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April 23, 2002

Mr. Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge  
Missouri Public Service Commission  
P. O. Box 360  
Jefferson City, MO 65102

**FILED<sup>3</sup>**

APR 23 2002

Missouri Public  
Service Commission

Re: **Southwestern Bell Telephone Company.**  
**Case No.**  
**Tariff No. 200200843**

Dear Mr. Roberts:

Enclosed for filing in the above-referenced case, please find the original and 8 copies of the **Office of the Public Counsel's Motion to Suspend and Request for an Evidentiary Hearing.** I have on this date mailed, faxed, and/or hand-delivered the appropriate number of copies to parties of record. Please "file" stamp the extra-enclosed copy and return it to this office.

Thank you for your attention to this matter.

Very truly yours,

Michael F. Dandino  
Senior Public Counsel

MFD:kh

cc: Counsel of Record

Enclosure

APR 23 2002

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Missouri Public  
Service Commission

In the matter of the tariff filing Southwestern )  
Bell Telephone Company to change prices on ) Case No.  
various services. ) Tariff No. 200200843

**OFFICE OF THE PUBLIC COUNSEL'S MOTION TO SUSPEND  
AND REQUEST FOR AN EVIDENTIARY HEARING**

COMES NOW the Office of the Public Counsel (Public Counsel) and moves the Missouri Public Service Commission to suspend the proposed rate increases proposed in Southwestern Bell Telephone Company's tariff filing no. 200200843. Public Counsel suggests that the Commission should closely examine this first revision of SWBT's tariffs since the Commission's Report and Order in TO-2001-467, An Investigation into the Status of Competition in Southwestern Bell Exchanges. In that decision, the PSC held that certain SWBT services in certain exchanges should be classified as competitive services. In some instances, SWBT services remained under the price cap restrictions of Section 392.245, RSMo. (Public Counsel has asked the circuit court to review this decision in State ex rel. Coffman v. Public Service Commission, 02CV323762, Cole County Circuit Court.) With this tariff, SWBT has selected a number of services, some under price cap regulation and some classified as competitive services, for price changes. Public Counsel believes that it is in the public interest to suspend these proposed increased tariff prices and hold an evidentiary hearing on the proposed rate increases.

1. A competitive classification does not remove review of rates from PSC scrutiny.

Section 392.200. 1, RSMo provides:

Every telecommunications company shall furnish and provide with respect to its business such instrumentalities and facilities as shall be adequate and in all respects just and reasonable. **All charges made and demanded by any telecommunications company for any service rendered or to be rendered in connection therewith shall be just and reasonable and not more than allowed by law or by order or decision of the commission.** Every unjust or unreasonable charge made or demanded for any such service or in connection therewith or in excess of that allowed by law or by order or decision of the commission is prohibited and declared to be unlawful. (Emphasis supplied)

Section 392.230.3, RSMo 2000, grants the Commission the authority to determine, after hearing, the propriety of any rate filed with the Commission by any telecommunications company. Section 392.230.6, RSMo 2000, provides that "at any hearing involving a rate increased or a rate sought to be increased . . . , the burden of proof to show that the increased rate or proposed increased rate is just and reasonable shall be upon the telecommunications company." Unless otherwise specifically provided by statute, the Commission has broad jurisdiction over telecommunications services, activities, and rates. In exercising its authority under Chapter 392, the Commission must be mindful of Section 392.185, RSMo 2000. Section 392.185, RSMo, provides in part:

The provisions of this chapter shall be construed to:

(4) Ensure that customers pay only reasonable charges for telecommunications service;

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(6) Allow full and fair competition to function as a substitute for regulation when consistent with the protection of ratepayers and otherwise consistent with the public interest[.]

In addition to promoting reasonable prices and the protection of ratepayers, that section states that the purpose of the chapter is to "permit flexible regulation of competitive telecommunications companies and competitive telecommunications services [.]" Section 392.185(5), RSMo. Additionally, Section 392.200.4(2), RSMo, declares that "it is the intent of this act to bring the benefits of competition to all customers [.]" See, *In the Matter of the Access*

Rates to be Charged by Competitive Local Exchange Telecommunications Companies in the State of Missouri, Case No. TO-99-596 (June 1, 2000)

2. For each service that was not reclassified in TO-2001-467 as competitive, Section 392.245, RSMo. 2000, governs the price increases proposed by Southwestern Bell and sets the price cap limits. For nonbasic telecommunications services, Section 392.245 (11) incorporates by reference to Section 392.200 the just and reasonable and lawful standard for charges. Section 392.200.1. While the Commission may not review the prices under the same standards it used for cost of service and rate of return regulation (Section 392.245.7 and Section 392.240.1), it still has authority under Section 392.200 to generally review rates for justness and reasonableness and legality.

3. Public Counsel objects to the proposed price increases and asks for the suspension of the proposed tariffs and for an evidentiary hearing. Public Counsel has made a preliminary analysis of the proposed Southwestern Bell rates as set forth in Exhibit A, which is attached hereto and incorporated herein by reference. This exhibit identifies the tariff, the service, the service description, the current rates, the proposed rates and the increase or decrease proposed and the percentage change for those rates and services.

4. Public Counsel suggests that this Exhibit A shows that in this tariff Southwestern Bell has proposed a large number of increased rates with few price reductions. The proposed increases raise serious questions about the effectiveness of competition to act as a check and balance on prices and how consumer is protected from rate increases in the absence of competition that acts to discipline prices. These increases are not just and reasonable in the context of the recent competitive designation made by the PSC under Section 392.245 RSMo. Increased rates are not the expected result of a competitive designation. SWBT should come

forward and demonstrate why, after its claim that all its services have effective competition in each and every one of its exchanges, it feels compelled to increase prices as its response to this competition. It should explain why after the Commission has recognized the competitive status of some of its services, it feels compelled to increase its rates in an effort to win customers from its competitor. SWBT should explain why it feels compelled to increase prices under the price cap rather than use its ability to lower prices to meet competition under the price cap regulatory method.

5. The proposed rate increases are inconsistent with the intent and purpose of the Federal Telecommunications Act of 1996 and S.B. 507 that promised benefits to consumers through competition. Competition is supposed to generate lower consumer prices. Price cap regulation was designed to give SWBT and other ILECs pricing flexibility to meet competition. However, the ever increasing prices proposed in this tariff offering demonstrate either (1) that the evidence submitted to show competition for those services was unreliable, (2) that the findings of competition were in error, or (3) that competition in SWBT exchanges has failed to provide the anticipated discipline or restraint on prices. No matter what the cause, it indicates a major deviation from the expectations Congress and the General Assembly had when the legislation was enacted. These increases also appear to be a major deviation from the reasonably anticipated pricing decisions that were expected from SWBT. In light of these increases and the record in the competitive status investigation case, the time for the Commission to revisit and review the situation seems to have arrived much earlier. It may be time to take a look at the continued regulation of Southwestern Bell under price caps or under certain forms of competitive classification and attempt to reconcile the record, the purpose of price cap regulation, and the recent classification of some SWBT services as competitive with the proposed pricing structure.

6. In TO-2001-467, the Commission found that Southwestern Bell's price changes made since 1984 were not made as a result of competition and that there was no evidence of the specific analysis of the reasons for the price changes. (See, Exhibit 29 in TO-2001-467 for SWBT price changes). Prices under the price cap with few exceptions continued to escalate, often to the maximum 8%. With the proposed rate increases, in the same manner as the Commission found in TO-2001-467 at p. 16, "[T]here is very little evidence that competition has had any specific impact on Southwestern Bell's prices or its product policies, strategies or plans."

7. The proposed price increases do not reflect "sustainable discipline on prices" that the Commission found was instrumental as the key competitive pressure that competition was supposed to generate. (TO-2001-467, pp. 11, 17, and 20). The Commission stated in that case:

"When considered in the full context of Sections 392.245.5 and 386.020(13), "effective competition" as used in subsection 5 of the price cap statute refers to competition that is adequate to accomplish the purposes that were previously to have been accomplished by the cost floors and maximum prices and, to produce the intended or expected results, namely accomplishing the "purposes and policies of chapter 392, RSMo, including the reasonableness of rates, as set out in section 392.185," over a sustained period running up to five years into the future. As witnesses such as Dr. Aron testified, this means that "effective competition" is competition that exerts sustainable discipline on prices and moves them to the competitive level of true economic cost."

8. Southwestern Bell's proposed price increases certainly do not reflect any price discipline that competitive pressures brought to bear on Southwestern Bell's price structures. Prices under the price cap (with few exceptions) continue to escalate, often reaching the maximum 8%. (It seems like reductions are confined to special directory listing service and optional vertical or class services which usually have a higher price to cost ratio.) Services declared as competitive services in TO-2001-467 now see price increases such as 9%, 10%, 11%, 13%, 14%, 16%, 32% and 42%. In TO-2001-467, Southwestern Bell witness Thomas

Hughes and other Company witnesses denied knowledge of Southwestern Bell's plans for rates if the Commission granted reclassification as competitive services. (p. 19). It is now abundantly clear that Southwestern Bell's plan was to seek substantial rate increases both for competitive services and price capped services. It seems that the Commission's finding of "competition" has little to no effect on lowering prices for the benefit of consumers. It seems that the key benefit of price cap regulation is to slow down price hikes.

9. The proposed tariff nullifies the intended benefits of competition. In utility regulation, regulation acts as a substitute for competition to provide (1) the utility with the opportunity for a reasonable return and (2) protection for the consumer by ensuring just, reasonable, and affordable rates. In the same manner, as the Commission noted at p. 17 of the Report and Order in TO-2001-467, "full & fair competition acts as a substitute for regulation by exerting discipline on prices and moving these prices toward economic cost." Southwestern Bell's proposed tariff, directly stemming from the Commission's Report and Order that loosened the reins of regulation, takes unfair advantage of consumers and effectively renounces this "regulatory bargain" by increasing rates as soon as price cap protection was lifted.

