Exhibit No.:

Various Issues: Witness: Keith Majors Sponsoring Party: MoPSC Staff

Type of Exhibit: Surrebuttal Testimony

Case No.:

GR-2021-0108 Date Testimony Prepared: July 14, 2021

MISSOURI PUBLIC SERVICE COMMISSION FINANCIAL AND BUSINESS ANALYSIS DIVISION **AUDITING DEPARTMENT**

SURREBUTTAL TESTIMONY

OF

KEITH MAJORS

SPIRE MISSOURI INC., d/b/a SPIRE **SPIRE EAST and SPIRE WEST GENERAL RATE CASE**

CASE NO. GR-2021-0108

Jefferson City, Missouri July 2021

1	TABLE OF CONTENTS OF
2	SURREBUTTAL TESTIMONY
3	OF
4	KEITH MAJORS
5	SPIRE MISSOURI INC., d/b/a SPIRE
6 7	SPIRE EAST and SPIRE WEST GENERAL RATE CASE
8	CASE NO. GR-2021-0108
9	TRANSITION COSTS – MGE ACQUISITION
10	RATE CASE EXPENSE
11	GROSS RECEIPTS TAX5
12	AFFILIATE TRANSACTIONS/CORPORATE ALLOCATIONS8

1	SURREBUTTAL TESTIMONY
2	OF
3	KEITH MAJORS
4	SPIRE MISSOURI INC., d/b/a SPIRE
5	SPIRE EAST and SPIRE WEST GENERAL RATE CASE
7	CASE NO. GR-2021-0108
8	Q. Please state your name and business address.
9	A. Keith Majors, Fletcher Daniels Office Building, 615 East 13 th Street,
10	Room 201, Kansas City, Missouri, 64106.
11	Q. By whom are you employed and in what capacity?
12	A. I am a Senior Utility Regulatory Auditor employed by the Staff ("Staff") of the
13	Missouri Public Service Commission ("Commission").
14	Q. Are you the same Keith Majors who previously provided testimony in
15	this case?
16	A. Yes. I provided testimony in Staff's Revenue Requirement Cost of Service
17	Report ("COS Report"), filed on May 12, 2021, in this case concerning rate case expense and
18	other various topics. I also provided rebuttal testimony concerning affiliate transactions and
19	corporate allocations filed on June 17.
20	Q. What is the purpose of your surrebuttal testimony?
21	A. I will respond to these witnesses concerning their rebuttal testimonies:
22	Spire Missouri:
23 24 25	 Michelle Antrainer – Transition Costs – Missouri Gas Energy ("MGE") Acquisition Scott A. Weitzel – Rate Case Expense

Q.

1	Office of the Public Counsel ("OPC")
2 3 4	 John S. Riley – Gross Receipts Tax ("GRT") Robert E. Schallenberg – Corporate Allocations and Affiliate Transactions
5	TRANSITION COSTS – MGE ACQUISITION
6	Q. Item VI of Ms. Antrainer's rebuttal testimony addresses the amortization of
7	transition costs incurred in conjunction with the acquisition of MGE. Does Staff intend to
8	true up this amount through May 2021?
9	A. Yes. Staff recommends using the ending balance as of May 2021 for both
10	inclusion in rate base and as a basis for amortization of the remaining amount over a period of
11	three years. In consideration of this, there is no disagreement between Staff and Spire
12	Missouri as to the amortization period and cutoff.
13	RATE CASE EXPENSE
14	Q. What is Spire Missouri's recommendation regarding rate case expense?
15	A. Spire Missouri included an estimate of rate case expense totaling \$1,470,925,
16	amortized over three years at \$490,308 in its direct filed revenue requirement. No sharing of
17	rate case expenses or alternative treatment of customer notice or depreciation study expenses
18	were identified. In his rebuttal testimony, Mr. Weitzel identifies \$850,000 of rate case
19	expense, consisting of 50% of actual costs through May 2021, \$137,505 of additional legal
20	costs, and actual costs of the depreciation study and customer notices. This is consistent with
21	the sharing mechanism ordered by the Commission in the 2017 Spire rate cases.

What is Staff's recommendation regarding rate case expense?

