

MISSOURI PUBLIC SERVICE COMMISSION

January 15, 2004

Case No. LA-2004-0236

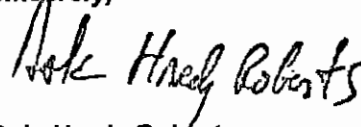
Dana K Joyce
P.O. Box 360
200 Madison Street, Suite 800
Jefferson City, MO 65102

John B Coffman
P.O. Box 7800
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Jefferson City, MO 65102

NorVergence, Inc.
James Fischer
101 Madison—Suite 400
Jefferson City, MO 65101

Enclosed find a certified copy of an ORDER in the above-numbered case(s).

Sincerely,

A handwritten signature in black ink that reads "Dale Hardy Roberts". The signature is written in a cursive, flowing style.

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge