Exhibit No:

Issues: Cost Allocation Mechanics;

Pension Assets

Witness: Timothy W. Krick
Type of Exhibit: Direct Testimony
Sponsoring Party: Spire Missouri Inc.
Case No.: GR-2021-0108

Date Prepared: December 11, 2020

SPIRE MISSOURI INC.

CASE NO. GR-2021-0108

DIRECT TESTIMONY

OF

TIMOTHY W. KRICK

DECEMBER 11, 2020

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DIRECT TESTIMONY OF TIMOTHY W. KRICK

2 Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

A. My name is Timothy W. Krick and my business address is 700 Market St., St. Louis, Missouri 63101.

3 Q. WHAT IS YOUR PRESENT POSITION?

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- 4 A. I am employed by Spire Missouri Inc. ("Spire") as Vice President, Controller.
- 5 Q. PLEASE STATE HOW LONG YOU HAVE HELD YOUR POSITION AND BRIEFLY
- 6 **DESCRIBE YOUR RESPONSIBILITIES.**
- 7 A. I was promoted by Spire into my present position in January 2017. In this position, I am
- 8 responsible for accounting, financial reporting, tax and external financial reporting.
- 9 Q. WILL YOU BRIEFLY DESCRIBE YOUR EXPERIENCE AT SPIRE PRIOR TO

10 **BECOMING CONTROLLER?**

- 11 A. In 2014 I was hired as Director of Accounting. In that capacity, I was responsible for
- Missouri utility accounting and corporate financial reporting.

13 Q. WHAT WAS YOUR PROFESSIONAL EXPERIENCE PRIOR TO JOINING SPIRE?

14 A. I started my career in 1996 in the accounting department of the Dana Corporation, an 15 automobile parts manufacturer. After serving as an internal auditor, I was promoted to Plant 16 Controller for one of the company's largest plants, in Pottstown, PA. In 2000, I relocated to 17 St. Louis and joined Sigma-Aldrich Corporation to help develop its newly formed internal 18 audit department. Shortly after joining the company, I was given a special assignment to 19 overhaul the inventory management and cost accounting of a troubled division. 20 Subsequently, I was promoted to Global Cost Accounting Manager and worked in that capacity until 2006. In that role, I was responsible for developing and implementing the 21 22 company's cost accounting strategy, policy, and underlying methods to allocate costs in the 23 manufacturing process. In 2007, I was promoted to Director of Finance, Global Supply Chain 24 and Cost Accounting. While managing the company's cost accounting function, I also served 25 on a cross-functional strategy team that developed and executed an improved approach to

global supply chain management. In 2009, I earned the Certified Management Accountant 1 2 ("CMA") certification. In 2012, I was promoted to Director of Finance North America, and 3 Global Cost Accounting. In this role, I had regional controller responsibility for a dozen 4 reporting locations and corporate financial reporting. I also worked closely with the shared services team on implementation of roles into the newly formed structure. At the same time, 5 6 I continued to maintain responsibility for Global Cost Accounting, which included the 7 strategy, communication, and successful execution of the company's cost accounting 8 approach globally. I served as the company expert for cost allocations with internal 9 management and external auditors for the large majority of my career with Sigma-Aldrich.

10 Q. WHAT IS YOUR EDUCATIONAL BACKGROUND?

- 11 A. I graduated from the University of Missouri-Columbia with a degree in Accounting in 1996.
- 12 I earned my Certified Public Accountant ("CPA") certification in 1997.

13 Q. HAVE YOU PREVIOUSLY FILED TESTIMONY BEFORE THIS COMMISSION?

14 A. Yes, I filed testimony in Case Numbers GR-2017-0215, GR-2017-0216, GO-2019-0356, and
 15 GO-2019-0357.

PURPOSE OF TESTIMONY

17 Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?

- 18 A. The purpose of my testimony is to present evidence to the Commission concerning the following items for Spire:
- 20 1. Cost Allocations; and

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- 2. Pension and Post Employment Benefits ("OPEB").
- 22 Q. Please list the schedules you are sponsoring.
- A. I am sponsoring Schedules TWK-1, TWK-2, TWK-3, and TWK-4 attached to this testimony.

COST ALLOCATION MECHANICS

- Q. PLEASE DESCRIBE HOW SPIRE COMPLIES WITH APPLICABLE COST
 ALLOCATION REGULATIONS.
- 4 Spire utilizes a Cost Allocation Manual ("CAM") to support Spire's compliance with the A. 5 Commission's Affiliate Transactions Rules ("Rules") as established in 20 CSR 4240-40.015 6 and 4240-40.016, which are intended to prevent regulated utilities from subsidizing their nonregulated operations and provide the public assurances their rates are not adversely impacted 7 8 by Spire's non-regulated activities. The Rules state that the CAM should include the criteria, 9 guidelines and procedures Spire will follow to be in compliance with the Rules, including cost 10 allocation, market valuation and internal cost methods related to its transactions with affiliates 11 (except with regard to HVAC services as defined in 20 CSR 4240-40.017). Such methods 12 and requirements are designed to ensure no financial advantage or preferential treatment 13 occurs between Spire and its un-regulated affiliates, especially as it relates to its customers' 14 information. The CAM was approved by the Commission in 2013.

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Q. PLEASE DESCRIBE DEVELOPMENTS IN THE CAM SINCE SPIRE'S LAST RATE CASE.