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- Staff recommends full recovery of the last known depreciation study over A. 3 years, full recovery of the customer notices for this case over 3 years, and 50/50% sharing of remaining incremental rate case expense using a two-case average.
- Q. On page 8 of his rebuttal testimony, Mr. Weitzel notes that rate case expense is on Staff's list of recommended true-up items. Does Staff intend to true-up rate case expense?
- A. In part. Staff recommends using a two-case average of rate case expense allocated 50/50% between ratepayers and shareholders using the expenses incurred in the two most recent rate cases. Staff can and does examine expenses as part of its true-up audit even though those particular expenses may not be listed as a true-up item. Staff recommends including the most current depreciation study and customer notice expenses in the cost of service. The recommended amounts for those items are the known and measurable costs as of the true-up cutoff at May 31, 2021.
- Q. Mr. Weiztel discusses Spire Missouri's request to true-up all rate case expense through at least May 2021. Do you disagree with this approach?
- A. Not necessarily. Staff has trued-up rate case expenses in both rate cases in which rate case expense has been litigated. In those cases Staff included rate case expense through about two weeks after the filing of reply briefs to capture the legal expenses related to those filings. Should this rate case proceed to hearing and briefing, I believe Spire Missouri would request recovery of rate case expense through the filing of reply briefs as the bulk of rate case expenses are end-loaded.
 - Q. What are the problems with this approach?

¹ KCPL ER-2014-0370, Spire Missouri GR-2017-0215 and GR-2017-0216.

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- In the last prior Ameren Missouri rate case, 2 the signatory parties to the *Jointly* A. Proposed Procedural Schedule and Procedures agreed that "rate case expense associated with Case No. ER-2019-0335 will be examined through the scheduled date for filing of reply briefs and adjustments may be proposed accordingly." Non-signatory parties argued against this approach for two reasons:
 - The rate case expense information would be received and processed weeks after the evidentiary hearings after the record would be closed, and the parties would have limited time to review the information; and
 - This procedure elevates rate case expense above all other items of expense and revenues allowing cost recovery of expenses incurred well beyond the true-up cutoff.

In its Order Setting Test Year and Adopting Procedural Schedule, the Commission ordered that Ameren Missouri could propose to true-up rate case expense if the rate case expenses were significant enough to warrant an isolated adjustment. Consequently, Staff modified its approach to rate case expense normalization in that case by including an average of prior rate case expenses and allocating that amount 50/50% between shareholders and ratepayers. This approach addresses the concerns identified by certain parties regarding rate case expense in the last Ameren Missouri electric rate case by including a normalized level of rate case expense known and measurable as of the true-up date.

Q. On page 9 of his testimony, Mr. Weitzel separately identifies the expenses for the depreciation study and the customer notices. What is Staff's recommendation concerning those items?

² ER-2018-0335.

Surrebuttal Testimony of Keith Majors

A. Spire Missouri is required by Commission rule to provide a depreciation study every five years.³ Spire is also required to submit a depreciation study upon submission of a general rate case unless a study has been provided in the three years prior to filing the rate case. Spire Missouri's historical rate filings would suggest that a shorter normalization period would be appropriate. Therefore, Staff has included the full costs of the last known depreciation study, normalized over three years.

Staff recommends full recovery of the current rate case customer notices expense of \$586,532 as the Commission ordered Spire Missouri to provide notices of the hearings to each of its customers in the *Order Setting Local Public Hearings*, over three years. This is consistent with the Commission's order in the last prior rate case.

GROSS RECEIPTS TAX

- Q. What are the two GRT issues addressed by OPC witness Riley?
- A. The first issue is the GRT calculated on the \$15 million court-ordered Infrastructure System Replacement Surcharge ("ISRS") refund. Mr. Riley contends that the refund should have been included "above the line" with all current charges, thereby reducing the base on which GRT is calculated. The second issue is the calculation of GRT itself on prior and current customer bills.
- Q. As to the first issue, do you believe the ISRS bill credit was improperly not included in the GRT calculations?
- A. No. The ISRS settlement was silent with respect to the treatment of gross receipts tax. As further justification, Staff examined other examples of bill credits to determine if credits are consistently not included in the GRT calculation. I examined five

³ 20 CSR 4240-40.090.

Surrebuttal Testimony of Keith Majors

1 customer bills,⁴ three of which include net metering⁵ credits, one includes the bill credit for

2 the Tax Cuts & Jobs Act ("TCJA"), and the last includes a credit for the Kansas City Power &

Light Company ("KCPL") and Westar, Inc. merger⁶. I have attached the Merger Credit and

TCJA bills as Schedule KM-s1.

