

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Melody Sue Moss,)	
)	
Complainant,)	
v.)	<u>File No. IC-2015-0286</u>
)	
Windstream Missouri, Inc.,)	
)	
Respondent)	

ORDER SETTING PREHEARING CONFERENCE

Issue Date: September 10, 2015

Effective Date: September 10, 2015

On May 5, 2015, Melody Sue Moss filed a complaint with the Missouri Public Service Commission against Windstream Missouri, Inc. The company has filed a response and the Staff of the Commission has filed its Report. In light of Complainant's desire to proceed with this complaint, the Commission will schedule a prehearing conference to be held by telephone.

This matter is now at issue and a prehearing conference and procedural schedule are appropriate to ensure a prompt resolution. At the prehearing conference, the parties or their representatives should be prepared to discuss the nature of any discovery each will conduct and the interval necessary for its completion; the number of witnesses each expects to call at hearing; the number and nature of any exhibits each expects to offer at hearing; the anticipated length of the hearing; and, the current status of settlement negotiations. It is expected that the prehearing conference will provide an opportunity for the parties to further pursue settlement discussions.

THE COMMISSION ORDERS THAT:

1. A prehearing conference shall be held by telephone conference on September 29, 2015, at 10:00 a.m.
2. In order to participate in this prehearing conference, the parties shall dial, toll-free, 877-820-7831; then, when prompted, enter the pin number 3566479#.
3. This order shall be effective when issued.



BY THE COMMISSION

Morris L. Woodruff

Morris L. Woodruff
Secretary

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 10th day of September, 2015.