

SBC LONG DISTANCE, LLC
d/b/a SBC LONG DISTANCE

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of long distance intrastate interexchange telecommunications Services provided by SBC Long Distance, LLC d/b/a SBC Long Distance with principal offices at 5850 W. Las Positas Blvd., Pleasanton, California 94588. This Tariff applies to Services furnished within the State of Missouri. This Tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours at the Company's principal place of business.

SBC Long Distance, LLC d/b/a SBC Long Distance is a competitive telecommunications company providing competitive services in the state of Missouri.

PSC Mo. - No. 3 replaces in its entirety PSC Mo. - No. 1 currently on file with the Commission.

Waivers of Statutory and Regulatory Requirements

The following statutory and regulatory requirements have been waived for the Company:

Section 392.210.2	Establishes Uniform Systems of Accounts for annual reports
Section 392.240(1)	Just and Reasonable Rates
Section 392.270	Ascertain Property Values
Section 392.280	Depreciation rates
Section 392.290	Issuance of Securities
Section 392.300.2	Acquisition of Stock
Section 392.310	Issuance of Stock and Debt
Section 392.320	Stock dividend payment
Section 392.330	Issuance of securities, debts, & notes
Section 392.340	Reorganizations
4 CSR 240-10.020	Depreciation and fund income
4 CSR 240-30.010(2)(C)	Copies of rate schedules
4 CSR 240-30.040	Uniform system of accounts
4 CSR 240-33.030	Minimum charge rules
4 CSR 240-35	Bypass

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CONCURRING, CONNECTING OR
OTHER PARTICIPATING CARRIERS

None

SYMBOLS

The following are the only symbols used for the purposes indicated below:

C	-	Changed regulation
D	-	Discontinued rate or regulation
I	-	Increase
M	-	Matter relocated without change
N	-	New rate or regulation
R	-	Reduction
S	-	Reissued matter
T	-	Change in text, but no change in rate or regulation
Z	-	Correction

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are added to the Tariff from time to time. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14.
- C. Paragraph Numbering Sequence - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.1

2.1.1

2.1.1 (A)

2.1.1 (A).1

2.1.1 (A).1.a

2.1.1 (A).1.a.i

2.1.1 (A).1.a.i (1)

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

30 Member Speed Calling: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Access Advantage Plus® A registered trademark of SBC Knowledge Ventures, Inc. Access Advantage Plus® is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Access Line: A transmission line used to transmit voice and/or data calls from the Customer's Premises to a telephone company serving Wire Center or a Company-designated POP or from a telephone company serving Wire Center or a Company-designated POP to the Customer's Premises.

Affiliate: A company which has any of the following relationships with the Company; (1) directly or indirectly owns or controls it; (2) is directly or indirectly owned or controlled by it; or (3) is under common direct or indirect ownership with it.

Affiliated CLEC: A CLEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Affiliated ILEC: An ILEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Affiliated LEC: A LEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Aggregation: The combining of a Customer's total usage across multiple BTN's into a group for the purpose of determining a common usage rate for call(s) associated with the individual BTN's.

Aggregation ID: Aggregation Identifier. Tags which BTN's are to be combined in a grouping.

Airline Mileage: The distance in mileage between two serving Wire Centers whose position is specified by industry standards.

Ameritech Centrex Service (ACS): A service provided by a SBC Affiliate.

ANI: Automatic Number Identification. A process used to identify the calling station. For example, Customers such as call centers pay for caller's telephone numbers to be sent to them simultaneously with their incoming toll free service calls.

Applicant: Any entity or individual who applies for Service under this Tariff.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Area of Service: The specific area(s) from which toll free calls will be allowed on a given TFS Number as decided by the Customer subscribing to that TFS Number.

ATM: Asynchronous Transfer Mode/Cell Relay Service. A high speed digital data Service utilizing cell-switching technology. Access speeds range from DS1 (1.544 Mbps) to OC12 (622 Mbps).

Authorization Level: An assigned level of calling privileges for VPN Service. Authorization Levels are assigned to private numbers when CSR features are utilized. If a caller encounters a call screening condition that restricts the caller from placing a particular call, the caller will be prompted to enter a VPN Authorization Code to override the restriction. If the Authorization Level assigned to the VPN Authorization Code is equal to or higher than the Authorization Level assigned to the private number, the call will be allowed to proceed. The caller is given three attempts to enter a valid VPN Authorization Code with the appropriate Authorization Level. If the Authorization Level is not sufficient, the call will be disconnected with an announcement after the third attempt.

Authorized User: A person, firm, corporation or other entity (including Customer) that 1) is authorized by the Customer to be connected to and utilize the Company's Services under the terms and regulations of this Tariff or 2) either is authorized by the Customer to act as the Customer in matters of ordering, changing or canceling Service or is placed in a position by the Customer, either through acts or omissions, to act as Customer in such matters. Such actions by an Authorized User shall be binding on Customer and shall subject Customer to any associated charges.

Auto Redial™: A service provided by Southwestern Bell Telephone Company. Auto Redial™ is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

BAN: Billing Account Number. A BAN is a 9-digit number that uniquely identifies a long distance account. A BAN is different from a BTN. A single Customer may have multiple BANs on a Hierarchical Billing account. A BAN may be designated by rank as a Child BAN, a Parent BAN or a Corporate BAN. Any rank BAN may also be an Invoice Point BAN. Unless specifically designated as such, a BAN is not an invoice point, except that all Corporate BANs are also Invoice Points.

Bandwidth: The total frequency band, in Hertz, allocated for a Channel.

Billing Hierarchy: A billing arrangement which allows Customer to set up a payment, rating, and discounting structure to assist with communication expense management by grouping communication expenses by region, business unit, organization, etc. The Customer is able to designate various invoice points throughout the hierarchy.

Bit: Binary Digit. Bit denotes the smallest unit of information in a binary system of notation and is the basic unit in data communications.

Blocking: A temporary condition that may be initiated so that the Customer cannot complete a telephone call.

BTN: Billed Telephone Number. May consist of one or more WTNs.

Business Customer: A Customer whose use of the Services is primarily or substantially for a business, professional, institutional, or occupational purpose.

Business EssentialsSM: A service mark of SBC Knowledge Ventures, Inc. Business EssentialsSM is a service provided by an SBC affiliate.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Business Optional Calling Plan: Long distance Service offerings available to Business Applicants or Business Customers. Includes but is not limited to High Volume Calling Plans (HVCP), Virtual Private Line (VPN), and plans targeted to small businesses.

Business PreferredSM: A service mark of SBC Knowledge Ventures, Inc. Business PreferredSM is a service provided by a SBC affiliate.

Business SolutionsSM: A service mark of SBC Knowledge Ventures, Inc. Business SolutionsSM is a service provided by an SBC affiliate.

Busy Call Forwarding: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Busy Call Forwarding-Extended: A service/feature associated with local exchange service which is defined in the tariff of a SBC Affiliate.

Call AgainTM: A trademark of Southern New England Telephone Company. Call AgainTM is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call BlockerTM: A trademark of Southwestern Bell Telephone Company and Southern New England Telephone Company. Call BlockerTM is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Blocking: A service provided by Southern New England Telephone Company. Call Blocking is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Call Forwarding: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call in One: A service provided by Pacific Bell Telephone Company. Call In One is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Return: A service provided by Southwestern Bell Telephone Company. Call Return is a service/ feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Screen: A service provided by Pacific Bell Telephone Company. A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Screen Routing: A VPN feature which provides the capability to screen or route calls based on a number of parameters, such as ANI and switch/trunk groups.

Call Transfer Disconnect: A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Waiting: A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Call Waiting ID: A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

CallNotes®: A registered trademark of Southwestern Bell Messaging Services, Inc. CallNotes® is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

CallNotes® Plus: A registered trademark of Southwestern Bell Messaging Services, Inc. CallNotes® Plus is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

CAP: Competitive Access Provider.

CARE: Customer Account Record Exchange.

Carrier Common Line Charges: The charges the long distance companies pay to the local telephone companies for carrier common line access service which provides for the use of end user's telephone company provided common lines by subscribers for access to such end users to furnish interstate communications.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Casual Caller: A caller that has not affirmatively selected the Company as its choice of a long distance service provider in advance of placing a long distance call.

Centrex or Plexar®: A central office based switching service that provides the user with the ability to intercommunicate among stations at the user's premises while also providing station access to local exchange service dial tone and long distance service and many optional features and functions associated with sophisticated Customer Premises equipment.

Centrex with Classic Feature PackageSM: A service mark of SBC Knowledge Ventures, Inc. Centrex with Classic Feature PackageSM is a service provided by a SBC Affiliate.

Child BAN: Any BAN within a billing hierarchy which is subordinate to another BAN. A Child BAN may also be either a Parent BAN and/or Invoice Point BAN. The Child BAN is the lowest level of the hierarchical structure and is subordinate to a single Parent BAN.

Circuit or Channel: A communications path between two or more points having a standard Bandwidth or Transmission Speed selected by the Customer.

CLEC: Competitive Local Exchange Carrier. Any carrier or reseller offering local exchange telecommunications services other than the incumbent LEC.

CMR: Customized Menu Routing. An arrangement consisting of routing, control, and announcement features which may be utilized by a TFS Customer.

Commission: The Missouri Public Service Commission or any succeeding agency.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Company: SBC Long Distance, LLC d/b/a SBC Long Distance.

Company-Provided: The switching, transmission, and other related telecommunications or computer equipment/facilities provided by the Company or by any combination of the Company, the LEC, or other authorized Third Party Vendors contracted by the Company.

CompleteLinkSM: A registered service mark of SBC Knowledge Ventures, Inc. CompleteLinkSM is a bundle associated with local exchange and long distance service that is defined in the tariff of an SBC Affiliate.

Corporate BAN: The single BAN at the highest level within a billing hierarchy which is superordinate to all other BANs and to which corporate properties pertain. The Corporate BAN is always an Invoice Point BAN.

CPN: Cingular Wireless Preferred Nation.

Credit Card: Visa®, MasterCard®, or other Credit Cards issued by other companies the Company may accept.

CSR: Call Screen Routing.

CTN: Cellular Telephone Number.

Custom BizSaverSM: A service mark of SBC Knowledge Ventures, Inc. Custom BizSaverSM is a service provided by a SBC Affiliate.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Customer: A person or legal entity which subscribes to the Company's Services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff.

Customer Commitment Date: The date in which the Company receives a firm commitment from a Customer for the provision of one of the Company's Data Service offerings.

Customer Premises/Customer's Premises: Location(s) designated by a Customer where Service is originated/terminated.

DACC: Directory Assistance Call Completion.

Data Services: Communication Services which are designed to allow the transfer of formatted information between points. Data Services include but are not limited to Private Line Service, Frame Relay Service, and ATM Service.

Dedicated Access: Where Customer's Premises has a non-switched connection to the POP selected by the Company for origination and or termination of calls. When the Dedicated Access is used for overlayed Switched Services, the Dedicated Access is referred to as a DVA line.

Delayed Call Forwarding: A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Direct-Dialed: A call placed by the caller without operator assistance (either live or automated).

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Diversity: Customer-designated routing which indicates a Customer-designated departure from the primary route, usually with physical separation.

DS1: Digital Signal level One. Composed of twenty-four 64 Kbps Channels with a throughput capacity of 1.544 Mbps. Also called T-1.

DS3: Digital Signal level Three. Composed of 28 DS1 Channels and operating at 44.736 Mbps. Also called T-3.

DSL: Digital Subscriber Line. A service provided by an SBC affiliate.

DVA: Dedicated Voice Access.

EABX: Electronic Automatic Branch eXchange.

End User: The person or legal entity which uses the Service provided by the Company.

Equal Access: Enables the Customer to place long distance calls without the need to first dial a special code.

Exemption Certificate: A written notification provided by the Customer certifying that its dedicated facility should be exempted from the monthly Special Access Surcharge because (a) the facility terminates in a device not capable of interconnecting Service with the local exchange network or (b) the facility is associated with a Switched Access Service that is subject to Carrier Common Line Charges.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

F.C.C.: Federal Communications Commission or any succeeding agency.

FX: Foreign Exchange Service. Provides local telephone service from a central office message switch which is outside (foreign to) the subscriber's exchange area.

Flat Rate: Charging a rate per minute irrespective of the distance the call is carried or the time-of-day or day-of-week the call is placed.

Group A Large Package: Features associated with the provision of local exchange service which include (1) Call Waiting ID; (2) Three-way Calling; (3) Call Forwarding; (4) Call Waiting or Talking Call WaitingSM; (5) Selective Call Forwarding, Select Call ForwardingTM or Priority Call ForwardingTM; (6) Priority Call, Priority Call RingingTM or Priority RingingTM; (7) Speed Call 8 or Speed Calling 8TM; (8) Call Screen, Call Screening, Call BlockerTM or Call Blocking; (9) Repeat DialingTM or Call AgainTM; (10) Auto RedialTM or Missed Call DialingTM; (11) Call Return or Auto Callback; and (12) PRIVACY MANAGER®.

Group B Large Package: Features associated with the provision of local exchange service which include (1) The Message CenterTM, Voice Mail PlusTM, CallNotes® Plus, Universal CallNotes® or Call in One and (2) Inline®, Pacific Bell WirePro®, or Inside Wire PlusTM, LINE-BACKER®, LINE-BACKER® w/Phone Package, LINE-BACKER®Basic or LINE-BACKER® w/Phone.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group C Large Package: Features associated with the provision of local exchange service which include Auto Redial™ or Missed Call Dialing™, Call Screen™, Call Screening, Call Blocker™ or Call Blocking™, Call Forwarding (includes Busy Line, Delay, Don't Answer, and Busy Line/Don't Answer), CallNotes®, The Message Center™, Voice Mail Plus™ or CallNotes® Plus, Voice Mail 98, Call Return™, Auto Callback, AutoCall Block, Call Waiting, Talking Call WaitingSM, Call Waiting ID, Call Waiting ID Options, Caller ID, Inline®, Pacific Bell WirePro™ or Inside Wire Plus™, LINE-BACKER®, LINE-BACKER® w/Phone Package, LINE-BACKER®Basic, LINE-BACKER® w/Phone, Inline Plus, Personalized Ring/Multi Ring 1 or 2, Priority Call, Priority Call Ringing™ or Priority Ringing™, Remote Access to Call Forwarding, Selective Call Forwarding, Select Call Forwarding™ or Priority Call Forwarding™, Speed Call 8 or Speed Calling 8™, Three-Way Calling-subscription, Internet Caller ID, PRIVACY MANAGER®, Talking Call WaitingSM, Speed Call 30, Repeat Dialing™ or Call Again™, VoiceMail (standard), SpeedCall 30, The Message Center Call-In-One, The Message Center (Deluxe Mailbox), Universal CallNotes® / Universal CallNotes® Plus, METRO PLAN, Unified Communications Premier, Unified Communications Lite, and Phone-ProtectSM.

Group D Package: Features associated with local exchange service which include Auto Redial™, Busy Call Forwarding, Call Forwarding, Call Return, Call Transfer Disconnect, Call Screen, Call Waiting, Delayed Call Forwarding, Call Waiting ID, Priority Call, Priority Ringing™, PRIVACY MANAGER®, Remote Access to Call Forwarding, Repeat Dial, Select Call Forwarding™, 30 Member Speed Calling, Speed Calling 8™, and Three Way Calling.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Group 2 Toll Free Access Numbers: 800-877-0000, 877-722-2141, 800-522-2020, 888-330-2323, 800-221-2212 , and other Toll Free Numbers determined by the Company to be billed as a Group 2 Toll Free Number.

Hertz: A unit of frequency equal to the cycle per second.

Hierarchical Billing: Denotes the Company's flexible, Customer-defined, structured invoicing.

High Volume Calling Plans (HVCP): Long distance Service offering available to Business Customers that typically have more than twenty (20) lines, multiple locations, and multiple BTN. Allow BTNs for Aggregation for Total Revenue Commitment.

ICB: Individual Case Basis. A Service provided involving a nonstandard arrangement. The nature of such Service requirements makes it difficult or impossible to establish general Tariff provisions for such circumstances.

ILEC: Incumbent Local Exchange Carrier.

Inline®: A registered trademark of SBC Knowledge Ventures, Inc.

Inside Wire Plus™: A trademark of Southern New England Telephone Company.

Instant OfficeSM: A service mark of SBC Knowledge Ventures, Inc. Instant OfficeSM is a service provided by a SBC affiliate.

InterLATA: Any call or transmission that originates in one LATA and terminates in a different LATA.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

International: Involving two or more nations.

IntraLATA: Any call or transmission that originates in one LATA and terminates within the same LATA.

Invoice Branch: The Invoice Point BAN and all Child BANs that belong structurally to that invoice.

Invoice Point BAN: Any BAN which is designated to receive a separate invoice. An Invoice Point BAN may be superordinate, subordinate or both.

ISDN: Integrated Services Digital Network. Integrates voice, data, and video communications services via standard interfaces.

Joint User: A corporation, association, partnership, or individual that is permitted to use a Customer's Service by mutual agreement between the Customer and the Joint User in accordance with the terms and conditions of this Tariff.

JustCallSM: A service mark of SBC Knowledge Ventures, L.P.

Kbps: Kilobits Per Second. One thousand Bits per second.

LATA: Local Access Transport Area. A geographically defined regulatory boundary established by the Modification of Final Judgement.

LEC: Local Exchange Carrier.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

LIDB: Line Information Data Base. A data base that contains all valid telephone and calling card numbers in a region and the necessary information to perform billing validation.

LINE-BACKER®: A registered trademark of SBC Knowledge Ventures, Inc.

Local Access: The service between a subscriber's premise and a Company-designated POP.

Local Access Provider: An entity providing Local Access.

Local Usage SaverSM: A service mark of SBC Knowledge Ventures, Inc. Local Usage SaverSM is a service provided by a SBC Affiliate.

MAC: Minimum Annual Commitment.

Mbps: Megabits per second. Million Bits per second.

METRO PLAN: A service provided by a SBC Affiliate. METRO PLAN is a service included in Group C Large Package.

Missed Call DialingTM: A trademark of Southern New England Telephone Company.

MMC: Minimum Monthly Commitment.

Modification of Final Judgment: The judicial opinion United States vs. American Telephone & Telegraph Company, 552 F. Supp. 131 (D.C. 1982). See United States v. Western Electric Co., 552 F. Supp. 131 (D.D.C. 1982), affd sub nom. Maryland v. United States, 460 U.S. 1001 (1983).

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

MOU: Minutes of Use.

MRC: Monthly Recurring Charge.

MTM: Month-to-Month.

MTS: Message Telecommunications Service.

North American Dialing Plan: The method of dialing in the public network of North America (i.e. 1+NPA-NXX-XXXX).

NPA: Numbering Plan Area. More commonly referred to as an area code.

NXX: The first three digits of a Customer's telephone number. N is a number between 2 and 9. X is a number between 0 and 9.

Off-Net: A location where the Company's primary Third Party Vendor does not have facilities.

On-Net: A location where the Company's primary Third Party Vendor has facilities.

Operator Toll Assistance Services: Enable callers to place calls from their presubscribed telephone line or when away from their established primary Service location with the ability to bill the call with alternate billing options. Calls may be fully automated or may require the assistance of an operator. Operator Toll Assistance Services are also known as alternate billed services.

OTC: One Time Charge.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

PABX: Private Automatic Branch eXchange.

Pacific Bell Instant OfficeSM: A service mark of SBC Knowledge Ventures, Inc. Pacific Bell Instant OfficeSM is a service provided by a SBC Affiliate.

Pacific Bell WireProTM: A trademark of SBC Knowledge Ventures, Inc.

Parent BAN: Any level BAN within a billing hierarchy which is superordinate to another BAN. "Parent" denotes the superordinate relationship to one or more specific child BAN(s) which are usually part of an individual Invoice Point BAN, e.g. an Invoice Point BAN is the parent BAN of its next level child BAN(s).

PBX: Private Branch Exchange.

Person-to-Person: Any operator-handled call whereby the person originating a call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Phone-ProtectSM: Phone-ProtectSM is a service mark of SBC Knowledge Ventures, Inc.

PIC: Primary Interexchange Carrier.

PIN: Personal Identification Number. A unique number assigned to each calling card for the purpose of accessing Service.

Plexar®: A registered trademark of SBC Knowledge Ventures, Inc.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

POP: Point-of-Presence. A physical place at which the local telephone company terminates subscriber Circuits for long distance dial-up or leased-line communications or a Company-designated location where a facility is maintained for the purpose of providing access to the Company's Service.

Postalized: Charging a Flat Rate per minute irrespective of the distance the call is carried. Stems from the fact that the United States Post Office also charges a Flat Rate irrespective of how far it carries the mail (within the country).

POTS Number: Plain Old Telephone Service Number. The 10-digit telephone number associated with basic local exchange service.

Power OfficeSM: A service mark of SBC Knowledge Ventures, Inc. Power OfficeSM is a service provided by a SBC affiliate.

PRI: Primary Rate Interface. The ISDN equivalent of a DS1 Circuit. The Primary Rate Interface consists of twenty-four 64 Kbps Channels.

Priority Call: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Priority Call ForwardingTM: A trademark of Southern New England Telephone Company. Priority Call ForwardingTM is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Priority Call RingingTM: A trademark of Southern New England Telephone Company. Priority Call RingingTM is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Priority Ringing™: A trademark of Pacific Bell Telephone Company. Priority Ringing™ is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

PRIVACY MANAGER®: A registered trademark of SBC Knowledge Ventures, Inc. A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Private Line: Discrete communication Bandwidth dedicated for a Customer's exclusive use. A Private Line is provisioned on facilities that may be shared and accomplished through a variety of technologies and media.

Private Line Service: Full duplex transmission/transport service between two points. Private Line Service(s) are defined by Bandwidth, signaling, media, etc.

PSTN: Public Switched Telephone Network. The worldwide voice telephone network with access to all those with telephone and access privileges.

Rate Center: A specified geographical location used for determining mileage measurements.

Remote Access to Call Forwarding: A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Repeat Dialing™: A trademark of Pacific Bell Telephone Company. Repeat Dialing™ is defined in the tariff of the Affiliated LEC.

Reseller: A Customer that resells the Company's Service(s) with the Company's authorization.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Residential Customer: A Customer whose use of the Service is primarily or substantially of a social or domestic nature; and business use, if any, is incidental.

Resp Org: Responsible Organization. The entity designated to manage and administer a Customer's SMS/800 records.

Rollover Capability: The ability to carry over unused block of time minutes to the next billing cycle.

SBC: SBC Communications, Inc. The holding company of SBC Long Distance, LLC.

SBC Online OfficeSM: A trademark of SBC Knowledge Ventures, Inc.

SBC® Yahoo!® Dial Internet Access: SBC® is a registered trademark of SBC Knowledge Ventures, Inc. Yahoo!® is a registered trademark of Yahoo! Inc. SBC® Yahoo!® Dial Internet Access is a service provided by a SBC Affiliate.

Select Call Forwarding: A service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Service: Any or all services provided pursuant to this Tariff.

Service Acceptance Date: The date service is first established on the Business Optional Calling Plan Customer agrees to.

Service Order: The standard Company order form(s), in effect from time-to-time, or Customer's forms accepted in writing by an authorized representative of the Company for Service which shall enable the Company to provide Service.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

SimpleLinkSM: A service mark of SBC Knowledge Ventures, Inc. SimpleLinkSM is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Simple Solutions[®]: A registered trademark of SBC Knowledge Ventures, Inc. Simple Solutions[®] is a service/feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Simply TalkSM 5 Cents: A service mark of SBC Knowledge Ventures, L.P.

Small Business Optional Calling Plans: These plans are targeted to Business Customers with less than twenty (20) lines. Small Business Optional Calling Plans are available to Business Customers with a single BTN that do not have more than one location. Customers subscribing to Small Business Optional Calling Plans may receive a single bill for SBC local and long distance services.

SMS/800: 800 Service Management System. The main operations support system used to create and update toll free records that are then downloaded to the SMS/SCPs for processing toll free service calls. This system is used by Resp Orgs to manage and administer SMS/800 records.

SMS/800 Help Desk: The organization that administers the SMS/800 system for the centralized management of toll free numbers.

SMS/SCP: Service Management System/Service Control Point. The real time data base system in the exchange carrier's network that contains routing instructions downloaded from the SMS/800.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Special Access Surcharge: A charge imposed by the Local Exchange Companies in accordance with Section 69.115 of the F.C.C. Rules and Regulations.

Speed Calling 8™: A trademark of Pacific Bell Telephone Company.

State: State of Missouri.

Station-to-Station: Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

SWBT: Southwestern Bell Telephone Company.

Switched Access: A transmission line that is switched through the LEC or CLEC to reach the long distance network. Switched access arrangements are only available from the subscriber's local telephone company.

Switched Services(s): Any Services that are not Data Service as defined herein which use message switches to share inter-switch transport.

Talking Call WaitingSM: A service mark of SBC Knowledge Ventures, Inc. Talking Call WaitingSM is a service provided by an SBC affiliate.

TFS: Toll Free Service.

The Message Center™: A trademark of Pacific Bell Telephone Company.

The Works®: A registered trademark of Southwestern Bell Telephone Company. The Works® is service provided by a SBC affiliate.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Third Party Vendor: A company, entity or individual, other than the Company, designated by the Company that provides the facilities and/or the equipment required to provide Service(s).

Three Way Calling: A service or feature associated with local exchange service which is defined in the tariff of the Affiliated LEC or Affiliated CLEC.

Toll Free Access Number: A telephone number established for the purpose of accessing one of the Company's calling card platforms where the caller does not incur a charge for placing the call to the access number. The area code for a toll free access number is either 800, 877, or 888 or other area code assignments (8XX) as appropriate.

Toll Free Number: A telephone number associated with a Customer's Toll Free Service that is used by the calling party without charge to the calling party. The area code for a toll free number is either 800, 877, or 888 or other area code assignments as appropriate.

Toll Free Service: A reverse-billed Service that permits calls to be completed without charge to the calling party.

Total Revenue Commitment: The dollar commitment the Customer makes to the Company under the Customer's term plan agreement for the total length of the term plan. The Total Revenue Commitment is calculated by totaling the following dollar amounts as applicable (a) for a Business Optional Calling Plan with a MAC, the MAC times the number of years of the term plan agreement; (b) for a Business Optional Calling Plan with a MMC, the MMC times the number of months of the term plan agreement; and (c) for a Business Optional Calling Plan with a MRC, the MRC times the number of months of the term plan agreement.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Transmission Speed: Denotes the line or Channel speed in Bits per second.