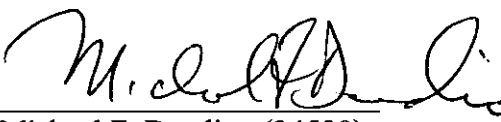
10. The Commission should suspend the proposed rate increases to assure itself that those proposed rate increases are just and reasonable in light of the findings of the PSC in TO-2001-467, the position of SWBT in that case and the evidentiary record. It should also investigate whether allowing these proposed rates to become effective is consistent with the Commission's duty to protect customers and the goals of competition to bring better service, lower prices, and more options to consumers. It appears that the rate proposals demonstrate a serious failure of the competitive system to protect consumers just as the Commission embarks on the so-called "relaxed" and reduced regulatory oversight that accompanies competitive

classification. It now seems that Southwestern Bell sees the competitive classification as the green light to raise rates unfettered by any meaningful review and regulatory oversight. Because it appears that competition in Missouri has not provided the checks and balances for prices and may not protect consumers either in the short or long run, the PSC should act to fill the gap and provide the protection that the market is not providing. It is important that the PSC take up this matter now at the very beginning of this march to higher prices. Rate increases made in the shadow of the Commission's recent decision entrusting price discipline to the Missouri telecommunications market give consumers little comfort in the future.

WHEREFORE, Public Counsel asks the Commission to suspend the proposed rate increases to assure itself that those proposed rate increases are just and reasonable and consistent with the protection of the customers and the goals of competition to bring better service, lower prices and more options to consumers. Public Counsel requests an evidentiary hearing.

Respectfully submitted,

OFFICE OF THE PUBLIC COUNSEL

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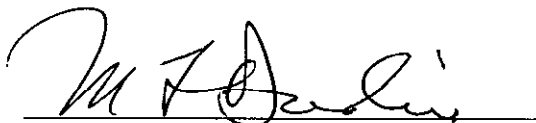


CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing was mailed or hand delivered this <sup>23</sup>~~22~~nd day of April, 2002 to the following attorneys of record:

General Counsel  
Missouri Public Service Commission  
P. O. Box 360  
Jefferson City, MO 65102

Paul Lane  
Southwestern Bell Telephone Company  
One Bell Center, Room 3520  
St. Louis, MO 63101



Tariff	Service	Miscellaneous	Current Rate	Proposed Rate	Increase/ (Decrease)	Perce <sup>r</sup> Chang			
Local	Main Service-Business	Group A (Flat)	\$ 23.70	\$ 25.55	\$ 1.85	8'			
		Group A (1st Message)	\$ 19.80	\$ 21.35	\$ 1.55	8'			
		Group A (Add'l Msg.)	\$ 9.30	\$ 10.00	\$ 0.70	8'			
		Group A (Multiline)	\$ 23.70	\$ 25.55	\$ 1.85	8'			
		Group B (Flat)	\$ 32.45	\$ 35.00	\$ 2.55	8'			
		Group B (1st Message)	\$ 23.20	\$ 25.05	\$ 1.85	8'			
		Group B (Add'l Msg.)	\$ 12.70	\$ 13.70	\$ 1.00	8'			
		Group B (Multiline)	\$ 32.45	\$ 35.00	\$ 2.55	8'			
		Group C-P (Flat)	\$ 35.80	\$ 38.65	\$ 2.85	8'			
		Group C-P (1st Message)	\$ 25.00	\$ 27.00	\$ 2.00	8'			
		Group C-P (Add'l Msg.)	\$ 14.50	\$ 15.65	\$ 1.15	8'			
		Group C-P (Multiline)	\$ 35.80	\$ 38.65	\$ 2.85	8'			
		Group C-M (Flat)	\$ 39.35	\$ 42.45	\$ 3.10	8'			
		Group C-M (1st Message)	\$ 30.50	\$ 32.90	\$ 2.40	8'			
		Group C-M (Add'l Msg.)	\$ 15.40	\$ 16.60	\$ 1.20	8'			
		Group C-M (Multiline)	\$ 39.35	\$ 42.45	\$ 3.10	8'			
		Local	Local Operator Asst.-Residential	<b>Station-to-Station</b>					
				<b>Calling Card</b>					
Non-Automated (Non-payphone)	\$ 1.24			\$ 1.35	\$ 0.11	9			
Non-Automated (Payphone)	\$ 1.24			\$ 1.35	\$ 0.11	9			
Semi-Automated (Non-payphone)	\$ 0.75			\$ 0.80	\$ 0.05	7			
Semi-Automated (Payphone)	\$ 0.75			\$ 0.80	\$ 0.05	7			
Fully-Automated (Non-payphone)	\$ 0.37			\$ 0.40	\$ 0.03	8			
Fully-Automated (Payphone)	\$ 0.37			\$ 0.40	\$ 0.03	8			
<b>Collect</b>									
Non-Automated (Non-payphone)	\$ 1.24			\$ 1.35	\$ 0.11	9			
Non-Automated (Payphone)	\$ 1.24			\$ 1.35	\$ 0.11	9			
Semi-Automated (Non-payphone)	\$ 1.02			\$ 1.15	\$ 0.13	13			
Semi-Automated (Payphone)	\$ 1.02			\$ 1.15	\$ 0.13	13			
Fully-Automated (Non-payphone)	\$ 0.81			\$ 0.90	\$ 0.09	11			
Fully-Automated (Payphone)	\$ 0.81			\$ 0.90	\$ 0.09	11			
<b>Billed to a Third Number</b>									
Non-Automated (Non-payphone)	\$ 1.24			\$ 1.35	\$ 0.11	9			
Non-Automated (Payphone)	\$ 1.24			\$ 1.35	\$ 0.11	9			
Semi-Automated (Non-payphone)	\$ 1.02			\$ 1.15	\$ 0.13	13			
Semi-Automated (Payphone)	\$ 1.02			\$ 1.15	\$ 0.13	13			
Fully-Automated (Non-payphone)	\$ 0.81			\$ 0.90	\$ 0.09	11			
Fully-Automated (Payphone)	\$ 0.81			\$ 0.90	\$ 0.09	11			
<b>Sent-Paid</b>									
Non-Automated (Non-payphone)	\$ 1.24			\$ 1.35	\$ 0.11	9			
Semi-Automated (Non-payphone)	\$ 1.02			\$ 1.15	\$ 0.13	13			
<b>Person-to-Person</b>									
Non-Automated (Non-payphone)	\$ 2.75			\$ 3.00	\$ 0.25	9			
Non-Automated (Payphone)	\$ 2.75			\$ 3.00	\$ 0.25	9			
Semi-Automated (Non-payphone)	\$ 2.32			\$ 2.55	\$ 0.23	10			
Semi-Automated (Payphone)	\$ 2.32			\$ 2.55	\$ 0.23	10			

Tariff	Service	Miscellaneous	Current Rate	Proposed Rate	Increase/ (Decrease)	Percent Change	
Long Distance Msg. Telecommunications Service Tariff	Two-Point Service Operator Service Charges	<b>Station-to-Station</b>					
		<b>Calling Card</b>					
		Non-Automated (Non-Coin)	\$ 1.24	\$ 1.35	\$ 0.11	9%	
		Non-Automated (Coin)	\$ 1.24	\$ 1.35	\$ 0.11	9%	
		Semi-Automated (Non-Coin)	\$ 0.75	\$ 0.80	\$ 0.05	7%	
		Semi-Automated (Coin)	\$ 0.75	\$ 0.80	\$ 0.05	7%	
		Fully-Automated (Non-Coin)	\$ 0.37	\$ 0.40	\$ 0.03	8%	
		Fully-Automated (Coin)	\$ 0.37	\$ 0.40	\$ 0.03	8%	
		<b>Collect</b>					
		Non-Automated (Non-Coin)	\$ 1.24	\$ 1.35	\$ 0.11	9%	
		Non-Automated (Coin)	\$ 1.24	\$ 1.35	\$ 0.11	9%	
		Semi-Automated (Non-Coin)	\$ 1.02	\$ 1.15	\$ 0.13	13%	
		Semi-Automated (Coin)	\$ 1.02	\$ 1.15	\$ 0.13	13%	
		Fully-Automated (Non-Coin)	\$ 0.81	\$ 0.90	\$ 0.09	11%	
		Fully-Automated (Coin)	\$ 0.81	\$ 0.90	\$ 0.09	11%	
		<b>Billed to a Third Number</b>					
		Non-Automated (Non-Coin)	\$ 1.24	\$ 1.35	\$ 0.11	9%	
		Non-Automated (Coin)	\$ 1.24	\$ 1.35	\$ 0.11	9%	
		Semi-Automated (Non-Coin)	\$ 1.02	\$ 1.15	\$ 0.13	13%	
		Semi-Automated (Coin)	\$ 1.02	\$ 1.15	\$ 0.13	13%	
		Fully-Automated (Non-Coin)	\$ 0.81	\$ 0.90	\$ 0.09	11%	
		Fully-Automated (Coin)	\$ 0.81	\$ 0.90	\$ 0.09	11%	
		<b>Sent-Paid</b>					
		Non-Automated (Non-Coin)	\$ 1.24	\$ 1.35	\$ 0.11	9%	
		<b>Person-to-Person</b>					
		Non-Automated (Non-Coin)	\$ 2.75	\$ 3.00	\$ 0.25	9%	
		Non-Automated (Coin)	\$ 2.75	\$ 3.00	\$ 0.25	9%	
		Semi-Automated (Non-Coin)	\$ 2.32	\$ 2.55	\$ 0.23	10%	
		Semi-Automated (Coin)	\$ 2.32	\$ 2.55	\$ 0.23	10%	
		Long Distance Msg. Telecommunications Service Tariff	Two-Point Service Rate Table	<b>Residential</b>			
Day	\$ 0.21			\$ 0.24	\$ 0.03	16%	
Evening	\$ 0.17			\$ 0.17	\$ 0.00	2%	
Night and Weekend	\$ 0.13			\$ 0.14	\$ 0.01	4%	
<b>Business</b>							
Day	\$ 0.20			\$ 0.26	\$ 0.06	32%	
Evening	\$ 0.16			\$ 0.18	\$ 0.02	14%	
Night and Weekend	\$ 0.13			\$ 0.18	\$ 0.05	40%	
<b>Residential</b>							
Block-of-Time (Monthly Recurring)	\$ 8.40			\$ 9.00	\$ 0.60	7%	
Block-of-Time (Add'l Usage)	\$ 8.40	\$ 9.00	\$ 0.60	7%			
Long Distance Msg. Telecommunications Service Tariff	Recurring and Usage Charges, and Discounts	<b>Residence (per access line)</b>					
		First Designated Number	\$ 16.20	\$ 17.22	\$ 1.02	6%	
		Each Add'l Designated Number	\$ 10.80	\$ 11.48	\$ 0.68	6%	

