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Missouri Public
Service Commission

INTERCONNECTION AGREEMENT-MISSOURI

between

Southwestern Bell Telephone Company

and

KMC Telecom III, Inc.

0000001

INTERCONNECTION AGREEMENT-MISSOURI

between

Southwestern Bell Telephone Company

and

KMC Telecom III, Inc.

00000002

3/4/98

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SOUTHWESTERN BELL TELEPHONE COMPANY
AND
KMC TELECOM III, INC.

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Resale

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INTERCONNECTION AGREEMENT - MISSOURI

This Interconnection Agreement - Missouri (Agreement) is between KMC Telecom III, Inc. ("CLEC") a Delaware Corporation, having an office at 1545 Route 206, Suite 300, Bedminster, New Jersey 07921-2567, and Southwestern Bell Telephone Company ("SWBT"), a Missouri corporation, having an office at 1010 Pine Street, St. Louis, Missouri 63101, (collectively the "Parties").

WHEREAS, pursuant to the Telecommunications Act of 1996 (the Act), the Parties wish to establish terms for the resale of SWBT services and for the provision by SWBT of Interconnection, unbundled Network Elements, and Ancillary Functions as designated in the Attachments hereto. Pursuant to Section 252(i) of the Federal Telecommunications Act of 1996, CLEC and SWBT have entered into an Agreement on the same terms and conditions contained in the SWBT/MCImetro Access Transmission Services, Inc. for the State of Missouri.

WHEREAS by executing this MFN Agreement providing certain rates, terms and conditions, SWBT reserves all appellate rights with respect to such rates, terms and conditions and does not waive any legal arguments by executing this Agreement. It is SWBT's intent and understanding of state and federal law, that any appeal, stay, injunction or similar proceeding which impacts the applicability of such rates, terms or conditions to the underlying Agreement will similarly and simultaneously impact the applicability of such rates, terms and conditions to CLEC. In the event that any of the rates, terms and/or conditions herein, or any of the laws or regulations that were the basis for a provision of the Agreement, are invalidated, modified or stayed by any action of any state or federal regulatory bodies or courts of competent jurisdiction, including but not limited to any decision by the Eighth Circuit relating to any of the costing/pricing rules adopted by the FCC in its First Report and Order, *In re: Implementation of the Local Competition Provisions of the Local Competition Provisions in the Telecommunications Act of 1996*, 11 FCC Rcd 15499 (1996), (e.g., Section 51.501, et seq.), upon review and remand from the United States Supreme Court, in *AT&T Corp. v. Iowa Utilities Bd.*, 119 S. Ct. 721 (1999) or *Ameritech v. FCC*, No. 98-1381, 1999 WL 116994, 1999 Lexis 3671 (June 1, 1999), ("such Actions"), the Parties shall immediately incorporate changes from the underlying Agreement, made as a result of such Actions into this Agreement. Where revised language is not immediately available, the Parties shall expend diligent efforts to incorporate the results of such Actions into this Agreement on an interim basis, but shall conform this Agreement to the underlying Agreement, once such changes are filed with the Commission.

NOW, THEREFORE, in consideration of the premises and the mutual covenants of this Agreement CLEC and SWBT hereby agree as follows:

1.0 INTRODUCTION

- 1.1 This Agreement sets forth the terms, conditions and prices under which SWBT agrees to provide (a) services for resale (hereinafter referred to as Resale services), (b) unbundled Network Elements, or combinations of such Network Elements (Combinations), (c) Ancillary Functions and (d) Interconnection to CLEC. This Agreement also sets forth the terms and conditions for the interconnection of CLEC's network to SWBT's network and reciprocal compensation for the transport and termination of telecommunications.
- 1.2 The Network Elements, Combinations or Resale services provided pursuant to this Agreement may be connected to other Network Elements, Combinations or Resale services provided by SWBT or to any network components provided by CLEC itself or by any other vendor. Subject to the requirements of this Agreement, CLEC may at any time add, delete, relocate or modify the Resale services, Network Elements or Combinations purchased hereunder.
- 1.3 During the term of this Agreement, SWBT will not discontinue, as to CLEC, any Network Element, Combination, or Ancillary Functions offered to CLEC hereunder. During the term of this Agreement, SWBT will not discontinue any Resale services or features offered to CLEC hereunder except as provided in Attachment 1: Resale hereto and subject to the provisions of Section 30.2 of the General Terms and Conditions of this Agreement. This Section is not intended to impair SWBT's ability to make changes in its Network, so long as such changes are consistent with the Act and do not result in the discontinuance of the offerings of Network Elements, Combinations, or Ancillary Functions made by SWBT to CLEC as set forth in an during the terms of this Agreement.
- 1.4 SWBT may fulfill the requirements imposed upon it by this Agreement by itself or may cause its Affiliates to take such actions to fulfill the responsibilities.
- 1.5 This Agreement includes and incorporates herein the Attachments listed in Section 62 of this Agreement, and all accompanying Appendices, Addenda and Exhibits.
- 1.6 Unless otherwise provided in the Agreement, SWBT will perform all of its obligations concerning its offering of Resale services and unbundled Network Elements under this Agreement throughout the entire service area where SWBT is the incumbent local exchange carrier; provided, that SWBT's obligations to provide Ancillary Functions or to meet other requirements of the Act covered by this Agreement are not necessarily limited to such service areas.

2.0 Effective Date

- 2.1 This Agreement becomes effective (1) when executed by each Party and approved by the State Commission; or (2) by operation of law pursuant to the Order of the State Commission, whichever is earlier.

3.0 Intervening Law

- 3.1 This Agreement is entered into as a result of both private negotiation between the Parties and arbitration by the State Commission, acting pursuant to FTA96. If the actions of Missouri or federal legislative bodies, courts, or regulatory agencies of competent jurisdiction invalidate, modify, or stay the enforcement of laws or regulations that were the basis for a provision of the contract required by the Arbitration Award approved by the State Commission, the affected provision will be invalidated, modified, or stayed as required by the legislative body, court, or regulatory agency. In such event, the Parties will expend diligent efforts to arrive at an agreement respecting the modifications to the Agreement required. If negotiations fail, disputes between the Parties concerning the interpretation of the actions required or provisions affected by such governmental actions will be submitted to the Missouri Public Service Commission for resolution, pursuant to FTA96, Sec. 252(b), (c) and (d), provided that either party may request expedited resolution by the Missouri Public Service Commission, with both parties retaining all rights of appeal.
- 3.2 In the event a court or regulatory agency of competent jurisdiction should determine that modifications of this Agreement are required to bring the services being provided hereunder into compliance with the Act, the affected Party will promptly give the other Party written notice of the modifications deemed required. Upon delivery of such notice, the Parties will expend diligent efforts to arrive at an agreement respecting such modifications required, and if the Parties are unable to arrive at such agreement within sixty (60) days after such notice, either Party may invoke the Dispute Resolution process set forth in Section 9.4.2 of this Agreement.

4.0 Term of Agreement

- 4.1 This Agreement will become effective as of the Effective Date stated above, and will expire on August 4, 2001 plus two one year extensions, unless written Notice of Non Renewal and Request for Negotiation (Non Renewal Notice) is provided by either Party in accordance with the provisions of this Section. Any such Non Renewal Notice must be provided not later than 180 days before the day this Agreement would otherwise renew for an additional year. The noticing Party will delineate the items desired to be negotiated. Not later than 30 days from receipt of said notice, the receiving Party will notify the sending Party of additional items desired to be negotiated, if any. Not later than 135 days from the receipt of the Non Renewal Notice, both parties will commence negotiations.
- 4.2 The same terms, conditions, and prices will continue in effect, on a month-to-month basis as were in effect at the end of the latest term, or renewal, so long as negotiations are continuing without impasse and then until resolution pursuant to this Section. The Parties agree to resolve any impasse by submission of the disputed matters to the State

Commission for arbitration. Should the State Commission decline jurisdiction, the Parties will resort to a commercial provider of arbitration services.

- 4.3 Upon termination of this Agreement, CLEC's liability will be limited to payment of the amounts due for Network Elements, Combinations, Ancillary Functions and Resale Services provided up to and including the date of termination and thereafter as reasonably requested by CLEC to prevent service interruption, but not to exceed one (1) year. The Network Elements, Combinations, Ancillary Functions and Resale services provided hereunder are vital to CLEC and must be continued without interruption. When CLEC provides or retains another vendor to provide such comparable Network Elements, Combinations, Ancillary Functions or Resale services, SWBT and CLEC agree to co-operate in an orderly and efficient transition to CLEC or another vendor. SWBT and CLEC further agree to coordinate the orderly transition to CLEC or another vendor such that the level and quality of the Network Elements, Combinations, Ancillary Functions and Resale Services is not degraded and each Party will exercise its best efforts to effect an orderly and efficient transition.

5.0 Assignment

- 5.1 Neither Party hereto may assign or otherwise transfer its rights or obligations under this Agreement, except with the prior written consent of the other Party hereto, which consent will not be unreasonably withheld; provided, that SWBT may assign its rights and delegate its benefits and delegate its duties and obligations under this Agreement without the consent of CLEC to a 100 per cent owned affiliate of SWBT, provided the performance of any such assignee is guaranteed by the assignor. Nothing in this Section is intended to impair the right of either Party to utilize subcontractors.
- 5.2 Each Party will notify the other in writing not less than 60 days in advance of anticipated assignment.

6.0 Confidentiality and Proprietary Information.

- 6.1 For the purposes of this Agreement, "Confidential Information" means confidential or proprietary technical or business information given by the Discloser to the Recipient. All information which is disclosed by one party to the other in connection with this Agreement, during negotiations (also see the Confidentiality Agreement between the Parties dated September 23, 1999) and the term of this Agreement, will automatically be deemed proprietary to the Discloser and subject to this Agreement, unless otherwise confirmed in writing by the Discloser. In addition, by way of example and not limitation, all orders for Resale Services, Network Elements or Combinations placed by CLEC pursuant to this Agreement, and information that would constitute Customer Proprietary Network Information of CLEC's customers pursuant to the Act and the rules and regulations of the Federal Communications Commission (FCC), and Recorded Usage Data as described in Attachments 5 and 10 concerning Recorded Usage Data, whether

disclosed by CLEC to SWBT or otherwise acquired by SWBT in the course of the performance of this Agreement, will be deemed Confidential Information of CLEC for all purposes under this Agreement.

- 6.2 For a period of five (5) years from the receipt of Confidential Information from the Discloser, except as otherwise specified in this Agreement, the Recipient agrees (a) to use it only for the purpose of performing under this Agreement, (b) to hold it in confidence and disclose it to no one other than its employees having a need to know for the purpose of performing under this Agreement, and (c) to safeguard it from unauthorized use or disclosure using at least the same degree of care with which the Recipient safeguards its own Confidential Information. If the Recipient wishes to disclose the Discloser's Confidential Information to a third-party agent or consultant, such disclosure must be agreed to in writing by the Discloser, and the agent or consultant must have executed a written agreement of nondisclosure and nonuse comparable in scope to the terms of this Section.
- 6.3 The Recipient may make copies of Confidential Information only as reasonably necessary to perform its obligations under this Agreement. All such copies will be subject to the same restrictions and protections as the original and will bear the same copyright and proprietary rights notices as are contained on the original.
- 6.4 The Recipient agrees to return all Confidential Information in tangible form received from the Discloser, including any copies made by the Recipient within thirty (30) days after a written request is delivered to the Recipient, or to destroy all such Confidential Information if directed to do so by Discloser except for Confidential Information that the Recipient reasonably requires to perform its obligations under this Agreement. If either Party loses or makes an unauthorized disclosure of the other Party's Confidential Information, it will notify such other party immediately and use reasonable efforts to retrieve the lost or wrongfully disclosed information.
- 6.5 The Recipient will have no obligation to safeguard Confidential Information: (a) which was in the possession of the Recipient free of restriction prior to its receipt from the Discloser; (b) after it becomes publicly known or available through no breach of this Agreement by the Recipient; (c) after it is rightfully acquired by the Recipient free of restrictions on its disclosure; or (d) after it is independently developed by personnel of the Recipient to whom the Discloser's Confidential Information had not been previously disclosed. In addition, either Party will have the right to disclose Confidential Information to any mediator, arbitrator, state, or federal regulatory body, or a court in the conduct of any mediation, arbitration or approval of this Agreement, so long as, in the absence of an applicable protective order, the Discloser has been promptly notified by the Recipient and so long as the Recipient undertakes all lawful measures to avoid disclosing such information until Discloser has had reasonable time to negotiate a protective order with any such mediator, arbitrator, state or regulatory body or a court, and complies with any protective order that covers the Confidential Information.

- 6.6 The Parties acknowledge that an individual end user may simultaneously seek to become or be a customer of both Parties. Nothing in this Agreement is intended to limit the ability of either Party to use customer specific information lawfully obtained from end users or sources other than the Disclosing Party.
- 6.7 Each Party's obligations to safeguard Confidential Information disclosed prior to expiration or termination of this Agreement will survive such expiration or termination.
- 6.8 Except as otherwise expressly provided elsewhere in this Agreement, no license is hereby granted under any patent, trademark, or copyright, nor is any such license implied solely by virtue of the disclosure of any Confidential Information.
- 6.9 Each Party agrees that the Discloser may be irreparably injured by a disclosure in breach of this Agreement by the Recipient or its representatives and the Discloser will be entitled to seek equitable relief, including injunctive relief and specific performance, in the event of any breach or threatened breach of the confidentiality provisions of this Agreement. Such remedies will not be deemed to be the exclusive remedies for a breach of this Agreement, but will be in addition to all other remedies available at law or in equity.

7.0 Liability and Indemnification

7.1 Limitation of Liabilities

- 7.1.1 Each party's liability to the other resulting from any and all causes, other than as specified below in Sections 7.3.1 and 7.3.3, and other than for willful misconduct (including gross negligence), will not exceed the total of any amounts due and owing to CLEC pursuant to Section 45 (Performance Criteria) and the Attachment referenced in that Section, plus the amounts charged to CLEC by SWBT under this Agreement for the affected service, business practice or ancillary functions (as defined under Section 3.1 of Attachment 13) and the value of the injured party's collocated equipment or collocated property that was destroyed or damaged by the injuring party during the period beginning at the time of the error, interruption, defect, failure, malfunction loss or claim is received by the uninjured party to the time of correction of same.
- 7.1.2 In the case of any loss alleged or suffered by a third party, each Party shall bear, and its obligation to the other Party shall be limited to that portion of the loss caused by its own conduct (including intentional misconduct or gross negligence) or that of its agents, servants, contractors, or others acting in aid or concert with it.

7.2 No Consequential Damages

- 7.2.1 NEITHER CLEC NOR SWBT WILL BE LIABLE TO THE OTHER PARTY FOR ANY INDIRECT, INCIDENTAL CONSEQUENTIAL, RELIANCE, OR SPECIAL

DAMAGES SUFFERED BY SUCH OTHER PARTIES (INCLUDING WITHOUT LIMITATION DAMAGES FOR HARM TO BUSINESS, LOST REVENUES, LOST SAVINGS, OR LOST PROFITS SUFFERED BY SUCH OTHER PARTIES), REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, WARRANTY, STRICT LIABILITY, OR TORT, INCLUDING WITHOUT LIMITATION NEGLIGENCE OF ANY KIND WHETHER ACTIVE OR PASSIVE, AND REGARDLESS OF WHETHER THE PARTIES KNEW OF THE POSSIBILITY THAT SUCH DAMAGES COULD RESULT. EACH PARTY HEREBY RELEASES THE OTHER PARTY (AND SUCH OTHER PARTY'S SUBSIDIARIES AND AFFILIATES, AND THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS) FROM ANY SUCH CLAIM. NOTHING CONTAINED IN THIS SECTION WILL LIMIT SWBT'S OR CLEC'S LIABILITY TO THE OTHER FOR (i) WILLFUL OR INTENTIONAL MISCONDUCT, (ii) BODILY INJURY, DEATH, OR DAMAGE TO TANGIBLE REAL OR TANGIBLE PERSONAL PROPERTY PROXIMATELY CAUSED BY SWBT OR CLEC'S NEGLIGENT ACT OR OMISSION OR THAT OF THEIR RESPECTIVE AGENTS, SUBCONTRACTORS OR EMPLOYEES, NOR WILL ANYTHING CONTAINED IN THIS SECTION LIMIT THE PARTIES INDEMNIFICATION OBLIGATIONS, AS SPECIFIED BELOW.

7.3 Obligation to Indemnify

- 7.3.1 Each Party will and hereby agrees to defend at the other's request, indemnify, and hold harmless the other Party and each of its officers, directors, employees, and agents (each, an Indemnatee) against and in respect of any loss, debt, liability, damage, obligation, claim, demand, judgment, or settlement of any nature or kind, known or unknown, liquidated or unliquidated, including without limitation all reasonable costs and expenses incurred (legal, account or otherwise) (collectively, Damages) arising out of, resulting from, or based upon any pending or threatened claim, action, proceeding or suit by any third party (a Claim) (i) alleging any omissions, breach of any representation, warranty, or covenant made by such indemnifying Party (the Indemnifying Party) in this Agreement, (ii) based upon injuries or damages to any person or property or the environment arising out of or in connection with this Agreement that are the result of the Indemnifying Party's actions, breach of Applicable Law, or the actions, omissions or status of its employees, agents, and subcontractors.
- 7.3.2 If required, CLEC is responsible for obtaining any license or right to use agreement associated with a Network Element purchased from SWBT. SWBT will provide a list of all known and necessary licenses or right to use agreements applicable to the subject Network Element(s) within seven days of a request for such a list by CLEC. SWBT agrees to use its best efforts to facilitate the obtaining of any necessary license or right to use agreement. In the event such an agreement is not forthcoming for a Network Element ordered by CLEC, the Parties commit to negotiate in good faith for the provision of alternative Elements or services which shall be equivalent to or superior to the Element for which CLEC is unable to obtain such license or agreement.

- 7.3.3 Each Party will and hereby agrees to defend at the other's request, indemnify, and hold harmless the other Party and each of its officers, directors, employees, and agents (each, an "Indemnitee") against and in respect of any loss, debt, liability, damage, obligation, claim, demand, judgment, or settlement of any nature or kind, known or unknown, liquidated or unliquidated, including without limitation all reasonable costs and expenses incurred (legal, account or otherwise) arising out of, resulting from, or based upon any pending or threatened claim, action, proceeding or suit by any third party for actual infringement of any patent, copyright, trademark, service mark, trade name, trade dress, trade secret or any other intellectual property right now known or later developed to the extent that such claim or action arises from the actions of the respective Parties, or failure to act, as required pursuant to this Agreement.
- 7.3.4 SWBT makes no warranties, express or implied, concerning CLEC's (or any third party's) rights with respect to intellectual property (including without limitation, patent, copyright and trade secret rights) or contract rights associated with CLEC's rights to interconnect with SWBT's network and to Unbundled Network Elements and/or combine SWBT's network elements (including combining with CLEC's Network Elements) such interconnection or unbundling and/or combining of Elements (including combining with components of CLEC's network) in SWBT's network. Section 7 applies solely to this Agreement. Nothing in this Section will be deemed to supersede or replace any other agreements, if any, between the Parties with respect to CLEC's intellectual property or contract rights.

7.4 **Obligation to Defend; Notice; Cooperation**

- 7.4.1 Whenever a Claim will arise for indemnification under this Section, the relevant Indemnitee, as appropriate, will promptly notify the Indemnifying party and request the Indemnifying Party to defend the same. Failure to so notify the Indemnifying Party will not relieve the Indemnifying Party of any liability that the Indemnifying Party might have, except to the extent that such failure prejudices the Indemnifying Party's ability to defend such Claim. The Indemnifying Party will have the right to defend against such liability or assertion in which event the Indemnifying Party will give written notice to the Indemnitee of acceptance of the defense of such Claim and the identity of counsel selected by the Indemnifying Party. Except as set forth below, such notice to the relevant Indemnitee will give the Indemnifying Party full authority to defend, adjust, compromise, or settle such Claim with respect to which such notice will have been given, except to the extent that any compromise or settlement might prejudice the Intellectual Property Rights of the relevant Indemnities. The Indemnifying Party will consult with the relevant Indemnitee prior to any compromise or settlement that would affect the Intellectual Property Rights or other rights of any Indemnitee, and the relevant Indemnitee will have the right to refuse such compromise or settlement and, at the refusing Party's or refusing Party's cost, to take over such defense, provided that in such event the Indemnifying Party will not be responsible for, nor will it be obligated to indemnify the relevant Indemnitee against any

cost or liability in excess of such refused compromise or settlement. With respect to any defense accepted by the Indemnifying Party, the relevant Indemnatee will be entitled to participate with the Indemnifying Party in such defense if the Claim requests equitable relief or other relief that could affect the rights of the Indemnatee and also will be entitled to employ separate counsel for such defense at such Indemnatee's expense. In the event the Indemnifying Party does not accept the defense of any indemnified Claim as provided above, the relevant Indemnatee will have the right to employ counsel for such defense at the expense of the Indemnifying Party. Each Party agrees to cooperate and to cause its employees and agents to cooperate with the other Party in the defense of any such Claim.

7.5 OSHA Statement

- 7.5.1 CLEC, in recognition of SWBT's status as an employer, agrees to abide by and to undertake the duty of compliance on behalf of SWBT with all federal, state and local laws, safety and health regulations relating to CLEC's activities concerning Collocated Space, and to indemnify and hold SWBT harmless for any judgments, citations, fines, or other penalties which are assessed against SWBT as the result solely of CLEC's failure to comply with any of the foregoing. SWBT, in its status as an employer, will comply with all federal, state and local laws, safety and health standards and regulations with respect to all other portions of the Premises, and agrees to indemnify and hold CLEC harmless for any judgments, citations, fines or other penalties which are assessed against CLEC as a result solely of SWBT's failure to comply with any of the foregoing.

8.0 Payment of Rates and Charges

- 8.1 Except as otherwise specifically provided elsewhere in this Agreement, the Parties will pay all rates and charges due and owing under this Agreement within thirty (30) days of receipt of an invoice. Except as otherwise specifically provided in this Agreement interest on overdue invoices will apply at the six (6) month Commercial Paper Rate applicable on the first business day of each calendar year.

9.0 Dispute Resolution

9.1 Finality of Disputes

- 9.1.1 Except as otherwise specifically provided in this Agreement, no claims will be brought for disputes arising from this Agreement more than 24 months from the date the occurrence which gives rise to the dispute is discovered or reasonably should have been discovered with the exercise of due care and attention.

9.2 **Alternative to Litigation**

- 9.2.1 The Parties desire to resolve disputes arising out of this Agreement without litigation. Accordingly, except for action seeking a temporary restraining order or an injunction related to the purposes of this Agreement, or suit to compel compliance with this Dispute Resolution process, the Parties agree to use the following Dispute Resolution procedure with respect to any controversy or claim arising out of or relating to this Agreement or its breach.

9.3 **Informal Resolution of Disputes**

- 9.3.1 In the case of any dispute and at the written request of a Party, each Party will appoint a knowledgeable, responsible representative to meet and negotiate in good faith to resolve any dispute arising under this Agreement. The location, form, frequency, duration, and conclusion of these discussions will be left to the discretion of the representatives. Upon agreement, the representatives may utilize other alternative dispute resolution procedures such as mediation to assist in the negotiations. Discussions and the correspondence among the representatives for purposes of settlement are exempt from discovery and production and will not be admissible in the arbitration described below or in any lawsuit without the concurrence of both parties. Documents identified in or provided with such communications, which are not prepared for purposes of the negotiations, are not so exempted and, if otherwise admissible, may be admitted in evidence in the arbitration or lawsuit. Unless otherwise provided herein, or upon the Parties' agreement, either Party may invoke formal dispute resolution procedures including arbitration or other procedures as appropriate, not earlier than sixty (60) days after the date of the letter initiating dispute resolution under this paragraph.

9.4 **Billing Disputes**

- 9.4.1 The Parties agree that all unresolved billing disputes which involve amounts which represent one (1) percent or less of the amounts charged to CLEC by SWBT under this Agreement during the Contract Year in which the dispute arises will be submitted to binding arbitration pursuant to the provisions of Section 9.6. During the first Contract Year the Parties will annualize the initial months up to one year.
- 9.4.2 The Parties agree that if they are unable to resolve billing disputes which involve amounts which represent more than one (1) percent of the amounts charged to CLEC by SWBT under this Agreement during the Contract Year in which the dispute arises, then either party may proceed with any remedy available to it pursuant to law, equity or agency mechanisms; provided, that upon mutual agreement of the Parties such disputes may also be submitted to binding arbitration pursuant to Section 9.6. During the first Contract Year the Parties will annualize the initial months up to one year.

- 9.4.3 The Parties agree that all bills, including bills disputed in whole or in part, are to be paid when due, that interest applies to all overdue invoices as set forth in Section 8.1 to this Agreement, and that no other late payment fee or charge applies to overdue invoices. The Parties further agree that if any billing dispute is resolved in favor of the disputing Party the disputing Party will receive, by crediting or otherwise, interest applied to the disputed amount as set forth in Section 8.1.
- 9.4.4 To the extent that any other portions of this Agreement provide for a bill closure process between the parties, or if such a process is mutually agreed to by the Parties, the procedures involved in such processes will not be deemed to place a particular billing item in dispute for purposes of this Section.
- 9.4.5 Each Party agrees to notify the other Party of a billing dispute and may invoke the informal dispute resolution process described in Section 9.3. The parties will endeavor to resolve the dispute within sixty (60) calendar days of the Bill Date on which such disputed charges appear, or, if the charges have been subject to the bill closure process described in Section 9.4.4, above, within sixty (60) calendar days of the closure of the billing period covered by such bill closure process.

9.5 **Other Disputes**

- 9.5.1 **Dispute Resolution Procedure (DRP) 1** - Except as otherwise specifically set forth in the Agreement, the Parties agree that for all other disputes which arise under this Agreement, the dispute will be submitted to binding arbitration under Section 9.6 of this Agreement if the matter which is in dispute represents one (1) percent or less of the amounts charged to CLEC by SWBT under this Agreement during the Contract Year in which the matter which is disputed arises, whether measured by the disputing Party in terms of actual amounts owed or owing, or as amounts representing its business or other risks or obligations relating to the matter in dispute. During the first Contract Year the Parties will annualize the initial months up to one year.
- 9.5.2 **Dispute Resolution Procedure (DRP) 2** - Except as otherwise specifically set forth in the Agreement, for all other disputes involving matters which represent more than one (1) percent of the amounts charged to CLEC by SWBT under this Agreement during the Contract Year in which the dispute arises, whether measured by the disputing Party in terms of actual amounts owed or owing, or as amounts representing its business or other risks or obligations relating to the matter in dispute then either Party may proceed with any remedy available to it pursuant to law, equity or agency mechanisms; provided that upon mutual agreement of the Parties, the dispute may be submitted to binding arbitration under Section 9.6. During the first Contract Year the Parties will annualize the initial months up to one year.

9.5.3 **Dispute Resolution Procedure (DRP) 3** - Except as otherwise specifically set forth in this agreement, for all disputes involving additions to this Agreement under the Telecommunications Act of 1996, the Parties agree that such disputes will be submitted to the Missouri Public Service Commission for resolution pursuant to FTA96, provided that either Party may request expedited resolution by the Missouri Public Service Commission, with both Parties retaining all rights to appeal.

9.5.4 The Parties agree that the Dispute Resolution procedures set forth in this Agreement are not intended to conflict with applicable requirements of the Act or the state commission with regard to procedures for the resolution of disputes arising out of this Agreement.

9.6 **Arbitration**

9.6.1 Disputes subject to binding arbitration under the provisions of this Agreement will be submitted to a single arbitrator pursuant to the Commercial Arbitration Rules of the American Arbitration Association or pursuant to such other provider of arbitration services or rules as the Parties may agree. The place where each arbitration will be held will be Dallas, Texas, unless the parties otherwise agree. The arbitration hearing will be requested to commence within sixty (60) days of the demand for arbitration. The arbitrator will control the scheduling so as to process the matter expeditiously. The Parties may submit written briefs upon a schedule determined by the arbitrator. The Parties will request that the arbitrator rule on the dispute by issuing a written opinion within thirty (30) days after the close of hearings. The arbitrator has no authority to order punitive or consequential damages. The times specified in this Section may be extended or shortened upon mutual agreement of the Parties or by the arbitrator upon a showing of good cause. Each Party will bear its own costs of these procedures. The Parties will equally split the fees of the arbitration and the arbitrator. Judgment upon the award rendered by the arbitrator may be entered in any court having jurisdiction.

10.0 **Termination of Service to CLEC**

10.1 Failure of CLEC to pay charges may be grounds for termination of this Agreement. If CLEC fails to pay when due, any and all charges billed to them under this Agreement, (Unpaid Charges), and any portion of such charges remain unpaid more than fifteen (15) calendar days after the due date of such Unpaid Charges, SWBT will notify CLEC in writing that in order to avoid having service disconnected, CLEC must remit all Unpaid Charges, whether disputed or undisputed, to SWBT within fifteen (15) calendar days after receipt of said notice. Disputes hereunder will be resolved in accordance with the Dispute Resolution Procedures set out in Section 9 of this Agreement.

10.2 If any CLEC charges remain unpaid at the conclusion of the time period as set forth in Section 10.1 above (30 calendar days from the due date of such unpaid charges), SWBT will notify CLEC, the appropriate commission(s) and the end user's IXC(s) of Record in writing, that unless all charges are paid within fifteen (15) calendar days, CLEC's service

will be disconnected and CLEC's end users may be switched to SWBT local service. SWBT will also suspend order acceptance at this time.

- 10.3 If any CLEC charges remain unpaid or undisputed thirty (30) calendar days past the due date of the unpaid charges as described in Section 10.2 above, CLEC will, at its sole expense, notify its end users, the Commission and the end user's of Record that their service may be disconnected for CLEC failure to pay unpaid charges, and that its end users must select a new local service provider within fifteen (15) calendar days. The notice will also advise the end user that SWBT will assume the end user's account at the end of the fifteen (15) calendar day period should the end user fail to select a new local service provider.
- 10.4 If any CLEC charges remain unpaid or undisputed forty-five (45) calendar days past the due date, SWBT will disconnect CLEC and transfer all CLEC's end users who have not selected another local service provider directly to SWBT's service. These end users will receive the same services provided through CLEC at the time of service. These end users will receive the same services provided through CLEC at the time of transfer. SWBT will inform the Commission and the end user's IXC(s) of Record of the names of all end users transferred through this process. Applicable service establishment charges for switching end users from CLEC to SWBT will be assessed to CLEC.
- 10.5 Within five (5) calendar days of the transfer (50 calendar days past CLEC's due date), SWBT will notify all affected end users that because of CLEC's failure to pay, their service is now being provided by SWBT. SWBT will also notify the end user that they have thirty (30) calendar days to select a local service provider. If the end user does not select an LSP within 30 calendar days the customer will remain a SWBT local customer.
- 10.6 SWBT may discontinue service to CLEC upon failure to pay undisputed charges as provided in this section, and will have no liability to CLEC in the event of such disconnection.
- 10.7 After disconnect procedures have begun, SWBT will not accept service orders from CLEC until all unpaid charges are paid. SWBT will have the right to require a deposit equal to one month's charges (based on the highest previous month of service from SWBT) prior to resuming service to CLEC after disconnect for nonpayment.
- 10.8 Beyond the specifically set out limitations in this section, nothing herein will be interpreted to obligate SWBT to continue to provide service to any such end users or to limit any and all disconnection rights SWBT may have with regard to such end users.
- 11.0 **Notices**
- 11.1 In the event any notices are required to be sent under the terms of this Agreement, they may be sent by mail and are deemed to have been given on the date received. Notice may

also be effected by personal delivery or by overnight courier, and will be effective upon receipt. Notice may also be provided by facsimile, which will be effective on the next business day following the date of transmission; provided, however, notices to a Party's 24-hour maintenance contact number will be by telephone and/or facsimile and will be deemed to have been received on the date transmitted. The Parties will provide the appropriate telephone and facsimile numbers to each other. Unless otherwise specifically provided in this Agreement, notice will be directed as follows:

11.2 If to CLEC:

Tricia Breckenridge
Senior Vice President of Business Development
KMC Telecom III, Inc.
3000 K Street, NW, Suite 300
Bedminster, New Jersey 07921-2567

11.3 If to SWBT:

Contract Management
Southwestern Bell Telephone Company
Four Bell Plaza
311 South Akard, 9th Floor
Dallas, TX 75202

Either Party may unilaterally change its designated representative and/or address, telephone contact number or facsimile number for the receipt of notices by giving seven (7) days' prior written notice to the other Party in compliance with this Section. Any notice or other communication will be deemed given when received.

12.0 **Taxes**

- 12.1 With respect to any purchase of service under this Agreement, if any Federal, state or local government tax, fee, surcharge, or other tax-like charge (a "Tax") is required or permitted by applicable law, ordinance or tariff to be collected from a purchasing Party by the providing Party, then (i) the providing Party will bill, as a separately stated item, the purchasing Party for such Tax, (ii) the purchasing Party will timely remit such Tax to the providing Party, and (iii) the providing Party will remit such collected Tax to the applicable taxing authority.
- 12.2 If the providing Party does not collect a Tax because the purchasing Party asserts that it is not responsible for the tax, or is otherwise excepted from the obligation which is later determined by formal action to be wrong then, as between the providing Party and the purchasing Party, the purchasing Party will be liable for such uncollected Tax and any

interest due and/or penalty assessed on the uncollected Tax by the applicable taxing authority or governmental entity.

- 12.3 If either Party is audited by a taxing authority or other governmental entity the other Party agrees to reasonably cooperate with the Party being audited in order to respond to any audit inquiries in a proper and timely manner so that the audit and/or any resulting controversy may be resolved expeditiously.
- 12.4 If applicable law excludes or exempts a purchase of services under this Agreement from a Tax, and if such applicable law also provides an exemption procedure, such as an exemption certificate requirement, then, if the purchasing Party complies with such procedure, the providing Party, subject to Section 12.2, will not collect such Tax during the effective period of the exemption. Such exemption will be effective upon receipt of the exemption certificate or affidavit in accordance with Section 12.7.
- 12.5 If applicable law excludes or exempts a purchase of services under this Agreement from a Tax, but does not also provide an exemption procedure, then the providing Party will not collect such Tax if the purchasing Party (i) furnishes the providing Party with a letter signed by an officer of the purchasing Party claiming an exemption and identifying the applicable law which allows such exemption, and (ii) supplies the providing Party with an indemnification agreement, reasonably acceptable to the providing Party, which holds the providing Party harmless on an after-tax basis with respect to forbearing to collect such Tax.
- 12.6 With respect to any Tax or Tax controversy covered by this Section 12, the purchasing Party will be entitled to contest, pursuant to applicable law, and at its own expense, any Tax that it is ultimately obligated to pay. The purchasing Party will be entitled to the benefit of any refund or recovery resulting from such a contest. The providing Party will cooperate in any such contest.
- 12.7 All notices, affidavits, exemption certificates or other communications required or permitted to be given by either Party to the other under this Section 12, will be made in writing and will be delivered by certified mail, and sent to the addresses stated in Section 11 and to the following:

To SWBT:

Director - Taxes - SBO
1010 N. St. Mary's, Room 11X01
San Antonio, TX 78215

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To CLEC:

Tricia Breckenridge
Senior Vice President of Business Development
KMC Telecom III, Inc.
3000 K Street, NW, Suite 300
Bedminster, New Jersey 07921-2567

Either Party may from time-to-time designate another address or addressee by giving notice in accordance with the terms of this Section 12.7.

Any notice or other communication will be deemed to be given when received.

13.0 Force Majeure

Except as otherwise specifically provided in this Agreement, neither Party will be liable for any delay or failure in performance of any part of this Agreement caused by a Force Majeure condition, including acts of the United States of America or any state, territory, or political subdivision thereof, acts of God or a public enemy, fires, floods, labor disputes such as strikes and lockouts, freight embargoes, earthquakes, volcanic actions, wars, civil disturbances, cable cuts, or other causes beyond the reasonable control of the Party claiming excusable delay or other failure to perform. Provided, Force Majeure will not include acts of any Governmental Authority relating to environmental, health, or safety conditions at work locations. If any Force Majeure condition occurs the Party whose performance fails or is delayed because of such Force Majeure conditions will give prompt notice to the other Party, and upon cessation of such Force Majeure condition, will give like notice and commence performance hereunder as promptly as reasonably practicable.

14.0 Publicity

- 14.1 The Parties agree not to use in any advertising or sales promotion, press releases or other publicity matters, any endorsements, direct or indirect quotes or pictures implying endorsement by the other Party or any of its employees without such Party's prior written approval. The Parties will submit to each other for written approval, prior to publication, all such publicity endorsement matters that mention or display the other's name and/or marks or contain language from which a connection to said name and/or marks may be inferred or implied.
- 14.2 Neither Party will offer any services using the trademarks, service marks, trade names, brand names, logos, insignia, symbols or decorative designs of the other Party or its affiliates without the other Party's written authorization.