A. In the Commission's 2018 Report and Order regarding Spire's last rate cases (GR-2017-0215 and GR-2017-0216), the Commission found that Spire's existing 2013 CAM should be rewritten, with the help of the Commission Staff ("Staff"), the Office of the Public Counsel, ("OPC") and interested stakeholders through a working group. Amended Order, pp. 59-60. The Commission declined to order Spire to adopt any specific changes to the CAM, but the parties recognized that the CAM must be revised in light of Spire's recent acquisitions. Consistent with the Commission's Order, and pursuant to the working docket established

Consistent with the Commission's Order, and pursuant to the working docket established under Case No. AW-2018-0394, Spire has been coordinating with the working group, comprised of Spire, Staff, and OPC, to draft an updated CAM. Despite many meetings with the working group, a universal agreement regarding changes to the CAM has not yet been

reached. Discussions regarding the updated CAM are still ongoing and the Company is hopeful to submit an updated CAM to the Commission that reflects some of the progress resulting from the efforts of the working group during the pendency of this filing.

Q. PLEASE DESCRIBE SPIRE'S OVERALL PHILOSOPHY FOR RECORDING AND ALLOCATING COSTS.

A.

A. Consistent with its Commission-approved CAM, Spire's objective is to directly assign costs to the utility operating companies and affiliates to the extent it is possible and practical to do so. For costs that are not direct charged to a specific entity, Spire utilizes cost causation factors that most closely align with the business driver of the costs and the benefiting entities. In the absence of direct charge or cost causation, Spire commonly uses a general allocator widely used by utilities known as the Modified Massachusetts Formula ("MMF"), which allocates costs based on an average of fixed assets, revenue, and payroll.

13 Q. PLEASE EXPLAIN THE BACKGROUND OF THE SPIRE SERVICES ENTITY.

Spire Services Company ("the SSC" or "Spire Services") was created in July of 2015 as the result of the company's growth and the need for a formal platform to efficiently execute the allocation of shared services costs to affiliates. The initial purpose of the entity was to adopt a shared services model for three primary reasons: to facilitate, simplify, and provide transparency to the allocation of shared costs between operating companies and affiliates. This was the first step of an ongoing, longer-term initiative to evaluate, design, and implement a mature shared service model. The SSC has no net income, and all costs charged and allocated to the SSC are re-allocated to other affiliates. In short, the SSC is primarily used as an accounting vehicle to ensure costs are properly tracked and allocated to each entity in an appropriate manner.

24 Q. ARE ANY SPIRE EMPLOYEES FORMALLY EMPLOYED BY THE SSC?

A. No, not at this time. All employees are employed directly by the operating companies or other affiliates, and only charge time and expenses to the SSC for shared costs and activities. There is a project underway to evaluate changing the legal entity (employer) of

several hundred employees that normally provide services to more than one subsidiary, or those that fall into traditional corporate service functions, to Spire Services. This employment change is planned for execution on January 1, 2022.

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Q. ARE THERE OTHER BUSINESS ACTIVITIES PERFORMED UNDER THE SSC?

Yes, over time the SSC has been used to consolidate contracts under one entity and consolidate certain benefit plans. Spire Services is the legal entity through which we enter into service contracts with vendors. This structure allows vendors to provide services to numerous Spire entities under one master agreement in lieu of multiple separate agreements between the vendor and each Spire entity. The charges for the services are then direct charged to the entity receiving the service, or allocated in accordance with applicable rules if the service is being provided for the benefit of multiple entities. We use the same master agreement structure for the purchase of equipment and supplies, thereby allowing for much more cost-effective and efficient purchasing practices. By administering relationships and contracting at the Spire Services entity level, we are able to coordinate the acquisition of services, equipment and supplies for the economic benefit of customers and shareholders. For example, Spire's health and welfare plans, as well as our 401(k) plan, are sponsored and administered by Spire Services. This approach has enabled the enterprise to merge many of its plans, which has created administrative synergies, alignment of benefits for employees, and cost savings. By consolidating the oversight and administration of the plans in one entity (Spire Services), we have been able to streamline processes and enhance the quality and cost efficiency of our plans.

Q. PLEASE DESCRIBE ANY OTHER NOTABLE DEVELOPMENTS IN THE SSC SINCE SPIRE'S LAST RATE CASE.

A. When the Company embarked on improving its website and developing a new and enhanced IT platform (internally referred to as "Spire One"), a project team was developed that led and coordinated all aspects of the project from early development to implementation, including

overseeing the resources (internal and external), costs, scope, schedule, etc. Beginning in the 2 middle of fiscal year 2017, IT assets that benefited more than one business or entity have 3 been tracked and developed in the SSC. An allocation method was assigned for each project 4 based on cost causation; for example, the website projects were allocated based on customers; Spire One initiatives were based on 3-factor, customers, and miles of main; and Operations 5 Service Foundation based on miles of main. 6 Additionally, the allocations process is now managed in a new system, Oracle Profitability 8 and Cost Management Cloud Service ("PCMCS"), that was implemented as part of the Spire One Project at the beginning of fiscal year 2020. The system used previously was a 10 PowerPlant based allocations module. PCMCS was implemented to improve allocations visibility, traceability, and reporting and to automate certain manual processes that existed using the PowerPlant module. 12

13 Q. WHAT FUNCTIONS CHARGE COSTS TO THE SSC?

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14 Functions that utilize the SSC generally fall into two categories: Company Wide shared A. 15 services and Gas Utility shared services. Company-wide shared services include: Executive 16 and Governance, Human Resources, Finance, Information Technology Services, Facilities & 17 Corporate Security, Legal & Insurance, PMO, Continuous Improvement, Strategic Planning, 18 Corporate Communications & Marketing, Supply Chain, Internal Audit & Enterprise Risk, 19 and Regulatory & External Affairs. Gas Utility shared services include: Construction 20 Engineering & GIS, System Control & Gas Supply, Customer Experience, Measurement, 21 Compliance & Pipeline Integrity, Business Development, Health & Safety, Fleet 22 Management, Operational Support & Other Services. A description of each shared service 23 function is provided in Schedule TWK-1.