Tariff	Service	Miscellaneous	Current Rate	Proposed Rate	Increase/ (Decrease)	Percent Change
General Exchange	Regular Listings	Business Extra Listings	\$ 2.64	\$ 2.85	\$ 0.21	8%
		Residence Extra Listings	\$ 1.65	\$ 1.78	\$ 0.13	8%
		Residence Family Space Listings	\$ 5.00	\$ 4.50	\$ (0.50)	-10%
		Residence Personality Logo	\$ 5.00	\$ 4.50	\$ (0.50)	-10%
		Residence Line of Distinction	\$ 2.50	\$ 2.25	\$ (0.25)	-10%
General Exchange	Preferred Number	Preferred Number W/out Unique	\$ 3.95	\$ 3.75	\$ (0.20)	-5%
General Exchange	Current Price List	Sent Paid Request	\$ 1.02	\$ 1.10	\$ 0.08	8%
		Alternately Billed Requests	\$ 1.10	\$ 1.18	\$ 0.08	7%
General Exchange	PLEXAR-I	Month-to-Month	\$ 4.00	\$ 4.30	\$ 0.30	8%
		Equipped w/Call Txfr Disconnect	\$ 4.00	\$ 4.30	\$ 0.30	8%
General Exchange	Digital Loop Service	12-Month Term	\$210.00	\$ 225.00	\$ 15.00	7%
General Exchange	SuperTrunk	Month-to-Month	\$250.00	\$ 270.00	\$ 20.00	8%
		12-Month Term	\$240.00	\$ 255.00	\$ 15.00	6%
General Exchange	Caller ID Credit Package	Residence (credit)	\$ (5.50)	\$ (5.05)	\$ 0.45	8%
		Business (credit)	\$ (7.50)	\$ (7.80)	\$ (0.30)	-4%
		Value Package (credit)	\$ (4.08)	\$ (4.56)	\$ (0.48)	-12%
		Value Value Package (credit)	\$ (10.08)	\$ (10.56)	\$ (0.48)	-5%
General Exchange	THE WORKS	Residence (credit)	\$ (20.28)	\$ (21.48)	\$ (1.20)	-6%
		w/out Caller ID	\$ (13.28)	\$ (14.48)	\$ (1.20)	-9%
		w/out Call Waiting	\$ (12.28)	\$ (13.48)	\$ (1.20)	-10%
		Business (credit)	\$ (29.60)	\$ (30.25)	\$ (0.65)	-2%
		w/out Caller ID/Calling Name	\$ (20.85)	\$ (21.15)	\$ (0.30)	-1%
		w/out Call Waiting	\$ (21.60)	\$ (22.25)	\$ (0.65)	-3%
		w/out Remote Access	\$ (26.85)	\$ (27.50)	\$ (0.65)	-2%
		w/out Caller ID/Calling Name/Call	\$ (12.85)	\$ (13.15)	\$ (0.30)	-2%
		w/out Caller ID/Calling Name/Rem	\$ (18.10)	\$ (18.40)	\$ (0.30)	-2%
		w/out Call Waiting/Remote Access	\$ (18.85)	\$ (19.50)	\$ (0.65)	-3%
		w/out Caller ID/Calling Name/Call	\$ (10.10)	\$ (10.40)	\$ (0.30)	-3%
General Exchange	THE BASICS	Residence (credit)	\$ (13.33)	\$ (13.99)	\$ (0.66)	-5%
		Business (credit)	\$ (24.00)	\$ (25.55)	\$ (1.55)	-6%
General Exchange	EASYOPTIONS(Essentia	Residence (credit)	\$ (7.75)	\$ (7.93)	\$ (0.18)	-2%
General Exchange	SBC Advantage	Residence w/Privacy Mgr	\$ (12.80)	\$ (13.42)	\$ (0.62)	-5%
		Residence w/out Privacy Mgr	\$ (8.80)	\$ (9.42)	\$ (0.62)	-7%
General Exchange	PLEXAR-II	Basic 0-2 Miles (Month-to-Month)	\$ 11.25	\$ 11.80	\$ 0.55	5%
		Basic >2 Miles (Month-to-Month)	\$ 18.40	\$ 19.30	\$ 0.90	5%
General Exchange	EASYOPTIONS	<u>Per Line</u>				
		Call Return (Monthly Rate/First)	\$ 3.78	\$ 4.08	\$ 0.30	8%
		Call Return (Monthly Rate/Add'l)	\$ 3.78	\$ 4.08	\$ 0.30	8%
		Call Blocker (Monthly Rate/Add'l)	\$ 2.25	\$ 2.43	\$ 0.18	8%
		Call Forwarding (Monthly Rate/Add'l)	\$ 2.25	\$ 2.43	\$ 0.18	8%
		3-Way Calling (Monthly Rate/Add'l)	\$ 2.25	\$ 2.43	\$ 0.18	8%
		Auto Redial (Monthly Rate/Add'l)	\$ 2.25	\$ 2.43	\$ 0.18	8%
		Priority Call (Monthly Rate/First)	\$ 3.00	\$ 2.75	\$ (0.25)	-8%
		Speed Calling 8 (Monthly Rate/Add'l)	\$ 2.25	\$ 2.43	\$ 0.18	8%
		Selective Call Forward (Monthly Ra	\$ 3.00	\$ 2.75	\$ (0.25)	-8%
		Call Trace (Monthly Rate)	\$ 6.00	\$ 6.48	\$ 0.48	8%
		Call Waiting ID	\$ 1.00	\$ 1.08	\$ 0.08	8%

Tariff	Service	Miscellaneous	Current Rate	Proposed Rate	Increase/ (Decrease)	Percent Change
		Call Waiting ID w/Options	\$ 1.00	\$ 1.08	\$ 0.08	8%
		Call Return (per Activation)	\$ 0.62	\$ 0.66	\$ 0.04	6%
		Call Return (Monthly Max)	\$ 4.96	\$ 5.28	\$ 0.32	6%
		3-Way Calling (per Activation)	\$ 0.81	\$ 0.87	\$ 0.06	7%
		3-Way Calling (Monthly Max)	\$ 6.48	\$ 6.96	\$ 0.48	7%
		Anonymous Call Rejection	\$ 1.75	\$ 1.89	\$ 0.14	8%
		<b>Per Line w/multiple service</b>			\$ -	#DIV/0!
		Calling Number Delivery (First)	\$ 8.75	\$ 9.10	\$ 0.35	4%
		Calling Number Delivery (Add'l)	\$ 8.75	\$ 9.10	\$ 0.35	4%
		Calling Name Delivery (First)	\$ 8.75	\$ 9.10	\$ 0.35	4%
		Calling Name Delivery (Add'l)	\$ 8.75	\$ 9.10	\$ 0.35	4%
		Call Forwarding (First)	\$ 6.00	\$ 6.45	\$ 0.45	8%
		Call Forwarding (Add'l)	\$ 6.00	\$ 6.45	\$ 0.45	8%
		3-Way Calling (First)	\$ 4.30	\$ 4.60	\$ 0.30	7%
		Call Return (First)	\$ 4.30	\$ 4.60	\$ 0.30	7%
		Auto Redial (First)	\$ 4.30	\$ 4.60	\$ 0.30	7%
		Selective Call Forward (First)	\$ 4.30	\$ 4.60	\$ 0.30	7%
		Call Blocker (First)	\$ 4.30	\$ 4.60	\$ 0.30	7%
		Speed Calling 8 (First)	\$ 3.70	\$ 3.95	\$ 0.25	7%
		Anonymous Call Rejection	\$ 2.00	\$ 2.15	\$ 0.15	8%
		Call Trace	\$ 6.00	\$ 6.48	\$ 0.48	8%
		<b>Business</b>			\$ -	#DIV/0!
		Call Waiting ID	\$ 5.00	\$ 5.40	\$ 0.40	8%
		Call Waiting ID w/Options	\$ 1.00	\$ 1.05	\$ 0.05	5%
		Call Return (per Activation)	\$ 0.62	\$ 0.66	\$ 0.04	6%
		Call Return (Monthly Max)	\$ 4.96	\$ 5.28	\$ 0.32	6%
		3-Way Calling (per Activation)	\$ 0.81	\$ 0.87	\$ 0.06	7%
		3-Way Calling (Monthly Max)	\$ 6.48	\$ 6.96	\$ 0.48	7%
General Exchange	LOCAL PLUS	Residence (Basic)	\$ 32.40	\$ 34.99	\$ 2.59	8%
		Residence (Optional MCA)	\$ 21.60	\$ 23.32	\$ 1.72	8%
		Business (Basic)	\$ 63.00	\$ 68.00	\$ 5.00	8%
		Business (Optional MCA)	\$ 42.00	\$ 45.25	\$ 3.25	8%
General Exchange	Outgoing Call Control	Residence (Monthly)	\$ 6.95	\$ 7.50	\$ 0.55	8%
		Business (Monthly)	\$ 19.95	\$ 21.50	\$ 1.55	8%
General Exchange	Reset Pin	Residence (Non-recurring)	\$ 3.00	\$ 2.50	\$ (0.50)	-17%
Integrated Services	DIGILINE SERVICE	Basic Rate Installation (M-t-M)	\$ 45.50	\$ 48.95	\$ 3.45	8%

