From: Jack King [mailto:jackking@centurytel.net]
Sent: Thursday, October 30, 2014 3:53 PM

To: Niemeier, Kay Cc: Huber, Tammy Subject: MO AM Water

Kay

I'm writing this to you as I understand Tammy has moved to another department.

Billing from Missouri American Water has been consistent with what I feel is correct. I read my water meter and agree with the bills as they come.

So if this is OK, I would like to make this email as a notice that I withdraw my complaint with MOAMWater.

I still have a couple of suggestions:

- 1) Water & Wastewater rates seem too high.
- 2) They should adsorb on line payments rather than charging a user fee.

Thank You

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