

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Melody Sue Moss,	)	
	)	
Complainant,	)	
v.	)	<b><u>File No. IC-2015-0286</u></b>
	)	
Windstream Missouri, Inc.,	)	
	)	
Respondent	)	

**NOTICE OF SMALL COMPLAINT  
AND ORDER DIRECTING STAFF  
TO INVESTIGATE AND FILE A REPORT**

Issue Date: May 6, 2015

Effective Date: May 6, 2015

On May 5, 2015, the above-named Complainant filed the attached complaint with the Missouri Public Service Commission against Windstream Missouri, Inc. Although Complainant has not specified a dollar value of this complaint as being more or less than \$3,000, the Commission will presume it is less and shall proceed under its small complaint procedure (4 CSR 240-2.070(15)). If any party believes this matter should not proceed under the small complaint procedure, that party may file a motion consistent with the Commission's rule.

Under Commission rule 4 CSR 240-2.070(15), Windstream shall have 30 days from the date of this notice to file a response to the complaint. A copy shall be served upon the Complainant at her mailing address: P.O. Box 244, Piedmont, Mo. 63957

The Commission will also direct the Staff of the Commission to investigate this complaint and file a report.

**THE COMMISSION ORDERS THAT:**

1. Windstream Missouri, Inc. shall file a response to this complaint no later than June 5, 2015.
2. The Staff of the Commission shall investigate and file a report of this complaint no later than June 19, 2015.
3. The Commission's Data Center shall send, by certified mail, a copy of this notice and order and a copy of the complaint to:  
  
Attn: In-House Attorney Representative  
4001 Rodney Parham Rd.  
Little Rock, AR 72212
4. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 6th day of May, 2015.