ARE ALL OF THE COSTS FOR THESE FUNCTIONS CHARGED THROUGH THE 24 Q. SSC? 25

No, most functions utilize some combination of direct charge and allocation through causal 26 A. 27 and general factors. The company-wide shared services departments tend to use more causal and general factors instead of direct charge as they support multiple affiliates. The Gas Utility shared functions typically use a higher percentage of direct charge since their support tends to be more discrete. The chart below, Figure 1, is a pictorial of the shared service landscape.

Figure 1: Spire Shared Services Overview

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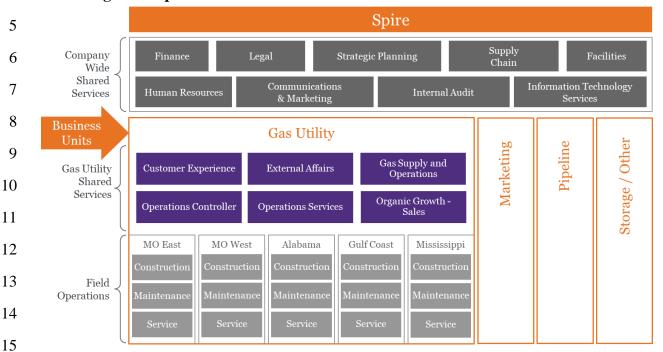
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CAN YOU EXPLAIN HOW THE COSTS FLOW THROUGH THE SSC AND ARE Q. **ALLOCATED BETWEEN AFFILIATES?**

Projects (or work orders) are utilized in Oracle to systematically collect costs. Currently, there are approximately 200 projects established that are associated with a pre-defined allocation Employees use projects to charge their time/payroll, travel expenses, and procurement of certain goods and services. When a shared service project is charged, costs are collected in the SSC from the affiliates throughout the month. As part of the financial close each month, a company-wide process within PCMCS is generated that calculates the allocation of those costs to each affiliate, based on the pre-defined allocation percentage defined at the project level. The percentage is derived based on the causal factor used and the companies that benefit from the costs incurred. Projects generally fall into an aggregated subset of cost pools, such as those that impact all entities, utilities only, or region (MO vs.

1	Southeast), and then further broken down into pools by causal factors. A journal entry is
2	recorded (from the allocations subledger PCMCS) that allocates all the costs in the SSC back
3	out to the affiliates each month, and the associated net inter-company accounts receivable or
4	payable with SSC is settled in the subsequent month.

5 Q. HOW ARE OPERATING COMPANIES REIMBURSED FOR THE COST OF 6 SHARED SERVICES PROVIDED TO OTHER OPERATING COMPANIES AND 7 AFFILIATES?

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- A. During the financial closing of each month the accounting teams reconcile the amounts due from and payable to the SSC. In total, the SSC will have inter-company accounts receivables and accounts payables with affiliates that, in total, fully offset each other. Balances are fully settled with cash payments in each subsequent month. The shared services entity holds no cash at the end of each month, as 100% of the amount received by affiliates is fully distributed to others through the inter-company settlement process.
- 14 Q. HOW IS THE DETERMINATION MADE REGARDING WHETHER THE COSTS
 15 OF A PARTICULAR DEPARTMENT OR FUNCTION SHOULD BE DEFINED AS
 16 DIRECT OR ALLOCATED?
- 17 A. Each year during the budgeting process we evaluate actual results for the current year and 18 plans for the next year with department heads. During this review it is determined if any 19 department functions or activities have significantly changed and whether the allocation 20 factors and approach are appropriate for the following year. Based on this review, a summary 21 of projects typically used for each department is updated annually and communicated to 22 employees in each department. The employees are provided this guide and are instructed on 23 what projects to use to charge their time, expenses, and for the procurement of goods and 24 services. The project used defines the allocation method, including direct charges.
- Q. HOW ARE COSTS MONITORED TO ENSURE INDIVIDUALS ARE CHARGING
 THE CORRECT PROJECTS SO THAT EXPENSES ARE NOT BEING
 ERRONEOUSLY ALLOCATED?

A. Spire provides instruction to employees on how to code time and expenses so that time is charged to the proper allocator or operating unit. Supervisors and/or approvers of time and expenditures are responsible for verifying that charges are accurate.

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In addition, payroll and other expenses are budgeted at the project level, and, as part of the budget, we run through the allocations process that is similar to the actual process, which sets the primary basis for comparison and variance analysis throughout the year. Each month a process is performed to review expenses incurred to date versus budget, forecast, and prior year for all shared service functions with department heads in coordination with the Financial Planning & Analysis and Operations Analytics ("FP&A") teams. During this review, variances and trends are analyzed and discussed as well as projects and activities planned for the remaining months of the year and the impact on expenses. Each month department heads, in coordination with the FP&A, re-forecast expenses and spend for the remaining months of the year, and the cycle repeats in subsequent months. The variances and changes to forecasts are presented and discussed in monthly business review meetings for each operating unit that include participants from finance and operations management, including the Business Unit Presidents, CFO, and COO. Additionally, reporting that includes explanations for relevant variances are distributed to executive management and the Board of Directors monthly.

