BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

in the Matter of the Cancellation of the)			
Certificate of Service Authority to Provide)) <u>File No. LD-2016-0</u>		
Basic Local Telecommunications Services of)	Tariff Nos.	JL-2003-0419	
Charter Fiberlink-Missouri, LLC)		JL-2003-0418	
	·		JL-2003-0420	
			JL-2004-0540	
			JL-2005-0546	

STAFF MOTION

COMES NOW the Staff of the Missouri Public Service Commission and for its motion, states as follows:

- 1. On June 3, 2015, the Staff was notified that Charter Fiberlink-Missouri, LLC ("the Company") was no longer providing service to its Missouri customers (see attachment). The Company was granted authority to provide basic local and interexchange telecommunications services on April 15, 2001, in File No. TA-2001-346. The Company has several approved tariffs on file, as noted above.
- 2. Because the Company is not providing telecommunications services in Missouri, the Staff moves that the Commission cancel its certificate.
- 3. The Commission has the authority to cancel a telecommunications certificate pursuant to Section 392.410.5 RSMo 2000, which provides "[a]ny certificate of service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected."

WHEREFORE, Staff recommends that the Commission cancel the Certificate of Service Authority of Charter Fiberlink-Missouri, LLC to provide basic local and interexchange telecommunications service in Missouri, and cancel the accompanying tariffs.

Respectfully submitted,

cully.dale@psc.mo.gov

Colleen M. Dale Senior Counsel Missouri Bar No. 31624 Attorney for the Staff of the Missouri Public Service Commission P. O. Box 360 Jefferson City, MO 65102 (573) 751-4255 (Telephone)

CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 18th day of April, 2016.

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C.

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In the Matter of)		UTILITY OPERATIONS DIVISION
Section 63.71 Application of	į		1,01014
Charter Fiberlink - Missouri, LLC)	Docket No	
For Authority to Discontinue a Telecommunications Service))		

SECTION 63.71 APPLICATION

Charter Fiberlink - Missouri, LLC ("Charter Fiberlink"), through its undersigned counsel and pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. § 214, and Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, hereby files this Application to discontinue offering certain telecommunications services in the State of Missouri (the "Service Area").

Name and address of carrier:

This Application is submitted on behalf of Charter Fiberlink - Missouri, LLC, whose primary business address is 12405 Powerscourt Drive, St. Louis, Missouri 63131.

Date of planned discontinuance:

Charter Fiberlink intends to discontinue offering the services described in this

Application to new and existing customers beginning on January 5, 2015, or as soon thereafter as
federal approval may be obtained. Charter Fiberlink intends to discontinue the ability of
customers to place calls on January 5, 2015, except for calls to 611 and 911, and to discontinue
the services altogether on January 19, 2015.

Points of geographic areas affected:

Charter Fiberlink currently offers the services that are the subject of this Application in parts of St. Charles County, Missouri.

Brief description of the type of service affected:

Charter Fiberlink proposes to discontinue offering and providing circuit switched local exchange and domestic and international long distance services to new and approximately 1,100 existing residential customers in the Service Area. These services provide local, intrastate interexchange, interstate interexchange and international calling capability using circuit-switched technology. Because of the carrier and customer advantages provided by interconnected VoIP services, Charter Fiberlink has decided to cease offering voice calling capable services using circuit-switched technology. In addition, discontinuance of these services will not harm the public because similar services are available in the Service Area from incumbent and competitive local exchange and interexchange carriers and interconnected VoIP service providers. An affiliate of Charter Fiberlink also offers interconnected VoIP services in the Service Area that are a direct replacement for the services that Charter Fiberlink intends to discontinue.

Brief description of the dates and methods of notice to all affected customers:

Written notice to affected customers was mailed on October 23-24, 2014. A copy of the notice is attached at Exhibit "A" hereto. As indicated in the notice letter, all customers have the opportunity to purchase interconnected VoIP services offered by an affiliate of Charter Fiberlink by scheduling the installation of upgraded equipment.

Non-dominance of the carrier with respect to the service to be discontinued:

Charter Fiberlink is non-dominant with respect to the services that it proposes to discontinue.

Service:

In accordance with Section 63.71 of the Commission's rules, Charter Fiberlink has mailed copies of this Application to the Governor of the State of Missouri, the Missouri Public Service Commission, and the United States Secretary of Defense.

Conclusion

The public convenience and necessity will not be adversely affected by the discontinuance of the offering of these services because comparable services are available from other providers in the market, including Charter Fiberlink's affiliated interconnected VoIP service provider. Charter Fiberlink requests that the Commission approve its Section 63.71 Application to discontinue circuit switched local exchange and domestic and international long distance services to new and existing residential, commercial and governmental customers in the Service Area.

Questions regarding this application may be addressed to the undersigned.

Respectfully submitted,

Charles A. Hudak

Charles V. Gerkin, Jr.

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Dated: October 24, 2014



Month XX, 2014

Sample A Sample
123 Main Street
Anytown US 12345-6789
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Free Phone equipment upgrade required. Call 1-877-304-5349 to avoid a service interruption.

Dear [FirstName LastName].

Your immediate action is required to avoid interruption of your residential Phone service. If you wish to retain Phone service with Charter, new equipment must be installed by a Charter technician at no cost to you.

Charter is upgrading to a digital network in St. Charles County, Missouri, which means starting January 5, 2015, without your free equipment upgrade, you will no longer be able to make outbound calls (except for 911 and 611 calls) using your local and long distance residential Phone service.

Starting January 19, 2015, you will no longer be able to receive incoming calls or dial 911 and 611, and your local and long distance residential Phone service will be disconnected. Please call 1-877-304-5349 today to speak with a dedicated specialist about scheduling your free equipment upgrade before it's too late.

We know you have the option to purchase local and long distance phone service from other service providers in your area (a list of providers may be obtained from the Missouri Public Service Commission), but allowing Charter to upgrade your residential Phone service is the easy way to stay connected. Schedule your free upgrade today and keep your phone number and your unlimited calling.

Sincerely,

Kathleen Griffin Senior Director, Marketing

P.S. Since you're a valued Phone customer, we'll also **give you a \$XX credit** on the bill following your installation date. It's our way of saying thanks. Call 1-877-304-5349 today.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the FCC releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Charter Fiberlink - Missouri, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I hereby certify that the foregoing Section 63.71 Application of Charter Fiberlink - Missouri, LLC was served by mailing true and correct copies thereof, postage prepaid, to the following persons at the addresses listed below.

Secretary of Defense
Attn: Special Asst. for Telecommunications
The Pentagon

Washington, D.C. 20301

Missouri Public Service Commission 200 Madison Street, PO Box 360 Jefferson City, MO 65102-0360

This 24th day of October, 2014.

Office of Governor Jay Nixon P.O. Box 720. Jefferson City, MO 65102

Charles A. Hudak