



**University of Missouri-Columbia**  
**Community Mediation Service**

Center for the Study of Dispute Resolution  
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**FILED**

DEC 2 1999

Missouri Public  
Service Commission

The Honorable Dale Hardy Roberts  
Secretary of the Public Service Commission/Chief Regulatory Law Judge  
P.O. Box 360  
Jefferson City, MO 65102

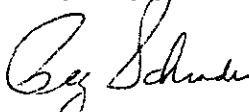
Re: Herbert Haneman v. Capital Utilities, Inc.  
Case No. SC-2000-256

Dear Judge Roberts:

In the above-mentioned case, Mr. Haneman failed to contact the Clinic and respond to the mediation request. Since Mr. Haneman was to make initial contact with our office regarding the matter, we are now closing our file.

Please contact Professor Levin at (573) 882-1630 should you have any questions.

Very truly yours

  
Peg Schrader