Q. CAN YOU EXPAND ON YOUR EXPLANATION OF HOW EMPLOYEES CHARGE TIME AND PAYROLL?

Employees that typically charge the SSC projects utilize ADP to submit their hours and time coding on a bi-weekly basis for each payroll cycle. In ADP there are default projects assigned for each combination of cost center (department) and home office (a field that indicates legal entity employed by). The default project was initially determined during the implementation of the most recent version of ADP and will be verified annually during the budgeting process and updated when necessary. The majority of employees in shared service departments charge their time to the default project, but there are instances where employees must change the coding to ensure their time is allocated appropriately, such as when working on a capital

- project or on an activity that is not normally part of their role. There are also instances where a sub-group within a cost center regularly changes their default based on the work they perform since only one default can be assigned per cost center combination.
- 4 Q. HOW ARE CAUSAL AND GENERAL ALLOCATION FACTORS CALCULATED,
 5 AND HOW OFTEN ARE THEY UPDATED?
- A. The factors used for allocations are set at the beginning of the year based on either budget or prior year actual and monitored periodically throughout the year. If business circumstances have resulted in a significant change to allocation factors during the fiscal year, management will review and determine if a change is needed based on materiality. Since the majority of allocations are based on the activity of the prior year, the factors essentially get-trued up on a one-year lag. A summary of the shared service factors that impact Spire Missouri is included as Schedule TWK-2.
- Q. CAN YOU PROVIDE AN EXAMPLE OF WHEN FACTORS WERE UPDATED DURING THE FISCAL YEAR?
- 15 A. Yes, the most recent example is during fiscal year 2020 due to the roll-out and mid-year go
 16 live of the new Oracle Platform (Spire One) to the Southeast Utilities. Since those companies
 17 went live on May 1, 2020 and started to receive support for the applications, this was
 18 determined to be material enough to change. The allocation was updated later in the year after
 19 May, and was updated both retroactively to May and prospectively in this instance. Another
 20 example was the acquisition of EnergySouth and integration into the SSC in fiscal year 2016.
- Q. WHAT ACTIONS HAS SPIRE TAKEN TO ENSURE THAT THE SSC IS
 OPERATING AS DESIGNED AND THAT COSTS ARE BEING APPROPRIATELY
 ALLOCATED?
- A. The annual budgeting process and monthly review at the department level is the best evidence that it is operating as designed, as explained above. In fiscal year 2020, in preparation for the fiscal year 2021 budget, the Gas Utility Business Unit Presidents also met with the head of

each shared service function to review trends in costs and expenses from recent years, and ongoing and upcoming projects.

Q. DOES SPIRE PROVIDE PERIODIC REPORTING OF SHARED SERVICE ALLOCATIONS?

A. Yes, the Company provides an annual report in the format required by the approved CAM,

A. Yes, the Company provides an annual report in the format required by the approved CAM, but acknowledges that the report is not reflective of the current environment and could be improved. The Company supports an overhaul of the reporting of cost allocations and shared service costs and are in ongoing discussions with both Staff and OPC regarding the format and frequency of a new report.

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10 Q. ARE THERE OTHER ALLOCATION PROCESSES FOR SPIRE MISSOURI 11 SEPARATE FROM THE SSC?

Yes, the majority of this testimony explains the process for the allocation of shared service costs between affiliates through the SSC. There are additional steps within Spire Missouri and other utilities that allocate costs within the entities, primarily between O&M and Capital, and also between the operating units of Spire East and Spire West.

16 Q. ARE THE ALLOCATION METHODS USED FOR SPIRE MISSOURI DIFFERENT 17 THAN THE APPROACH FOR THE SSC?

Yes and no. Yes, in that there are similar types of allocation methods used, such as miles of main or headcount to allocate costs between the operating units or to clearing accounts. No, in that the majority of allocations that occur within Spire Missouri are associated with the capitalization of overheads and are primarily driven by direct labor or use of resources such as vehicles. The process and systems used to capitalize overheads has changed in recent years, but the underlying and fundamental approach is consistent with the practice used for decades.