April 1, 2002

FILE COPY

The Honorable Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Dear Judge Roberts:

Southwestern Bell Telephone Company proposes to revise the following tariffs:

<u>Tariff</u>	<u>Number</u>	<u>Sections</u>
Local Exchange Tariff	P.S.C. Mo.-24	
Long Distance Message		
Telecommunications Service Tariff	P.S.C. Mo.-26	
Missouri General Exchange Tariff	P.S.C. Mo.-35	6, 13, 15, 25, 38, 44, 45, 47, 48, 50
Integrated Services Tariff	P.S.C. Mo.-41	3

The purpose of these revisions is to change prices on various services. Rates for some competitive products (operator services and toll services) and certain non-basic services are being increased. We are also decreasing rates on certain residential directory listings. Customers have been notified via bill messages.

The proposed revisions are reflected on the attached tariff sheets. The issued and requested effective dates are April 2, 2002 and May 2, 2002 respectively.

Questions concerning this filing may be referred to Sherry Myers on 314-235-6380.

Very truly yours,



Attachments

I certify that a copy of the foregoing, including attachments, is being forwarded postage prepaid to the Office of the Public Counsel, Post Office Box 7800, Jefferson City, Missouri, 65102 this

1st day of April 2002.

Luci Deane

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

LOCAL EXCHANGE

1.2 RATES-(Continued)

1.2.2 Main Service(6)(8)-(Continued)

A. Main Service-Business-(Continued)

Business - (Continued)

<u>Group</u>	<u>Flat Rate Trunk(9)</u>	<u>1st Message Trunk(1)</u>	<u>Add'l Msg. Trunk(1)</u>	<u>Multiline (9)</u>	<u>Information Terminal (9)</u>	<u>Shared Tenant Service (STS)</u>
A	\$25.55(CR)	\$21.35(4)(CR)	\$10.00(CR)	\$25.55(CR)	\$21.95	\$21.95
B	35.00(CR)	25.05(4)(CR)	13.70(CR)	35.00(CR)	30.05	30.05
C-Principal	38.65(CR)	27.00(4)(CR)	15.65(CR)	38.65(CR)	33.15	33.15
C-Metropolitan Calling Area-1	42.45(CR)	32.90(4)(CR)	16.60(CR)	42.45(CR)	36.45	36.45
D-Principal	43.60	28.95(5)	18.45	43.60	43.60	43.60
D-Metropolitan Calling Area-1	45.50	29.75(5)	18.45	45.50	45.50	45.50
D-Metropolitan Calling Area-2	48.00	30.80(5)	18.45	48.00	48.00	48.00

(1)(2)(3)(4)(5)(6)(7)(8)(9) See Sheet 2.02

Issued: April 1, 2002

Effective: May 2, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Local Exchange Tariff  
4th Revised Sheet 5.11A  
Replacing 3rd Revised Sheet 5.11A

## LOCAL EXCHANGE

## 1.2 RATES-(Continued)

## 1.2.6 Local Operator Assistance-(Continued)

## C. Rates-(Continued)

	<u>DESCRIPTION</u>	Non-payphone(2) <u>RATE</u>	Payphone(2)(3) <u>RATE</u>
	<u>Station-to-Station Service</u>		
	<u>Calling Card</u>		
	Non-Automated	\$1.35(CR)	\$1.35(CR)
	Semi-Automated	.80(CR)	.80(CR)
	Fully-Automated	.40(CR)	.40(CR)
(CT)	<u>Collect Non-Inmate</u>		
	Non-Automated	\$1.35(CR)	\$1.35(CR)
	Semi-Automated	1.15(CR)	1.15(CR)
	Fully-Automated	.90(CR)	.90(CR)
(AT)	Collect-Inmate	.81	.81
	<u>Billed to a Third Number</u>		
	Non-Automated	\$1.35(CR)	\$1.35(CR)
	Semi-Automated	1.15(CR)	1.15(CR)
	Fully-Automated	.90(CR)	.90(CR)
	<u>Sent-Paid</u>		
	Non-Automated	\$1.35(CR)	\$1.15
	Semi-Automated	1.15(CR)	.95
	<u>PERSON-TO-PERSON SERVICE(1)</u>		
	Non-Automated	\$3.00(CR)	\$3.00(CR)
	Semi-Automated	2.55(CR)	2.55(CR)

- (1) Person-to-Person service may be billed to a calling card, billed to a third number, or billed as collect at no additional charge.
- (2) Payphone rates apply to all pay type telephones that accept coins, or are coinless, or have a card reader, or a combination of a coin accepting/card reader telephone. Non-payphone rates apply to all other types of calls. This operator services offering will comply with the Commission's decision in Case No. TA-88-218.
- (3) For local calls from pay telephones, a \$.25 charge applies in addition to the pay telephone rate listed.

Issued: April 2, 2002

Effective: May 2, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Long Distance Message  
Telecommunications Service Tariff  
12th Revised Sheet 20.01  
Replacing 11th Revised Sheet 20.01

### LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

#### 1.4 TWO-POINT SERVICE-(Continued)

##### 1.4.6 Rates-(Continued)

##### B. Operator Service Charges-(Continued)

##### 2. Rates

	<u>Description</u>	<u>Non-Coin(2)</u> <u>Rate</u>	<u>Coin(2)</u> <u>Rate</u>
	<u>Station-to-Station Service</u>		
	<u>Calling Card</u>		
	Non-Automated	\$1.35(CR)	\$1.35(CR)
	Semi-Automated	.80(CR)	.80(CR)
	Fully Automated	.40(CR)	.40(CR)
(CT)	<u>Collect Non-Inmate</u>		
	Non-Automated	\$1.35(CR)	\$1.35(CR)
	Semi-Automated	1.15(CR)	1.15(CR)
	Fully Automated	.90(CR)	.90(CR)
(AT)	<u>Collect Inmate ?</u>		
		.81	.81
	<u>Billed to a Third Number</u>		
	Non-Automated	\$1.35(CR)	\$1.35(CR)
	Semi-Automated	1.15(CR)	1.15(CR)
	Fully Automated	.90(CR)	.90(CR)
	<u>Sent Paid</u>		
	Non-Automated	\$1.35(CR)	\$1.15
	Semi-Automated	1.15(CR)	.95
	<u>Person-to-Person Service(1)</u>		
	Non-Automated	\$3.00(CR)	\$3.00(CR)
	Semi-Automated	2.55(CR)	2.55(CR)
	<u>Other Services</u>		
	Line Status Verification	\$1.39	\$1.39
	Busy Interrupt	2.14	2.14

(1) Person-to-Person service may be billed to a calling card, billed to a third number or billed as collect at no additional charge.

(2) Coin includes all pay type telephones that accept coins, or are coinless, or have a card reader, or a combination of a coin accepting/card reader telephone. For the purposes of applying operator service charges, all telephones that are not defined as "coin" will be treated as "non-coin."

Issued: April 2, 2002

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By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Long Distance Message Telecommunications Service Tariff  
22nd Revised Sheet 21  
Replacing 21st Revised Sheet 21

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

1.4 TWO-POINT SERVICE-(Continued)

1.4.7 Rate Table

A. Rates shown in the following tables are applicable to intrastate, intraLATA business between all points within the State of Missouri.

(CT)		Day Period	Evening Period	Night and Weekend Period
(CT)		<u>1 Minute /1/</u>	<u>1 Minute /1/</u>	<u>1 Minute /1/</u>
(CR)	Residence	\$0.24	\$0.17	\$0.14
(CR)	Business	\$0.26	\$0.18	\$0.18

(RT)

(RT)

(CT) /1/ Initial period rates and additional minute rates are identical

Issued: April 2, 2002

Effective: May 2, 2002

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Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this  
tariff will be issued  
except for the purpose  
of canceling this tariff.

Long Distance Message  
Telecommunications Service Tariff  
4th Revised Sheet 21.01  
Replacing 3rd Revised Sheet 21.01

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

(RT)

(RT)

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Issued: April 2, 2002

Effective: May 2, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this  
tariff will be issued  
except for the purpose  
of canceling this tariff.

Long Distance Message  
Telecommunications Service Tariff  
1st Revised Sheet 21.02  
Replacing Original Sheet 21.02

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

(RT)

(RT)

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Issued: April 2, 2002

Effective: May 2, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this  
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except for the purpose  
of canceling this tariff.