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15.0 Network Maintenance and Management

- 15.1 The Parties will work cooperatively to implement this Agreement. The Parties will exchange appropriate information (e.g., maintenance contact numbers, network information, information required to comply with law enforcement and other security agencies of the Government, etc.) to achieve this desired reliability.
- 15.2 Each Party will provide a 24-hour contact number for Network Traffic Management issues to the other's surveillance management center. A facsimile (FAX) number must also be provided to facilitate event notifications for planned mass calling events. Additionally, both Parties agree that they will work cooperatively to ensure that all such events will attempt to be conducted in such a manner as to avoid disruption or loss of service to other end users. Each party will maintain the capability of respectively implementing basic protective controls such as "Cancel To" or "Call Gap."
- 15.3 Neither Party will use any service provided under this Agreement in a manner that impairs the quality of service to other carriers or to either Party's subscribers. Either Party will provide the other Party notice of said impairment at the earliest practicable time.

16.0 Law Enforcement and Civil Process

16.1 Intercept Devices

- 16.1.1 Local and federal law enforcement agencies periodically request information or assistance from local telephone service providers. When either Party receives a request associated with a customer of the other Party, the receiving Party will refer such request to the appropriate Party, unless the request directs the receiving Party to attach a pen register, trap-and-trace or form of intercept on the Party's own facilities, in which case that Party will comply with any valid request, to the extent the receiving party is able to do so; if such compliance requires the assistance of the other Party such assistance will be provided.

16.2 Subpoenas

- 16.2.1 If a Party receives a subpoena for information concerning an end user the Party knows to be an end user of the other Party, the receiving Party will refer the subpoena to the requesting entity with an indication that the other Party is the responsible company. Provided, however, if the subpoena requests records for a period of time during which the receiving Party was the end user's service provider, the receiving Party will respond to any valid request to the extent the receiving party is able to do so; if response requires the assistance of the other party such assistance will be provided.

16.3 Law Enforcement Emergencies

- 16.3.1 If a Party receives a request from a law enforcement agency to implement at its switch a temporary number change, temporary disconnect, or one-way denial of outbound calls for an end user of the other Party, the receiving Party will comply so long as it is a valid emergency request. Neither Party will be held liable for any claims or damages arising from compliance with such requests, and the Party serving the end user agrees to indemnify and hold the other Party harmless against any and all such claims.

17.0 Changes in Subscriber Carrier Selection

- 17.1 With respect to Resale services and unbundled Network Elements provided to end users, each Party must obtain end user authorization prior to requesting a change in the end users' provider of local exchange service (including ordering end user specific Network Elements) and must retain such authorizations for twelve (12) months. The authorization must conform with federal rules regarding changes of presubscribed interexchange carriers until such time as there are federal or state rules applicable to changes of local exchange service providers. Thereafter, the authorization must comply with each such rule. The party submitting the change request assumes responsibility for applicable charges as specified in Section 258(b) of the Telecommunications Act of 1996.
- 17.2 Only an end user can initiate a challenge to a change in its local exchange service provider. In connection with such challenges each party will follow procedures which conform with federal rules regarding challenges to changes of presubscribed interexchange carriers, if any, until such time as there are federal or state rules applicable to challenges to changes of local exchange service providers. Thereafter, the procedures each Party will follow concerning challenges to changes of local exchange service providers will comply with such rule. If an end user notified SWBT or CLEC that the end user requests local exchange service, the Party receiving such request shall be free to immediately provide service to such end user. The party receiving such request shall be free to connect the end user to any local service provider based upon the local service provider's request and assurance that proper end user authorization has been obtained. Either Party shall make authorizations available to the other Party upon request and at no charge only when such request is made in order to investigate claims of unauthorized changes initiated by an end user.
- 17.3 When an end user changes or withdraws authorization, each Party will release customer specific facilities in accordance with the end user customer's directions, or the directions of the end user's agent. Further, when an end user abandons the premise, SWBT is free to reclaim the facilities for use by another customer and is free to issue service orders required to reclaim such facilities.
- 17.4 Neither Party shall be obligated by this Agreement to investigate any allegations of unauthorized changes in local exchange services ("slamming") on behalf of the other

Party or a third Party. If either Party, on behalf of the other Party, agrees to investigate an alleged incidence of slamming, the requesting party will provide the billed telephone number and information adequate to allow the other Party to investigate the incidence, and that Party shall charge the other Party a mutually agreed investigation fee.

18.0 Amendments or Waivers

18.1 Except as otherwise provided in this Agreement, no amendment or waiver of any provision of this Agreement and no consent to any default under this Agreement will be effective unless the same is in writing and signed by an officer of the Party against whom such amendment, waiver or consent is claimed. In addition, no course of dealing or failure of a Party strictly to enforce any term, right or condition of this Agreement will be construed as a waiver of such term, right, or condition. By entering into this Agreement, the Parties do not waive any right granted to them pursuant to the Act; however, the Parties enter into this Agreement without prejudice to any positions they have taken previously, or may take in the future in any legislative, regulatory or other public forum addressing any matters, including matters related to the types of arrangements prescribed by this Agreement.

19.0 Authority

19.1 Each person whose signature appears below represents and warrants that he or she has authority to bind the Party on whose behalf he or she has executed this Agreement.

20.0 Binding Effect

20.1 This Agreement will be binding on and inure to the benefit of the respective successors and permitted assigns of the Parties.

21.0 Consent

21.1 Where consent, approval, or mutual agreement is required of a Party, it will not be unreasonably withheld or delayed.

22.0 Expenses

22.1 Except as specifically set out in this Agreement, each party will be solely responsible for its own expenses involved in all activities related to the subject of this Agreement.

23.0 Headings

23.1 The headings in this Agreement are inserted for convenience and identification only and will not be considered in the interpretation of this Agreement.

24.0 Relationship of Parties

- 24.1 This Agreement will not establish, be interpreted as establishing, or be used by either party to establish or to represent their relationship as any form of agency, partnership or joint venture. Neither Party will have any authority to bind the other or to act as an agent for the other unless written authority, separate from this Agreement, is provided. Nothing in the Agreement will be construed as providing for the sharing of profits or losses arising out of the efforts of either or both of the Parties. Nothing herein will be construed as making either Party responsible or liable for the obligations and undertakings of the other Party.

25.0 Conflict of Interest

- 25.1 The Parties represent that no employee or agent of either Party has been or will be employed, retained, paid a fee, or otherwise received or will receive any personal compensation or consideration from the other Party, or any of the other Party's employees or agents in connection with the arranging or negotiation of this Agreement or associated documents.

26.0 Multiple Counterparts

- 26.1 This Agreement may be executed in multiple counterparts, each of which will be deemed an original but all of which will together constitute but one, and the same document.

27.0 Third Party Beneficiaries

- 27.1 Except as may be specifically set forth in this Agreement, this Agreement does not provide and will not be construed to provide third parties with any remedy, claim, liability, reimbursement, cause of action, or other privilege.

28.0 Regulatory Approval

- 28.1 Each Party agrees to cooperate with the other and with any regulatory agency to obtain regulatory approval. During the term of this Agreement, each Party agrees to continue to cooperate with each other and any regulatory agency so that the benefits of this Agreement may be achieved.

29.0 Trademarks and Trade Names

- 29.1 Except as specifically set out in this Agreement, nothing in this Agreement will grant, suggest, or imply any authority for one Party to use the name, trademarks, service marks, or trade names of the other for any purpose whatsoever, absent written consent of the other Party.

30.0 Regulatory Authority

- 30.1 SWBT will be responsible for obtaining and keeping in effect all Federal Communications Commission, state regulatory commission, franchise authority and other regulatory approvals that may be required in connection with the performance of its obligations under this Agreement. CLEC will be responsible for obtaining and keeping in effect all Federal Communications Commission, state regulatory commission, franchise authority and other regulatory approvals that may be required in connection with its offering of services to CLEC Customers contemplated by this Agreement. CLEC will reasonably cooperate with SWBT in obtaining and maintaining any required approvals for which SWBT is responsible, and SWBT will reasonably cooperate with CLEC in obtaining and maintaining any required approvals for which CLEC is responsible.
- 30.2 SWBT will not, of its own volition, file a tariff or make another similar filing which supersedes this Agreement in whole or in part. SWBT will make no filings which are inconsistent with this commitment. This Section is not intended to apply to any SWBT tariffs or filings which do not affect CLEC's rights or SWBT's obligations to CLEC under this Agreement. This Section does not impair SWBT's right to file tariffs nor does it impair SWBT's right to file tariffs proposing new products and services and changes in the prices, terms and conditions of existing products and services, including discontinuance or grandfathering of existing features or services, of any telecommunications services that SWBT provides or hereafter provides to CLEC under this Agreement pursuant to the provision of Attachment 1: Resale, nor does it impair CLEC's right to contest such tariffs before the appropriate Commission.
- 30.3 In the event that SWBT is required by any governmental authority to file a tariff or make another similar filing in connection with the performance of any action that would otherwise be governed by this Agreement, SWBT will provide CLEC notice of the same.
- 30.4 If any tariff referred to in Section 30.3 becomes ineffective by operation of law, through deregulation or otherwise, the terms and conditions of such tariffs, as of the date on which the tariffs became ineffective, will be deemed incorporated if not inconsistent with this Agreement.

31.0 Verification Reviews

- 31.1 Subject to each Party's reasonable security requirements and except as may be otherwise specifically provided in this Agreement, either Party may audit the other Party's books, records and other documents once in each Contract Year for the purpose of evaluating the accuracy of the other Party's billing and invoicing. The Parties may employ other persons or firms for this purpose. Such audit will take place at a time and place agreed on by the Parties no later than thirty (30) days after notice thereof.

- 31.2 Each Party will promptly correct any billing error that is revealed in an audit, including making refund of any overpayment by the other Party in the form of a credit on the invoice for the first full billing cycle after the Parties have agreed upon the accuracy of the audit results. Any disputes concerning audit results will be resolved pursuant to the Dispute Resolution procedures described in Section 9 of this Agreement.
- 31.3 Each Party will cooperate fully in any such audit, providing reasonable access to any and all appropriate employees and books, records and other documents reasonably necessary to assess the accuracy of the Party's bills.
- 31.4 Either Party may audit the other Party's books, records and documents more than once during any Contract Year if the previous audit found previously uncorrected net variances or errors in invoices in the other Party's favor with an aggregate value of at least two percent (2%) of the amounts payable by CLEC for Resale services, Network Elements or Combinations provided during the period covered by the audit.
- 31.5 Audits will be at the auditing Party's expense.
- 31.6 Upon (i) the discovery by either Party of overcharges not previously reimbursed to the other Party or (ii) the resolution of disputed audits, the affected Party will promptly reimburse the other Party the amount of any overpayment times the commercial paper rate applicable on the last day of the month preceding the month of discovery or resolution as above. In no event, however, will interest be assessed on any previously assessed or accrued late payment charges.
- 31.7 CLEC may require that, at the end of the first year of implementation of this Agreement, SWBT submit to an audit or examination of services performed under the interconnection agreement. Subsequent to the first year of implementation, CLEC may require that audits or examinations be performed if: (1) CLEC can show cause that it has a commercially reasonable basis to seek an audit or examination; and (2) the request for audit or examination specifically defines the particular services that it seeks to audit or examine. All audits requested by CLEC under this section shall be conducted at its expense. The dispute resolution provisions of this Agreement shall be used to resolve disputes arising concerning requests for audits or examinations, or the results of the audits or examinations.
- 31.8 From the Effective Date of this Agreement through April 1, 1998, SWBT may audit CLEC's operations, books, records, and other documents related to the development of the percent local usage (PLU) to be used to measure and settle untransmitted calling party numbers (CPN) in connection with Attachment 12: Compensation. SWBT will bear the reasonable expenses associated with this inspection.
- 31.9 Information obtained or received by CLEC in conducting the inspections described in Section 31.7 and information obtained or received by either Party in connection with

Sections 31.1 through 31.6 and 31.8 will be subject to the confidentiality provisions of Section 6 of this Agreement.

32.0 Complete Terms

32.1 This Agreement constitutes the entire agreement between the parties concerning the subject matter hereof and supersedes any prior agreements, representations, statements, negotiations, understandings, proposals or undertakings, oral or written, with respect to the subject matter expressly set forth herein.

32.2 Neither Party will be bound by an amendment, modification or additional term unless it is reduced to writing signed by an authorized representative of the Party sought to be bound.

33.0 Cooperation on Preventing End User Fraud

33.1 The Parties agree to cooperate with one another to investigate, minimize, and take corrective action in cases of fraud. The Parties' fraud minimization procedures are to be cost-effective and implemented so as not to unduly burden or harm one Party as compared to the other.

33.2 In cases of suspected fraudulent activity by an end user, at a minimum, the cooperation referenced in the above paragraph will include providing to the other Party, upon request, information concerning end users who terminate services to that Party without paying all outstanding charges. The Party seeking such information is responsible for securing the end user's permission to obtain such information.

34.0 Notice of Network Changes

34.1 SWBT agrees to provide CLEC reasonable notice consistent with applicable FCC rules of changes in the information necessary for the transmission and routing of services using SWBT's facilities or networks, as well as other changes that affect the interoperability of those respective facilities and networks. This Agreement is not intended to limit SWBT's ability to upgrade its network through the incorporation of new equipment, new software or otherwise so long as such upgrades are not inconsistent with SWBT's obligations to CLEC under the terms of this Agreement.

35.0 Good Faith Performance

35.1 In the performance of their obligations under this Agreement the Parties will act in good faith and consistently with the intent of the Act. Where notice, approval or similar action by a Party is permitted or required by any provision of this Agreement, (including, without limitation, the obligation of the parties to further negotiate the resolution of new or open issues under this Agreement) such action will not be unreasonably delayed, withheld or conditioned.

36.0 Responsibility of Each Party

- 36.1 Each Party is an independent contractor, and has and hereby retains the right to exercise full control of and supervision over its own performance of its obligations under this Agreement and retains full control over the employment, direction, compensation and discharge of its employees assisting in the performance of such obligations. Each Party will be solely responsible for all matters relating to payment of such employees, including compliance with social security taxes, withholding taxes and all other regulations governing such matters. Each party will be solely responsible for proper handling, storage, transport and disposal at its own expense of all (i) substances or materials that it or its contractors or agents bring to, create or assume control over at Work Locations or, (ii) Waste resulting therefrom or otherwise generated in connection with its or its contractors' or agents' activities at the Work Locations. Subject to the limitations on liability and except as otherwise provided in this Agreement, each Party will be responsible for (i) its own acts and performance of all obligations imposed by applicable law in connection with its activities, legal status and property, real or personal and, (ii) the acts of its own affiliates, employees, agents and contractors during the performance of the Party's obligations hereunder.

37.0 Transmission of Traffic to Third Parties

- 37.1 CLEC will not send to SWBT local traffic that is destined for the network of a third party unless CLEC has the authority to exchange traffic with that third party.

38.0 Governmental Compliance

- 38.1 CLEC and SWBT each will comply at its own expense with all applicable law related to i) its obligations under or activities in connection with this Agreement; of ii) its activities undertaken at, in connection with or relating to Work Locations. CLEC and SWBT each agree to indemnify, defend, (at the other party's request) and save harmless the other, each of its officers, directors and employees from and against any losses, damages, claims, demands, suits, liabilities, fines, penalties, and expenses (including reasonable attorneys' fees) that arise out of or result from i) its failure or the failure of its contractors or agents to so comply or ii) any activity, duty or status of it or its contractors or agents that triggers any legal obligation to investigate or remediate environmental contamination. SWBT, at its own expense, will be solely responsible for obtaining from governmental authorities, building owners, other carriers, and any other persons or entities, all rights and privileges (including, but not limited to, space and power), which are necessary for SWBT to provide the Network Elements and Resale services pursuant to this Agreement.

39.0 Responsibility for Environmental Contamination

- 39.1 CLEC will in no event be liable to SWBT for any costs whatsoever resulting from the presence or Release of any Environmental Hazard which CLEC did not introduce to, or knowingly use, the affected Work Location. SWBT will indemnify, defend (at CLEC's request) and hold harmless CLEC, each of its officers, directors and employees from and against any losses, damages, claims, demands, suits, liabilities, fines, penalties and expenses (including reasonable attorneys' fees) that arise out of or result from (i) any Environmental Hazard that SWBT, its contractors or agents introduce to the Work locations or (ii) the presence or Release of any Environmental Hazard for which SWBT is responsible under applicable law. SWBT's obligation to indemnify will be commensurate with the degree to which SWBT or its agents caused or contributed to the loss, damages, claims, demands, suits, liabilities, fines, penalties and expenses.
- 39.2 SWBT will in no event be liable to CLEC for any costs whatsoever resulting from the presence or Release of any Environmental Hazard that SWBT did not introduce to, or knowingly use at, the affected Work Location. CLEC will indemnify, defend (at SWBT's request) and hold harmless SWBT, each of its officers, directors and employees from and against any losses, damages, claims, demands, suits, liabilities, fines, penalties and expenses (including reasonable attorneys' fees) that arise out of or result from i) any Environmental Hazard that CLEC, its contractors or agents introduce to the Work Locations or ii) the presence or Release of any Environmental Hazard for which CLEC is responsible under applicable law. CLEC's obligation to indemnify will be commensurate with the degree to which CLEC or its agents caused or contributed to the loss, damages, claims, demands, suits, liabilities, fines, penalties and expenses.

40.0 Subcontracting

- 40.1 If any obligation is performed through a subcontractor, each party will remain fully responsible for the performance of this Agreement in accordance with its terms, including any obligations either party performs through subcontractors, and each party will be solely responsible for payments due the party's subcontractors. No contract, subcontract or other Agreement entered into by either Party with any third party in connection with the provision of Resale services or Network Elements hereunder will provide for any indemnity, guarantee or assumption of liability by, or other obligation of, the other Party to this Agreement with respect to such arrangement, except as consented to in writing by the other Party. No subcontractor will be deemed a third party beneficiary for any purposes under this Agreement. Any subcontractor who gains access to CPNI or Confidential Information covered by this Agreement will be required by the subcontracting Party to protect such CPNI or Confidential Information to the same extent the subcontracting Party is required to protect the same under the terms of this Agreement.

41.0 Referenced Documents

- 41.1 Whenever any provision of this Agreement refers to a technical reference, technical publication, CLEC Practice, SWBT Practice, any publication of telecommunications industry administrative or technical standards, or any other document specifically incorporated into this Agreement, it will be deemed to be a reference to the most recent version or edition (including any amendments, supplements, addenda, or successors) of each document that is in effect, and will include the most recent version or edition (including any amendments, supplements, addenda, or successors) of each document incorporated by reference in such a technical reference, technical publication, CLEC Practice, SWBT Practice, or publication of industry standards.

42.0 Severability

- 42.1 If any term, condition or provision of this Agreement is held to be invalid or unenforceable for any reason, such invalidity or unenforceability will not invalidate the entire Agreement, unless such construction would be unreasonable. The Agreement will be construed as if it did not contain the invalid or unenforceable provision or provisions, and the rights and obligations of each party will be construed and enforced accordingly; provided, however, that in the event such invalid or unenforceable provision or provisions are essential elements of this Agreement and substantially impair the rights or obligations of either Party, the Parties will promptly negotiate a replacement provision or provisions. If impasse is reached, the Parties will resolve said impasse under the dispute resolution procedures set forth in Section 9.5.2.

43.0 Survival of Obligations

- 43.1 Any liabilities or obligations of a Party for acts or omissions prior to the cancellation or termination of this Agreement, any obligation of a Party under the provisions regarding indemnification, Confidential Information, limitations on liability, and any other provisions of this Agreement which, by their terms, are contemplated to survive (or to be performed after) termination of this Agreement, will survive cancellation or termination thereof.

44.0 Governing Law

- 44.1 The validity of this Agreement, the construction and enforcement of its terms, and the interpretation of the rights and duties of the Parties will be governed by the laws of the State of Missouri other than as to conflicts of laws, except insofar as federal law may control any aspect of this Agreement, in which case federal law will govern such aspect. The Parties submit to personal jurisdiction in Jefferson City, Missouri, and waive any and all objections to a Missouri venue.

45.0 Performance Criteria

- 45.1 Specific provisions governing failure to meet Performance Criteria are contained in Attachment 17: Failure to meet Performance Criteria.

46.0 Other Obligations of CLEC

- 46.1 For the purposes of establishing service and providing efficient and consolidated billing to CLEC, CLEC is required to provide SWBT its authorized and nationally recognized Operating Company Number (OCN).

47.0 Dialing Parity; Interim Number Portability

- 47.1 SWBT will ensure that all CLEC Customers experience the same dialing parity as similarly-situated customers of SWBT services, such that, for all call types: (i) an CLEC Customer is not required to dial any greater number of digits than a similarly-situated SWBT customer; (ii) the post-dial delay (time elapsed between the last digit dialed and the first network response), call completion rate and transmission quality experienced by an CLEC Customer is at least equal in quality to that experienced by a similarly-situated SWBT customer; and (iii) the CLEC Customer may retain its local telephone number. SWBT further agrees to provide Interim Number Portability in accordance with the requirements of the Act. Specific requirements concerning Interim Number Portability are set forth in Attachment 14: Interim Number Portability.

48.0 Branding

- 48.1 Specific provisions concerning the branding of services provided to CLEC by SWBT under this Agreement are contained in the following Attachments and Appendices to this Agreement: Attachment 1: Resale; Appendix OS-Resale; Appendix DA-Resale; Attachment 2: Ordering & Provisioning-Resale; Attachment 3: Maintenance-Resale; Attachment 7: Ordering & Provisioning-Unbundled Network Elements; Attachment 8: Maintenance-Unbundled Network Elements.

49.0 Customer Inquiries

- 49.1 Each Party will refer all questions regarding the other Party's services or products directly to the other Party at a telephone number specified by that Party.
- 49.2 Each Party will ensure that all of their representatives who receive inquiries regarding the other Party's services: (i) provide the numbers described in Section 49.1 to callers who inquire about the other Party's services or products; and (ii) do not in any way disparage or discriminate against the other Party or its products or services.

50.0 Disclaimer of Warranties

50.1 TO THE EXTENT CONSISTENT WITH ITS OBLIGATIONS UNDER THE ACT, SWBT MAKES NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR INTENDED OR PARTICULAR PURPOSE WITH RESPECT TO SERVICES PROVIDED HEREUNDER.

51.0 No Waiver

51.1 CLEC's agreement herein to accept less than fully operational electronic interfaces to operations support systems functions on and after January 1, 1997, will not be deemed a waiver of Section 251(c)(3) of the Act to receive such interfaces on that date.

52.0 Effect of Other Agreements

52.1 If SWBT enters into an agreement (the "Other Agreement") approved by the Missouri Public Service Commission pursuant to Section 252 of the Act, which provides for the provision of arrangements covered in this Agreement to another requesting Telecommunications Carrier, SWBT will make available in Missouri, to CLEC such arrangements upon the same rates, terms and conditions as those provided in the Other Agreement. At its sole option, CLEC may avail itself of either (i) the Other Agreement in its entirety or (ii) the prices, terms and all material conditions or the Other Agreement that directly relate to any of the following duties as a whole:

- (1) All Interconnection Rates - Section 251(c)(2) of the Act; or Access to Unbundled Network Elements - Section 251(c)(3) of the Act;
- (2) Resale - Section 251(c)(4) of the Act; or
- (3) Collocation - Section 251(c)(6) of the Act; or
- (4) Number portability - Section 251(b)(2) of the Act of this STC; or
- (5) Access to Rights-of-Way - Section 251(b)(4) of the Act; or
- (6) Cellular Traffic;
- (7) White Pages;
- (8) Operator Services;
- (9) Directory Assistance.

53.0 Definitions

53.1 For purposes of this Agreement, certain terms have been defined in this Agreement to encompass meanings that may differ from, or be in addition to, the normal connotation of the defined word. Unless the context clearly indicates otherwise, any term defined or used in the singular will include the plural. The words "will" and "shall" are used interchangeably throughout this Agreement and the use of either connotes a mandatory requirement. The use of one or the other will not mean a different degree of right or

obligation for either Party. A defined word intended to convey its special meaning is capitalized when used. Other terms that are capitalized and not defined in this Agreement will have the meaning in the Act.

54.0 Resale

- 54.1 At the request of CLEC, and pursuant to the requirements of the Act, any telecommunications service that SWBT currently provides or hereafter offers to any customer in the geographic area where SWBT is the incumbent LEC will be made available to CLEC by SWBT for Resale in accordance with the terms, conditions and prices set forth in this Agreement. Specific provisions concerning Resale are addressed in Attachment 1: Resale, and other applicable Attachments.

55.0 Unbundled Network Elements

- 55.1 At the request of CLEC and pursuant to the requirements of the Act, SWBT will offer in the geographic area where SWBT is the incumbent LEC Network Elements to CLEC on an unbundled basis on rates, terms and conditions set forth in this Agreement that are just, reasonable, and non-discriminatory. Specific Provisions concerning Unbundled Network Elements are addressed in Attachment 6: Unbundled Network Elements, and other applicable Attachments.

56.0 Ordering and Provisioning, Maintenance, Connectivity Billing and Recording, and Provision of Customer Usage Data

- 56.1 In connection with its Resale of services to CLEC, SWBT agrees to provide to CLEC Ordering and Provisioning Services, Maintenance Services, Connectivity Billing and Recording Services and Provision of Customer Usage Data Services pursuant to the terms specified in Attachments 2, 3, 4 and 5, respectively.
- 56.2 In connection with its furnishing Unbundled Networks Elements to CLEC, SWBT agrees to provide to CLEC Ordering and Provisioning Services, Maintenance services, Connectivity Billing and Recording services and Provision of Customer Usage Data services pursuant to the terms specified in Attachments 7, 8, 9 and 10, respectively.

57.0 Network Interconnection Architecture

- 57.1 Where the Parties interconnect their networks, for purposes of exchanging traffic between their networks, the Parties agree to utilize the interconnection methods specified in Attachment 11: Network Interconnection Architecture. SWBT expressly recognizes that this provision and said Attachment are in no way intended to impair in any way CLEC's right to interconnect with unbundled Network Elements furnished by SWBT at any technically feasible point within SWBT's network, as provided in the Act.

58.0 Compensation for Delivery of Traffic

- 58.1 The Parties agree to compensate each other for the transport and termination of traffic as provided in Attachment 12: Compensation.

59.0 Ancillary Functions

- 59.1 Ancillary Functions may include, but are not limited to, Collocation, Rights-of-Way, Conduit and Pole Attachments. SWBT agrees to provide Ancillary Functions to CLEC as set forth in Attachment 13: Ancillary Functions.

60.0 Intentionally left blank.

61.0 Intentionally left blank

62.0 Other Requirements and Attachments

- 62.1 This Agreement incorporates a number of listed Attachments which, together with their associated Appendices, Exhibits, and Addenda, constitute the entire Agreement between the Parties. In order to facilitate use and comprehension of the Agreement, the Attachments have been grouped under the following broad headings: Resale; Unbundled Network Elements; Network Interconnection Architecture; Ancillary Functions; and Other Requirements. It is understood that these groupings are for convenience of reference only, and are not intended to limit the applicability which any particular Attachment may otherwise have.
- 62.2 Appended to this Agreement and incorporated herein are the Attachments listed below. To the extent that any definitions, terms or conditions in any given Attachment differ from those contained in the main body of this Agreement, those definitions, terms or conditions will supersede those contained in the main body of this Agreement, but only in regard to the services or activities listed in that particular Attachment. In particular, if an Attachment contains a term length that differs from the term length in the main body of this Agreement, the term length of that Attachment will control the length of time that services or activities are to occur under the Attachment, but will not affect the term length of the remainder of this Agreement, except as may be necessary to interpret the Attachment.

Resale

Attachment 1: Resale

Appendix Services/Pricing

Exhibit A: SWBT's Telecommunications Services Available for Resale

Exhibit B: SWBT's Other Services Available for Resale

Appendix Customized Routing-Resale

Appendix DA-Resale

Appendix OS-Resale
Appendix White Pages (WP)-Resale
Attachment 2: Ordering and Provisioning-Resale
Attachment 3: Maintenance-Resale
Attachment 4: Connectivity Billing-Resale
Attachment 5: Provision of Customer Usage Data-Resale

Unbundled Network Elements

Attachment 6: Unbundled Network Elements (UNE)
Appendix Pricing-UNE
Appendix Pricing-UNE Schedule of Prices
Attachment 7: Ordering and Provisioning-UNE
Exhibit A-Electronic Ordering and Provisioning-UNE
Attachment 8: Maintenance-UNE
Attachment 9: Billing-Other
Attachment 10: Provision of Customer Usage Data-UNE

Network Interconnection Architecture and Compensation

Attachment 11: Network Interconnection Architecture
Appendix Interconnection Trunking Requirement (ITR)
Appendix Network Interconnection Methods (NIM)
Appendix SS7 Interconnection
Attachment 12: Compensation
Appendix Cellular
Appendix FGA

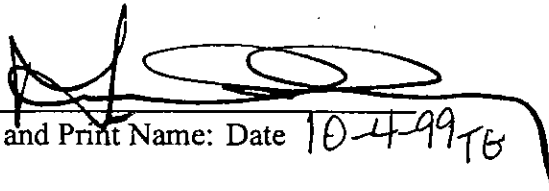
Ancillary Functions

Attachment 13: Ancillary Functions
Appendix Collocation
Appendix Poles, Conduit, ROW

Other Requirements

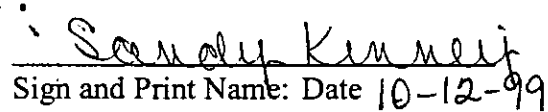
Attachment 14: Interim Number Portability
Attachment 15: E911
Attachment 16: Network Security and Law Enforcement
Attachment 17: Failure to Meet Performance Criteria
Attachment 18: Mutual Exchange of Directory Listing Information
Attachment 19: White Pages-Other (WP-O)
Attachment 20: Clearinghouse
Attachment 21: Numbering
Attachment 22: DA-Facilities Based
Attachment 23: OS-Facilities Based
Attachment 24: Recording-Facilities Based

THIS AGREEMENT CONTAINS A BINDING ARBITRATION PROVISION WHICH MAY BE ENFORCED BY THE PARTIES.


Sign and Print Name: Date 10-4-99 TB

Michael J. Berg
President

Position/Title
KMC Telecom III, Inc.
AECN/OCN# _____


Sign and Print Name: Date 10-12-99

President – Industry Markets
Position/Title
***Southwestern Bell Telephone
Company**

* This document modifies the contract approved by the Missouri PSC on Nov. 4, 1997 as required by the subsequent negotiation's and the PSC's Order of Dec. 23, 1997. Although Southwestern Bell Telephone Company (Southwestern Bell) intends to fully comply with the PSC's Orders in Case No. TO-97-40 and TO-98-115, pending appeal and/or stay, Southwestern Bell has not voluntarily signed this document. Instead, Southwestern Bell has signed this document under compulsion of federal and/or state law, including but not limited to the Federal Telecommunications Act of 1996, the Federal Communications Commission's implementing rules thereunder, and the PSC's Orders in Case No. TO-97-40 and TO-98-115. Southwestern Bell reserves all appellate rights and, by signing this document, does not waive any legal arguments that the Arbitration Orders in Case No. TO-97-40 and TO-98-115, and this resulting document, are unlawful in whole or in part. Because the arbitration/negotiation process has been governed by the FCC's rules, several of which were, after completion of arbitration and negotiation, declared unlawful, Southwestern Bell reserves its rights regarding all aspects of this document, whether reflecting negotiated or arbitrated provisions.

*The Parties acknowledge that on January 25, 1999, the United States Supreme Court issued its opinion in *AT&T Corp. v. Iowa Utilities Bd.*, 119 S. Ct. 721 (1999) and on June 1, 1999 issued its opinion in *Ameritech v. FCC*, No. 98-1381, 1999 WL 116994, 1999 Lexis 3671 (1999). By executing this MFN Agreement, and providing certain UNEs and UNE combinations (to the extent provided for under such Agreement), the Parties do not waive any of their respective rights, remedies or arguments with respect to such decisions, including their right to seek a modification to the underlying Agreement and this Agreement under the intervening law clause or other provisions of this Agreement to reflect the fact that SWBT's obligation to provision UNEs identified in this Agreement is subject to the provisions of the federal Act, including but not limited to, Section 251(d), including any legally binding interpretation of those requirements that may be rendered by the FCC, state regulatory agency or court of competent jurisdiction. The Parties further reserve the right to dispute whether any UNEs identified in the Agreement must be provided under Section 251(c)(3) and Section 251(d) of the Act, and under this Agreement.

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*This Agreement, entered into pursuant to Section 252(i) of the Telecommunications Act, is based on an approved contract previously entered into by SWBT and MCImetro Access Transmission Services, Inc. There was no meeting of the minds of those original parties that Internet traffic would be subject to reciprocal compensation as Local Traffic under that contract. It is SWBT's position that the FCC has repeatedly asserted its jurisdiction over Internet traffic, including as recently as in its Declaratory Ruling in CC Docket 96-98, released February 26, 1999, in which the FCC expressly confirmed that Internet bound traffic is non-local interstate traffic. For this reason, SWBT does not believe this Agreement provides local reciprocal compensation for Internet traffic and fully reserves its rights on this issue, including the right to invoke the dispute resolution or other lawful procedures to challenge any contention by any other party to the contrary. CLEC does not necessarily concur with SWBT's position as stated above in its entirety.

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ATTACHMENT 1: RESALE

All services made available to CLEC by SWBT for resale pursuant to the Agreement (Resale services) will be subject to the terms and conditions set forth in the Agreement and in this Attachment 1: Resale, and in its appendices Services/Pricing, Customized Routing - Resale, DA - Resale, OS - Resale and White Pages - Resale, (collectively referred to as "Attachment Resale" or "this Attachment").

1.0 General Requirements

- 1.1 At the request of CLEC, and pursuant to the requirements of the Act, any telecommunications service that SWBT currently provides or hereafter provides at retail to subscribers who are not telecommunications carriers (including but not limited to the Resale services set forth in Appendix Services/Pricing attached hereto), will be made available to CLEC by SWBT in accordance with the terms and conditions set forth in the Agreement and this Attachment 1: Resale.
- 1.2 SWBT will apply an End User Common Line (EUCL) charge to each local exchange line resold under this agreement. All federal rules and regulations associated with EUCL charges, as found in Tariff FCC 73, also apply.
- 1.3 SWBT will make available to CLEC for resale Customer Service Contracts, (e.g., FDDI), Enhanced Directory Listings, Prepaid Calling Card, Joint User Services and all listed services contained in Exhibit Services and Pricing to Appendix Services/Pricing of this Attachment at the wholesale discount rates shown therein. Except as otherwise expressed herein, SWBT also will make available for resale to CLEC at the wholesale discount rate ordered by the State Commission any other Telecommunications Services offered by SWBT and not listed in Exhibit Services and Pricing.
- 1.4 SWBT will make available to CLEC for resale SWBT's Bill Plus and Consolidated Billing service at a discount of five per cent (5%) off of SWBT's tariffed rate for each service (or in the event either of these services is not tariffed, at the rate SWBT charges its subscribers).
- 1.5 SWBT will make available to CLEC for resale the following SWBT services at SWBT's tariffed rate for each service (or in the event a service is not tariffed, at the rate SWBT charges its subscribers, except as otherwise provided herein):
 - Construction Charges
 - Connections with Terminal Equipment and Communications Systems
 - Maintenance of Service Charges
 - Suspension Services
 - Telecommunications Service Priority Systems

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- Access Services
- Wireless Carrier Interconnection Services
- Exchange Interconnection Services
- Distance Learning
- Shared Tenant Services

- 1.5.1 Suspension of Service discounts apply to the discounted rate for the underlying service. When CLEC resells Shared Tenant Service, CLEC will receive the discount associated with the underlying service used in the shared tenant arrangement.
- 1.6 The following services are not being made available by SWBT to CLEC for resale.
- BDS/LAN
 - Customer Premises Equipment
 - Customized Billing Reports
 - Inline® Products
 - Inside Wiring Products
 - 911 Universal Emergency Number Equipment
- 1.7 Telecommunications Services will be resold by SWBT to CLEC on terms and conditions that are reasonable and nondiscriminatory.
- 1.8 Directory Assistance and Operator Services.
- Specific provisions, requirements and prices concerning Directory Assistance, Operator Services and related services are set forth in Appendix Directory Assistance/Operator Services, attached hereto.
- 1.9 Directory Listings Requirements.
- Specific provisions, requirements and prices concerning Directory Listings are set forth in Appendix White Pages - Resale, attached hereto.
- 1.10 Unless otherwise provided in this Agreement, SWBT will perform all of its obligations hereunder throughout the entire service area where SWBT is the incumbent local exchange carrier. SWBT will provide the services covered by this Attachment subject to the availability of facilities in this state.
- 1.11 CLEC may at any time add or delete features to or relocate the Resale services for CLEC's customers except for grandfathered services. However, CLEC may only offer grandfathered services to customers that are eligible to receive grandfathered services from SWBT.