The net metering bills consistently ignored over-generation credits, even when those credits decreased the bill to a negative (credit) amount. GRT was still calculated on the customer charge even though there was no net energy charge:

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Net Metering Bills	Over- generation Credit	Customer Charge	GRT	Total Bill	Calculated GRT on Total Bill
Bill 1	-2.88	12.62	0.81	13.43	0.81
Bill 2	-13.04	11.47	0.73	12.20	0.73
Bill 3	-8.88	11.47	0.73	12.20	0.73

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The merger and TCJA credits were similarly not included in the GRT calculation:

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	Credit amount	Utility Charges, without credits	GRT	Total Bill	Calculated GRT on Total Bill
Merger Credit Bill ⁷	-21.59	62.50	3.99	66.49	3.99
TCJA Credit Bill ⁸	-52.41	59.05	3.11	62.16	3.11

⁴ All customer specific information has been removed.

⁵ Net metering provides customers with credits for self-generated electricity against their metered usage from the utility.

⁶ The actual merger was between the parent companies of the utilities. The legacy utilities are separate operating units

⁷ These credits were ordered as a result of the Stipulation and Agreement approved by the Commission in Case No. EM-2018-0012 for KCPL and KCPL Greater Missouri Operations ("GMO") customers.

⁸ These credits were ordered as a result of the Stipulation and Agreement approved by the Commission in Case No. ER-2018-0146 for KCPL GMO customers.

The ISRS settlement bill credit, over-generation credits, the merger bill credit, and the TCJA credit, were all treated consistently, essentially the equivalent of "writing a check" to each

customer with no consideration in the calculation of GRT.

- Q. Do you believe these examples are evidence that the GRT has been calculated correctly?
 - A. Yes. It is difficult to believe that three different utilities are calculating GRT incorrectly when credits are applied. Spire's treatment of GRT in the context of the recent ISRS refund is consistent with the examples shown above. In future Spire refund situations, parties can argue for a different handling of GRT if desired.
 - Q. For the second issue, OPC claims that GRT has been calculated improperly on prior and current customer bills. Do you agree?
 - A. No. For most jurisdictions, the GRT is a component of the base on which tax is calculated. The definition in Section 144.010 of the Missouri statutes defines "gross receipts" and "sale price." I am not an attorney, but my interpretation of the plain language is that the base upon which GRT is calculated includes the GRT amount itself. The statute identifies the base as "the total amount of the sale price above mentioned shall be deemed to be the amount received." The amount received would be the total due for the whole bill. To calculate a 6% GRT on a \$100 utility bill, the calculation would be to divide \$100 by 100%-6%, or .94. The result would be \$106.38. The resulting GRT would be \$6.38, which equals 6%, the GRT rate, times \$106.38. The \$0.38 is essentially a tax on a tax.
 - Q. On page 7, Mr. Riley claims that Spire Missouri retains some benefit to collecting the GRT and calculating it using the method you described. Do you agree?

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A. No. The GRT is a pass-through amount. I am not aware of any benefit retained by Spire Missouri in collection and remittance of the GRT.

AFFILIATE TRANSACTIONS/CORPORATE ALLOCATIONS

- Q. On page 12⁹ of Mr. Schallenberg's testimony, he states that Staff mischaracterizes affiliate transactions as corporate or cost allocations, and "Spire and Staff are effectively seeking to reduce or remove these affiliate transactions from scrutiny under the Commission's rules." How do you respond?
- A. I completely disagree. Due to the corporate structure of Spire, Inc., all transactions under the term "corporate allocations" are "affiliate transactions," and must comply with the Commission's affiliate transaction rules.
- Q. What is the purpose of 20 CSR 4240-40.015, the Commission's Gas Utilities' Affiliate Transactions Rule ("ATR")?
- A. The first sentence of the cited section of the rule states: "PURPOSE: This rule is intended to prevent regulated utilities from subsidizing their non-regulated operations."
- Q. On page 13 of Mr. Schallenberg's testimony, he contends that Spire Missouri provides financially advantageous and preferential treatment to Spire Inc. in violation of the ATR. Do you agree?
- A. No. Mr. Schallenberg contends that because Spire Inc. retains very little cost as compared to its subsidiaries it is being provided a financial advantage. As I discussed in my rebuttal testimony, Staff is not aware of the current existence of any functions or cost drivers that would support substantial allocations of cost to Spire Inc.