Under-Utilization Fee (UUF): A one-time charge applicable when the Customer fails to meet revenue commitments of the Customer's Term Plan Agreement.

Unified Communications Lite: A feature associated with email, voicemail, and fax that is provided by an SBC affiliate.

Unified Communications Premier: A feature associated with email, voicemail, and fax that is provided by an SBC affiliate.

V&H: Vertical and Horizontal geographic coordinates.

VIP: Volume Incentive Plan.

Virtual On-Net: Stations that access and terminate within the VPN network through Switched Access.

Voice Grade Equivalent: Includes Centrex, Plexar, Local ISDN BRI and Local ISDN PRI.

Voice Mail Plus™: A trademark of Southern New England Telephone Company.

VPN: SBC Long Distance Virtual Private Network. A Service that provides the functionality and capabilities of a private network through the use of shared transmission facilities.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

VPN Authorization Code: A code used to override CSR restrictions imposed on the VPN Service.

VPN On-Net: A feature that enables the Customer or user to dial from one VPN member station to another within the Customer's VPN service.

VPN Off-Net: A feature that enables the Customer or user to dial from a VPN member station to a number outside of the Customer's VPN network. VPN Off-Net calling may be initiated from a switched, dedicated, or remote access location.

VRA: The authentication code and PIN used when making a VPN remote access call.

VRA Number: VPN Remote Access Toll Free Number.

WATS: Wide Area Telecommunications Service.

Wire Center: A specified geographical location used for determining mileage measurements.

Wireless: A telephone system that operates totally without wires such as cellular telephone systems.

WTN: Working Telephone Number.

SECTION 2 - RULES AND REGULATIONS

2.1 Application of the Tariff

- 2.1.1 This Tariff contains the descriptions, regulations, and rates applicable to intrastate telecommunications Service offered by the Company with principal offices located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. Service is furnished for communications that both originate and terminate at points within the State under terms of this Tariff.

Service is available throughout the State where the Company has the necessary agreements with the Applicant's local service provider. The Company operates as a competitive telecommunications company. Services in this Tariff are available to Residential Customers and/or Business Customers as specified herein.

- 2.1.2 The Company shall not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, without limitation, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of the Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of facilities, equipment, or systems, the Company's ability to fulfill the request for Service and the provisions of this Tariff and the rules of the Commission applying to long distance communications as published in 4 CSR 240-33. Service is not offered where operating conditions do not permit. The Company reserves the right, without incurring liability, to refuse to provide Service, to or from any location where the necessary facilities, equipment, systems, billing agreements, and/or switch software are not available. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of Switched Services shall take precedence over the establishment of Data Services.
- 2.2.2 Except for Casual Callers, all Switched Services provided according to this Tariff are intrastate add-on Services available from the Company only if the Customer subscribes to the Company's comparable interstate Service offering or interstate promotional offering unless otherwise indicated in this Tariff. Unless otherwise indicated in this Tariff, intrastate Switched Services are not offered on a stand-alone basis. Unless otherwise stated in this Tariff, the method of provisioning a specific Service is determined by the Company.
- 2.2.3 A third party call is any call charged to a number other than that of the called or calling party. The Company reserves the right to refuse to process a third party call when acceptance of charges at the third number cannot be confirmed.

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Service (continued)

- 2.2.4 Without incurring liability, the Company reserves the right to discontinue Service or to limit the use of Service, when necessitated by conditions beyond the Company's control, or when the Customer or End User is using Service in violation of the law or in violation of the provisions of this Tariff. The Company may regularly review any Customer's toll usage in order to protect itself from fraudulent or excessive usage by high-risk Customers or Customers who are delinquent in their payments. When the Company determines that the usage volume increases the likelihood that a particular Customer will not pay or will be unable to pay for usage, the Company may implement its toll blocking process, including calling card cancellation. Customers will be provided notification of the limit placed upon their toll usage pursuant to the establishment of credit, indebtedness of Service, and toll restrictions provisions of this Tariff.

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Service (continued)

- 2.2.5 The Company will terminate Service to Residential Customers pursuant to 4 CSR 240-33.070. Conditions under which the Company may, without notice, terminate Service to Business Customers without liability include, but are not limited to:
- (A) Customer's or End User's use of the Service which constitutes a violation of either the provisions of this Tariff or of any laws, government rules, regulations, or policies or if such actions are reasonably appropriate to avoid violation of applicable law; or
 - (B) Any order or decision of a court or other governmental authority which prohibits the Company from offering such Service; or
 - (C) The Company deems termination necessary to protect the Company or third parties against unauthorized, fraudulent, or unlawful use of any Company Services, or to otherwise protect the Company's personnel, agents, or Service; or
 - (D) Customer's or End User's misuse of the long distance network; or
 - (E) Customer's or End User's use of the long distance network for any fraudulent or unlawful purpose; or
 - (F) Emergency, threatened, or actual disruption of Service to other Customers; or

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Service (continued)

2.2.5 (continued)

- (G) Unauthorized or fraudulent procurement of Service, including a misrepresentation of fact relevant to the conditions under which the Applicant or Customer obtains or continues to receive Service; or
- (H) Abandonment of the Customer's Premises served; or
- (I) Insufficient or fraudulent billing information; or
- (J) Customer's check or draft is returned unpaid for any reason, after one attempt at collection; or
- (K) If at the time the Company issues a debit to the Customer's checking account or savings account, the debit is rejected by the bank for any reason. The Company will make at least one attempt at collection prior to termination of Service.

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Service (continued)

2.2.6 The Company will terminate Service to Residential Customers pursuant to 4 CSR 240-33.070. Conditions under which the Company may, with notice, terminate Service to Business Customers without liability include, but are not limited to:

- (A) use of invalid or unauthorized telephone numbers, or Credit Card numbers; or,
- (B) failure to pay for or provide assurances of, or security for, the payment of the Company's charges as per Section 2.8.1 or Section 2.8.2 of this Tariff; or
- (C) non-payment of any sum owed the Company by the due date printed on the bill; or
- (D) if there is a reasonable risk that criminal, civil or administrative proceedings or investigations based upon the transmission contents shall be instituted against the Company.

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Service (continued)

2.2.7 Initial and continuing Service is offered subject to the availability of necessary facilities and/or equipment, including those to be provided by other companies furnishing a portion of the Company's Service(s).

2.2.8 Service is furnished subject to the condition that there will be no abuse or fraudulent use of the Service. Abuse or fraudulent use of Service includes, but is not limited to:

- (A) Service that is used by the Customer or End User to frighten, abuse, torment, or harass another; or
- (B) Service that is used by the Customer or End User in a manner which interferes with the use of Service by one or more other Customers; or
- (C) Service that is used by the Customer or End User to place calls by means of illegal equipment, service, or device; or
- (D) Service that is used by the Customer or End User to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the applicable charge.

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Service (continued)

- 2.2.9 The Company's failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, to grant a waiver of any term or conditions herein, or to grant the Customer an extension of time for performance, will not constitute the permanent waiver of any such term or condition herein. Each of the provisions of this Tariff will remain, at all times, in full force and in effect until modified in writing, signed by the Company and Customer.
- 2.2.10 The Company may rely on third parties to provide a portion of the Company's Service. The selection of the Third Party Vendors is made by the Company. The Company reserves the right to change Third Party Vendors at any time.
- 2.2.11 The Company reserves the right, without incurring liability, to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.
- 2.2.12 Recording of telephone conversations provided pursuant to the Company's Service under this Tariff is prohibited except as authorized by applicable federal, state, and local laws.

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Service (continued)

- 2.2.13 All outbound Services requiring Switched Access to reach the long distance network are only available to Customers located in those exchanges which have Equal Access. Unless otherwise indicated in this Tariff, all Toll Free Services described in this Tariff are available on a statewide basis.
- 2.2.14 The Company, when acting at the Customer's request and as its authorized agent for ordering Dedicated Access, will make reasonable efforts to arrange for service.
- 2.2.15 Except for Operator Toll Assistance Services, Service(s) in this Tariff are not available for coin or semi-coin telephone stations unless otherwise indicated for a specific Service offering.

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Service (continued)

2.2.16 Reserved for future use

2.2.17 The Company does not generally provide echo suppression. However, for Toll Free Service or outbound Services that require Dedicated Access to reach the long distance network, the Company, not the Customer, will determine when echo suppression will be provided.

2.2.18 The Company reserves the right to add, change, or delete Services at any time.

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations on Service (continued)

2.2.19 Reserved for future use.

SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability

The Company's liability will be limited to that expressly stated in Sections 2.3 of this Tariff in connection with the provision of Service to the Customer.

- 2.3.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, defects or other comparable actions occurring in the provision of Service(s) with a usage-sensitive rate structure, will in no event exceed an amount equivalent to the initial period charge to the Customer for the call during which such mistake, omission, interruption, delay, error or defect occurred. The Company shall not be liable for any damages caused by the negligence, gross negligence or willful misconduct of the Customer or Customer's agents, employees, officers, directors, contractors or vendors.
- 2.3.2 Unless otherwise stated in this Tariff, the liability of the Company for negligence arising out of mistakes, omissions, interruptions, delays, errors, defects or other comparable actions occurring in the provision of recurring Service(s) shall be limited to a service adjustment based on the amount of time such Service is out of service times the applicable monthly recurring charge for Service.

SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

2.3.3 The liability of the Company for gross negligence arising out of mistakes, omissions, interruptions, delays, errors or defects occurring in the provision of Service(s) shall not exceed the higher of the adjustments described in Section 2.3.1 or 2.3.2 of this Tariff, whichever is applicable, or the sum of \$10,000. The liability of the Company for gross negligence shall be limited to and shall in no event exceed \$10,000.

2.3.4 Reserved for future use.

2.3.5 The Company will not be liable to the Customer for damages or statutory penalties or be obligated to make any adjustment, refund or cancellation of charges unless the Customer has notified the Company of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered by the Company for the call or Service giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. A Residential Customer may advise the Company that all or part of a charge is in dispute by written notice, in person, or by a telephone message directed to the Company during normal business hours. A Business Customer must advise the Company that all or part of a charge is in dispute by written notice.

SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

2.3.6 Interruptions, delays, errors, or defects caused by or contributed to, directly or indirectly, by act or omission of the Customer or its customers, affiliates, agents, contractors, representatives, invitees, licensees, successors, or assignees or which arise from, or are caused by, the use of facilities or equipment of the Customer or related parties, will not result in the imposition of any liability whatsoever upon the Company. The Customer will pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof. In addition, a portion or all of the Service may be provided over facilities of third parties. The Company will not be liable to the Customer or any other person, firm, or entity in any respect whatsoever arising out of defects caused by such third parties. The Company's liability, if any, with regard to the delayed installation of facilities or commencement of Service will not exceed \$1,000.

2.3.7 With respect to Service provided hereunder, the Company hereby expressly disclaims, without limitation, all warranties not stated in this Tariff, whether express, implied or statutory, and in particular disclaims all implied warranties of merchantability and of fitness for a particular purpose.

SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

- 2.3.8 No contractors, agents or employees of connecting, concurring or other participating carriers or companies will be deemed to be contractors, agents or employees of the Company without the Company's written authorization.
- 2.3.9 Under no circumstances whatsoever will the Company's officers, agents, or employees be liable for any damages, including but not limited to direct, indirect, actual, consequential, special, or punitive damages, or lost profits.
- 2.3.10 The Company will not be liable for any failure of performance hereunder due to causes beyond its control including, but not limited to:
 - (A) Unavoidable interruption in the working of transmission facilities; or
 - (B) Natural disasters such as storms, fire, flood, or other catastrophes; or
 - (C) Any law, order, regulation, direction, action or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of such governmental entity, or of any civil or military authority; or

SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

2.3.10 (continued)

- (D) National emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, supplier failures, shortages, breaches or delays, or other labor difficulties; or
- (E) The unlawful acts of individuals, including acts of the Company's agents and employees if committed beyond the scope of their employment; or
- (F) Explosions, vandalism, cable cut or other similar occurrences; or
- (G) Preemption of existing Services to restore Service(s) in compliance with the F.C.C.'s rules and regulations; or
- (H) Any failure to provide or maintain Service under this Tariff due to circumstances beyond the Company's control.

SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

- 2.3.11 The Company will use its best efforts to provide Services consistent with industry standards. The Company will have no liability to the Customer for any loss of revenue or any other direct, special, incidental, consequential, or other damages the Customer may sustain resulting from the failure or inability of the Company to provide Service to its Customers; negligent or defective Services to Customers; equipment, computer, network, or electrical malfunctions of any kind, breakdowns, or outages; or any other cause, whether or not within the control of the Company.
- 2.3.12 If the Company learns of actual or possible unauthorized, fraudulent, or unlawful use of any Company Services, the Company will make an effort to contact the Customer, but Service may be blocked without notice and without liability to the Company. Service may be suspended by the Company without incurring liability by Blocking all calls or by Blocking calls to or from certain NPA-NXXs, certain countries, cities, or individual telephone stations for any Service offered under this Tariff. Service will be restored as soon as it can be provided without undue risk and only after accounts have been brought current.

SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

2.3.13 The Company does not undertake to transmit messages but furnishes the use of its Services to its Customers for telecommunications. The Company is not liable for the content of the Customer's messages.

2.3.14 The Company may rely on Third Party Vendors for the performance of certain services such as Dedicated Access. Upon Customer request and execution and delivery of appropriate authorizing documents, the Company will act as agent for the Customer in obtaining such other services. Customer's liability for charges hereunder will not be reduced by untimely installation or non-operation of Customer-provided facilities and equipment.

SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

2.3.15 The Company will not be liable for:

- (A) Any act or omission of any other company or companies furnishing a portion of the Service or furnishing facilities or equipment associated with such Service.
- (B) Damages caused by the fault or negligence or willful misconduct of the Customer or End User.
- (C) Any failure to provide or maintain Service under this Tariff due to circumstances beyond the Company's reasonable control.
- (D) Any direct, indirect, consequential, special, actual, or punitive damages, or for any lost revenues or profits of any kind or nature whatsoever arising out of any furnishing of, or interruption in, Service provided hereunder. Under no circumstances whatsoever will the Company's officers, agents, or employees be liable for such damages or lost revenue or lost profits.
- (E) Any indirect, incidental, special or consequential damages, lost revenue or lost profits of any kind, even if Company is advised of the possibility of such consequences.

SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

2.3.15 (continued)

- (F) The use or abuse of any Service described herein by any party including, but not limited to, the Customer or End User. Use or abuse includes, but is not limited to, any calls placed by means of PBX-reorigination or any other legal or illegal equipment, service, or device. Compensation for any injury the customer may suffer to the fault of third parties must be sought from such other parties. In the case of TFS, this applies to third parties who dial the Customer's TFS Number by mistake. Compensation for any injury the Customer may suffer due to the fault of third parties must be sought from such other parties.
- (G) Any action, such as Blocking or refusal to accept certain calls, that Company deems necessary in order to prevent unauthorized, fraudulent, or unlawful use of its Service. Compensation for any injury the Customer may suffer due to the fault of parties other than the Company must be sought from such other parties.
- (H) Any claim where the Customer indemnifies the Company pursuant to Section 2.5 of this Tariff.

SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

2.3.16 If someone other than the Customer (e.g., authorized or unauthorized) has use of the Service directly or indirectly through the Customer, then Customer agrees to forever indemnify and hold the Company and any affiliated or unaffiliated Third Party Vendor or operator of facilities employed in provision of the Service harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties.

2.3.17 The Company's liability with respect to nonworking account codes will be limited to the Company's monthly charge for the account code feature, if any.

SECTION 2 - RULES AND REGULATIONS

2.4 Use of Service

- 2.4.1 The Company's Services are available for use twenty-four hours per day, seven days per week. Unless otherwise restricted herein, Customers may use the Company's Service(s) to place and/or receive intrastate InterLATA and intrastate IntraLATA calls.
- 2.4.2 The Service offered herein may be used for any lawful purpose, including residential, business, governmental, or other use. The Customer is liable for all obligations under this Tariff notwithstanding any sharing or resale of Services and regardless of the Company's knowledge of same. The Company will have no liability to any person or entity other than the Customer and only as set forth herein. The Customer will not use nor permit others to use the Service in a manner that could interfere with Service provided to others or that could harm the facilities of others.

SECTION 2 - RULES AND REGULATIONS

2.4 Use of Service (continued)

2.4.3 Service furnished by the Company will not be used for any unlawful or fraudulent purposes including but not limited to use of electronic devices, invalid numbers, and false credit devices to avoid payment for Service contained in this Tariff either in whole or in part. Service furnished by the Company may not be used to make calls which might reasonably be expected to frighten, abuse, torment, or harass another. The Service may not be used for any purpose for which any payment or other compensation is received by the Customer except when the Customer is an authorized communications common carrier, an authorized resale common carrier, or an enhanced or electronic service provider who has subscribed to the Company's Service. However, this provision does not preclude an agreement between the Customer, Authorized User, or Joint User to share the cost of the Service as long as this arrangement generates no profit for anyone participating in a joint use or authorized use arrangement.

2.4.4 Service furnished by the Company may be arranged for joint use or authorized use. The Joint User or Authorized User will be permitted to use such Service in the same manner as the Customer, but subject to the following conditions.

- (A) The Customer must complete and provide to the Company all Service agreements and/or other documentation required by the Company to initiate Service.

SECTION 2 - RULES AND REGULATIONS

2.4 Use of Service (continued)

2.4.4 (continued)

- (B) One Joint User or Authorized User must be designated as the Customer. The designated Customer does not necessarily have to have communications requirements of its own. The Customer must specifically name all Joint Users or Authorized Users in the application for Service. Service Orders which involve the start, rearrangement or discontinuance of joint use or authorized use of Service will be accepted by the Company only from that Customer and will be subject to all requirements of this Tariff.
- (C) All charges for the Service will be computed as if the Service were to be billed to one Customer. The Joint User or Authorized User which has been designated as the Customer will be billed for all components of the Service and will be responsible for all payments to the Company. If designated Customer fails to pay the Company, each Joint User or Authorized User will be liable to the Company for all charges incurred as a result of its use of the Company's Service. Each joint or Authorized User must submit to the designated Customer a letter guaranteeing payment for the joint or Authorized User's portion of all charges billed by the Company to the designated Customer. This letter must also specify that the joint or Authorized User understands that the Company will receive a copy of the guaranty from the designated Customer. The designated Customer will be responsible for allocating charges to each Joint User or Authorized User.

SECTION 2 - RULES AND REGULATIONS

2.4 Use of Service (continued)

2.4.4 (continued)

- (D) Joint use is a Service/billing allocation arrangement and not a resale arrangement. Neither the Customer nor any Joint User nor any third party engaged by either of them in connection with a joint use agreement or arrangement may mark up Service or otherwise profit from the joint use agreement or arrangement.

- 2.4.5 If the Company reasonably concludes that Customer-provided equipment does not pass back appropriate answer supervision to the long distance network, the Company will notify the Customer. If the Customer cannot correct the problem and if Customer-provided equipment continues to provide inappropriate answer supervision to the long distance network, the Company reserves the right to suspend or terminate the Customer's Service. The Company will give the Customer five (5) days' written notice of its intent to terminate Service.

- 2.4.6 Service provided to Residential Customers pursuant to this Tariff may not be used to transmit data.

SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer

2.5.1 The Customer will indemnify, defend, and hold the Company harmless from and against:

- (A) Any claim asserted against the Company (and all attorney fees and expenses incurred by the Company with respect thereto) arising out of or relating to the failure of the Company to provide Service to the Customer.
- (B) Any and all liabilities, costs, damages, and expenses (including attorney's fees), resulting from Customer's (or its employees', agent's or independent contractor's) actions hereunder, including, but not limited to breach of any provision in this Tariff, misrepresentation of Company Services or rates, or unauthorized or illegal acts of the Customer or its End User, its employees, agents, or independent contractors.
- (C) Claims for libel, slander, infringement of patent or copyright, or unauthorized use of any trademark, trade name, or service mark arising out of Customer's or End User's material, data, information, or other content transmitted via Service. With respect to claims of patent infringement made by third persons, the Customer shall defend, indemnify, protect and save harmless the Company from and against all claims arising out of the combining with, or use in connection with, the Service(s) provided under this Tariff, any Circuit, apparatus, system or method provided by the Customer.

SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

2.5.1 (continued)

- (D) Violation by Customer or End User of any other literary, intellectual, artistic, dramatic, or musical right.
- (E) Violations by Customer or End User of the right to privacy.
- (F) Any other claims whatsoever relating to, or arising from, message content or the transmission thereof.
- (G) All other claims arising out of any act or omission of the Customer or End User in connection with Service provided by the Company.
- (H) Any loss, claim, demand, suit, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the provision of Service, whatever the cause and whether negligent or otherwise.
- (I) Claims related to lost or stolen calling cards, except as described in Section 2.24 of this Tariff.

SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

2.5.1 (continued)

- (J) Claims of patent infringement arising from combining or connecting Channels with equipment and systems of the Customer or Authorized Users.
- (K) Defacement of, or damage to, the Customer's Premises resulting from the furnishing, installation, and/or removal of Channel facilities or the attachment of instruments, equipment and associated wiring on or from the Customer's Premises.
- (L) Claims arising out of the use of Services or Company-Provided equipment in an unsafe manner (such as use in an explosive atmosphere) or the negligent or willful act of any person other than the Company.

SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

2.5.1 (continued)

- (M) Any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the Customer's Circuits, facilities, or equipment connected to Services. This includes without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the Customer's Circuits, facilities or equipment, and proceeding to recover taxes, fines, or penalties for failure of the Customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate Service(s).

SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

- 2.5.2 If a Customer directly or indirectly authorizes third parties to use the Service, the Customer will indemnify and hold the Company harmless against any and all claims asserted by said party, demands, suits, actions, losses, damages, assessments or payments which may be asserted or demanded by said parties or by others as a result of said parties' actions or omissions.
- 2.5.3 The Company's failure to provide or maintain Service under this Tariff will be excused by the Customer for all circumstances beyond the Company's reasonable control.
- 2.5.4 The Customer will indemnify and save the Company harmless from any and all liability not expressly assumed by the Company in Section 2.3 of this Tariff and arising in connection with the provision of Service to the Customer, and will protect and defend the Company from any suits or claims alleging such liability, and will pay all expenses (including attorneys' fees) and satisfy all judgments which may be incurred by or rendered against the Company in connection therewith.

SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

- 2.5.5 The Customer is responsible for payment for all calls originated at the Customer's number(s), terminated on the Customer's TFS Number, accepted at the Customer's number, billed to a Customer's calling card or any Operator Toll Assistance billing option, or incurred at the specific request of the Customer. The Customer is responsible for paying for all Services the Company provides to or from the Customer's number(s), regardless of whether the Customer's facilities were fraudulently used or used without Customer's knowledge in full or in part. These responsibilities are not changed due to any use, misuse or abuse of the Customer's Service or Customer-provided equipment by third parties, the Customer's employees or the public.
- 2.5.6 The termination or disconnection of Service(s) by the Company pursuant to Sections 2.2.5, 2.2.6, and 2.20 of this Tariff or if the Customer cancels Service pursuant to Section 2.19 of this Tariff, does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of termination or disconnection. The remedies set forth herein will not be exclusive, and the Company will at all times be entitled to all rights available to it under either law or equity.

SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

- 2.5.7 The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment with the long distance network. The Customer will ensure that the signals emitted into the long distance network do not damage Company-Provided equipment, injure personnel, or degrade Service to other Customers or other users of the long distance network. The Customer is responsible for securing all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer will comply with applicable LEC signal power limitations.
- 2.5.8 The Customer will be responsible for the payment of all charges for Services provided under this Tariff and for the payment of all excise, sales, use, gross receipts or other taxes that may be levied by a federal, state, or local governing body or bodies applicable to the Service(s) furnished under this Tariff unless specified otherwise herein. Also see Section 2.17 of this Tariff for additional information regarding the Customer's obligations concerning taxes.
- 2.5.9 The Customer will be liable for reimbursing the Company for damages to facilities or Company-Provided equipment caused by the negligence or willful acts of the Customer's officers, employees, agents, contractors, or authorized or unauthorized End User(s).

SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

- 2.5.10 If Service is terminated pursuant to Section 2.2.5, Section 2.2.6 or Section 2.20 of this Tariff or if the Customer cancels Service pursuant to Section 2.19 of this Tariff, the Customer will be deemed to have cancelled Service as of the date of such termination or cancellation and will be liable for any cancellation charges set forth in this Tariff.
- 2.5.11 The Customer will indemnify and hold the Company harmless against any and all liabilities, costs, damages, and expenses resulting from claims by third parties that any calling card or PIN has been lost, stolen, or fraudulently issued or used; provided, however, that the Company will have no liability hereunder for special or consequential damages incurred by the Company.
- 2.5.12 If the Company is acting as an agent of the Customer for ordering Dedicated Access for the provision of Switched Service(s) and if the Customer is to be exempted from the monthly Special Access Surcharge charged by the Local Access Provider, it is the Customer's responsibility to provide the Company with an Exemption Certificate.

SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

- 2.5.13 If as a result of inaccurate information provided by the Customer, Circuits need to be moved, replaced, or redesigned, the Customer is responsible for the payment of all such charges. In the event the Company incurs costs and expenses caused by the Customer or reasonably incurred by the Company for the benefit of the Customer, the Customer is responsible for the payment of all such charges.
- 2.5.14 If an entity other than the Company (e.g., another carrier or supplier) imposes charges on the Company in connection with service provided to a specific Customer and those charges are not specifically listed in this Tariff, those charges will be billed to the Customer on a pass-through basis. The Customer is responsible for payment of such charges.
- 2.5.15 The Customer is responsible for the payment of all charges for Service(s) provided under this Tariff and for the payment of all assessments, duties, fees, taxes, or similar liabilities whether charged to or against the Company or the Customer. This includes but is not limited to amounts the Company is required by governmental, quasi-governmental, or other entities to collect and/or to pay to designated entities. The Company may adjust its rates and charges or impose additional rates and charges on its Customer in order to recover these amounts. Unless specified otherwise herein, if an entity other than the Company (e.g., another carrier or supplier) imposes charges on the Company in connection with a Customer's Service, that entity's charges may be passed through to the Customer. The Customer is responsible for the payment of all such charges.

SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

- 2.5.16 A Customer shall not use any service mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of the Company.
- 2.5.17 In the event suit is brought or an attorney is retained by the Company to enforce the terms of this Tariff, the Customer shall reimburse the Company, in addition to any other remedy, for attorneys' fees, court costs, costs of investigation, and other related expenses incurred in connection therewith.
- 2.5.18 In the case of nonworking account codes, the Customer is responsible for payment of usage charges for long distance calls originated at the Customer's number(s).
- 2.5.19 If Service is suspended, the Customer will be responsible for the payment of all MRCs until Service is disconnected.