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- 1.12 The Parties will maintain restrictions on aggregation of toll service for resale. All other restrictions are presumed not to apply until the Parties identify and ask the Commission explicitly for imposition.
- 1.13 CLEC may terminate any Resale service within the period specified for termination of such Resale service in SWBT's tariff applicable to that service, unless a different period is specified in this Attachment 1: Resale.

2.0 Branding

- 2.1 CLEC is free to brand the Resale services that SWBT provides to CLEC under the provisions of this Agreement. SWBT will not brand such Resale services provided to CLEC under this Agreement as being SWBT's services, although certain SWBT retail services that utilize electronic branding are subject to the further provisions of Section 2.1.1 below.
 - 2.1.1 SWBT offers certain retail services that utilize electronic branding to designate the services as SWBT retail services. Subject to applicable law, to the extent such services are made available for resale to CLEC customers, CLEC may request SWBT to rebrand such services as CLEC services or to offer them without a brand. SWBT will review such requests in a timely manner and provide a cost estimate. CLEC agrees to reimburse SWBT for its costs associated with the technical modifications necessary for such services to be unbranded or rebranded, including the costs to expedite the service availability to meet CLEC's needs. CLEC must accept the costs in writing before unbranding or rebranding technical modifications are performed and implemented. These branding and cost recovery provisions are applicable to services other than Directory Assistance and Operator Services offered by SWBT as of the effective date of this Agreement. To the extent other LSPs subsequently utilize such unbranded services, SWBT agrees to reimburse CLEC for a reasonable portion of its costs.
- 2.2 CLEC will provide the exclusive interface to CLEC Customers in connection with the marketing, offering or provision of CLEC services, except as otherwise provided in this Agreement. In those instances where SWBT personnel interface directly with CLEC customers in respect to installation, maintenance and repair services in connection with providing Resale services to CLEC, orally (either in person or by telephone) or in writing, such personnel will identify themselves as acting on behalf of CLEC.
- 2.3 "CLEC branded" materials, to be utilized by SWBT installation, maintenance and/or repair technicians when dealing with CLEC's customers, will be furnished to SWBT by and at the sole expense of CLEC. SWBT will not rebrand its vehicles and personnel. Other provisions regarding branding of written materials provided by SWBT to CLEC's customers are set forth in Attachments 2 and 3. CLEC will provide a single point of

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contact so that SWBT, including individual SWBT technicians, can order "CLEC branded" materials via a toll free telephone number provided by CLEC, for delivery to an address specified by SWBT or the technician.

- 2.4 CLEC will not, without SWBT's written authorization, offer the Resale services covered by this Agreement using trademarks, service marks, trade names, brand names, logos, insignia, symbols or decorative designs of SWBT or its affiliates.

3.0 Change of Local Service Provider

- 3.1 With respect to the procedures to be used to change a local exchange service customer from SWBT or another LSP to CLEC, SWBT will charge CLEC a customer change charge of \$5.00.
- 3.2 If an CLEC end user customer adds features or services when the end user customer changes their resold local service from SWBT or another LSP to CLEC, SWBT will charge CLEC the customer change charge and any applicable wholesale non-recurring charges for the features and services added.
- 3.3 If an CLEC end user customer changes their resold local service from SWBT or another LSP to CLEC, SWBT will charge CLEC the Primary Local Exchange Carrier Selection Charge. In addition, if any customer service modifications are made, any applicable wholesale non-recurring charges for the features or services added will apply.

4.0 Pricing

- 4.1 The prices charged or discounts applied to CLEC for Resale service are set forth in Appendix Services/Pricing.
- 4.2 Promotions of Resale services of more than 90 days will be made available to CLEC on terms and conditions no less favorable than those SWBT makes available to its customers and will be made available at the avoided cost discount from the promotional rate. Services offered for promotions of 90 days or less will be available for resale at the retail rate less the established avoided cost discount. (i.e., CLEC may not elect the promotional rate.)

5.0 Resale Qualifications

- 5.1 CLEC will resell these telecommunications services only to the same class of customer to which SWBT sells the services, e.g. residence service may not be resold to business customers. CLEC may only resell Lifeline Assistance, Link-Up, and other like services to similarly situated customers who are eligible for such services. Further, to the extent

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CLEC resells services that require certification on the part of the buyer, CLEC will ensure that the buyer has received proper certification and complies with all rules and regulations as established by the Commission.

- 5.2 SWBT is not required to make services available for resale at wholesale rates to CLEC for its own use.
- 5.3 CLEC will not use the Resale services covered by this Agreement to provide intrastate or interstate access services or to avoid intrastate or interstate access charges to itself, interexchange carriers (IXCs), wireless carriers, competitive access providers (CAPs), or other telecommunications providers. Provided however, that CLEC may permit its end users to use resold Resale services to access IXCs, wireless carriers, CAPs, or other retail telecommunications providers.

6.0 Dialing Parity

For all call types associated with the Resale services provided to CLEC by SWBT under this Agreement: (i) an CLEC Customer will not be required to dial any greater number of digits than a similarly-situated SWBT customer; (ii) the post-dial delay (time elapsed between the last digit dialed and the first network response), call completion rate and transmission quality received by an CLEC Customer will be at least equal in quality to that received by a similarly situated SWBT customer; and (iii) the CLEC Customer may retain its local telephone number provided the customer remains within the same wire center. End users of CLEC and end users of SWBT will have the same exchange boundaries, such end users will be able to dial the same number of digits when making a "local" call and activating feature functionality.

7.0 Notification/Changes in Retail Service

- 7.1 SWBT will provide thirty (30) days advance notice before the tariff filing date of new products and services and changes to existing products and services, including the discontinuance of existing features or services, that are available for resale. SWBT will provide a minimum of thirty (30) days notice before the tariff filing date of pricing changes for services that are available for resale.
- 7.2 CLEC will not offer any such new Resale product or service before SWBT is permitted to offer the service. SWBT will incur no liability to CLEC if the new service or product is not ultimately offered by SWBT or approved by the State Commission.

8.0 Ordering and Provisioning

- 8.1 SWBT will provide operational interfaces to CLEC for Resale services pursuant to the terms of this Attachment, and in accordance with the terms and conditions contained in Attachment 2: Ordering and Provisioning-Resale.

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9.0 Maintenance

- 9.1 Maintenance will be provided by SWBT in accordance with the service parity requirements set forth in this Attachment 1: Resale and the requirements and standards set forth in Attachment 3: Maintenance-Resale.

10.0 Billing for Local Service

- 10.1 SWBT will bill CLEC for Resale services provided by SWBT to CLEC pursuant to the terms of this Attachment, and in accordance with the terms and conditions contained in Attachment 4: Connectivity Billing and Recording-Resale.
- 10.2 SWBT will recognize CLEC as the customer of record for all Local Service and will send all notices, bills and other pertinent information directly to CLEC. CLEC is responsible for the payment of charges for all services furnished by reason of this Attachment.

11.0 Customer Usage Data

- 11.1 SWBT will provide usage information to CLEC for Resale services pursuant to the terms of this Attachment, and in accordance with the terms and conditions contained in Attachment 5: Customer Usage Data-Resale.

12.0 Operation Support Systems (OSS)

- 12.1 CLEC will access SWBT's Operations Support Systems (OSS) functions via a Remote Access Facility (RAF) located in Dallas, Texas. These OSSs include, but are not limited to, Easy Access Sales Environment (EASE), Customer Network Administration (CNA), DATAGATE and, when available, Electronic Bonding Interface (EBI).
- 12.2 CLEC may use two methods to access the RAF: Direct Connection (56Kbs~1.54Mbps trunk) Port or Dial Up (28Kbs modem) Port. For Direct Connections, CLEC will provide its own router, circuit, and two Channel Service Units/Data Service Units (CSU/DSU). The demarcation point will be the router interface at the RAF. Dial Up connections require CLEC to provide its own modems and connection to the SWBT RAF. CLEC will pay the cost of the call if Dial Up connection is used.
- 12.2.1 Physical Diversity will be provided at the SWBT Two Bell Plaza location in Dallas in the following manner: dual access paths, provided by CLEC at CLEC's expense, into Two Bell Plaza in Dallas will be utilized. These two circuits will be connected to two different routers in the LRAF. A third router will be available and preserved as a backup router in the event one of the primary routers becomes inoperable. Purchase of an additional

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router, and a LAN Hub will be kept on hand to replace faulty equipment. Two firewalls will be configured so that the secondary one can take over for the primary firewall if it fails.

- 12.3 CLEC will use Transmission Control Protocol/Internet Protocol (TCP/IP) to access SWBT OSSs via the RAF. In addition, CLEC will provide a range of publicly registered IP network addresses to SWBT. A user-id/password unique to each individual accessing an OSS on behalf of CLEC, other than for Datagate, will be required. Existing CLEC user-ids will be utilized to access Datagate. CLEC will provide periodic estimates, as mutually agreed to by the Parties, regarding the CLEC volume of transaction, number of concurrent users, desired number of Direct and Dial Up connections, and length of a typical session.
- 12.4 CLEC and SWBT will participate in implementation meetings to discuss CLEC RAF access plans and schedule testing of CLEC Direct and Dial Up connections. SWBT will make a help desk function available to assist CLEC in accessing SWBT OSSs.

13.0 Service/Operation Readiness Testing

- 13.1 In addition to testing described elsewhere in this Attachment, the Parties will test the systems used to perform the non-exclusive list of functions shown below in order to establish appropriate system readiness capabilities:
- 13.1.1 All interfaces between CLEC and SWBT work centers for Pre-Service Ordering, Ordering, Provisioning, Maintenance, Connectivity Billing, Local Account Maintenance, and Usage Data Transfer.
- 13.2 The functionalities identified above will be tested in order to determine whether SWBT's performance meets the applicable service parity requirements and other applicable performance standards set forth in this Agreement. The Parties will make available sufficient technical staff to perform such testing. The Parties technical staffs will be available to meet as necessary to facilitate testing. SWBT and CLEC will mutually agree on the schedule for such testing.
- 13.3 At CLEC's request, SWBT will provide to CLEC any results of the testing performed pursuant to the terms of this Agreement. CLEC may review such results and may notify SWBT of any failures to meet the requirements of this Agreement and this Attachment 1: Resale.
- 13.4 During the term of this Agreement, SWBT will participate in mutually agreed upon cooperative testing requested by CLEC whenever it is deemed necessary by CLEC to ensure service performance, reliability and customer serviceability.

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14.0 APPLICABILITY OF OTHER RATES, TERMS AND CONDITIONS

This appendix, and every interconnection, service and network element provided hereunder, shall be subject to all rates, terms and conditions contained in this Agreement or other appendices or attachments to this Agreement which are legitimately related to such interconnection, service or network element; and all such rates, terms and conditions are incorporated by reference herein and as part of every interconnection, service and network element provided hereunder. Without limiting the general applicability of the foregoing, the following terms and conditions of the General Terms and Conditions are specifically agreed by the Parties to be legitimately related to, and to be applicable to, each interconnection, service and network element provided hereunder: definitions, interpretation and construction, notice of changes, general responsibilities of the Parties, effective date, term, termination, disclaimer of representations and warranties, changes in end user local exchange service provider selection, severability, intellectual property, indemnification, limitation of liability, force majeure, confidentiality, audits, disputed amounts, dispute resolution, intervening law and miscellaneous.

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APPENDIX SERVICES/PRICING

- 1.0 This Appendix Services/Pricing describes several services which SWBT will make available to CLEC for resale pursuant to the Agreement and Attachment 1: Resale. This list of services is neither all inclusive nor exclusive. All services or offerings of SWBT which are required to be offered for resale pursuant to the Act are subject to the terms herein, even if not specifically enumerated or described in this Appendix.
- 2.0 **PLEXAR Families of Services Requirements**
- 2.1 CLEC may purchase the entire set of PLEXAR families of services and features or a subset of any one or any combination of such features in conjunction with PLEXAR services. CENTREX is a Grandfathered Service and CLEC may only offer it to customers that are eligible to receive CENTREX from SWBT. The PLEXAR families of services provided for resale will meet the following requirements:
- 2.1.1 All features and functions of PLEXAR families of services, whether offered under tariff or otherwise, will be available to CLEC for resale.
- 2.1.2 The Parties will maintain restrictions on aggregation of toll services for resale. All other restrictions are presumed not to apply until the Parties identify and ask the Commission explicitly for imposition.
- 2.1.3 CLEC may aggregate multiple CLEC Customers on dedicated access facilities. CLEC will pay the rates for DS-1 termination set forth herein for such service.
- 2.2 CLEC may be required to pay a charge, for the cost of suppressing the need for CLEC Customers to dial "9" when placing calls outside the PLEXAR families of services.
- 2.3 CLEC may use off-premises extensions in conjunction with the Private Line Services and PLEXAR families of services to provide service to CLEC Resale service customers having locations outside of the geographic territory in which SWBT provides local exchange service as the incumbent LEC.
- 2.4 CLEC may purchase any and all levels of PLEXAR families of services (e.g., PLEXAR I, PLEXAR II, or PLEXAR Custom) for resale.
- 2.5 SWBT will furnish PLEXAR Custom services to CLEC for resale subject to Section 2.1.1 of this Appendix. SWBT's provision of PLEXAR Custom will be as specified in this paragraph. SWBT will offer CLEC the same price SWBT provides to its Customers less avoided costs, if any. In addition, SWBT will provide CLEC with the same technical and system design support that SWBT makes available to SWBT's PLEXAR Custom sales teams and agents. Such support will be provided by SWBT to CLEC with the same quality and timelines that SWBT provides to SWBT's PLEXAR sales teams and agents.

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Access to appropriate training for PLEXAR Custom sales and sales support will be provided to CLEC by SWBT at a reasonable price, mutually acceptable to SWBT and CLEC.

3.0 CLASS and Custom Features Requirements

- 3.1 CLEC may purchase the entire set of CLASS and Custom features and functions, or a subset of any one or any combination of such features, including packages (e.g., “The Works”), without restriction on the minimum or maximum number of lines or features that may be purchased for any one level of service. CLEC may package any services so purchased for purposes of resale to its customers. SWBT will provide to CLEC a list of all services and features. As requested by CLEC, SWBT will provide a definition of these services and features and how they interact with each other to the extent such information is not otherwise publicly available. To the extent this information provided by SWBT differs from the tariff, the tariff prevails. SWBT will provide all features and services pursuant to the provisions of Attachment 2: Ordering and Provisioning.

4.0 Voluntary Federal Customer Financial Assistance Programs

- 4.1 Local Services provided to low-income subscribers, pursuant to requirements established by the appropriate state regulatory body, include programs such as Voluntary Federal Customer Financial Assistance Program and Link-Up America. When such SWBT customers choose to obtain Resale service from CLEC, SWBT will confirm such customers’ eligibility to participate in such SWBT programs to CLEC, in electronic format in accordance with the procedures set forth in Attachment 2: Ordering and Provisioning - Resale. CLEC is responsible for ensuring that its customers to whom it resells SWBT’s Voluntary Federal Customer Financial Assistance Programs services are eligible to receive same.

5.0 E911/911 Services

- 5.1 Where available SWBT will afford CLEC’s customers with resold lines the ability to make 911 calls. CLEC will pay the appropriate PSAP applicable 911 surcharges (as defined by the appropriate Oversight Body) on resold lines. Where requested by SWBT, CLEC will provide SWBT with accurate and complete information regarding its customers in a format and time frame prescribed by SWBT for purposes of 911 administration. SWBT will provide to CLEC, for CLEC Customers, E911/911 call routing to the appropriate PSAP. SWBT will make CLEC Customer information available to the appropriate PSAP. SWBT shall use its service order process to update and maintain, on the same schedule that it uses for its Customers, the CLEC Customer service information in the ALI/DMS (Automatic Location Identification/Location Information Database) used to support E911/911 services.

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6.0 Services to Disabled Customers

- 6.1 SWBT agrees any services it offers to disabled customers will be made available to CLEC for its customers who qualify as disabled customers. When a SWBT customer eligible for services offered to disabled customers chooses to obtain Resale services from CLEC, SWBT will make all information regarding such customer's eligibility for disabled services available to CLEC, in electronic format in accordance with the procedures set forth in Attachment 2: Ordering and Provisioning - Resale. CLEC is responsible for ensuring that its customers to whom it resells SWBT's disabled services are eligible to receive same.

7.0 Telecommunications Relay Service

- 7.1 Where SWBT provides to speech and hearing-impaired callers a service that enables callers to type a message into a telephone set equipped with a keypad and message screen and to have a live operator read the message to a recipient and to type the message recipient's response to the speech or hearing-impaired caller ("Telecommunications Relay Service [TRS]"), SWBT will make such service available to CLEC at no additional charge, for use by CLEC customers who are speech or hearing-impaired. If SWBT maintains a record of customers who qualify under any applicable law for TRS, SWBT will make such data available to CLEC as it pertains to CLEC Resale service customers.
- 7.2 Notwithstanding the provisions of Section 12.1 of the General Terms and Conditions portion of this Agreement, CLEC will apply the Deaf Relay Service and Equipment Distribution Program Fund surcharge to its local exchange subscribers as required under Section 209.255 R. S. Mo. and any other applicable law. CLEC will be solely responsible for billing and collecting the surcharge from its local exchange subscribers and remitting the surcharge directly to the appropriate taxing authority. Provided that CLEC fulfills its agreements as set forth in this Section, SWBT will not apply the surcharge to CLEC for the services provided by SWBT pursuant to this Attachment.

8.0 Lifeline Services

- 8.1 "Lifeline Services" are Resale services provided to low-income subscribers, pursuant to requirements established by the appropriate state regulatory body. SWBT agrees that any Lifeline Services it offers to customers will be available to CLEC for customers who meet such eligibility requirements.
- 8.2 When a SWBT Lifeline Services customer chooses to obtain Resale service from CLEC, SWBT will confirm such SWBT customer's Lifeline Service eligibility to CLEC, in electronic format in accordance with the procedures set forth in Attachment 2: Ordering and Provisioning - Resale. CLEC is responsible for ensuring that its customers to whom it resells SWBT's Lifeline Services are eligible to receive the same.

9.0 Advanced Intelligent Network

- 9.1 CLEC may purchase for resale those Advanced Intelligent Network (“AIN”) Telecommunication Services SWBT offers at retail, under tariff or otherwise, to subscribers who are not telecommunications carriers.
- 9.2 All service levels, features and function components of AIN provided by SWBT and offered for resale by CLEC will be provided by SWBT at parity with the same services SWBT offers to its own customers.
- 9.3 CLEC may purchase any and all levels of AIN service for Resale services, without restriction on the minimum or maximum number of lines or features that may be purchased for any one level of service where technically feasible.

10.0 Pay Phone Services

- 10.1 “Pay Phones” are defined as telephone sets which are available to the public for use in sending and/or receiving telephony services. These phones may be activated by depositing coins into said sets, or non-coin sets which limit the public’s billing options to pay for telephony based services. SWBT does not offer “pay phones” to any customers and will not offer “pay phones” to CLEC for resale.
- 10.2 “Pay Phone Service”, for the purpose of this Appendix, is defined as the provision of pay phone lines, including the provision of pay phone lines to correctional institutions for inmate telephone service. Pay phone lines are defined as the loop from the pay phone instrument to the Serving Wire Center. SWBT currently offers two types of pay phone services: (1) Customer Owned Pay Telephone Services (COPTS), and (2) SmartCoin.
- 10.3 CLEC may purchase COPTS and SmartCoin service for purposes of Resale to payphone services providers. SWBT will provide to CLEC for resale the COPTS and SmartCoin services and associated services addressed in Section 10 of this Appendix Services/Pricing to Attachment 1: Resale, where offered by SWBT.
- 10.4 PIC selection for COPTS and SmartCoin lines will be governed by Section 3.3 of Attachment 2: Ordering & Provisioning - Resale.
- 10.5 SWBT will make available to CLEC under tariff any and all technology related to COPTS and SmartCoin services, unless expressly mandated otherwise by applicable Federal or State Regulatory rules. When such situations occur, SWBT will work cooperatively with CLEC to establish a mutually agreeable solution of such ruling.
- 10.6 With COPTS and SmartCoin services, SWBT will provide CLEC through SWBT’s applicable tariffs all appropriate screening functions and features to minimize fraud potential.

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10.7 SWBT will provide CLEC under tariff all appropriate functions and features offered to SWBT's customers to allow CLEC Customers of COPTS and SmartCoin services to employ restrictive billing and call-blocking. An example of such a feature is Selective Class of Call Screening.

10.8 SWBT will provide CLEC under tariff all options related to COPTS and SmartCoin it provides to SWBT's own subscribers of such services.

11.0 Call Trace

11.1 CLEC end user's activation of Call Trace shall be handled by the SWBT Call Trace Center (CTC). SWBT shall notify CLEC of requests by its end users to provide the call records to the proper authorities. Subsequent communications and resolution of the case with CLEC's end users (whether that end user is the victim or the suspect) will be coordinated through CLEC.

11.2 CLEC understands that for services where reports are provided to law enforcement agencies (e.g., Call Trace) only billing number and address information will be provided. It will be CLEC's responsibility to provide additional information necessary for any police investigation. CLEC will indemnify SWBT against any claims that insufficient information led to inadequate prosecution.

12.0 Suspension Services

12.1 Suspension of service discounts apply to the discounted rate for the underlying service. SWBT will offer to CLEC for resale to CLEC's end users Customer Initiated Suspension and Restoral Service. SWBT will also offer to CLEC a Company Initiated Suspension service for CLEC's own purposes at the SWBT retail tariff rate. Should CLEC choose to suspend their end user through Company Initiated Suspension Service, this suspension period shall not exceed fifteen (15) calendar days. If CLEC issues a disconnect on their end user account within the fifteen (15) day period, appropriate services will not be billed for the suspension period. However, should CLEC issue a disconnect after the fifteen (15) day suspension period, CLEC will be responsible for all appropriate charges on the account back to the suspension date. Should CLEC restore their end user, restoral charges will apply and CLEC will be billed for the appropriate service from the time of suspension.

13.0 Payments of Rates & Charges from a Third Party

13.1 Interexchange carried traffic (e.g., sent-paid, information services and alternate operator services messages) received by SWBT for billing to resold end-user accounts will be

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returned as unbillable and will not be passed on to CLEC for billing. An unbillable code returned with those messages to the carrier will indicate that the messages originated from a resold account and will not be billed by SWBT.

14.0 Services Available for Resale and Associated Prices

- 14.1 Attached is Exhibit A, "List of SWBT's Telecommunications Services Available for Resale", which is a matrix that lists the services offered by SWBT which will be made available to CLEC for resale. CLEC may purchase these services at a 19.2% discount from SWBT's retail prices for all services except operator services. The wholesale discount of 13.91% applies to operator services only. Also attached is Exhibit B, "List of SWBT's Other Services Available for Resale", which is a matrix that lists services offered by SWBT which will be made available to CLEC at retail prices unless otherwise specified. Any rate element incorrectly included in or omitted from either matrix will be corrected as appropriate.

15.0 Prices for Access to OSS for Either UNE, Resale or Both

- | | | |
|--------|--------------------------------|-------------------------------|
| 15.1 | System Access Charge | \$3,345.00 per month |
| 15.2 | Remote Access Facility Charge: | |
| 15.2.1 | Direct Connection | \$1,580.00 per port per month |
| 15.2.2 | Dial Up Connection | \$316.00 per port per month |

16.0 APPLICABILITY OF OTHER RATES, TERMS AND CONDITIONS

This appendix, and every interconnection, service and network element provided hereunder, shall be subject to all rates, terms and conditions contained in this Agreement or other appendices or attachments to this Agreement which are legitimately related to such interconnection, service or network element; and all such rates, terms and conditions are incorporated by reference herein and as part of every interconnection, service and network element provided hereunder. Without limiting the general applicability of the foregoing, the following terms and conditions of the General Terms and Conditions are specifically agreed by the Parties to be legitimately related to, and to be applicable to, each interconnection, service and network element provided hereunder: definitions, interpretation and construction, notice of changes, general responsibilities of the Parties, effective date, term, termination, disclaimer of representations and warranties, changes in end user local exchange service provider selection, severability, intellectual property, indemnification, limitation of liability, force majeure, confidentiality, audits, disputed amounts, dispute resolution, intervening law and miscellaneous.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|----|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|--|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 3 | GENERAL EXCHANGE TARIFF | GE | | | | | | | | | | |
| 4 | PSC Mg - No. 35 | | | | | | | | | | | |
| 5 | | | | | | | | | | | | |
| 6 | ANNOUNCEMENT DISTRIBUTION SERVICES | GE 1 | | | | | | | | | | |
| 7 | Public Announcement Distrib. Svc. | | | | | | | | | | | |
| 8 | Facilities Delivery | | | | | | | | | | | |
| 9 | Announcement Facilities | GE 1.4.1(A) | 788 | Y | Y | | | | | | | Mnth-Ind. Bus Line Flat rte. See Local Exchange, Svc chrg-See Ind Bus FI in svc & equip chrg |
| 10 | Network Traffic Load Protection | GE 1.4.1(A) | VE9 | \$ 4.50 | \$ 31.00 | | | | | 19.2% | 19.2% | NRC = 25.50 and Svc chr = 5.50 |
| 11 | Usage Rates | GE 1.4.1(B) | | | | | | | | 19.2% | 19.2% | |
| 12 | First 1,000 hours per month | GE 1.4.1(B) | | | | | \$ 0.98 | | | 19.2% | 19.2% | Per hour-applicable to existing customers |
| 13 | Next 9,000 hours per month | GE 1.4.1(B) | | | | | \$ 0.34 | | | 19.2% | 19.2% | Per hour-applicable to existing customers |
| 14 | Over 10,000 hours per month | GE 1.4.1(B) | | | | | \$ 0.24 | | | 19.2% | 19.2% | Per hour-applicable to existing customers |
| 15 | Dedicated Subcenter Distribution Network | | | | | | | | | 19.2% | 19.2% | |
| 16 | First 1,000 hours per month | GE 1.4.2(B) | | | | | \$ 0.98 | | | 19.2% | 19.2% | Per hour-applicable to existing customers |
| 17 | Next 9,000 hours per month | GE 1.4.2(B) | | | | | \$ 0.34 | | | 19.2% | 19.2% | Per hour-applicable to existing customers |
| 18 | Over 10,000 hours per month | GE 1.4.2(B) | | | | | \$ 0.24 | | | 19.2% | 19.2% | Per hour-applicable to existing customers |
| 19 | | | | | | | | | | 19.2% | 19.2% | |
| 20 | | | | | | | | | | 19.2% | 19.2% | |
| 21 | OBSOLETE CENTREX SERVICE | GE 2 | | | | | | | | 19.2% | 19.2% | |
| 22 | Obsolete Centrex Service Cust. | | | | | | | | | 19.2% | 19.2% | |
| 23 | Centrex II | | | | | | | | | 19.2% | 19.2% | |
| 24 | Primary Location Centrex Station | | | | | | | | | 19.2% | 19.2% | |
| 25 | - 30 station min. at each primary and secondary location | | | | | | | | | 19.2% | 19.2% | |
| 26 | - Main Station On Prem | GE 2.4.1.A | RXR | \$ 10.80 | | | | | | 19.2% | 19.2% | Grandfathered Termination Charge \$9,700 |
| 27 | - Main Station On Prem | GE 2.4.1.A | RX2 | \$ 10.80 | | | | | | 19.2% | 19.2% | |
| 28 | | | RFNAA | \$ 17.25 | | | | | | 19.2% | 19.2% | Grandfathered Each 30 stations |
| 29 | - Restricted Main Station On Prem | | RX5 | \$ 24.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 30 | - Restricted Main Station On Prem | | RUV | \$ 24.65 | | | | | | 19.2% | 19.2% | |
| 31 | - Main Station Off Prem | | RX3 | \$ 5.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 32 | - Main Station Off Prem | | RX4 | \$ 5.95 | | | | | | 19.2% | 19.2% | |
| 33 | | | RFNAB | \$ 6.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 34 | - Restricted Main Station Off Prem | | RX6 | \$ 6.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 35 | - Restricted Main Station Off Prem | | RVW | \$ 6.65 | | | | | | 19.2% | 19.2% | |
| 36 | S&E Charge | | | | \$ 28.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 37 | Minimum charge, per system | | | | | | | | | 19.2% | 19.2% | |
| 38 | | | | | | | | | | 19.2% | 19.2% | |
| 39 | Secondary Location Centrex Station (same CO) | | | | | | | | | 19.2% | 19.2% | |
| 40 | - 30 station min. at each primary and secondary location | | | | | | | | | 19.2% | 19.2% | |
| 41 | - Main Station On Prem | GE 2.4.1.B.1 | RXR | \$ 10.80 | | | | | | 19.2% | 19.2% | Grandfathered Termination Charge \$12,250 |
| 42 | - Main Station On Prem | GE 2.4.1.B.1 | RX2 | \$ 10.80 | | | | | | 19.2% | 19.2% | |
| 43 | | | RFNAA | \$ 17.25 | | | | | | 19.2% | 19.2% | Grandfathered Each 30 stations |
| 44 | - Restricted Main Station On Prem | | RX5 | \$ 24.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 45 | - Restricted Main Station On Prem | | RUV | \$ 24.65 | | | | | | 19.2% | 19.2% | |
| 46 | - Main Station Off Prem | | RX3 | \$ 5.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 47 | - Main Station Off Prem | | RX4 | \$ 5.95 | | | | | | 19.2% | 19.2% | |
| 48 | | | RFNAB | \$ 6.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 49 | - Restricted Main Station Off Prem | | RX6 | \$ 6.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 50 | - Restricted Main Station Off Prem | | RVW | \$ 6.65 | | | | | | 19.2% | 19.2% | |
| 51 | S&E Charge | | | | \$ 28.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 52 | Minimum charge, per system | | | | | | | | | 19.2% | 19.2% | |
| 53 | | | | | | | | | | 19.2% | 19.2% | |
| 54 | Secondary Location (Contiguous CO) | | | | | | | | | 19.2% | 19.2% | |
| 55 | - 30 station min. at each primary and secondary location | | | | | | | | | 19.2% | 19.2% | |
| 56 | - Main Station On Prem | GE 2.4.1.B.2 | RXR | \$ 13.30 | | | | | | 19.2% | 19.2% | Grandfathered Termination Charge \$13,500 |
| 57 | - Main Station On Prem | GE 2.4.1.B.2 | RX2 | \$ 13.30 | | | | | | 19.2% | 19.2% | |
| 58 | | | RFNAA | \$ 17.25 | | | | | | 19.2% | 19.2% | Grandfathered Each 30 stations |
| 59 | - Restricted Main Station On Prem | | RX5 | \$ 24.65 | | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 60 | - Restricted Main Station On Prem | | RUV | \$ 24.65 | | | | | | 19.2% | 19.2% | |
| 61 | - Main Station Off Prem | | RX3 | \$ 8.45 | | | | | | 19.2% | 19.2% | Grandfathered |
| 62 | - Main Station Off Prem | | RX4 | \$ 8.45 | | | | | | 19.2% | 19.2% | |
| 63 | | | RFNAB | \$ 6.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 64 | - Restricted Main Station Off Prem | | RX6 | \$ 6.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 65 | - Restricted Main Station Off Prem | | RVW | \$ 6.65 | | | | | | 19.2% | 19.2% | |
| 66 | S&E Charge | | | | \$ 28.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 67 | Minimum charge, per system | | | | | | | | | 19.2% | 19.2% | |
| 68 | | | | | | | | | | 19.2% | 19.2% | |
| 69 | Secondary Location (non-contiguous CO) | | | | | | | | | 19.2% | 19.2% | |
| 70 | - 30 station min. at each primary and secondary location | | | | | | | | | 19.2% | 19.2% | |
| 71 | - Main Station On Prem | GE 2.4.1.B.3 | RXR | \$ 10.80 | | | | | | 19.2% | 19.2% | Grandfathered Termination Charge \$14,900 |
| 72 | - Main Station On Prem | GE 2.4.1.B.3 | RX2 | \$ 10.80 | | | | | | 19.2% | 19.2% | |
| 73 | | | RFNAA | \$ 17.25 | | | | | | 19.2% | 19.2% | Grandfathered Each 30 stations |
| 74 | - Restricted Main Station On Prem | | RX5 | \$ 24.65 | | | | | | 19.2% | 19.2% | Grandfathered Req. 1 |
| 75 | - Restricted Main Station On Prem | | RUV | \$ 24.65 | | | | | | 19.2% | 19.2% | |
| 76 | - Main Station Off Prem | | RX3 | \$ 5.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 77 | - Main Station Off Prem | | RX4 | \$ 5.95 | | | | | | 19.2% | 19.2% | |
| 78 | | | RFNAB | \$ 6.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 79 | - Restricted Main Station Off Prem | | RX6 | \$ 6.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 80 | - Restricted Main Station Off Prem | | RVW | \$ 6.65 | | | | | | 19.2% | 19.2% | |
| 81 | S&E Charge | | | | \$ 28.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 82 | - Station Additive | | 1LVFS | \$ 4.00 | | | | | \$ 0.80 | 19.2% | 19.2% | Grandfathered |
| 83 | Minimum Charge, per system | | | | | | | | | 19.2% | 19.2% | |
| 84 | | | | | | | | | | 19.2% | 19.2% | |
| 85 | Centrex III | | | | | | | | | 19.2% | 19.2% | |
| 86 | Primary Location | | | | | | | | | 19.2% | 19.2% | |
| 87 | - 30 station min. at each primary and secondary location | | | | | | | | | 19.2% | 19.2% | |
| 88 | - Main Station On Prem | GE 2.4.2.A.1 | 111NF | \$ 6.25 | | | | | | 19.2% | 19.2% | Grandfathered Termination Charge \$9,700 |
| 89 | | | STL | \$ 14.65 | | | | | | 19.2% | 19.2% | Grandfathered Each 30 stations |
| 90 | - Restricted Main Station On Prem | | RST | \$ 20.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 91 | - Main Station Off Prem | | 111NF | \$ 6.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 92 | | | DPS | \$ 0.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 93 | - Restricted Main Station Off Prem | | DPR | \$ 6.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 94 | S&E Charge | | | | \$ 28.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 95 | Minimum Charge, per system | | | | | | | | | 19.2% | 19.2% | |
| 96 | | | | | | | | | | 19.2% | 19.2% | |
| 97 | Secondary Location (same CO) | | | | | | | | | 19.2% | 19.2% | |
| 98 | - 30 station min. at each primary and secondary location | | | | | | | | | 19.2% | 19.2% | |
| 99 | - Main Station On Prem | GE 2.4.2.A.2 a | 11SSO | \$ 6.25 | | | | | | 19.2% | 19.2% | Grandfathered Termination Charge \$12,250 |
| 100 | | | STL | \$ 14.65 | | | | | | 19.2% | 19.2% | Grandfathered Each 30 stations |
| 101 | - Restricted Main Station On Prem | | RST | \$ 20.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 102 | - Main Station Off Prem | | 11SSO | \$ 6.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 103 | | | DPS | \$ 0.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 104 | - Restricted Main Station Off Prem | | DPR | \$ 6.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 105 | S&E Charge | | | | \$ 28.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 106 | Minimum Charge, per system | | | | | | | | | 19.2% | 19.2% | |
| 107 | | | | | | | | | | 19.2% | 19.2% | |
| 108 | Secondary Location (contiguous CO) | | | | | | | | | 19.2% | 19.2% | |
| 109 | - 30 station min. at each primary and secondary location | | | | | | | | | 19.2% | 19.2% | |
| 110 | - Main Station On Prem | GE 2.4.2.A.2 b | 11SCO | \$ 8.75 | | | | | | 19.2% | 19.2% | Grandfathered Termination Charge \$13,500 |
| 111 | | | STL | \$ 14.65 | | | | | | 19.2% | 19.2% | Grandfathered Each 30 stations |
| 112 | - Restricted Main Station On Prem | | RST | \$ 20.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 113 | - Main Station Off Prem | | 11SCO | \$ 8.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 114 | | | DPS | \$ 0.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 115 | - Restricted Main Station Off Prem | | DPR | \$ 6.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 116 | S&E Charge | | | | \$ 28.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 117 | Minimum Charge, per system | | | | | | | | | 19.2% | 19.2% | |
| 118 | | | | | | | | | | 19.2% | 19.2% | |
| 119 | Secondary Location (non-contiguous CO) | | | | | | | | | 19.2% | 19.2% | |

