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Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL 32790-0200
www.inteserra.com

March 13, 2020
Via Web Filing

Mr. Morris Woodruff, Executive Secretary
Missouri Public Service Commission
200 Madison Street
Suite 500
Jefferson City, MO 65102-0360

**RE: West Safety Communications Inc.
Notification of Company Name Change and Replacement Tariff**

Dear Mr. Woodruff,

West Safety Communications Inc. ("Company") hereby notifies the Commission that the Company has changed its name to Intrado Safety Communications, Inc. The Company respectfully requests that the Commission issue an updated certificate, if applicable, to reflect the Company's name as "Intrado Safety Communications, Inc." and update the Company name in all Commission records. The Company is authorized to provide basic local exchange and interexchange telecommunications services in Missouri pursuant to authority granted in Case No. TA-2002-154 and File No. CA-2011-0360 under the name of Intrado Communications Inc. The Company changed its name to West Safety Communications Inc. in File No. CN-2016-0220.

A copy of the Company's Amended Certificate of Authority of a Foreign Corporation on file with the Missouri Secretary of State is attached hereto as Exhibit A.

Attached hereto as Exhibit B is a replacement local telecommunications tariff, P.S.C. Mo. No. 1, with a requested effective date of April 12, 2020. This tariff, which replaces in its entirety the Company's P.S.C. No. 1 currently on file with the Commission, contains the same terms and conditions of service previously approved by the Commission. No changes have been made to the tariff except to reflect the Company's new name and to sequentially number the pages and correct section numbering as necessary.

The Company has changed its name as part of a recent rebranding and marketing campaign by its ultimate parent company, Intrado Corporation f/k/a West Corporation. The Company's name change does not entail any restructuring, merger or other transaction impacting the corporate existence or management of the Company. Customer notice is not required because the Company does not currently have any customers in Missouri.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas
Consultant

cc: MJ Rasher – Intrado (via Email)
Sean Ward - Intrado (via Email)
C. Lockett – Intrado (via Email)

tms: Mol2001

Enclosures
ST/ms/sp

EXHIBIT A

Missouri Secretary of State Documentation

STATE OF MISSOURI



John R. Ashcroft
Secretary of State

AMENDED CERTIFICATE OF AUTHORITY OF A FOREIGN CORPORATION

I, JOHN R. ASHCROFT, Secretary of State, of the State of Missouri, do hereby certify,

WHEREAS,

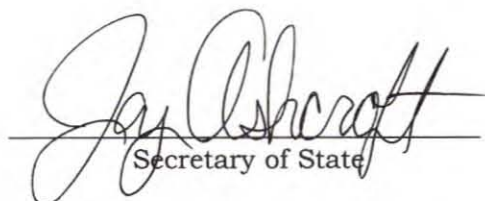
INTRADO SAFETY COMMUNICATIONS, INC.
F00498902

Formerly,

WEST SAFETY COMMUNICATIONS INC.

incorporated under Law of the state of Delaware and now in existence and in good standing in said state, and qualified to transact business in Missouri has delivered to me, duly authenticated evidence of an amendment to its Articles of Incorporation as provided by law, and has, in all respects, complied with the requirements of General and Business Corporation Law of Missouri, governing Amendments to the Articles of Incorporation of Foreign Corporations, and in accordance therewith issue this Certificate of Amendment.

IN TESTIMONY WHEREOF, I hereunto set my hand and cause to be affixed the GREAT SEAL of the State of Missouri. Done at the City of Jefferson, this 3rd day of December, 2019.