1		PENSION AND POST EMPLOYEMENT BENEFITS (OPEB)								
2	Q.	WHAT WILL YOUR TESTIMONY ADDRESS REGARDING PENSION AND OPEB?								
3	A.	While witness Felsenthal provides an in-depth discussion of both Pension and OPEB's, my								
4		testimony will highlight some of the areas discussed in his testimony and provide additional								
5		information from the Company perspective.								
6	Q.	PLEASE BRIEFLY DESCRIBE SPIRE'S CURRENT METHOD FOR								
7		CALCULATING PENSION EXPENSE.								
8	A.	Spire's current method is based on the expected level of contributions, plus an allowance to								
9		amortize existing prepaid assets and liabilities.								
10	Q.	DOES SPIRE RECOMMEND ANY CHANGES IN THE METHOD USED FOR								
11		CALCULATING PENSION AND OPEB EXPENSE IN THIS CASE?								
12	A.	No, the Company proposes to continue to use the same method it has been using since 2002.								
13	Q.	WHAT HAVE BEEN THE FUNDING REQUIREMENTS SUBSEQUENT TO THE								
14		LAST RATE CASE?								
15	A.	Overall funding for pension plans is in line with amounts assumed in the last rate case. OPEB								
16		funding was significantly lower than projected. A schedule of contributions that compare to								
17		funding provided in rates is provided in Schedule TWK-3.								
18	Q.	WHAT IS YOUR RECOMMENDATION FOR FUNDING?								
19	A.	I recommend funding annually at a level that is projected to achieve 100% pension benefit								
20		obligation (PBO), or market-based funding levels, in five years for the pension plans. The								
21		total funding requirement for both Pension and OPEB plans to achieve this level is \$48.4								
22		million, a \$5.3 million increase over the funding levels approved in the last case that were								
23		intended to only achieve 80% minimum funding levels as measured under The Employee								
24		Retirement Income Security Act ("ERISA").								
25	Q.	WHAT IS YOUR RECOMMENDATION FOR THE AMORTIZATION OF PENSION								
26		AND OPEB REGULATORY ASSETS AND LIABILITIES?								

1 **A.** I recommend continuing with an eight-year amortization period, but resetting the annual amortization based on current balances. The combined balance of pension and OPEB's is a net asset of \$74.4 million, or annual amortization of \$9.3 million, which is a \$9.0 million reduction of the current level of \$18.3 million.

5 Q. WHAT IS THE IMPACT ON RECOVERY COMBINING BOTH PROJECTED 6 FUNDING AND AMORTIZATION OF PENSION AND OPEB?

A. Based on recommendations and funding discussed above, it would result in an overall \$3.7 million reduction in recovery. A more detailed schedule that separates each component between Pension and OPEB is provided in Schedule TWK-4.

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(millions)	Requested Recovery						
	East	West	Total				
Annual Funding	41.5	6.9	48.4				
Prepaid Amortization	11.6	(2.3)	9.3				
Total	53.1	4.6	57.7				
		Current Rec	overy				
	East	West	Total				
Annual Funding	37.6	5.5	43.1				
Prepaid Amortization	21.6	(3.3)	18.3				
Total	59.2	2.2	61.4	_			
Change in Total Recovery	(6.1)	2.4	(3.7)	_			

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12 Q. CAN YOU FURTHER EXPLAIN WHY YOU ARE SEEKING A HIGHER LEVEL OF 13 FUNDING FOR PENSION PLANS THAN WAS APPROVED IN RECENT CASES?

A. Yes, there are several compelling reasons that benefit all parties to consider increased funding in this case:

- 1 1. As legislation has changed the IRS liability basis, the plans' minimum funding levels are
- determined using artificially high interest rates, leading to an IRS funded status over 80% but
- on a PBO, or market funded status, closer to only 60%.
- 4 2. Minimize long term costs to customers by taking advantage of the benefits of the time
- 5 value of money while balancing against excessive short-term cost increases, such as
- 6 Pension Benefit Guaranty Corporation ("PBGC") premiums.
- 7 3. Improve intergenerational equity by better aligning pension costs to customers receiving
- 8 services.
- 9 4. Protect the plan and customers from structural cost increases resulting from Congress'
- 10 (sometimes arbitrary) actions.
- 5. Provides more cost predictability and stability.

12 Q. PLEASE BREIFLY EXPLAIN PBGC PREMIUMS AND TRENDS IN THE RATE.

- 13 A. All plans pay both a Flat Rate (per participant) and a Variable Rate (percentage applied to
- unfunded obligations on a <u>market basis</u>) premium. The Variable Rate premium, which is
- essentially a "tax" on pension funding deficits, cannot be larger than the number of
- participants times the Cap amount (\$582 for 2021). In 2021 the variable rate is 4.6%, this
- is 3.7% higher than the rate was in 2012, or over a 400% increase in the last 10 years.
- When the last rate case was filed in 2016 the rate was 3.0%, current rate is 1.6% higher or
- an increase of over 50%. Recent trends imply this rate will only continue to increase, as it
- 20 has done each year since 2013, not decrease or even remain flat. Total premiums projected
- for FY 2021 are \$2.4 million and are paid directly from the trust reducing funds that are
- 22 available for investments in the trust and payment of retiree benefits. By increasing
- funding levels, we can decrease the Variable Rate premium and further reduce overall costs
- to ratepayers.
- 25 Q. HAVE YOU EVALUATED ANY OTHER STRATEGIES FOR FUNDING AND
- 26 MANAGEMENT OF THE PENSION AND OPEB PLANS?

A. Yes, we meet with our actuaries and investment advisers on a periodic basis to evaluate opportunities for improving the performance of the investment assets, more efficiently managing the plans, and reducing overall costs. Recommendations from advisers always include a higher level of funding, which could be achieved with a one-time contribution of over \$200 million, but a more realistic and practical way is to achieve this over several years. The current funding recommendation is based on projections, including discount rates that have continued to decline in recent years, if that trend were to reverse it would narrow the funding level gap, but it would take an extreme shift in interest and bond rates to result in a sizeable change. Regardless of the future change in the inputs that can't be accurately predicted, the pension plans are underfunded and require a higher level of cash contribution to close the gap. The Company desires to take a step in that direction that will ultimately lower the long-term cost of the plans.