Where the tariff and the master contract or service name, etc., U990 or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| 1 | A | | B | C | E | F | G | H | I | J | K | L | M |
|-----|---|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---|
| | SWBT MISSOURI | | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 120 | - 30 station min. at each primary and secondary location | | | | | | | | | | 19.2% | 19.2% | |
| 121 | - Main Station On Prem | | GE 2.4.2.A.2.c | 11SNC | \$ 6.25 | | | | | | 19.2% | 19.2% | Grandfathered Termination Charge \$14,900 |
| 122 | | | | STL | \$ 14.65 | | | | | | 19.2% | 19.2% | Grandfathered Each 30 stations |
| 123 | - Restricted Main Station On Prem | | | RST | \$ 20.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 124 | - Main Station Off Prem | | | 11SNC | \$ 6.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 125 | | | | DPS | \$ 0.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 126 | - Restricted Main Station Off Prem | | | DPR | \$ 6.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 127 | S&E Charge | | | | | \$ 29.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 128 | - Station Additive | | | 1LVFS | \$ 4.00 | | | | | \$ 0.80 | 19.2% | 19.2% | Grandfathered |
| 129 | Minimum Charge, per system | | | | | | | | | | 19.2% | 19.2% | |
| 130 | | | | | | | | | | | 19.2% | 19.2% | |
| 131 | Primary Location in Metro or Optional Exchange Svc Area | | GE 2.5.1 | | | | | | | | 19.2% | 19.2% | |
| 132 | - Served by Local Exchange Service | | | | | | | | | | 19.2% | 19.2% | Grandfathered *Applicable Tariff Rates |
| 133 | - Served by Optional Exchange Service, per main station | | | ZZOSL | \$ 3.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 134 | | | | | | | | | | | 19.2% | 19.2% | |
| 135 | Secondary Location in Metro or Optional Exchange Svc Area | | | | | | | | | | 19.2% | 19.2% | |
| 136 | - Served by Local Exchange Service | | | | | | | | | | 19.2% | 19.2% | Grandfathered *Applicable Tariff Rates |
| 137 | - Served by Optional Exchange Service, per main station | | | ZZOSL | \$ 3.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 138 | | | | | | | | | | | 19.2% | 19.2% | |
| 139 | Plus \$.80 per station per mile or fraction thereof. | | | 1LVFS | | | | | | | 19.2% | 19.2% | |
| 140 | Minimum mileage charge charge, per station is \$4 | | | 1LVFS | | | | | | | 19.2% | 19.2% | |
| 141 | | | | | | | | | | | 19.2% | 19.2% | |
| 142 | Extended Area Service Arrangement | | | | | | | | | | 19.2% | 19.2% | |
| 143 | - Primary Location | | | | | | | | | | 19.2% | 19.2% | Grandfathered *Applicable Tariff Rates |
| 144 | - Secondary Location (in same exchange as primary loca) | | | | | | | | | | 19.2% | 19.2% | Grandfathered *Applicable Tariff Rates |
| 145 | - Secondary Location (located in different exchange, | | | | | | | | | | 19.2% | 19.2% | |
| 146 | of Extended Area Service Complex, than primary loca) | | | | | | | | | | 19.2% | 19.2% | |
| 147 | - + .80 per station, per mile or fraction thereof. | | | 1LVFS | | | | | | | 19.2% | 19.2% | |
| 148 | - Minimum mileage charge, per station is \$4 | | | 1LVFS | | | | | | | 19.2% | 19.2% | |
| 149 | | | | | | | | | | | 19.2% | 19.2% | |
| 150 | Optional Service Arrangements | | | | | | | | | | 19.2% | 19.2% | |
| 151 | Tie Line Term | | GE 2.7.1.C.2 | | | | | | | | 19.2% | 19.2% | |
| 152 | - with oper/CO Access, each | | | TLL | \$ 77.00 | \$ 53.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 153 | S&E Charge | | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 154 | - without oper/CO Access, each | | | TLN | \$ 69.45 | \$ 53.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 155 | S&E Charge | | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 156 | - Adv. P.L. Term, each | | GE 2.7.1.D.2 | PLS | \$ 143.50 | \$ 38.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 157 | S&E Charge | | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 158 | Service Est. Charge | | | | | \$ 540.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 159 | - Out WATS Term, each | | GE 2.7.2 | WLA | \$ 15.35 | \$ 50.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 160 | S&E Charge | | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 161 | | | | | | | | | | | 19.2% | 19.2% | |
| 162 | Network Access Terminals | | | | | | | | | | 19.2% | 19.2% | |
| 163 | - Dial Access Term, each | | GE 2.7.3.D.1 | 901 | \$ 62.90 | \$ 53.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 164 | S&E Charge | | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 165 | - Manual Term, each | | | 9CS | \$ 32.40 | \$ 65.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 166 | S&E Charge | | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 167 | | | | | | | | | | | 19.2% | 19.2% | |
| 168 | Net Access Term (Centrex) | | GE 2.7.3.D.2 | | | | | | | | 19.2% | 19.2% | |
| 169 | - Dial Access Term (CTX) | | | | | | | | | | 19.2% | 19.2% | |
| 170 | with multilevel access | | | DKB | \$ 90.20 | \$ 150.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 171 | - Service and Equipment Charges | | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 172 | without multilevel access | | | DKC | \$ 83.00 | \$ 150.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 173 | - Service and Equipment Charges | | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 174 | - Manual Access | | | BK1 | \$ 36.10 | \$ 50.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 175 | - Service and Equipment Charges | | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 176 | - Attendant Arrangement | | GE 2.7.3.D.3 | DKR | \$ 19.40 | \$ 25.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 177 | - Service and Equipment Charges | | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 178 | | | | | | | | | | | 19.2% | 19.2% | |
| 179 | Optional Features | | | | | | | | | | 19.2% | 19.2% | |

When the tariff and the major service or service name, etc., USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|------------------------------------|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 180 | - Additional Listed # group | GE 2.9.1 | | | | | | | | 19.2% | 19.2% | |
| 181 | 2nd Group up to 500 | | LPEX2 | \$ 218.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 182 | S&E Charge | | | | \$ 9.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 183 | 2nd Group over 500 | | LPEX3 | \$ 327.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 184 | S&E Charge | | | | \$ 9.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 185 | 3rd Group up to 500 | | LPSX2 | \$ 366.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 186 | S&E Charge | | | | \$ 9.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 187 | 3rd Group over 500 | | LPSX3 | \$ 615.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 188 | S&E Charge | | | | \$ 9.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 189 | 4th Group up to 500 | | LPGX2 | \$ 475.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 190 | S&E Charge | | | | \$ 9.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 191 | 4th Group over 500 | | LPGX3 | \$ 794.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 192 | S&E Charge | | | | \$ 9.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 193 | 5th Group up to 500 | | LPHX2 | \$ 623.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 194 | S&E Charge | | | | \$ 9.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 195 | 5th Group over 500 | | LPHX3 | \$ 1,012.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 196 | S&E Charge | | | | \$ 9.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 197 | - Attendant Conference Arrangement | GE 2.9.1 | RKT | \$ 177.45 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 198 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 199 | - Attendant Control of Facilities | | TGC | \$ 4.70 | \$ 15.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 200 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 201 | Inst/Move Chg. | | | | \$ 45.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 202 | - Additional key control | | TGD | \$ 4.70 | \$ 15.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 203 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 204 | Inst/Move Chg. | | | | \$ 45.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 205 | - Auto Callback | | | | | | | | | 19.2% | 19.2% | |
| 206 | Common Equipment | | ACY | \$ 31.50 | \$ 180.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 207 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 208 | SEC | | | | \$ 410.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 209 | Per Main Station | | SAK | \$ 2.50 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 210 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 211 | - ARS | GE 2.9.1 | | | | | | | | 19.2% | 19.2% | |
| 212 | Common Equip., per arrg. | GE 2.9.1.A | ART | \$ 8.50 | \$ 35.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 213 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 214 | Service Establishment Charge | | | | \$ 1,650.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 215 | Fac. term. in patterns, EACH | | AR5 | \$ 0.35 | \$ 55.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 216 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 217 | - Route Sel. Patterns | | | | | | | | | 19.2% | 19.2% | |
| 218 | by NPA, w/route to: | GE 2.9.1.A.1 | | | | | | | | 19.2% | 19.2% | |
| 219 | - Telecom. network, per pat. | GE 2.9.1.A.1.a | AR9 | \$ 3.50 | \$ 75.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 220 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 221 | - Overflow tone, per pat. | GE 2.9.1.A.1.b | ARG | \$ 6.70 | \$ 75.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 222 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 223 | - Route Sel. Patterns | | | | | | | | | 19.2% | 19.2% | |
| 224 | by NPA & CO Code route to: | | | | | | | | | 19.2% | 19.2% | |
| 225 | - Telecom. network, per pat. | GE 2.9.1.A.2.a | ARH | \$ 5.95 | \$ 180.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 226 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 227 | - Overflow tone, per pat. | GE 2.9.1.A.2.b | ARK | \$ 9.15 | \$ 160.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 228 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 229 | - Add/delete codes within | GE 2.9.1.B.1 | | | | | | | | 19.2% | 19.2% | |
| 230 | same pattern, per pattern | | | | \$ 55.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 231 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 232 | - Change overflow from tone | GE 2.9.1.B.2 | | | | | | | | 19.2% | 19.2% | |
| 233 | to network/visa-versa | | | | \$ 55.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 234 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 235 | ARS | | | | | | | | | 19.2% | 19.2% | |
| 236 | - Tape sum. per occasion | GE 2.9.1 | | | | | | | | 19.2% | 19.2% | |
| 237 | 1st 10,000 calls | | ARXTP | | \$ 1,350.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 238 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 239 | Each additional 1000 calls | | | | \$ 38.50 | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and the meter control on the line name, etc., 0000 or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 240 | | | | | | | | | | 19.2% | 19.2% | |
| 241 | - Manual Input, per occasion | GE 2.9.1 | | | | | | | | 19.2% | 19.2% | |
| 242 | 1st 10,000 calls | | ARXMP | | \$ 1,200.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 243 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 244 | Each additional 1000 calls | | | | \$ 23.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 245 | Busy Verif. Tie Trunks | GE 2.9.1 | | | | | | | | 19.2% | 19.2% | |
| 246 | - per system | | B24 | \$ 3.75 | \$ 39.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 247 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 248 | - per trunk | | B25 | \$ 0.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 249 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 250 | Call Forwarding-Busy Line | | | | | | | | | 19.2% | 19.2% | |
| 251 | - per station | | E6G | \$ 0.15 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 252 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 253 | Call Forwarding-Don't Answer | | | | | | | | | 19.2% | 19.2% | |
| 254 | - per station | | E9G | \$ 1.40 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 255 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 256 | - Change Ringing Cycle | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 257 | Call Forwarding Over Private | | | | | | | | | 19.2% | 19.2% | |
| 258 | Facilities | | | | | | | | | 19.2% | 19.2% | |
| 259 | - Common Equipment, per system | | EAY | \$ 90.60 | \$ 1.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 260 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 261 | SEC | | | | \$ 399.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 262 | - Per Main Station | | EAP | \$ 3.90 | \$ 1.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 263 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 264 | - Reminder Ring, per station | | | | | | | | | 19.2% | 19.2% | |
| 265 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 266 | Call Forwarding-Variable | | | | | | | | | 19.2% | 19.2% | |
| 267 | - per station | | EAT | \$ 0.30 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 268 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 269 | Call Hold/Call Pick Up | | | | | | | | | 19.2% | 19.2% | |
| 270 | - per station | | EA2 | \$ 0.65 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 271 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 272 | Call Transfer All Calls | | | | | | | | | 19.2% | 19.2% | |
| 273 | Consultation Call All Calls | | | | | | | | | 19.2% | 19.2% | |
| 274 | and 3-Way Calling | | | | | | | | | 19.2% | 19.2% | |
| 275 | - per 100 stations | | E2H | \$ 46.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 276 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 277 | | | | | | | | | | 19.2% | 19.2% | |
| 278 | Cancel C/W, per sys | | | | \$ 104.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 279 | Call Waiting-Terminating | | | | | | | | | 19.2% | 19.2% | |
| 280 | - per station | | ESX | \$ 0.85 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 281 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 282 | Cancel C/W, per sys | | | | \$ 104.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 283 | Call Waiting-Intragroup | | | | | | | | | 19.2% | 19.2% | |
| 284 | - per system | | E6N | \$ 1.25 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 285 | - per station | | E6N | \$ 1.25 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 286 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 287 | Call Waiting-Originating | | | | | | | | | 19.2% | 19.2% | |
| 288 | - per station | | ESZ | \$ 0.20 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 289 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 290 | Circle Hunt, per term | | EH8 | \$ 0.60 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 291 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 292 | Code Call Access Arrangement | | CCX | \$ 88.60 | \$ 72.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 293 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 294 | Conference Calling Arrangement | | EMC | \$ 112.30 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 295 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 296 | Conference Calling Sta. Line Arrangement | | EAN | | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 297 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 298 | Dial Call Waiting per line | | ESC | \$ 0.25 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 299 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and the material conflict on service name, etc., USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 300 | Dial thru Attendant, per location | | THD | \$ 1.00 | \$ 0.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 301 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 302 | Dictation Access | | RC8 | \$ 38.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 303 | Directed call pickup | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 304 | -per station | | DMA | \$ 0.05 | \$ 0.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 305 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 306 | Dist. ringing/Call | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 307 | Waiting Tone | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 308 | - Comm Equipment | | DRR | \$ 19.55 | \$ 180.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 309 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 310 | SEC | | | | \$ 120.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 311 | - Class B Ringing Tone, per station | | BRT | \$ 1.50 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 312 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 313 | - Class C Tone, per station | | ODT | \$ 1.50 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 314 | equipped w/CW-originating or Dial Call Waiting | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 315 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 316 | - Class C Ringing Tone | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 317 | per preempr. SCAN term | | GCN | \$ 0.70 | \$ 1.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 318 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 319 | | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 320 | ELECTRIC TANDEM SWITCHING | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 321 | - ARS-Deluxe | GE 2.9.1.C.1 | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 322 | - Common Equipment | GE 2.9.1.C.1 | ASH | \$ 162.25 | \$ 1,300.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 323 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 324 | Service Establishment Charge | | | | \$ 3,950.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 325 | - Route Selection Pattern | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 326 | per facility | | ASJ | \$ 2.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 327 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 328 | - By NPA Code | | ASK | \$ 2.95 | \$ 26.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 329 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 330 | - By NPA Codes & CO Codes | | ASO | \$ 5.75 | \$ 108.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 331 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 332 | - Arrangement for additional pattern | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 333 | groups for Time-of-Day Rtg | | ASZ | \$ 7.45 | \$ 266.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 334 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 335 | Additions and Changes | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 336 | - Additions, deletions, | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 337 | changes, per pattern | | RCHAP | | \$ 26.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 338 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 339 | - Additional patterns | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 340 | - Additions/deletions of a | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 341 | facility to exist. route | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 342 | - Additions/changes in NPA or CO | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 343 | Code, per code, per pattern | | RCHAC | | \$ 20.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 344 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 345 | - Additions/deletions/changes | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 346 | for time-of-day routing intervals | | RCHAT | | \$ 32.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 347 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 348 | | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 349 | - Customer Adm. & Control | GE 2.9.1.C.2 | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 350 | - Common Equipment | | CAX | \$ 609.65 | \$ 865.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 351 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 352 | Service Establishment Charge | | | | \$ 481.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 353 | - Fac. Adm. & Control/Com. Eq | | FA2 | \$ 152.95 | \$ 175.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 354 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 355 | Service Establishment Charge | | | | \$ 3,150.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 356 | - Traffic Data to Customer | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 357 | Common Equipment | | PTA | \$ 145.80 | \$ 184.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 358 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 359 | Service Establishment Charge | | | | \$ 8,900.00 | | | | | 19.2% | 19.2% | Grandfathered |

When the tariff and the meter are not on the same line, use the tariff or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|---|---|-------|-------------------|------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|--------------------------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 360 | - per queue equipped | | PTU | \$ 1.95 | \$ 43.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 361 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 362 | - per facility group equipped | | PTY | \$ 5.00 | \$ 43.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 363 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 364 | - 212A DATAPHONE Data Set, each | | D2C | \$ 35.35 | \$ 45.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 365 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 366 | - DELUXE QUEUING | GE 2.9.1.C.3 | | | | | | | | 19.2% | 19.2% | |
| 367 | - Common Equipment | | QDC | \$ 71.90 | \$ 284.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 368 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 369 | Service Establishment Charge | | | | \$ 2,000.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 370 | - Queue | | | | | | | | | 19.2% | 19.2% | |
| 371 | - per facility group | | QDF | \$ 0.63 | \$ 73.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 372 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 373 | - Queue Slots, off hook | | | | | | | | | 19.2% | 19.2% | |
| 374 | queue slot with | | | | | | | | | 19.2% | 19.2% | |
| 375 | - Rec. Announcement | | QDA | \$ 21.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 376 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 377 | - Music | | QDM | \$ 18.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 378 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 379 | - Ring Back Queue Slots | | QDR | \$ 10.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 380 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 381 | - Recorded Announcement | | | | | | | | | 19.2% | 19.2% | |
| 382 | - Common Equipment | | QDE | \$ 81.10 | \$ 38.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 383 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 384 | - Music-on-Queue | | OTD | \$ 90.95 | \$ 38.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 385 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 386 | plus chan between CO eq. & music source @ prem. | | | | | | | | | 19.2% | 19.2% | applicable P.L. mileage charge |
| 387 | | | | | | | | | | 19.2% | 19.2% | |
| 388 | - Changes | | | | | | | | | 19.2% | 19.2% | |
| 389 | - RBQ to OHQ/vice-versa | | RCHQ1 | | \$ 31.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 390 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 391 | - Change in qty of Queue Slots | | | | | | | | | 15.2% | 15.2% | |
| 392 | per queue | | RCHQ2 | | \$ 31.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 393 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 394 | - Change in queue threshold | | | | | | | | | 19.2% | 19.2% | |
| 395 | time, per queue | | RCHQ3 | | \$ 31.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 396 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 397 | - Change in Recorded Announcement | | RCHQ4 | | \$ 31.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 398 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 399 | - Change in post queue rig. | | | | | | | | | 19.2% | 19.2% | |
| 400 | per queue | | RCHQ5 | | \$ 31.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 401 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 402 | | | | | | | | | | 19.2% | 19.2% | |
| 403 | - Electronic Tandem Switching | GE 2.9.1.C.4 | ETX | \$ 42.90 | \$ 73.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 404 | Tie Line Term, EACH | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 405 | S&E Charge | | | | | | | | | 19.2% | 19.2% | |
| 406 | - Facilities Restriction Levels | | | | | | | | | 19.2% | 19.2% | |
| 407 | Centrex Station or incoming or | | | | | | | | | 19.2% | 19.2% | |
| 408 | two-way tie line term EACH | GE 2.9.1.C.5 | FRK00 | \$ 0.05 | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 409 | | | FRK01 | \$ 0.05 | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 410 | | | FRK02 | \$ 0.05 | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 411 | | | FRK03 | \$ 0.05 | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 412 | | | FRK04 | \$ 0.05 | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 413 | | | FRK05 | \$ 0.05 | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 414 | | | FRK06 | \$ 0.05 | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 415 | | | FRK07 | \$ 0.05 | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 416 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 417 | - Authorization Codes | | | | | | | | | 19.2% | 19.2% | |
| 418 | Common Equipment | | AUA | \$ 169.90 | \$ 715.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 419 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff is not applicable, the service name, rate, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|----------------------------------|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 420 | Service Establishment Charge | | | | \$ 6,500.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 421 | - Authorization Codes, per 100 | | | | | | | | | 19.2% | 19.2% | |
| 422 | codes or fraction thereof | | AUS | \$ 1.65 | \$ 21.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 423 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 424 | | | | | | | | | | 19.2% | 19.2% | |
| 425 | - Per Facility terminated in | | | | | | | | | 19.2% | 19.2% | |
| 426 | ARS-D or UNIAAR patterns | | | | | | | | | 19.2% | 19.2% | |
| 427 | EACH | | AUF | \$ 2.65 | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 428 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 429 | - Changes | | | | | | | | | 19.2% | 19.2% | |
| 430 | - Changes in FRL per station | | | | | | | | | 19.2% | 19.2% | |
| 431 | incoming or two-way tie line | | | | | | | | | 19.2% | 19.2% | |
| 432 | termination, EACH | | FRK00 | | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 433 | | | FRK01 | | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 434 | | | FRK02 | | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 435 | | | FRK03 | | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 436 | | | FRK04 | | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 437 | | | FRK05 | | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 438 | | | FRK06 | | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 439 | | | FRK07 | | \$ 4.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 440 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 441 | - Change in a single Auth Code | | | | | | | | | 19.2% | 19.2% | |
| 442 | and/or associated FRL where | | | | | | | | | 19.2% | 19.2% | |
| 443 | Telephone Co svc order activity | | | | | | | | | 19.2% | 19.2% | |
| 444 | is required, EACH | | RCHFA | | \$ 1.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 445 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 446 | - Station Message Detail | | | | | | | | | 19.2% | 19.2% | |
| 447 | Recording to Premises | | | | | | | | | 19.2% | 19.2% | |
| 448 | - Central Office Equipment | | | | | | | | | 19.2% | 19.2% | |
| 449 | - Common Equip. EACH | GE | MDR | \$ 709.90 | \$ 327.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 450 | S&E Charge | 29.1.C.6.a.1 | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 451 | Service Establishment Charge | | | | \$ 3,850.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 452 | - Per facility terminated in | | | | | | | | | 19.2% | 19.2% | |
| 453 | ARS-D or UNIAAR patterns | | | | | | | | | 19.2% | 19.2% | |
| 454 | when system is equipped for | | | | | | | | | 19.2% | 19.2% | |
| 455 | originating records, EACH | | MDX | \$ 5.35 | \$ 5.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 456 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 457 | - Per tie line facility equipped | | | | | | | | | 19.2% | 19.2% | |
| 458 | for terminating records, EACH | | MDT | \$ 0.50 | \$ 5.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 459 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 460 | - 201C DataPhone Data Set | | | | | | | | | 19.2% | 19.2% | |
| 461 | EACH | | 24V++ | \$ 54.65 | \$ 95.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 462 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 463 | - Station Message Detail | | | | | | | | | 19.2% | 19.2% | |
| 464 | Recording to Premises | | | | | | | | | 19.2% | 19.2% | |
| 465 | - Additions and Changes | | | | | | | | | 19.2% | 19.2% | |
| 466 | - SMDR-P records- | | | | | | | | | 19.2% | 19.2% | |
| 467 | change from recording completed | | | | | | | | | 19.2% | 19.2% | |
| 468 | calls only to calls attempted | | | | | | | | | 19.2% | 19.2% | |
| 469 | or vice versa, per system | | RCHMC | | \$ 19.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 470 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 471 | - Change in status of all | | | | | | | | | 19.2% | 19.2% | |
| 472 | station lines in No. 1 ESS | | | | | | | | | 19.2% | 19.2% | |
| 473 | customer group or individual | | | | | | | | | 19.2% | 19.2% | |
| 474 | facility from records-not- | | | | | | | | | 19.2% | 19.2% | |
| 475 | required to records-required | | RCHMF | | \$ 2.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 476 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 477 | | | | | | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|--------------------------------------|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 478 | - Uniform Numbering | | | | | | | | | 19.2% | 19.2% | |
| 479 | Automatic Alternate Routing | | | | | | | | | 19.2% | 19.2% | |
| 480 | - Common Equipment | GE 2.9.1.C.7 | UNR | \$ 414.60 | \$ 1,500.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 481 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 482 | Service Establishment Charge | | | | \$ 7,050.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 483 | - Route Selection Patterns | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 484 | - Per UNI/AAR pattern | | UNP | \$ 3.15 | \$ 26.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 485 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 486 | - Per tie line terminated in | | | | | | | | | 19.2% | 19.2% | |
| 487 | UNI/AAR and/or ARS-D | | | | | | | | | 19.2% | 19.2% | |
| 488 | pattern(s) | | UNF | \$ 2.45 | | | | | | 19.2% | 19.2% | Grandfathered |
| 489 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 490 | - Per facility for Automatic | | | | | | | | | 19.2% | 19.2% | |
| 491 | Overflow to DDD | | UNO | \$ 45.40 | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 492 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 493 | | | | | | | | | | 19.2% | 19.2% | |
| 494 | - Additions and Changes | | | | | | | | | 19.2% | 19.2% | |
| 495 | - Additions, deletions or | | | | | | | | | 19.2% | 19.2% | |
| 496 | changes of routes or | | | | | | | | | 19.2% | 19.2% | |
| 497 | associated FRL's in existing | | | | | | | | | 19.2% | 19.2% | |
| 498 | patterns, per pattern | | RCHUP | | \$ 26.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 499 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 500 | - Additions of patterns, | | | | | | | | | 19.2% | 19.2% | |
| 501 | per pattern | | | \$ 3.15 | \$ 26.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 502 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 503 | - Addition or deletion of a | | | | | | | | | 19.2% | 19.2% | |
| 504 | facility to an existing route | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 505 | - Additions or changes in | | | | | | | | | 19.2% | 19.2% | |
| 506 | 'on-network' location code | | | | | | | | | 19.2% | 19.2% | |
| 507 | routing, per code | | RCHUC | | \$ 32.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 508 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 509 | - Flexible Incoming Call Restriction | | | | | | | | | 19.2% | 19.2% | |
| 510 | Per one or group of station | | | | | | | | | 19.2% | 19.2% | |
| 511 | lines activated by the same | | | | | | | | | 19.2% | 19.2% | |
| 512 | arrangement | GE 2.9.1 | FRG | \$ 2.75 | \$ 0.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 513 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 514 | - per station | | FRA | \$ 0.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 515 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 516 | Outgoing Trunk Queuing | | | | | | | | | 19.2% | 19.2% | |
| 517 | WATS - Phase I | | | | | | | | | 19.2% | 19.2% | |
| 518 | - Common Equipment, EACH | | OTQ | \$ 54.65 | \$ 240.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 519 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 520 | Queue, EACH | | OTT | \$ 3.35 | \$ 45.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 521 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 522 | Queue Slot, EACH | | OTU | \$ 49.30 | \$ 20.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 523 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 524 | | | | | | | | | | 19.2% | 19.2% | |
| 525 | Optional Features | | | | | | | | | 19.2% | 19.2% | |
| 526 | - Attendant Key Control | | | | | | | | | 19.2% | 19.2% | |
| 527 | Common Equipment | | | | | | | | | 19.2% | 19.2% | |
| 528 | - Inhibit Inflow, EACH | | OTA | \$ 2.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 529 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 530 | - Inhibit Outflow, EACH | | OTB | \$ 2.65 | \$ 1.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 531 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 532 | - Control Channel, EACH | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 533 | | | | | | | | | | 19.2% | 19.2% | Apply charges as specified in Private Line Tariff |
| 534 | - Changes and Rearrangements | | | | | | | | | 19.2% | 19.2% | |
| 535 | - Common Equipment | | | | \$ 90.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 536 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 537 | | | | | | | | | | 19.2% | 19.2% | |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|-----------------------------------|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 538 | - Quantity of Queue Slots, EACH | | | | \$ 90.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 539 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 540 | - Queue Threshold Time Limit | | | | \$ 90.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 541 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 542 | - Inhibit Inflow, EACH | | | | \$ 90.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 543 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 544 | - Inhibit Outflow, EACH | | | | \$ 90.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 545 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 546 | - Silence on Queue | | | | \$ 55.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 547 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 548 | - Change in Overflow Arrangement | | NRCOF | | \$ 90.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 549 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 550 | - Priority, per station | | NRCOP | | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 551 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 552 | | | | | | | | | | 19.2% | 19.2% | |
| 553 | Paging Access Arrangement | | 55N | \$ 28.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 554 | | | | | | | | | | 19.2% | 19.2% | |
| 555 | Preferential Hunt, per list | | EH8 | \$ 1.35 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 556 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 557 | | | | | | | | | | 19.2% | 19.2% | |
| 558 | Remote Access Capability | | | | | | | | | 19.2% | 19.2% | |
| 559 | - Common Equipment | | | | | | | | | 19.2% | 19.2% | |
| 560 | per Remote Access path | | RAUCX | \$ 40.85 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 561 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 562 | - Changes | | | | | | | | | 19.2% | 19.2% | |
| 563 | - To change or delete security | | | | | | | | | 19.2% | 19.2% | |
| 564 | access code, per Remote | | | | | | | | | 19.2% | 19.2% | |
| 565 | Access Path | | | | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 566 | | | | | | | | | | 19.2% | 19.2% | |
| 567 | Remote Test Verification System | | | | | | | | | 19.2% | 19.2% | |
| 568 | - Per system | | SXK | \$ 100.00 | \$ 900.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 569 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 570 | Service Establishment Charge | | | | \$ 1,300.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 571 | - Per station arranged to test | | SXT | | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 572 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 573 | Selected Customer Control | | | | | | | | | 19.2% | 19.2% | |
| 574 | of Facilities | | | | | | | | | 19.2% | 19.2% | |
| 575 | - Common Equipment, per system | | SFY | \$ 2.45 | \$ 51.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 576 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 577 | - Access Denial, per | | | | | | | | | 19.2% | 19.2% | |
| 578 | facility group denied | | SFF | \$ 5.85 | \$ 16.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 579 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 580 | | | | | | | | | | 19.2% | 19.2% | |
| 581 | Simplified Message Desk Interface | | | | | | | | | 19.2% | 19.2% | |
| 582 | - Per system | | AML | \$ 101.00 | \$ 373.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 583 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 584 | - Per station arranged to | | | | | | | | | 19.2% | 19.2% | |
| 585 | access the message desk | | ANZ | | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 586 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 587 | Speed Calling - Six Codes | | | | | | | | | 19.2% | 19.2% | |
| 588 | - Per speed clg arrangmt | | EST | \$ 0.30 | \$ 0.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 589 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 590 | Speed Calling - Six Codes | | | | | | | | | 19.2% | 19.2% | |
| 591 | - Per speed clg arrangmt | | ESTC6 | \$ 0.30 | \$ 0.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 592 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 593 | | | | | | | | | | 19.2% | 19.2% | |
| 594 | Speed Calling - 30 Codes | | | | | | | | | 19.2% | 19.2% | |
| 595 | - Per speed calling arrangement | | ESF | \$ 1.20 | \$ 0.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 596 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 597 | Speed Calling - 30 Codes | | | | | | | | | 19.2% | 19.2% | |

When the tariff and the message contain a service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|---------------------------------|---|-------|-------------------|------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 598 | - Per speed calling arrangement | | ESFC3 | \$ 1.20 | \$ 0.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 599 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 600 | | | | | | | | | | 19.2% | 19.2% | |
| 601 | Speed Calling Access | | | | | | | | | 19.2% | 19.2% | |
| 602 | - Per station line | E3G | | \$ 0.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 603 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 604 | Splt Service Offering | | | | | | | | | 19.2% | 19.2% | |
| 605 | - Per addl common block, EACH | EBS | | \$ 8.80 | \$ 120.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 606 | S&E Charge | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 607 | | | | | | | | | | 19.2% | 19.2% | |
| 608 | Sta Dial Code Screen, | | | | | | | | | 19.2% | 19.2% | |
| 609 | per sta. equipped, each | SCR | | \$ 0.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 610 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 611 | Screening Arrgmt. I | | | | | | | | | 19.2% | 19.2% | |
| 612 | Per group of stations | SCW | | \$ 65.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 613 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 614 | Per NPA, each | SCY | | \$ 3.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 615 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 616 | Screening Arrgmt. II | | | | | | | | | 19.2% | 19.2% | |
| 617 | Per Group of stations | SCZ | | \$ 65.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 618 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 619 | Per NPA, each | SC1 | | \$ 3.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 620 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 621 | Additions/Rearrgmts | | | | | | | | | 19.2% | 19.2% | |
| 622 | Additions/Deletions to | | | | | | | | | 19.2% | 19.2% | |
| 623 | each NPA or CO | | | | | | | | | 19.2% | 19.2% | |
| 624 | Code Group | | | | \$ 293.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 625 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 626 | Sta Rearrgmt from 1 | | | | | | | | | 19.2% | 19.2% | |
| 627 | screening arrgmt to | | | | | | | | | 19.2% | 19.2% | |
| 628 | another, per sta or grp | | | | | | | | | 19.2% | 19.2% | |
| 629 | Without Sta No. Chg | | | | \$ 273.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 630 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 631 | With Sta. No. Chg. | | | | \$ 273.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 632 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 633 | | | | | | | | | | 19.2% | 19.2% | |
| 634 | Station Messaging | | | | | | | | | 19.2% | 19.2% | |
| 635 | Detail Recording | | | | | | | | | 19.2% | 19.2% | |
| 636 | Common Equipment, | | | | | | | | | 19.2% | 19.2% | |
| 637 | Per location | CMM | | \$ 224.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 638 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 639 | Facility group, each | CMW | | | | | | | | 19.2% | 19.2% | |
| 640 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 641 | SMDR, per message | | | \$ 0.02 | | | | | | 19.2% | 19.2% | Grandfathered |
| 642 | | | | | | | | | | 19.2% | 19.2% | |
| 643 | Line Equipment | | | | | | | | | 19.2% | 19.2% | |
| 644 | Per tie line | CMT | | \$ 5.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 645 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 646 | SEC | | | | \$ 260.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 647 | Per FX line | CMO | | \$ 5.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 648 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 649 | SEC | | | | \$ 260.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 650 | | | | | | | | | | 19.2% | 19.2% | |
| 651 | Sta. Toll Diversion, | | | | | | | | | 19.2% | 19.2% | |
| 652 | per station line or tie line | ETA | | \$ 0.85 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 653 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | |
| 654 | Sta. Toll Restriction, | | | | | | | | | 19.2% | 19.2% | |
| 655 | per station line or tie | | | | | | | | | 19.2% | 19.2% | |
| 656 | line | ETB | | \$ 0.95 | \$ 4.00 | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|------------------------|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 657 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | |
| 658 | TouchTone Calling | | TDN | \$ 0.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 659 | S&E | | | | \$ 7.75 | | | | | 19.2% | 19.2% | |
| 660 | UCD, per station | | EH7 | \$ 0.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 661 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | |
| 662 | UCD optional features | | | | | | | | | 19.2% | 19.2% | |
| 663 | Make Busy Arrgmt. | | | | | | | | | 19.2% | 19.2% | |
| 664 | Per Group | | A9A | \$ 2.60 | \$ 0.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 665 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 666 | Per Station | | A6G | \$ 2.60 | \$ 0.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 667 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 668 | Queueing | | | | | | | | | 19.2% | 19.2% | |
| 669 | Common Equipment | | A8A | \$ 0.95 | \$ 0.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 670 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 671 | Per sta. line arranged | | A82 | \$ 2.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 672 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 673 | Queue Slot, each | | A83RA | \$ 0.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 674 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 675 | Line Additive for | | | | | | | | | 19.2% | 19.2% | |
| 676 | incoming call queue, | | | | | | | | | 19.2% | 19.2% | |
| 677 | each | | A6Z | \$ 40.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 678 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 679 | Sta. Exchange Acc. | | A6W | \$ 22.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 680 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 681 | Sta. Intercom Acc. | | A6Y | \$ 13.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 682 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 683 | Call Wait Indication, | | | | | | | | | 19.2% | 19.2% | |
| 684 | each | | A66CE | \$ 4.80 | \$ 0.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 685 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 686 | Delay Announcement | | A8GCE | \$ 81.10 | \$ 0.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 687 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 688 | Per Announcement | | | | | | | | | 19.2% | 19.2% | |
| 689 | trunk | | A8GAT | \$ 11.05 | \$ 0.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 690 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 691 | Per Station | | A8GST | \$ 2.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 692 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 693 | | | | | | | | | | 19.2% | 19.2% | |
| 694 | Centrex Attd. Pos. | GE 2.10.1 | | | | | | | | 19.2% | 19.2% | |
| 695 | Attd. Acc. line, with | | | | | | | | | 19.2% | 19.2% | |
| 696 | attd. telephone | | EAK | \$ 61.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 697 | S&E | | | | \$ 28.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 698 | 50A Console | GE 2.10.1.A | | | | | | | | 19.2% | 19.2% | |
| 699 | 121 type | | CXK | \$ 126.20 | \$ 1,100.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 700 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 701 | | | | | | | | | | 19.2% | 19.2% | |
| 702 | 131 type | | CXD | \$ 204.85 | \$ 1,250.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 703 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 704 | | | | | | | | | | 19.2% | 19.2% | |
| 705 | 151 type | | CYX | \$ 219.50 | \$ 1,450.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 706 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 707 | Attd. Acc. Line | | | | | | | | | 19.2% | 19.2% | |
| 708 | Cust. Acc. Ln., each | | EAU | \$ 10.60 | \$ 11.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 709 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 710 | CO Equipment, each | | EAR | \$ 65.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 711 | Station Line Busy | | | | \$ 28.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 712 | Indication, ea 25 stas | | CX6 | \$ 21.65 | \$ 121.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 713 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 714 | Trunk Grp Bsy Arrg. | | | | | | | | | 19.2% | 19.2% | |
| 715 | CPE, per trunk grp. | | EAU | \$ 2.15 | \$ 25.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 716 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |

When the tariff and this master conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are Gross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|-------------------------|---|-------|-------------------|--------------------------------|----------------|---------------|----------------|----------------|---------------------------------|----------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non- Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non- Recurring | Comments |
| 717 | CO equip. per trk grp | | EAX | \$ 8.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 718 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 719 | Pos. Busy Feature, | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 720 | per console | | CXJ | \$ 3.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 721 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 722 | Change faceplate | | FPC+X | | \$ 141.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 723 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 724 | | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 725 | 51A Console | GE 2.10.1.B | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 726 | Prim Com. Eq. each | | ED5 | \$ 380.60 | \$ 8,500.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 727 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 728 | Central Office, each | | EDK | \$ 122.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 729 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 730 | Add'l Com Eq., each | | ED6 | \$ 73.55 | \$ 305.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 731 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 732 | Attend. Console, 27A | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 733 | CPE | | ED7 | \$ 116.65 | \$ 342.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 734 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 735 | CO equip. | | EDD | \$ 31.60 | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 736 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 737 | Attend. Console, 47A | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 738 | CPE | | ED4 | \$ 124.70 | \$ 458.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 739 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 740 | CO equip. | | EED | \$ 34.20 | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 741 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 742 | Attd. Acc. Line, each | | EDA | \$ 21.45 | \$ 28.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 743 | S&E | | | | \$ 28.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 744 | Lamp multiple unit | | EDG | \$ 28.90 | \$ 278.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 745 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 746 | Attd. Trk Term. | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 747 | CPE | | EAV | \$ 10.65 | \$ 278.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 748 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 749 | CO equipment | | EDF | \$ 40.70 | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 750 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 751 | Pos bsy feature, per | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 752 | console | | CXJ | \$ 3.70 | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 753 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 754 | Trk Grp. Bsy Anymnt | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 755 | CPE | | EDJ | \$ 26.40 | \$ 281.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 756 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 757 | CO Equipment | | EAX | \$ 8.25 | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 758 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 759 | Change Faceplate | | FPC+X | | \$ 141.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 760 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 761 | | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 762 | 50B Console | GE 2.10.1.C | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 763 | SEC | | | | \$ 1,750.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 764 | Elect Attd. Console | | ECB++ | \$ 356.45 | \$ 610.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 765 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 766 | Elect Attd. Console, | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 767 | with DSS/bsy lp., ea. | | ECG++ | \$ 429.30 | \$ 610.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 768 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 769 | Multi-bln Electr. Tele. | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 770 | Attd. Console, ea | | ECH++ | \$ 215.55 | \$ 540.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 771 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 772 | Console Ln. Ckt. Pk. | | ECP | \$ 14.90 | \$ 23.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 773 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 774 | Direct Sta Selection/ | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 775 | Bsy Lp. Field scan | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 776 | Unit | | | | | | | | | 19.2% | 19.2% | Grandfathered |

When the tariff is not applicable to a service name, etc., 0000 is retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 777 | 1st 50 stations | | ECU | \$ 94.45 | \$ 145.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 778 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 779 | Each add'l 25 stas. | | ECL | \$ 12.05 | \$ 51.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 780 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 781 | Opt. Eq. Cab. for | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 782 | Control/Scan units | | ECJ | \$ 43.00 | \$ 50.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 783 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 784 | Attd. Acc. Ln. | | EAR | \$ 65.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 785 | S&E | | | | \$ 28.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 786 | Trk Grp Bsy Arrgmt | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 787 | CPE, per trk grp | | EAW | \$ 2.15 | \$ 25.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 788 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 789 | C.O., per trk grp | | EAX | \$ 8.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 790 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 791 | Pos. Bsy Feature, per console | | CXJ | \$ 3.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 792 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 793 | Additions/Changes | | | | | | | | | 19.2% | 19.2% | |
| 794 | Equipment Addition | | | | | | | | | 19.2% | 19.2% | |
| 795 | Charge, per occas. | | | | | \$ 830.00 | | | | 19.2% | 19.2% | Grandfathered |
| 796 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 797 | Change faceplate | | FPC+X | | | \$ 141.50 | | | | 19.2% | 19.2% | Grandfathered |
| 798 | S&E | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 800 | | | | | | | | | | 19.2% | 19.2% | |
| 801 | CONFERENCE TELEPHONE SERVICE-LOCAL | GE 3 | | | | | | | | 19.2% | 19.2% | |
| 802 | Set-up charge | GE 3.3(A) | | | \$ 1.60 | | | | | 19.2% | 19.2% | For each Exchange Access arrangement |
| 803 | Charge per minute Initial minute | | | | | | | | | 19.2% | 19.2% | |
| 804 | 0-14 miles | GE 3.3(C) | | | | | \$ 0.04 | | | 19.2% | 19.2% | |
| 805 | 15-28 miles | GE 3.3(C) | | | | | \$ 0.05 | | | 19.2% | 19.2% | |
| 806 | Over 28 miles | GE 3.3(C) | | | | | \$ 0.06 | | | 19.2% | 19.2% | |
| 807 | Charge per minute additional minute | | | | | | | | | 19.2% | 19.2% | |
| 808 | 0-14 miles | GE 3.3(C) | | | | | \$ 0.01 | | | 19.2% | 19.2% | |
| 809 | 15-28 miles | GE 3.3(C) | | | | | \$ 0.02 | | | 19.2% | 19.2% | |
| 810 | Over 28 miles | GE 3.3(C) | | | | | \$ 0.03 | | | 19.2% | 19.2% | |
| 811 | Day rate full rates | GE 3.3(D) | | | | | | | | 19.2% | 19.2% | |
| 812 | Evening rate (M-F&Sun, 5-11PM) 20% discount on day rate | GE 3.3(D) | | | | | | | | 19.2% | 19.2% | |
| 813 | Night/Weekend (M-Sun, 11pm-8am, Sat, Sun 8am-5pm) 35% discount on day rate | GE 3.3(D) | | | | | | | | 19.2% | 19.2% | |
| 814 | | | | | | | | | | | | |
| 815 | Director Assistance Call Completion | | | | | | | | | 13.9% | 13.9% | |
| 816 | Full-Automated DACC | GE 6.15.4.C | | | | | | | | 13.9% | 13.9% | |
| 817 | - Sent-Paid Public or Semi-Public Telephones | | | | | \$ 0.25 | | | | 13.9% | 13.9% | |
| 818 | - Sent-Paid Non-Coin | | | | | \$ 0.30 | | | | 13.9% | 13.9% | |
| | - Telecommunications Company Calling Card | | | | | | | | | 13.9% | 13.9% | Apply sta.-to-sta. Collect Operator Assistance service charge located in LDMS or Local Tariffs. |
| 819 | - Collect | | | | | | | | | 13.9% | 13.9% | Apply sta.-to-sta. Collect Operator Assistance service charge located in LDMS or Local Tariffs. |
| 820 | - Bill to Third Number | | | | | | | | | 13.9% | 13.9% | Apply State-to-sta. Bill to Third Number Operator Assistance service charge located in LDMS or Local Tariffs. |
| 821 | | | | | | | | | | | | |
| 822 | Semi-Automated DACC | GE 6.15.4.C | | | | | | | | 13.9% | 13.9% | |
| | - Sent-Paid | | | | | | | | | 13.9% | 13.9% | Apply sta.-to-sta. Sent-Paid Operator Assistance service charge located in the LDMS or Local Tariffs. |
| 823 | | | | | | | | | | | | |
| | - Telecommunications Company Calling Card | | | | | | | | | 13.9% | 13.9% | Apply sta.-to-sta. Collect Operator Assistance service charge located in LDMS or Local Tariffs. |
| 824 | | | | | | | | | | | | |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|---|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| | - Collect | | | | | | | | | 13.9% | 13.9% | Apply sta.-to-sta. Collect Operator Assistance service charge located in LDMS or Local Tariffs. |
| 825 | - Bill to Third Number | | | | | | | | | 13.9% | 13.9% | Apply State-to-sta. Bill to Third Number Operator Assistance service charge located in LDMS or Local Tariffs. |
| 826 | | | | | | | | | | 13.9% | 13.9% | |
| 827 | Person-to-Person | GE 6.15.4.D | | | | | | | | 13.9% | 13.9% | Grandfathered until 5/2/98--then discontinued completely |
| 828 | - Optional Monthly Rate Plan | | | | | | | | | 13.9% | 13.9% | |
| 829 | | | | | | | | | | 13.9% | 13.9% | |
| 830 | AutoConnect | GE 6 | | | | | | | | 13.9% | 13.9% | |
| 831 | Option A | GE 6.17.3 | DC5RC | \$ 50.00 | | \$ 0.05 | | | | 13.9% | 13.9% | |
| 832 | Option B | GE 6.17.3 | DC5R2 | \$ 10.00 | | \$ 0.30 | | | | 13.9% | 13.9% | |
| 833 | | | | | | | | | | 13.9% | 13.9% | |
| 834 | HOTEL/MOTEL RESERVATION SERVICE AT | GE 10.2.1 | 1BG | | | | | | | 19.2% | 19.2% | See Local Exchange Tariff for Flat Rate Trunk Rates |
| 835 | MUNICIPAL AIRPORT TERMINALS | | 1BJ | | | | | | | 19.2% | 19.2% | |
| 836 | | | | | | | | | | 19.2% | 19.2% | |
| 837 | MESSAGE RATE SERVICE | GE 11.1 | | | | | | | | 19.2% | 19.2% | See Local Exchange Tariff. Plus charges for local messages in excess of the message allowance |
| 838 | | | | | | | | | | 19.2% | 19.2% | |
| 839 | MILEAGE OUTSIDE THE BASE RATE AREA | GE 12.1 | 1LSSA | \$ 2.05 | | | | | | 19.2% | 19.2% | |
| 840 | | | | | | | | | | 19.2% | 19.2% | |
| 841 | MISCELLANEOUS SERVICE OFFERINGS | GE 13 | | | | | | | | 19.2% | 19.2% | |
| 842 | MISCELLANEOUS EQUIPMENT | GE 13 | | | | | | | | 19.2% | 19.2% | A |
| 843 | | | | | | | | | | 19.2% | 19.2% | |
| 844 | ACD | | | | | | | | | 19.2% | 19.2% | |
| 845 | Provided by ESS Plans I & II Service Transfer | GE 13.2.1 B 11.E | | | \$ 250.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 846 | | | | | | | | | | 19.2% | 19.2% | |
| 847 | NRC FOR TYPES A & B CONVERSION FACTORS | GE 13.2.1.B.12.A | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 848 | 24 MONTHS | | | | \$ 0.05 | | | | | 19.2% | 19.2% | Grandfathered |
| 849 | 48 MONTHS | | | | \$ 0.03 | | | | | 19.2% | 19.2% | Grandfathered |
| 850 | 72 MONTHS | | | | \$ 0.02 | | | | | 19.2% | 19.2% | Grandfathered |
| 851 | 96 MONTHS | | | | \$ 0.02 | | | | | 19.2% | 19.2% | Grandfathered |
| 852 | NRC FOR TYPE C CONVERSION FACTORS | GE 13.2.1.B.12.B | | | | | | | | 19.2% | 19.2% | |
| 853 | 36 MONTHS | | | | \$ 0.33 | | | | | 19.2% | 19.2% | Grandfathered |
| 854 | 60 MONTHS | | | | \$ 0.02 | | | | | 19.2% | 19.2% | Grandfathered |
| 855 | 84 MONTHS | | | | \$ 0.02 | | | | | 19.2% | 19.2% | Grandfathered |
| 856 | 120 MONTHS | | | | \$ 0.01 | | | | | 19.2% | 19.2% | Grandfathered |
| 857 | | | | | | | | | | 19.2% | 19.2% | |
| 858 | TYPE A ACD-ESS COMM. EQUIP. | GE 13.2.1.D.1 | A8A | \$ 13.70 | \$ 586.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 859 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 860 | | | | | | | | | | 19.2% | 19.2% | |
| 861 | TYPE A STATION LINE | GE 13.2.1.D.1 | A69 | \$ 33.35 | \$ 11.80 | | | | | 19.2% | 19.2% | Grandfathered |
| 862 | S&E | | | | \$ 28.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 863 | | | | | | | | | | 19.2% | 19.2% | |
| 864 | TYPE A MAKE BUSY ARRANGE PER STATION | GE 13.2.1.D.1 | A6G | \$ 2.00 | \$ 44.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 865 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 866 | | | | | | | | | | 19.2% | 19.2% | |
| 867 | TYPE A MAKE BUSY ARRANGE. PER GROUP OF | GE 13.2.1.D.1 | A9A | \$ 2.00 | \$ 44.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 868 | STATIONS | | | | | | | | | 19.2% | 19.2% | |
| 869 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 870 | | | | | | | | | | 19.2% | 19.2% | |
| 871 | CALLS WAITING INDICATION, CO EQUIP. TYPE A&B | GE 13.2.1.D.1 | A66CE | \$ 3.75 | \$ 118.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 872 | PERUNIQUE TIMING STATE INDICATED IN SPLIT, EACH | | | | | | | | | 19.2% | 19.2% | |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
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| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|---|---|-------|-------------------|------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 873 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 874 | | | | | | | | | | 19.2% | 19.2% | |
| 875 | TYPE B PREMISES COMMON EQUIP. | GE 13.2.1 D.1 | A&JCE | SEE 13.2.1, D3 | SEE 13.2.1, D3 | | | | | 19.2% | 19.2% | |
| 876 | | | | | | | | | | 19.2% | 19.2% | |
| 877 | TYPE A & B DELAY ANNOUNCE. PER | GE 13.2.1 D.1 | A&GCE | \$ 48.25 | \$ 99.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 878 | ANNOUNCE. --S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 879 | | | | | | | | | | 19.2% | 19.2% | |
| 880 | TYPE A & B DELAY ANNOUNCE PER | GE 13.2.1 D.1 | A&GAT | \$ 9.70 | \$ 100.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 881 | ANNOUNCE ACCESS TRUNK, EACH | | | | | | | | | 19.2% | 19.2% | |
| 882 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 883 | | | | | | | | | | 19.2% | 19.2% | |
| 884 | TYPE A DELAY ANNOUNCE PER STATION, EACH | GE 13.2.1 D.1 | A&GST | \$ 0.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 885 | SERVICE EQUIP. | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 886 | | | | | | | | | | 19.2% | 19.2% | |
| 887 | TYPE B DELAY ANNOUNCE. PER ACD-ESS | GE 13.2.1 D.1 | A>T | \$ 1.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 888 | TERMINAL, EACH | | | | | | | | | 19.2% | 19.2% | |
| 889 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 890 | | | | | | | | | | 19.2% | 19.2% | |
| 891 | NETWORK ACCESS REGISTER TYPE A & B | GE 13.2.1 D.1 | | PBX TRUNK | | | | | | 19.2% | 19.2% | Grandfathered |
| 892 | | | | RATE | | | | | | 19.2% | 19.2% | |
| 893 | | | | | | | | | | 19.2% | 19.2% | |
| 894 | TYPE A & B FOREIGN EXCHANGE | | | | | | | | | 19.2% | 19.2% | |
| 895 | & FOR CO SVC TERM | GE 13.2.1 D.1 | A&EFX | \$ 49.40 | \$ 123.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 896 | ACD-ESS QUEUING EQUIP. EACH | | | | | | | | | 19.2% | 19.2% | |
| 897 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 898 | | | | | | | | | | 19.2% | 19.2% | |
| 899 | TYPE A & B TIE LINE OR PRIVATE SWITCHED | GE 13.2.1 D.1 | A&ETL | \$ 48.85 | \$ 123.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 900 | SERVICE-(CCSA)- ACCESS LINE TERMINATION | | | | | | | | | 19.2% | 19.2% | |
| 901 | ON ACD-ESS, QUEUING EQUIP., EACH | | | | | | | | | 19.2% | 19.2% | |
| 902 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 903 | | | | | | | | | | 19.2% | 19.2% | |
| 904 | TYPE A & B TIE LINE OR PRIVATE SWITCHED | GE 13.2.1 D.1 | A3L | \$ 56.30 | \$ 123.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 905 | SERVICE-(CCSA)- ACCESS LINE TERMINATION | | | | | | | | | 19.2% | 19.2% | |
| 906 | ON ACD-ESS, NON-QUEUING EQUIP., EACH | | | | | | | | | 19.2% | 19.2% | |
| 907 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 908 | | | | | | | | | | 19.2% | 19.2% | |
| 909 | TYPE B - ACD-ESS COMMON EQUIP / SYSTEM | GE 13.2.1 D.1 | A3D | \$ 1,350.60 | \$ 9,200.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 910 | CENTRAL OFF. COMPONENTS | | | | | | | | | 19.2% | 19.2% | |
| 911 | | | | | | | | | | 19.2% | 19.2% | |
| 912 | PREMISES COMPONENTS | GE 13.2.1 D.1 | A3P | SEE 13.2.1, D3 | SEE 13.2.1, D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 913 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 914 | | | | | | | | | | 19.2% | 19.2% | |
| 915 | TYPE B PER 120 CONSOLES OR FRACTION THEREOF | GE 13.2.1 D.1 | A3Z | \$ 167.65 | \$ 351.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 916 | SERVICE EQUIP. | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 917 | | | | | | | | | | 19.2% | 19.2% | |
| 918 | TYPE B PER 72 CONSOLES OR FRACTION THEREOF | GE 13.2.1 D.1 | A&B | SEE 13.2.1, D3 | SEE 13.2.1, D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 919 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 920 | | | | | | | | | | 19.2% | 19.2% | |
| 921 | TYPE B PER SPLIT ARRANGED FOR QUEUING | GE 13.2.1 D.1 | A3S | \$ 7.60 | \$ 438.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 922 | FIRST ON REQUEST ORDER | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 923 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 924 | | | | | | | | | | 19.2% | 19.2% | |
| 925 | EACH ADD. ON SAME ORDER | GE 13.2.1 D.1 | A3S | \$ 7.60 | \$ 341.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 926 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 927 | | | | | | | | | | 19.2% | 19.2% | |
| 928 | TYPE A & B QUEUE SLOT, EACH | GE 13.2.1 D.1 | A&3RA | \$ 1.60 | \$ 10.10 | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|-----|---|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 929 | S&E | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 930 | | | | | | | | | | 19.2% | 19.2% | |
| 931 | ATTENDANT POSITIONS TYPE B - PER AGENT | GE 13.2.1 D.1 | A8C | SEE 13.2.1.D3 | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 932 | OR SUPERVISORY MULTIBUTTON CONSOLE, EACH | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 933 | S&E | | | | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 934 | | | | | | | | | | 19.2% | 19.2% | |
| 935 | PER SUPERVISOR SINGLE- LINE SET EACH | GE 13.2.1 D.1 | A9B | | | | | | | 19.2% | 19.2% | |
| 936 | | | | | | | | | | 19.2% | 19.2% | |
| 937 | ROTARY DIAL | GE 13.2.1 D.1 | A9B | \$ 1.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 938 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 939 | | | | | | | | | | 19.2% | 19.2% | |
| 940 | TOUCH - TONE | | A9B | \$ 2.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 941 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 942 | | | | | | | | | | 19.2% | 19.2% | |
| 943 | | | | | | | | | | 19.2% | 19.2% | |
| 944 | ACD- ESS TERMINAL EACH TYPE B, EACH | GE 13.2.1 D.1 | A3E | \$ 26.30 | \$ 25.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 945 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 946 | | | | | | | | | | 19.2% | 19.2% | |
| 947 | TYPE B AGENT ASSIST TERMINAL | GE 13.2.1 D.1 | A3G | \$ 5.60 | \$ 158.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 948 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 949 | | | | | | | | | | 19.2% | 19.2% | |
| 950 | AGENT CALL TERMINAL, EACH | GE 13.2.1 D.1 | A3J | \$ 5.35 | \$ 158.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 951 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 952 | | | | | | | | | | 19.2% | 19.2% | |
| 953 | NIGHT TRANSFER PER SPLIT EQUIPPED | GE 13.2.1 D.1 | A3T | \$ 1.85 | \$ 37.60 | | | | | 19.2% | 19.2% | Grandfathered |
| 954 | TYPE B | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 955 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | |
| 956 | | | | | | | | | | 19.2% | 19.2% | |
| 957 | CALL ORIGIN ANNOUNCEMENTS TYPE B PER ANNOUNCEMENT | GE 13.2.1 D.1 | A8FTG | \$ 48.25 | \$ 89.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 958 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 959 | | | | | | | | | | 19.2% | 19.2% | |
| 960 | TYPE B ADD EQUIP. FOR FOREIGN EXCH. OR FOREIGN SERVING OFFICE LINES TO REACH CALL ORIGIN ANNOUNCEMENTS, EACH LINE | GE 13.2.1 D.1 | A8FTE | \$ 2.55 | \$ 69.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 961 | | | | | | | | | | 19.2% | 19.2% | |
| 962 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 963 | | | | | | | | | | 19.2% | 19.2% | |
| 964 | TYPE B PER ACD-ESS TERMINAL | GE 13.2.1 D.1 | A8FTR | \$ 1.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 965 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 966 | | | | | | | | | | 19.2% | 19.2% | |
| 967 | FLEXIBLE 1ST DELAY ANNOUNCE TYPE B | GE 13.2.1 D.1 | | | | | | | | 19.2% | 19.2% | |
| 968 | | | | | | | | | | 19.2% | 19.2% | |
| 969 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 970 | | | | | | | | | | 19.2% | 19.2% | |
| 971 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 972 | | | | | | | | | | 19.2% | 19.2% | |
| 973 | AGENT EMERGENCY ALERT ARRANGEMENT | GE 13.2.1 D.1 | A8SAM | SEE 13.2.1.D3 | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 974 | WITH SERVICE SUPERVISION | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 975 | TYPE B SERVICE EQUIP. | | | SEE 13.2.1.D3 | | | | | | 19.2% | 19.2% | Grandfathered |
| 976 | | | | | | | | | | 19.2% | 19.2% | |
| 977 | SYSTEM DISPLAY & CONTROL EQUIP. | GE 13.2.1 D.1 | | | | | | | | 19.2% | 19.2% | |
| 978 | TYPE B DISPLAY CONTROL UNIT, CENTRAL | GE 13.2.1 D.1 | A4C | \$ 20.85 | \$ 233.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 979 | OFFICE COMPONENTS | | | | | | | | | 19.2% | 19.2% | |
| 980 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 981 | | | | | | | | | | 19.2% | 19.2% | |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 982 | -TYPE B PREMISE COMPONENTS | GE 13.2.1 D.1 | A8K | SEE 13.2.1.D3 | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 983 | | | | | | | | | | 19.2% | 19.2% | |
| 984 | S&E | | | | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 985 | | | | | | | | | | 19.2% | 19.2% | |
| 986 | -TYPE B OPTIONAL PRINTER | GE 13.2.1 D.1 | A8P | SEE 13.2.1.D3 | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 987 | ASSOCIATED W/DISPLAY & CONTROL UNIT | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 988 | S&E | | | | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 989 | | | | | | | | | | 19.2% | 19.2% | |
| 990 | -TYPE B AGENT TO SPLIT PATTERNS | GE 13.2.1 D.1 | A9GAS | \$ 5.40 | \$ 233.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 991 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 992 | | | | | | | | | | 19.2% | 19.2% | |
| 993 | -TYPE B AGENT TO REPORTING GROUP PATTERNS, EACH | GE 13.2.1 D.1 | A9GAR | \$ 5.40 | \$ 208.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 994 | | | | | | | | | | | | |
| 995 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | |
| 996 | | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 997 | DYNAMIC TRAFFIC DISPLAY | | | | | | | | | 19.2% | 19.2% | |
| 998 | -TYPE B COMMON EQUIP, UP TO 20 DISPLAY UNITS | GE 13.2.1 D.1 | A8LCE | \$ 19.10 | \$ 1,100.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 999 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1000 | -TYPE B - PER SPLIT | GE 13.2.1 D.1 | A8LSP | \$ 9.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1001 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1002 | -TYPE B - DYNAMIC TRAFFIC DISPLAY - 1 SPLIT | | A8M | SEE 13.2.1.D3 | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 1003 | S&E | | | | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 1004 | -TYPE B-DISPLAY CONTROLLER, 1 PER 20 UNITS | GE 13.2.1.D.1 | A8LUC | SEE 13.2.1.D3 | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 1005 | S&E | | | | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 1006 | -TYPE B-COMMON EQUIP, 1 PER 30 DD UNITS | GE 13.2.1 D.1 | A8LMF | \$ 56.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1007 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1008 | | | | | | | | | | 19.2% | 19.2% | |
| 1009 | AGENT STATUS DISPLAY CONSOLE - TYPE B, EACH | GE 13.2.1.D.1 | A9C | SEE 13.2.1.D3 | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 1010 | S&E | | | | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 1011 | KEY CONTROL & ALARM CONSOLE | GE 13.2.1.D.1 | | | | | | | | 19.2% | 19.2% | |
| 1012 | -UP TO 10 KEYS EQUIPPED FOR ALARM TYPE B | GE 13.2.1.D.1 | A8Q | SEE 13.2.1.D3 | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 1013 | S&E | | | | SEE 13.2.1.D3 | | | | | 19.2% | 19.2% | Grandfathered |
| 1014 | KEYS FOR ACTIVE /DEACTIV. OF CONTROL FUNCTION, EACH KEY TYPE B | GE 13.2.1.D.1 | A4K | \$ 1.75 | \$ 84.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 1015 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1016 | TELETYPEWRITER - MIS | | | | | | | | | 19.2% | 19.2% | |
| 1017 | COMMON EQUIP, TYPE B, 1 PER ACD-ESS | GE 13.2.1.D.1 | A8T | \$ 151.35 | \$ 572.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1018 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1019 | SPLIT COUNTS COMMON EQUIP 1 FOR @ 5 SPLITS | GE 13.2.1.D.1 | | | | | | | | 19.2% | 19.2% | |
| 1020 | HALF HOURLY & DAILY COUNTS TYPE B | GE 13.2.1.D.1 | A8SHH | \$ 124.95 | \$ 50.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1021 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1022 | HOURLY & DAILY COUNTS TYPE B | GE 13.2.1.D.1 | A8SHC | \$ 62.45 | \$ 50.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1023 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1024 | COUNTS PER SPLIT, UP TO 19, TYPE B | GE 13.2.1.D.1 | A8SSC | \$ 13.70 | \$ 302.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1025 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1026 | REPORT GROUP COUNTS | | | | | | | | | 19.2% | 19.2% | |
| 1027 | - REPORT GROUPS, EACH TYPE B | GE 13.2.1.D.1 | A8VCE | \$ 4.40 | \$ 269.00 | | | | | 19.2% | 19.2% | Grandfathered |

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| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|-------------------------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1028 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1029 | | | | | | | | | | 19.2% | 19.2% | |
| 1030 | COMMON EQUIP, 1 FOR @5 REPORT GRPS | | | | | | | | | 19.2% | 19.2% | |
| 1031 | HALF HOURLY & DAILY COUNTS TYPE B | GE 13.2.1.D.1 | A8VHH | \$ 79.05 | \$ 50.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1032 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1033 | HOURLY & DAILY COUNTS TYPE B | GE 13.2.1.D.1 | A8VHC | \$ 39.55 | \$ 50.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1034 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1035 | COUNTS PER REPORT GROUP, UP TO 9 1/2 HOURLY, | | | | | | | | | 19.2% | 19.2% | |
| 1036 | HOURLY OR DAILY TYPE B | GE 13.2.1.D.1 | A8VRC | \$ 6.45 | \$ 302.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1037 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1038 | | | | | | | | | | 19.2% | 19.2% | |
| 1039 | TRUNK GROUP COUNTS | | | | | | | | | 19.2% | 19.2% | |
| 1040 | COMMON EQUIP, 1 FOR @5 GROUP | | | | | | | | | 19.2% | 19.2% | |
| 1041 | 1/2 HOURLY/DAILY COUNTS TYPE B | GE 13.2.1.D.1 | A8WHH | \$ 26.30 | \$ 50.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1042 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1043 | HOURLY & DAILY COUNTS TYPE B | GE 13.2.1.D.1 | A8WHC | \$ 13.20 | \$ 50.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1044 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1045 | COUNTS PER GROUP UP TO 6 TYPE B | GE 13.2.1.D.1 | A8WTC | \$ 4.30 | \$ 224.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1046 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1047 | NON-USAGE TRUNK REPORTS, COMM. EQUIP, TYPE B | GE 13.2.1.D.1 | A8XCE | \$ 5.10 | \$ 176.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1048 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1049 | NON-USAGE TRUNK REPORTS, PER TRUNK TYPE B | GE 13.2.1.D.1 | A8XTE | \$ 0.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1050 | S&E | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1051 | EQUIP FOR SERV. SUPERVISING OF AGENT CONSOLE | | | | | | | | | 19.2% | 19.2% | |
| 1052 | POSITION CIRCUITS AGENT ASSIST. &/OR AGENT | | | | | | | | | 19.2% | 19.2% | |
| 1053 | AGENT CALL TERMINAL TYPE B | GE 13.2.1.D.1 | A8HAT | \$ 6.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1054 | S&E | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1055 | COMMON EQUIP/1 FOR 72 CONSOLES TYPE B | GE 13.2.1.D.1 | A8HCE | SEE 13.2.1.D.3 | SEE 13.2.1.D.3 | | | | | 19.2% | 19.2% | Grandfathered |
| 1056 | S&E | | | | SEE 13.2.1.D.3 | | | | | 19.2% | 19.2% | Grandfathered |
| 1057 | AUX. EQUIP/1 FOR 24 CONSOLES TYPE B | GE 13.2.1.D.1 | A8HAE | SEE 13.2.1.D.3 | SEE 13.2.1.D.3 | | | | | 19.2% | 19.2% | Grandfathered |
| 1058 | SERVICE/EQUIP | | | | SEE 13.2.1.D.3 | | | | | 19.2% | 19.2% | Grandfathered |
| 1059 | SERV. SUPER TRUNK ACCESS MAX 6 FOR 72 | | | | | | | | | 19.2% | 19.2% | |
| 1060 | TYPE B | GE 13.2.1.D.1 | A8HMT | \$ 12.40 | \$ 595.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1061 | SERVICE/EQUIP | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1062 | OPTIONAL EMERGENCY RESERVE POWER TYPE B | GE 13.2.1.D.1 | | | | | | | | 19.2% | 19.2% | RATES PROVIDED BY SPECIAL SVC |
| 1063 | AGENT INFORMATION/ANNOUNCE ACCESS TYPE A & B | GE 13.2.1.D.1 | | | | | | | | 19.2% | 19.2% | ARRANGE REQUEST. |
| 1064 | ALTERNATE TRAFFIC ROUTING | | | | | | | | | 19.2% | 19.2% | |
| 1065 | COMMON EQUIP, CENT. OFF. TYPE B, PER SYSTEM | GE 13.2.1.D.1 | A4RCE | \$ 0.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1066 | SERVICE/EQUIP | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1067 | PER SPLIT, TYPE B | GE 13.2.1.D.1 | A4RSE | \$ 8.25 | \$ 101.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1068 | SERVICE/EQUIP | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1069 | NRC FOR EQUIP OR FEATURE ADDITION TYPES A&B | | | | | | | | | 19.2% | 19.2% | |
| 1070 | MAJOR ADDITION | GE 13.2.1.D.1 | | | \$ 300.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1071 | MINOR ADDITION | GE 13.2.1.D.1 | | | \$ 75.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1072 | ACD-ESS | GE 13 | | | | | | | | 19.2% | 19.2% | |
| 1073 | | | | | | | | | | 19.2% | 19.2% | |
| 1074 | Type C Service: | GE 13.2.1.D.2 | | | | | | | | 19.2% | 19.2% | |
| 1075 | CO System Components: | GE 13.2.1.D.2 a | | | | | | | | 19.2% | 19.2% | |
| 1076 | Common Equipment | GE 13.2.1.D.2 a | A2B | \$ 1,448.60 | \$ 10,600.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1077 | Attendant Line Frame | GE 13.2.1.D.2 a | A3Z | \$ 138.50 | \$ 740.00 | | | | | 19.2% | 19.2% | Grandfathered |

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For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1078 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1079 | ACD-ESS Terminal, each | GE 13.2.1.D.2.a | A2T | \$ 18.60 | \$ 9.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1080 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1081 | Queueing Service/per split: | GE 13.2.1.D.2.a | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 1082 | 1st Requested Order | | A3S | \$ 6.25 | \$ 268.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1083 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1084 | Each Add. on Same Order | | A3S | \$ 6.25 | \$ 68.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 1085 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1086 | Queue Slot, each | GE 13.2.1.D.2.a | A83RA | \$ 0.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1087 | Svc & Equipment | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 1088 | Network Access Register, each | GE 13.2.1.D.2.a | | PBX Trunk Rate | | | | | | 19.2% | 19.2% | Grandfathered |
| 1089 | Foreign Ex. & Serving Office Termination queueing equip. | GE 13.2.1.D.2.a | A8EFX | \$ 45.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1090 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1091 | Tie Line/CCSA Access Line Termination queueing equip. | GE 13.2.1.D.2.a | A8ETL | \$ 45.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1092 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1093 | Tie Line/CCSA Access Line Term. not queueing equip. | GE 13.2.1.D.2.a | A3L | \$ 37.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1094 | Svc. & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1095 | Data Link | GE 13.2.1.D.2.a | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 1096 | Per 100 consoles | | A2C | \$ 110.25 | \$ 260.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1097 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1098 | AEMIS Interface | | A2E | \$ 110.25 | \$ 260.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1099 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1100 | | | | | | | | | | 19.2% | 19.2% | |
| 1101 | Premises System Components: | GE13.2.1.D.2.b | | | | | | | | 19.2% | 19.2% | |
| 1102 | Cabinet A Assembly | GE 13.2.1.D.2.b | | | | | | | | 19.2% | 19.2% | |
| 1103 | 1st Cabinet A | | A21 | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1104 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1105 | Each additional Cabinet A | | A22 | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1106 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1107 | Cabinet B Assembly | GE 13.2.1.D.2.b | A2F | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1108 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1109 | Add. Line Circuit Carriers | GE 13.2.1.D.2.b | A2L | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1110 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1111 | | | | | | | | | | 19.2% | 19.2% | |
| 1112 | Consoles: | GE 13.2.1.D.2.b | | | | | | | | 19.2% | 19.2% | |
| 1113 | 10-button | | | | | | | | | 19.2% | 19.2% | |
| 1114 | Agent, each | | A2G | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1115 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1116 | Supervisor, each | | A2M | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1117 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1118 | 20-button | | | | | | | | | 19.2% | 19.2% | Grandfathered |

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| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1119 | Agent, each | | A2H | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1120 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1121 | Supervisor, each | | A2N | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1122 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1123 | With Fixed Lamp Field | | | | | | | | | 19.2% | 19.2% | |
| 1124 | Agent, each | | A2J | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1125 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1126 | Supervisor, each | | A2P | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1127 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1128 | With Alphanumeric Field | | | | | | | | | 19.2% | 19.2% | |
| 1129 | Agent, each | | A2K | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1130 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1131 | Supervisor, each | | A2V | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1132 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1133 | | | | | | | | | | | | |
| 1134 | Supervisor single-line set, each | | A9B++ | \$ 2.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1135 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1136 | | | | | | | | | | | | |
| 1137 | Basic Common Equip., 1-200 consoles & 14 Cathode Ray Tubes | GE 13.2.1.D.2.b | A5CCE | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1138 | | | | | | | | | | 19.2% | 19.2% | |
| 1139 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1140 | Add. Equip. for systems w/200+ consoles | GE 13.2.1.D.2.b | A5CAC | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1141 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1142 | | | | | | | | | | 19.2% | 19.2% | |
| 1143 | CRTs: | GE 13.2.1.D.2.b | | | | | | | | 19.2% | 19.2% | |
| 1144 | Black & White | | A5H | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1145 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1146 | Color | | A5J | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1147 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1148 | Equip. to Remote CRT* in same bldg, beyond 50ft. from AEMIS Control Equip., each 100 ft. | | A5FR5 | \$ 2.60 | \$ 116.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1149 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1150 | Equip. to Remote CRT* in different bldg. and/or beyond 1,000ft from AEMIS Control Equip., each | | A5FRT | \$ 1.95 | \$ 172.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1151 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1152 | | | | | | | | | | 19.2% | 19.2% | |
| 1153 | Incoming Call Identification: | GE 13.2.1.D.2.c | | | | | | | | 19.2% | 19.2% | |
| 1154 | Audible Option: | GE 13.2.1.D.2.c | | | | | | | | 19.2% | 19.2% | |
| 1155 | Per announcement | | A8FTG | \$ 52.15 | \$ 81.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 1156 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1157 | Equip. for Foreign Ex., Foreign Serving Office or Tie Line | | A8FTE | \$ 4.20 | \$ 57.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1158 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1159 | Per ACD-ESS Terminal | | A8FTR | \$ 0.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1160 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1161 | Visual Option: | GE 13.2.1.D.2.c | | | | | | | | 19.2% | 19.2% | |

