

AquaSource

letter file

November 8, 1999

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

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Records
Public Service Commission

Re: Case No. SC-2000-256
Herbert Hanneman

Dear Mr. Hardy Roberts:

On October 29, 1999, a settlement was reached in the above case between Herbert Hanneman, customer and Garah Helms, Area Manager for Aquasource/Capital Utilities. It was agreed that the customer's account balance would be adjusted to 0.00 and all charges would be waived. It was further stated that from now on Mr. Hanneman would be receiving copies of all of his renter's utility bills. Therefore, he will also be aware of each time the renter becomes delinquent on his/her account.

If you have any further questions regarding this matter please contact our office at 573-634-2699.

Sincerely,



Garah F. Helms
Missouri Area Manager

CC: Office of the Public Counsel
James Merciel, Missouri Public Service Commission

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Missouri Public
Service Commission

AquaSource Services and Technologies, Inc.

312 Lafayette Street • P. O. Box 7017 • Jefferson City, Missouri 65102 • 573-634-2699 • 573-635-2157 (fax)