Long Distance Message  
Telecommunications Service Tariff  
1st Revised Sheet 21.03  
Replacing Original Sheet 21.03

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

(RT)

(RT)

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Issued: April 2, 2002

Effective: May 2, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

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Long Distance Message Telecommunications Service Tariff  
7h Revised Sheet 50  
Replacing 6h Revised Sheet 50

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

1.12 OPTIONAL CALLING PLANS-Continued

1.12.3 Rates-Continued

D. Business and Residence 1+ Saver Optional Calling Plans-Recurring and Usage Charges, and Discounts-Continued

<u>Discount or Block Option</u>	<u>Monthly Recurring Rate</u>	<u>Initial Block of Minutes</u>	<u>Percent Discount</u>	<u>Additional Usage Rate</u>	<u>Qualified Rate Periods</u>
2. Residence Options					
(A) Discount	\$1.50	N/A	15%	N/A	Evening and Night/Weekend
(B) Discount	\$2.50	N/A	20%	N/A	ALL
(C) Discount(1)	\$2.00	N/A	20%	N/A	ALL
(D) Discount(1)	No Charge	N/A	10%	N/A	ALL
(E) Block-of-Time	\$9.00(CR)	60	N/A	\$9.00/hour(CR)	ALL
(F) Block-of-Time	\$36.00	300	N/A	\$7.20/hour	ALL
(G) Block-of-Time	\$60.00	600	N/A	\$6.00/hour	ALL
(H) Single Rate	\$4.95	N/A	N/A	\$0.10/minute	ALL
(I) Single Rate(1)	\$1.95	N/A	N/A	\$0.10/minute	ALL
(J.) Designated Number Optional Calling Plan-Recurring Charges					
					<u>Monthly Recurring Rate</u>
1. Residence, per access line					
a. First Designated Number					\$17.22(CR)
b. Each Additional Designated Number					\$11.48(CR)

Available only to customers subscribing to either The WORKS<sup>®</sup> or the BASICSS<sup>sm</sup> packages as set forth in Section 44 of the General Exchange Tariff. Available in Southwestern Bell exchanges only.

Issued: April 2, 2002

Effective: May 2, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

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General Exchange Tariff  
Section 6  
8th Revised Sheet 6  
Replacing 7th Revised Sheet 6

## DIRECTORY SERVICES

### 6.4 REGULAR EXTRA LISTINGS-(Continued)

6.4.5 Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing using the telephone number of the primary listing may be permitted under any address at which an extension or private branch exchange station of the customer is installed provided it is installed on premises of the customer.

6.4.6 Regular business and residence extra listings will be furnished at the following rates:

	<u>Monthly Rate</u>	<u>Service And Equipment Charge</u>
Business extra listings, each (CLT)	\$2.85 (1)(CR)	\$9.50
Residence extra listings, each (RLT).	1.78 (1)(CR)	6.00

6.4.7 The Telephone Company may, during certain promotional periods, waive in full or in part the Service and equipment charge and/or monthly rates as provided for in Section 17 of the General Exchange Tariff.

6.4.8 Extra listing charges date from the time the listing is posted on the directory assistance records. Directory assistance records are posted at the time application for the listing is made or at the date of issue of the directory, as the customer may desire.

### 6.5 SPECIAL TYPES OF EXTRA LISTINGS

#### 6.5.1 Alternate Listings

A. Listing of an alternate telephone number to be called in case no answer is received at the primary call number or indicating an alternate telephone number to be called during certain periods or under certain circumstances in preference to the primary call number is permitted for customers to all classes of service. A phrase necessary to direct the method of calling and giving the number to call may be provided as an alternate listing.

(1) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7.A. and 1.8.6, and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, paragraphs 1.10.4 and 1.11.F.

Issued: April 2, 2002

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By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

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General Exchange Tariff  
 Section 6  
 3rd Revised Sheet 10.01  
 Replacing 2nd Revised Sheet 10.01

DIRECTORY SERVICES

6.9 RESIDENCE FAMILY SPACE LISTINGS-(Continued)

6.9.3 Listings will be limited to the number of letters available on two lines.

6.9.4 Listings must not include such language or other messages which in the judgment of Southwestern Bell Telephone Company are deemed to be detrimental to the reputation of the Company. Listings which the Company deems to be detrimental include but are not limited to those which explicitly or implicitly refer to sexual conduct, or allude to bigotry, racism, defamation, sexism or other forms of discrimination. The Company reserves the right to decide these matters on a case-by-case basis in accordance with its policy which is available to customers upon request.

6.9.5 When a Residence Family Space Listing is combined with another tariffed listing, both monthly rates apply.

6.9.6 The rates and charges apply in addition to the established rates for the listings with which this is associated.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
Residence Family Space Listings, each	LA102	\$4.50(CR)	\$6.00

6.10 RESIDENCE PERSONALITY LOGO<sup>sm</sup>

6.10.1 A residence Personality Logo<sup>sm</sup> listing allows a residence customer to add a logo to a primary or an extra listing and enclose that listing in a box frame. The customer will choose from a list of logos that have met Company guidelines and have met any licensing requirements. A list of approved logos is available to customers upon request.

6.10.2 Only one logo is permitted per alphabetical listing.

6.10.3 Personality Logo listings are not intended for use as business advertising and are not available for purchase as business listings.

6.10.4 Personality Logo listings are available singly, in conjunction with either a Signature or Line of Distinction<sup>sm</sup> listing, or in a combination of all three services. When a Personality Logo listing is purchased in any of these combinations, the monthly rate for the Personality Logo listing is discounted. Personality Logo listings are not available with Family Space listings.

6.10.5 Personality Logo listings only appear in the printed directory. Logo information is not available to Directory Assistance operators.

6.10.6 This service is classified as noncompetitive.

Issued: April 2, 2002

Effective: May 2, 2002

By JAN NEWTON, President-Missouri  
 Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
 St. Louis, Missouri



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General Exchange Tariff  
Section 6  
1st Revised Sheet 10.02  
Replacing Original Sheet 10.02

### DIRECTORY SERVICES

#### 6.10 RESIDENCE PERSONALITY LOGO<sup>sm</sup>-(Continued)

6.10.7 These monthly rates apply in addition to the established rates for the listings with which this is associated. Rates apply at the time the directory is printed.

	<u>USOC</u>	<u>Monthly Rate</u>
Residence Personality Logo listing each	LGO++	\$4.50(CR)
Residence Personality Logo listing discount when combined with either a Signature listing or a Line of Distinction listing	ZD1	(1.00)
Residence Personality Logo listing discount when combined with both a Signature listing and a Line of Distinction listing	ZD2	(2.00)

#### 6.11 RESIDENCE LINE OF DISTINCTION<sup>sm</sup>

- 6.11.1 A residence Line of Distinction<sup>sm</sup> listing permits a customer to add a customized extra line of information to a primary or extra listing in order to further describe the customer. The extra line of information is limited to 34 characters, including spaces, and must meet company established guidelines for acceptability. The extra line appears in italicized type directly below the associated alphabetical listing and above the listed address and telephone number.
- 6.11.2 Each Line of Distinction listing must be reviewed for acceptability based upon Company established guidelines. These guidelines are available from SWBT upon request. SWBT cannot guarantee that this review process will be completed prior to the directory print date.
- 6.11.3 The Line of Distinction listing is not intended to replace the Extra Lines Listing described in section 6.5.2 of this tariff. Supplemental address information or phrases required to properly direct calls (such as, "Call after 5:00") can be included in the directory through the purchase of Extra Lines.
- 6.11.4 The Line of Distinction listing is not intended for use as business advertising and is not available for purchase for business listings.
- 6.11.5 The Line of Distinction listing is available singly, in conjunction with a Signature or Personality Logo listing, or in a combination of all three services. When a Line of Distinction listing is purchased in

Issued: April 2, 2002

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By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

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General Exchange Tariff  
Section 6  
1st Revised Sheet 10.03  
Replacing Original Sheet 10.03

## DIRECTORY SERVICES

### 6.11 RESIDENCE LINE OF DISTINCTION<sup>SM</sup>-(Continued)

#### 6.11.5 (Continued)

conjunction with a Personality Logo listing or with both a Personality Logo and a Signature Listing, the monthly rate associated with the Personality Logo is discounted. When only the Signature Listing is purchased with the Line of Distinction listing, the monthly rate for the Line of Distinction listing is discounted. The Line of Distinction listing is not available with a Family Space listing.

6.11.6 The Line of Distinction information only appears in the printed directory. This information is not available to Directory Assistance operators.

6.11.7 When a customer requests more than 34 characters of information, additional Line of Distinction listings may be purchased. If the customer requests separate lines consisting of less than 34 characters, the Line of Distinction charge applies to each line. The customer may purchase a maximum of eight (8) Line of Distinction listings associated with any one alphabetical listing.

6.11.8 This service is classified as noncompetitive.

6.11.9 These monthly rates apply in addition to the established rates for the listing with which this is associated. Rates apply at the time the directory is printed.

	<u>USOC</u>	<u>Monthly Rate</u>
Residence Line of Distinction listing, each	ZL1-ZL8	\$2.25(CR)
Residence Line of Distinction listing when combined with a Signature listing	ZD1	(1.00)

Issued: April 2, 2002

Effective: May 2, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 13  
1st Revised Sheet 119  
Replacing Original Sheet 119

### MISCELLANEOUS SERVICE OFFERINGS

#### 13.30 PREFERRED NUMBER SERVICE-(Continued)

##### 13.30.1 General Regulations-(Continued)

- J. The originating caller is responsible for any charges incurred from the point of origination to the PNS number.

The Preferred Number Service subscriber is responsible for all charges incurred between the PNS number and the terminating number. If calls between the PNS number and the terminating number are within the same local calling scope, only the monthly rate applies. If such calls go outside the local calling scope, toll charges apply in addition to the monthly rate.