13 Q. WHY ARE YOU SEEKING 100% FUNDING FOR THESE PLANS?

A. Currently, there are over 3,800 people participating in Spire Missouri's pension plans. These plans pay benefits, including lifetime annuities, to former employees and their surviving spouses. Retired Missourians are benefitting from this income stream, which was a part of the bargain made for their (often decades-long) service to the Company and its customers.

18 Q. ARE ANY OF THOSE PLAN PARTICIPANTS UNION EMPLOYEES?

Yes, a large majority of pension plan participants are either current or former union field employees. We've seen the devastating impacts of underfunded pension plans on union retirees in other states and industries. The funding proposals for pension and OPEB expense in this case are both economical and intended to strengthen these critical programs for our employees, retirees, their families and communities. Given the state of capital markets, this is an opportune time to honor those commitments.

25 Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?

26 A. Yes, it does.

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Spire Missouri Inc.'s Request for Authority to Implement a General Rate Increase for Natural Gas Service Provided in the Company's Missouri Service Areas)) File No. GR-2021-0108)
<u>Al</u>	<u>FFIDAVIT</u>
STATE OF MISSOURI)
CITY OF ST. LOUIS) SS.
Timothy W. Krick, of lawful age, bei	ing first duly sworn, deposes and states:
1. My name is Timothy W. K Missouri Inc. My business address is 700 Ms	rick. I am the Vice President, Controller for Spire arket St., St Louis, Missouri, 63101.
2. Attached hereto and made a pubehalf of Spire Missouri, Inc.	part hereof for all purposes is my direct testimony on
3. Under penalty of perjury, I de of my knowledge and belief.	eclare that the foregoing is true and correct to the best
	Timothy W. Krick Timothy W. Krick
	December 11, 2020 Dated

Shared Services by Function



Executive & Governance

The executive team is responsible for the management of the corporation's overall business and ensuring compliance with corporate governance requirements.

- Activities/Areas
 - Executive
 - Corporate Secretary
- As appropriate, costs are direct charged to an individual business
- Allocation of costs
 - Certain costs (e.g. M&A activities) are retained at the holding company level
 - Company wide costs are allocated using the general allocator
 - Stock compensation is reviewed annually at the employee level and weightings are based on companies employees serve



Audit and Enterprise Risk

Audit and Enterprise Risk provides independent, objective assurance and consulting services to improve the effectiveness of risk management, control, cyber security, and governance processes.

- Activities/Areas
 - Internal Audit
 - Information and Cyber Security
 - Enterprise Risk Management
- As appropriate, costs are direct charged to an individual business
- Allocation of costs
 - Information and Cyber Security costs are allocated using the IT-3 factor
 - Remaining costs are allocated using the general allocator



Finance

Maintains our treasury, accounting, taxes, investor relations, and overall budgeting and forecasting.

- Activities/areas
 - Accounting
 - Financial planning and analysis and operations analytics
 - Tax
 - Treasury
 - Investor relations
- As appropriate, costs are direct charged to an individual business
- Allocation of costs
 - Operational accounting (asset management, gas costs accounting) and operations analytics allocated using the regional utility allocators
 - All other costs are allocated with the general allocator



Human Resources

Works to attract and retain the best talent and provide personal growth and development opportunities for every employee while providing competitive wages and benefits.

- Activities/areas
 - Talent acquisition
 - Organizational Development
 - Training
 - Compensation and Benefits
- As appropriate, costs are direct charged to an individual business
- Allocation of costs
 - Benefits and taxes follow payroll and allocated as a % of payroll
 - All HR shared costs are spread on an employee count basis
 - Cost methods include MO utility allocator, utility allocator, or Southeast utility
 - Approximately 70% of HR spread according to a corporate wide allocator



Information Technology Services

Supports our technology needs from strategic guidance to infrastructure and security management to application and service desk support.

- Activities/areas
 - Infrastructure
 - Application Delivery
 - Communications
 - Data Warehouse
 - Business Support Services
 - Technology Strategy and Guidance
- As appropriate, costs are direct charged to an individual business
- Allocation of costs
 - Application operations based on system used (e.g. Maximo, GIS, Click) for all utilities
 - Costs in support of customer services technologies are spread on customer %
 - Cost to affiliates are allocated using the IT-3 factor allocator



Legal, Insurance, Claims

Supports the business with all legal and federal regulatory matters and provides general legal counsel to our business units.

- Activities/areas
 - Manage Litigation
 - Review and Execution of Contracts
 - Claims and Insurance
 - Regulatory & Environmental Matters
 - General Legal Advice
- As appropriate, costs are direct charged to an individual business
- Allocation of costs
 - Utilities are allocated using the utility allocator
 - Corporate allocated using the general allocator
 - Property insurance charged on % of assets (reflected in direct cost line)
 - General liability charged based on 3 factor of fixed assets, headcount, and customers (reflected in direct cost line)
 - Other insurance charged using the general allocator (reflected in direct cost line)



Supply Chain

Supports the business with sourcing, procuring, purchasing and managing goods and services.

- Activities/areas
 - Sourcing and Procurement Services
 - Payment Services
 - Supplier Relationship Management
 - Employee Expense Management
- As appropriate, costs are direct charged to an individual business
- Allocation of costs
 - Allocations are based on purchases by entity
 - Payment Services are allocated on transactions processed



Facilities & Corporate Security

Supports the business in maintaining our real estate, buildings, workspaces, and parking as well as the security and protection of the company's facilities, employees and capital assets.