SECTION 2 - RULES AND REGULATIONS

2.6 Obligations of a Reseller

- 2.6.1 The terms and conditions of this Tariff, including but not limited to the obligations contained in Section 2.5 and in Sections 2.6.2 through 2.6.7 hereof, apply to Customers that are Resellers. Failure to comply with any term, rule, or regulation of this Tariff may result in the Company terminating Service(s) without incurring any liability. Notification of termination of Service(s) may be in writing or in another expeditious manner selected by the Company.
- 2.6.2 In the event of non-payment by a Reseller's subscriber, the Company may be requested by the Reseller to block such subscriber's service because of non-payment of charges. Before the Company blocks Service to a Reseller's subscriber, the Reseller must certify that proper notice has been given to the subscriber. Proper notice must meet state and federal rules for Blocking Service due to non-payment. The Reseller is responsible for all costs incurred to disconnect or block the location from Service(s).
- 2.6.3 Resellers will be responsible for paying all taxes and fees based upon the taxing jurisdiction's rules and regulations.
- 2.6.4 In addition to the other provisions in this Tariff, Resellers will be responsible for all interaction and interface with their own subscribers or customers. The provision of Service will not create a partnership or joint venture between the Company and the Reseller nor result in a joint offering to third parties.

SECTION 2 - RULES AND REGULATIONS

2.6 Obligations of a Reseller (continued)

- 2.6.5 If the Customer resells Services, the Reseller is responsible for providing all billing, collection, and customer service functions for all of its locations, including resolving any unauthorized presubscription disputes.
- 2.6.6 In addition to the other provisions in this Tariff, Resellers must have the appropriate authority in all areas where the Reseller provides service and provide such documentation to the Company when requested. Resellers of the Company's Services are responsible for maintaining all necessary state and F.C.C. tariffs for operating as a Reseller and for complying with all rules and regulations as set forth by the Commission. Further, the Reseller also assumes full responsibility for complying with the Communications Act of 1934, as amended; the Telecommunications Act of 1996; and the rules, regulations, and decisions of the F.C.C.
- 2.6.7 If a Reseller switches a subscriber's long distance provider without obtaining permission from the subscriber, the Company may charge the Reseller for the unauthorized presubscription change charges plus all additional charges imposed and costs incurred. The Reseller is financially liable for all lines at all locations until such time as the lines and/or locations are presubscribed to a different long distance service provider. In instances where the Reseller has presubscribed lines and/or location to its Service without proper authorization, the Reseller must:

SECTION 2 - RULES AND REGULATIONS

2.6 Obligations of a Reseller (continued)

2.6.7 (continued)

- (A) Inform the subscriber of the unauthorized change in long distance service providers; and
- (B) Ensure that the subscriber's service is returned to the long distance service provider of choice; and
- (C) Pay all applicable charges.

SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Services

2.7.1 General

To obtain Service, the Company requires the Customer to provide the Company with whatever authorization the Company deems appropriate. For example, the Company may require the Customer to execute a letter of agency, service agreement, RespOrg agreement, contract, etc. depending on the Service(s) selected by the Customer. Service may be initiated based on written or oral agreement between the Company and the Customer. The Company reserves the right to require an Applicant to sign an application for the Service desired, on a form provided by the Company, as a condition for establishing Service. Applications for Service will be accepted by the Company provided that the Service is available, and the Company has no reason to believe the Customer will not comply with the provisions of this Tariff. The Company will also accept an oral application from a Customer for additions to or changes in existing Service. Upon the Company's acceptance of this authorization, all applicable provisions in the Company's Tariff, as amended from time-to-time, become the agreement for Service between the Company and the Customer. The Company reserves the right, at any time, to require any Customer to present proof of identification to the Company as the Company may then deem acceptable. Acceptance or use of Service offered by the Company shall be deemed an application for such Service and an agreement by the Customer to subscribe to, use, and pay for such Service in accordance with the applicable Tariffs of the Company. The Applicant must also establish credit satisfactory to the Company as provided in Section 2.7.2 of this Tariff.

SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Services (continued)

2.7.2 Establishment of Credit; Indebtedness; Toll Restriction

(A) Residential Customers

.1 Applicant

The Company reserves the right to require all Applicants to establish credit worthiness. Upon receipt of the signed letter of agency or other authorization the Company deems appropriate, the Applicant will be deemed to have authorized the Company to obtain such routine credit information and verification as the Company requires.

SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Services (continued)

2.7.2 Establishment of Credit; Indebtedness; Toll Restriction

(A) Residential Customers

.2 Customer

If the conditions of Service or the basis on which credit was originally established have materially changed, an existing Customer may be required to establish additional credit. The Company reserves the right to examine the credit record and check the references of any Customer at any time. The Company may establish credit limits for new and existing Customers. Where a credit limit is established for a Customer, the Customer will be notified of the Customer's initial credit limit amount and any subsequent credit limit changes. The Company reserves the right to deny furnishing its calling cards to any Customer or Applicant the Company deems high-risk. Where a Customer becomes delinquent in payments, a new credit limit may be established that is lower than the Customer's initial credit limit. In the event a Customer's established credit limit is exceeded, or in the event a Customer becomes delinquent in the Customer's payments, the Company may implement its toll blocking process. Pursuant to that process, the Company may place a restriction on or discontinue Customer's use of intrastate long distance services, including calling card use, 1+, 0+, and all 900/976/700/500 calls until the Customer makes payment arrangements satisfactory to the Company.

SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Services (continued)

2.7.2 Establishment of Credit; Indebtedness; Toll Restriction (continued)

(A) Residential Customers (continued)

.2 Customer (continued)

Access to local calling, operator assisted calls, emergency services (9-1-1), calls placed via a toll free number (800, 877, 888 or other area code assignments as appropriate) will not be affected. In the event that toll access is restricted or blocked pursuant to the foregoing, Customers attempting to access restricted services will be automatically routed to either a recorded announcement or a service representative for information regarding restoration of service. The Company reserves the right, at any time, to require any Customer to present proof of identification to the Company as the Company may then deem acceptable.

SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Services (continued)

2.7.2 Establishment of Credit; Indebtedness; Toll Restriction

(B) Business Customers

.1 Applicant

The Company reserves the right to require all Applicants to establish credit worthiness to the reasonable satisfaction of the Company. Upon receipt of the signed letter of agency or other authorization the Company deems appropriate, the Applicant will be deemed to have authorized the Company to obtain such routine credit information and verification as the Company requires.

SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Services (continued)

2.7.2 Establishment of Credit; Indebtedness; Toll Restriction

(B) Business Customers

.2 Customer

If the conditions of Service or the basis on which credit was originally established have materially changed, an existing Customer may be required to establish additional credit. The Company reserves the right to examine the credit record and check the references of any Customer at any time. The Company may establish credit limits for new and existing Customers. Where a credit limit is established for a Customer, the Customer will be notified of the Customer's initial credit limit amount and any subsequent credit limit changes. The Company reserves the right to deny furnishing its calling cards to any Customer or Applicant the Company deems high-risk. Where a Customer becomes delinquent in payments, a new credit limit may be established that is lower than the Customer's initial credit limit. In the event a Customer's established credit limit is exceeded, or in the event a Customer becomes delinquent in the Customer's payments, the Company may implement its toll blocking process. Pursuant to that process, the Company may place a restriction on or discontinue Customer's use of intrastate long distance services, including calling card use, 1+, 0+, and all 900/976/700/500 calls until the Customer makes payment arrangements satisfactory to the Company.

SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Services (continued)

2.7.2 Establishment of Credit; Indebtedness; Toll Restriction (continued)

(B) Business Customers (continued)

.2 Customer (continued)

Access to local calling, operator assisted calls, emergency services (9-1-1), calls placed via a toll free number (800, 877, 888 or other area code assignments as appropriate) will not be affected. In the event that toll access is restricted or blocked pursuant to the foregoing, Customers attempting to access restricted services will be automatically routed to either a recorded announcement or a service representative for information regarding restoration of service. The Company reserves the right, at any time, to require any Customer to present proof of identification to the Company as the Company may then deem acceptable.

SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Services (continued)

2.7.2 Establishment of Credit; Indebtedness; Toll Restriction (continued)

(C) Indebtedness; Concurrent Indebtedness; Prior Indebtedness

The Company reserves the right to refuse Service to any Applicant who is indebted to the Company for Service(s) previously furnished until satisfactory payment arrangements have been made for all such indebtedness. The Company further reserves the right to refuse Service to any Applicant who is currently indebted to the Company for Service(s) on another Company account, until satisfactory payment arrangements have been made for all such indebtedness. Where a Customer subscribes to more than one active telephone account, and the Company suspends or terminates Service to one or more of the Customer's accounts for nonpayment, the Company may, at its option, initiate action for collection, including the action to suspend or terminate some or all of the other active Customer accounts, with notice as prescribed under Section 2.20 of this Tariff. The Company may also refuse Service to any Applicant attempting to establish Service for a former Customer who is indebted for previous Service(s), regardless of whether or not the previous Customer was furnished Service at the same location, until satisfactory payment arrangements have been made for payment of all such prior indebtedness. If Service is established and it is subsequently determined that any of the foregoing conditions of indebtedness exists, the Company may suspend or terminate such Service until satisfactory arrangements have been made for the payment of the prior indebtedness.

SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Services (continued)

2.7.3 Establishment of Credit; Indebtedness; Toll Restriction (continued)

(C) Indebtedness; Concurrent Indebtedness; Prior Indebtedness

The Company reserves the right to discontinue granting any further credit to Customer in the event of Customer's repeated delinquency in payment for Services, fraudulent use, suspension or disconnection of Service, the Customer files for protection under the United States Bankruptcy Code, or any other material breach, where not prohibited by federal law, rule or regulation. In such event, the Company may, at its sole discretion, require the Customer to prepay for all future Services as thereafter directed by the Company.

SECTION 2 - RULES AND REGULATIONS

2.8 Customer Deposits / Advance Payments

2.8.1 Customer Deposits

(A) General

Any Applicant whose credit is not acceptable to the Company as provided in Section 2.7.2 of this Tariff may be required to make a deposit to be held by Company as a guarantee of payment for Service provided under this Tariff. In addition, an existing Customer may be required to make a deposit or to increase a deposit presently held by the Company if the conditions of Service or the basis on which credit was originally established have materially changed. The Company will collect deposits from Residential Customers pursuant to 4 CSR 240-33.050. Residential applicants may provide a satisfactory written guarantee in lieu of a deposit to secure the payment of bills for Service as required by the Company, which guaranteed amount shall not exceed the maximum amount of deposit as authorized pursuant to state law, or commission rule, decision or order. Guarantors shall be subject to individual credit evaluation and afford the Company reasonable assurance of security. The content and form of any guarantee to be provided the Company shall be in accordance with state law, commission rules, decisions and orders.

SECTION 2 - RULES AND REGULATIONS

2.8 Customer Deposits / Advance Payments (continued)

2.8.1 Customer Deposits (continued)

(B) Amount of Deposit

The amount of any deposit will not exceed the estimated charges for two months' Service. The Company will determine the amount of the deposit.

SECTION 2 - RULES AND REGULATIONS

2.8 Customer Deposits / Advance Payments (continued)

2.8.1 Customer Deposits (continued)

(C) Interest on Deposits

If applicable, the Company will pay interest on deposits according to the rules and regulations of the Commission. The Company will pay an interest rate on any security deposit it collects equal to a rate of one percent (1%) above the prime lending rate as published in the *Wall Street Journal* for the last business day of September. This rate shall be adjusted annually on October 1 of each year. Interest shall be credited annually upon the account of the Customer or paid upon the return of the deposit, whichever occurs first.

SECTION 2 - RULES AND REGULATIONS

2.8 Customer Deposits / Advance Payments (continued)

2.8.1 Customer Deposits (continued)

(D) Return of Deposit

A deposit will be returned:

- When an application for Service has been canceled prior to the establishment of Service; or
- Upon discontinuance of Service; or
- Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods.

The deposit with accrued interest shall be promptly refunded or credited against charges stated on subsequent bills. Notwithstanding the foregoing, prior to the return, deposits will be applied to any outstanding charges to the Customer for Service, and only the excess, if any, will be returned.

SECTION 2 - RULES AND REGULATIONS

2.8 Customer Deposits / Advance Payments (continued)

2.8.2 Advance Payments

Customers and Applicants who, in the Company's judgment, present an undue risk of non-payment may be required at any time to provide the Company such other assurances of, or security for, the payment of the Company's charges for its Services as the Company may deem necessary, including, without limitation, advance payments for Service, third party guarantees of payment, pledges or other grants of security interests in the Customers' assets, and similar arrangements. The Company reserves the right to require an advanced payment from Customers and Applicants who, in the Company's judgment, present an undue risk of nonpayment. Such advanced payment may be required instead of or in addition to a security deposit. The Company shall be authorized to apply such advanced payments against any Service charges incurred by the Customer. The advanced payment shall be equal to or less than estimated installation charges plus two months estimated billing. Advance payment requirements may be increased or decreased by the Company as it deems necessary in the light of changing conditions. The Company may alternatively require such Customers and Applicants to authorize credit card billing for advance payments as described in Section 2.9 of this Tariff. In determining whether a Customer presents an undue risk of nonpayment, the Company shall consider the following factors:

SECTION 2 - RULES AND REGULATIONS

2.8 Customer Deposits / Advance Payments (continued)

2.8.2 Advance Payments (continued)

- (A) the Customer's or Applicant's payment history (if any) with the Company and its affiliates;
- (B) Customer's ability to demonstrate adequate ability to pay for the Service;
- (C) credit and related information provided by Customer, lawfully obtained from third parties or publicly available;
- (D) information relating to Customer's management, owners, and affiliates (if any); and
- (E) the Applicant's or Customer's actual long distance usage (for Data Services, the actual Data Service charges).

The Company does not pay interest on advance payments.

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill

2.9.1 General

- (A) The Company uses cycle billing. The billing period is one (1) month. Except for fraud, charges may be assessed for unbilled traffic or Data Services up to two (2) years in arrears.
- (B) The Company uses LEC billing. The Company may also utilize direct billing by the Company or an authorized billing agent. The availability of the billing option is controlled by the Company not the Customer.
- (C) If a Customer presents an undue risk of nonpayment at any time, the Company may require the Customer to pay its bills in cash or the equivalent of cash. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
- (D) In instances where the Company orders Dedicated Access as an agent for the Customer, the Company will become the customer-of-record with the Local Access Provider. The Company will bill the Customer on a pass-through basis.

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.1 General (continued)

- (E) Credit card billing and automatic withdrawal from the Customer's checking or savings account may be available. However, if a Customer presents an undue risk of nonpayment at any time, the Company may require the Customer to pay its bill in cash or the equivalent of cash. With credit card billing, charges for Services provided by the Company are billed on the Customer's designated and approved credit card. Should the Customer cancel or change their designated credit card for billing, the Customer shall promptly inform the Company and designate new information for billing. Charges for Service are billed monthly in accordance with terms and conditions between the Customer and the Customer's designated credit card company. Call detail will not be included in the credit card bill; call detail will be provided by the Company in a separate mailing.
- (F) Monthly recurring charges for Service components are billed in advance of Service and reflect the rates in effect as of the date of the invoice (e.g., bills generated in January will cover the month of February). Monthly recurring charges continue to accrue during any suspension of Service until Service is disconnected. A Customer's first invoice may contain charges from previous periods for Service provided from the date of installation through the current invoice period. An Applicant for Service may be required to pay in advance of the establishment of Service the applicable nonrecurring charges together with the fixed charges applicable for the first month.

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.1 General (continued)

- (G) For the purpose of computing partial-month charges, a month is considered to consist of thirty days. If the Company has ordered Dedicated Access as an agent of the Customer, the Company will not cease billing the Special Access Surcharge until the Company receives the Exemption Certificate (as defined herein) from the Customer and the Local Access Provider acknowledges receipt of the Customer's Exemption Certificate.

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.1 General (continued)

- (H) Any Applicant for Service that was furnished Service under a former contract with the Company shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such Service, before any additional Service will be furnished.
- (I) In the event that the Company's ability to commence or to continue to provide Service in a timely manner is delayed or interrupted because of the non-performance by the Customer of any obligation set forth in this Tariff, the Customer shall pay to the Company amounts equal to the monthly recurring charges which would have been paid had the Company been able to commence or to continue to provide Service.
- (J) The Company may offer a discount or a reduced rate per minute for directors, officers or employees of the Company or of an affiliated company that subscribe to one of the Company's Service offerings.
- (K) Depending on where and under what name the Company provides Service, the Company's applicable business name will precede the tariffed service name on the Customer's bill.

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.2 Direct Billing By Company And/Or Authorized Billing Agent

(A) LEC Billing

- .1 The Company utilizes LEC billing. With LEC billing, the Customer's charges for the Company's Services are billed on a separate page from the Customer's bill for local service or local toll service. Call detail is available with the bill. If LEC billing is utilized, the rules and regulations applying to rendering and payment of bill and late charges are the same as covered in the applicable LEC tariff.
- .2 A Customer subscribing to outbound Service(s) that are LEC-billed may have multiple WTNs reported on the same BTN. A Customer subscribing to TFS may have multiple TFS Numbers associated with the same BTN.

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.2 Direct Billing By Company Or Authorized Billing Agent (continued)

(B) Other Billing Arrangements

Bills are sent to the Customer's current billing address no later than thirty (30) days following the close of billing. For usage sensitive Switched Services, call detail is available with the bill. Payment in full is due by the due date disclosed on the bill. The Customer will have at least twenty-one (21) days from the rendition of a bill to pay the charges stated. Charges are payable only in United States currency. Payment may be made by check, money order, or cashier's check made payable as named on the bill and sent to the address as listed on the bill. If the bill is not paid within thirty (30) days from the invoice date, the Company may impose a late charge on the delinquent amount. A late charge applies to any past due balance. The Company may charge a late charge of \$5.00 or 1.5% per month, whichever is greater. The one-time charge shall apply on the undisputed amount or on the disputed amount if a dispute is resolved in favor of the Company. When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's late payment charge applies.

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.2 Direct Billing By Company Or Authorized Billing Agent (continued)

(B) Other Billing Arrangements (continued)

Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on five (5) days verbal or written notice to last know address/contact, and the Customer shall be responsible for any and all early termination fees.

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.2 Direct Billing By Company Or Authorized Billing Agent (continued)

(C) Credit Card Billing

With Credit Card billing, the charges for Services provided by the Company are billed on the Customer's designated and approved Credit Card. Charges are billed monthly in accordance with the terms and conditions between the Customer and the Customer's designated Credit Card company. Call detail will not be included in the Credit Card bill. Call detail will be provided by the Company in a separate mailing.

(D) Automatic Withdrawal From Checking or Savings Account

If the Customer utilizes automatic withdrawal, the charges for Services provided by the Company are automatically debited to the Customer's designated checking account or savings account. Bill detail will be provided by the Company in a separate mailing.

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.3 Special Bill Detail For Customers With MAC/MMC

For Customers that commit to a MAC or an MMC, the Customer's master bill will contain:

- (A) the Customer's MAC or MMC revenue commitment;
- (B) number of accounts used towards the MAC/MMC;
- (C) the length of the term plan, if applicable, and the term plan agreement end date;
- (D) year-to-date cumulative dollar revenue applicable to the MAC; and
- (E) current period cumulative dollar revenue applicable to the MAC/MMC.

SECTION 2 - RULES AND REGULATIONS

2.10 Disputed Charges

- 2.10.1 The Company will not be required to consider any Customer claim for damages or statutory penalties, or adjustments, refunds, credits or cancellation of charges, unless the Customer has notified the Company, of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim. A Residential Customer may advise the Company that all or part of a charge is in dispute by written notice, in person, or by a telephone message directed to the Company during normal business hours. A Business Customer must advise the Company that all or part of a charge is in dispute by written notice. A dispute must be registered with the Company prior to the delinquent date of the charge for a Customer to avoid termination of Service as provided by this Tariff.
- 2.10.2 Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. If the Company and a Customer fail to resolve a matter in dispute, the Company shall advise the Customer of its right to file an informal or formal complaint with the Commission under 4 CSR 240.070.
- 2.10.3 Failure of the Customer to participate in the Company's effort to resolve a dispute or claim will constitute a waiver of the Customer's rights to a continuance of Service.
- 2.10.4 Customers may contact the Commission in writing at the following address: Missouri Public Service Commission, 200 Madison Street, Suite 100, P. O. Box 360, Jefferson City, Missouri 65102 or via telephone at (800) 392-4211.

SECTION 2 - RULES AND REGULATIONS

2.11 Customer Service Department

Customer correspondence must be addressed to the attention of the Customer Service Department and sent to the appropriate office. The Customer may also contact the Company's Customer Service Department by calling a toll free number. The Company's Customer Service address and toll free number are printed on the Customer's bill. For Customers subscribing to calling card Service, the Customer Service number is displayed on the card and provided in the information sent to the Customer with the calling card. For Customers using Credit Card billing or automatic withdrawal from the checking or savings account, the Company's Customer Service address and toll free number are provided with the Customer's bill detail.

2.12 Changes to Rates and Charges

In accordance with Commission rules, the Company may adjust its current rates and charges for Services by filing revised Tariff sheets with the Commission. When usage rates are being changed, the change will become effective with the next billing period after the effective date of the rate change.

SECTION 2 - RULES AND REGULATIONS

2.13 Timing of Calls

- 2.13.1 On Station-to-Station calls and on Direct-Dialed calls chargeable time begins when the called station answers and the connection is established between the calling station and the called station, miscellaneous common carrier, mobile radio system, or PBX system. Answer detection is determined based on standard industry answer detection methods, including hardware and software answer detection. However, when Services are directly connected to a Customer-provided communications systems at the Customer's or End User's premises, chargeable time begins when a call terminates in, or passes through, the first Customer equipment on that Customer-provided communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of interface with the Company's Service so that chargeable time may begin.
- 2.13.2 On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
- 2.13.3 Chargeable time ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by the automatic timing equipment in the telecommunications network or by the operator.

SECTION 2 - RULES AND REGULATIONS

2.14 Rate Periods

Different rates may be applicable to a call at different times of the day and on certain days of the week, as specified in the appropriate rate schedule for that call. All times shown are local time at the calling station in the case of an outbound call and at the called station in case of an inbound toll free call.

2.15 Determining Rate In Effect

For outbound Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For Toll Free Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect. If a unit of time is split between two (2) or more rate periods, each rate period applies to the portion of the call that occurred during that rate period rounded to the nearest billing increment. If a call is completed by an operator, the time at the beginning of each initial or additional rate period determines the applicable rate period. When a message spans more than one rate period, total charges for each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. The Company may offer a discount or a reduced rate per minute for directors, officers or employees of the Company or of an affiliated company that subscribe to one of the Company's Service offerings described in Section 3 of this Tariff.

SECTION 2 - RULES AND REGULATIONS

2.16 Application of Charges

2.16.1 Rounding

Each usage sensitive Switched Service has its own specific initial period and additional period (collectively referred to as billing increments) as specified in Section 3 of this Tariff. For all Services, fractions of a billing increment are rounded up to the next higher increment for billing purposes. The usage charges for each completed call during a billing month will be computed. If the charge for the call includes a fraction of a cent of \$.005 or more, the fraction of such charge is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent. Rounding for charges for Service(s) is on a call-by-call basis.

2.16.2 BTN Account Changes

(A) Discounts

A change in Service or enrollment in a promotional offering that impacts the Customer's usage discount is effective on the first day of the next billing cycle after the change order is processed.

SECTION 2 - RULES AND REGULATIONS

2.16 Application of Charges (continued)

2.16.3 Monthly Recurring, Optional Feature or One-Time Charge

- (A) If Service is provided for less than a billing cycle, all associated intrastate monthly recurring charges will be prorated for the time Service was provided to the Customer.
- (B) For Customers subscribing to intrastate Service as an add-on to the Company's interstate service, the applicable interstate monthly recurring, optional feature or one-time charges are specified in the Company's interstate Voice Product Reference and Pricing Guide which may be found at www.sbc.com and are paid in lieu of intrastate monthly recurring, optional feature or one time charges.

SECTION 2 - RULES AND REGULATIONS

2.17 Taxes and Fees

2.17.1 General

In addition to the charges specifically pertaining to Services, certain federal, state, and local taxes and fees apply to Services. All charges and fees subject to Commission jurisdiction, except taxes and franchise fees, will be submitted to the Commission for prior approval. For Switched Services, these taxes and fees are calculated based upon the point of origination of the call, the point of termination of the call, the length of each call, and the taxing jurisdiction's rules and regulations. All federal, state, and local taxes and fees (i.e., sales tax, gross receipts tax, municipal utilities tax, etc.) are listed as separate line items on the Customer's invoices, and unless otherwise specified herein, are not included in the rates listed in this Tariff.

SECTION 2 - RULES AND REGULATIONS

2.17 Taxes and Fees (continued)

2.17.2 Tax Exemption Certificate

- (A) In order to be granted tax exempt status, a Customer claiming tax exempt status must provide the Company with copies of all tax exemption certificates and documents required by the Company at the time Service is ordered. New Customers are required to provide the requested documentation at the time Service is ordered.
- (B) Failure to provide the required documentation at the time Service is ordered will result in all taxes as noted herein being levied by the Company on the Customer's Service, and the Customer will be responsible for the payment of all such charges.
 - .1 At the Company's option, the Company may accord the Customer tax exempt status upon receipt of the required documentation after Service is ordered. However, the Customer will be billed for all applicable taxes and will be responsible for the payment of same until such time as the Company has ceased billing the applicable taxes.
 - .2 The Company is not liable for refunding the amount of the taxes paid by the Customer. The Customer is responsible for seeking refunds for such taxes from the appropriate taxing authority.
- (C) Failure to pay the appropriate taxes prior to tax exempt status being accorded by the Company will result in termination of Service.

SECTION 2 - RULES AND REGULATIONS

2.18 Interruption of Service

2.18.1 Without incurring liability, the Company may interrupt the provision of Services at any time in order for tests and inspections to be performed to assure compliance with Tariff regulations and the proper installation and operation of Customer's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

2.18.2 To prevent possible unauthorized, fraudulent, or unlawful use of Service, the Company may initiate Blocking of all calls or Blocking calls to or from certain NPA-NXXs, cities, or individual telephone stations for any Service offered under this Tariff. Service will be restored as soon as it can be provided without undue risk and only after accounts have been brought current.