- K. A residential directory listing, either the current residence local exchange number or the subscriber's PNS number in the same local exchange, is provided to the PNS subscriber at no additional charge. If the customer wants both numbers to be listed, an additional listing may be obtained at the appropriate rates outlined in the Directory Listing Section of this tariff. If the customer wants a non-published or non-listed telephone number the appropriate charges as outlined in the Directory Listing Section of this tariff are applicable on the "forwarded-to" local residence exchange number.
- L. Rules and Regulations pertaining to the application of residence service are the same in conjunction with Preferred Number Service as with other exchange services. See "Rules and Regulations Applying To All Customer's Contracts" section of this tariff.

##### 13.30.2 Rates

The following rates are applicable to Preferred Number Service only:

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u> <u>(1)(2)(3)(4)</u>
Preferred Number Service Without Unique Ring	P6N	\$3.75 (CR)	\$7.75
With Unique Ring	PWN	\$4.95	\$7.75

- (1) The installation charge will not apply on outside moves of a customer's other service if there is no telephone number change.
- (2) If the customer requests to change the PNS number, an installation charge applies.
- (3) If the customer requests to change the number to which calls are forwarded, an installation charge applies.
- (4) The subsequent addition of Unique Ring will require an installation charge.

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By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this  
tariff will be issued  
except for the purpose  
of canceling this tariff.

General Exchange Tariff  
Section 15  
8th Revised Sheet 2  
Replacing 7th Revised Sheet 2

NATIONWIDE LISTING SERVICE

15.3 CURRENT PRICE LIST

Charge Per Listing Request

Sent Paid Request	\$1.10(CR)
Alternately Billed Requests	\$1.18(CR)

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Issued: April 2, 2002

Effective: May 2, 2002

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Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

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PLEXAR®-I

25.5 RATES AND CHARGES

		MONTHLY RATES				
		MON TO MON	36 MON	48 MON	60 MON	
		USOC				
	Plexar-I System Charges, Per System	ABCPS/ABCS1(2)	\$18.00	\$4.50	\$4.50	\$4.50
	Standard Package 2, per System(4)	ABCS2	27.00	N/A	N/A	N/A
	Plexar-I Feature Capability Charge,					
	- Per Plexar-I line					
(CR)	Month-To-Month	ABCFC	4.30(CR)	N/A	N/A	N/A
	Service Terms:					
	Without Optional Features	ABCFC	N/A	.30	.30	.30
	With Optional Features	ABCFE	N/A	.00(5)	.00(5)	.00(5)
	- Per Plexar-I line, Equipped with					
	Call Transfer Disconnect					
(CR)	Month-To-Month	ABCFD	4.30(CR)	N/A	N/A	N/A
	Service Terms:	ABCFF	N/A	.00	.00	.00
			Complex Installation/ Move Charge		Service and Equipment Charge	
		USOC	MON TO MON	36/48/60 MON		
	Plexar-I System Charges, Per System	ABCPS/ABCS1(2)	\$ 2.00	\$ 0.00		\$5.50(1)
	Standard Package 2, per System(4)	ABCS2	60.00(3)	N/A		5.50
	Plexar-I Feature Capability Charge,					
	- Per Plexar-I line					
	Month-To-Month	ABCFC	15.00	N/A		5.50
	Service Terms:					
	Without Optional Features	ABCFC	N/A	0.00		5.50(1)
	With Optional Features	ABCFE	N/A	0.00		5.50(1)
	- Per Plexar-I line, Equipped with					
	Call Transfer Disconnect					
	Month-To-Month	ABCFD	15.00	N/A		5.50
	Service Terms:	ABCFF	N/A	0.00		5.50(1)

- (1) SWBT will waive the Service & Equipment Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48, or 60 months or existing Plexar-I month-to-month customers converting to a service term.
- (2) The USOC ABCS1 is obsolete to existing customers. New systems installed after the effective date of this tariff, 10/15/99, will utilize the USOC ABCPS.
- (3) This charge also applies if establishing Code Access Calling Code subsequent to the initial installation of the Plexar-I system.
- (4) Obsolete – available only to existing customers.
- (5) Requires the Plexar-I line to be equipped with at least one optional feature, excluding Call Trace and Customer Alerting Enablement.

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General Exchange Tariff  
Section 38  
6th Revised Sheet 4  
Replacing 5th Revised Sheet 4

DIGITAL LOOP SERVICE-(CONTINUED)

38.2 Rates and Charges

38.2.1 Schedules

	USOC	<u>Monthly Rate</u>	<u>Installation Charge</u>	
			<u>Init. Unit</u>	<u>Addl. Unit(1)</u>
<b>A. <u>Telephone Service Line</u></b>				
<b><u>Line Termination, each(3)</u></b>				
- Inbound, Non-DID.....	DLT1X	\$2.85		
- Inbound, DID .....	DQT1X	2.85		
- Outbound.....	DLTOX	2.85		
- Inbound/Outbound.....	DLTCX	2.85		
- Special Hotel/Motel.....	DHT	2.85		
 <b>B. <u>Telephone Service Line Digital</u></b>				
<b><u>Transmission Loop Arrangement</u></b>				
 <b><u>PAYMENT OPTION 1</u></b>				
 - Per Arrangement				
Month-to-Month(2)	DLS	\$265.00	\$700.00	\$600.00
12 Month Term	DLS	225.00(CR)	630.00	540.00
24 Month Term	DLS	200.00	525.00	450.00
36 Month Term	DLS	190.00	350.00	300.00
48 Month Term	DLS	180.00	175.00	150.00
60 Month Term	DLS	170.00	0.00	0.00
 - Per Line Termination Activated(3)				
Non-DID Type, ea .....	DZA1X	\$5.30	\$75.00	\$50.00
DID Type, ea.....	DZADX	4.85	75.00	50.00

- (1) Additional Unit Charge applies only when requested by the customer at the same time as Initial Unit.
- (2) When this service component is purchased in conjunction with the Missouri School Discount Program, refer to Section 7.3.2 of the General Exchange Tariff for the appropriate rules and regulations.
- (3) These rates and charges are not applicable to SuperTrunk customers.

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## DIGITAL LOOP SERVICE-(CONTINUED)

## 38.3 SuperTrunk - (Continued)

## 38.3.4 Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
A. SuperTrunk Port	N2Y1X		
Month-to-Month		\$270.00(CR)	\$200.00
12 Month Term		\$255.00(CR)	---
24 Month Term		\$230.00	---
36 Month Term		\$220.00	---
48 Month Term		\$210.00	---
60 Month Term		\$200.00	---
B. Transport Element	DLS	Rates and Charges are found in Paragraph 38.2.1.B of this Tariff.	
C. Switch Use			
With DID (per channel)	TF7CX		
- Month-to-Month		\$ 16.00	---
- 12 Month Term		\$ 16.00	---
- 24 Month Term		\$ 16.00	---
- 36 Month Term		\$ 16.00	---
- 48 Month Term		\$ 16.00	---
- 60 Month Term		\$ 16.00	---
Without DID (per channel)	T2PCX		
- Month-to-Month		\$ 16.00	---
- 12 Month Term		\$ 16.00	---
- 24 Month Term		\$ 16.00	---
- 36 Month Term		\$ 16.00	---
- 48 Month Term		\$ 16.00	---
- 60 Month Term		\$ 16.00	---

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EASYOPTIONS® PACKAGES

44.2 BIZSAVER<sup>sm</sup>-(Continued)

44.2.7 Rates and Charges

A. The following discount is applicable as a credit to the customer's monthly bill.

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service and Equipment Charge</u>
- BizSaver "A"	NLRBO	(\$5.00)	---
- BizSaver "B"	NLRBN	(\$5.00)	---
- BizSaver "C"	NLRBP	(\$4.00)	---
- BizSaver "D"	NLRBB	(\$2.00)	---
- BizSaver "E"	NLR3N	(\$3.00)	---

B. The Service and Equipment Charge applicable to upgrading from residence to business service is waived when the customer upgrades and orders BizSaver.

C. The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.

D. When both Calling Name Delivery and Calling Number Delivery are selected as part of the BizSaver "B" package, two additional services are required to qualify for BizSaver "B" package discount.

44.3 CALLER ID CREDIT PACKAGE

44.3.1 The following discount is applicable to residence and business customers that subscribe to both of the Calling Name Delivery and Calling Number Delivery services. It will appear as a credit to the customer's monthly bill.

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service and Equipment Charge</u>
Residence	NNK	(\$5.05) (CR)	---
Business	NNK	(\$7.80) (CR)	---

44.4 CALLER ID VALUE PACKAGE

44.4.1 The Caller ID Value Package discount is applicable to residence customers that subscribe to the following services:

- A. Caller ID Service (Calling Name Delivery or Calling Number Delivery)
- B. Call Return (monthly rate basis only)
- C. Call Blocker

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General Exchange Tariff  
Section 44  
4th Revised Sheet 4  
Replacing 3rd Revised Sheet 4

### EASYOPTIONS® PACKAGES

#### 44.4 CALLER ID VALUE PACKAGE-(Continued)

##### 44.4.2 Rates and Charges

A. The following discount is applicable as a credit to the customer's monthly bill.

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service and Equipment Charge</u>
- Caller ID Value Package(1)	RCRPD	(\$4.56) (CR)	---

- (1) If Calling Number Delivery, Calling Name Delivery, Call Return and Call Blocker are purchased together, the Caller ID Value Package Plus Credit shown applies. Customers who receive the Caller ID Value Package Plus Credit are not eligible to receive the Caller ID Credit.

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General Exchange Tariff  
Section 44  
5th Revised Sheet 5  
Replacing 4th Revised Sheet 5

EASYOPTIONS® PACKAGES

44.5 CALLER ID VALUE PACKAGE PLUS

44.5.1 The Caller ID Value Package Plus discount is available to residence customers that subscribe to the following services:

- A. Caller ID Service (Calling Name Delivery and Calling Number Delivery)
- B. Call Return (monthly rate basis only)
- C. Call Blocker

44.5.2 Rates and Charges(1)(2)

A. The following discount is applicable as a credit to the customer's monthly bill.

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service and Equipment Charge</u>
- Caller ID Value Value Package, plus credit(1)	RCRCS	(\$10.56) (CR)	---

(1) If Calling Number Delivery, Calling Name Delivery, Call Return, and Call Blocker are purchased together, the Caller ID Value Package Plus Credit shown applies. Customers receiving the Caller ID Value Package Plus Credit do not receive the Caller ID credit or the Caller ID Value Package Credit.

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General Exchange Tariff  
Section 44  
14th Revised Sheet 6.01  
Replacing 13th Revised Sheet 6.01

## EASYOPTIONS® PACKAGES

## 44.6 THE WORKS®

## 44.6.2 Rates and Charges

A. The following discount is applicable as a credit to the customer's monthly bill.

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service &amp; Equipment Charge</u>
The WORKS (Residence)	NLUXJ	(\$21.48)(1) (CR)	---
- Without Caller ID-			
Calling Name Delivery	NLUX3	(\$14.48)(1)	---
- Without Call Waiting	NLUYE	(\$13.48)(1)	---
The WORKS (Business)	NLUX2	(\$30.25)	---
- Without Caller ID-			
Calling Name	NLUX4	(\$21.15)	---
- Without Call Waiting	NLUX8	(\$22.25)	---
- Without Remote Access to Call Forwarding	NLUYC	(\$27.50)	---
- Without Caller ID-			
Calling Name/Call Waiting	NLUX9	(\$13.15)	---
- Without Caller ID-			
Calling Name/Remote Access to Call Forwarding	NLUYD	(\$18.40)	---
- Without Call Waiting/ Remote Access to Call Forwarding	NLUYG	(\$19.50)	---
- Without Caller ID-			
Calling Name/Call Waiting/ Remote Access to Call Forwarding	NLUYH	(\$10.40) (CR)	---

B. The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.

(1) When The WORKS (for residence) is provided in conjunction with a primary access line, Call Waiting ID, a 1+Saver 10% Optional Calling Plan and Call Forwarding-Busy Line/Don't Answer, an additional discount of \$2.00 also applies (USOC - RCRE7).

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Section 44  
3rd Revised Sheet 8.01  
Replacing 2nd Revised Sheet 8.01

## EASYOPTIONS® PACKAGES

44.8 THE BASICS<sup>SM</sup>- (Continued)

## 44.8.2 Rates and Charges

The following discount is applicable as a credit to the subscriber's monthly bill.

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service and Equipment Charge</u>
A. Residence	RCRTT	(\$13.99) (CR)	---
B. Business	PGOCE	(\$25.55) (CR)	---

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General Exchange Tariff  
Section 44  
1st Revised Sheet 14  
Replacing Original Sheet 14

EASYOPTIONS® PACKAGES

44.14 Essentials Plan<sup>sm</sup>

44.14.1 The Essentials Plan discount is applicable as appropriate when customers subscribe to a package of the following services:

A. Residence

1. Caller ID Service (Calling Name Delivery and Calling Number Delivery)
2. Three-way Calling (monthly rate basis only)
3. Call Waiting

44.14.2 Rates and Charges

The following discount is applicable as a credit to the subscriber's monthly bill.

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service and Equipment Charge(1)</u>
A. Residence (single line)	RCR4Z	(\$ 7.93) (CR)	\$ 7.75

B. Residence

Residential customers who subscribe to the Essentials Plan, Call Forwarding Busy Line/ Don't Answer and Call Waiting ID will receive the following discount (2);

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service and Equipment Charge(1)</u>
	RCREM	(\$0.10)	\$7.75

(AT)

(AT)

(1) The maximum Service and Equipment Charge per line is \$7.75 for residential customers, except when Simultaneous Call Forwarding service is established.

(AT) (2) This discount will not apply to those residential customers who are already receiving the Multi-line discount on the WORKS or SBC Advantage Plan.

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Section 44  
1st Revised Sheet 15  
Replacing Original Sheet 15

## EASYOPTIONS® PACKAGES

44.15 SBC Advantage Plan<sup>sm</sup>

44.15.1 The SBC Advantage Plan discount is applicable as appropriate when customers subscribe to a package of the following services:

## A. Residence

1. Caller ID Service (Calling Name Delivery and Calling Number Delivery)
2. Three-way Calling (monthly rate basis only)
3. Call Waiting
4. Call Blocker
5. Call Forwarding
6. Call Waiting ID
7. Privacy Manager'

## 44.15.2 Rates and Charges

The following discount is applicable as a credit to the subscriber's monthly bill.

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service and Equipment Charge(1)</u>
A. Residence (single line)			
SBC Advantage Plan			
- with Privacy Manager	RCR4X	(\$13.42) (CR)	\$ 7.75
- without Privacy Manager	RCR4Y	(\$ 9.42) (CR)	\$ 7.75

(1) The maximum Service and Equipment Charge per line is \$7.75 for residential customers, except when Simultaneous Call Forwarding service is established.

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General Exchange Tariff  
Section 45  
5th Revised Sheet 36  
Replacing 4th Revised Sheet 36

PLEXAR®-II SERVICE

45.4 RATES (Continued)

45.4.4 Station Line Facility Rates

		MONTHLY RATES						
		USOC	MON TO MON	12 MON	24 MON	36 MON	48 MON	60 MON
<u>Basic(3)</u>								
(CR)	0-2.0 Miles, per Plexar-II station (1)	1LSEA	\$11.80 (CR)	\$ 9.85	\$ 8.65	\$ 8.40	\$ 7.50	\$ 7.00
(CR)	Over 2.0 Miles, per Plexar-II station (1)	1LSEB	19.30 (CR)	16.10	14.20	12.70	11.50	11.15
<u>BRI(4)</u>								
	0-2.0 Miles, per Plexar-II BRI Station (2)	1LSDA	18.50	18.00	17.50	17.00	16.50	16.00
	Over 2.0 Miles, per Plexar-II BRI Station (2)	1LSDB	47.50	47.00	46.50	46.00	45.50	45.00
<u>Link Extension(4)</u>								
	Per Plexar-II BRI Station	LKX	58.50	58.00	57.50	57.00	56.50	56.00

Nonrecurring Charges

	USOC	Installation Charge
	1LSEA	N/A
	1LSEB	N/A
per Plexar-II BRI station	1LSDA	\$180.85
per Plexar-II BRI station	1LSDB	180.85
per Plexar-II BRI station	LKX	96.65

- (1) Apply private line rates and charges as specified in the Private Line Service Tariff to Off-Premises stations in lieu of station line facility rates.
- (2) Apply Link Extension in addition to the appropriate BRI station line facility rate when used for Off-Premises stations.
- (3) Not applicable on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.
- (4) Not available when associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

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General Exchange Tariff  
Section 47  
13th Revised Sheet 13  
Replacing 12th Revised Sheet 13

EASYOPTIONS® SERVICES

47.4 RATES AND CHARGES

47.4.1 Residence Service

A. Per Line -

The additional monthly rate is applicable only when multiple services are ordered as specified in Paragraph 47.3.4.

	USOC	Monthly Rate		S&E Charge (1)
		First	Additional	
Calling Number Delivery	NSD	\$ 7.00	\$ 7.00	\$ 7.75
Calling Name Delivery	NMP	7.00	7.00	7.75
Call Return	NSS	4.08 (CR)	4.08 (CR)	7.75
Call Waiting(2)	ESX	8.00	8.00	7.75
Call Blocker	NSY	3.24	2.43 (CR)	7.75
Call Forwarding	ESM	3.24	2.43 (CR)	7.75
Remote Access to Call Forwarding	RC3	1.00	1.00	7.75
Three Way Calling	ESC	3.24	2.43 (CR)	7.75
Auto Redial	NSQ	3.24	2.43 (CR)	7.75
Priority Call	NSK	2.75 (CR)	2.10	7.75
Speed Calling 8	ESL	3.24	2.43(CR)	7.75
Selective Call Forwarding	NCE	2.75 (CR)	2.10	7.75

B. Per Line -

The additional monthly rates specified above are not applicable when ordered with the following services.

	USOC	Monthly Rate	S&E Charge (1)
Speed Calling 30(3)	ESF	\$6.55	\$7.75
Call Forwarding-Busy Line (19)(20)	EVB	.75	7.75
Call Forwarding-Don't Answer (19)(20)	EVD	.75	7.75
Call Forwarding-Busy Line/Don't Answer (19)(20)	E5E	1.00	7.75
ComCall(9)	E1N	2.00	7.75
Personalized Ring(4)			
One Dependent DN	DRS	4.00	7.75(5)
Two Dependent DNs			7.75(5)
1st Dependent DN	DRS1X	4.00	
2nd Dependent DN	DRS2X	2.00	
Simultaneous Call Forwarding	ESD	4.35	14.50(6)(7)

	USOC	Per Successful Activation
Call Trace(8)	NST	\$6.48 (CR)

(See Sheet 15 for Footnotes.)

