



March 16, 2004

Mr. Dale Hardy Roberts
Executive Secretary -- Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Governors Office Building
200 Madison St.
Jefferson City, MO 65101

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MAR 18 2004

*Records
Public Service Commission*

Re: McLeodUSA Telecommunications Services, Inc.
Local Exchange Tariff, P.S.C. MO. No. 4
Filing No. JC-2004-1048, Replacement Sheet 65

Dear Mr. Roberts:

Enclosed for filing is an original and five copies of revisions to our McLeodUSA Telecommunications Services, Inc.'s ("McLeodUSA") Local Exchange Tariff P.S.C. MO No. 4, (Filing No. JC-2004-1048). Per discussion with Missouri Staff (Phil Garcia), McLeodUSA is replacing Sheet No. 65, which now notes that the effective date for the Account Handling Charge will be April 28, 2004.

Also enclosed is the language that will be included as a the bill messages for all residential and business customers in Missouri. The bill messages will begin running on March 21, 2004.

This tariff will retain an issue date of March 3, 2004 and an effective date of April 2, 2004. Please file stamp the extra copy and return it to me in the enclosed, self-addressed, stamped envelope. Thank you for your assistance in processing this filing. If there are any questions, please do not hesitate to call me at (319) 790-2250.

Sincerely,

Julia Redman-Carter
Regulatory Analyst

Enclosures



March 2, 2004

Mr. Dale Hardy Roberts
Executive Secretary -- Chief Regulatory Law Judge
Missouri Public Service Commission
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Jefferson City, MO 65101

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Re: McLeodUSA Telecommunications Services, Inc.
Local Exchange Tariff, P.S.C. MO. No. 4

Dear Mr. Roberts:

Enclosed for filing is an original and five copies of revisions to our McLeodUSA Telecommunications Services, Inc.'s ("McLeodUSA") Local Exchange Tariff P.S.C. MO No. 4. In this filing, McLeodUSA is adding Account Handling Charge (Sheet No. 65), International Blocking (Sheet No. 79); and Wholesale Services description (Sheet Nos. 23 and 239). The Table of Contents (Sheet Nos. 10 and 11.1) and others (Sheet Nos. 66 and 67) were modified accordingly.

This tariff has an issue date of March 3, 2004 and an effective date of April 2, 2004. Please file stamp the extra copy and return it to me in the enclosed, self-addressed, stamped envelope. Thank you for your assistance in processing this filing. If there are any questions, please do not hesitate to call me at (319) 790-2250.

Sincerely,

Julia Redman-Carter
Regulatory Analyst

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MO Business:

Account Handling Charge Implemented

Effective April 28, 2004 closed accounts with an outstanding credit balance that have been inactive for more than 120 days after canceling service will be subject to a \$30.00 Account Handling Charge when McLeodUSA attempts to contact the customer to return the credit balance. This charge will not be assessed more than twice a year. A Customer that verifies the accuracy of its billing address and notifies Customer Care of any address changes at 1-800-593-1177 should not be subject to the account handling charge.

MO Residential:

Account Handling Charge Implemented

Effective April 28, 2004 closed accounts with an outstanding credit balance that have been inactive for more than 120 days after canceling service will be subject to a \$30.00 Account Handling Charge when McLeodUSA attempts to contact the customer to return the credit balance. This charge will not be assessed more than twice a year. A Customer that verifies the accuracy of its billing address and notifies Customer Care of any address changes at 1-800-500-3453 should not be subject to the account handling charge.

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Issued: March 3, 2004

Effective: April 2, 2004

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2.0 General Rules and Regulations

2.1 Undertaking of McLeodUSA

2.1.1 General

Pursuant to this tariff, McLeodUSA undertakes to provide within the service area in which McLeodUSA has been approved for certification the regulated intrastate, intraLATA, interexchange services, **and retail and wholesale local exchange** (T)
services as described in Section 3.0. (T)

2.1.2 Limitations

- A. Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff in compliance with limitations set forth in the Commission's rules.
- B. McLeodUSA reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by McLeodUSA, when necessary because of lack of facilities, or due to some other cause beyond McLeodUSA's control on a non-discriminatory basis.
- C. The furnishing of service under the tariffs of McLeodUSA is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the McLeodUSA's facilities as well as facilities the McLeodUSA may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
- D. McLeodUSA reserves the right to discontinue service when the Customer is using the service in violation of the provisions of this tariff, signed contract, or the law, with notice as required by the rules of the Commission.
- E. McLeodUSA does not undertake to transmit messages or information, but offers the use of its facilities, when available, for that purpose.