SECTION 2 - RULES AND REGULATIONS

2.18 Interruption of Service (continued)

2.18.3 No credit for recurring monthly charges will be issued for outages less than twenty-four consecutive hours in duration. For Customers with Service subject to a monthly recurring charge, Service interruptions of greater than twenty-four (24) consecutive hours duration will receive a credit equal to the number of hours of Service interruption divided by 720 hours times the monthly recurring charge for the Service.

2.18.4 For Services with usage-sensitive rates, credit allowances for cutoff, wrong number, or poor transmission are subject to the general liability provisions set forth in Section 2.3.1 of this Tariff. If the Customer desires a credit for any Service interruption, the Customer must contact the Company. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within the Customer's control, or is not in wiring or equipment, if any, furnished by the Customer. A Customer may contact the Company by written notice, in person, or by a telephone message directed to the Company during normal business hours.

SECTION 2 - RULES AND REGULATIONS

2.19 Cancellation of Service By Customer

2.19.1 Cancellation of an Existing Service

- (A) A Residential Customer may contact the Company by written notice, in person, or by a telephone message directed to the Company during normal business hours to advise the Company to cancel Service. Unless a Business Customer has signed a term plan agreement, the Company may require the Business Customer to give thirty (30) days' written or oral notice to the Company. Written notice should be addressed to the Company's Customer Service Department. Cancellation of the Customer's Service will be effective when the Customer's account status is changed to inactive in the appropriate data base(s).
- (B) For rules and regulations regarding cancellation of a term plan agreement, see Section 2.26 of this Tariff.

SECTION 2 - RULES AND REGULATIONS

2.19 Cancellation of Service By Customer (continued)

2.19.2 Customer Cancels An Order For Special Facilities or Dedicated Access Arrangements Before Service Begins

If a Customer (1) orders Service requiring special facilities dedicated to the Customer's use or requests that the Company order Dedicated Access arrangements as an agent of the Customer and (2) subsequently cancels its order before Service begins, before completion of the minimum Service period or before completion of some other period mutually agreed upon by the Customer and the Company, the Customer is responsible for all costs incurred expressly on behalf of the Customer by the Company including those costs the Company incurred as an agent of the Customer. If special construction has either begun or has been completed, but Service has not been provided at the time the Customer cancels Service, the Customer is responsible for all construction costs incurred by the Company on the Customer's behalf.

SECTION 2 - RULES AND REGULATIONS

2.20 Termination of Service By Company

2.20.1 Termination of Service to Residential Customers

Service to Residential Customers will be terminated pursuant to 4 CSR 240-33.070. Service shall not be terminated unless written notice by first-class mail is served on the Residential Customer at least ten (10) days prior to the date of the proposed termination.

2.20.2 Termination of Service to Business Customers

The Company may terminate Service to the Customer upon five (5) days' verbal or written notice to the Customer for any condition listed in Section 2.2.6 of this Tariff. If the Company delivers the notice to the Customer's Premises, it will be left in a conspicuous place. When notice is mailed, the notice will be addressed to the Customer's last known billing address and mailed first class or express overnight delivery. The selection of the method of delivery of the notice is made by the Company.

2.20.3 Obligations to Pay

The termination of Service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of termination. The remedies set forth herein will not be exclusive and the Company will at all times be entitled to all rights available to it under either law or equity.

SECTION 2 - RULES AND REGULATIONS

2.21 Restoration of Services

The use and restoration of Services in emergencies will be in accordance with the priority system specified in Part 64, Subpart D of the rules and regulations of the Federal Communications Commission.

2.22 Terminal Equipment

Services may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems such as a telephone set, PBX, key system, CSU/DSU, router, or other network termination equipment. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at the Customer's Premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

SECTION 2 - RULES AND REGULATIONS

2.23 Notices

2.23.1 Any notice the Company may give to a Customer will be by written notice mailed to the Customer's billing address or to such address as may be subsequently given by the Customer to the Company. Except as otherwise provided by these rules or in a signed agreement, any notice from the Customer may be given by the Customer or the Customer's authorized representative to the Company orally or by written notice mailed to the Company.

2.23.2 Any notices provided by Company pursuant to this Tariff are deemed given and effective upon the earlier of (a) actual receipt by Customer or (b) three days after mailing if sent by mail, the day after express overnight delivery, or the day the notice is left at the Customer's Premises.

2.24 Lost Or Stolen Calling Card Or PIN

Upon knowledge of facts which would alert a reasonable person to the possibility of unauthorized use of the Customer's calling card or PIN, the Customer will alert and give notice to the Company of such facts. Upon receipt of notice, the Company will deactivate the PIN associated with the card. If requested by the Customer, a new calling card and PIN will be issued to the Customer. The Customer will be excused from liability only with respect to unauthorized calls placed after receipt of such notice by the Company.

2.25 Coordination with Respect to Network Contingencies

The Company intends to work cooperatively with the Customer to develop network contingency plans following natural or man-made disasters which affect Service.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments

2.26.1 General

- (A) The terms and conditions for qualifying for each specific offering are described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans, SBC Long Distance Virtual Private Network (VPN), or Signature Block of Time on a 2-year or 3-year term plan commitment are required to sign term plan agreements. This section also applies to Business Optional Calling Plans with MRC and term commitment.
- (B) By committing to a MAC or an MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of an MMC.
- (C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans

When the Company acts as an agent of the Customer for provisioning the Local Access required to provide any of the Company's Switched Services that required Dedicated Access and the associated MRCs are paid to the LEC or CLEC directly by the Company on behalf of the Customer, the revenue associated with these pass-through charges will contribute toward meeting the Customer's MAC or MMC.

In addition, revenue associated with any of the Company's High Volume Calling plans and Calling Card - Option 3 and Option 3 categories contributes towards meeting the MAC or MMC as described below. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MAC or MMC commitment for the High Volume Calling.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)

.1 A MAC or MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .a 1+ outbound domestic and International usage;
- .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)

.1 (continued)

- .c domestic and International usage for calling card calls billed to the Calling Card - Option 3 and Option 3 categories;
- .d Reserved for future use;
- .e Reserved for future use;
- .f Reserved for future use;
- .g monthly recurring, ancillary, and administrative charges associated with the Company's DVA 6-Pack and/or DVA 12-Pack where available;

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)

.1 (continued)

- .h monthly recurring, ancillary, and administrative charges associated with the Company's PRI-ISDN where available;
and
- .i any credits associated with a qualified usage item.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC or MMC.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)

- .3 For Customers subscribing to outbound Service with one BTN, all qualified usage generated under all of the Customer's WTNs billed under that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN. For Customers subscribing to TFS with one BTN, all qualified usage generated under all of the Customer's TFS Numbers associated with that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN.
- .4 For selected Services, a Customer with multiple BTNs can group those BTNs together into one Aggregation ID such that all usage within this group can be combined. See Section 2.27 of this Tariff for explanation of Aggregation ID.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

(B) Calculation of MMC for Customers Subscribing to Small Business Optional Calling Plans

This section applies to Customers that subscribes to any of the Small Business Optional Calling Plans, except those Small Business Optional Calling Plans referenced in Section 2.26.2 (C) of this Tariff.

Only revenue associated with the Small Business Optional Calling Plans and Calling Card - Option 2 and Option 2 categories contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - .a 1+ outbound domestic and International usage;
 - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(B) Calculation of MMC for Customers Subscribing To Small Business
Optional Calling Plans (continued)

.1 (continued)

.c domestic and International usage for calling card calls billed
to the Calling Card - Option 2 and Option 2 categories; and

.d any credits associated with a qualified usage item.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(B) Calculation of MMC for Customers Subscribing To Small Business
Optional Calling Plans (continued)

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.

(C) Calculation of MMC for Customers Subscribing To Small Business
Optional Calling Plans With “15” in its Name

This section applies to Customers that subscribes to the Business Domestic Saver or any Small Business Optional Calling Plan with the number “15” (e.g. Business Domestic Saver 15, etc.) in its name. The rules and regulations for the calculation of MMC are the same as those described in Section 2.26.2 (B) of this tariff except International usage does not contribute to meeting the MMC.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN)

Only revenue from Switched Services (Switched Access and Dedicated Access) associated with a particular Corporate BAN will contribute toward meeting the MAC. Revenue from data products will not aggregate to meeting the MAC, even if the Services reside on the same Billing Hierarchy.

- .1 A MAC commits the Customer to paying the Company a predetermined amount of revenue resulting from intrastate, interstate, and International 1+ usage charges, (excluding taxes, surcharges and fees), and MRCs as described below. If listed below, usage charges and MRCs associated with VPN always accumulate towards meeting the MAC. If listed below, usage charges and MRCs for all other Services accumulate toward meeting the MAC only if the Aggregation ID for those Services is the same Aggregation ID as the VPN Billing Hierarchy. See Section 2.27 of this Tariff for rules and regulations regarding Aggregation ID.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) (continued)

.1 (continued)

- .a 1+ usage charges from all of the Customer's outbound and Toll Free Service offerings provided by the Company;
- .b 1+ usage generated from VPN remote access calls;
- .c 1+ usage generated from calls billed to the Company's LEC Card, Calling Card - Option 2 and Option 2 categories, or Calling Card - Option 3 and Option 3 categories;
- .d MRCs for VPN and TFS features;
- .e MRCs for DVA and PRI-ISDN access lines associated with the Company's High Volume Dedicated Outbound Calling Service as described in Section 3 of this Tariff.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) (continued)

- .2 Charges associated with Directory Assistance Service, onetime or non-recurring charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC.
- .3 There may be only one VPN Service per Corporate BAN of a Billing Hierarchy. All qualified usage charges and MRCs generated under all of the Customer's BANs under that Corporate BAN will be totaled to determine if the Customer has met the VPN MAC.
- .4 If a Customer's VPN Service has multiple Corporate BANs, the Customer must commit to a separate MAC for each Corporate BAN with VPN Service. If VPN Service is associated with more than one Corporate BAN, the VPN Service associated with a particular Corporate BAN will only contribute to the MAC for that Corporate BAN; i.e., VPN usage charges and MRCs do not aggregate across Corporate BANs or Billing Hierarchies.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan Agreement

(A) Unmet MAC

If a Customer subscribing to any of the Company's High Volume Calling Plans (HVCP), remains on the same HVCP but fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date.

If a Customer subscribing to VPN Service remains on the same VPN service but fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan Agreement (continued)

(B) Unmet MMC

- .1 If a Customer subscribing to any of the Company's Business Optional Calling Plans fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan Agreement (continued)

(B) Unmet MMC

- .2 Customers subscribing to any of the Company's High Volume Calling Plans and committing to an MMC will be given up to a three (3) month period for usage ramp up before any UUF is assessed. If a Customer subscribing to any of the Company's High Volume Calling Plans subscribes to an MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the ramp up period.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.4 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Signs New Term Plan Agreement

- (A) If the Customer wished to change MAC, MMC or plans with a MRC and term plan agreements or the length of a term plan agreement, the Customer must cancel its current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff. If the Customer wished to change the Business Optional Calling Plan associated with its term plan agreement, the Customer must cancel its current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff.
- (B) When a Customer cancels an existing term plan agreement and signs a new term plan agreement for the same or different Business Optional Calling Plan, a UUF may apply. The UUF is equal to the lesser of the following and applies if the dollar value is greater than zero:
 - .1 the difference between the dollar value of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan and the dollar value of the Customer's Total Revenue Commitment for its new term plan agreement, or
 - .2 50% of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.5 Reserved for future use

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.6 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Cancels Service With Company

(A) Customer Cancels - MAC Has Been Met

If the Customer cancels a term Business Optional Calling Plan in the last year of that term plan and the Customer has met the MAC for that year, no term plan early termination fee applies.

(B) Customer Cancels - MAC Has Not Been Met

If the Customer cancels a term Business Optional Calling Plan and the MAC has not been met for the current year or for any additional years remaining in the term plan agreement, the early termination fee is equal to 50% of the unmet MAC for the current year and 50% of the unmet MAC for each of the additional years remaining on the term plan agreement.

(C) Customer Cancels - MMC for current month Has Been Met (Customer Subscribing to all Small Business Optional Calling Plans)

The early termination fee shall be 50% of the MMC times the number of months remaining in the complete term.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.6 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Cancels Service With Company (continued)

- (D) Customer Cancels - MMC for current month Has NOT Been Met
(Customer Subscribing to all Small Business Optional Calling Plans)

The early termination fee shall be 50% of the unmet MMC for the current month plus 50% of the MMC times the number of months remaining in the complete term.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.6 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Cancels Service With Company (continued)

(E) Customer Cancels – Business Optional Calling Plans with MRC

Customers that subscribe to Business Optional Calling Plans with MRCs and term plan agreements, who cancel the plan prior to the expiration date of the term plan agreement, will be required to pay an early termination fee.

The early termination fee shall be 50% of the MRC times the number of months remaining in the term plan agreement.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.7 Start Date and End Date

(A) MAC

Achievement of the MAC is calculated on the Customer's yearly Service Acceptance Date anniversary or end date of the term agreement commitment.

(B) MMC

MMC is calculated on the Customer's monthly anniversary date.

(C) Term Plan Agreement

When the Customer changes the billing cycle dates in the middle of a term plan agreement, the term plan begin and end dates will not change. The accumulated monies towards the MAC UUF, if any, will be based on the begin and end date of the term without regard to the billing cycle.

(D) Business Optional Calling Plans with MRCs

When the Customer changes between Business Optional Calling Plans with MRC, the current term plan will be ended and the start date of new term plan begins on the day the order is processed.

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.8 Term Plan Renewal

- (A) Business Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) or Any of The Company's High Volume Calling Plans

Ninety (90) days prior to the expiration of a Customer's term plan agreement, the Company will notify the Customer on the Customer's bill advising the Customer the date the term plan expires. If the Customer does not notify the company in writing of its intent to cancel the existing term plan agreement, the Customer will be charged the same usage rates contained in their expired term plan agreement on a month to month basis. Customer's MMC will be the equivalent to their former MAC divided by twelve.

- (B) Business Customer Subscribes to All Other Business Optional Calling Plans

If the Business Customer does not notify the Company in writing of its intent to cancel the existing term plan commitment, the term plan will automatically renew on the first day of the next billing cycle for the same length of term plan and MMC if applicable. Within thirty (30) days of the automatic renewal date of a term plan, if the Customer provides written notice to the Company that the Customer wishes to cancel the new term plan commitment, the Company will waive all early termination fees.

SECTION 2 - RULES AND REGULATIONS

2.27 Aggregation Grouping

- 2.27.1 Aggregation grouping is the collecting of a Customer's multiple BTN(s) into a group such that all usage within this group can be combined to determine the Customer's usage rate or volume discount.
- 2.27.2 The Customer determines which BTN(s) will be aggregated. With Aggregation grouping, the Customer must select one BTN as the master BTN. The BTN(s) that go together in the Aggregation grouping will be assigned an Aggregation ID.
- 2.27.3 Changes to a Customer's Aggregation grouping (such as adding or deleting BTN(s)) will not affect the Customer's MMC, MAC or term plan commitment.
- (A) If a Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only TFS line(s) that utilizes Switched Access to reach the long distance network, the POTS telephone number associated with TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service or the Customer's TFS plan must be transferred to one of the Company's High Volume Toll Free Calling plans as described in Section 3 of this Tariff. Otherwise, the Company may terminate Service pursuant to Section 2.20 of this Tariff.
- (B) If a Direct-billed Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only one (1) TFS, TFS may continue to be direct-billed.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services

3.1.1 General

Operator Toll Assistance Services include a variety of billing options. Callers may use Operator Toll Assistance Services to place intrastate calls from their presubscribed telephone line or when away from their established primary Service location. Calls can originate from either tone-generating or rotary-dial instruments. Unless otherwise indicated in this Tariff, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Operator Toll Assistance Services are consistent with 4 CSR-240.33.130 and 392.515 RSMo.

3.1.2 Availability

Service is available to a Customer that subscribes to any of the Company's calling card or outbound Service offerings and Casual Callers that dial one of the Company's Toll Free Access Numbers.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.3 Access Method

- (A) For Customers that subscribe to any of the Company's outbound Services that requires Dedicated Access to reach the long distance network, access to Operator Toll Assistance Service will be blocked from the Customer's DVA lines. Callers dialing one plus (1+) one of the Company's Toll Free Access Numbers over Switched Access lines will hear recorded messages that guide the caller. Callers may elect to use any of the billing options described in Section 3.1.5 (A), 3.1.5 (B) or 3.1.5 (C) of this Tariff or may reach the operator for assistance. Callers placing a call from a tone-generating telephone may select one of the various Operator Toll Assistance Services options by pressing the appropriate key on their tone-generating telephone. The call will default to an operator for assistance if (1) the call originates from a rotary telephone or (2) the call originates from a tone-generating telephone and the caller fails to make a selection on its keypad.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.3 Access Method (continued)

(B) Unless otherwise indicated in this Tariff, callers placing calls over Switched Access lines may also place Operator Toll Assistance Services from Off-Net locations by dialing:

- .1 00 from a presubscribed telephone line and request the long distance operator to complete the call or
- .2 0+ the called number from a presubscribed telephone line

(C) Unless otherwise indicated in this Tariff, callers may also place Operator Toll Assistance Services from On-Net locations by dialing:

- .1 00 from a presubscribed telephone line and follow the prompts
- .2 0+ the called number from a presubscribed telephone line.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.4 Completion Type

- (A) Station-to-Station: Any operator-handled call whereby the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.
- (B) Person-to-Person: Any operator-handled call whereby the person originating the call specifies to the operator a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options

(A) Calling Cards

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, access to Toll Free Access Numbers will be blocked from the Customer's DVA lines.

.1 LEC Card

- .a The Company will accept any valid LEC calling card that uses the LIDB verification system. The LEC ensures the availability of features and enables the card features. Charges associated with the LEC Card will be billed by the LEC with the Customer's bill for local exchange service.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.1 LEC Card (continued)

.b Reserved for future use.

.c If a Customer completes a call via a Group 2 Toll Free Number and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate. If a Customer completes a call via any other access method and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card

.a Description

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. The Toll Free Access Numbers associated with the Calling Card are the Group 2 Toll Free Numbers.

.b Availability

The issuance of the Calling Card is dependent on the Customer having a presubscribed BTN/BAN or dedicated trunk group BAN. The card is not available on a stand alone basis. Customer may elect one of four optional plans. Customers subscribing to any Option 1, Option 2, or Option 4 calling card will be LEC billed. Customers subscribing to any Option 3 will be direct-billed.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.b Availability (continued)

- .i Option 1 is available to Residential Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.
- .ii Option 2 and Option 2 categories are available to Business Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.b Availability (continued)

- .iii Option 3 and Option 3 categories are available to Business Customers that subscribe to one of the High Volume Calling plans for the provision of inbound or outbound Service.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.b Availability (continued)

- .iv Option 4 is named Value Card Plus. This option is available to Residential Customers as an alternative to Calling Card - Option 1. Customers subscribing to Calling Card - Option 4 pay a MRC, and the usage rates and per call charges are less than the rates for Calling Card - Option 1. See Section 4.1.3 of this Tariff for the MRC. Option 4 is available to Residential Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.c Features

- .i The Calling Card is available in English. Depending on the Customer's location, the card may be available in languages other than English. The Company determines which languages are available at any point in time.
- .ii Customers may select from various calling card features such as PIN level restrictions for blocking International calls when available, speed dialing which allows a caller to dial subsequent calls without re-entering the card number and PIN, conference calling which allows the caller to add up to six (6) additional callers on the call. Unless otherwise indicated by the Customer, the PIN is printed on the card. The card number is always ten (10) digits plus a four (4) digit PIN. Upon the initial request for the card, the Customer will receive a card with a PIN printed on the card. The PIN will be randomly generated. However, the Customer has the option of changing the PIN to one selected by the Customer. The Customer will be able to define restriction features at the PIN level.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.c Features (continued)

.iii Option 1 and Option 4

Unless otherwise indicated by the Customer, the Customer's name will be printed on the Card.

Option 2 and Option 2 categories

Unless otherwise indicated by the Customer, the Customer's name will be printed on the Card.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.c Features (continued)

.iii (continued)

Option 3 and Option 3 categories

The Customer has a choice of one of the following:

- no name printed on the card
- company name printed on the card
- employee name printed on the card

If the Customer does not specify an option, the company's name will be printed on the card.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.d Initial and Additional Periods

.i Option 1 and Option 4

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.ii Option 2 and Option 2 categories

Unless otherwise indicated in a description of a business Service offering that includes Calling Card - Option 2 and Option 2 categories in combination with outbound and/or TFS, all calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.d Initial and Additional Periods (continued)

.iii Option 3 and Option 3 categories

For calling card calls originating via Switched Access or Dedicated Access, the billing increments for calls billed to the Calling Card - Option 3 and Option 3 categories are the same as the billing increments that apply to 1+ outbound calls originating via Switched Access and billed under the High Volume Calling.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.e Access Methods

Callers may bill calls to their Calling Card by dialing:

- .i 1+ any Group 2 Toll Free Access Number; or
- .ii 00 from a presubscribed telephone line and request the long distance operator complete the call; or
- .iii 0+ the called number from a presubscribed telephone line.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.f Rates and Charges

Only usage charges apply for fully automated Calling Card - Option 3 calls. Usage charges and per call charges apply for all other call types billed to the Calling Card.

.g LIDB

If a Customer completes a call via a Group 2 Toll Free Number and bills a call to a calling card issued by a LEC that uses the LIDB verification system, see Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate. If a Customer completes a call via any other access method and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(B) Collect

This is a billing option where the called party is verbally asked if they will pay for the call. If accepted the call is completed, the called party is billed for the call. Calls may be billed to domestic numbers only.

(C) Third Number

This is a billing option where a long distance call may be charged to a telephone number other than the originating telephone number or the telephone number of the called party. Prior to completing the call, the operator will determine whether or not the charges are authorized to be billed to the third number. Calls may be billed to domestic numbers only.

(D) Sent Paid

This is a billing option where the Customer originating the call pays for the call by having the call billed to the originating telephone number. This billing option will initially be restricted from non-coin origination.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation

Operator Toll Assistance Services calls may be completed with or without assistance of an operator. There are three (3) levels of automation for Operator Toll Assistance Services. They are:

(A) Operator Dialed

An operator dialed call occurs when the person originating the call has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dials the called number and the billing number. The operator dialed per call charge applies in lieu of the operator assisted per call charge.

The rates for the operator dialed per call charges in Section 4.1.1 or Section 4.1.2 of this Tariff apply to: Station-to-Station and Person-to-Person calls when the caller has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dialed per call charge will not be applied to:

- (1) a call that cannot be completed by the caller due to equipment failure or trouble on the long distance network or
- (2) a call placed by a party identified as disabled and as a result of that disability cannot complete the call.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation (continued)

(B) Operator Assisted

An operator assisted call occurs when the person originating the call reaches an operator by utilizing an access method that involves dialing the called telephone number, but the operator collects the billing information to complete the call.

(C) Fully Automated

A fully automated call occurs when the person originating the call dials zero plus (0+) from a presubscribed line or one plus (1+) a Toll Free Access Number, plus the called telephone number, and then inputs the billing information as instructed by the automated call completion system. This call is completed without any assistance from an operator.

The fully automated rate also applies if a call:

- placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion or
- cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.7 Application of Charges

- (A) There are two (2) rate elements which apply to Operator Toll Assistance Services, a usage charge and a per call charge. The rates for a particular call are determined by the following criteria: (i) access method, (ii) completion type (Station-to-Station or Person-to-Person), (iii) billing option selected (calling card, collect, third number, or sent paid) and (iv) level of automation used (operator dialed, operator assisted, or fully automated).

For certain Operator Toll Assistance Service calls, usage rates also vary depending on whether the call is classified as residential or business. The business rate per minute applies when the call is billed to a telephone number presubscribed to the Company for a Business Service. The residential rate per minute applies when a call is billed to a telephone number presubscribed to the Company for a Residential Service. The residential rate per minute also applies for a call placed collect or billed to a third number if the call billed to a telephone number not presubscribed to the Company.

- (B) If a Customer, End User, or Casual Caller completes an Operator Toll Assistance Services call by dialing one plus (1+) any of the Group 2 Toll Free Numbers, the rates and charges contained in Section 4.1.1 (B) of this Tariff apply.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.7 Application of Charges (continued)

- (C) If a Customer or End User completes an Operator Toll Assistance Service call via any Operator Toll Assistance Service access method described in Section 3.1.3 (B) or 3.1.3 (C) of this Tariff, the rates and charges contained in Section 4.1.2 of this Tariff apply to intrastate InterLATA calls and applies to intrastate IntraLATA service.
- (D) If a Casual Caller completes an Operator Toll Assistance Service call via any Operator Toll Assistance Services access method described in Section 3.1.3 (B).1 or 3.1.3 (B).2 of this Tariff, the rates and charges contained in Section 4.1.2 of this Tariff apply to InterLATA and IntraLATA calling.
- (E) If a Customer, End User or Casual Caller completes an Operator Toll Assistance Service call via any of the Group 2 Toll Free Access Numbers, this Tariff applies to both intrastate InterLATA and intrastate IntraLATA calls.

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services

3.2.1 General

Directory Assistance Service allows the Customer, End User or Casual Caller to request the telephone number or area code of a party located within the State but outside of the Customer's local calling area. The Directory Assistance operator provides assistance in locating business, residence, and government listings.

3.2.2 Availability

Assistance in obtaining an intrastate Directory Assistance listing is available to any Customer that has access to the Directory Assistance bureau via one of the access methods described in Section 3.2.3 of this Tariff. The following types of calls are not permitted to directory assistance:

- Person-to-Person
- Collect

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods

(A) General

Calls to directory assistance may be completed on a fully automated basis or may be completed with the assistance of an operator.

- .1 Customers who presubscribe to any of the Company's outbound Service offerings that utilize Switched Access to reach the long distance network may reach Directory Assistance on their presubscribed line by dialing:
 - .a 1 + area code + 555-1212
 - .b 0 + area code + 555-1212
 - .c 00 and request the long distance operator to connect the caller to Directory Assistance
 - .d one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods (continued)

(A) General (continued)

- .2 For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, the Customer or End User may reach Directory Assistance Service from the Customer's DVA lines by dialing 1+ NPA + 555-1212. Directory Assistance Service is blocked via all other access methods.
- .3 Customers, End Users, and Casual Callers may also reach directory assistance by dialing one of the Company's Toll Free Access Numbers. The call may be completed on a fully automated basis by dialing the area code + 555-1212. The caller may also request the long distance operator to connect the caller to Directory Assistance.

