

STATEMENT OF MAILING

I hereby certify that a signed copy of the attached NOTICE RE: AGREED-UPON RATE INCREASE & LOCAL PUBLIC HEARING was mailed to all active Gladlo Water & Sewer Company customers with their May 10, 2013 bills. The bills and the Notice were delivered by me directly to the post office for mailing on May 10, 2013.

Dated: May 15, 2013



Kay Reynolds, Bookkeeper

NOTICE RE: AGREED-UPON RATE INCREASE & LOCAL PUBLIC HEARING

May 10, 2013

NOTICE OF PROPOSED RATE INCREASE AND LOCAL PUBLIC HEARING

Based upon a request by the Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Missouri Public Service Commission (Commission), the Commission will be holding a local public hearing regarding proposed changes to the customer rates and charges of Gladlo Water & Sewer Company, Inc. (Company). The purpose of this local public hearing is to receive customer comments about the proposed changes to the Company's rate and charges, and to bring recent service-related problems to the Commission's attention.

The local public hearing will be held May 29, 2013, at Rolla City Hall, 901 Elm Street, First Floor, Rolla, Missouri. The night's activities will begin with an informal question-and-answer session starting at 6:00 p.m. – with the local public hearing starting at the conclusion of the question-and-answer session. The facility at which this local public hearing is being held meets the accessibility standards required by the Americans With Disabilities Act. Any person who needs additional accommodations to participate in the local public hearing should call the Commission's Hotline at 1-800-392-4211 (voice), or Relay Missouri at 711, no later than the end of business on May 28, 2013.

As the Company notified you by a letter dated December 21, 2012, the Company requested increases of \$9,186 and \$5,281 in its annual water and sewer operating revenues, respectively. Subsequent to the Company submitting its request, the Staff of the Public Service Commission (Commission Staff) conducted a thorough audit of the Company's books and records and the operations of the Company. Based upon that audit, the Commission Staff has concluded that increases of \$4,749 and \$9,690 in the Company's annual water and sewer operating revenues are warranted.

The Company has reviewed the Commission Staff's recommendations related to its audit findings, has agreed to the Staff's recommendations and has filed tariff revisions with the Commission to implement those recommendations. A table summarizing the Company's proposed revisions to its rates and charges, and including a monthly customer bill comparison for a residential customer using 6,000 gallons of water, is set out at the end of this notice. Public Counsel has not agreed to the Company's proposed revision at this time.

Any customer that has questions about the local public hearing, that has comments about the Company's proposed revisions to its rates and charges, or that has comments regarding service-related problems should contact the Commission Staff and/or Public Counsel no later than the end of business on May 29, 2013. To do so, please use the telephone numbers, fax numbers or e-mail addresses shown below, and please include a reference to Commission Case No. SR-2013-0258 or Case Number WR-2013-0258.

Public Service Commission
Phone: 800/392-4211
Fax: 573/751-1847 (Attn: Water/Sewer Dept)
E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel
Phone: 573/751-4857
Fax: 573/751-5562 (Attn: Water/Sewer Dept.)
E-Mail: mopco@ded.mo.gov

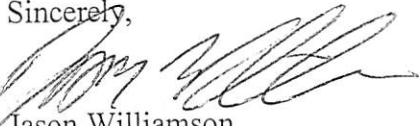
Lastly, please be advised that all currently available information regarding the Company's rate increase request may be obtained via the Public Service Commission's Website as follows.

* Go to <http://www.psc.mo.gov>

- * Click on the box on the lower middle of the page entitled "Comments: How to Make Your Voice Heard".
- * From this page click on the "submit comment" link found under "Submit Comments in Writing"; and
- * Fill out and submit the Public Comments form, including the case number shown above. If you want to attach a document, before clicking the "Submit" button, click the "Attach" button. There are instructions on that page for attaching the document and returning to the previous screen.
- * Click the "Submit" button at the bottom of the page.
- * On the next page, click on "Resources" near the top right of the page
- * On the next page, click on "Case Information"
- * On the next page, click on "Case Filing/Submission"
- * On the next page, click "Yes" when asked if you want to display the unsecured information
- * On the next page, check the box to the left of "Case No."; enter "SR-2013-0258" or "WR-2013-0258" in the box to the right of Case No.; scroll to the bottom of the page and click on "Search"
- * On the next page, click on "SR-2013-0258" or "WR-2013-0258" and this will bring up a screen that contains all of the documents that have been filed in the case to date
- * To view a document, click on the number in the left column

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (866) 610-7211.

Sincerely,



Jason Williamson
Receiver of Gladlo Water & Sewer Company, Inc

<u>Type of Charge</u>	<u>Current Rates</u>	<u>Company/Staff Agreed Rates</u>
Monthly Minimum Water Charge (includes 1,000 gallons)	\$8.28	\$10.50
Usage over 1,000 gallons (per 1,000 gallons)	\$3.13	\$3.97
Total Monthly Bill (at 6,000 gallons usage)	\$23.93	\$30.35
Monthly Sewer Service Charge	\$18.42	\$31.66