- Activities/areas
 - Real Estate Procurement and Disposition
 - Construction Management Services
 - Maintenance & Custodial Services
 - Work Space Management
 - Corporate security
- As appropriate, costs are direct charged to an individual business
- Allocation of costs
 - Corporate or shared locations, payroll and maintenance allocated on square footage



Corporate Communications & Marketing

Expresses company news to our customers and employees through traditional and social media, internal communications, special events and more.

- Activities/areas
 - Creative Services
 - External Communications
 - Internal Communications
 - Marketing & Research
- As appropriate, costs are direct charged to an individual business
- Allocation of costs
 - Internal communications costs allocated on general allocator
 - Creative Services / Marketing costs allocated using the utility general allocator
 - External communications allocated on general allocator



Project Management (PMO), Continuous Improvement, 11 of 17 Strategic Planning

- Activities/Areas
 - Project Management Office (PMO)
 - The primary purpose of the PMO within Spire is to provide a framework to drive work, enhance visibility into risk across the company, and deliver outcome based projects. Also the PMO is responsible to provide communication and reporting of program and project health, including cost and mitigation of identified issues
 - Continuous Improvement
 - Continuous Improvement has been built out as a part of our PMO organization and is charged with providing tools and knowledge to the company to improve core business processes.
 - Strategic Planning and Corporate Development
 - Strategic planning provides guidance to our business units and helps set and manage long-term goals and objectives.
- As appropriate, costs are direct charged to an individual business
- Allocation of Costs
 - Majority of costs not direct charged are allocated using the general allocator



Regulatory and External Affairs

Supports the business in the areas of regulatory and legislative affairs as well as economic development.

- Activities/Areas
 - Governmental Affairs
 - Economic Development
 - Regulatory (Distribution Operations Shared Service)
- As appropriate, costs are direct charged to an individual business
- Allocation of Costs
 - Majority of teams are regionally focused and use the regional utility allocators
 - All other costs are allocated with the general allocator



Customer Experience

The Customer Experience group is responsible for all customer to company interactions.

- Activities/areas
 - Community & Agency Services
 - Credit & Collections
 - Customer Contact
 - Dispatching
 - Meter Reading & Billing Services
- As appropriate, costs are direct charged to an individual business
- Allocation of costs
 - MO utility costs allocated based on relative number of MO customers per jurisdiction
 - Most customer experience costs for Southeast are related to the Contact Center which serves AL and Gulf only; these costs are allocated using customers
 - Management costs are allocated based on relative number of utility customers per jurisdiction



System Control and Gas Supply

Supports the utilities with gas demand planning, procuring gas supplies, monitoring system pressures, managing storage and peaking assets, and maintaining instrumentation and control equipment.

- Activities/areas
 - System Control
 - Instrumentation and Control
 - Underground Storage / LNG
 - Plants and Stations Departments
 - Gas Supply Purchasing, Sales, and Risk Management
- As appropriate, costs are direct charged to an individual business
- Allocation of costs
 - Senior departmental personnel allocated on gas system miles of main



Operations Support & Services

Supports gas utilities via the following activities

- Activities/areas
 - Workload planning & dispatch
 - Business support
 - Operations standardization
- As appropriate, costs are direct charged to an individual business
- Allocation of costs
 - Management costs are allocated based predominantly using system miles or customers per jurisdiction



Business Development

Develops business opportunities to attract new residential, commercial and industrial customers, while encouraging existing customers to expand natural gas usage to drive future growth.

- Activities/areas
 - Profitably add new customers or expand gas utilization of existing customers
 - Customer Care for large users
 - Provide Project Financial Modeling and Planning
 - Energy efficiency
- As appropriate, costs are direct charged to an individual business
- Allocation of costs
 - Senior departmental personnel allocated on customers



Operation Services

Supports gas utilities and other areas in distribution operations with overall engineering and mapping services, pipeline safety, employee safety and health, environmental management, crisis intervention, customer metering and pressure regulation support, and fleet management.

- Activities/areas
 - Construction Engineering, System Planning, GIS and Right-of-Way
 - Pipeline Safety Compliance and Integrity, Damage Prevention and Operations Training/Standards
 - Employee Health and Safety, Environmental Compliance and Crisis Management
 - Measurement customer meter and pressure regulator integrity
 - Fleet Management vehicle and equipment procurement, maintenance and repair
- As appropriate, costs are direct charged to an individual business
- Allocation of costs
 - Costs are allocated primarily using the system miles or customer allocators over the appropriate distribution