4.0 Rates and Charges (cont'd)**4.1 Nonrecurring Charges (cont'd)****4.1.6 Trouble Isolation Charge**

Residential Customer- - \$37.00

Business Customer- - \$95.00

This charge applies when McLeodUSA dispatches either its own or a third-party technician to a customer premises to test the line from the central office, up to the demarcation point, and the line tests clear (no trouble found in the Company facilities). No Trouble Isolation Charge shall apply if the customer subscribes to an inside wire maintenance plan with McLeodUSA or trouble is found on the network side of the demarcation point.

4.1.7 Bill Copies

Residential Customer: \$5.00 per copy

Business Customer: \$10.00 per copy

Additional and alternate bill copies will be available upon a customer's request. An additional bill copy is a secondary copy of the customer's initial bill and an alternate bill copy is an additional bill sent to a different address other than the billing address. Charges for the additional and alternate bill copies are noted above.

4.1.8 Account Handling Charge

Account Handling Charge: \$30.00 for each subsequent attempt

Account Handling Charge is assessed to a customer's account for each McLeodUSA attempt to return an outstanding credit balance to the customer if a first mailing is returned undeliverable. This charge is for maintaining the account after the initial attempt and for each subsequent attempt. This charge will not be assessed more than twice a year.

The Account Handling Charge will be effective on and after April 28, 2004.

(N)

(N)

4.0 Rates and Charges (cont'd)4.1 Nonrecurring Charges (cont'd)4.1.9 Service Charges

(T)

All rates apply on a per line basis unless otherwise noted below.

<u>Service Charges</u>	<u>Business</u>	<u>Residential</u>
Line Installation	\$51.25	\$36.21
Move Line	\$51.35	\$36.21
Change Telephone Number	\$7.75	\$11.25
Type of Service Change	\$10.25	\$10.50
Change of Billing Responsibility	\$5.00	\$11.25
Change to Class of Service	\$12.25	\$11.25
Optional Service Installation Charge	\$15.65	\$7.75 per feature
Remote Access Call Forward	\$15.65	N/A
Market Expansion Line	\$15.65	N/A
Call Waiting ID	\$15.65	\$ 7.75 per feature
Anonymous Call Rejection	\$15.65	\$ 0.00 per feature
Screening and Restriction Installation	\$0.00	\$ 0.00 per feature
Toll Restriction	\$8.25	\$ 7.50 per feature
Blocking for 10XXX1	\$3.00	N/A
Collect Call Blocking	\$0.00	\$ 0.00 per feature
Third Party Blocking	\$0.00	\$ 0.00 per feature
Caller ID Blocking (initial install)	N/A	\$ 0.00 per feature
Caller ID Blocking (subsequent install)	N/A	\$ 0.00 per feature
Feature Change	\$15.65	\$ 7.75 per feature
Directory Listing Change/Establishment	\$9.50	\$ 6.00 per listing
Non-published	\$6.00	\$ 6.00 per listing
Non-listed	\$6.00	\$ 6.00 per listing
Signaling Supervision Change (loop/ground)	\$5.50	N/A
Toll Free		
Installation	N/A	\$5.00
Directory Assistance Set Up, per number	\$35.00	N/A
Route Advance	\$75.00	N/A
Emergency Resp Org Change, per number plus pass through of national resp org charges	\$50.00	N/A
Directory Change Charge	\$35.00	
Directory Expedite Charge	\$65.00 per number	
Tailored Call Coverage	\$75.00	
Route Overflow	\$75.00	

Issued: March 3, 2004

Effective: April 2, 2004

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4.0 Rates and Charges (cont'd)4.1 Nonrecurring Charges (cont'd)4.1.9 Service Charges (cont'd)

(T)