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| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|---|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1162 | Per System | | A5VSY | \$ 2.45 | \$ 274.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1163 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1164 | Per Visual Console | | A5VCN | \$ 1.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1165 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1166 | | | | | | | | | | 19.2% | 19.2% | |
| 1167 | Delay Announcements: | GE 13.2.1.D.2.d | | | | | | | | 19.2% | 19.2% | |
| 1168 | Standard Recorded Frame: | GE 13.2.1.D.2.d | | | | | | | | 19.2% | 19.2% | |
| 1169 | Per 11 second announce. | | A8GCE | \$ 52.15 | \$ 55.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 1170 | Svc & Equipment | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 1171 | Per trunk to access announce | | A8GAT | \$ 9.15 | \$ 56.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1172 | Svc & Equipment | | | | \$ 6.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 1173 | Per ACD-ESS Terminal | | A8GTT | \$ 1.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1174 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1175 | Load Dependent 1st Delay: | | | | | | | | | 19.2% | 19.2% | |
| 1176 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1177 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1178 | Common System Recorded Frame: | GE 13.2.1.D.2.d | | | | | | | | 19.2% | 19.2% | |
| 1179 | Common Equipment | | A4GCE | \$ 204.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1180 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1181 | Per 16 second announce. | | A4G16 | \$ 155.60 | \$ 41.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1182 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1183 | Per 32 second announce. | | A4G32 | \$ 190.10 | \$ 41.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1184 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1185 | Per 48 second announce. | | A4G48 | \$ 224.70 | \$ 41.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1186 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1187 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1188 | Per ACD-ESS Terminal | | A8GTT | \$ 1.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1189 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1190 | Remote recording capability | | A4F | \$ 24.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1191 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1192 | Load Dependent 1st Delay: | | | | | | | | | 19.2% | 19.2% | |
| 1193 | Per 16 second announce. | | A4H16 | \$ 155.60 | \$ 41.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1194 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1195 | Per 32 second announce. | | A4H32 | \$ 190.10 | \$ 41.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1196 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1197 | Per 48 second announce. | | A4H48 | \$ 224.70 | \$ 41.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1198 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1199 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1200 | | | | | | | | | | 19.2% | 19.2% | |
| 1201 | Emergency Alert Arrangement: | GE 13.2.1.D.2.e | | | | | | | | 19.2% | 19.2% | |
| 1202 | Per 25 Alert-equipped consoles equipped (1st alert) | | A85AA | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1203 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1204 | Per 25 Alert only or Service Supervising Consoles | | A85AS | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1205 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1206 | | | | | | | | | | 19.2% | 19.2% | |
| 1207 | Agent Assist: | GE 13.2.1.D.2.f | | | | | | | | 19.2% | 19.2% | |
| 1208 | Per Terminal | | A3G | \$ 2.85 | \$ 38.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1209 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1210 | Calling/Called Line ID/Agent Assist Terminal | | A3H | \$ 0.30 | \$ 42.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 1211 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1212 | | | | | | | | | | 19.2% | 19.2% | |
| 1213 | Agent Call: | GE 13.2.1.D.2.g | | | | | | | | 19.2% | 19.2% | |

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| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1214 | Per Terminal | | A3J | \$ 2.80 | \$ 38.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1215 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1216 | Calling/Called Line ID/ pAgent Assist Terminal | | A3W | \$ 0.30 | \$ 42.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 1217 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1218 | | | | | | | | | | 19.2% | 19.2% | |
| 1219 | Service Supervising Agent Console | GE 13.2.1.D.2.h | | | | | | | | 19.2% | 19.2% | |
| 1220 | Per Agent Assist and/or Call Terminal | | A8HAT | \$ 8.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1221 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1222 | Per Service Supervising Trunk | | | | | | | | | 19.2% | 19.2% | |
| 1223 | Central Office Components | | A8HCO | \$ 8.95 | \$ 24.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1224 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1225 | Per 25 Equipped Consoles | | A8HSS | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1226 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1227 | | | | | | | | | | 19.2% | 19.2% | |
| 1228 | Agent Status Display Console: | GE 13.2.1.D.2.i | | | | | | | | 19.2% | 19.2% | |
| 1229 | First 3 Consoles | | A3X | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1230 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1231 | Each Additional Console | | A3Y | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1232 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1233 | | | | | | | | | | 19.2% | 19.2% | |
| 1234 | System Display & Control Feature | GE 13.2.1.D.2.i | | | | | | | | 19.2% | 19.2% | |
| 1235 | Per system | | A9H | \$ 16.05 | \$ 353.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1236 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1237 | Per Agent-to-split Pattern | | A9GAS | \$ 5.40 | \$ 78.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1238 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1239 | Key Control & Alarm Console: | | | | | | | | | 19.2% | 19.2% | |
| 1240 | Per Console | | A4N | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1241 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1242 | Per Activate/Deactivate Key | | A4K | \$ 1.90 | \$ 66.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1243 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1244 | | | | | | | | | | 19.2% | 19.2% | |
| 1245 | Alternate Traffic Routing Per Split | GE 13.2.1.D.2.k | A4RSE | \$ 9.10 | \$ 74.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 1246 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1247 | | | | | | | | | | 19.2% | 19.2% | |
| 1248 | Night Transfer Per Split | GE 13.2.1.D.2.l | A3T | \$ 2.00 | \$ 43.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 1249 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1250 | | | | | | | | | | 19.2% | 19.2% | |
| 1251 | Calls Waiting Indication: | GE 13.2.1.D.2.m | | | | | | | | 19.2% | 19.2% | |
| 1252 | Remote Calls Waiting | | | | | | | | | 19.2% | 19.2% | |
| 1253 | Per timing state, per split | | A4PTS | \$ 0.25 | \$ 52.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 1254 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1255 | Common Equip. per 24 states | | A4PCE | SEE 13.2.1, D4 | SEE 13.2.1, D4 | | | | | 19.2% | 19.2% | Grandfathered |
| 1256 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1257 | Console Call Wait, per 100 | | A4X | \$ 13.30 | \$ 51.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1258 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1259 | Assistance Call Wait per group | | A4Y | \$ 10.10 | \$ 94.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1260 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1261 | | | | | | | | | | 19.2% | 19.2% | |
| 1262 | Nonrecurring Charges: | GE 13.2.1.D.2.n | | | | | | | | 19.2% | 19.2% | |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|---|---|------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1263 | Equipment or Feature Addition | GE 13.2.1.D.2.n.1 | | | *200 | | | | | 19.2% | 19.2% | Grandfathered |
| 1264 | | GE | | | | | | | | 19.2% | 19.2% | |
| 1265 | Service Establishment Charge: | 13.2.1.D.2.n.2 | | | | | | | | 19.2% | 19.2% | |
| 1266 | Each System | | | | \$ 38,500.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1267 | AEMIS | | | | \$ 31,650.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1268 | CSRAF | | | | \$ 28,450.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1269 | | | | | | | | | | 19.2% | 19.2% | |
| 1270 | ACD-ESS | | | | | | | | | 19.2% | 19.2% | |
| 1271 | Plans M-II - Type B Service | GE 13.2.1.D.3 | | | | | | | | 19.2% | 19.2% | |
| 1272 | Plan I Rates: | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1273 | Type B Common Equipment | | | | | | | | | 19.2% | 19.2% | |
| 1274 | | | | | | | | | | 19.2% | 19.2% | |
| 1275 | Premises Components/system | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1276 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1277 | Fixed Rate: | | | | \$ 2,300.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1278 | 1 Month | | A3P | \$ 1,470.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1279 | 24 Months | | A3P | \$ 69.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1280 | 48 Months | | A3P | \$ 37.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1281 | 72 Months | | A3P | \$ 27.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1282 | 96 Months | | A3P | \$ 22.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1283 | Variable Rate: | | | | | | | | | 19.2% | 19.2% | |
| 1284 | 1 Month | | A3P | \$ 24.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1285 | 24 Months | | A3P | \$ 24.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1286 | 48 Months | | A3P | \$ 24.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1287 | 72 Months | | A3P | \$ 24.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1288 | 96 Months | | A3P | \$ 24.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1289 | Components per 72 Consoles | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1290 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1291 | Fixed Rate: | | | | \$ 5,900.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1292 | 1 Month | | A8B | \$ 8,695.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1293 | 24 Months | | A8B | \$ 412.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1294 | 48 Months | | A8B | \$ 224.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1295 | 72 Months | | A8B | \$ 162.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1296 | 96 Months | | A8B | \$ 131.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1297 | Variable Rate: | | | | | | | | | 19.2% | 19.2% | |
| 1298 | 1 Month | | A8B | \$ 71.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1299 | 24 Months | | A8B | \$ 71.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1300 | 48 Months | | A8B | \$ 71.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1301 | 72 Months | | A8B | \$ 71.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1302 | 96 Months | | A8B | \$ 71.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1303 | Attendant Position per Agent or Supervisory | | | | | | | | | 19.2% | 19.2% | |
| 1304 | Multibutton Console | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1305 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1306 | Fixed Rate: | | | | \$ 400.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1307 | 1 Month | | A8C | \$ 432.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1308 | 24 Months | | A8C | \$ 25.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1309 | 48 Months | | A8C | \$ 13.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1310 | 72 Months | | A8C | \$ 9.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1311 | 96 Months | | A8C | \$ 7.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1312 | Variable Rate: | | | | | | | | | 19.2% | 19.2% | |
| 1313 | 1 Month | | A8C | \$ 7.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1314 | 24 Months | | A8C | \$ 7.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1315 | 48 Months | | A8C | \$ 7.20 | | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|---|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1316 | 72 Months | | A8C | \$ 7.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1317 | 96 Months | | A8C | \$ 7.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1318 | | | | | | | | | | 19.2% | 19.2% | |
| 1319 | Agency Emergency | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1320 | Alert Arrangement | | | | | | | | | 19.2% | 19.2% | |
| 1321 | 1 per 24 consoles with service supervising | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1322 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1323 | Fixed Rate: | | | | \$ 530.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1324 | 1 Month | | A85AM | \$ 115.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1325 | 24 Months | | A85AM | \$ 5.45 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1326 | 48 Months | | A85AM | \$ 2.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1327 | 72 Months | | A85AM | \$ 2.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1328 | 96 Months | | A85AM | \$ 1.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1329 | Variable Rate: | | | | | | | | | 19.2% | 19.2% | |
| 1330 | 1 Month | | A85AM | \$ 2.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1331 | 24 Months | | A85AM | \$ 2.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1332 | 48 Months | | A85AM | \$ 2.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1333 | 72 Months | | A85AM | \$ 2.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1334 | 96 Months | | A85AM | \$ 2.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1335 | | | | | | | | | | 19.2% | 19.2% | |
| 1336 | Calls Waiting Indication, 1 per 72 consoles | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1337 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1338 | Fixed Rate: | | | | \$ 440.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1339 | 1 Month | | A8JCE | \$ 93.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1340 | 24 Months | | A8JCE | \$ 4.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1341 | 48 Months | | A8JCE | \$ 2.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1342 | 72 Months | | A8JCE | \$ 1.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1343 | 96 Months | | A8JCE | \$ 1.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1344 | Variable Rate: | | | | | | | | | 19.2% | 19.2% | |
| 1345 | 1 Month | | A8JCE | \$ 2.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1346 | 24 Months | | A8JCE | \$ 2.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1347 | 48 Months | | A8JCE | \$ 2.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1348 | 72 Months | | A8JCE | \$ 2.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1349 | 96 Months | | A8JCE | \$ 2.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1350 | | | | | | | | | | 19.2% | 19.2% | |
| 1351 | System Display & Control Equipment: | | | | | | | | | 19.2% | 19.2% | |
| 1352 | Premises Components | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1353 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1354 | Fixed Rate: | | | | \$ 1,100.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1355 | 1 Month | | A8K | \$ 2,100.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1356 | 24 Months | | A8K | \$ 99.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1357 | 48 Months | | A8K | \$ 54.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1358 | 72 Months | | A8K | \$ 38.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1359 | 96 Months | | A8K | \$ 31.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1360 | Variable Rate: | | | | | | | | | 19.2% | 19.2% | |
| 1361 | 1 Month | | A8K | \$ 16.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1362 | 24 Months | | A8K | \$ 16.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1363 | 48 Months | | A8K | \$ 16.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1364 | 72 Months | | A8K | \$ 16.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1365 | 96 Months | | A8K | \$ 16.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1366 | Optional Printer | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1367 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1368 | Fixed Rate: | | | | \$ 270.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1369 | 1 Month | | A8P | \$ 740.00 | | | | | | 19.2% | 19.2% | Grandfathered |

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| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|------------------------------------|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1370 | 24 Months | | A8P | \$ 35.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1371 | 48 Months | | A8P | \$ 19.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1372 | 72 Months | | A8P | \$ 13.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1373 | 96 Months | | A8P | \$ 11.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1374 | Variable Rate: | | | | | | | | | 19.2% | 19.2% | |
| 1375 | 1 Month | | A8P | \$ 17.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1376 | 24 Months | | A8P | \$ 17.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1377 | 48 Months | | A8P | \$ 17.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1378 | 72 Months | | A8P | \$ 17.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1379 | 96 Months | | A8P | \$ 17.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1380 | | | | | | | | | | 19.2% | 19.2% | |
| 1381 | Dynamic Traffic Display: | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1382 | Display Units, 1 split | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1383 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1384 | Fixed Rate: | | | | \$ 520.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1385 | 1 Month | | A8M | \$ 865.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1386 | 24 Months | | A8M | \$ 41.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1387 | 48 Months | | A8M | \$ 22.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1388 | 72 Months | | A8M | \$ 16.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1389 | 96 Months | | A8M | \$ 13.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1390 | Variable Rate: | | | | | | | | | 19.2% | 19.2% | |
| 1391 | 1 Month | | A8M | \$ 9.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1392 | 24 Months | | A8M | \$ 9.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1393 | 48 Months | | A8M | \$ 9.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1394 | 72 Months | | A8M | \$ 9.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1395 | 96 Months | | A8M | \$ 9.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1396 | Display controller, 1 per 20 units | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1397 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1398 | Fixed Rate: | | | | \$ 790.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1399 | 1 Month | | A8LUC | \$ 1,675.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1400 | 24 Months | | A8LUC | \$ 79.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1401 | 48 Months | | A8LUC | \$ 43.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1402 | 72 Months | | A8LUC | \$ 31.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1403 | 96 Months | | A8LUC | \$ 25.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1404 | Variable Rate: | | | | | | | | | 19.2% | 19.2% | |
| 1405 | 1 Month | | A8LUC | \$ 12.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1406 | 24 Months | | A8LUC | \$ 12.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1407 | 48 Months | | A8LUC | \$ 12.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1408 | 72 Months | | A8LUC | \$ 12.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1409 | 96 Months | | A8LUC | \$ 12.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1410 | Agent Status Display Console | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1411 | Fixed Rate: | | | | \$ 800.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1412 | 1 Month | | A9C | \$ 351.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1413 | 24 Months | | A9C | \$ 16.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1414 | 48 Months | | A9C | \$ 9.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1415 | 72 Months | | A9C | \$ 5.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1416 | 96 Months | | A9C | \$ 5.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1417 | Variable Rate: | | | | | | | | | 19.2% | 19.2% | |
| 1418 | 1 Month | | A9C | \$ 18.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1419 | 24 Months | | A9C | \$ 18.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1420 | 48 Months | | A9C | \$ 18.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1421 | 72 Months | | A9C | \$ 18.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1422 | 96 Months | | A9C | \$ 18.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1423 | | | | | | | | | | 19.2% | 19.2% | |