⁹ Mr. Schallenberg's testimony has no page numbers. Page references are to the actual page of the filed document.

Q. On page 13 of Mr. Schallenberg's testimony, he also states the following:

The fact that Spire Missouri and Spire Inc. ha[ve] developed and implemented a "shared services model" that reallocates Spire Inc. costs to the utility subsidiaries is contrary to both the letter and the intent of the affiliate transaction rule and is the type of transaction that the Commission should have a vested interest in prohibiting.

How do you respond?

A. It is difficult to comprehend why Mr. Schallenberg would have this Commission believe that similar corporate structures formed by the three largest utilities operating in Missouri - Evergy, Inc., Ameren Missouri, and Spire Missouri -- would be something the Commission should prohibit. All three of these utilities are components of multi-jurisdiction entities which allocate costs between and among their various affiliates. Ameren Missouri has operated in some similar fashion for around two decades, employing a separate service company that houses the majority of back office employees. Using Mr. Schallenberg's reasoning, these utilities have been victims of affiliate abuse for the

last 20 years.

Q. Is Staff opposed to participation in service company structures by Missouri regulated utilities?

A. No. Use of service companies to obtain necessary corporate support services for multiple entities under a holding company structure is a common practice for utilities, as it is believed to be an economical approach for provision of these services. In the case of Spire Missouri, Spire Services acts as a clearinghouse for provision of goods and services to and from Spire Inc. affiliates rather than a centralized service company in the case of Ameren Missouri.

- Q. Please provide an example of the potential economic benefit to utilities from use of service companies.
- A. Assume a holding company contains a number of regulated and unregulated affiliates. If a service company were to provide centralized human resources services to a group of affiliates, and then direct charge or allocate the costs of that service to all of the affiliates including regulated utilities, then it is highly likely that this would be less costly to each affiliate than if the affiliates had to provide the human resources services for themselves in-house, or possibly attempt to receive these services from an unaffiliated third party.

The specific services included in the definition of "corporate support" in the ATRs are joint corporate oversight, governance, support systems and personnel involving payroll, shareholder services, financial reporting, human resources, employee records, pension management, legal services, and research and development activities. There are apparent economies of scale benefits when such services are offered on a centralized basis to affiliated entities. Most or all of the above listed services are currently provided to Spire Inc. affiliates using the Spire Services clearinghouse.

- Q. Do utility holding company service companies typically charge a profit margin for the services provided to affiliates?
- A. No. In fact, the Federal Energy Regulatory Commission ("FERC") currently prohibits centralized service companies under its jurisdiction from charging a profit for corporate support services to affiliated entities. Although the current corporate structure does not include a service company, Spire Missouri does not charge a profit on the services provided to affiliates nor does it pay a mark-up on services received. Elimination of profit from service company affiliated transactions tends to make receipt of goods or services from a

service company more economical to utilities than obtaining the same good or service from an unaffiliated profit-seeking entity, all other things being equal.

- Q. Given the economies of scale present in the holding company structure, and the lack of a profit margin in provision of corporate support services, would you expect provision of corporate support services from service companies to be significantly more cost-efficient in most cases than regulated utilities providing the services to itself on a stand-alone basis or obtaining the services from an unaffiliated third party?
 - A. Yes.
- Q. If Spire Inc. did not exist and Spire Missouri were a stand-alone utility, how would that scenario affect the expenses included in rates?
- A. They would increase. The core services Spire Missouri provides to other affiliates and in part receives from other affiliates would largely be paid for entirely by Missouri ratepayers. For example, if the amounts of shared services payroll were not allocated to other Spire Inc. entities, it is reasonable to assume that Spire Missouri would still incur a large portion of the payroll costs it now assigns to its affiliates. Although there would be some redundant employees, Spire Missouri would for the most part still need the services that are provided by the employees that are currently being paid for in part by other Spire Inc. entities.
- Q. On the page 16 of Mr. Schallenberg's testimony, he contends that expenses of non-employee directors of Spire Inc. should not be allocated to Spire Missouri. How do you respond?
- A. To my knowledge, every major shareholder-owned utility has non-employee directors, even Raytown Water Company with around 6,000 customers. If Spire Missouri

Surrebuttal Testimony of Keith Majors

- 1 | were the holding company with no other affiliates, it would undoubtedly have a board of
- 2 directors with non-employee directors to represent the interests of shareholders. Prior to its
- 3 acquisition, The Empire District Electric Company was a standalone utility with no holding
- 4 company structure. Its former board of directors were comprised in part of non-employee
- 5 directors.