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods (continued)

(B) Call Originates From Off-Net Location

Unless otherwise specified in this Tariff, Customers, End Users or Casual Callers may also reach Directory Assistance via the following access methods:

- .1 1+ area code + 555-1212
- .2 0+ area code + 555-1212
- .3 00 and request the long distance operator to connect the caller to Directory Assistance
- .4 one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods (continued)

(C) Call Originates From On-Net Location

Customers, End Users or Casual Callers may also reach Directory Assistance via:

- .1 1+ area code + 555-1212
- .2 0+ area code + 555-1212
- .3 00 and request the long distance operator to connect the caller to Directory Assistance
- .4 one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features

(A) Multiple Listings

Customers may receive up to two listings per request to Directory Assistance. Regardless of the access method used by the caller to reach Directory Assistance, the two listings requested by the caller may be for telephone numbers located within different area codes.

(B) Automated DACC

Automated DACC provides the caller an option of having an interactive automated system complete a call to the called telephone number listing received from Directory Assistance without the caller hanging up and originating a new call.

- .1 The Company will offer Automated DACC only where technical capability exists to terminate the call.
- .2 For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, access to Automated DACC is blocked from the Customer's DVA lines.

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features (continued)

(B) Automated DACC (continued)

- .3 For Customers that subscribe to any of the Company's outbound Services that require Switched Access to reach the long distance network, Automated DACC is available for Directory Assistance accessed via 1 + area code + 555-1212. Automated DACC is blocked via all other access methods.
- .4 Automated DACC calls may not be completed via Group 2 Toll Free Access Numbers.
- .5 When two directory listings are requested, Automated DACC is available for completing the call to the first or second listing.
- .6 Once the caller is provided the desired telephone number, the caller is offered call completion.
- .7 Manual completion of the call from the Directory Assistance operator is not available.

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features (continued)

(C) Call Completion By Long Distance Operator

Manual call completion may be required for disabled callers or for callers that originate calls from rotary telephones. These callers should contact the long distance operator for connection to the Directory Assistance operator and request the long distance operator stay on the line to complete the call.

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges

(A) General

- .1 Directory Assistance charges apply whether or not the Directory Assistance operator furnishes the requested telephone number(s) (e.g., the requested telephone number is unlisted, non-published or no record can be found).
- .2 Customers will be billed a charge for each request of two listings or portion thereof.
- .3 Directory Assistance charges may be billed to the originating number or to an alternate billing option such as third number or a calling card. Calls placed to Directory Assistance with alternate billing will incur both the Directory Assistance charge as well as the per call charge for the alternate billing option.

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges (continued)

(A) General (continued)

.4 Any calls to Directory Assistance utilizing an operator will be billed the Directory Assistance charge plus the applicable operator services per call charges. If the Customer reaches a long distance operator and the long distance operator connects the Customer to Directory Assistance, the following charges apply:

- .a Directory Assistance charge pursuant to Section 4.2 of this Tariff and
- .b operator dialed per call charge pursuant to Section 4.1.1 or Section 4.1.2 of this Tariff.

If the long distance operator stays on the line to complete the call for the caller, usage charges also apply pursuant to Section 4.1.1 or Section 4.1.2 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges (continued)

(B) Automated DACC

The Automated DACC charge applies in addition to the Directory Assistance per-call charge if the caller accepts the offer. The Automated DACC charge will not apply if the call is not completed. The DACC charge and the associated usage charges for the completed call will be billed using the same billing option used for the originating call to Directory Assistance. For rates and charges, see Section 4.2 of this Tariff for the DACC charge. In addition to the DACC charge, the Customer will be billed the directory assistance charge and the appropriate usage charge.

SECTION 3 - DESCRIPTION OF SERVICES

3.3 Inmate Service

3.3.1 Inmate Service permits inmates to place collect calls originated from authorized telephone numbers in a prison administration controlled environment. Inmate Service includes operator station collect calls placed to domestic locations. Person-to-Person calling is not available. Calls cannot be converted from a collect call to a calling card call or billed to a third party by the billed party. Telephones subscribed for this Service may be controlled by the prison administration for one or more of the following:

- duration of call
- permission restrictions
- time of day
- call blocking
- call detail reports
- restriction lists
- number of calls placed per individual
- monitoring and recording of discrete phone conversations

3.3.2 Inmate Service is available at prisons in the State in which prison administrators have requested the Service and specific agreements are in place with the payphone service provider selected by the prison administrator. Inmate Service may not be available in all locations.

3.3.3 Inmate Service rates include usage charges and a per call service charge. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access

3.4.1 MTS

MTS is an intercity long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With MTS, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. MTS is available to Residential Customers and Business Customers that presubscribe to the Company for long distance Service. If a Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service. If a Residential Customer subscribes to the Company's interstate Automatic Savings Plan, the Company will provision MTS Service for intrastate calling. Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Usage rates for MTS vary depending on whether the presubscribed line is classified as business or residential. With MTS, there is no minimum monthly billing. Calls billed under this Service offering will not qualify for promotional rates.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, aka JustCallSM Standard

- (A) Long Distance III, aka JustCallSM Standard is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- (B) Long Distance III, aka JustCallSM Standard optional calling plan is provided in conjunction with interstate Long Distance III, aka JustCallSM Standard optional calling plan and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate Long Distance III, aka JustCallSM Standard optional calling plan is not available on a stand-alone basis.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, aka JustCallSM Standard (continued)

- (C) Long Distance III, aka JustCallSM Standard optional calling plan is available to new and existing Residential Customers that:
- .1 use Switched Access to reach the long distance network;
 - .2 subscribe to an access line service of an SBC Affiliate;
 - .3 subscribe to the Company for the provision of interstate and intrastate InterLATA Service;
 - .4 provides the Company the same billing name and address for all services required to subscribe to this Long Distance III, aka JustCallSM Standard optional calling plan;
 - .5 bill the products, services, and/or features as required in this Long Distance III, aka JustCallSM Standard optional calling plan, as described in this Tariff in Section 3.4.2, to the same BTN as the Customer's long distance Service subscribed to this Service; and
 - .6 request to be provisioned under this optional calling plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services

For outbound Services provided via a Switched Access arrangement, Residential Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(B) Reserved for future use

(C) Reserved for future use

(D) Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions® II¹

- .1 Simple Solutions II is an outbound only, Flat Rate, long distance optional pricing plan. Simple Solutions II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Simple Solutions II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) subscribe to the Company for the provision of intrastate InterLATA Service; and (5) request to be provisioned under this optional pricing plan.

¹ This Service is no longer available to new Customers effective August 1, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions® II¹ (continued)

.1 (continued)

If an Applicant or Customer subscribes to local service from a non-Affiliated LEC or non-Affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-Affiliated LEC or non-Affiliated CLEC providing local service to the Customer.

.2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

¹ This Service is no longer available to new Customers effective August 1, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions® II¹ (continued)

- .3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions II and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions II and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff.

¹ This Service is no longer available to new Customers effective August 1, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(F) Long Distance II¹

- .1 Long Distance II is an outbound only, Flat Rate, long distance optional pricing plan. Long Distance II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Long Distance II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

¹ This Service is no longer available to new Customers effective April 12, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(G) Domestic Saver

- .1 Domestic Saver is an outbound only, Flat Rate, long distance optional pricing plan. Domestic Saver is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(H) Long Distance Block of Time 500 Minutes

- .1 Long Distance Block of Time 500 Minutes is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that use Switched Access to reach the long distance network and request to be provisioned under this optional pricing plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(H) Long Distance Block of Time 500 Minutes (continued)

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (H) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Long Distance Block of Time 500 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-Affiliated LEC or non-Affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-Affiliated LEC or non-Affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.

¹ This Service is no longer available to new Customers effective October 30, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹ (continued)

.1 (continued)

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers effective October 30, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹ (continued)

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (I) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Simple Solutions Block of Time 100 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers effective October 30, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹ (continued)

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff.

¹ This Service is no longer available to new Customers effective October 30, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(J) Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(K) Block of Time: 30 Minutes¹

- .1 Block of Time: 30 Minutes is an outbound only, Flat Rate, long distance optional pricing plan. Block of Time: 30 Minutes is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Block of Time: 30 Minutes is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the Company for the provision of intrastate InterLATA Service; and (3) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
- .3 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company.

¹ This Service is no longer available to new Customers effective May 8, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(K) Block of Time: 30 Minutes¹

- .4 For a monthly recurring charge, the Customer receives a 30 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (K) of this Tariff for the per minute rate after the block of time has been used. The Customer may only subscribe to one block of time per BTN. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .5 Reserved for future use

¹ This Service is no longer available to new Customers effective May 8, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(K) Block of Time: 30 Minutes¹

- .6 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Block of Time: 30 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- .7 For all calls, the initial and additional periods are billed in increments of one (1) minute or a fraction thereof. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers effective May 8, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(L) Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold¹

- .1 150 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (M).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 150 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold¹

.1 (continued)

Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold¹ (continued)

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 150 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (M) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 150 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold¹ (continued)

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(N) 150 Block of Time¹

- .1 150 Block of Time is an outbound only long distance optional calling plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(N) 150 Block of Time¹ (continued)

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 150 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (N) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 150 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(O) 500 Block of Time Gold

- .1 500 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (O).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 500 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(O) 500 Block of Time Gold (continued)

.1 (continued)

Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(O) 500 Block of Time Gold (continued)

- .2 If an existing Customer initially subscribes to the 500 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(O) 500 Block of Time Gold (continued)

- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 500 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to FallBack, unless the Customer selects an alternative optional calling plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(O) 500 Block of Time Gold (continued)

- .3 If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to FallBack, unless the Customer selects an alternative optional calling plan.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(P) Domestic Saver Gold

- .1 Domestic Saver Gold is an outbound only, Flat Rate, long distance optional pricing plan. Domestic Saver Gold is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver Gold is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (P).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to Domestic Saver Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(P) Domestic Saver Gold (continued)

- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(P) Domestic Saver Gold

- .3 If a Customer disconnects any of the Group B Large Package products, services, the Customer will no longer qualify for Domestic Saver Gold and will be moved to FallBack, unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for Domestic Saver Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (P) of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Q) 200 Block of Time Gold¹

- .1 200 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (Q).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 200 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Q) 200 Block of Time Gold¹ (continued)

.1 (continued)

Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Q) 200 Block of Time Gold¹ (continued)

- .2 If an existing Customer initially subscribes to the 200 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 200 Block of Time Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 200 Block of Time Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(R) 200 Block of Time¹

- .1 200 Block of Time is an outbound only long distance optional calling plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(R) 200 Block of Time¹ (continued)

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (R) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(R) 200 Block of Time¹ (continued)

- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 200 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time¹

.1 100 Block of Time is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) meet one of the requirements specified below:

- .a subscribe to an Affiliated LEC or Affiliated CLEC's CallerID Name and Number; or
- .b previously subscribed to Simple Solutions Block of Time 100 and continue to meet the requirements specified in Section 3.4.3 (I) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time¹

.2 Reserved for future use.

.3 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time¹ (continued)

- .4 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (S) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .5 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 100 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time¹ (continued)

- .6 If the Customer fails to maintain the requirements described in Section 3.4.3 (S).1 of this Tariff, the Customer will no longer qualify for 100 Block of Time and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (S) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(T) 60 Block of Time¹

.1 60 Block of Time is an outbound only long distance optional calling plan. This optional calling plan is available to Residential Customers that (1) use Switched Access to reach the long distance network and (2) subscribe to an Affiliated LEC or Affiliated CLEC's CallerID Name and Number.

.2 Reserved for future use.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(T) 60 Block of Time¹

- .3 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
- .4 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (T) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(T) 60 Block of Time¹ (continued)

- .5 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 60 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- .6 If the Customer fails to maintain the requirements described in Section 3.4.3 (T).1 of this Tariff, the Customer will no longer qualify for 60 Block of Time and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (T) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans

- .1 Platinum Plans are outbound only Services. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. These Services are established at the BTN level. If a Customer selects a different Service or price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. Platinum Plans are available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - .b subscribe to one of the Platinum Plans for the provision of interstate service and InterLATA intrastate Service for 1+ outbound direct dialed calls;

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.1 (continued)

- .c subscribe to a minimum of one product, service or feature from an Affiliated LEC's or Affiliated CLEC's Group C Large Package as defined in Section 1 of this Tariff at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;
- .d subscribe to an access line service of an Affiliated LEC or Affiliated CLEC;

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.1 (continued)

- .e subscribe to SBC Internet Services' SBC Yahoo! DSL Internet access service, SBC Yahoo! Dial Up Internet access service or SBC Yahoo! High Speed Internet Access service at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;
- .f subscribe to any national or home service plan of Cingular Wireless at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;
- .g request to be provisioned under this Service;
- .h demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (U).1 .c, .d, .e, and .f of this Tariff;

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.1 (continued)

- .i maintain a minimum of one product, service or feature from an Affiliated LEC's or Affiliated CLEC's Group C Large Package as defined in Section 1 of this Tariff;
- .j maintain SBC Internet Services' SBC Yahoo! DSL Internet access service, SBC Yahoo! Dial Up internet access service or SBC Yahoo! High Speed Internet Access service;
- .k maintain any national or home service plan of Cingular Wireless;
- .l provides the Company the same billing name and address for all services required to subscribe to one of the Platinum Plans;

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.1 (continued)

- .m limit the use of Service to that which is of a standard, domestic, residential nature; and
- .n bill the products, services, and/or features described in Section 3.4.3 (U).1 .c, .d, .e, and .f of this Tariff to the same BTN as the Customer's long distance Service subscribed to this Service.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

- .2 Customers who cancel or discontinue the Company's Service or any of the qualifying products, services or features or whose Service is refused, cancelled or discontinued by the Company or those companies listed in Section 3.4.3 (U).1 .c, .d., .e, or .f shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to FallBack and the rates described in Section 4.4.3 (AG) will apply.
- .3 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service without advance notice. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to FallBack and the rates described in Section 4.4.3 (AG) of this Tariff will apply.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

- .4 Customer subscribing to the Platinum Plans may choose from a variety of rate options which include flat rated options and block of time options. With flat rated options, the Customer is charged a rate per minute irrespective of the distance the call is carried or the time-of-day or day-of-week the call is placed. No monthly recurring charge is associated with the Flat Rate. With block of time options for a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. All usage in excess of the selected block of time will be billed at a fixed rate per minute. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .5 Depending on the block-of-time rate option selected by the Customer, plans are available for night/weekend (off-peak) calling and anytime calling. The night/weekend or off-peak rate period is from 9:00 p.m. to but not including 7:00 a.m. Monday through Friday and 9:00 p.m. Friday to but not including 7:00 a.m. Monday.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

- .6 Total monthly usage in a given block of time is determine by measuring each call individually and rounding the call to the next full minute on a per-call basis. Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options

The Customer may choose from the following rate options:

.a 200 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

.1 For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 1000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).1 of this Tariff for the per minute rate after the block of time has been used.

.2 Calls occurring in the off-peak rate period are counted in the 1000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 200 anytime minute block until the 200 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

The Customer may choose from the following rate options:

.b 200 Block of Time Platinum and 3000 Minutes Nights & Weekends¹

.1 For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 3000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).2 of this Tariff for the per minute rate after the block of time has been used.

.2 Calls occurring in the off-peak rate period are counted in the 3000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 200 anytime minute block until the 200 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 5, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

The Customer may choose from the following rate options:

.c 200 Block of Time Platinum and Unlimited Nights & Weekends¹

For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and an unlimited block of night and weekend (off-peak) minutes. See Section 4.4.3 (U).3 of this Tariff for the per minute rate after the block of anytime minutes has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

The Customer may choose from the following rate options:

.d 500 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

.1 For a monthly recurring charge, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 1000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).4 of this Tariff for the per minute rate after the block of time has been used.

.2 Calls occurring in the off-peak rate period are counted in the 1000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 500 anytime minute block until the 500 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

The Customer may choose from the following rate options:

.e 500 Block of Time Platinum and 3000 Minutes Nights & Weekends¹

.1 For a monthly recurring charge, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 3000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).5 of this Tariff for the per minute rate after the block of time has been used.

.2 Calls occurring in the off-peak rate period are counted in the 3000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 500 anytime minute block until the 500 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options

.f Intrastate Flat Rate 200 Plan

The Intrastate Flat Rate 200 Plan an outbound only, Flat Rate, intrastate Service available to Customers subscribing to 200 Block of Time Platinum interstate service. See Section 4.4.3 (U).6 of this Tariff for the applicable per minute rate.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options

.g Intrastate Flat Rate 500 Plan

The Intrastate Flat Rate 500 Plan an outbound only, Flat Rate, intrastate Service available to Customers subscribing to 500 Block of Time Platinum interstate service. See Section 4.4.3 (U).7 of this Tariff for the applicable per minute rate.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

.h 500 Block of Time Platinum and Unlimited Nights & Weekends¹

For a monthly recurring charge, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and an unlimited block of night and weekend (off-peak) minutes. See Section 4.4.3 (U).8 of this Tariff for the per minute rate after the block of anytime minutes has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

.i 250 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

.1 For a monthly recurring charge, the Customer receives a 250 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 1000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).9 of this Tariff for the per minute rate after the block of time has been used.

.2 Calls occurring in the off-peak rate period are counted in the 1000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 250 anytime minute block until the 250 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

.j 400 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

.1 For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 1000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).10 of this Tariff for the per minute rate after the block of time has been used.

.2 Calls occurring in the off-peak rate period are counted in the 1000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 400 anytime minute block until the 400 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

.k 250 Block of Time Platinum and 3000 Minutes Nights & Weekends¹

- .1 For a monthly recurring charge, the Customer receives a 250 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 3000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).11 of this Tariff for the per minute rate after the block of time has been used.
- .2 Calls occurring in the off-peak rate period are counted in the 3000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 250 anytime minute block until the 250 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

.1 400 Block of Time Platinum and 3000 Minutes Nights & Weekends¹

.1 For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 3000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).12 of this Tariff for the per minute rate after the block of time has been used.

.2 Calls occurring in the off-peak rate period are counted in the 3000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 400 anytime minute block until the 400 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

.m 400 Block of Time Platinum and Unlimited Nights & Weekends¹

For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and an unlimited block of night and weekend (off-peak) minutes. See Section 4.4.3 (U).13 of this Tariff for the per minute rate after the block of anytime minutes has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

.n 250 Block of Time Platinum and Unlimited Nights & Weekends¹

For a monthly recurring charge, the Customer receives a 250 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and an unlimited block of night and weekend (off-peak) minutes. See Section 4.4.3 (U).14 of this Tariff for the per minute rate after the block of anytime minutes has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options

.o Intrastate Flat Rate 250 Plan¹

The Intrastate Flat Rate 250 Plan an outbound only, Flat Rate, intrastate Service available to Customers subscribing to 250 Block of Time Platinum interstate service. See Section 4.4.3 (U).15 of this Tariff for the applicable per minute rate.

.p Intrastate Flat Rate 400 Plan¹

The Intrastate Flat Rate 400 Plan an outbound only, Flat Rate, intrastate Service available to Customers subscribing to 400 Block of Time Platinum interstate service. See Section 4.4.3 (U).16 of this Tariff for the applicable per minute rate.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options

.q 1000 Block of Time Nights and Weekends¹

For a monthly recurring charge, the Customer receives a 1000 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed night and weekend (off-peak) minutes. See Section 4.4.3 (U).17 of this Tariff for the per minute rate after the block of time has been used.

.r 3000 Block of Time Nights and Weekends¹

For a monthly recurring charge, the Customer receives a 3000 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed night and weekend (off-peak) minutes. See Section 4.4.3 (U).18 of this Tariff for the per minute rate after the block of time has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

.s Unlimited Nights and Weekends¹

For a monthly recurring charge, the Customer receives an unlimited block of night and weekend (off-peak) minutes. See Section 4.4.3 (U).19 of this Tariff for the per minute rate after the block of anytime minutes has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 5, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(V) ValueSaver

- .1 ValueSaver is an outbound only Service designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. ValueSaver is available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - .b subscribe to and maintain the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID, Call Waiting, and 3 Way Calling or subscribe to and maintain the following features provided by an Affiliated LEC or Affiliated CLEC: CallerID and any two custom calling service features from Group A Large Package or Group B Large Package;
 - .c subscribe to and maintain an access lines service of an Affiliated LEC or Affiliated CLEC;

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(V) ValueSaver (continued)

.1 (continued)

- .d request to be provisioned under this optional pricing plan;
- .e demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (V).1 .b and .c of this Tariff;
- .f provide the Company the same billing name and address for all services required to subscribe to ValueSaver; and
- .g limit the use of Service to that which is of a standard, domestic, residential nature.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(V) ValueSaver (continued)

.2 Reserved for future use.

.3 Customers who cancel or discontinue the Company's Service or any of the qualifying products, services or features as described in Section 3.4.3 (U).1 .b and .c of this Tariff or whose Service is refused, cancelled or discontinued by an Affiliated LEC or Affiliated CLEC shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to FallBack and the rates described in Section 4.4.3 (AG) will apply, unless the Customer selects an alternative optional calling plan.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (V) of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(V) ValueSaver (continued)

- .4 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service without advance notice. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to FallBack and the rates described in Section 4.4.3 (AG) of this Tariff will apply.
- .5 Charges are usage sensitive and vary by day-of-week and time-of-day. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(W) 250 Block of Time¹ and 400 Block of Time¹

- .1 250 Block of Time and 400 Block of Time are outbound only Service designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with these Services. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. These Services are available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - .b subscribe to and maintain the following products, services or features provided by an Affiliated LEC or Affiliated CLEC:
(1) a minimum of two product, service or feature from Group A Large Package and/or Group B Large Package as defined in Section 1 of this Tariff and/or (2) Caller ID Name and Number;
 - .c subscribe to and maintain an access line service of an Affiliated LEC or Affiliated CLEC;

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(W) 250 Block of Time¹ and 400 Block of Time¹ (continued)

.1 (continued)

- .d request to be provisioned under this Service;
- .e demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (W).1 .b and .c of this Tariff;
- .f provide the Company the same billing name and address for all services required to subscribe to 250 Block of Time and 400 Block of Time; and
- .g limit the use of Service to that which is of a standard, domestic, residential nature.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(W) 250 Block of Time¹ and 400 Block of Time¹ (continued)

- .2 If the Customer fails to maintain (1) a minimum of two additional features associated with the Group A Large Package and/or Group B Large Package or (2) fails to maintain an access line service of an Affiliated LEC or Affiliated CLEC, the Customer will no longer qualify for 250 Block of Time or 400 Block of Time and will be moved to FallBack unless the Customer selects an alternative Service.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (W) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(W) 250 Block of Time¹ and 400 Block of Time¹ (continued)

.3 Rate Options

The Customer may choose from the following rate options:

.a Intrastate Flat Rate 250¹

The Intrastate Flat Rate 250 Gold Plan an outbound only, Flat Rate, intrastate Service available to Customers subscribing to 250 Block of Time Gold interstate service. See Section 4.4.3 (W).1 of this Tariff for the applicable per minute rate.

.b Intrastate Flat Rate 400¹

The Intrastate Flat Rate 400 Gold Plan an outbound only, Flat Rate, intrastate Service available to Customers subscribing to 400 Block of Time Gold interstate service. See Section 4.4.3 (W).2 of this Tariff for the applicable per minute rate.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services

- .1 Connections Services are outbound only Services designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with these Services. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. Connections Services are available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - .b subscribe to and maintain the required services, products, and/or features described in Section 3.4.3 (X).4 of this Tariff for the rate option selected by the Customer;
 - .c subscribe to and maintain Connections Service for the provision of (1) intrastate InterLATA Service and interstate service or (2) intrastate IntraLATA Service, intrastate InterLATA Service, and interstate service (this Service is not available for intrastate Service on a stand-alone basis);

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

.1 (continued)

- .d demonstrate to the satisfaction of the Company at the time of subscribing to the Service and associated rate plan that the Residential Customer also subscribes to the required products, services, and/or features described in Section 3.4.3 (X).4 of this Tariff;
- .e provide the Company the same billing name and address for all services required to subscribe to Connections; and
- .f limit the use of Service to that which is of a standard, domestic, residential nature (see Section 3.4.3 (X).3 of this Tariff); and
- .g request to be provisioned under this Service.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

- .2 Customers who cancel or discontinue the Company's Service or any of the required products, services or features as described in Section 3.4.3 (X).4 of this Tariff whose Service is refused, cancelled or discontinued by an SBC Affiliate shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to Long Distance III, aka JustCallSM Standard as described in Sections 3.4.2 and 4.4.2 of this Tariff, unless the Customer selects an alternative Service.

If the Customer subscribes to IntraLATA and InterLATA intrastate Service and discontinues InterLATA Service, the Customer will no longer qualify for Connections Services. Customers continuing to presubscribe to the Company will be moved to Long Distance III, aka JustCallSM Standard and the rates described in Section 4.4.2 of this Tariff will apply, in lieu of the rates and charges in Section 4.4.3 (X) of this Tariff unless the Customer selects an alternative Service.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

- .3 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to Long Distance III, aka JustCallSM Standard and the rates described in Section 4.4.2 of this Tariff will apply. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to resubscribe to this Service.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

.4 Rate Options

The Customer may choose from the following rate options:

.a National Connections

For a monthly recurring charge, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed minutes of use. Intrastate National Connections is provided in conjunction with interstate National Connections and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate National Connections is not available on a stand-alone basis.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

.4 Rate Options

The Customer may choose from the following rate options:

.b Reserved for future use

.c National Connections Plus

For a monthly recurring charge, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed minutes of use. Intrastate National Connections is provided in conjunction with interstate National Connections and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate National Connections is not available on a stand-alone basis.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

.4 Rate Options

.d National Connections II

For a monthly recurring charge, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed minutes of use. Intrastate National Connections II is provided in conjunction with interstate National Connections II and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate National Connections II is not available on a stand-alone basis.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

.4 Rate Options (continued)

.e National Connections Preferred

For a monthly recurring charge, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed minutes of use. Intrastate National Connections Preferred is provided in conjunction with interstate National Connections Preferred and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate National Connections Preferred is not available on a stand-alone basis.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

.4 Rate Options

.f National Connections Select

For a monthly recurring charge, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed minutes of use. National Connections Select is provided in conjunction with interstate National Connections Select and is available only to Customers who subscribe online and subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. National Connections Select is not available on a stand-alone basis.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹

- .1 Value Plus optional calling plans are outbound only optional calling plans designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with these optional calling plans. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Flat Rate options available. See Section 3.4.3 (Y).4 for available Flat Rate options.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹ (continued)

- .2 Unless otherwise specified in the description of the rate option described in Section 3.4.3 (Y).4 or Section 3.4.3 (Y).5 of this Tariff, Value Plus optional calling plans are available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - .b subscribe to an access line service of an SBC Affiliate;
 - .c subscribe to the Company for the provision of interstate and intrastate InterLATA Service or subscribe to the Company for the provision of interstate, intrastate InterLATA, and intrastate IntraLATA Service;
 - .d request to be provisioned under this optional calling plan;

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹ (continued)

- .3 If the Customer uses a Value Plus optional calling plan for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of any Value Plus optional calling plan, the Company may move the Customer to FallBack and the rates described in Section 4.4.3 (AG) of this Tariff will apply.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹ (continued)

.4 Flat Rate Options

.a Value Plus Flat Rate

In addition to the requirements in Section 3.4.3 (Y).2 of this Tariff, Customers or Applicants subscribing to Value Plus Flat Rate must have (a) previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) previously subscribed to long distance Service from the Company and have cancelled that Service.