Secretary of State





State of Missouri

John R. Ashcroft, Secretary of State

Corporations Division
PO Box 778 / 600 W. Main St., Rm. 322
Jefferson City, MO 65102

F00498902
Date Filed: 12/3/2019
John R. Ashcroft
Missouri Secretary of State

Application for an Amended Certificate of Authority for a Foreign Corporation

(Submit with filing fee of \$25.00)

The below corporation, relating to amending its certificate of authority of Foreign Corporation, does hereby state:

1. Its name is: West Safety Communications Inc. Missouri Charter #: F00498902
Incorporated in the State of: Delaware
Qualified in the State of Missouri on: 07/24/2001
month/day/year
2. By appropriate corporate action on: December 1, 2019, the corporation:
month/day/year
 - ☒ Changed its corporate name to: Intrado Safety Communications, Inc.
Name it will use in Missouri if new name not available: _____
 - ☐ Changed its period of duration to: _____
 - ☐ Changed the state or country of its incorporation to: _____
3. There is attached hereto a Certificate of the Secretary of State or other state authority of the State of Delaware relating to the amendment(s), set forth in item 2 above and showing that the Corporation is in existence and in good standing in said State. (Certificate must be less than 60 days old.)
4. Any other amendments to the certificate: _____
5. The effective date of this document is the date it is filed by the Secretary of State of Missouri, unless you indicate a future date, as follows: _____
(Date may not be more than 90 days after the filing date in this office)

In Affirmation thereof, the facts stated above are true and correct:

(The undersigned understands that false statements made in this filing are subject to the penalties provided under Section 575.040, RSMo)

Authorized Signature

Christopher D. Wilkoff
Printed Name

Treasurer
Title

09/20/2019
month/day/year

Attached is an original current certificate attesting to the change, duly authenticated by the secretary of state or other official having custody of corporate records in the state or country of incorporation.

Name and address to return filed document:

Name: _____

Address: _____

City, State, and Zip Code: _____

ORI-12042019-2065 State of Missouri

No of Pages 2 Pages



Amend/Restate - For Profit

Delaware

Page 1

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "WEST SAFETY COMMUNICATIONS INC.", FILED A CERTIFICATE OF AMENDMENT, CHANGING ITS NAME TO "INTRADO SAFETY COMMUNICATIONS, INC." ON THE TWENTY-SIXTH DAY OF NOVEMBER, A.D. 2019, AT 6:30 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF THE AFORESAID CERTIFICATE OF AMENDMENT IS THE FIRST DAY OF DECEMBER, A.D. 2019 AT 12:01 O'CLOCK A.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE AFORESAID CORPORATION IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE NOT HAVING BEEN CANCELLED OR DISSOLVED SO FAR AS THE RECORDS OF THIS OFFICE SHOW AND IS DULY AUTHORIZED TO TRANSACT BUSINESS.



3399282 8320
SR# 20198335538

You may verify this certificate online at corp.delaware.gov/authver.shtml

A handwritten signature of Jeffrey W. Bullock in black ink, written over a horizontal line.

Jeffrey W. Bullock, Secretary of State

Authentication: 204098437
Date: 11-27-19

EXHIBIT B
Replacement Tariff
P.S.C. Mo. No. 1

TELECOMMUNICATIONS TARIFF

*This tariff P.S.C. Mo. No. 1 issued by Intrado Safety Communications, Inc.
replaces in its entirety
P.S.C. Mo. No. 1 originally issued by Intrado Communications Inc.
and adopted by West Safety Communications Inc.*

Intrado Safety Communications, Inc.

Intrado Safety Communications, Inc. is certificated to provide basic local and interexchange telecommunications service throughout the state of Missouri pursuant to Case No. CA-2011-0360 and Case No. TA-2002-154. This Tariff, filed with the Missouri Public Service Commission (the "Commission"), contains the service descriptions applicable to the furnishing of telephone exchange service and facilities to aggregate, transport and route switched emergency communications to Public Safety Answering Points in Missouri. This Tariff is on file with the Commission and copies may be inspected, during normal business hours, at the Company's principal place of business located at 1601 Dry Creek Drive, Longmont Colorado, 80503.

