

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Alma Communications Company, d/b/a )  
Alma Telephone Company; Chariton Valley )  
Telephone Corporation; Chariton Valley )  
Telecom Corporation; Choctaw Telephone )  
Company; Mid-Missouri Telephone Company, )  
a Corporate Division of Otelco, Inc.; and )  
MoKan Dial, Inc., )

Complainants, )

v. )

**File No. IC-2011-0385**

Halo Wireless, Inc., )  
2351 West Northwest Highway, )  
Suite 1204, )  
Dallas, Texas 75220, )  
Attention: Legal Department, )

**CERTIFIED MAIL,** )

Respondent. )

**NOTICE OF COMPLAINT AND OF CONTESTED CASE  
AND ORDER DIRECTING FILING**

Issue Date: June 6, 2011

Effective date: June 6, 2011

The Commission is giving notice of a complaint and a contested case, and directing the parties to make certain filings. A copy of the complaint is attached.

On June 1, 2011, Alma Communications Company, d/b/a Alma Telephone Company; Chariton Valley Telephone Corporation; Chariton Valley Telecom Corporation; Choctaw Telephone Company; Mid-Missouri Telephone Company, a corporate Division of Otelco, Inc.; and MoKan Dial, Inc., filed a complaint with the Commission against Halo Wireless, Inc. A copy of the complaint is enclosed. The filing of a

complaint requires the Commission to set a hearing.<sup>1</sup> The requirement of a hearing on such issues signifies a contested case.<sup>2</sup> A contested case is a formal hearing procedure, but it allows for waiver of procedural formalities and a decision without a hearing,<sup>3</sup> including by stipulation and agreement.<sup>4</sup>

Under Commission rule 4 CSR 240-2.070, Halo Wireless has 30 days from the date of this notice to file an answer or to file notification that the complaint has been satisfied. All pleadings must be filed in the Commission's Electronic Filing and Information System (EFIS), accessible through the Commission's web page ([www.psc.mo.gov](http://www.psc.mo.gov)), or mailed to:

Secretary of the Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

In the alternative, the Respondent may file a written request that the complaint be referred to a neutral third-party mediator for **voluntary mediation** of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission ascertains whether or not the Complainants are also willing to submit to voluntary mediation. If the Complainants agree to mediation, the time period within which an answer is due shall be suspended pending the resolution of the mediation process. Additional information regarding the mediation process is enclosed.

If the Complainants decline the opportunity to seek mediation, the Respondent will be notified in writing that the tolling has ceased and will also be notified

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<sup>1</sup> Section 386.390.5, RSMo 2000.

<sup>2</sup> Section 536.010(4), RSMo Cum. Supp. 2009.

<sup>3</sup> Section 536.060, RSMo 2000.

<sup>4</sup> 4 CSR 240-2.115.

of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

The Commission's rules of discovery are set forth at 4 CSR 240-2.090.

**THE COMMISSION ORDERS THAT:**

1. Halo Wireless, Inc., shall file an answer to the complaint no later than July 6, 2011.
2. This order is effective upon issuance.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

( S E A L )

Nancy Dippell, Deputy Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 388.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 6th day of June, 2011.