<u>Service Charges</u>	<u>Business</u>	<u>Residential</u>
Premise Visit Charge	\$15.00	\$25.00
Schedule I - Initial 15 Minutes	\$39.50	\$39.50
Schedule I - Add'l 15 Minute Increments	\$14.25	\$14.25
Schedule II - Initial 15 Minutes	\$45.50	\$39.50
Schedule II - Add'l 15 Minute Increments	\$17.10	\$14.25
Schedule III - Initial 15 Minutes	\$51.50	\$39.50
Schedule III - Add'l 15 Minute Increments	\$19.95	\$14.25
Group Billing - Initial Set-up	\$20.00	N/A
Group Billing - Subsequent Changes	\$ 5.00	N/A
Group Billing - Disassociation Charge	\$ 5.00	N/A
<u>Circuit-based Services</u>		
ASR Supplement	\$50.00	
Expedite Fee	\$250.00	
LEC Expedite Fee	Pass-Thru from LEC	
Order Change - 2 nd & subsequent	\$100.00	
Order Cancellation - before order is submitted to LEC	\$75.00	
Order Cancellation - after order is submitted to LEC	Pass-Thru from LEC	

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4.0 Rates and Charges (cont'd)4.3 Rate Tables (cont'd)4.3.3 Rate Table 3: Optional Services (cont'd)4.3.3.C Rate Table 3.3 Screening and Restriction Services4.3.3.C.1 Rate Table 3.3.1 Business Screening and Restriction Services

<u>Service</u>	<u>Monthly Rate</u>
Collect Call Blocking	\$0.00
Third Party Blocking	\$0.00
Blocking for 1010XXX1+/10101XXX011+	\$0.10
Call Trace Blocking	\$0.00
Caller ID Blocking - Per Month	\$0.00
Caller ID Blocking - Per Use	\$0.00
Continuous Redial Blocking	\$0.00
International Call Blocking	\$0.00
Last Call Return/Callback Blocking	\$0.00
Three-Way Calling Blocking	\$0.00
Toll Restriction	\$20.00
900 Blocking	\$0.00

4.3.3.C.2 Rate Table 3.3.2 Residential Screening and Restriction Services

<u>Service</u>	<u>Monthly Rate</u>
Collect Call Blocking	\$0.00
Third Party Blocking	\$0.00
Call Trace Blocking	\$0.00
Caller ID Blocking - Per Month	\$0.00
Caller ID Blocking - Per Use	\$0.00
Continuous Redial Blocking	\$0.00
Last Call Return/Callback Blocking	\$0.00
Three-Way Calling Blocking	\$0.00
Toll Restriction	\$3.00
International Blocking	\$0.00
Blocking for 1010XXX1+/10101XXX011+	\$0.00

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7.0 Wholesale Services

(N)

7.1 Wholesale Service Order Processing:

A Wholesale Service Order charge applies to all providers of telecommunications services that assess a non-recurring charge on McLeodUSA for the processing of comparable orders submitted by McLeodUSA to initiate service using network elements leased from the incumbent local exchange carrier ("ILEC"). A Requesting Carrier may submit an LSR during regular business hours of McLeodUSA. One LSR must be submitted for each retail end user switching from McLeodUSA to the Requesting Carrier. McLeodUSA will process an LSR and return a firm order commitment (FOC) to the requesting carrier within 48 hours of receipt. A Wholesale Service Order Charge shall be charged for each LSR received, whether accepted as valid or rejected as invalid. LSRs may be rejected for inaccurate, incomplete, or repetitive LSRs. An additional Service Order Charge applies when the Requesting Carrier cancels an LSR request. A separate Service Order Supplemental Charge applies when a Requesting Carrier submits an LSR that modifies or supplements the initial LSR. A Requesting Carrier may request expedited processing of the LSR within 24 hours for an additional Expedite Fee. A Forced Expedite Fee applies if the Requesting Carrier converts a retail customer's service before the Firm Order Commitment Date that causes McLeodUSA to expedite its required activities. An additional charge also applies to an LSR Expedite Order that involves a loop disconnect. A full set of Business Rules is available from McLeodUSA.

7.1.1 Rates:

The Wholesale Service Order charge is equal to the Service Order Charge (or a comparable charge assessed upon receipt of an order) contained in the ICA between McLeodUSA and the incumbent local exchange carrier for the state in which the retail end user resides.

If the ICA does not set forth non-recurring charges identified as a Service Order Charge, Service Order Supplemental Charge, Expedite Fee, or Forced Expedite Fee charge, or comparable items, the following charges apply:

Wholesale Service Order	\$20
Service Order Supplemental Charge	\$15
Expedite Fee*	\$40
Forced Expedite Fee*	\$75

For Expedite or Forced Expedite Request involving Loop Disconnect, the applicable charge applies in addition to a pass through of any monthly recurring charges for an unbundled loop charged by the ILEC after Customer conversion to Requesting Carrier's service.

(N)