

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Melody Sue Moss,)	
)	
Complainant,)	
)	
v.)	<u>File No. IC-2015-0286</u>
)	
Windstream Missouri, Inc.,)	
)	
Respondent.)	

STAFF SUBMISSION ON BEHALF OF COMPLAINANT

COMES NOW the Staff of the Missouri Public Service Commission, and hereby respectfully submits into the case record the attached information faxed to Staff by Ms. Moss on November 23, 2015.

WHEREFORE, Staff submits the attachment on behalf of the Complainant.

Respectfully submitted,

/s/ Marcella L. Mueth

Marcella L. Mueth
Assistant Staff Counsel
Missouri Bar No. 66098
Attorney for the Staff of the
Missouri Public Service Commission
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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing document has been hand-delivered, transmitted by email, or mailed, First Class, postage prepaid, to all counsel of record this 24th day of November, 2015.

/s/ Marcella L. Mueth

Attachment:
Pg 1 of 2
File No IC-2015-0286
TO: Missouri Public Commission
- After: Marie Mueth 513-520-6069
Request number (FIGHT) 8 - approximately
TO: Windstream, Missouri, Inc. Fax 206-776-7130
- From: Melody Mass at Co Rd 418 (1736),
Piedmont, MO 63957; Telephone/Fax # 513-223-4302,
- A Request for a work order to Windstream
to move the (NID) telephone box on my home
outside and by the stained glass window
(with lead around the stained glass), The electricity
Feed From Black River Electric and also
my air conditioner unit - as I have
asked repeatedly of Windstream, Missouri, Inc.
as I told how I felt I could "DIE",
as I get shocks and still today and
especially as exposed wires on the utility
pole across the Rd 418 and called on
4-30-2014 and also the rest of my
Following calls to 1-800-347-1991 and
Faxes to Windstream (Telephone Service Company),
and also of reporting and receiving \$5
(Five) dollar discount because of my continuing
complaints of shocks to me and the hurting of
my eardrum and of reporting the strong pulsating
and echos over my telephone line 513-223-4302.
- My saying to move the (NID) and also
that I would then take out the telephone

By 2 of 2
Wires underneath my home in my crawlspace,
after I am contacted by fax by
Windstream for the moving of the (VZD)
and to a location I approve of and
that will work for telephone service
and my same telephone number 513-223-4302,
and also two witnesses of my choice.
There will not be anymore telephone lines
run underneath my home & I will remove
the lines of telephone wire which was
installed by Windstream, Missouri, LLC, under my home
representatives. wires will be run along
my homes foundation on the outside not
in my crawlspace at 12366 G. Rd. #18
Piedmont, MO 63957. November 11-20-15
P.S. for Secretary: Morris L Woodruff - 9

Request that all future correspondence concerning
file No. IC-2015-0286 to have my telephone
number listed under my name and address of
(513) 223-4302 as and for all parties
to my Complaint against V. Windstream Missouri, Inc.,
P.S. (Yesterday I received stocks over my telephone)
while using my telephone at (513) 223-4302 and I
again request the stocks and the stock purchasing.