Customers subscribing to Value Plus Flat Rate are billed a Flat Rate per minute as shown in Section 4.4.3 (Y).1.a of this Tariff.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹ (continued)

.4 Flat Rate Options

.b Value Plus 60

In addition to the requirements in Section 3.4.3 (Y).2 of this Tariff, Customers or Applicants subscribing to Value Plus 60 must have (a) previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) previously subscribed to long distance Service from the Company and have cancelled that Service. Customers subscribing to Value Plus 60 are billed a Flat Rate per minute as shown in Section 4.4.3 (Y).1.b of this Tariff.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹ (continued)

.4 Flat Rate Options (continued)

.c Value Plus 200

In addition to the requirements in Section 3.4.3 (Y).2 of this Tariff, Customers or Applicants subscribing to Value Plus 200 must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service or (c) currently subscribe to an additional line service from an SBC Affiliate and advise they wish to cancel that additional line service. Customers subscribing to Value Plus 200 are billed a Flat Rate per minute as shown in Section 4.4.3 (Y).1.c of this Tariff.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹ (continued)

.4 Flat Rate Options (continued)

.d Value Plus 500

In addition to the requirements in Section 3.4.3 (Y).2 of this Tariff, Customers or Applicants subscribing to Value Plus 500 must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service or (c) currently subscribe to an additional line service from an SBC Affiliate and advise they wish to cancel that additional line service. Customers subscribing to Value Plus 500 are billed a Flat Rate per minute as shown in Section 4.4.3 (Y).1.d of this Tariff.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Z) Block of Time II

- .1 Block of Time II plans are outbound only long distance optional calling plans available to Residential Customers that (1) use Switched Access to reach the long distance network and (2) subscribe to the Company for the provision of interstate long distance service. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- .2 The optional pricing plans are established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Z) Block of Time II (continued)

- .3 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed intrastate and/or interstate outbound calls that originate from a line presubscribed to the Company. All usage in excess of the selected block of time will be billed at a fixed rate per minute. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .4 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to Block of Time II in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Z) Block of Time II (continued)

.5 Rate Options

.a 60 Block of Time II

For the monthly recurring charge specified in Section 4.4.3 (Z).1 of this Tariff, the Customer receives a 60 minute block of time for placing one plus (1+) Direct-Dialed intrastate and/or interstate outbound calls that originate from a line presubscribed to the Company. See Section 4.4.3 (Z).1 of this Tariff for the per minute rate after the block of time has been used.

.b 200 Block of Time II

For the monthly recurring charge specified in Section 4.4.3 (Z).2 of this Tariff, the Customer receives a 200 minute block of time for placing one plus (1+) Direct-Dialed intrastate and/or interstate outbound calls that originate from a line presubscribed to the Company. See Section 4.4.3 (Z).2 of this Tariff for the per minute rate after the block of time has been used.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Z) Block of Time II (continued)

.5 Rate Options (continued)

- .c The Intrastate Block of Time II is an outbound only, Flat Rate, intrastate Service available to Customers subscribing to 500 Block of Time II interstate service. See Section 4.4.3 (Z).3 of this Tariff for the applicable per minute rate.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AA) Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AB) Just Call 3 cents¹

- .1 Just Call 3 cents is an outbound only Service established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. Multiple BTN Aggregation is not available with this Service.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.
- .3 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

¹ This Service is no longer available to new Customers effective April 12, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AB) Just Call 3 cents¹ (continued)

- .4 Just Call 3 cents is available to new and existing Residential Customers that use Switched Access to reach the long distance network and subscribe to and maintain Just Call 3 cents for the provision of (1) intrastate InterLATA Service and interstate service or (2) intrastate IntraLATA Service, intrastate InterLATA Service, and interstate service. Just Call 3 cents is provided in conjunction with interstate Just Call 3 cents and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate Just Call 3 cents is not available on a stand-alone basis.

¹ This Service is no longer available to new Customers effective April 12, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AB) Just Call 3 cents¹ (continued)

- .5 Customers who cancel Service or whose interstate/intrastate Service is refused, cancelled or discontinued by the Company shall forfeit eligibility for rates under this Service. Customers who fail to maintain the eligibility requirements for interstate service shall forfeit eligibility for rates under this Service. Unless the Customer selects an alternative Service, Customers continuing to presubscribe to the Company will be moved to FallBack and the rates described in Section 4.4.3 (AG) will apply.

If the Customer subscribes to IntraLATA and InterLATA intrastate Service and discontinues InterLATA Service, the Customer will no longer qualify for Just Call 3 cents. Customers continuing to presubscribe to the Company will be moved to FallBack and the rates described in Section 4.4.3 (AG) will apply unless the Customer selects an alternative Service.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (AB) of this Tariff.

¹ This Service is no longer available to new Customers effective April 12, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AC) Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AC) Simply TalkSM 5 Cents

- .1 Simply TalkSM 5 Cents is an outbound only, Flat Rate, long distance optional pricing plan for calls that both originate and terminate within the State.
- .2 This optional calling plan is available to new and existing Residential Customers and Residential Customers that previously subscribed to one of the Company's long distance Service offerings and cancelled Service that (1) use Switched Access to reach the long distance network; (2) subscribe to this optional calling plan for the provision of interstate and intrastate InterLATA calling or the provision of interstate, intrastate InterLATA, and intrastate IntraLATA calling; and (3) request to be provisioned under this optional pricing plan. This optional calling plan is not available on a stand-alone basis for the provision of intrastate IntraLATA calling.
- .3 This optional pricing plan is established at the BTN level. If a Customer selects a different optional calling plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
- .4 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AD) JustCallSM Unlimited Weekends¹

- .1 JustCallSM Unlimited Weekends is an outbound only long distance optional pricing plan for calls that both originate and terminate within the State.
- .2 This optional calling plan is available to new residential Applicants, existing Residential Customers, and Residential Customers that previously subscribed to one of the Company's long distance Service offerings and cancelled Service that:
 - (1) use Switched Access to reach the long distance network;
 - (2) subscribe to this optional calling plan for the provision of (a) interstate and intrastate InterLATA calling or (b) interstate, intrastate InterLATA, and intrastate IntraLATA calling;
 - (3) demonstrate to the satisfaction of the Company at the time of subscribing to this optional calling plan that the Applicant or Customer also subscribes to an access line service of an Affiliated LEC or Affiliated CLEC;

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AD) JustCallSM Unlimited Weekends¹ (continued)

.2 (continued)

- (4) maintain an access lines service of an Affiliated LEC or Affiliated CLEC;
- (5) provide the Company the same billing name and address for all services required to subscribe to this optional calling plan;

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AD) JustCallSM Unlimited Weekends¹

.2 (continued)

- (6) limit the use of Service to that which is of a standard, domestic, residential nature;
- (7) bill the access line service to the same BTN as this optional calling plan; and
- (8) request to be provisioned under this optional pricing plan.

.3 This optional pricing plan is established at the BTN level. If a Customer selects a different optional calling plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AD) JustCallSM Unlimited Weekends¹ (continued)

- .4 For a MRC, Customers subscribing to this optional calling plan receive an unlimited block of weekend MOU (off-peak rate period). The off-peak rate period is from 12:00 a.m. Saturday to but not including 12:00 a.m. on Monday. The peak rate period applies all other times, and calls are billed a Flat Rate per minute. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AD) JustCallSM Unlimited Weekends¹

- .5 Customers who cancel or discontinue the Company's Service or the access line of an Affiliated LEC or Affiliated CLEC or whose Service is refused, cancelled or discontinued by the Company or the Affiliated LEC or Affiliated CLEC shall forfeit eligibility for rates under this optional calling plan. Customers continuing to presubscribe to the Company will be moved to FallBack unless the Customer selects an alternative optional calling plan for which the Customer is eligible.
- .6 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections, and autodialing; the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to FallBack plan unless the Customer selects an alternative optional calling plan for which the Customer is eligible. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff apply. If the Customer is moved off this optional calling plan because of the previously described reason, the Customer may be ineligible to resubscribe to this optional calling plan.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

- .1 JustCallsm optional calling plans are outbound only plans designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with these optional calling plans. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Flat Rate options and block of time rate options are available. See Section 3.4.3 (AE).5 for JustCallsm Standard options, Section 3.4.3 (AE).6 for JustCallsm Standard Block of Time options, Section 3.4.3 (AE).7 for JustCallsm Standard II options, Section 3.4.3 (AE).8 for JustCallsm Standard II Block of Time options, Sections 3.4.3 (AE).9 for JustCallsm Preferred options, Section 3.4.3 (AE).10 for JustCallsm Preferred Block of time options, Sections 3.4.3 (AE).11 for JustCallsm options, and Section 3.4.3 (AE).12 for JustCallsm Block of time options.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm (continued)

- .2 JustCallsm optional calling plans are provided in conjunction with interstate JustCallsm optional calling plans and are available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate JustCallsm optional calling plans are not available on a stand-alone basis.
- .3 Unless otherwise specified in the description of the rate options described in Section 3.4.3 (AE).5, Section 3.4.3 (AE).6, Section 3.4.3 (AE).7, Section 3.4.3 (AE).8, Sections 3.4.3 (AE).9, Section 3.4.3 (AE).10, Section 3.4.3 (AE).11, and Section 3.4.3 (AE).12 of this Tariff, JustCallsm optional calling plans are available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - .b subscribe to an access line service of an SBC Affiliate;
 - .c subscribe to the Company for the provision of interstate and intrastate InterLATA Service or subscribe to the Company for the provision of interstate, intrastate InterLATA, and intrastate IntraLATA Service;

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm (continued)

.3 (continued)

- .d provides the Company the same billing name and address for all services required to subscribe to one of the JustCallsm optional calling plans, as described in this Tariff in Section 3.4.3 (AE);
- .e limit the use of Service to that which is of a standard, domestic, residential nature;
- .f bill the products, services, and/or features as required in these JustCallsm optional calling plans, as described in this Tariff in Section 3.4.3 (AE), to the same BTN as the Customer's long distance Service subscribed to this Service; and
- .g request to be provisioned under this optional calling plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm (continued)

- .4 Customers who cancel or discontinue the Company's Service or any of the qualifying services, and/or features as required in these JustCallsm optional calling plans, as described in this Tariff in Section 3.4.3 (AE), shall forfeit eligibility for rates under this Service. The rates described in Section 4.4.3 (AE) will apply. Customers who fail to maintain the minimum feature/service requirements for their JustCallsm optional calling plan and does not select an alternative optional calling plan, the Customer will be moved to the FallBack plan and the FallBack rates as described in Section 4.4.3 (AG) will apply.

If the Customer uses a JustCallsm optional calling plan for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of any JustCallsm optional calling plan, the Company may move the Customer to FallBack and the rates described in Section 4.4.3 (AG) of this Tariff will apply.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.5 JustCallsm Standard Options

.a JustCallsm 5 Cents Standard

See section 4.4.3(AE).5.a of this Tariff for rates and charges.

.b JustCallsm 9 Cents Standard

See section 4.4.3(AE).5.b of this Tariff for rates and charges.

.6 JustCallsm Standard Block of Time Options

.a JustCallsm 60 Standard

For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3(AE).6.a of this Tariff for the MRC and per minute rate after the block of time has been used.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.6 JustCallsm Standard Block of Time Options (continued)

.b JustCallsm 200 Standard

For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).6.b of this Tariff for the MRC and per minute rate after the block of time has been used.

.c JustCallsm 400 Standard

For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).6.c of this Tariff for the MRC and per minute rate after the block of time has been used.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.7 JustCallsm Standard II Options

.a JustCallsm Standard II

See section 4.4.3 (AE).7.a of this Tariff for rates and charges.

.8 JustCallsm Standard II Block of Time Options

.a JustCallsm 60 Standard II

For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).8.a of this Tariff for the MRC and per minute rate after the block of time has been used.

.b JustCallsm 200 Standard II

For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).8.b of this Tariff for the MRC and per minute rate after the block of time has been used.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.8 JustCallsm Standard II Block of Time Options (continued)

.c JustCallsm 400 Standard II

For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).8.c of this Tariff for the MRC and per minute rate after the block of time has been used.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.9 JustCallsm Preferred Options

.a JustCallsm 3 Cents Preferred

In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 3 Cents Preferred must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the SBC Affiliate's local territory that is now moving its dial tone service from a competitor to the local SBC Affiliate. See section 4.4.3 (AE).9.a of this Tariff for rates and charges.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm (continued)

.9 JustCallsm Preferred Options (continued)

.b JustCallsm 7 Cents Preferred

In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 7 Cents Preferred must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the SBC Affiliate's local territory that is now moving its dial tone service from a competitor to the local SBC Affiliate. See section 4.4.3 (AE).9.b of this Tariff for rates and charges.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.10 JustCallsm Preferred Block of Time Options

.a JustCallsm 60 Preferred

- .i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 60 Preferred must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the SBC Affiliate's local territory that is now moving its dial tone service from a competitor to the local SBC Affiliate.
- .ii For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).10.a of this Tariff for the MRC and per minute rate after the block of time has been used.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.10 JustCallsm Block of Time Options (continued)

.b JustCallsm 200 Preferred

- .i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 200 Preferred must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the SBC Affiliate's local territory that is now moving its dial tone service from a competitor to the local SBC Affiliate.
- .ii For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).10.b of this Tariff for the MRC and per minute rate after the block of time has been used.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.10 JustCallsm Block of Time Options (continued)

.c JustCallsm 400 Preferred

- .i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 400 Preferred must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the SBC Affiliate's local territory that is now moving its dial tone service from a competitor to the local SBC Affiliate.
- .ii For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).10.c of this Tariff for the MRC and per minute rate after the block of time has been used.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.11 JustCallsm Options

.a JustCallsm 5 Cents

In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 5 Cents must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff. See section 4.4.3 (AE).11.a of this Tariff for rates and charges.

.b JustCallsm 7 Cents

In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 7 Cents must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.12 JustCallsm Block of Time Options

.a JustCallsm 60

- .i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 60 Block of Time must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff.
- .ii For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).12.a of this Tariff for the MRC and per minute rate after the block of time has been used.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.12 JustCallsm Block of Time Options (continued)

.b JustCallsm 200

- .i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 200 Block of Time must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff.
- .ii For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).12.b of this Tariff for the MRC and per minute rate after the block of time has been used.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.12 JustCallsm Block of Time Options (continued)

.c JustCallsm 400

- .i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 400 Block of Time must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff.
- .ii For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).12.c of this Tariff for the MRC and per minute rate after the block of time has been used.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AF) Simply TalkSM

- .1 Simply TalkSM is an outbound only, Flat Rate, long distance optional pricing plan available to Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Simply TalkSM is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan. This optional calling plan is available for the provision of intrastate and interstate calling.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.
- .3 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AG) FallBack

- .1 FallBack is an outbound only, Flat Rate, long distance optional pricing plan available to Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. This optional calling plan is available for the provision of (1) intrastate InterLATA, intrastate IntraLATA, and interstate calling; (2) intrastate InterLATA and interstate calling only; or (3) intrastate IntraLATA calling on a stand alone basis.
- .2 This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan. FallBack is also available to Customers that initially subscribe to other optional calling plans of the Company, the Customer fails to maintain the requirements of that Service offering, and the description of that optional calling plan describes the terms and conditions under which the Customer will be moved to FallBack.
- .3 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.
- .4 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.4 Business Outbound Services

For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.

(A) Business Default Plan for Hierarchical Billing - Switched

The Business Default Plan for Hierarchical Billing is a long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With Business Default Plan for Hierarchical Billing, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without assistance of a live or automated operator, and the call may not be billed to a number other than the originating number. Calls are originated on switched or dedicated facilities provided by LECs, CLECs, or authorized providers. This Service is available for Customers utilizing Switched Access to reach the long distance network. For Customers utilizing Dedicated Access to reach the long distance network, see Section 3.5.1 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.4 Business Outbound Services (continued)

(A) Business Default Plan for Hierarchical Billing - Switched (continued)

Business Default Plan for Hierarchical Billing is available to Business Customers that presubscribe to the Company for long distance Service and subscribe to a Hierarchical Billing account, as defined in Section 1 of this Tariff. If the Customer presubscribes to the Company for the provision of outbound long distance Service and requests a Hierarchical Billing account and does not select one of the Company's Business Optional Calling Plans, the Company will provision the Business Default Plan for Hierarchical Billing Service on the Customer's initial order for Service.

Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed with a thirty (30) second initial period and six (6) second subsequent periods. Peak and off-peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence day, Labor day, Thanksgiving day, and Christmas day.

Calls billed under this Service offering will not qualify for promotional offerings.

SECTION 3 - DESCRIPTION OF SERVICES

3.5 Outbound Services-Dedicated Access

3.5.1 Business Default Plan for Hierarchical Billing - Dedicated

The Business Default Plan for Hierarchical Billing is a long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With Business Default Plan for Hierarchical Billing calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without assistance of a live or automated operator, and the call is not billed to a number other than the originating number. This Service is available for Customers utilizing Dedicated Access to reach the long distance network.

Business Default Plan for Hierarchical Billing is available to Business Customers that presubscribe to the Company for long distance Service and have a Hierarchical Billing account, as defined in Section 1 of this Tariff. If the Customer subscribes to the Company for the provision of outbound long distance Service and requests a Hierarchical Billing account and does not select one of the Company's Business Optional Calling Plans, the Company will provision the Business Default Plan for Hierarchical Billing Service on the Customer's initial order for Service.

SECTION 3 - DESCRIPTION OF SERVICES

3.5 Outbound Services-Dedicated Access (continued)

3.5.1 Business Default Plan for Hierarchical Billing - Dedicated (continued)

Calls are billed with a thirty (30) second initial period and six (6) second subsequent periods.

Calls billed under this Service offering will not qualify for promotional offerings.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services

3.6.1 General

- (A) Toll Free Service is a reverse billed Service that allows the Customer to pay for incoming calls. It permits calls to be completed to the Customer's location without charge to the calling party. Business Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- (B) For Business Customers TFS includes: (1) a TFS Number that can be selected by the Customer or randomly generated by the SMS/800 database; (2) an Area of Service selected by the Customer; and (3) various optional features. For Residential Customer, TFS includes: (1) a TFS Number randomly generated by the SMS/800 database and (2) an Area of Service selected by the Customer.
- (C) For Residential Customers, the Company will serve as the Customer's Resp Org. If the Business Customer does not advise the Company of its choice of a specific Resp Org, the Company will determine which Resp Org will be used.
- (D) For Business Customers, Toll Free calls may originate on any type of access and may terminate via DVA lines or Switched Access lines to the Customer's location. For Residential Customers, Toll Free calls may originate on any type of access and may terminate via Switched Access lines to the Customer's location

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.2 Application of Charges

Rates and charges apply to all TFS Numbers associated with the Customer's BTN. For an existing Customer who subscribes to TFS in the middle of a billing cycle, monthly recurring charges are prorated based on the amount of time the plan is in effect prior to the first bill.

3.6.3 Reserved for future use.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations

(A) General

If any of the rules and regulations contained in Section 3.6 of this Tariff, conflict with the rules and regulations contained in Section 2 of this Tariff, the rules and regulations contained in Section 3.6 of the Tariff will apply in lieu of the rules and regulations contained in Section 2 of this Tariff.

(B) Limitations on Service

- .1 TFS is furnished upon the condition that the Customer contracts for adequate facilities to permit the use of this Service without injurious effect upon the Company or any service rendered by Third Party Vendors on behalf of the Company.
- .2 The availability of TFS Numbers from the Company is limited by the Company's ability to obtain TFS Numbers requested by the Customer from the national SMS database.
- .3 If the Company learns that an Applicant or Customer is attempting to sell, barter, trade, or otherwise transfer a TFS Number to another person, the Company may refuse to establish Service or may cancel Service without liability.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(C) Limitations on Liability

- .1 If a Customer's TFS Number is not used by callers other than for test calls to reach the Customer or Customer's designee within ninety (90) days of activation of the TFS Number or within any subsequent period of three full billing cycles, the Company may, upon written notice, release the TFS Number without liability. Test calling does not constitute use.
- .2 If a TFS Customer is found to be non-compliant in passing back appropriate answer supervision, the Company reserves the right to suspend Service temporarily and/or deny requests for additional Service without liability. The Company will give the Customer ten (10) calendar days' written notice via certified U.S. Mail of intent to suspend or deny Service due to such non-compliance.
- .3 The Company may terminate or refuse to furnish TFS to any Applicant or Customer, without incurring any liability, if the use of the Service would interfere with or impair any Service offered by the Company.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(C) Limitations on Liability (continued)

.4 When the failures listed below are due solely to the negligence of the Company, the Company's liability, if any, will be limited to the lesser of (a) the actual monetary damages incurred and proved by the Customer as the direct result of such failure or failures or (b) the sum of \$1,000.00.

.a any claim arising out of any and all failings by the Company in connection with the provision of TFS to the Customer, including but not limited to:

.i TFS is not made available on the date committed to the Customer or cannot otherwise be made available after acceptance of the Customer's order; or

.ii TFS is provided with a number or numbers other than the one(s) committed by the Company to the Customer; or

.iii TFS offered to Business Customers is provided with a number or numbers that are not included in toll free Directory Assistance database or are included in an incorrect form.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(D) Use of Service

- .1 Nothing herein, or in any other provision of this Tariff, or in any marketing materials issued by the Company shall give any person any ownership, interest, or proprietary right in any code or TFS Number issued by the Company to its Customers.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(E) Obligations of the Customer

- .1 The Company reserves the right to require Business Customer(s) requesting TFS to supply the following information when requesting Service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast may be required quarterly after Service is initiated.
- .2 A Business Customer subscribing to TFS A will provide not less than ten (10) business days' notice prior to implementation of special advertising or other new promotions likely to stimulate usage. The Company reserves the right to request traffic data, which depending on the forecast, may delay Service due to the addition of facilities.
- .3 With respect to any Resp Org service or SMS Resp Org changes the Company provides to the TFS Customer, the Customer will indemnify and hold the Company harmless against any third party claims arising out of the execution of changes requested by the Customer.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(F) Reservation of Number(s) for Toll Free Service

.1 The Company will accept a request from a prospective Business Customer a particular TFS Number and will reserve such number on a first come, first serve basis. A TFS Number so requested, if found to be available, will be reserved for and furnished to the eligible Business Customer, providing the Business Customer:

- .a subscribes to Toll Free Service within forty-five (45) days of the reservation of said number; and
- .b provides acceptable credit information; and
- .c uses the Service within an additional ninety (90) day period.

If a Business Customer who has received a toll free number does not subscribe to and use the Service within the ninety (90) day period specified above, the Company reserves the right to make the number available for use by another Customer in accordance with the terms in this section.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(F) Reservation of Number(s) for Toll Free Service (continued)

- .2 If a TFS Number is changed by the Company for conditions beyond its reasonable control, nothing in any provision of this Tariff or in any marketing materials issued by the Company or in any agreement between the Customer and the Company shall give any Customer, Applicant, assignee or transferees any ownership interest or proprietary right in any given TFS Number. An Applicant includes a prospective customer who has reserved a toll free telephone number hereunder.
- .3 A Customer who sells an ongoing operating business for which a TFS Number has been in use may transfer the right to continue to use the TFS Number(s) as long as (1) the Company is able to transfer such number under the Company's servicing agreement with vendors who provide a portion of the Service the Company offers to its Customer and (2) the transferee establishes credit pursuant to Section 2.7.2 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(G) Release By the Company of Customer's TFS Number(s) for Porting to Other Carriers

- .1 A Customer may request that the Company release its TFS Number(s) so that another long distance service provider may provide toll free service to a Customer. The Company will participate in porting toll-free numbers only if the account balance is zero and all undisputed charges incurred as a result of the toll-free number have been paid.
- .2 The Company reserves the right to withhold its authorization of such transfer of such Customer's TFS Number(s) until the Customer's indebtedness is resolved to the satisfaction of the terms and conditions of this Tariff and any agreement(s) between the Customer.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(G) Release By the Company of Customer's TFS Number(s) for Porting to Other Carriers (continued)

- .3 The failure of the Customer to fulfill the terms and conditions of any agreement with the Company or the attempt to process a change of long distance service provider for the Customer's TFS Number(s) prior to the completion of a contract's terms and conditions (and/or before all payments and indebtedness have been paid or satisfied) shall cause the ownership of the TFS Number(s) to revert from the Customer to the Company, whereupon such Customer shall no longer possess the right to transfer such TFS Number(s) to any other long distance service provider and whereupon the Company shall have the right to reissue said number(s) at its sole discretion to any other party.
- .4 At the discretion of the Company, a cancelled TFS Number may be reestablished for the same Customer within four (4) months and; therefore, it cannot be selected by another Customer during that four (4) month period. After four (4) months, the TFS Number is returned to the pool where it can be selected by another customer under any Resp Org.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(H) Minimum Service Period

For Business Customers subscribing to TFS and making a MMC, the minimum Service period is one month. For Business Customers subscribing to TFS and making a MAC, the minimum Service period is the length of the term plan commitment. No minimum service periods apply to Residential Customers subscribing to TFS.

