

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED²

JUN 19 2007

Name: MARIZA DAVIS
Complainant

Missouri Public
Service Commission

vs.

Case No.

Company Name: Laclede Gas Co.
Respondent

COMPLAINT

Complainant resides at 5606 Inwood St 2nd Fl
(address of complainant)

ST. LOUIS, MO 63112

1. Respondent, Laclede Gas Co.
(company name)

of ST. LOUIS MO
(location of company), is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

In JAN. of 2007, I received a Bill for Over 2000.00, When the Previous Bill was About 370.00 with all the Past Due. I have been living here for About 3 years and never has a Bill Been that much. So I called Laclede Gas for an explanation, which they Confused me AND Refused to Properly Explain the Circumstance. I just had the Auto Meter Installed Around DEC. of Jan 07 and that is when the Problems Really STARTED. But Back in the Summer of 06 I received a Bill for over \$100.00 in the Dead of the Summer. So I called and asked for someone to come out and read the Meter, when they did, he said that the Reading was INCORRECT and explained to me ~~that~~ they were Reading the Outside Odometer instead of the Auto meter and made note of the correct Reading. Soon After I received credit from Laclede, and the ~~TREN~~ Also said I should schedule have the Auto meter Installed.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

≡≡≡ Cont. for question #2

Once the Autometer was Installed around Nov. or Dec. of 06. It's then when I received the Bill in Jan. 07 for the 2100.00. So I called Laclede To get an explanation AND the Rep. Only Confused me, Also said the Installer of the Autometer who is under contract with Laclede may not have installed properly or may not have given correct Reading to the New Autometer.

In Feb. 07 I cut off gas to Furnace AND STOVE AND still received a new Bill for almost \$700. Also I have an Electronic Programmed Thermostat In which I also received another Bill for \$300 something Dollars. But the only thing running was the water heater, I have an Electric Stove Also.

I filed and informal then a Formal Complaint with the Public Service Commission. To Investigate The matter. Also scheduled A High Bill Inspection. Inspector notes that there was NO UNUSUAL High Volume of Natural Gas being used and NO leaks were found.

WHEREFORE, Complainant now requests the following relief:

Removal of All Back Charges AND Reb. 11.11.11. AND Installation of New Meter AND Removal of the old Autometer.

06/13/07
Date

Marina Davis
Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.