TELECOMMUNICATIONS TARIFF

LISTING OF WAIVERS

Consistent with the Commission's treatment of other certificated competitive local exchange telecommunications companies, the following statutes and regulations have been waived for Intrado Safety Communications, Inc.

| | |
|--|--|
| 392.210.2 | Uniform System of Accounts |
| 392.240.1 | Just and Reasonable Rates |
| 392.270 | Ascertain property values |
| 392.280 | Depreciation accounts |
| 392.290 | Issuance of securities |
| 392.300 | Acquisition of stock |
| 392.310 | Issuance of stock and debt |
| 392.320 | Stock dividend payment |
| 392.330 | Issuance of securities, debts and notes |
| 392.340 | Reorganizations |
| 4 CSR 240-3.550(4) | Company Records and Reports |
| 4 CSR 240-3.550(5)(A) | Company Records and Reports |
| 4 CSR 240-3.550(5)(C) | Publishing of Exchange Boundary Maps |
| 4 CSR 240-10.020 | Depreciation fund income |
| 4 CSR 240-30.040 | Uniform system of accounts |
| 4 CSR 240-32.060 | Engineering and Maintenance Standards |
| 4 CSR 240-32.070 | Qualify of Service Standards |
| 4 CSR 240-32.080 | Service Objectives and Surveillance levels |
| 4 CSR 240-33.030 | Inform customers of lowest price |
| 4 CSR 240-33.040(1) through (3) & (5) through (10) | Billing and Payment Standards |
| 4 CSR 240-33.045 | PSC requirement for Clear Identification and Placement of Separately Identified Charges on Customer Bills |
| 4 CSR 240-33.080(1) | Disputes by Residential Customers |
| 4 CSR 240-33.130(1)(4) and (5) | Operator Service Rules |
| 4 CSR 240-32.050(4)(B) | White Pages Distribution – partial exemption – St. Louis and Kansas City metropolitan areas – When AT&T does not automatically deliver a directory to the Company's subscribers, the Company may instruct its end-user customers to (a) contact the Company for a copy of the directory and the Company will forward the request to AT&T; or, alternatively, (b) contact AT&T directly for a copy of the directory |

Issued: March 13, 2020

Effective: April 12, 2020

Issued by: Manager – Regulatory Compliance
Intrado Safety Communications, Inc.
1601 Dry Creek Drive
Longmont, Colorado 80503

TELECOMMUNICATIONS TARIFF

COMPANY SERVICES

Emergency Telecommunications Services (9-1-1 Emergency Services)

9-1-1 Emergency Services are telecommunications services that permit a Public Safety Answering Point (PSAP) to receive emergency calls placed by dialing the number 9-1-1, and/or permit emergency calls originated by personal communications devices.

9-1-1 Emergency Services include 9-1-1 Routing and Transfer Services that use a call routing system to either directly perform the selective routing of an emergency call to the appropriate PSAP, or may be used to hand-off the call to a separate 9-1-1 Service Provider for call completion to the appropriate 9-1-1.

9-1-1 Emergency Services include a data management service, a call delivery service, a call routing service, and a 9-1-1 Automatic Location Identification (ALI) service. The Customer is the Governing Authority that orders service and is responsible for the payment of the charges and compliance with the terms and conditions of the contracts entered into with Intrado Safety Communications, Inc.

Intrado Safety Communications, Inc. concurs in the telephone exchange boundary maps of Missouri incumbent local exchange carriers. To the extent applicable, Intrado Safety Communications, Inc. recognizes Missouri Public Service Commission Rule 4 CSR 240-34 – Emergency Telephone Service Standards. Facilities used in the provision of Intrado Safety Communications, Inc.'s services are constructed to meet specifications negotiated by the Company and the Customer on an Individual Case Basis. All charges are offered to Customers in writing and on a nondiscriminatory basis. Copies of Intrado Safety Communications, Inc.'s service contracts will be made available to the staff of the Missouri Public Service Commission as requested on a proprietary basis.

Service is provided pursuant to contracts negotiated with the Customer. Service descriptions and rates are included in contracts along with terms and conditions of service, payment requirements, and limitations of liability.