Allocation Factor Detail Listing



Missouri Impacting Allocation Factors

Factors	MO	AL	Gulf	MS	Other (Non- Utility)
Corporate-wide (3 Factor)	64.6%	24.3%	4.3%	0.9%	5.9%
700 Mkt (Sf)	68.3%	21.7%	3.8%	0.8%	5.4%
800 Mkt (Sf)	81.9%	12.6%	2.2%	0.5%	2.8%
Facilities Shared Services (Sf)	71.6%	19.5%	3.4%	0.7%	4.8%
Corporate-wide (HC)	68.3%	26.0%	3.4%	1.0%	1.4%
Corporate-wide (Invoices)	63.2%	25.5%	4.3%	1.8%	5.2%
Corporate-wide (IT-3 Factor)	61.4%	30.0%	4.4%	1.0%	3.1%
Restricted Stock (Other)	59.5%	24.4%	4.5%	1.0%	10.7%
Gas Utilities Only (3 Factor)	68.6%	25.8%	4.6%	1.0%	n/a
Gas Utilities Only (Customers)	69.2%	24.8%	4.9%	1.1%	n/a
Gas Utilities Only (HC)	69.3%	26.3%	3.4%	1.0%	n/a
Gas Utilities Only (IT-3 Factor)	63.4%	31.0%	4.6%	1.1%	n/a
Gas Utilities Only (System Miles)	51.0%	39.9%	7.2%	2.0%	n/a
Gas Utilities Only (Transportation)	58.5%	29.8%	10.8%	0.8%	n/a
Gas Utilities Only (Vehicles)	65.8%	28.9%	3.8%	1.5%	n/a
Exclude Southeast Utilities (3 Factor)	91.6%	n/a	n/a	n/a	8.4%
Exclude Southeast Utilities (HC)	98.0%	n/a	n/a	n/a	2.0%
Exclude Southeast Utilities (IT-3 Factor)	95.2%	n/a	n/a	n/a	4.8%
Gas Supply (Prod Hrs)	92.3%	0.0%	0.0%	0.0%	7.7%
Measurement (Prod Hrs)	98.5%	1.5%	0.0%	0.0%	0.0%



			Actuals		Rates amount			Variance		
Pension		Missouri East	Missouri West	Total	Missouri East	Missouri West	Total	Missouri East	Missouri West	Total
FY2018	October 1, 2017 - September 30, 2018	30,485,000	5,500,000	35,985,000	21,125,000	8,067,352	29,192,352	9,360,000	(2,567,352)	6,792,648
FY2019	October 1, 2018 - September 30, 2019	19,600,000	7,100,700	26,700,700	29,000,000	5,472,636	34,472,636	(9,400,000)	1,628,064	(7,771,936)
FY2020	October 1, 2019 - September 30, 2020	22,150,000	6,500,000	28,650,000	29,000,000	5,472,636	34,472,636	(6,850,000)	1,027,364	(5,822,636)
	Total at test year ended 9/30/2020	72,235,000	19,100,700	91,335,700	79,125,000	19,012,624	98,137,624	(6,890,000)	88,076	(6,801,924)
FY2021 projected	October 1, 2020 - May 31, 2021	27,200,000	2,650,000	29,850,000	19,333,333	3,648,424	22,981,757	7,866,667	(998,424)	6,868,243
	Total at end of 5/31/2021	99,435,000	21,750,700	121,185,700	98,458,333	22,661,048	121,119,381	976,667	(910,348)	66,319
OPEB										
FY2018	October 1, 2017 - September 30, 2018	5,057,112	-	5,057,112	9,098,749	-	9,098,749	(4,041,637)	-	(4,041,637)
FY2019	October 1, 2018 - September 30, 2019	-	-	-	8,600,000	-	8,600,000	(8,600,000)	-	(8,600,000)
FY2020	October 1, 2019 - September 30, 2020	-	-	-	8,600,000	-	8,600,000	(8,600,000)	-	(8,600,000)
	Total at test year ended 9/30/2020	5,057,112	-	5,057,112	26,298,749	-	26,298,749	(21,241,637)	-	(21,241,637)
FY2021 projected	October 1, 2020 - May 31, 2021	-	-	-	5,733,333	-	5,733,333	(5,733,333)	-	(5,733,333)
	Total at end of 5/31/2021	5,057,112	-	5,057,112	32,032,083	-	32,032,083	(26,974,971)	-	(26,974,971)

Pension and OPEB Recovery

(millions)							
	Requested recovery						
	E	ast	W	est		Total	
Annual funding		41.5		6.9		48.4	
Prepaid amortization		11.6		(2.3)		9.3	
Total		53.1		4.6		57.7	
		Cu	irrent	recov	ery		
	E	ast	W	est	7	Γotal	
Annual funding		37.6		5.5		43.1	
Prepaid amortization		21.6		(3.3)		18.3	
Total		59.2		2.2	61.4		
Change in total recovery		(6.1)		2.4		(3.7)	
		Req	ueste	d reco	very	7	
Funding	E	ast	W	est	7	Γotal	
Pension	\$	41.5	\$	6.9	\$	48.4	
OPEB	\$ \$	-	\$	-	\$	-	
Total funding	\$	41.5	\$	6.9	\$	48.4	
Prepaid amortization							
Pension	\$	10.6	\$	(2.5)	\$	8.1	
OPEB	\$ \$	1.0	\$	0.2	\$	1.2	
Total amortization	\$	11.6	\$	(2.3)	\$	9.3	
Combined							
Pension	\$	52.1		4.4	'	56.5	
OPEB	\$	1.0	\$	0.2	\$	1.2	
Total combined	\$	53.1	\$	4.6	\$	57.7	
	_		irrent				
Funding		ast		est		<u> Fotal</u>	
Pension	\$		\$			34.5	
OPEB	\$ \$		\$			8.6	
Total funding	Ş	37.6	\$	5.5	\$	43.1	
Down and a consention the con-							
Prepaid amortization	<u> </u>	16.4	<u> </u>	(2.6)	4	12.0	
Pension	\$		\$				
OPEB	\$ \$ \$		\$ \$				
Total amortization	>	21.6	>	(3.3)	>	18.3	
Combined	Γα a±		\		Tot	- I	
Combined	East	A F A	West	1.0	Tota		
Pension	\$	45.4		1.9		47.3	
OPEB	\$ \$		\$			14.1	
Total combined	Ş	59.2	\$	2.2	>	61.4	