(I) Area of Service Selections

- .1 The originating area may include the United States and the territories of Puerto Rico, the U.S. Virgin Islands, Guam, and Commonwealth of Northern Mariana Islands as well as Canada. The Customer may select this maximum Area of Service or may selectively block an area. Area of Service blocking is dependent on valid ANI being delivered in the network. The Customer's minimum Area of Service must include at least one interstate area.
- .2 Calls placed from outside the Customer's Area of Service will receive an announcement informing the caller that calls cannot be completed from the caller's location. The call will then be terminated.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(J) Termination of TFS By Company

- .1 If Service is terminated by the Company for violation of this Tariff, the national SMS/800 data base allows the Company to retain control of all TFS Numbers disconnected for up to a 4-month period. If the Customer rectifies the violation to the satisfaction of the Company, the Company may, in its sole discretion, return the number to the control of the Customer. If the Customer does not rectify the violation within three (3) months, the Company may refuse to:
 - .a reconnect the disconnected number for the previous Customer;
 - .b transfer disconnected Customer to a third party identified by the Customer; and
 - .c process any request to change the Resp Org from the disconnected Customer except as indicated in Section 3.6.4 (G) of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(J) Termination of TFS By Company (continued)

- .2 Reserved for future use.
- .3 Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on five (5) days written notice to last known address/contact, and the Customer shall be responsible for any and all early termination charges.
- .4 If at any time a Customer's TFS number is not used by callers other than for test calls to reach a Customer or Customer's designee, for a period of three full billing cycles, the Company may disconnect Customer's TFS on five (5) days' verbal or written notice to the Customer. Customer shall be responsible for any and all early termination charges.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched

(A) General

- .1 Toll free calls are originated from any point in the State on any type of access but are terminated via Switched Access lines to the Customer's location. The Customer's TFS Number terminates on the Customer's POTS number.
- .2 Service(s) are available to Customers who utilize Switched Access to reach the long distance network and whose terminating location has a ten (10) digit voice-grade telephone number.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched (continued)

(B) Availability

- .1 TFS is available to Business Customers that subscribe either to the Company or another long distance carrier as the presubscribed provider of 1+ long distance Service for the POTS telephone number associated with TFS. TFS is available to Residential Customers that subscribe to the Company as the presubscribed provider of 1+ long distance Service for the POTS telephone number associated with TFS.
- .2 If a Business Customer with a single POTS telephone number has combined Services, i.e. outbound and TFS, and chooses to move the outbound long distance service to another long distance carrier leaving only TFS, the Customer's TFS plan must be transferred to the Company's direct bill method. Otherwise, the Company may terminate Service pursuant to Section 2.20 of this Tariff. If a Residential Customer chooses to move its outbound long distance service for the POTS telephone number associated with TFS to another long distance carrier leaving only TFS, the Company will terminate TFS pursuant to Section 2.20 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched (continued)

(C) Billing

.1 Customer Subscribes to Any of the Company's High Volume Toll Free Calling Plans

Customers subscribing to any of the Company's High Volume Toll Free Calling plans will be direct-billed.

.2 Customer Subscribes to All Other TFS Requiring Switched Access To Reach the Long Distance Network

.a To enable the Company to bill the Customer for TFS on a LEC or CLEC bill, at least one of the Customer's WTNs associated with the Customer's TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service and the BAN for the TFS must be the same BAN as the WTNs associated with TFS.

.b The Customer will be LEC-billed if the Customer's local service is provided by an Affiliated LEC and CLEC-billed if the Customer's local service is provided by an Affiliated CLEC. The Customer will be direct-billed if the Customer's local service is provided by a non-Affiliated LEC or a non-Affiliated CLEC or if TFS is the only Service the Customer has.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched (continued)

(D) Consumer Toll Free Services

.1 Simply Toll Free

- .a Simply Toll Free is a TFS for Customers that utilize Switched Access to receive calls from the long distance network without charge to the calling party. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- .b Simply Toll Free is available to Residential Customers that subscribe to and maintain any of the Company's outbound interstate residential services other than MTS. For Residential Customers subscribing to MTS, see Section 3.6.5 (D).2 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched (continued)

(D) Consumer Toll Free Services (continued)

.1 Simply Toll Free (continued)

- .c All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- .d If a Customer cancels the Company's 1+ outbound Service for the POTS telephone number associated with the TFS, the Customer will no longer qualify for Simply Toll Free and Service will be terminated pursuant to Section 2.20 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched (continued)

(D) Consumer Toll Free Services (continued)

.2 Toll Free Default

- .a Toll Free Default is a TFS for Customers that utilize Switched Access to receive calls from the long distance network without charge to the calling party. Toll Free Default is available to Residential Customers that subscribe to MTS. See Section 3.6. of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- .b All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- .c If a Residential Customer subscribing to any of the Company's TFS offerings moves its 1+ outbound Service for the POTS telephone number associated with TFS to another long distance carrier leaving only TFS, Service will be terminated pursuant to Section 2.20 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services

For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling. For rules and regulations regarding TFS, see Section 3.6.4 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

Except for SBC Long Distance Virtual Private Network (VPN), Business Customers subscribing to a Custom Business Service offering described in Section 3.7 of this Tariff may subscribe to the Calling Card - Option 2 or an Option 2 category as specified in the specific Service offering, and as described in Section 3.1.5 (A).2 of this Tariff. Unless otherwise indicated in this Tariff, the following rules and regulations regarding the Calling Card - Option 2 and Option 2 categories apply to all Custom Business Services described in Section 3.7 of this Tariff except for SBC Long Distance Virtual Private Network (VPN):

- Operator assisted, operator dialed, and fully automated calling card calls billed to the Calling Card - Option 2 and Option 2 categories are rated at the usage rates specified in Section 4 of this Tariff for the Custom Business Service subscribed to by the Customer in lieu of the rates and charges specified in Section 4.1.1 (B).2.b and Section 4.1.2 (A) of this Tariff for Operator Toll Assistance Service. A per call charge applies in addition to the initial period and additional period charges applicable to the call. For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 and Option 2 categories, see Section 4.1.1 (B).2.a, Section 4.1.2 (B) and Section 4.1.2 (C) of this Tariff for per call charges.
- For Customers that subscribe to one of the Company's Custom Business Service offerings described in Section 3.7 of this Tariff that also subscribe to the Calling Card - Option 2 or an Option 2 category, the billing increments (including the minimum connect time) for fully automated, operator assisted, and operator dialed calls billed to the Calling Card are the same as the billing increments for 1+ outbound calls rated under the Custom Business Service subscribed to by the Customer.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services

3.7.1 High Volume Calling¹

(A) General

- .1 High Volume Calling is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only or for both outbound and TFS.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for rules and regulations and general information regarding TFS. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(A) General (continued)

- .3 Customers subscribing to High Volume Toll Free Calling and/or High Volume Dedicated Toll Free Calling under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is only available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling or High Volume Dedicated Outbound calling may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 of this Tariff.

- .2 The High Volume Calling plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan and (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to a MMC of at least \$50 per month without signing a term plan.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(B) Availability (continued)

- .3 If a Centrex or Plexar® Customer with terminals subscribes to High Volume Outbound Calling, all lines associated with the Centrex or Plexar® terminals must be presubscribed to the Company.
- .4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling or High Volume Dedicated Toll Free Calling, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option 3, Category 21

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option 3, Category 21 (continued)

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed To The Calling Card - Option 3, Category 21

For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option 3, Category 21 (continued)

.2 Billing Increments

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

For per call charges, Section 4.1.1 (B).2 of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(F) Billing

Customers subscribing to any of the Company's High Volume Calling plans will be direct-billed.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling

A Customer request to transfer TFS to the High Volume Toll Free Calling Plan will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling plan. Customer shall be responsible for any and all early termination charges.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II

(A) General

- .1 High Volume Calling II is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling II is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling II is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling II is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling II is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling II for outbound Service only, TFS only or for both outbound and TFS.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling II allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location.
- .3 Customers subscribing to High Volume Toll Free Calling II and/or High Volume Dedicated Toll Free Calling II under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling II for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling II or High Volume Dedicated Outbound Calling II may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 of this Tariff.

- .2 The High Volume Calling II plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan; (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to an MMC of at least \$50 per month without signing a term plan; and subscribe to High Volume Calling II for the provision of interstate service.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(B) Availability (continued)

- .3 If a Centrex Customer with terminals subscribes to High Volume Outbound Calling II, all lines associated with the Centrex terminals must be presubscribed to the Company.
- .4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling II or High Volume Dedicated Toll Free Calling II, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers' intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling II.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card -
Option 3, Category 21

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card - Option 3, Category 21 (continued)

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed to the Calling Card - Option 3, Category 21

For Customers with an MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling II plans will be direct-billed.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling II

A Customer request to transfer TFS to the High Volume Toll Free Calling II will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling II plan. Customer shall be responsible for any and all early termination charges.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹

(A) General

- .1 High Volume Calling Connections I is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling Connections I is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling Connections I is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling Connections I is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling Connections I is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling Connections I for outbound Service only, TFS only or for both outbound and TFS.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling Connections I allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility.
- .3 Customers subscribing to High Volume Toll Free Calling Connections I and/or High Volume Dedicated Toll Free Calling Connections I under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide at www.sbc.com.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling Connections I for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling Connections I or High Volume Dedicated Outbound Calling Connections I may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(B) Availability

.2 The High Volume Calling Connections I plan is available to Business Customers that:

- (1) request to be provisioned under this optional calling plan;
- (2) commit to a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years;
- (3) subscribe to High Volume Calling Connections I for the provision of interstate service; and
- (4) subscribe to or currently subscribe to one of the following services from a SBC Affiliate: CompleteLinkSM, Centrex, Plexar®, Business SolutionsSM, Ameritech Centrex Service (ACS), Custom Biz SaverSM, Power Office, Pacific Bell Instant OfficeSM, Local Usage SaverSM or subscribe to or currently subscribe to a minimum of one basic business access line under term pricing plan from an SBC Affiliate or subscribe to or currently subscribe to the features, services or products described in Section 3.7.3 (B).2 (5) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(B) Availability (continued)

.2 (continued)

- (5) subscribe to or currently subscribe to all of the following features, services or products from a SBC Affiliate:
 - .a a minimum of one basic business access line; and
 - .b an inside wire maintenance product associated with each basic business access line; and
 - .c at least one instance of Caller ID; and
 - .d at least one instance of any of three of the call control features in Group D Package as defined in Section 1 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(B) Availability (continued)

- .3 If the Customer fails to maintain the required products or services described in Section 3.7.3 (B).2 of this Tariff, the Customer will no longer qualify for High Volume Calling Connections I and will be moved to High Volume Calling II with the same MAC and term plan commitment unless the Customer selects an alternative Service. If the Customer is moved to High Volume Calling II with the same MAC and term plan commitment as High Volume Calling Connections I, early termination fees will not apply and the begin/end dates of the term plan for High Volume Calling II will be the same begin/end dates as the term plan for High Volume Calling Connections I. If the Customer moves to any High Volume Calling plan or any other optional calling plan with a MAC or term plan commitment that is lower than the MAC and term plan commitment for High Volume Calling Connections I, early termination fees apply.
- .4 If a Centrex Customer subscribes to High Volume Outbound Calling Connections I, all lines associated with the Centrex must be presubscribed to the Company.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(B) Availability (continued)

- .5 For Business Customers that subscribe to High Volume Dedicated Outbound Calling Connections I or High Volume Dedicated Toll Free Calling Connections I, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(C) MACs and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs and term plan agreements.

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling or (2) intrastate InterLATA and intrastate IntraLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA TFS Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling Connections I.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card -
Option 3, Category 21

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MAC; and (5) the length of the Customer's commitment (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card - Option 3, Category 21 (continued)

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed to the Calling Card - Option 3, Category 21

Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling Connections I plans will be billed directly by the Company.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling Connections I

A Customer request to transfer TFS to the High Volume Toll Free Calling Connections I will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling Connections I plan. Customer shall be responsible for any and all early termination charges described in Section 2.26 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹

(A) General

- .1 High Volume Calling Connections II is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling Connections II is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling Connections II is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling Connections II is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling Connections II is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling Connections II for outbound Service only, TFS only or for both outbound and TFS.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling Connections II allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility.
- .3 Customers subscribing to High Volume Toll Free Calling Connections II and/or High Volume Dedicated Toll Free Calling Connections II under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide at www.sbc.com.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling Connections II for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling Connections II or High Volume Dedicated Outbound Calling Connections II may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(B) Availability (continued)

.2 The High Volume Calling Connections II plan is available to Business Customers that:

- (1) request to be provisioned under this optional calling plan;
- (2) commit to a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years;
- (3) subscribe to High Volume Calling Connections II for the provision of interstate service;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(B) Availability (continued)

.2 The High Volume Calling Connections II plan is available to Business Customers that: (continued)

- (4) subscribe to or currently subscribe to one of the following services from a SBC Affiliate: CompleteLinkSM, Centrex, Plexar®, Business SolutionsSM, Ameritech Centrex Service (ACS), Custom Biz SaverSM, Power Office, Pacific Bell Instant OfficeSM, Local Usage SaverSM or a minimum of one basic business access line under term pricing plan from an SBC Affiliate or subscribe to or currently subscribe to the features, services or products described in Section 3.7.4 (B).2 (5) of this Tariff; and subscribe to or currently subscribe to one of the following services from a SBC Affiliate: Dedicated Internet Access (DIA) service or DSL service or Shared Web Hosting or Dedicated Web Hosting or SBC® Yahoo!® Dial Internet Access service or T1 Intergrated Access Service.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(B) Availability (continued)

.2 (continued)

- (5) subscribe to or currently subscribe to the following features, services or products from a SBC Affiliate:
 - .a a minimum of one basic business access line; and
 - .b an inside wire maintenance product associated with each basic business access line; and
 - .c at least one instance of Caller ID; and
 - .d at least one instance of any of three of the call control features in Group D Package as defined in Section 1 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(B) Availability (continued)

- .3 If the Customer fails to maintain the required products or services described in Section 3.7.4 (B).2 of this Tariff, the Customer will no longer qualify for High Volume Calling Connections II and will be moved to High Volume Calling II with the same MAC and term plan commitment unless the Customer selects an alternative Service. If the Customer is moved to High Volume Calling II with the same MAC and term plan commitment as High Volume Calling Connections II, early termination fees will not apply and the begin/end dates of the term plan for High Volume Calling II will be the same begin/end dates as the term plan for High Volume Calling Connections II. If the Customer moves to any High Volume Calling plan or any other optional calling plan with a MAC or term plan commitment that is lower than the MAC and term plan commitment for High Volume Calling Connections II, early termination fees apply.
- .4 If a Centrex Customer subscribes to High Volume Outbound Calling Connections II, all lines associated with the Centrex must be presubscribed to the Company.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(B) Availability (continued)

- .5 For Business Customers that subscribe to High Volume Dedicated Outbound Calling Connections II or High Volume Dedicated Toll Free Calling Connections II, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(C) MACs and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs and term plan agreements.

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling or (2) intrastate InterLATA and intrastate IntraLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA TFS Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling Connections II.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card -
Option 3, Category 21

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MAC; and (5) the length of the Customer's commitment (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card -
Option 3, Category 21 (continued)

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed to
the Calling Card - Option 3, Category 21

Calls are billed in increments of one (1) second subject to a
minimum connect time (initial period) of eighteen (18)
seconds.

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1)
minute subject to a minimum connect time (initial period) of
one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new
locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling Connections II plans will be billed directly from the Company.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling Connections II

A Customer request to transfer TFS to the High Volume Toll Free Calling Connections II will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling Connections II plan. Customer shall be responsible for any and all early termination charges described in Section 2.26 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.5 Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200¹

(A) Business Long Distance 200 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
 - an MMC of \$200 per month or
 - an MMC of \$200 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year term plan.

¹ This Service is no longer available to new Customers effective June 3, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200¹ (continued)

- (B) The Customer may subscribe to Business Long Distance 200 for outbound Service only, TFS only or for both outbound and TFS for a single BTN.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for rules and regulations and general information regarding TFS.

¹ This Service is no longer available to new Customers effective June 3, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200¹ (continued)

- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer has made a MMC and subscribes to Service on a month-to-month basis or a one year term plan.
- (F) For Customers who commit to an MMC and subscribe to Service on a month-to-month basis, outbound calls, TFS calls, and calls billed to the Calling Card - Option 2 are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.6 of this Tariff.

¹ This Service is no longer available to new Customers effective June 3, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.7 Long Distance For Business

Long Distance For Business is a combination inbound, outbound, and calling card optional pricing plan available to Business Customers. This optional calling plan is available to new and existing Business Customers (1) that use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS and (2) that request to be provisioned under this optional pricing plan. The rates and charges specified herein provide for a usage sensitive charge. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

When ordering Service, the Business Customer must specify if Long Distance for Business is to be used for outgoing calls only, inbound calls only, or both. Multiple BTN aggregation is not available with this Service.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.8 Total Solutions Plus¹

Total Solutions Plus is a combination inbound, outbound, and calling card optional pricing plan designed for Business Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. When ordering Service, the Business Customer must specify if Total Solutions Plus is to be used for outgoing calls only, TFS, or both.

Total Solutions Plus is available to new and existing Business Customers that (1) request to be provisioned under this optional pricing plan; (2) utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling; and (3) subscribe to at least one of the following products, services or features under the terms and conditions of the applicable Affiliated LEC or Affiliated CLEC tariff: (a) Centrex, (b) T1.5 access line or (c) DSL Internet and shared web posting.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.8 Total Solutions Plus¹ (continued)

The start of Service date for Total Solutions Plus may be on or after the installation date of the products, services or features discussed in (3) above. If a Customer fails to maintain at least one of the products, services or features described in (3) above, the Customer will no longer qualify for Total Solutions Plus. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.8 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.9 Business Long Distance 50

(A) Business Long Distance 50 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
 - an MMC of \$50 per month or
 - an MMC of \$50 per month for a 1-year or 2-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year or 2-year term plan.

(B) The Customer may subscribe to Business Long Distance 50 for outbound Service only, TFS only or for both outbound and TFS for a single BTN.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.9 Business Long Distance 50 (continued)

- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) Reserved for future use.
- (E) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year or 2-year term plan.
- (F) For Customers who commit to an MMC and subscribe to Service on a month-to-month basis, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year or 2-year term plan with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.9 of this Tariff.
- (G) Customers subscribing to Business Long Distance 50 may also subscribe to Calling Card - Option 2, category 11.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.10 Business Domestic Saver

Business Domestic Saver is a custom combination inbound, outbound, and calling card optional pricing plan available to Business Customers. This optional pricing plan is not available prior to May 1, 2001. This optional pricing plan is available to new and existing Business Customers that:

- (1) use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS;
- (2) request to be provisioned under this optional pricing plan; and
- (3) commit to an MMC of \$5.95 per month.

For rules and regulations regarding the MMC, see Section 2.26 of this Tariff.

Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For rates and charges, see Section 4.7.10 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.10 Business Domestic Saver (continued)

Multiple BTN aggregation is not available with this Service. Customers subscribing to Business Domestic Saver may be LEC-billed or direct-billed. The method of billing is determined by the Company.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.10 Business Domestic Saver (continued)

When ordering Service, the Business Customer must specify if Business Domestic Saver is to be used for outgoing calls only, inbound calls only, or both.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.11 Business Domestic Saver 15

(A) Business Domestic Saver 15 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
 - an MMC of \$15 per month or
 - an MMC of \$15 per month for a 1-year or 2-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year or 2-year term plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.11 Business Domestic Saver 15 (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Business Customers subscribing to Business Domestic Saver 15 may also subscribe to the Calling Card - Option 2, category 11.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.11 Business Domestic Saver 15 (continued)

- (D) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year term plan.
- (E) For Customers who commit to a MMC and subscribe to Service on a month-to-month basis, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan with an MMC, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.11 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN)

(A) General

SBC Long Distance Virtual Private Network (VPN) is an outbound only long distance Service that provides the functionality and capabilities of a private network through the use of shared transmission facilities. VPN is operated by a software-controlled management system. This Service is available to Business Customers or Applicants that:

- .1 sign a term plan for a minimum commitment period of one year;
- .2 access the VPN network via one or more of the access methods described in Section 3.7.12 (B) of this Tariff;
- .3 subscribe to VPN for the provision of interstate, intrastate IntraLATA, and intrastate InterLATA calling (VPN is not available for intrastate calling on a stand alone basis); and
- .4 commit to a MAC of \$240,000. See Section 2.26 of this Tariff for rules and regulations applicable to MACs and term plan agreements.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(B) Access

Access to the Customer's VPN network may be provided via one or more of the following methods:

- .1 by subscribing to one of the Company's High Volume Dedicated Outbound Calling plans, as described in Section 3.7.1 or 3.7.2 of this Tariff, with DVA access or PRI-ISDN access (term plan, MAC, and MMC commitments required to subscribe to High Volume Dedicated Outbound Calling Service will be waived for Customers subscribing to VPN Service);
- .2 by presubscribing one or more of the Customer's Switched Access lines to the Company for the provision of outbound long distance service and identifying those lines to be associated with the Customer's VPN Service; or
- .3 by remote access using a toll-free number. Remote access enables VPN members to access their VPN network from remote, non-VPN locations (e.g., while traveling). The VPN member dials a toll-free number to access the VPN Service and is prompted for a VPN Authorization Code, a PIN number, and the called party number. The remote access toll-free number, the VPN member's authentication code, and PIN are printed on a VRA card, available as part of the VPN Service.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(C) Call Rate Types

For rating purposes, there are three (3) call rate types:

.1 Call Rate Type A

- .a Switched to Switched (Virtual On-Net) - Call originates from Customer's switched VPN line and terminates on a VPN station within the Customer's VPN network via the PSTN.
- .b Switched to Switched (VPN Off-Net) - Call originates from Customer's switched VPN line and terminates on a station outside the Customer's VPN network via the PSTN.
- .c Remote Access to Switched (Virtual On-Net) - Customer or user access their VPN network using a toll-free number from a station not associated with the Customer's VPN network. Upon being authenticated, the call terminates on a VPN station within the Customer's VPN network via the PSTN.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(C) Call Rate Types (continued)

.1 Call Rate Type A (continued)

- .d Remote Access to Switched (VPN Off-Net) - Customer or user access their VPN network using a toll free number from a station not associated with the Customer's VPN network. Upon being authenticated, the call terminates on a station outside the Customer's VPN network via the PSTN.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(C) Call Rate Types (continued)

.2 Call Rate Type B

- .a Dedicated to Switched (Virtual On-Net) - Call originates from Customer's dedicated VPN facility and terminates on a VPN station within the Customer's VPN network via the PSTN.
- .b Dedicated to Switched (VPN Off-Net) - Call originates from Customer's dedicated VPN facility and terminates on a station outside the Customer's VPN network via the PSTN.
- .c Switched to Dedicated (VPN On-Net) - Call originates from Customer's switched VPN line and terminates to a VPN station on a dedicated facility within the Customer's VPN network.
- .d Remote Access to Dedicated (VPN On-Net) - Customer or user access the Customer's VPN network using a toll-free number from a station not associated with the Customer's VPN network. Upon being authenticated, the call terminates to a VPN station served by a dedicated facility within the Customer's VPN network.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(C) Call Rate Types (continued)

.3 Call Rate Type C

- a. Dedicated to Dedicated (VPN On-Net) - Call originates from Customer's dedicated VPN facility and terminates to a VPN station on a different dedicated facility within the Customer's VPN network.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(D) Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(E) Commence of Service

Once Service is implemented and tested, billing for the Service will begin upon receipt of Customer's acceptance of the Service. This applies to both the initial VPN Service(s) and additional VPN Service(s).

(F) Billing

Customers subscribing to VPN will be direct-billed by the Company. The VPN Service is identified with the Corporate BAN of a Billing Hierarchy, and as such, there can only be one VPN per Billing Hierarchy and vice versa. The Corporate BAN is always an invoice point, but VPN Customers may request multiple invoice points throughout the Billing Hierarchy, such that different corporate organizations, divisions, groups, etc. are billed individually for the VPN charges that they incur.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(G) Application of Rates and Charges

.1 Usage Rates

Usage rates vary depending on call type as described in Section 3.7.12 (C) of this Tariff and length of term plan commitment. Calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds.

.2 Per Call Service Charges

A per call service charge applies to all remote access calls.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(H) Transfer of Existing Service(s) to VPN Service

Upon initially subscribing to VPN Service or at any time after ordering VPN Service, the Customer may transfer non-VPN lines to the Customer's VPN.

.1 MAC

.a Transferred Service(s) Originally in the Same Billing Hierarchy

If the Service(s) being transferred to VPN Service were originally in the same Billing Hierarchy, the VPN MAC supersedes the MAC associated with the Service(s) being transferred to VPN Service.

.b Transferred Service Originally in a Different Billing Hierarchy

If the Service(s) being transferred to VPN Service were originally in a different Billing Hierarchy, the original MAC remains unchanged.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(H) Transfer of Existing Service(s) to VPN Service

.2 MMC

There are no MMCs associated with VPN Service.

.a Transferred Service(s) Originally in the Same Billing Hierarchy

If the Service(s) being transferred to VPN Service were originally in the same Billing Hierarchy, the original MMC no longer applies.

.b Transferred Service Originally in a Different Billing Hierarchy

If the Service(s) being transferred to VPN Service were originally in a different Billing Hierarchy, the original MMC remains unchanged.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.13 Business Long Distance 100

(A) Business Long Distance 100 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to an MMC of \$100 per month or an MMC of \$100 per month for a 1-year or 2-year term plan.

