchased only by state or local governments or agencies thereof, to be used exclusively for access to travel information services.

511 is offered subject to the availability of facilities.

35.2 TERMS AND CONDITIONS

- A. The Company and the 511 customer will negotiate the due date(s) for 511. A minimum service period of one month applies to this service.
- B. Typically there can be only one 511 customer for each stand-alone, host, or remote central office serving area (the "511 service area"). This ensures that 511 calls from an end user located within a 511 service area can be routed to a unique 511 destination. Normally the Company will route calls based on the serving central office. If a central office serves one or more remote central offices or multiple states, the Company will route the 511 calls based on the originating NPA-NXX. The Company will default route calls to one of the customer's RTNs if the Company is unable to route based on the serving central office or originating NPA-NXX.

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