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- Q. Does that conclude your surrebuttal testimony?
 - A. Yes.

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

Spire Request for Authority General Rate Increase for N Service Provided in the Con Missouri Service Areas	to Implement a latural Gas)))	Case No. GR-2021-0108
	AFFIDAVIT (OF KEIT	ΓH MAJORS
STATE OF MISSOURI COUNTY OF JACKSON)) ss.)		

COMES NOW KEITH MAJORS and on his oath declares that he is of sound mind and lawful age; that he contributed to the foregoing *Surrebuttal Testimony of Keith Majors*; and that the same is true and correct according to his best knowledge and belief.

Further the Affiant sayeth not.

KEITH MAJORS

JURAT

Subscribed and sworn before me, a duly constituted and authorized Notary Public, in and for the County of Jackson, State of Missouri, at my office in Kansas City, on this ______ day of July 2021.

Notary Public

NOTANY 6

M. RIDENHOUR
My Commission Expires
July 22, 2023
Platte County
Commission #19603483



Customer Name Account Number For billing and service information:

816-471-5275

(816-471-KCPL)

or toll-free: 1-888-471-5275 (1-888-471-KCPL)

For emergencies or lights out: 1-888-544-4852 (1-888-LIGHT-KC)

Page 1 of 2 Billing Date: 08/29/2018

MESSAGE BOARD

KCP&L's Budget Billing option allows you to make consistent monthly bill payments. For more information, visit www.kcpl.com/budgetbilling.

To join KCP&L Budget Billing, pay \$62.00 before 09/19/2018.

You live in KCP&L - MO service area. Rates and available programs can vary based on your service area. For more information visit www.kcpl.com/ServiceArea.

If you were an active KCP&L electric utility customer as of Aug. 15, you received a KCP&L/Westar Merger Bill Credit(s) on this bill. The credit reflects a portion of savings resulting from our recent merger with Westar Energy. See kcpl.com/merger for details.

Account Summary	
For service from 07/30/2018 to 08/28/2018	
Previously Billed	\$60.45 \$60.45
Payment Received 08/10/2018 - Thank you	-\$60.45
Current Charges (details on back) Utility Miscellaneous	\$44,90 \$66,49 -\$21,59
Due Upon Receipt	\$44.90
Late charge if received after September 19, 2018	\$0.96
Amount due with late charge	\$45.86

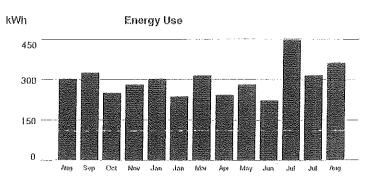


Please return this portion with your payment. Thank you.



KANSAS CITY MO

KCP&L MO Res General - 1RS1A



Period	kWh 🍃 "	Days	kWh / day	Avg Temp
Current	361	29	12.4	79
Previous	314	29	10.8	81"
Last Year	302	29	10.4	75°

Billing Details - service from 07/30/2018 to 0	08/28/2018
Customer Chg	\$12.62
Energy Chg 360.9114 kWh at \$0.12893 per kWh	\$46 .53
DSIM Chg 07-31-2018-07-31-2018 for 12.4452 kWh at \$0.00665 per kWh	\$0.08
DSIM Chg 08-01-2018-08-28-2018 for 348.4662 kWh at \$0.00424 per kWh	\$1.48
FAC Chg 07-31-2018-08-28-2018 for 360.9114 kWh at \$0.00495 per kWh	\$1.79
Subtotal	\$62.50
Kansas City Franchise Fee	\$3.99
Current Charges	\$66.49

Meter	Start Read Date	End Read Date	Days	End Read	(-)	Start Read	(=)	Flead Difference (x)	Mater Multiplier (=)	kWn Used
1224714617587	07/31	08/29	29	12.103.5030		11.742.591	6	360.9114	1.0000	360.9114

Adjustments						
Date	Description	Cancel Reason		Amount		
08/29/2018	KCP&L/Westar Merger Bill Credit		£	-\$21.59		
Tatal				-\$21.59		



For billing and service information:

816-471-5275

(816-471-KCPL)

or toll-free: 1-888-471-5275 (1-888-471-KCPL)

For emergencies or lights out: 1-888-544-4852 (1-888-LIGHT-KC)

Customer Name Account Number



Page 1 of 2

Billing Date: 02/08/2019

MESSAGE BOARD

KCP&L's Budget Billing option allows you to make consistent monthly bill payments. For more information, visit www.kcpl.com/budgetbilling.