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Section 47  
10th Revised Sheet 13.01  
Replacing 9th Revised Sheet 13.01

EASYOPTIONS® SERVICES

47.4 RATES AND CHARGES - (Continued)

47.4.1 Residence Service - (Continued)

B. Per Line - (Continued)

	<u>USOC</u>	<u>Monthly Rate</u>		<u>S&amp;E Charge(12)</u>
		<u>Indiv.</u>	<u>With Select EasyOptions Packages</u>	
Call Waiting ID	NWT	\$ 1.08 (CR)	\$.50(13)	\$7.75
	NWT		.80(14)	7.75
Call Waiting ID Options	NWL	1.08 (CR)	.50(13)	7.75
	NWL		.80(14)	7.75
Privacy Manager(16)	CPU, CPUX	4.00	3.00(15)	7.75

C. Per Line -

	<u>USOC</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial(8)	NV8	\$.58	\$4.66
Call Return(8)	NV9	.66 (CR)	5.28 (CR)
Three-Way Calling(8)(10)(11)	3UY	.87 (CR)	6.96 (CR)

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3rd Revised Sheet 13.02  
Replacing 2nd Revised Sheet 13.02

## EASYOPTIONS® SERVICES

## 47.4 RATES AND CHARGES - (Continued)

## 47.4.1 Residence Service - (Continued)

## D. Per Line -

	<u>USOC</u>	<u>Monthly Rate</u>	<u>S&amp;E Charge</u>
Anonymous Call Rejection (ACR)	AYK	\$1.89 (CR)	---
ACR, in conjunction with The WORKS®, Caller ID Value Package, Caller ID Value Package+, BASICSSM, The WORKS without Caller ID, Essentials PlanSM, or SBC Advantage PlanSM	AYK	\$1.25	---

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Section 47  
15th Revised Sheet 14  
Replacing 14th Revised Sheet 14

EASYOPTIONS® SERVICES

47.4 RATES AND CHARGES - (Continued)

47.4.2 Business Service

A. Per Line - The additional monthly rate is applicable only when multiple services are ordered as specified in Paragraph 47.3.4.

	USOC	Monthly Rate		S&E Charge (1)
		First	Additional	
Calling Number Delivery	NSD	\$9.10 (CR)	\$ 9.10 (CR)	\$15.65
Calling Name Delivery	NMP	9.10 (CR)	9.10 (CR)	15.65
Call Forwarding	ESM	6.45 (CR)	6.45 (CR)	15.65
Remote Access to Call Forwarding	RC3	2.75	2.75	15.65
Call Waiting(2)	ESX	8.00	8.00	15.65
Three Way Calling	ESC	4.60 (CR)	2.70	15.65
Call Return	NSS	4.60 (CR)	2.70	15.65
Auto Redial	NSQ	4.60 (CR)	2.70	15.65
Priority Call	NSK	3.70	2.30	15.65
Speed Calling 30	ESF	3.70	2.30	15.65
Selective Call Forwarding	NCE	4.60 (CR)	2.70	15.65
Call Blocker	NSY	4.60 (CR)	2.70	15.65
Speed Calling 8(3)	ESL	3.95 (CR)	2.30	15.65

B. Per Line -

The additional monthly rates specified above are not applicable when ordered with the following services.

	USOC	Monthly Rate	S&E Charge (1)
Call Forwarding-Busy Line	EVB	\$3.00	\$15.65
Call Forwarding-Don't Answer	EVD	3.00	15.65
Call Forwarding-Busy Line/Don't Answer	E5E	4.00	15.65
ComCall(9)	E1N	2.50	14.50
Personalized Ring(4)			
One Dependent DN	DRS	6.00	15.65(5)
Two Dependent DNs			15.65(5)
1st Dependent DN	DRS1X	6.00	
2nd Dependent DN	DRS2X	2.00	
Simultaneous Call Forwarding	ESD	4.35	14.50(6)(7)
Call Transfer Disconnect	FG3	15.00	15.65
- with The WORKS® or BASICSSM	RCR3W	(7.50)(17)	---(18)
Anonymous Call Rejection	AYK	2.15 (CR)	15.65
		Per Successful	
	USOC	Activation	
Call Trace(8)	NST	\$6.48 (CR)	

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Section 47  
11th Revised Sheet 14.01  
Replacing 10th Revised Sheet 14.01

## EASYOPTIONS SERVICES

## 47.4 RATES AND CHARGES - (Continued)

## 47.4.2 Business Service - (Continued)

## B. Per Line - (Continued)

	<u>USOC</u>	<u>Indiv.</u>	<u>With Select EasyOptions Packages</u>	<u>Monthly Rate S&amp;E Charge(12)</u>
Call Waiting ID	NWT	\$5.40 (CR)	--	\$15.65
Call Waiting ID Options	NWL	1.05 (CR)	--	15.65
Privacy Manager(16) CPU, CPUX		4.00	\$3.00(15)	15.65

## C. Per Line -

	<u>USOC</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial(8)	NV8	\$.58	\$4.66
Call Return(8)	NV9	.66 (CR)	5.28 (CR)
Three-Way Calling(8)(10)(11)	3UY	.87 (CR)	6.96 (CR)

(See Sheet 15 for Footnotes.)

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General Exchange Tariff  
Section 48  
3rd Revised Sheet 5  
Replacing 2nd Revised Sheet 5

## LOCAL PLUS®

## 48.4 RATES

Monthly Recurring Rates, per line or per trunk:

	<u>Local Plus Basic Rate</u>	<u>Local Plus with Optional MCA</u>
USOC	OLKOX	OLKOF
Residence	\$34.99(CR)	\$23.32(CR)
Business	\$68.00(CR)	\$45.25(CR)

## 48.5 OPTIONAL DETAIL BILLING

- A. Optional Detail Billing provides individually rated message detail at the customer's request.
- B. This request must be made in advance of the month to be detailed.
- C. The detail of messages billed during the current billing cycle are on a printed listing.
- D. The following rates and charges apply for Optional Detail Billing:

Monthly Preparation Charge	\$1.00
Printed Listing (per message charge)	.01

- E. Applicable Service and Equipment Charges located in the Local Exchange Tariff, 1.2.2.G.3., apply for both initiating and terminating optional detail billing.
- F. These charges apply in addition to the monthly recurring rates stated in 48.4.

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General Exchange Tariff  
Section 48  
4th Revised Sheet 6  
Replacing 3rd Revised Sheet 6

## LOCAL PLUS®

## 48.6 PROMOTIONS

A. Digital Plus Promotion: For a period of time beginning September 15, 2000 and ending December 31, 2000, discounted rates are available to eligible Local Plus customers who also purchase SmartTrunk, SuperTrunk, or Digital Loop Service and commit to a three or five-year contract for the service combination. The service combination of Local Plus service with a digital facility under this promotion will be referred to as a Digital Plus arrangement.

(CT)  
(CT)

1. The monthly price for Local Plus under this promotion is \$45 for non-MCA subscribers. (Since Optional MCA customers do not receive an additional Local Plus discount, the rate shown on Sheet 5 of this tariff applies). It is in effect for the duration of the contract. Local Plus must be purchased on all trunk equivalents (capable of originating outgoing messages) of a digital facility per trunk group, with a minimum of 10. A maximum of 15 facilities per customer may be equipped with Digital Plus arrangements.
2. Subscribers under the Digital Plus promotion may also be eligible for promotional pricing of their Digital Loop, SuperTrunk or SmartTrunk Services. See the General Exchange Tariff, Section 38 Sheets 10, 10.1 and 14 (Digital Loop Service and SuperTrunk), and the Integrated Services Tariff, Section 2, Sheet 6.02 (SmartTrunk).
3. If a customer disconnects either Local Plus or a digital facility prior to the contract expiration, the customer is liable for a termination payment. The payment is equal to the number of months the customer had Local Plus at the Digital Plus rate times the difference between the full tariff rate and the discounted rate, for each channel disconnected. Additional termination liability applies for Super Trunk, Smart Trunk and Digital Loop Service.
4. New Digital Plus arrangements must be added within six months of the start date of the contract.

B. Multiple Line Business Promotion: For a period of time beginning June 1, 2000, and ending June 30, 2000, discounted rates are available to business Local Plus customers who purchase Local Plus on more than one line.

1. The discounted monthly rates during this period are \$35 per line equipped with Local Plus when purchased in quantities of 2 to 10 and \$25 per line equipped with Local Plus when purchased in quantities of 11 or more. The rate for the first line remains the normal tariffed rate.

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Integrated Services Tariff  
Section 3  
5th Revised Sheet 15  
Replacing 4th Revised Sheet 15

DIGILINE<sup>®</sup> SERVICE

## 3.14 Rate Schedule

<u>Service Components</u>	<u>Monthly Rate</u>	<u>Installation Charge(4)</u>	<u>USOC</u>
<b>(A) Facility and Equipment Rate Elements</b>			
Basic Rate Interface, each			Z22, Z23
Installation Charge Pricing Options:			
Month-to-Month	\$48.95(CR)	\$250.00	
12-Month	45.50	125.00	
24-Month	45.50	0.00	
Link Extension Equipment, each	\$36.00	\$0.00	NC1
Link Extension Facility, each	\$ 8.80	\$0.00	OTVXX
<b>(B) Network Rate Elements</b>			
Integrated Services Digital Circuit Switched Voice/Circuit Switched Data Transport Option (CSV/CSD)	(1)		
Packet Switched Data (PSD), each Permanent PSD B Channel(2)	\$45.00	\$ 0.00	LTF3X LT43X
each On Demand PSD B Channel(2)(3)	\$25.00	\$ 0.00	LTQ7X
each D Channel(2)	\$ 5.00	\$ 0.00	LTF4X LT44X
<b>(C) CSV/CSD Network Options for each B Channel</b>			
Additional Call Offering	\$10.10	\$ 0.00	NCO
Analog Member in a Hunt Group	\$ 3.00	\$ 0.00	HGA
Automatic Callback	\$ 4.00	\$ 11.00	FKD

(See Sheet 18 for Footnotes)

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