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| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|---|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1424 | Key Control & Alarm Console, up to 10 keys | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1425 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1426 | Fixed Rate: | | | | \$ 560.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1427 | 1 Month | | A8Q | \$ 369.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1428 | 24 Months | | A8Q | \$ 17.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1429 | 48 Months | | A8Q | \$ 9.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1430 | 72 Months | | A8Q | \$ 6.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1431 | 96 Months | | A8Q | \$ 5.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1432 | Variable Rate: | | | | | | | | | 19.2% | 19.2% | |
| 1433 | 1 Month | | A8Q | \$ 6.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1434 | 24 Months | | A8Q | \$ 6.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1435 | 48 Months | | A8Q | \$ 6.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1436 | 72 Months | | A8Q | \$ 6.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1437 | 96 Months | | A8Q | \$ 6.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1438 | | | | | | | | | | 19.2% | 19.2% | |
| 1439 | Equipment for Service Supervising of Agent Console Position Circuits: | GE 13.2.1.D.3.a | | | | | | | | 19.2% | 19.2% | |
| 1440 | Common Equipment, 1 per 72 consoles | GE 13.2.1.D.3.a | | | \$ 480.00 | | | | | 19.2% | 19.2% | |
| 1441 | Fixed Rate: | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 1442 | 1 Month | | A8HCE | \$ 100.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1443 | 24 Months | | A8HCE | \$ 4.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1444 | 48 Months | | A8HCE | \$ 2.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1445 | 72 Months | | A8HCE | \$ 1.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1446 | 96 Months | | A8HCE | \$ 1.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1447 | Variable Rate: | | | | | | | | | 19.2% | 19.2% | |
| 1448 | 1 Month | | A8HCE | \$ 1.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1449 | 24 Months | | A8HCE | \$ 1.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1450 | 48 Months | | A8HCE | \$ 1.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1451 | 72 Months | | A8HCE | \$ 1.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1452 | 96 Months | | A8HCE | \$ 1.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1453 | Auxiliary Equipment, 1 per 24 consoles | GE 13.2.1.D.3.a | | | \$ 420.00 | | | | | 19.2% | 19.2% | |
| 1454 | Fixed Rate: | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 1455 | 1 Month | | A8HAE | \$ 82.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1456 | 24 Months | | A8HAE | \$ 3.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1457 | 48 Months | | A8HAE | \$ 2.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1458 | 72 Months | | A8HAE | \$ 1.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1459 | 96 Months | | A8HAE | \$ 1.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1460 | Variable Rate: | | | | | | | | | 19.2% | 19.2% | |
| 1461 | 1 Month | | A8HAE | \$ 1.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1462 | 24 Months | | A8HAE | \$ 1.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1463 | 48 Months | | A8HAE | \$ 1.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1464 | 72 Months | | A8HAE | \$ 1.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1465 | 96 Months | | A8HAE | \$ 1.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1466 | | | | | | | | | | 19.2% | 19.2% | |
| 1467 | Plan II Rates: | GE 13.2.1.D.3.b | | | | | | | | 19.2% | 19.2% | |
| 1468 | Type B Common Equipment: | | | | | | | | | 19.2% | 19.2% | |
| 1469 | Premises Components/system | GE 13.2.1.D.3.b | A3P | \$ 69.50 | \$ 2,300.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1470 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1471 | Components per 72 consoles | GE 13.2.1.D.3.b | A8B | \$ 316.90 | \$ 5,900.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1472 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1473 | | | | | | | | | | 19.2% | 19.2% | |
| 1474 | Attendant Positions, per agent or supervisory multibutton console | GE 13.2.1.D.3.b | A8C | \$ 22.05 | \$ 400.00 | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1475 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1476 | | | | | | | | | | 19.2% | 19.2% | |
| 1477 | Agent Emergency Alert Arrangement, with service supervising, 1 per 24 consoles | GE 13.2.1.D.3.b | A85AM | \$ 5.25 | \$ 530.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1478 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1479 | | | | | | | | | | 19.2% | 19.2% | |
| 1480 | Calls Waiting Indication, 1 premises common per 72 consoles | GE 13.2.1.D.3.b | A8JCE | \$ 4.65 | \$ 440.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1481 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1482 | | | | | | | | | | 19.2% | 19.2% | |
| 1483 | System Display & Control Equipment: | GE 13.2.1.D.3.b | | | | | | | | 19.2% | 19.2% | |
| 1484 | Premises Components | GE 13.2.1.D.3.b | A8K | \$ 74.85 | \$ 1,100.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1485 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1486 | Optional Printer | GE 13.2.1.D.3.b | A8P | \$ 37.25 | \$ 270.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1487 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1488 | | | | | | | | | | 19.2% | 19.2% | |
| 1489 | Dynamic Traffic Display: | GE 13.2.1.D.3.b | | | | | | | | 19.2% | 19.2% | |
| 1490 | Display Units, 1 split | GE 13.2.1.D.3.b | A8M | \$ 33.55 | \$ 520.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1491 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1492 | Display Controller, 1 per 20 units | GE 13.2.1.D.3.b | A8LUC | \$ 58.55 | \$ 790.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1493 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1494 | | | | | | | | | | 19.2% | 19.2% | |
| 1495 | Agent Status Display Console | GE 13.2.1.D.3.b | A9C | \$ 30.00 | \$ 800.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1496 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1497 | | | | | | | | | | 19.2% | 19.2% | |
| 1498 | Key Control & Alarm Console, up to 10 keys | GE 13.2.1.D.3.b | A8Q | \$ 17.90 | \$ 560.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1499 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1500 | | | | | | | | | | 19.2% | 19.2% | |
| 1501 | Equipment for Service Supervising of Agent Console Position Circuits: | GE 13.2.1.D.3.b | | | | | | | | 19.2% | 19.2% | |
| 1502 | Common Equipment, 1 per 72 consoles | GE 13.2.1.D.3.b | A8HCE | \$ 4.30 | \$ 480.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1503 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1504 | Auxiliary Equipment, 1 per 24 consoles | GE 13.2.1.D.3.b | A8HAE | \$ 3.45 | \$ 420.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1505 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1506 | | | | | | | | | | 19.2% | 19.2% | |
| 1507 | ACD-ESS | | | | | | | | | 19.2% | 19.2% | |
| 1508 | Plans Bill Rates - Type C Service | GE 13.2.1.D.4 | | | | | | | | 19.2% | 19.2% | |
| 1509 | Cabinet A Assembly 50 consoles | GE 13.2.1.D.4 | | | | | | | | 19.2% | 19.2% | |
| 1510 | First Cabinet A | | A21 | | \$ 6,100.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1511 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1512 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1513 | 1 Month | | A21 | \$ 22,299.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1514 | 36 Months | | A21 | \$ 734.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1515 | 60 Months | | A21 | \$ 477.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1516 | 84 Months | | A21 | \$ 369.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1517 | 120 Months | | A21 | \$ 289.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1518 | Monthly Rate, Plan II: | | | | | | | | | 19.2% | 19.2% | |
| 1519 | Variable Monthly Rate, Plan I: | | A21 | \$ 921.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1520 | 1 Month | | A21 | \$ 165.35 | | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|----------------------------------|---|------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1521 | 36 Months | | A21 | \$ 165.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1522 | 60 Months | | A21 | \$ 165.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1523 | 84 Months | | A21 | \$ 165.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1524 | 120 Months | | A21 | \$ 165.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1525 | | | | | | | | | | 19.2% | 19.2% | |
| 1526 | Each Additional Cabinet A: | GE 13.2.1.D.4 | A22 | | \$ 920.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1527 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1528 | Fixed Monthly Rate, Plan I: | | A22 | | | | | | | 19.2% | 19.2% | Grandfathered |
| 1529 | 1 Month | | A22 | \$ 21,329.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1530 | 36 Months | | A22 | \$ 702.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1531 | 60 Months | | A22 | \$ 456.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1532 | 84 Months | | A22 | \$ 353.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1533 | 120 Months | | A22 | \$ 276.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1534 | Monthly Rate, Plan II | | A22 | \$ 849.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1535 | Variable Monthly Rate, Plan I: | | A22 | | | | | | | 19.2% | 19.2% | Grandfathered |
| 1536 | 1 Month | | A22 | \$ 136.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1537 | 36 Months | | A22 | \$ 136.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1538 | 60 Months | | A22 | \$ 136.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1539 | 84 Months | | A22 | \$ 136.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1540 | 120 Months | | A22 | \$ 136.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1541 | | | | | | | | | | 19.2% | 19.2% | |
| 1542 | Cabinet B Assembly 50 consoles | GE 13.2.1.D.4 | | | \$ 1,200.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1543 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1544 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1545 | 1 Month | | A2F | \$ 14,527.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1546 | 36 Months | | A2F | \$ 478.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1547 | 60 Months | | A2F | \$ 311.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1548 | 84 Months | | A2F | \$ 240.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1549 | 120 Months | | A2F | \$ 188.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1550 | Monthly Rate, Plan II | | A2F | \$ 577.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1551 | Variable Monthly Rate, Plan I: | | A2F | | | | | | | 19.2% | 19.2% | |
| 1552 | 1 Month | | A2F | \$ 70.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1553 | 36 Months | | A2F | \$ 70.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1554 | 60 Months | | A2F | \$ 70.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1555 | 84 Months | | A2F | \$ 70.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1556 | 120 Months | | A2F | \$ 70.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1557 | | | | | | | | | | 19.2% | 19.2% | |
| 1558 | Additional Line Circuit Carriers | GE 13.2.1.D.4 | | | \$ 86.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 1559 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1560 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1561 | 1 Month | | A2L | \$ 2,502.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1562 | 36 Months | | A2L | \$ 82.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1563 | 60 Months | | A2L | \$ 53.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1564 | 84 Months | | A2L | \$ 41.45 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1565 | 120 Months | | A2L | \$ 32.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1566 | Monthly Rate, Plan II | | A2L | \$ 97.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1567 | Variable Monthly Rate, Plan I: | | A2L | | | | | | | 19.2% | 19.2% | |
| 1568 | 1 Month | | A2L | \$ 10.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1569 | 36 Months | | A2L | \$ 10.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1570 | 60 Months | | A2L | \$ 10.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1571 | 84 Months | | A2L | \$ 10.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1572 | 120 Months | | A2L | \$ 10.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1573 | | | | | | | | | | 19.2% | 19.2% | |
| 1574 | Consoles: | GE 13.2.1.D.4 | | | | | | | | 19.2% | 19.2% | |
| 1575 | 10-button Agent | GE 13.2.1.D.4 | | | \$ 229.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1576 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1577 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1578 | 1 Month | | A2G | \$ 721.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1579 | 36 Months | | A2G | \$ 24.35 | | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|-----------------------------------|---|------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1580 | 60 Months | | A2G | \$ 15.45 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1581 | 84 Months | | A2G | \$ 11.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1582 | 120 Months | | A2G | \$ 9.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1583 | Monthly Rate, Plan II | | A2G | \$ 34.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1584 | Variable Monthly Rate, Plan I: | | A2G | | | | | | | 19.2% | 19.2% | |
| 1585 | 1 Month | | A2G | \$ 9.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1586 | 36 Months | | A2G | \$ 9.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1587 | 60 Months | | A2G | \$ 9.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1588 | 84 Months | | A2G | \$ 9.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1589 | 120 Months | | A2G | \$ 9.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1590 | | | | | | | | | | 19.2% | 19.2% | |
| 1591 | 10-button Supervisor | GE 13.2.1.D.4 | | | \$ 229.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1592 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1593 | 1 Month | | A2M | \$ 721.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1594 | 36 Months | | A2M | \$ 24.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1595 | 60 Months | | A2M | \$ 15.45 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1596 | 84 Months | | A2M | \$ 11.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1597 | 120 Months | | A2M | \$ 9.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1598 | Monthly Rate, Plan II | | A2M | \$ 34.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1599 | Variable Monthly Rate, Plan I: | | A2M | | | | | | | 19.2% | 19.2% | |
| 1600 | 1 Month | | A2M | \$ 9.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1601 | 36 Months | | A2M | \$ 9.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1602 | 60 Months | | A2M | \$ 9.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1603 | 84 Months | | A2M | \$ 9.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1604 | 120 Months | | A2M | \$ 9.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1605 | | | | | | | | | | 19.2% | 19.2% | |
| 1606 | 20-button Agent | GE 13.2.1.D.4 | | | \$ 229.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1607 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1608 | 1 Month | | A2H | \$ 1,049.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1609 | 36 Months | | A2H | \$ 34.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1610 | 60 Months | | A2H | \$ 22.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1611 | 84 Months | | A2H | \$ 17.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1612 | 120 Months | | A2H | \$ 13.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1613 | Monthly Rate, Plan II | | A2H | \$ 49.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1614 | Variable Monthly Rate, Plan I: | | A2H | | | | | | | 19.2% | 19.2% | |
| 1615 | 1 Month | | A2H | \$ 12.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1616 | 36 Months | | A2H | \$ 12.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1617 | 60 Months | | A2H | \$ 12.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1618 | 84 Months | | A2H | \$ 12.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1619 | 120 Months | | A2H | \$ 12.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1620 | | | | | | | | | | 19.2% | 19.2% | |
| 1621 | 20-button Supervisor | GE 13.2.1.D.4 | | | \$ 229.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1622 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1623 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1624 | 1 Month | | A2N | \$ 1,049.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1625 | 36 Months | | A2N | \$ 34.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1626 | 60 Months | | A2N | \$ 22.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1627 | 84 Months | | A2N | \$ 17.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1628 | 120 Months | | A2N | \$ 13.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1629 | Monthly Rate, Plan II | | A2N | \$ 49.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1630 | Variable Monthly Rate, Plan I: | | A2N | | | | | | | 19.2% | 19.2% | |
| 1631 | 1 Month | | A2N | \$ 12.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1632 | 36 Months | | A2N | \$ 12.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1633 | 60 Months | | A2N | \$ 12.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1634 | 84 Months | | A2N | \$ 12.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1635 | 120 Months | | A2N | \$ 12.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1636 | | | | | | | | | | 19.2% | 19.2% | |
| 1637 | 20-button Fixed Lamp Field, Agent | GE 13.2.1.D.4 | | | \$ 229.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1638 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|--|---|------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1639 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1640 | 1 Month | | A2J | \$ 1,138.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1641 | 36 Months | | A2J | \$ 37.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1642 | 60 Months | | A2J | \$ 24.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1643 | 84 Months | | A2J | \$ 18.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1644 | 120 Months | | A2J | \$ 14.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1645 | Monthly Rate, Plan II | | A2J | \$ 53.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1646 | Variable Monthly Rate, Plan I: | | A2J | | | | | | | 19.2% | 19.2% | |
| 1647 | 1 Month | | A2J | \$ 13.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1648 | 36 Months | | A2J | \$ 13.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1649 | 60 Months | | A2J | \$ 13.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1650 | 84 Months | | A2J | \$ 13.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1651 | 120 Months | | A2J | \$ 13.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1652 | | | | | | | | | | 19.2% | 19.2% | |
| 1653 | 20-button Fixed Lamp Field, Supervisor | GE 13.2.1.D.4 | | | \$ 229.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1654 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1655 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1656 | 1 Month | | A2P | \$ 1,138.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1657 | 36 Months | | A2P | \$ 37.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1658 | 60 Months | | A2P | \$ 24.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1659 | 84 Months | | A2P | \$ 18.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1660 | 120 Months | | A2P | \$ 14.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1661 | Monthly Rate, Plan II | | A2P | \$ 53.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1662 | Variable Monthly Rate, Plan I: | | A2P | | | | | | | 19.2% | 19.2% | |
| 1663 | 1 Month | | A2P | \$ 13.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1664 | 36 Months | | A2P | \$ 13.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1665 | 60 Months | | A2P | \$ 13.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1666 | 84 Months | | A2P | \$ 13.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1667 | 120 Months | | A2P | \$ 13.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1668 | | | | | | | | | | 19.2% | 19.2% | |
| 1669 | 20-button Alphanumeric Field, Agent | GE 13.2.1.D.4 | | | \$ 229.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1670 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1671 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1672 | 1 Month | | A2K | \$ 1,858.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1673 | 36 Months | | A2K | \$ 61.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1674 | 60 Months | | A2K | \$ 39.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1675 | 84 Months | | A2K | \$ 30.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1676 | 120 Months | | A2K | \$ 24.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1677 | Monthly Rate, Plan II | | A2K | \$ 88.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1678 | Variable Monthly Rate, Plan I: | | A2K | | | | | | | 19.2% | 19.2% | |
| 1679 | 1 Month | | A2K | \$ 23.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1680 | 36 Months | | A2K | \$ 23.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1681 | 60 Months | | A2K | \$ 23.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1682 | 84 Months | | A2K | \$ 23.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1683 | 120 Months | | A2K | \$ 23.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1684 | | | | | | | | | | 19.2% | 19.2% | |
| 1685 | 20-button Alphanumeric Field, Supervisor | GE 13.2.1.D.4 | | | \$ 229.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1686 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1687 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1688 | 1 Month | | A2V | \$ 1,858.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1689 | 36 Months | | A2V | \$ 61.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1690 | 60 Months | | A2V | \$ 39.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1691 | 84 Months | | A2V | \$ 30.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1692 | 120 Months | | A2V | \$ 24.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1693 | Monthly Rate, Plan II | | A2V | \$ 88.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1694 | Variable Monthly Rate, Plan I: | | A2V | | | | | | | 19.2% | 19.2% | |
| 1695 | 1 Month | | A2V | \$ 23.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1696 | 36 Months | | A2V | \$ 23.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1697 | 60 Months | | A2V | \$ 23.10 | | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|---|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| | | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 2 | SWBT Service Name | | | | | | | | | | | |
| 1698 | 84 Months | | A2V | \$ 23.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1699 | 120 Months | | A2V | \$ 23.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1700 | | | | | | | | | | 19.2% | 19.2% | |
| 1701 | Basic Common Equipment, 1st 200 consoles & 14 CRTs: | GE 13.2.1.D.4 | | | \$ 5,300.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1702 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1703 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1704 | 1 Month | | ASCCE | \$ 88,087.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1705 | 36 Months | | ASCCE | \$ 2,859.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1706 | 60 Months | | ASCCE | \$ 1,887.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1707 | 84 Months | | ASCCE | \$ 1,458.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1708 | 120 Months | | ASCCE | \$ 1,143.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1709 | Monthly Rate, Plan II | | ASCCE | \$ 4,030.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1710 | Variable Monthly Rate, Plan I: | | ASCCE | | | | | | | 19.2% | 19.2% | |
| 1711 | 1 Month | | ASCCE | \$ 956.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1712 | 36 Months | | ASCCE | \$ 956.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1713 | 60 Months | | ASCCE | \$ 956.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1714 | 84 Months | | ASCCE | \$ 956.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1715 | 120 Months | | ASCCE | \$ 956.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1716 | | | | | | | | | | 19.2% | 19.2% | |
| 1717 | Add. Equipment 200+ consoles | GE 13.2.1.D.4 | | | \$ 90.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 1718 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1719 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1720 | 1 Month | | ASCAC | \$ 18,000.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1721 | 36 Months | | ASCAC | \$ 592.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1722 | 60 Months | | ASCAC | \$ 385.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1723 | 84 Months | | ASCAC | \$ 298.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1724 | 120 Months | | ASCAC | \$ 233.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1725 | Monthly Rate, Plan II | | ASCAC | \$ 863.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1726 | Variable Monthly Rate, Plan I: | | ASCAC | | | | | | | 19.2% | 19.2% | |
| 1727 | 1 Month | | ASCAC | \$ 238.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1728 | 36 Months | | ASCAC | \$ 238.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1729 | 60 Months | | ASCAC | \$ 238.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1730 | 84 Months | | ASCAC | \$ 238.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1731 | 120 Months | | ASCAC | \$ 238.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1732 | | | | | | | | | | 19.2% | 19.2% | |
| 1733 | Disk Equip., up to 350 consoles | GE 13.2.1.D.4 | | | \$ 124.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1734 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1735 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1736 | 1 Month | | ASCAA | \$ 32,504.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1737 | 36 Months | | ASCAA | \$ 1,070.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1738 | 60 Months | | ASCAA | \$ 696.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1739 | 84 Months | | ASCAA | \$ 538.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1740 | 120 Months | | ASCAA | \$ 422.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1741 | Monthly Rate, Plan II | | ASCAA | \$ 1,791.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1742 | Variable Monthly Rate, Plan I: | | ASCAA | | | | | | | 19.2% | 19.2% | |
| 1743 | 1 Month | | ASCAA | \$ 663.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1744 | 36 Months | | ASCAA | \$ 663.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1745 | 60 Months | | ASCAA | \$ 663.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1746 | 84 Months | | ASCAA | \$ 663.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1747 | 120 Months | | ASCAA | \$ 663.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1748 | | | | | | | | | | 19.2% | 19.2% | |
| 1749 | Disk Equip., 350+ consoles | GE 13.2.1.D.4 | | | \$ 45.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1750 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1751 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1752 | 1 Month | | ASCAD | \$ 80,953.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1753 | 36 Months | | ASCAD | \$ 2,665.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1754 | 60 Months | | ASCAD | \$ 1,734.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1755 | 84 Months | | ASCAD | \$ 1,340.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1756 | 120 Months | | ASCAD | \$ 10,511.20 | | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|---|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1757 | Monthly Rate, Plan II | | ASCAD | \$ 3,601.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1758 | Variable Monthly Rate, Plan I: | | ASCAD | | | | | | | 19.2% | 19.2% | |
| 1759 | 1 Month | | ASCAD | \$ 793.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1760 | 36 Months | | ASCAD | \$ 793.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1761 | 60 Months | | ASCAD | \$ 793.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1762 | 84 Months | | ASCAD | \$ 793.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1763 | 120 Months | | ASCAD | \$ 793.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1764 | | | | | | | | | | 19.2% | 19.2% | |
| 1765 | Cabinet C Assembly, per 6 Data Links | GE 13.2.1.D.4 | | | \$ 415.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1766 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1767 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1768 | 1 Month | | A5EAS | \$ 4,478.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1769 | 36 Months | | A5EAS | \$ 147.45 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1770 | 60 Months | | A5EAS | \$ 95.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1771 | 84 Months | | A5EAS | \$ 74.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1772 | 120 Months | | A5EAS | \$ 58.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1773 | Monthly Rate, Plan II | | A5EAS | \$ 180.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1774 | Variable Monthly Rate, Plan I: | | A5EAS | | | | | | | 19.2% | 19.2% | |
| 1775 | 1 Month | | A5EAS | \$ 22.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1776 | 36 Months | | A5EAS | \$ 22.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1777 | 60 Months | | A5EAS | \$ 22.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1778 | 84 Months | | A5EAS | \$ 22.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1779 | 120 Months | | A5EAS | \$ 22.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1780 | | | | | | | | | | 19.2% | 19.2% | |
| 1781 | Data Link Termination per AEMIS Data Link | GE 13.2.1.D.4 | | | \$ 74.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1782 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1783 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1784 | 1 Month | | A5ETE | \$ 804.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1785 | 36 Months | | A5ETE | \$ 26.45 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1786 | 60 Months | | A5ETE | \$ 17.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1787 | 84 Months | | A5ETE | \$ 13.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1788 | 120 Months | | A5ETE | \$ 10.45 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1789 | Monthly Rate, Plan II | | A5ETE | \$ 34.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1790 | Variable Monthly Rate, Plan I: | | A5ETE | | | | | | | 19.2% | 19.2% | |
| 1791 | 1 Month | | A5ETE | \$ 9.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1792 | 36 Months | | A5ETE | \$ 9.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1793 | 60 Months | | A5ETE | \$ 9.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1794 | 84 Months | | A5ETE | \$ 9.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1795 | 120 Months | | A5ETE | \$ 9.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1796 | | | | | | | | | | 19.2% | 19.2% | |
| 1797 | Common Equipment for CRT | GE 13.2.1.D.4 | | | \$ 379.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1798 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1799 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1800 | 1 Month | | A5DCE | \$ 841.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1801 | 36 Months | | A5DCE | \$ 27.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1802 | 60 Months | | A5DCE | \$ 18.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1803 | 84 Months | | A5DCE | \$ 13.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1804 | 120 Months | | A5DCE | \$ 10.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1805 | Monthly Rate, Plan II | | A5DCE | \$ 36.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1806 | Variable Monthly Rate, Plan I: | | A5DCE | | | | | | | 19.2% | 19.2% | |
| 1807 | 1 Month | | A5DCE | \$ 8.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1808 | 36 Months | | A5DCE | \$ 8.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1809 | 60 Months | | A5DCE | \$ 8.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1810 | 84 Months | | A5DCE | \$ 8.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1811 | 120 Months | | A5DCE | \$ 8.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1812 | | | | | | | | | | 19.2% | 19.2% | |
| 1813 | 1st Black & White CRT | GE 13.2.1.D.4 | | | \$ 71.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1814 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1815 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|--------------------------------|--|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cde (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1816 | 1 Month | | ASDBW | \$ 4,726.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1817 | 36 Months | | ASDBW | \$ 155.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1818 | 60 Months | | ASDBW | \$ 101.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1819 | 84 Months | | ASDBW | \$ 78.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1820 | 120 Months | | ASDBW | \$ 61.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1821 | Monthly Rate, Plan II | | ASDBW | \$ 182.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1822 | Variable Monthly Rate, Plan I: | | ASDBW | | | | | | | 19.2% | 19.2% | |
| 1823 | 1 Month | | ASDBW | \$ 18.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1824 | 36 Months | | ASDBW | \$ 18.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1825 | 60 Months | | ASDBW | \$ 18.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1826 | 84 Months | | ASDBW | \$ 18.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1827 | 120 Months | | ASDBW | \$ 18.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1828 | | | | | | | | | | 19.2% | 19.2% | |
| 1829 | 1st Color CRT | GE 13.2.1.D.4 | | | \$ 71.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1830 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1831 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1832 | 1 Month | | ASDCL | \$ 8,399.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1833 | 36 Months | | ASDCL | \$ 276.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1834 | 60 Months | | ASDCL | \$ 179.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1835 | 84 Months | | ASDCL | \$ 139.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1836 | 120 Months | | ASDCL | \$ 109.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1837 | Monthly Rate, Plan II | | ASDCL | \$ 323.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1838 | Variable Monthly Rate, Plan I: | | ASDCL | | | | | | | 19.2% | 19.2% | |
| 1839 | 1 Month | | ASDCL | \$ 31.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1840 | 36 Months | | ASDCL | \$ 31.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1841 | 60 Months | | ASDCL | \$ 31.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1842 | 84 Months | | ASDCL | \$ 31.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1843 | 120 Months | | ASDCL | \$ 31.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1844 | | | | | | | | | | 19.2% | 19.2% | |
| 1845 | Black & White CRTs, each | GE 13.2.1.D.4 | | | \$ 343.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1846 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1847 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1848 | 1 Month | | ASH | \$ 4,772.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1849 | 36 Months | | ASH | \$ 157.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1850 | 60 Months | | ASH | \$ 102.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1851 | 84 Months | | ASH | \$ 79.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1852 | 120 Months | | ASH | \$ 61.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1853 | Monthly Rate, Plan II | | ASH | \$ 230.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1854 | Variable Monthly Rate, Plan I: | | ASH | | | | | | | 19.2% | 19.2% | |
| 1855 | 1 Month | | ASH | \$ 62.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1856 | 36 Months | | ASH | \$ 62.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1857 | 60 Months | | ASH | \$ 62.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1858 | 84 Months | | ASH | \$ 62.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1859 | 120 Months | | ASH | \$ 62.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1860 | | | | | | | | | | 19.2% | 19.2% | |
| 1861 | Color CRT, each | GE 13.2.1.D.4 | | | \$ 343.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1862 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1863 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1864 | 1 Month | | ASJ | \$ 8,767.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1865 | 36 Months | | ASJ | \$ 288.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1866 | 60 Months | | ASJ | \$ 187.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1867 | 84 Months | | ASJ | \$ 145.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1868 | 120 Months | | ASJ | \$ 113.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1869 | Monthly Rate, Plan II | | ASJ | \$ 380.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1870 | Variable Monthly Rate, Plan I: | | ASJ | | | | | | | 19.2% | 19.2% | |
| 1871 | 1 Month | | ASJ | \$ 74.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1872 | 36 Months | | ASJ | \$ 74.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1873 | 60 Months | | ASJ | \$ 74.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1874 | 84 Months | | ASJ | \$ 74.85 | | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, site, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect. Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1875 | 120 Months | | A5J | \$ 74.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1876 | | | | | | | | | | 19.2% | 19.2% | |
| 1877 | Emergency Alert Arrangement: | GE 13.2.1.D.4 | | | | | | | | 19.2% | 19.2% | |
| 1878 | Per 25 Consoles, Alert | GE 13.2.1.D.4 | | | \$ 74.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1879 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1880 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1881 | 1 Month | | A85AA | \$ 483.55 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1882 | 36 Months | | A85AA | \$ 15.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1883 | 60 Months | | A85AA | \$ 10.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1884 | 84 Months | | A85AA | \$ 8.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1885 | 120 Months | | A85AA | \$ 6.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1886 | Monthly Rate, Plan II | | A85AA | \$ 21.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1887 | Variable Monthly Rate, Plan I: | | A85AA | | | | | | | 19.2% | 19.2% | |
| 1888 | 1 Month | | A85AA | \$ 5.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1889 | 36 Months | | A85AA | \$ 5.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1890 | 60 Months | | A85AA | \$ 5.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1891 | 84 Months | | A85AA | \$ 5.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1892 | 120 Months | | A85AA | \$ 5.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1893 | | | | | | | | | | 19.2% | 19.2% | |
| 1894 | Per 25 Consoles, Alert only or Supervising | GE 13.2.1.D.4 | | | \$ 74.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1895 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1896 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1897 | 1 Month | | A85AS | \$ 244.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1898 | 36 Months | | A85AS | \$ 8.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1899 | 60 Months | | A85AS | \$ 5.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1900 | 84 Months | | A85AS | \$ 4.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1901 | 120 Months | | A85AS | \$ 3.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1902 | Monthly Rate, Plan II | | A85AS | \$ 15.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1903 | Variable Monthly Rate, Plan I: | | A85AS | | | | | | | 19.2% | 19.2% | |
| 1904 | 1 Month | | A85AS | \$ 5.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1905 | 36 Months | | A85AS | \$ 5.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1906 | 60 Months | | A85AS | \$ 5.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1907 | 84 Months | | A85AS | \$ 5.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1908 | 120 Months | | A85AS | \$ 5.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1909 | | | | | | | | | | 19.2% | 19.2% | |
| 1910 | Service Supervising of Agent Console | GE 13.2.1.D.4 | | | | | | | | 19.2% | 19.2% | |
| 1911 | Per 25 consoles | GE 13.2.1.D.4 | | | \$ 74.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1912 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1913 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1914 | 1 Month | | A8HSS | \$ 244.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1915 | 36 Months | | A8HSS | \$ 8.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1916 | 60 Months | | A8HSS | \$ 5.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1917 | 84 Months | | A8HSS | \$ 4.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1918 | 120 Months | | A8HSS | \$ 3.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1919 | Monthly Rate, Plan II | | A8HSS | \$ 15.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1920 | Variable Monthly Rate, Plan I: | | A8HSS | | | | | | | 19.2% | 19.2% | |
| 1921 | 1 Month | | A8HSS | \$ 5.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1922 | 36 Months | | A8HSS | \$ 5.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1923 | 60 Months | | A8HSS | \$ 5.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1924 | 84 Months | | A8HSS | \$ 5.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1925 | 120 Months | | A8HSS | \$ 5.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1926 | | | | | | | | | | | | |
| 1927 | Per Service Supervising Trunk | GE 13.2.1.D.4 | | | \$ 74.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1928 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1929 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1930 | 1 Month | | A8HCU | \$ 270.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1931 | 36 Months | | A8HCU | \$ 8.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1932 | 60 Months | | A8HCU | \$ 5.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1933 | 84 Months | | A8HCU | \$ 4.50 | | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|------------------------------------|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1934 | 120 Months | | A8HCU | \$ 3.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1935 | Monthly Rate, Plan II | | A8HCU | \$ 12.45 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1936 | Variable Monthly Rate, Plan I: | | A8HCU | | | | | | | 19.2% | 19.2% | |
| 1937 | 1 Month | | A8HCU | \$ 3.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1938 | 36 Months | | A8HCU | \$ 3.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1939 | 60 Months | | A8HCU | \$ 3.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1940 | 84 Months | | A8HCU | \$ 3.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1941 | 120 Months | | A8HCU | \$ 3.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1942 | | | | | | | | | | 19.2% | 19.2% | |
| 1943 | Agent Status Display Console | GE 13.2.1.D.4 | | | | | | | | 19.2% | 19.2% | |
| 1944 | First 3 Consoles, each | GE 13.2.1.D.4 | | | \$ 300.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1945 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1946 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1947 | 1 Month | | A3X | \$ 906.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1948 | 36 Months | | A3X | \$ 29.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1949 | 60 Months | | A3X | \$ 19.45 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1950 | 84 Months | | A3X | \$ 15.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1951 | 120 Months | | A3X | \$ 11.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1952 | Monthly Rate, Plan II | | A3X | \$ 40.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1953 | Variable Monthly Rate, Plan I: | | A3X | | | | | | | 19.2% | 19.2% | |
| 1954 | 1 Month | | A3X | \$ 6.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1955 | 36 Months | | A3X | \$ 6.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1956 | 60 Months | | A3X | \$ 6.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1957 | 84 Months | | A3X | \$ 6.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1958 | 120 Months | | A3X | \$ 6.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1959 | | | | | | | | | | 19.2% | 19.2% | |
| 1960 | Each Additional Console | GE 13.2.1.D.4 | | | \$ 300.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1961 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1962 | 1 Month | | A3Y | \$ 906.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1963 | 36 Months | | A3Y | \$ 29.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1964 | 60 Months | | A3Y | \$ 19.45 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1965 | 84 Months | | A3Y | \$ 15.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1966 | 120 Months | | A3Y | \$ 11.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1967 | Monthly Rate, Plan II | | A3Y | \$ 40.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1968 | Variable Monthly Rate, Plan I: | | A3Y | | | | | | | 19.2% | 19.2% | |
| 1969 | 1 Month | | A3Y | \$ 6.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1970 | 36 Months | | A3Y | \$ 6.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1971 | 60 Months | | A3Y | \$ 6.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1972 | 84 Months | | A3Y | \$ 6.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1973 | 120 Months | | A3Y | \$ 6.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1974 | | | | | | | | | | 19.2% | 19.2% | |
| 1975 | System Display & Control Features, | | | | | | | | | 19.2% | 19.2% | |
| 1976 | Key Control & Alarm Console | GE 13.2.1.D.4 | A4N | | \$ 392.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1977 | | | | | | | | | | 19.2% | 19.2% | |
| 1978 | | | | | | | | | | 19.2% | 19.2% | |
| 1979 | | | | | | | | | | 19.2% | 19.2% | |
| 1980 | Svc & Equipment | | | | \$ 6.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1981 | | | | | | | | | | 19.2% | 19.2% | |
| 1982 | Fixed Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | Grandfathered |
| 1983 | 1 Month | | | \$ 568.45 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1984 | 36 Months | | | \$ 18.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1985 | 60 Months | | | \$ 12.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1986 | 84 Months | | | \$ 9.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1987 | 120 Months | | | \$ 7.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1988 | Monthly Rate, Plan II | | | \$ 29.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1989 | Variable Monthly Rate, Plan I: | | | | | | | | | 19.2% | 19.2% | |
| 1990 | 1 Month | | | \$ 6.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1991 | 36 Months | | | \$ 6.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1992 | 60 Months | | | \$ 6.95 | | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|---|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 1993 | 84 Months | | | \$ 6.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1994 | 120 Months | | | \$ 6.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 1995 | | | | | | | | | | 19.2% | 19.2% | |
| 1996 | Call Waiting Indication | | | | | | | | | 19.2% | 19.2% | |
| 1997 | Common Equip. per 24 timing states | GE 13.2.1.D.4 | A4PCE | | \$ 175.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 1998 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 1999 | Fixed Monthly Rate, Plan I - Installation | | | | | | | | | 19.2% | 19.2% | |
| 2000 | 1 Month | | | \$ 553.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2001 | 36 Months | | | \$ 18.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2002 | 60 Months | | | \$ 11.85 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2003 | 84 Months | | | \$ 9.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2004 | 120 Months | | | \$ 7.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2005 | Monthly Rate, Plan II | | | \$ 25.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2006 | Variable Monthly Rate, Plan I | | | | | | | | | 19.2% | 19.2% | |
| 2007 | 1 Month | | | \$ 6.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2008 | 36 Months | | | \$ 6.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2009 | 60 Months | | | \$ 6.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2010 | 84 Months | | | \$ 6.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2011 | 120 Months | | | \$ 6.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2012 | | | | | | | | | | 19.2% | 19.2% | |
| 2013 | Apartment Door Answering | GE 13.3 | | | | | | | | 19.2% | 19.2% | A |
| 2014 | Common Equip. (AXT), max of 400 terminations in 4 entrances, incl. facilities betw. lobby and co. | GE 13.3.3 | PVLVL | \$ 192.10 | \$ 200.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2015 | Common Equip. (AXT), max of 400 terminations in 4 entrances, incl. facilities betw. lobby and co. | GE 13.3.3 | PVLSL | \$ 192.10 | \$ 200.00 | | | | | 19.2% | 19.2% | |
| 2016 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 2017 | | | | | | | | | | 19.2% | 19.2% | |
| 2018 | | | | | | | | | | 19.2% | 19.2% | |
| 2019 | Busy-Out Arrangement | GE 13.4 | | | | | | | | 19.2% | 19.2% | |
| 2020 | | | | | | | | | | 19.2% | 19.2% | |
| 2021 | Rotary Number Group | | | | | | | | | 19.2% | 19.2% | |
| 2022 | Control Equipment at CO | GE 13.4 | P89 | \$ 21.50 | \$ 5.00 | | | | | 19.2% | 19.2% | |
| 2023 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2024 | Signaling Channel | GE 13.4 | | | | | | | | 19.2% | 19.2% | *As specified in Private Line Service Tariff. |
| 2025 | Change in point of break | GE 13.4 | | | \$ 5.00 | | | | | 19.2% | 19.2% | |
| 2026 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2027 | | | | | | | | | | 19.2% | 19.2% | |
| 2028 | DID/ADOD Service | GE 13.7 | | | | | | | | 19.2% | 19.2% | |
| 2029 | | | | | | | | | | 19.2% | 19.2% | |
| 2030 | Direct Inward Dialing Service to Customer Premises Located Switching Systems | GE 13.7.1 | | | | | | | | 19.2% | 19.2% | |
| 2031 | First 100 DID #s assigned | GE 13.7.1.B | NEB | \$ 23.50 | \$ 165.00 | | | | | 19.2% | 19.2% | Installation charge does not apply when customer moves within same central office with no number change. |
| 2032 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2033 | Each add. 100 #s assigned over initial 100 block | GE 13.7.1.B | NEC | \$ 23.50 | \$ 165.00 | | | | | 19.2% | 19.2% | Installation charge does not apply when customer moves within same central office with no number change. |
| 2034 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2035 | First 10 DID #s assigned | GE 13.7.1.B | NDZ | \$ 5.00 | \$ 165.00 | | | | | 19.2% | 19.2% | All rates are (NR). |
| 2036 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2037 | Each add. 10 DID #s assigned over initial block | GE 13.7.1.B | NDA | \$ 5.00 | \$ 10.00 | | | | | 19.2% | 19.2% | Installation charge does not apply when customer moves within same central office with no number change. Monthly rate and installation charge are (NR). |
| 2038 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2039 | Removal of # from DID Block, per DID # | GE 13.7.1.B | REAHZ | | \$ 10.00 | | | | | 19.2% | 19.2% | |
| 2040 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2041 | | | | | | | | | | 19.2% | 19.2% | |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|---|---|------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|--|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 2042 | DID Trunk termination: | | | | | | | | | 19.2% | 19.2% | |
| 2043 | With Dial Pulse Signal, per trunk | GE 13.7.1.B | NDT | \$ 47.10 | \$ 15.75 | | | | | 19.2% | 19.2% | |
| 2044 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2045 | With Multi-frequency Signal | GE 13.7.1.B | NTP | \$ 47.10 | \$ 15.75 | | | | | 19.2% | 19.2% | |
| 2046 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2047 | With Dual Tone Multi-frequency Signal | GE 13.7.1.B | NMD | \$ 47.10 | \$ 138.00 | | | | | 19.2% | 19.2% | |
| 2048 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2049 | | | | | | | | | | 19.2% | 19.2% | |
| 2050 | AOD Service from Customer Premises: | GE 13.7.2 | | | | | | | | 19.2% | 19.2% | |
| 2051 | First 10 trunks or Network Access Lines in Group: | | | | | | | | | 19.2% | 19.2% | |
| 2052 | minimum charge | GE 13.7.2.B | NDK | \$ 345.75 | \$ 262.50 | | | | | 19.2% | 19.2% | See Private Line Service Tariff for rates applicable to data channel Type 322. |
| 2053 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2054 | 11-50 Trunks or Network Access Lines in group: | | | | | | | | | 19.2% | 19.2% | |
| 2055 | per trunk or line | GE 13.7.2.B | NDL | \$ 27.15 | \$ 26.25 | | | | | 19.2% | 19.2% | |
| 2056 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2057 | | | | | | | | | | 19.2% | 19.2% | |
| 2058 | 51+ Trunks or Network Access Lines in group: | | | | | | | | | 19.2% | 19.2% | |
| 2059 | per trunk or line | GE 13.7.2.B | NDM | \$ 27.15 | \$ 26.25 | | | | | 19.2% | 19.2% | |
| 2060 | Svc & Equipment | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2061 | | | | | | | | | | 19.2% | 19.2% | |
| 2062 | Heavy Radar Internal Comm. Sys. | GE 13.9 | | | | | | | | 19.2% | 19.2% | |
| 2063 | InterComm. line Unit | | 1Z1 | \$ 1.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2064 | Two Wire Priv. Line Circuit, Ringdown Signaling | | EDL | \$ 3.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2065 | PBX Station Line Termination | | UYU | \$ 1.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2066 | | | | | | | | | | 19.2% | 19.2% | |
| 2067 | Group Alerting and Dispatching | | | | | | | | | 19.2% | 19.2% | |
| 2068 | Line Amplifier per line | GE 13.10.2 | | | | | | | | 19.2% | 19.2% | |
| 2069 | | | | | | | | | | 19.2% | 19.2% | |
| 2070 | Large Systems - Common Equip | GE 13.10.2 | | | | | | | | 19.2% | 19.2% | |
| 2071 | Initial One - Cent. Off Serving Dispatch Station | | 56V | \$ 151.65 | | | | | | 19.2% | 19.2% | |
| 2072 | Single-group System | | | | \$ 100.00 | | | | | 19.2% | 19.2% | |
| 2073 | Installation/Move Charges | | | | \$ 6.25 | | | | | 19.2% | 19.2% | |
| 2074 | Service/Equipment Charges | | | | | | | | | 19.2% | 19.2% | |
| 2075 | Multi Group System | | 6EF | \$ 202.05 | | | | | | 19.2% | 19.2% | |
| 2076 | Installation/Move Charges | | | | \$ 200.00 | | | | | 19.2% | 19.2% | |
| 2077 | Service/Equipment Charges | | | | \$ 6.25 | | | | | 19.2% | 19.2% | |
| 2078 | Add. Serv. Off. Single or Multi Grp. Offices | | | | | | | | | 19.2% | 19.2% | |
| 2079 | each serving office | | 56W | \$ 131.80 | | | | | | 19.2% | 19.2% | |
| 2080 | Installation/Move Charges | | | | \$ 100.00 | | | | | 19.2% | 19.2% | |
| 2081 | Service/Equipment Charges | | | | \$ 6.25 | | | | | 19.2% | 19.2% | |
| 2082 | Supp. Equip. line equip each station | | 56Y | \$ 3.45 | | | | | | 19.2% | 19.2% | |
| 2083 | Service/Equipment Charges | | | | \$ 6.25 | | | | | 19.2% | 19.2% | |
| 2084 | Additional Grouping Equip., EACH | | 6EG | \$ 4.35 | | | | | | 19.2% | 19.2% | |
| 2085 | Installation/Move Charges | | | | \$ 10.00 | | | | | 19.2% | 19.2% | |
| 2086 | Service/Equipment Charges | | | | \$ 6.25 | | | | | 19.2% | 19.2% | |
| 2087 | Alternate Line Control Equip., EACH | | 6EH | \$ 36.75 | | | | | | 19.2% | 19.2% | |
| 2088 | Installation/Move Charges | | | | \$ 25.00 | | | | | 19.2% | 19.2% | |
| 2089 | Service/Equipment Charges | | | | \$ 6.25 | | | | | 19.2% | 19.2% | |
| 2090 | Monitor Line Equip | | RQA | \$ 5.60 | | | | | | 19.2% | 19.2% | |
| 2091 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2092 | Line Connect & Rewire or Substitution of | | | | | | | | | 19.2% | 19.2% | |
| 2093 | subscriber lines to install 1st line | | | | \$ 10.00 | | | | | 19.2% | 19.2% | |
| 2094 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2095 | Additional Line @same time | | | | \$ 1.00 | | | | | 19.2% | 19.2% | |
| 2096 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2097 | Gen. Exch. Small Systems | GE 13.10.3 | | | | | | | | 19.2% | 19.2% | |
| 2098 | Dispatcher Station and 1st 20 ans. stations | | 699 | \$ 70.55 | | | | | | 19.2% | 19.2% | Private line charges, as specified in Sec. 2 |
| 2099 | Installation/Move Charges | | | | \$ 50.00 | | | | | 19.2% | 19.2% | of Priv. Line Serv. Tariff, apply between |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect. Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 2100 | Service/Equipment Charges | | | | \$ 6.25 | | | | | 19.2% | 19.2% | the serving office and the dispatcher's |
| 2101 | Each add. 5 answering station or fraction | | 59J | \$ 21.15 | | | | | | 19.2% | 19.2% | station 2 add. dispatcher's stations |
| 2102 | Installation/Move Charges | | | | \$ 10.00 | | | | | 19.2% | 19.2% | allowed per system. |
| 2103 | Service/Equipment Charges | | | | \$ 6.25 | | | | | 19.2% | 19.2% | |
| 2104 | Line Connect/Rewire Charges or substitute | | | | | | | | | 19.2% | 19.2% | |
| 2105 | of subscriber lines subsequent to installation | | | | | | | | | 19.2% | 19.2% | |
| 2106 | 1st Line | | | | \$ 10.00 | | | | | 19.2% | 19.2% | |
| 2107 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2108 | Each add. line at same time | | | | \$ 1.00 | | | | | 19.2% | 19.2% | |
| 2109 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2110 | | | | | | | | | | 19.2% | 19.2% | |
| 2111 | Bus. Gen. Exch. Grp. Alerting Dispatching System | | | | | | | | | 19.2% | 19.2% | 1) Regular one party bus. rate will apply. |
| 2112 | Public Emerg. Reporting Sys. | GE 13.10.4 | | | | | | | | 19.2% | 19.2% | 2) Channel charges as specified in Sec. 2 |
| 2113 | Common Equip. w/ 3 busy override | | PN8 | \$ 20.75 | | | | | | 19.2% | 19.2% | of Private Line Serv. Tariff are applicable |
| 2114 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | between the serving off. and control |
| 2115 | Emergency Reporting System Concentrator | | | | | | | | | 19.2% | 19.2% | point for working signal operation. |
| 2116 | Identifier Equip (200 line capacity) | GE 13.10.5 | PH5 | \$ 322.25 | | | | | | 19.2% | 19.2% | Termination agreement provisions |
| 2117 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | outlined in Par. 13.10.5, B of Sec. will apply |
| 2118 | Conf./Alerting System | | | | | | | | | 19.2% | 19.2% | |
| 2119 | Initial Common Equip. 10 stations capacity | | | | | | | | | 19.2% | 19.2% | On ALL Installation/Move Charges - 1) |
| 2120 | Central Office Installation | GE 13.10.6 | 3Y1CO | \$ 133.40 | | | | | | 19.2% | 19.2% | In addition, when equipment is installed |
| 2121 | Installation/Move Charges | | | | \$ 925.00 | | | | | 19.2% | 19.2% | subsequent to the initial Conference/ |
| 2122 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Alerting System, a subsequent installation |
| 2123 | Central Office Installation | | 3Y2CO | \$ 43.10 | | | | | | 19.2% | 19.2% | charge of \$100.00 per order is applied. |
| 2124 | Installation/Move Charges | | | | \$ 460.00 | | | | | 19.2% | 19.2% | 2) The Installation charge is not applicable |
| 2125 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | when standard feature components are |
| 2126 | Line Equipment, each station/Cen. Off. Install | | 3Y4CO | \$ 10.50 | | | | | | 19.2% | 19.2% | modified. A charge of \$7.00 is applicable |
| 2127 | Installation/Move Charges | | | | \$ 8.00 | | | | | 19.2% | 19.2% | for each component modified. |
| 2128 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2129 | Auto Access Circuit/each Cent. Off. Install | | 3Y5CO | \$ 24.35 | | | | | | 19.2% | 19.2% | |
| 2130 | Installation/Move Charges | | | | \$ 11.00 | | | | | 19.2% | 19.2% | |
| 2131 | Service and Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2132 | Manual Access Circuit/each Cent. Off. Install | | 3Y6 | \$ 9.00 | | | | | | 19.2% | 19.2% | |
| 2133 | Installation/Move Charges | | | | \$ 8.00 | | | | | 19.2% | 19.2% | |
| 2134 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2135 | Combined Access Circ./each Cent. Off. Install | | 3Y8 | \$ 21.05 | | | | | | 19.2% | 19.2% | |
| 2136 | Installation/Move Charges | | | | \$ 12.00 | | | | | 19.2% | 19.2% | |
| 2137 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2138 | Remote Access Circuit Max. 3 per system | | 3Y7CO | \$ 12.30 | | | | | | 19.2% | 19.2% | 3) In addition, private line rates and charges |
| 2139 | Installation/Move Charges | | | | \$ 8.00 | | | | | 19.2% | 19.2% | as specified in Sec. 2 of the Private Line |
| 2140 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Service Tariff are applicable. |
| 2141 | Central Office Installation | | 3YTCO | \$ 8.70 | | | | | | 19.2% | 19.2% | |
| 2142 | Installation/Move Charges | | | | \$ 8.00 | | | | | 19.2% | 19.2% | |
| 2143 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2144 | Emergency Alerting Service | GE 13.10.7 | | | | | | | | 19.2% | 19.2% | |
| 2145 | Initial Common Equip. 10 stations | | 22R | \$ 67.85 | | | | | | 19.2% | 19.2% | |
| 2146 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2147 | Add. 10 stations module | | 22T | \$ 7.35 | | | | | | 19.2% | 19.2% | |
| 2148 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2149 | | | | | | | | | | 19.2% | 19.2% | |
| 2150 | Message Register Equipment | GE 13.11 | | | | | | | | 19.2% | 19.2% | 1) Charges for the channel between serving |
| 2151 | Overflow Register Reply Equipment in CO, each | | MRG | \$ 6.25 | | | | | | 19.2% | 19.2% | office and customer's premises are those |
| 2152 | | | | | | | | | | 19.2% | 19.2% | specified in the Private Line Services Tariff |
| 2153 | | | | | | | | | | 19.2% | 19.2% | for Type 250 service channels. |
| 2154 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Installation charge applicable only to the first line |
| 2155 | | | | | | | | | | 19.2% | 19.2% | improved per service order. |
| 2156 | | | | | | | | | | 19.2% | 19.2% | |
| 2157 | LINE AMPLIFIER | GE 13.12 | 48EST | \$ 15.95 | | | | | | 19.2% | 19.2% | |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|---|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 2158 | Installation/Move Charges | | | | \$ 110.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 2159 | Service and Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 2160 | | | | | | | | | | 19.2% | 19.2% | |
| 2161 | PBX-Communications Service Feature Systems | | | | | | | | | 19.2% | 19.2% | |
| 2162 | Night Number Terminal Arrangement Term. Ea. | GE 13.13 | NCB | \$ 3.55 | | | | | | 19.2% | 19.2% | |
| 2163 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2164 | Gen. Exch. - Priv. Branch Exch. Dom. Serv. | | | | | | | | | 19.2% | 19.2% | |
| 2165 | Dormitory Billing Serv. per station line | GE 13.14.3 | SBN | \$ 0.45 | | | | | | 19.2% | 19.2% | |
| 2166 | Telebranch Service | GE 13.15.3 | | | | | | | | 19.2% | 19.2% | |
| 2167 | A 1st access path/ ONLY | | RCFVF | \$ 17.50 | | | | | | 19.2% | 19.2% | A \$14.50 non recurring charge for |
| 2168 | Service/Equipment Charges | | FRT01 | | \$ 14.50 | | | | | 19.2% | 19.2% | call-forwarding, charge # to call forward. |
| 2169 | A 1st access path/ ONLY | | RCFVS | \$ 17.50 | | | | | | 19.2% | 19.2% | A \$14.50 non recurring charge for |
| 2170 | Service/Equipment Charges | | FRT01 | | \$ 14.50 | | | | | 19.2% | 19.2% | call-forwarding, charge # to call forward. |
| 2171 | A 1st access path/ ONLY | | RCFVE | \$ 17.50 | | | | | | 19.2% | 19.2% | A \$14.50 non recurring charge for |
| 2172 | Service/Equipment Charges | | FRT01 | | \$ 14.50 | | | | | 19.2% | 19.2% | call-forwarding, charge # to call forward. |
| 2173 | A 1st access path/ ONLY | | RCFWE | \$ 17.50 | | | | | | 19.2% | 19.2% | A \$14.50 non recurring charge for |
| 2174 | Service/Equipment Charges | | FRT01 | | \$ 14.50 | | | | | 19.2% | 19.2% | call-forwarding, charge # to call forward. |
| 2175 | A 1st access path/ ONLY | | RCFWS | \$ 17.50 | | | | | | 19.2% | 19.2% | A \$14.50 non recurring charge for |
| 2176 | Service/Equipment Charges | | FRT01 | | \$ 14.50 | | | | | 19.2% | 19.2% | call-forwarding, charge # to call forward. |
| 2177 | A 1st access path/ ONLY | | RCFMS | \$ 17.50 | | | | | | 19.2% | 19.2% | A \$14.50 non recurring charge for |
| 2178 | Service/Equipment Charges | | FRT01 | | \$ 14.50 | | | | | 19.2% | 19.2% | call-forwarding, charge # to call forward. |
| 2179 | A 1st access path/ ONLY | | RCFMV | \$ 17.50 | | | | | | 19.2% | 19.2% | A \$14.50 non recurring charge for |
| 2180 | Service/Equipment Charges | | FRT01 | | \$ 14.50 | | | | | 19.2% | 19.2% | call-forwarding, charge # to call forward. |
| 2181 | A 1st access path/ ONLY | | RCFVN | \$ 17.50 | | | | | | 19.2% | 19.2% | A \$14.50 non recurring charge for |
| 2182 | Service/Equipment Charges | | FRT01 | | \$ 14.50 | | | | | 19.2% | 19.2% | call-forwarding, charge # to call forward. |
| 2183 | additional access paths | | RCA | \$ 17.50 | | | | | | 19.2% | 19.2% | |
| 2184 | Service/Equipment Charges | | | | \$ 14.50 | | | | | 19.2% | 19.2% | |
| 2185 | | | | | | | | | | | | |
| 2186 | | | | | | | | | | | | |
| 2187 | Special Billing Service Numbers | | | | | | | | | 19.2% | 19.2% | |
| 2188 | each group of 50 number or fraction thereof | GE 13.16 | BLN | \$ 4.15 | | | | | | 19.2% | 19.2% | |
| 2189 | Service/Equipment Charges | | | | \$ 11.50 | | | | | 19.2% | 19.2% | |
| 2190 | Toll Diversion - Battery Reversal | | | | | | | | | 19.2% | 19.2% | |
| 2191 | per line or trunk equipped | GE 13.17.2 | TDU | \$ 1.15 | | | | | | 19.2% | 19.2% | |
| 2192 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2193 | | | | | | | | | | 19.2% | 19.2% | |
| 2194 | Night Number Terminal Arrangement | | | | | | | | | 19.2% | 19.2% | |
| 2195 | Terminals - each | GE 13.18 | NCBTN | \$ 3.55 | | | | | | 19.2% | 19.2% | |
| 2196 | | | NCB | \$ 3.55 | | | | | | 19.2% | 19.2% | |
| 2197 | Service/Equipment Charges | | | | \$ 5.50 | | | | | 19.2% | 19.2% | |
| 2198 | Directory Listing | | NSH | | | | | | | 19.2% | 19.2% | Refer to Alternate listings in Sec. 6 of this |
| 2199 | | | | | | | | | | 19.2% | 19.2% | Tariff for appropriate rate |
| 2200 | | | | | | | | | | 19.2% | 19.2% | |
| 2201 | | | | | | | | | | 19.2% | 19.2% | |
| 2202 | 8A Key Telephone System | | | | | | | | | 19.2% | 19.2% | |
| 2203 | PLAN I | | | | | | | | | 19.2% | 19.2% | |
| 2204 | Common Equip - Initial Unit ONE MONTH | GE 13.19.4.D.1 | 98A | \$ 1,775.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2205 | 36 MONTHS | | 98A | \$ 60.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2206 | 60 MONTHS | | 98A | \$ 40.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2207 | 84 MONTHS | | 98A | \$ 30.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2208 | 120 MONTHS | | 98A | \$ 25.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2209 | VARIABLE MONTHLY RATE | | 98A | \$ 28.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2210 | Installation/Move Charges | | | | \$ 450.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2211 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2212 | Common Equip - Initial Unit ONE MONTH | GE 13.19.4.D.1 | 98A | \$ 4,275.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2213 | 36 MONTHS | | 98A | \$ 140.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2214 | 60 MONTHS | | 98A | \$ 91.60 | | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|--|---|------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 2215 | 84 MONTHS | | 98A | \$ 70.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2216 | 120 MONTHS | | 98A | \$ 55.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2217 | VARIABLE MONTHLY RATE | | 98A | \$ 28.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2218 | Installation/Move Charges | | | | \$ 679.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2219 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2220 | Auxiliary Unit - Common Equip. ONE MONTH | GE 13.19.4.D.1 | 98C | \$ 1,250.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2221 | 36 MONTHS | | 98C | \$ 45.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2222 | 60 MONTHS | | 98C | \$ 30.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2223 | 84 MONTHS | | 98C | \$ 25.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2224 | 120 MONTHS | | 98C | \$ 20.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2225 | VARIABLE MONTHLY RATE | | 98C | \$ 23.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2226 | Installation/Move Charges | | | | \$ 365.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2227 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2228 | Auxiliary Unit - Common Equip. ONE MONTH | GE 13.19.4.D.1 | 98C | \$ 3,588.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2229 | 36 MONTHS | | 98C | \$ 118.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2230 | 60 MONTHS | | 98C | \$ 76.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2231 | 84 MONTHS | | 98C | \$ 59.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2232 | 120 MONTHS | | 98C | \$ 46.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2233 | VARIABLE MONTHLY RATE | | 98C | \$ 23.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2234 | Installation/Move Charges | | | | \$ 413.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2235 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2236 | PLAN 1 Power Supply - Initial Unit - ONE MONTH | GE 13.19.4.D.2 | 98D | \$ 65.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2237 | 36 MONTHS | | 98D | \$ 3.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2238 | 60 MONTHS | | 98D | \$ 2.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2239 | 84 MONTHS | | 98D | \$ 1.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2240 | 120 MONTHS | | 98D | \$ 1.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2241 | VARIABLE MONTHLY RATE | | 98D | \$ 1.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2242 | Installation/Move Charges | | | | \$ 50.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2243 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2244 | PLAN 1 Power Supply - Initial Unit - ONE MONTH | GE 13.19.4.D.2 | 98D | \$ 112.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2245 | 36 MONTHS | | 98D | \$ 3.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2246 | 60 MONTHS | | 98D | \$ 2.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2247 | 84 MONTHS | | 98D | \$ 1.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2248 | 120 MONTHS | | 98D | \$ 1.45 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2249 | VARIABLE MONTHLY RATE | | 98D | \$ 1.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2250 | Installation/Move Charges | | | | \$ 56.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2251 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2252 | PLAN I Power Supply - Auxiliary Unit - ONE MONTH | GE 13.19.4.D.2 | 98G | \$ 45.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2253 | 36 MONTHS | | 98G | \$ 2.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2254 | 60 MONTHS | | 98G | \$ 1.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2255 | 84 MONTHS | | 98G | \$ 0.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2256 | 120 MONTHS | | 98G | \$ 0.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2257 | VARIABLE MONTHLY RATE | | 98G | \$ 1.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2258 | Installation/Move Charges | | | | \$ 50.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2259 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2260 | PLAN I Auxiliary Unit - Power Supply - ONE MONTH | GE 13.19.4.D.2 | 98G | \$ 81.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2261 | 36 MONTHS | | 98G | \$ 2.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2262 | 60 MONTHS | | 98G | \$ 1.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2263 | 84 MONTHS | | 98G | \$ 1.35 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2264 | 120 MONTHS | | 98G | \$ 1.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2265 | VARIABLE MONTHLY RATE | | 98G | \$ 1.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2266 | Installation/Move Charges | | | | \$ 56.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2267 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|---|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 2268 | PLAN I Attendant Position - 18 button 911 Feature | | | | | | | | | 19.2% | 19.2% | |
| 2269 | Rotary Dial - ONE MONTH | GE 13.19.4.D.3 | 91P+R | \$ 270.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2270 | 36 MONTHS | | 91P+R | \$ 10.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2271 | 60 MONTHS | | 91P+R | \$ 6.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2272 | 84 MONTHS | | 91P+R | \$ 5.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2273 | 120 MONTHS | | 91P+R | \$ 4.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2274 | VARIABLE MONTHLY RATE | | 91P+R | \$ 6.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2275 | Installation/Move Charges | | | | \$ 280.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2276 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2277 | PLAN I Attendant Position - 18 button 911 Feature | | | | | | | | | 19.2% | 19.2% | |
| 2278 | Touch Tone - ONE MONTH | GE 13.19.4.D.3 | 91P+T | \$ 596.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2279 | 36 MONTHS | | 91P+T | \$ 19.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2280 | 60 MONTHS | | 91P+T | \$ 12.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2281 | 84 MONTHS | | 91P+T | \$ 9.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2282 | 120 MONTHS | | 91P+T | \$ 7.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2283 | VARIABLE MONTHLY RATE | | 91P+T | \$ 6.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2284 | Installation/Move Charges | | | | \$ 280.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2285 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2286 | PLAN I Attendant Position - 30 button 911 Feature | | | | | | | | | 19.2% | 19.2% | |
| 2287 | Rotary Dial - ONE MONTH | GE 13.19.4.D.3 | 91R+R | \$ 320.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2288 | 36 MONTHS | | 91R+R | \$ 15.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2289 | 60 MONTHS | | 91R+R | \$ 7.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2290 | 84 MONTHS | | 91R+R | \$ 6.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2291 | 120 MONTHS | | 91R+R | \$ 5.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2292 | VARIABLE MONTHLY RATE | | 91R+R | \$ 8.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2293 | Installation/Move Charges | | | | \$ 360.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2294 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2295 | PLAN I Attendant Position - 30 button 911 Feature | | | | | | | | | 19.2% | 19.2% | |
| 2296 | Rotary Dial - ONE MONTH | GE 13.19.4.D.3 | 91R+R | \$ 695.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2297 | 36 MONTHS | | 91R+R | \$ 22.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2298 | 60 MONTHS | | 91R+R | \$ 14.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2299 | 84 MONTHS | | 91R+R | \$ 11.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2300 | 120 MONTHS | | 91R+R | \$ 9.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2301 | VARIABLE MONTHLY RATE | | 91R+R | \$ 8.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2302 | Installation/Move Charges | | | | \$ 360.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2303 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2304 | PLAN I Attendant Position - 30 button 911 Feature | | | | | | | | | 19.2% | 19.2% | |
| 2305 | Touch Tone - ONE MONTH | GE 13.19.4.D.3 | 91R+T | \$ 671.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2306 | 36 MONTHS | | 91R+T | \$ 22.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2307 | 60 MONTHS | | 91R+T | \$ 14.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2308 | 84 MONTHS | | 91R+T | \$ 11.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2309 | 120 MONTHS | | 91R+T | \$ 8.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2310 | VARIABLE MONTHLY RATE | | 91R+T | \$ 8.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2311 | Installation/Move Charges | | | | \$ 360.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2312 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2313 | PLAN I - Line Termination | | | | | | | | | 19.2% | 19.2% | |
| 2314 | Incoming 911 Line each - ONE MONTH | GE 13.19.4.D.4 | 98H | \$ 25.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2315 | 36 MONTHS | | 98H | \$ 1.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2316 | 60 MONTHS | | 98H | \$ 0.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2317 | 84 MONTHS | | 98H | \$ 0.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2318 | 120 MONTHS | | 98H | \$ 0.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2319 | VARIABLE MONTHLY RATE | | 98H | \$ 2.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2320 | Installation/Move Charges | | | | \$ 25.00 | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|---|---|------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 2321 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2322 | PLAN I Incoming 911 Line each - ONE MONTH | GE 13.19.4.D.4 | 98H | \$ 31.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2323 | 36 MONTHS | | 98H | \$ 1.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2324 | 60 MONTHS | | 98H | \$ 0.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2325 | 84 MONTHS | | 98H | \$ 0.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2326 | 120 MONTHS | | 98H | \$ 0.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2327 | VARIABLE MONTHLY RATE | | 98H | \$ 2.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2328 | Installation/Move Charges | | | | \$ 33.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2329 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2330 | PLAN 1 2-way manual tie line/ | | | | | | | | | 19.2% | 19.2% | |
| 2331 | transfer circuit - ONE MONTH | GE 13.19.4.D.4 | 98J | \$ 185.00 | | | | | | 19.2% | 19.2% | |
| 2332 | 36 MONTHS | | 98J | \$ 6.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2333 | 60 MONTHS | | 98J | \$ 4.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2334 | 84 MONTHS | | 98J | \$ 3.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2335 | 120 MONTHS | | 98J | \$ 2.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2336 | VARIABLE MONTHLY RATE | | 98J | \$ 2.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2337 | Installation/Move Charges | | | | \$ 35.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2338 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2339 | PLAN 1 2-way manual tie line/ | | | | | | | | | 19.2% | 19.2% | |
| 2340 | transfer circuit - ONE MONTH | GE 13.19.4.D.4 | 98J | \$ 312.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2341 | 36 MONTHS | | 98J | \$ 10.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2342 | 60 MONTHS | | 98J | \$ 6.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2343 | 84 MONTHS | | 98J | \$ 5.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2344 | 120 MONTHS | | 98J | \$ 4.05 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2345 | VARIABLE MONTHLY RATE | | 98J | \$ 2.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2346 | Installation/Move Charges | | | | \$ 43.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 2347 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2348 | PLAN 1 2-way Cent. Off. access/ | | | | | | | | | 19.2% | 19.2% | |
| 2349 | transfer Circ. - ONE MONTH | GE 13.19.4.D.4 | 980 | \$ 230.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2350 | 36 MONTHS | | 980 | \$ 8.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2351 | 60 MONTHS | | 980 | \$ 5.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2352 | 84 MONTHS | | 980 | \$ 4.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2353 | 120 MONTHS | | 980 | \$ 3.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2354 | VARIABLE MONTHLY RATE | | 980 | \$ 5.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2355 | Installation/Move Charges | | | | \$ 55.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2356 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2357 | PLAN 1 2-way Cent. Off. access/ | | | | | | | | | 19.2% | 19.2% | |
| 2358 | transfer Circ. - ONE MONTH | GE 13.19.4.D.4 | 980 | \$ 326.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2359 | 36 MONTHS | | 980 | \$ 10.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2360 | 60 MONTHS | | 980 | \$ 7.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2361 | 84 MONTHS | | 980 | \$ 5.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2362 | 120 MONTHS | | 980 | \$ 4.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2363 | VARIABLE MONTHLY RATE | | 980 | \$ 5.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2364 | Installation/Move Charges | | | | \$ 66.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 2365 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2366 | PLAN I - Call Transfer | | | | | | | | | 19.2% | 19.2% | |
| 2367 | Initial Unit, 1st 4 two-way lines - ONE MONTH | GE 13.19.4.D5 | 98V | \$ 220.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2368 | 36 MONTHS | | 98V | \$ 8.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2369 | 60 MONTHS | | 98V | \$ 5.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2370 | 84 MONTHS | | 98V | \$ 4.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2371 | 120 MONTHS | | 98V | \$ 3.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2372 | VARIABLE MONTHLY RATE | | 98V | \$ 2.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2373 | Installation/Move Charges | | | | \$ 15.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2374 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refers to the tariff.
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| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 2375 | PLAN 1 Initial Unit, 1st 4 two-way lines - ONE MONTH | GE 13.19.4.D5 | 98V | \$ 275.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2376 | 36 MONTHS | | 98V | \$ 10.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2377 | 60 MONTHS | | 98V | \$ 6.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2378 | 84 MONTHS | | 98V | \$ 5.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2379 | 120 MONTHS | | 98V | \$ 3.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2380 | VARIABLE MONTHLY RATE | | 98V | \$ 2.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2381 | Installation/Move Charges | | | | \$ 40.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 2382 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2383 | PLAN 1 Add. Unit, next 4 two-way lines - ONE MONTH | GE 13.19.4.D5 | 98W | \$ 220.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2384 | 36 MONTHS | | 98W | \$ 8.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2385 | 60 MONTHS | | 98W | \$ 5.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2386 | 84 MONTHS | | 98W | \$ 4.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2387 | 120 MONTHS | | 98W | \$ 3.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2388 | VARIABLE MONTHLY RATE | | 98W | \$ 2.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2389 | Installation/Move Charges | | | | \$ 15.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2390 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2391 | PLAN 1 Add. Unit, next 4 two-way lines - ONE MONTH | GE 13.19.4.D5 | 98W | \$ 275.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2392 | 36 MONTHS | | 98W | \$ 10.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2393 | 60 MONTHS | | 98W | \$ 6.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2394 | 84 MONTHS | | 98W | \$ 5.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2395 | 120 MONTHS | | 98W | \$ 3.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2396 | VARIABLE MONTHLY RATE | | 98W | \$ 2.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2397 | Installation/Move Charges | | | | \$ 40.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 2398 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2399 | PLAN 1 | | | | | | | | | 19.2% | 19.2% | |
| 2400 | Ringback Feature/Cent. Off Equip per line | GE 13.19.4.D.6 | | | | | | | | 19.2% | 19.2% | |
| 2401 | Variable Monthly Rate | | 91S | \$ 5.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2402 | Installation/Move Charges | | | | \$ 160.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2403 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2404 | PLAN 1 Optional Features | | | | | | | | | 19.2% | 19.2% | |
| 2405 | Switchhook Status each 911 line - ONE MONTH | GE 13.19.4.D.7 | 91Z11 | \$ 70.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2406 | 36 MONTHS | | 91Z11 | \$ 3.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2407 | 60 MONTHS | | 91Z11 | \$ 2.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2408 | 84 MONTHS | | 91Z11 | \$ 1.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2409 | 120 MONTHS | | 91Z11 | \$ 1.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2410 | Variable Monthly Rate | | 91Z11 | \$ 1.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2411 | Installation/Move Charges | | | | \$ 25.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2412 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2413 | PLAN 1 Switchhook Status each 911 line - ONE MONTH | | 91Z11 | \$ 87.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2414 | 36 MONTHS | | 91Z11 | \$ 3.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2415 | 60 MONTHS | | 91Z11 | \$ 2.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2416 | 84 MONTHS | | 91Z11 | \$ 1.90 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2417 | 120 MONTHS | | 91Z11 | \$ 1.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2418 | Variable Monthly Rate | | 91Z11 | \$ 1.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2419 | Installation/Move Charges | | | | \$ 35.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 2420 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2421 | PLAN 1 Central Off. Equip. per line | GE 13.19.4.D.7 | 91Z | | | | | | | 19.2% | 19.2% | |
| 2422 | Installation/Move Charges | | | | \$ 60.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2423 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2424 | PLAN 1 Emergency Power, max of 3 per system each | GE 13.19.4.D.7 | 98R | \$ 1,850.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2425 | 36 MONTHS | | 98R | \$ 65.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2426 | 60 MONTHS | | 98R | \$ 40.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2427 | 84 MONTHS | | 98R | \$ 35.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2428 | 120 MONTHS | | 98R | \$ 25.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2429 | Variable Monthly Rate | | 98R | \$ 25.25 | | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| 1 | A | B | C | E | F | G | H | I | J | K | L | M |
|------|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 2 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 2430 | Installation/Move Charges | | | | \$ 155.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2431 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2432 | PLAN 1 Emergency Power, max of 3 per system each | GE 13.19.4.D.7 | 98R | \$ 2,312.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2433 | 36 MONTHS | | 98R | \$ 81.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2434 | 60 MONTHS | | 98R | \$ 50.00 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2435 | 84 MONTHS | | 98R | \$ 43.75 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2436 | 120 MONTHS | | 98R | \$ 19.15 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2437 | Variable Monthly Rate | | 98R | \$ 25.25 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2438 | Installation/Move Charges | | | | \$ 155.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2439 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2440 | | | | | | | | | | 19.2% | 19.2% | |
| 2441 | 8A Key Telephone System | | | | | | | | | 19.2% | 19.2% | |
| 2442 | PLAN II | GE 13.19.4.E | | | | | | | | 19.2% | 19.2% | |
| 2443 | Common Equip - Initial Unit Monthly Rate | GE 13.19.4.E.1 | 98A | | | | | | | 19.2% | 19.2% | |
| 2444 | Installation/Move Charges | | | | \$ 450.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2445 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2446 | Common Equip - Initial Unit Monthly Rate | GE 13.19.4.E.1 | 98A | \$ 110.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2447 | Installation/Move Charges | | | | \$ 679.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2448 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2449 | Common Equip - Aux. Unit Monthly Rate | GE 13.19.4.E.1 | 98C | | | | | | | 19.2% | 19.2% | |
| 2450 | Installation/Move Charges | | | | \$ 365.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2451 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2452 | Common Equip - Aux. Unit Monthly Rate | GE 13.19.4.E.1 | 98C | \$ 92.60 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2453 | Installation/Move Charges | | | | \$ 413.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2454 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2455 | Power Supply - Initial Unit | GE 13.19.4.E.2 | 98D | | \$ 50.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2456 | Installation/Move Charges | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2457 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2458 | Power Supply - Initial Unit | GE 13.19.4.E.2 | 98D | \$ 4.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2459 | Installation/Move Charges | | | | \$ 56.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2460 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2461 | Power Supply - Auxiliary Unit | GE 13.19.4.E.2 | 98G | | \$ 50.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2462 | Installation/Move Charges | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2463 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2464 | Power Supply - Auxiliary Unit | GE 13.19.4.E.2 | 98G | \$ 2.80 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2465 | Installation/Move Charges | | | | \$ 56.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2466 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2467 | Attendant Position 18 Button, 911 feature, Rotary Dial | GE 13.19.4.E.3 | 91P+R | | \$ 280.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2468 | Installation/Move Charges | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2469 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2470 | Attendant Position 18 Button, 911 feature, Rotary Dial | GE 13.19.4.E.3 | 91P+R | \$ 18.30 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2471 | Installation/Move Charges | | | | \$ 280.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2472 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2473 | Attendant Position 18 Button, 911 feature, Touch Tone Dial | GE 13.19.4.E.3 | 91P+T | \$ 18.40 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2474 | Installation/Move Charges | | | | \$ 280.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2475 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2476 | Attendant Position 30 Button, 911 feature, Rotary Dial | GE 13.19.4.E.3 | 91R+R | | | | | | | 19.2% | 19.2% | |
| 2477 | Installation/Move Charges | | | | \$ 360.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2478 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2479 | Attendant Position 30 Button, 911 feature, Rotary Dial | GE 13.19.4.E.3 | 91R+R | \$ 22.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2480 | Installation/Move Charges | | | | \$ 360.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2481 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2482 | Attendant Position 30 Button, 911 feature, Touch Tone Dial | GE 13.19.4.E.3 | 91R+T | \$ 21.50 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2483 | Installation/Move Charges | | | | \$ 360.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2484 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2485 | Line Termination Units - Incoming 911 lines | GE 13.19.4.E.4 | 98H | | \$ 25.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2486 | Installation/Move Charges | | | | \$ 25.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2487 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|---|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect. Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 2488 | Line Termination Units - Incoming 911 lines | GE 13.19.4.E.4 | 98H | \$ 2.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2489 | Installation/Move Charges | | | | \$ 33.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2490 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2491 | Line Termination Units - 2 way manual tie line | GE 13.19.4.E.4 | 98J | | | | | | | 19.2% | 19.2% | Grandfathered |
| 2492 | Installation/Move Charges | | | | \$ 35.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2493 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2494 | Line Termination Units - 2 way manual tie line | GE 13.19.4.E.4 | 98J | \$ 8.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2495 | Installation/Move Charges | | | | \$ 43.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 2496 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2497 | Line Termination Units - 2 way Cent. Off. Access Line | GE 13.19.4.E.4 | 98D | | | | | | | 19.2% | 19.2% | Grandfathered |
| 2498 | Installation/Move Charges | | | | \$ 55.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2499 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2500 | Line Termination Units - 2 way Cent. Off. Access Line | GE 13.19.4.E.4 | 98D | \$ 10.95 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2501 | Installation/Move Charges | | | | \$ 66.50 | | | | | 19.2% | 19.2% | Grandfathered |
| 2502 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2503 | Call Transfer - Initial unit for 1st four 2 way line for each common equip unit | GE 13.19.4.E.5 | 98V | | | | | | | 19.2% | 19.2% | Grandfathered |
| 2504 | Installation/Move Charges | | | | \$ 15.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2505 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2506 | Call Transfer - Initial unit for 1st four 2 way line for each common equip unit | GE 13.19.4.E.5 | 98V | \$ 8.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2507 | Installation/Move Charges | | | | \$ 40.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 2508 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2509 | Call Transfer - Add. unit for next four 2 way line for each common equip unit | GE 13.19.4.E.5 | 98W | | | | | | | 19.2% | 19.2% | Grandfathered |
| 2510 | Installation/Move Charges | | | | \$ 15.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2511 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2512 | Call Transfer - Add. unit for next four 2 way line for each common equip unit | GE 13.19.4.E.5 | 98W | \$ 8.20 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2513 | Installation/Move Charges | | | | \$ 40.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 2514 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2515 | Ringback feature, Cent. Off. Equip per line | GE 13.19.4.E.6 | 91S | | | | | | | 19.2% | 19.2% | Grandfathered |
| 2516 | Installation/Move Charges | | | | \$ 160.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2517 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2518 | Ringback feature, Cent. Off. Equip per line | | 91S | \$ 5.65 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2519 | Installation/Move Charges | | | | \$ 160.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2520 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2521 | Optional Features - Switchhook Status | GE 13.19.4.E.7 | 91Z11 | | | | | | | 19.2% | 19.2% | Grandfathered |
| 2522 | Installation/Move Charges | | | | \$ 25.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2523 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2524 | Optional Features - Switchhook Status | GE 13.19.4.E.7 | 91Z11 | \$ 4.10 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2525 | Installation/Move Charges | | | | \$ 35.75 | | | | | 19.2% | 19.2% | Grandfathered |
| 2526 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2527 | Optional Features - Switchhook Status - Central Office Equip per line | | 91Z | | | | | | | 19.2% | 19.2% | Grandfathered |
| 2528 | Installation/Move Charges | | | | \$ 60.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2529 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2530 | Optional Features - Switchhook Status, Emergency Power, max 3 per system | GE 13.19.4.E.7 | 98R | | | | | | | 19.2% | 19.2% | Grandfathered |
| 2531 | Installation/Move Charges | | | | \$ 155.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2532 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2533 | Optional Features - Switchhook Status, Emergency Power, max 3 per system | | 98R | \$ 52.70 | | | | | | 19.2% | 19.2% | Grandfathered |
| 2534 | Installation/Move Charges | | | | \$ 155.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2535 | Svc & Equipment | | | | \$ 6.25 | | | | | 19.2% | 19.2% | Grandfathered |
| 2536 | Hotline | GE 13.26.2 | HLA | \$ 10.00 | \$ 50.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2537 | Service & Equipment Charge | | | | \$ 5.00 | | | | | 19.2% | 19.2% | Grandfathered |
| 2539 | | | | | | | | | | 19.2% | 19.2% | Grandfathered |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|---|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|--|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 2540 | Wamline | GE 13.26.2 | WLS | \$ 10.00 | \$ 50.00 | | | | | 19.2% | 19.2% | |
| 2541 | Service & Equipment Charge | | | | \$ 5.00 | | | | | 19.2% | 19.2% | |
| 2542 | | | | | | | | | | 19.2% | 19.2% | |
| 2543 | Customer Alerting Enablement | GE 13.27.3 | | | | | | | | 19.2% | 19.2% | |
| 2544 | - Residence | | AWS | | \$ 7.75 | | | | | 19.2% | 19.2% | |
| 2545 | - Business | | AWS | | \$ 14.50 | | | | | 19.2% | 19.2% | |
| 2546 | | | | | | | | | | 19.2% | 19.2% | |
| 2547 | Service Loop Facility Modification (SLFM) | | | | | | | | | 19.2% | 19.2% | |
| 2548 | Per Facility Modified/Installation Charge | GE 13.28.2 | VOD | | \$ 23.50 | | | | | 19.2% | 19.2% | |
| 2549 | Per Data Channel Derived | | VDH | \$ 4.00 | | | | | | 19.2% | 19.2% | Serv. Conn. Charges apply per Sec. 19 of Gen. Exchange Tariff |
| 2550 | Installation Charge | | | | \$ 15.00 | | | | | 19.2% | 19.2% | |
| 2551 | | | | | | | | | | 19.2% | 19.2% | |
| 2552 | Preferred Number Service | GE 13.30.2 | | | | | | | | 19.2% | 19.2% | |
| 2553 | PNS - without unique ring | | P6NLX | \$ 3.95 | | | | | | 19.2% | 19.2% | |
| 2554 | PNS - without unique ring | | P6NRG | \$ 3.95 | | | | | | 19.2% | 19.2% | |
| 2555 | PNS - without unique ring | | P6NRN | \$ 3.95 | | | | | | 19.2% | 19.2% | |
| 2556 | PNS - without unique ring | | P6N8X | \$ 3.95 | | | | | | 19.2% | 19.2% | |
| 2557 | Installation Charge | | | | \$ 7.75 | | | | | 19.2% | 19.2% | Install charge doesn't apply on outside moves |
| 2558 | PNS - with unique ring | | PWNLX | \$ 4.95 | | | | | | 19.2% | 19.2% | of customers other service. Customer requests |
| 2559 | PNS - with unique ring | | PWNRG | \$ 4.95 | | | | | | 19.2% | 19.2% | for change in PNS, forwarded calls, and |
| 2560 | PNS - with unique ring | | PWNRN | \$ 4.95 | | | | | | 19.2% | 19.2% | subsequent addition of unique ring will |
| 2561 | PNS - with unique ring | | PWN8X | \$ 4.95 | | | | | | 19.2% | 19.2% | have installation charges. |
| 2562 | Installation Charge | | | | \$ 7.75 | | | | | 19.2% | 19.2% | Install charge doesn't apply on outside moves of customers other service. Customer requests for change in PNS, forwarded calls, and subsequent addition of unique ring will have installation charges. |
| 2563 | | | | | | | | | | | | |
| 2564 | Intercept Referral Services | GE | | | | | | | | 13.9% | 13.9% | |
| 2565 | SPECIAL INTERCEPT REFERRAL | 13.31.3(B)(1) | | | | | | | | 13.9% | 13.9% | |
| 2566 | Residence and Simple Business | | | | | | | | | 13.9% | 13.9% | |
| 2567 | Location Intercept - Up to 90 days | | | | \$ 48.00 | | | | | 13.9% | 13.9% | |
| 2568 | Location Intercept - 91 to 180 days | | | | \$ 96.00 | | | | | 13.9% | 13.9% | |
| 2569 | Location Intercept - 181 to 365 days | | | | \$ 144.00 | | | | | 13.9% | 13.9% | |
| 2570 | Multiple Intercept / Fully automated - Up to 90 days | | | | \$ 66.00 | | | | | 13.9% | 13.9% | |
| 2571 | Multiple Intercept / Fully automated - 91 to 180 days | | | | \$ 132.00 | | | | | 13.9% | 13.9% | |
| 2572 | Multiple Intercept / Fully automated - 181 to 365 days | | | | \$ 198.00 | | | | | 13.9% | 13.9% | |
| 2573 | Multiple Intercept / Operator Handled - Up to 90 days | | | | \$ 108.00 | | | | | 13.9% | 13.9% | |
| 2574 | Multiple Intercept / Operator Handled - 91 to 180 days | | | | \$ 216.00 | | | | | 13.9% | 13.9% | |
| 2575 | Multiple Intercept / Operator Handled - 181 to 365 days | | | | \$ 324.00 | | | | | 13.9% | 13.9% | |
| 2576 | Name Intercept - Up to 90 days | | | | \$ 48.00 | | | | | 13.9% | 13.9% | |
| 2577 | Name Intercept - 91 to 180 days | | | | \$ 96.00 | | | | | 13.9% | 13.9% | |
| 2578 | Name Intercept - 181 to 365 days | | | | \$ 144.00 | | | | | 13.9% | 13.9% | |
| 2579 | | | | | | | | | | | | |
| 2580 | DID,CENTREX, PLEXAR II and PLEXAR CUSTOM | GE 13.31.3(C)(1) | | | | | | | | 13.9% | 13.9% | |
| 2581 | Basic Intercept Referral/Each number ind. Up to 90 days | | | | \$ 20.00 | | | | | 13.9% | 13.9% | |
| 2582 | Basic Intercept Referral/Each number ind. 91 to 180 days | | | | \$ 40.00 | | | | | 13.9% | 13.9% | |
| 2583 | Basic Intercept Referral/Each number ind. 181 to 365 days | | | | \$ 60.00 | | | | | 13.9% | 13.9% | |
| 2584 | Basic Intercept Referral/Block of numbers - Up to 90 days | | | | \$ 110.00 | | | | | 13.9% | 13.9% | |
| 2585 | Basic Intercept Referral/Block of numbers - 91 to 180 days | | | | \$ 220.00 | | | | | 13.9% | 13.9% | |
| 2586 | Basic Intercept Referral/Block of numbers - 181 to 365 days | | | | \$ 330.00 | | | | | 13.9% | 13.9% | |
| 2587 | | | | | | | | | | 13.9% | 13.9% | |
| 2588 | SPECIAL INTERCEPT SERVICE | GE 13.31.3(C)(2) | | | | | | | | 13.9% | 13.9% | |
| 2589 | Location Intercept Ref/Each Number- Up to 90 days | | | | \$ 68.00 | | | | | 13.9% | 13.9% | |
| 2590 | Location Intercept Ref/Each Number-91 to 180 days | | | | \$ 136.00 | | | | | 13.9% | 13.9% | |