To join KCP&L's Budget Billing, pay \$37.59 before 03/01/2019. This includes your monthly Budget Billing amount of \$90.00 less your account credit balance of \$52.41.

You live in KCP&L Greater Missouri Operations - GMO service area. Rates and available programs can vary based on your service area. For more information visit www.kcpl.com/ServiceArea.

Effective Feb. 1, the factor for the Demand Side Investment Mechanism (DSIM) charge on your bill will change. For more information about this charge, visit kcpl.com/programs.

If you were an active electric utility customer in our Greater Missouri Operations territory as of Dec. 31, 2018, you received a Tax Cut & Jobs Act Credit. See kcpl.com/rateinfo for details.

Utility \$48. Payment Received 01/15/2019 - Thank you \$48. Current Charges (details on back) \$10. Utility \$62. Miscellaneous \$52.4 Due Upon Receipt \$10.3		
Previously Billed \$48. Utility \$48. Payment Received 01/15/2019 - Thank you \$48. Current Charges (details on back) \$10.3 Utility \$62.5 Miscellaneous \$52.4 Due Upon Receipt \$10.3	~	
Utility \$48. Payment Received 01/15/2019 - Thank you \$48. Current Charges (details on back) \$10.3 Utility \$62.5 Miscellaneous \$52.4 Due Upon Receipt \$10.3 Please pay by March 01, 2019 \$10.3	For service from 01/08/2019 to 02/07/2019	
Current Charges (details on back) \$10.3 Utility \$62.4 Miscellaneous \$52.4 Due Upon Receipt \$10.3 Please pay by March 01, 2019 \$10.3	Previously Billed	\$48.73 \$48.73
Utility \$62. Miscellaneous \$52. Due Upon Receipt \$10.3 Please pay by March 01, 2019 \$10.3	Payment Received 01/15/2019 - Thank you	-\$48.73
Due Upon Receipt	Current Charges (details on back)	\$10.34 \$62.75
Please pay by March 01, 2019	Miscellaneous	\$52.41
Please pay by March 01, 2019	Due Upon Receipt	\$10.34
Pay \$10.39 after March 01, 2019	Please pay by March 01, 2019	\$10.34
	Pay \$10.39 after March 01, 2019	þ.

Customer Name Account Number

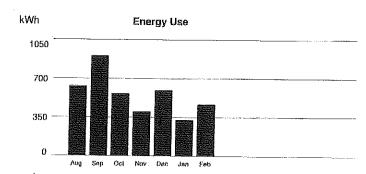


Page 2 of 2

Billing Date: 02/08/2019

3LUE SPRINGS MO

GMO Residential General - MORG



Comparative Usage Information

Period	kWh	Days	kWh / day	Avg Temp
Current	465	30	15.5	28°
Previous	323	30	10,8	38°

Billing Details - service from 01/08/2019 to 0	2/07/2019
Customer Chg	\$11.47
Energy Chg 464.9700 kWh at \$0.09888 per	
kWh	\$45.98
DSIM Chg 01-09-2019-02-07-2019 for	
464.9700 kWh at \$0.00019 per kWh	\$0.09
FAC Chg 01-09-2019-02-07-2019 for 464.9700	
kWh at \$0.0024 per kWh	\$1.12
RESRAM Chg 01-09-2019-02-07-2019 for	
464.9700 kWh at \$0.00083 per kWh	\$0.39
Subtotal	\$59.05
Blue Springs Franchise Fee	\$3.11
Blue Springs City Sales Tax @ 1%	\$0.59
Current Charges	\$62.75

Meter	Start Read Date	End Read Date	Days	End Read ((-)	Start Read	(=)	Read Difference (x)	Meter Multiplier (=)	kWh Used
1224718317543	01/09	02/08	30	19.796.7786		19,331,8086	3	464 9700	1 0000	464 0700

Adjustmen	ts		
Date	Description	Cancel Reason	Amount
01/30/2019	Tax Cut & Jobs Act Credit		-\$52.41
Total	**************************************		-\$52.41