

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Melody Sue Moss,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. IC-2015-0286</u></b>
	)	
Windstream Missouri, Inc.,	)	
	)	
Respondent.	)	

**STATUS REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission, and hereby respectfully submits this *Status Report* in the above-captioned matter.

1. On May 5, 2015, Melody Sue Moss filed a complaint against Windstream Missouri, Inc. ("Windstream" or "Company") alleging that she had experienced severe shocks from using her telephone, and that there were exposed wires on the utility pole near her home.

2. On May 6, 2015, the Commission ordered Staff to investigate the complaint and file a report no later than June 19, 2015.

3. On June 3, Staff filed a data request to obtain more information from the Company. The Company response is due June 23. Staff will require additional time to gather and process information and ask more questions if necessary.

**WHEREFORE**, Staff submits its status report.

Respectfully submitted,

**/s/ Marcella L Mueth**

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**CERTIFICATE OF SERVICE**

I hereby certify that true and correct copies of the foregoing were served electronically to all counsel of record this 12<sup>th</sup> day of June, 2015.

**/s/ Marcella L. Mueth**