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

| | A | B | C | E | F | G | H | I | J | K | L | M |
|------|--|---|-------|-------------------|-------------------------------|----------------|---------------|----------------|----------------|---------------------------------|---------------|---------------------------|
| 1 | SWBT MISSOURI | | | SWBT Retail Price | | | | | | SWBT Wholesale Offered Discount | | |
| 2 | SWBT Service Name | Missouri Tariff Cite (Name, Sect, Para) | USOC | Monthly Recurring | Service Charge/ Non-Recurring | Per Use Charge | Minute Charge | Message Charge | Mileage Charge | Recurring | Non-Recurring | Comments |
| 2591 | Location Intercept Ref/Each Number- 181 to 365 days | | | | \$ 204.00 | | | | | 13.9% | 13.9% | |
| 2592 | Location Intercept Ref/Block of Numbers- Up to 90 days | | | | \$ 500.00 | | | | | 13.9% | 13.9% | |
| 2593 | Location Intercept Ref/Block of Numbers-91 to 180 days | | | | \$ 1,000.00 | | | | | 13.9% | 13.9% | |
| 2594 | Location Intercept Ref/Block of Numbers- 181 to 365 days | | | | \$ 1,500.00 | | | | | 13.9% | 13.9% | |
| 2595 | | | | | | | | | | 13.9% | 13.9% | |
| 2596 | MULTIPLE INTERCEPT REFERRAL | GE 13.31.3(C)(3) | | | | | | | | 13.9% | 13.9% | |
| 2597 | Fully Automated/Each Number-Up to 90 days | | | | \$ 86.00 | | | | | 13.9% | 13.9% | |
| 2598 | Fully Automated/Each Number-91 to 180 days | | | | \$ 172.00 | | | | | 13.9% | 13.9% | |
| 2599 | Fully Automated/Each Number-181 to 365 days | | | | \$ 258.00 | | | | | 13.9% | 13.9% | |
| 2600 | Fully Automated/Block of Numbers-Up to 90 days | | | | \$ 500.00 | | | | | 13.9% | 13.9% | |
| 2601 | Fully Automated/Block of Numbers-91 to 180 days | | | | \$ 1,000.00 | | | | | 13.9% | 13.9% | |
| 2602 | Fully Automated/Block of Numbers-181 to 365 days | | | | \$ 1,500.00 | | | | | 13.9% | 13.9% | |
| 2603 | Operator Handled/Each Number-Up to 90 days | | | | \$ 128.00 | | | | | 13.9% | 13.9% | |
| 2604 | Operator Handled/Each Number-91 to 180 days | | | | \$ 256.00 | | | | | 13.9% | 13.9% | |
| 2605 | Operator Handled/Each Number-181 to 365 days | | | | \$ 348.00 | | | | | 13.9% | 13.9% | |
| 2606 | Name Intercept Referral Svc/Each Number - Up to 90 days | | | | \$ 68.00 | | | | | 13.9% | 13.9% | |
| 2607 | Name Intercept Referral Svc/Each Number-91 to 180 days | | | | \$ 136.00 | | | | | 13.9% | 13.9% | |
| 2608 | Name Intercept Referral Svc/Each Number-181 to 365 days | | | | \$ 204.00 | | | | | 13.9% | 13.9% | |
| 2609 | Name Intercept Referral Svc/Block of seq. #s-Up to 90 days | | | | \$ 500.00 | | | | | 13.9% | 13.9% | |
| 2610 | Name Intercept Referral Svc/Block of seq. #s-91 to 180 days | | | | \$ 1,000.00 | | | | | 13.9% | 13.9% | |
| 2611 | Name Intercept Referral Svc/Block of seq. #s-181 to 365 days | | | | \$ 1,500.00 | | | | | 13.9% | 13.9% | |
| 2612 | | | | | | | | | | | | |
| 2613 | Second Line Control | GE 13.33.3 | SPL | \$ 1.00 | | | | | | 19.2% | 19.2% | |
| 2614 | | | | | | | | | | | | |
| 2615 | Special High Voltage Protection Svc & Equipment | GE 13.34.1 | | | | | | | | | | |
| 2616 | Basic Service | GE 13.34.8 B | | | | | | | | | | |
| 2617 | Type 1, Class B Service | | HVC | | \$ 41.50 | | | | | 19.2% | 19.2% | \$6.25 S&E Charge Applies |
| 2618 | Type 2, Class B Service | | HVE | | \$ 41.50 | | | | | 19.2% | 19.2% | \$6.25 S&E Charge Applies |
| 2619 | Type 3, Class A Service | | HVF | \$ 12.05 | \$ 38.00 | | | | | 19.2% | 19.2% | \$6.25 S&E Charge Applies |
| 2620 | Type 3, Class B Service | | HVH | | \$ 41.50 | | | | | 19.2% | 19.2% | \$6.25 S&E Charge Applies |
| 2621 | Type 4, Class A Service | | HVK | \$ 12.05 | \$ 38.00 | | | | | 19.2% | 19.2% | \$6.25 S&E Charge Applies |
| 2622 | Type 4, Class B Service | | GVM | | \$ 41.50 | | | | | 19.2% | 19.2% | \$6.25 S&E Charge Applies |
| 2623 | Type 1,2,3, or 4 Class C Service | | GVN | | \$ 23.25 | | | | | 19.2% | 19.2% | \$6.25 S&E Charge Applies |
| 2624 | | | | | | | | | | | | |
| 2625 | Optional Protection Service | GE 13.34.8 C | | | | | | | | | | |
| 2626 | - Add'l Cable Charge, | GE 13.34.8 C.1 | | | | | | | | | | |
| 2627 | Per each 5,500 pair feet or fraction thereof | | SESHV | \$ 28.00 | \$ 7.25 | | | | | 19.2% | 19.2% | \$6.25 S&E Charge Applies |
| 2628 | - Removal of bridge taps, multiple appearances and | | | | | | | | | | | |
| 2629 | adding special svcs protection markings, | | | | | | | | | | | |
| 2630 | Per channel equipped | | 9YS | | \$ 58.25 | | | | | 19.2% | 19.2% | \$6.25 S&E Charge Applies |
| 2631 | - Mutual draining transformer, | GE 13.34.8 C.3 | | | | | | | | | | |
| 2632 | Per each required at the customer premises remote | | HV7X1 | \$ 12.05 | \$ 38.00 | | | | | 19.2% | 19.2% | \$6.25 S&E Charge Applies |
| 2633 | drainage location, and/or central office location | | | | | | | | | | | |
| 2634 | | | | | | | | | | | | |
| 2635 | Telephone Company-Provided Premises Equipment | GE 13.34.8 D | | | | | | | | | | |
| 2636 | - Primary Voice Grade High Voltage Customer Premises | | | | | | | | | | | |
| 2637 | Protection Equipment, | | GVP | | | | | | | | | |
| 2638 | One per each 2-wire channel termination @ power station | GE 13.34.8 D.1 | | \$ 46.95 | \$ 27.75 | | | | | 19.2% | 19.2% | \$6.25 S&E Charge Applies |
| 2639 | - Primary Carrier Frequency Customer Premises High | | | | | | | | | | | |
| 2640 | Voltage Protection Equipment for | | GVQ | | | | | | | | | |
| 2641 | One 4-Wire DS1 Channel termination @ power station | GE 13.34.8 D.2 | | \$ 84.85 | \$ 59.50 | | | | | 19.2% | 19.2% | \$6.25 S&E Charge Applies |
| 2642 | | | | | | | | | | | | |
| 2643 | | | | | | | | | | | | |

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