For rules and regulations regarding MMCs and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year or 2-year term plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.13 Business Long Distance 100 (continued)

- (B) The Customer may subscribe to Business Long Distance 100 for outbound Service only, TFS only or for both outbound and TFS for a single BTN.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.13 Business Long Distance 100 (continued)

- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a month-to-month basis or a 1-year or 2-year term plan.
- (F) For Customers who commit to a MMC and subscribe to Service on a month-to-month basis, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year or 2-year term plan with an MMC, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.13 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹

- (A) Business Block of Time 200 is a custom combination outbound, switched toll free, and calling card long distance optional pricing plan for calls that originate and terminate within the State. This optional pricing plan is established at the BTN level. Multiple BTN Aggregation is not available with this Service. If a Customer or Applicant selects a different price plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation. Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹ (continued)

- (B) For a specified monthly recurring charge, the Customer receives a 200 minute (block) of interstate and/or intrastate time for a line presubscribed to the Company. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving TFS calls on the same presubscribed line. Calls billed to the Calling Card - Option 2, category 11, are not included in the block of time. All usage in excess of the 200 minute block of time will be billed at a fixed rate per minute. See Section 4.7.14 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹ (continued)

- (C) When ordering Service, the Customer or Applicant must specify if Business Block of Time 200 is to be used for outgoing calls only, TFS, or both.
- (D) This optional calling plan is available to new and existing Business Customers or Applicants that:
 - .1 request to be provisioned under this optional pricing plan;
 - .2 utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹ (continued)

(D) (continued)

- .3 subscribe to the optional calling plan for the provision of intrastate IntraLATA, intrastate InterLATA, and interstate outbound calling;
- .4 subscribe to the Company's interstate optional calling plan, Business Block of Time 200, if the Customer or Applicant elects TFS under this optional calling plan;
- .5 subscribe to an Affiliated LEC's or Affiliated CLEC's inside wire maintenance product for each line subscribed to Business Block of Time 200; and
- .6 subscribe to the services, features and/or products described in Section 3.7.14 (E) of this Tariff if subscribing to Business Block of Time 200 for a single line or Section 3.7.14 (F) of this Tariff if subscribing to Business Block of Time 200 for two or more lines.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹ (continued)

- (E) For Business Customers or Applicants subscribing to Business Block of Time 200 for a single line, the Customer or Applicant must also:
- .1 subscribe to the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC;
 - .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding, remote access to call forwarding, three way calling, and one other feature of the Customer's or Applicant's choice; and
 - .3 subscribe to an Affiliated LEC's or Affiliated CLEC's voice mail/voice messaging product.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹ (continued)

- (F) For Business Customers or Applicants subscribing to Business Block of Time 200 for two or more lines, the Customer or Applicant must also:
- .1 subscribe to the basic business access line or the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC;
 - .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding on a minimum of one line subscribed to Business BOT 200;
 - .3 subscribe to an Affiliated LEC's or Affiliated CLEC's remote access to call forwarding on a minimum of one line subscribed to Business BOT 200;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹ (continued)

(F) (continued)

- .4 subscribe to an Affiliated LEC's or Affiliated CLEC's three way calling on a minimum of one line a subscribed to Business BOT 200;
- .5 subscribe to a minimum of one additional access line feature of an Affiliated LEC or Affiliated CLEC on a minimum of one line subscribed to Business BOT 200;
- .6 subscribe to an Affiliated LEC's or Affiliated CLEC's voice mail/voice messaging product on a minimum of one line subscribed to Business Block of Time 200.

- (G) The start of Service date for Business Block of Time 200 may be on or after the installation date of the products, services or features discussed in Section 3.7.14 (D).5 and 3.7.14 (E) or Section 3.7.14 (F) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹ (continued)

- (H) The block of time will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Business Block of Time 200 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- (I) Reserved for future use.
- (J) If a Customer fails to maintain the products, services or features described in Section 3.7.14 (D).5 and 3.7.14 (E) or Section 3.7.14 (F) of this Tariff that initially qualified the Customer for Business Block of Time 200, the Customer will no longer qualify for Business Block of Time 200. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.14 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹

- (A) Business Block of Time 400 is a custom combination outbound, switched toll free, and calling card long distance optional pricing plan for calls that originate and terminate within the State. This optional pricing plan is established at the BTN level. Multiple BTN Aggregation is not available with this Service. If a Customer or Applicant selects a different price plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation. Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹ (continued)

- (B) For a specified monthly recurring charge, the Customer receives a 400 minute (block) of interstate and/or intrastate time for a line presubscribed to the Company. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving TFS calls on the same presubscribed line. Calls billed to the Calling Card - Option 2, category 11, are not included in the block of time. All usage in excess of the 400 minute block of time will be billed at a fixed rate per minute. See Section 4.7.15 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹ (continued)

- (C) When ordering Service, the Customer or Applicant must specify if Business Block of Time 400 is to be used for outgoing calls only, TFS, or both.
- (D) This optional calling plan is available to new and existing Business Customers or Applicants that:
 - .1 request to be provisioned under this optional pricing plan;
 - .2 utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹ (continued)

(D) (continued)

- .3 subscribe to the optional calling plan for the provision of intrastate IntraLATA, intrastate InterLATA, and interstate outbound calling;
- .4 subscribe to the Company's interstate optional calling plan, Business Block of Time 400, if the Customer or Applicant elects TFS under this optional calling plan;
- .5 subscribe to an Affiliated LEC's or Affiliated CLEC's inside wire maintenance product for each line subscribed to Business Block of Time 400; and
- .6 subscribe to the services, features and/or products described in Section 3.7.15 (E) of this Tariff if subscribing to Business Block of Time 400 for a single line or Section 3.7.15 (F) of this Tariff if subscribing to Business Block of Time 400 for two or more lines.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹ (continued)

- (E) For Business Customers or Applicants subscribing to Business Block of Time 400 for a single line, the Customer or Applicant must also:
- .1 subscribe to the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC;
 - .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding, remote access to call forwarding, three way calling, and one other feature of the Customer's or Applicant's choice; and
 - .3 subscribe to an Affiliated LEC's or Affiliated CLEC's voice mail/voice messaging product.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹ (continued)

- (F) For Business Customers or Applicants subscribing to Business Block of Time 400 for two or more lines, the Customer or Applicant must also:
- .1 subscribe to the basic business access line or the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC;
 - .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding on a minimum of one line subscribed to Business BOT 400;
 - .3 subscribe to an Affiliated LEC's or Affiliated CLEC's remote access to call forwarding on a minimum of one line subscribed to Business BOT 400;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹ (continued)

(F) (continued)

- .4 subscribe to an Affiliated LEC's or Affiliated CLEC's three way calling on a minimum of one line a subscribed to Business BOT 400;
- .5 subscribe to a minimum of one additional access line feature of an Affiliated LEC or Affiliated CLEC on a minimum of one line subscribed to Business BOT 400;
- .6 subscribe to an Affiliated LEC's or Affiliated CLEC's voice mail/voice messaging product on a minimum of one line subscribed to Business Block of Time 400.

- (G) The start of Service date for Business Block of Time 400 may be on or after the installation date of the products, services or features discussed in Section 3.7.15 (D).5 and 3.7.15 (E) or Section 3.7.15 (F) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹ (continued)

- (H) The block of time will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Business Block of Time 400 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- (I) Reserved for future use.
- (J) If a Customer fails to maintain the products, services or features described in Section 3.7.15 (D).5 and 3.7.15 (E) or Section 3.7.15 (F) of this Tariff that initially qualified the Customer for Business Block of Time 400, the Customer will no longer qualify for Business Block of Time 400. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.15 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.16 Business Domestic Saver Deluxe¹

Business Domestic Saver Deluxe is a custom combination inbound, outbound, and calling card optional pricing plan available to new and existing Business Customers that:

- (1) use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS;
- (2) previously subscribed to a local dial tone service offering or a long distance service offering of an Affiliated LEC or Affiliated CLEC and cancelled service and/or previously subscribed to one of the Company's business Service offerings and cancelled Service;
- (3) request to be provisioned under this optional pricing plan; and
- (4) commit to an MMC of \$5.95 per month.

For rules and regulations regarding the MMC, see Section 2.26 of this Tariff.

Outbound calls, TFS calls, and all calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.16 Business Domestic Saver Deluxe¹ (continued)

Customers subscribing to Business Domestic Saver Deluxe may be LEC-billed or direct-billed. The method of billing is determined by the Company.

When ordering Service, the Business Customer must specify if Business Domestic Saver Deluxe is to be used for outgoing calls only, inbound calls only, or both.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.17 Business Domestic Saver 15 Deluxe¹

(A) Business Domestic Saver 15 Deluxe is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 reserved for future use
- .4 commit to
 - an MMC of \$15 per month or
 - an MMC of \$15 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.17 Business Domestic Saver 15 Deluxe¹ (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 Deluxe for outbound Service only, TFS only or for both outbound and TFS for a single BTN.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.17 Business Domestic Saver 15 Deluxe¹ (continued)

- (D) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year term plan.
- (E) For Customers who commit to a MMC and subscribes to Service on a month-to-month basis, outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan with an MMC, outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.17 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.18 Business Domestic Saver 15 Connections 3 Service¹

- (A) Business Domestic Saver 15 Connections 3 Service is a custom combination inbound, outbound, and calling card Flat Rate Service available to Business Customers that:
- .1 request to be provisioned under this Service;
 - .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.18 Business Domestic Saver 15 Connections 3 Service¹

(A) (continued)

- .3 subscribe to and maintain the following products or services provided by an SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo®! dial-up Internet access or TI Integrated Access or dedicated web hosting; and (2) Cingular wireless service; and (3) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from an SBC Affiliate:

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.18 Business Domestic Saver 15 Connections 3 Service¹

(A) (continued)

.3 (continued)

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.18 Business Domestic Saver 15 Connections 3 Service¹ (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the product or service described in Section 3.7.18 (A).3 of this Tariff.
- .5 except as described below, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.18 (A).3 of this Tariff with the Customer's BTN for Business Domestic Saver 15 Connections 3 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Domestic Saver 15 Connections 3 Service will be billed.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.18 Business Domestic Saver 15 Connections 3 Service¹ (continued)

(A) (continued)

- .6 commit to
 - an MMC of \$15 per month for a 1-year term plan.

For rules and regulations regarding MMCs and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.18 Business Domestic Saver 15 Connections 3 Service¹ (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 Connections 3 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.18 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on whether the Customer subscribes to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.18 Business Domestic Saver 15 Connections 3 Service¹ (continued)

- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.18 of this Tariff.
- (F) If the Customer fails to maintain the required products or services described in Section 3.7.18 (A).3 of this Tariff, the Customer will no longer qualify for Business Domestic Saver 15 Connections 3 Service and will be moved to Business Domestic Saver 15 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Domestic Saver 15, the rates and charges in Section 4.7.11 of the Tariff will apply in lieu of the rates and charges in Section 4.7.18 of this Tariff.

If the Customer is moved to Business Domestic Saver 15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connection 3, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.19 Business Long Distance 50 Connections 3 Service¹

(A) Business Long Distance 50 Connections 3 Service is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.19 Business Long Distance 50 Connections 3 Service¹

(A) (continued)

- .3 subscribe to and maintain the following products or services provided by an SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo®! dial-up Internet access or TI Integrated Access or dedicated web hosting; and (2) Cingular wireless service; and (3) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLinkSM, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from an SBC Affiliate:

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.19 Business Long Distance 50 Connections 3 Service¹

(A) (continued)

.3 (continued)

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.19 Business Long Distance 50 Connections 3 Service¹ (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the product or service described in Section 3.7.19 (A).3 of this Tariff.
- .5 except as described below, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.19 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 50 Connections 3 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 50 Connections 3 Service will be billed.
- .6 commit to
 - an MMC of \$50 per month for a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.19 Business Long Distance 50 Connections 3 Service¹ (continued)

(A) (continued)

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year.

(B) The Customer may subscribe to Business Long Distance 50 Connections 3 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.19 (A).3 of this Tariff.

(C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.19 Business Long Distance 50 Connections 3 Service¹ (continued)

- (D) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.19 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.19 Business Long Distance 50 Connections 3 Service¹ (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.19 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 50 Connections 3 Service and will be moved to Business Long Distance 50 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 50, the rates and charges in Section 4.7.9 of the Tariff will apply in lieu of the rates and charges in Section 4.7.19 of this Tariff.

If the Customer is moved to Business Long Distance 50 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 50 Connections 3 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.20 Business Long Distance 100 Connections 3 Service¹

(A) Business Long Distance 100 Connections 3 Service is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.20 Business Long Distance 100 Connections 3 Service¹

(A) (continued)

- .3 subscribe to and maintain the following products or services provided by an SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo®! dial-up Internet access or TI Integrated Access or dedicated web hosting; and (2) Cingular wireless service; and (3) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from an SBC Affiliate:

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.20 Business Long Distance 100 Connections 3 Service¹

(A) (continued)

.3 (continued)

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.20 Business Long Distance 100 Connections 3 Service¹

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.20 (A).3 of this Tariff.
- .5 except as described below, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.20 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 100 Connections 3 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 100 Connections 3 Service will be billed.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.20 Business Long Distance 100 Connections 3 Service¹ (continued)

(A) (continued)

- .6 commit to
- an MMC of \$100 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see
Section 2.26 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.20 Business Long Distance 100 Connections 3 Service¹ (continued)

(A) (continued)

This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year term plan.

(B) The Customer may subscribe to Business Long Distance 100 Connections 3 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.20 (A).3 of this Tariff.

(C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

(D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.20 Business Long Distance 100 Connections 3 Service¹ (continued)

- (E) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year term plan.
- (F) Outbound and TFS calls and calls billed to the Calling Card - Option 2 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.13 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.20 Business Long Distance 100 Connections 3 Service¹ (continued)

- (G) If the Customer fails to maintain the required products or services described in Section 3.7.20 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 100 Connections 3 Service and will be moved to Business Long Distance 100 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 100, the rates and charges in Section 4.7.13 of the Tariff will apply in lieu of the rates and charges in Section 4.7.20 of this Tariff.

If the Customer is moved to Business Long Distance 100 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 100 Connections 3 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.21 Business Domestic Saver 15 Connections 2 Service

- (A) Business Domestic Saver 15 Connections 2 Service is a custom combination inbound, outbound, and calling card Flat Rate Service available to Business Customers that:
- .1 request to be provisioned under this Service;
 - .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.21 Business Domestic Saver 15 Connections 2 Service

(A) (continued)

- .3 subscribe to and maintain the following products or services provided by an SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo®! dial-up Internet access or TI Integrated Access or dedicated web hosting and (2) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from an SBC Affiliate:
 - .a a minimum of one business access line, and,
 - .b an inside wire maintenance product associated with each business access line, and,
 - .c at least one instance of Caller ID, and,
 - .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.;

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.21 Business Domestic Saver 15 Connections 2 Service (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.21 (A).3 of this Tariff.
- .5 except as described below, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.21 (A).3 of this Tariff with the Customer's BTN for Business Domestic Saver 15 Connections 2 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Domestic Saver 15 Connections 2 Service will be billed.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.21 Business Domestic Saver 15 Connections 2 Service (continued)

(A) (continued)

- .6 commit to
 - an MMC of \$15 per month for a 1-year term plan.

For rules and regulations regarding MMCs and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year term plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.21 Business Domestic Saver 15 Connections 2 Service (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 Connections 2 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.21 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on whether the Customer subscribes to a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.21 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.21 Business Domestic Saver 15 Connections 2 Service (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.21 (A).3 of this Tariff, the Customer will no longer qualify for Business Domestic Saver 15 Connections 2 Service and will be moved to Business Domestic Saver 15 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Domestic Saver 15, the rates and charges in Section 4.7.11 of the Tariff will apply in lieu of the rates and charges in Section 4.7.21 of this Tariff.

If the Customer is moved to Business Domestic Saver 15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connections 2 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.22 Business Long Distance 50 Connections 2 Service

(A) Business Long Distance 50 Connections 2 Service is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.22 Business Long Distance 50 Connections 2 Service

(A) (continued)

- .3 subscribe to and maintain the following products or services provided by an SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo®! dial-up Internet access or TI Integrated Access or dedicated web hosting and (2) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from an SBC Affiliate:
 - .a a minimum of one business access line, and,
 - .b an inside wire maintenance product associated with each business access line, and,
 - .c at least one instance of Caller ID, and,
 - .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.22 Business Long Distance 50 Connections 2 Service (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.22 (A).3 of this Tariff.
- .5 except as described below, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.22 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 50 Connections 2 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 50 Connections 2 Service will be billed.
- .6 commit to
 - an MMC of \$50 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year term plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.22 Business Long Distance 50 Connections 2 Service (continued)

- (B) The Customer may subscribe to Business Long Distance 50 Connections 2 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.22 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.22 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.22 Business Long Distance 50 Connections 2 Service (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.22 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 50 Connections 2 Service and will be moved to Business Long Distance 50 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 50, the rates and charges in Section 4.7.9 of the Tariff will apply in lieu of the rates and charges in Section 4.7.22 of this Tariff.

If the Customer is moved to Business Long Distance 50 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 50 Connections 2 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.23 Business Long Distance 100 Connections 2 Service

(A) Business Long Distance 100 Connections 2 Service is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this optional Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.23 Business Long Distance 100 Connections 2 Service

(A) (continued)

- .3 subscribe to and maintain the following products or services provided by an SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo®! dial-up Internet access or TI Integrated Access or dedicated web hosting and (2) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from an SBC Affiliate:
 - .a a minimum of one business access line, and,
 - .b an inside wire maintenance product associated with each business access line, and,
 - .c at least one instance of Caller ID, and,
 - .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.23 Business Long Distance 100 Connections 2 Service

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.23 (A).3 of this Tariff.
- .5 except as described below, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.23 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 100 Connections 2 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 100 Connections 2 Service will be billed.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.23 Business Long Distance 100 Connections 2 Service

(A) (continued)

- .6 commit to
 - an MMC of \$100 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year term plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.23 Business Long Distance 100 Connections 2 Service (continued)

- (B) The Customer may subscribe to Business Long Distance 100 Connections 2 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.23 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year term plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.23 Business Long Distance 100 Connections 2 Service (continued)

- (F) Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.13 of this Tariff.
- (G) If the Customer fails to maintain the required products or services described in Section 3.7.23 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 100 Connections 2 Service and will be moved to Business Long Distance 100 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 100, the rates and charges in Section 4.7.13 of the Tariff will apply in lieu of the rates and charges in Section 4.7.23 of this Tariff.

If the Customer is moved to Business Long Distance 100 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 100 Connections 2 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.24 Business Domestic Saver 15 Connections 1 Service

- (A) Business Domestic Saver 15 Connections 1 Service is a custom combination inbound, outbound, and calling card Flat Rate Service available to Business Customers that:
- .1 request to be provisioned under this Service;
 - .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.24 Business Domestic Saver 15 Connections 1 Service (continued)

(A) (continued)

.3 subscribe to a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from an SBC Affiliate:

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.24 Business Domestic Saver 15 Connections 1 Service (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.24 (A).3 of this Tariff;
- .5 with the exception of Cingular service, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.24 (A).3 of this Tariff with the Customer's BTN for Business Domestic Saver 15 Connections 1 Service; and
- .6 commit to
 - an MMC of \$15 per month for a 1-year term plan.

For rules and regulations regarding MMCs and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year term plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.24 Business Domestic Saver 15 Connections 1 Service (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 Connections 1 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.24 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on whether the Customer subscribes to a 1-year term plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.24 Business Domestic Saver 15 Connections 1 Service (continued)

- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.24 of this Tariff.
- (F) If the Customer fails to maintain the required products or services described in Section 3.7.24 (A).3 of this Tariff, the Customer will no longer qualify for Business Domestic Saver 15 Connections 1 Service and will be moved to Business Domestic Saver 15 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Domestic Saver 15, the rates and charges in Section 4.7.11 of the Tariff will apply in lieu of the rates and charges in Section 4.7.24 of this Tariff.

If the Customer is moved to Business Domestic Saver 15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connections 1 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.25 Business Long Distance 50 Connections 1 Service

(A) Business Long Distance 50 Connections 1 Service is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.25 Business Long Distance 50 Connections 1 Service

(A) (continued)

- .3 subscribe to a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from an SBC Affiliate:
 - .a a minimum of one business access line, and,
 - .b an inside wire maintenance product associated with each business access line, and,
 - .c at least one instance of Caller ID, and,
 - .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.25 Business Long Distance 50 Connections 1 Service (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.25 (A).3 of this Tariff;
- .5 with the exception of Cingular service, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.25 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 50 Connections 1 Service; and
- .6 commit to
 - an MMC of \$50 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year term plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.25 Business Long Distance 50 Connections 1 Service (continued)

- (B) The Customer may subscribe to Business Long Distance 50 Connections 1 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.25 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.25 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.25 Business Long Distance 50 Connections 1 Service (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.25 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 50 Connections 1 Service and will be moved to Business Long Distance 50 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 50, the rates and charges in Section 4.7.9 of the Tariff will apply in lieu of the rates and charges in Section 4.7.25 of this Tariff.

If the Customer is moved to Business Long Distance 50 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 50 Connections 1 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.26 Business Long Distance 100 Connections 1 Service

(A) Business Long Distance 100 Connections 1 Service is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.26 Business Long Distance 100 Connections 1 Service

(A) (continued)

- .3 subscribe to a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from an SBC Affiliate:
 - .a a minimum of one business access line, and,
 - .b an inside wire maintenance product associated with each business access line, and,
 - .c at least one instance of Caller ID, and,
 - .d at least one instance of each of any three call control features from Group D Package as described in Section 1 of this Tariff from a SBC Affiliate.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.26 Business Long Distance 100 Connections 1 Service

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.26 (A).3 of this Tariff;
- .5 with the exception of Cingular service, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.26 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 100 Connections 1 Service; and
- .6 commit to
 - an MMC of \$100 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year term plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.26 Business Long Distance 100 Connections 1 Service (continued)

- (B) The Customer may subscribe to Business Long Distance 100 Connections 1 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.26 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year term plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.26 Business Long Distance 100 Connections 1 Service (continued)

- (F) Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.13 of this Tariff.
- (G) If the Customer fails to maintain the required products or services described in Section 3.7.26 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 100 Connections 1 Service and will be moved to Business Long Distance 100 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 100, the rates and charges in Section 4.7.13 of the Tariff will apply in lieu of the rates and charges in Section 4.7.26 of this Tariff.

If the Customer is moved to Business Long Distance 100 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 100 Connections 1 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.27 High Volume Calling II Plus

(A) General

- .1 High Volume Calling II Plus is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling II Plus is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling II Plus is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling II Plus is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling II Plus is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling II Plus for outbound Service only, TFS only or for both outbound and TFS.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.27 High Volume Calling II Plus (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling II Plus allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location.
- .3 Customers subscribing to High Volume Toll Free Calling II Plus and/or High Volume Dedicated Toll Free Calling II Plus under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.27 High Volume Calling II Plus (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling II Plus for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling II Plus or High Volume Dedicated Outbound Calling II Plus may also subscribe to the Calling Card - Option 3 described in Section 3.1.5 (A).2 of this Tariff.

- .2 The High Volume Calling II Plus plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan; (2) make a MAC of at least \$600 per year and sign a term plan agreement for one, two, or three year(s); and subscribe to High Volume Calling II Plus for the provision of interstate service.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.27 High Volume Calling II Plus (continued)

(B) Availability (continued)

- .3 If a Centrex Customer with terminals subscribes to High Volume Outbound Calling II Plus, all lines associated with the Centrex terminals must be presubscribed to the Company.
- .4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling II Plus or High Volume Dedicated Toll Free Calling II Plus, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

(C) MACs and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs and term plan agreements.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.27 High Volume Calling II Plus (continued)

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers' intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling II Plus.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.27 High Volume Calling II Plus (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card - Option 3

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; and (4) the Customer's MAC. An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.27 High Volume Calling II Plus (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card - Option 3 (continued)

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed to the Calling Card - Option 3

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTNs are involved.

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.27 High Volume Calling II Plus (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling II Plus plans will be direct-billed.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling II Plus

A Customer request to transfer TFS to the High Volume Toll Free Calling II Plus will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling II Plus plan. Customer shall be responsible for any and all early termination charges.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.27 High Volume Calling II Plus (continued)

- (H) Customers that commit to a MAC of \$600, \$2,400, \$6,000 or \$9,000 must maintain a minimum of two local access lines or Voice Grade Equivalent switched local exchange service from a SBC Affiliate. Customers that commit to a MAC of \$12,000, \$18,000, \$24,000, \$30,000 \$42,000, \$60,000 or \$90,000 must maintain a minimum of four local access lines or Voice Grade Equivalent switched local exchange service from a SBC Affiliate. Customers that commit to a MAC of \$120,000, \$180,000 or \$240,000 must maintain a minimum of six local access lines or Voice Grade Equivalent switched local exchange service from a SBC Affiliate. If the Customer drops below the minimum number of local access lines stated above, the Customer will be moved to High Volume Calling Plan II as described in Section 3.7.2 of this Tariff.

If the Customer is moved to High Volume Calling II or any alternative Service and the Customer's MAC and term plan commitment is equal to or greater than the MAC and term plan commitment for High Volume Calling II Plus, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Service

3.7.28 Reserved for future use.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Service

3.7.29 Business Domestic Saver 15 Plus 1 Year¹

(A) Business Domestic Saver 15 Plus 1 Year is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
 - an MMC of \$15 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on a 1-year term plan only.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.29 Business Domestic Saver 15 Plus 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 Plus 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Customers may also subscribe to Calling Card - Option 2, category 11.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate is based on the MMC 1-year term.
- (E) Calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.29 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Domestic Saver 15 for an additional 1-year term, as described in Section 3.7.11 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Service

3.7.30 Business Long Distance 50 Plus 1 Year¹

(A) Business Long Distance 50 Plus 1 Year is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to an MMC of \$50 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is available on 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.30 Business Long Distance 50 Plus 1 Year¹

- (B) The Customer may subscribe to Business Long Distance 50 Plus 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Customers may also subscribe to Calling Card - Option 2, category 11.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) Reserved for future use.
- (E) The Customer's usage rate for each call is based on the 1-year term plan.
- (F) For Customers who commit to a 1-year term plan with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.30 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 50 for an additional 1-year term, as described in Section 3.7.9 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Service

3.7.31 Business Long Distance 100 Plus 1 Year¹

(A) Business Long Distance 100 Plus 1 Year is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to an MMC of \$100 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on 1-year term plan only.

(B) The Customer may subscribe to Business Long Distance 100 Plus 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.31 Business Long Distance 100 Plus 1 Year¹

- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based a 1-year term plan.
- (F) For Customers who commit to a 1-year term plan with an MMC, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

For rates and charges, see Section 4.7.31 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 100 for an additional 1-year term, as described in Section 3.7.13 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.32 Reserved For Future Use

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.33 Reserved For Future Use

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.34 Reserved For Future Use

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹

(A) Business Domestic Saver 15 Connections 1 Plus Service 1 Year is a custom combination inbound, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;
- .3 subscribe to a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹ (continued)

- (A) Business Domestic Saver 15 Connections 1 Plus Service 1 Year is a custom combination inbound, outbound, and calling card Flat Rate Service available to Business Customers that: (continued)

.3 (continued)

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹ (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.35 (A).3 of this Tariff;
- .5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.35 (A).3 of this Tariff with the Customer's BTN for Business Domestic Saver 15 Connections 1 Plus Service 1 Year. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Domestic Saver 15 Connections 1 Plus Service 1 Year will be billed; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹ (continued)

(A) (continued)

.6 commit to an MMC of \$15 per month for a 1-year term plan.

For rules and regulations regarding MMCs and term plans, see Section 6.28 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 Connections 1 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.35 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on the 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.35 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹ (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.35 (A).3 of this Tariff, the Customer will no longer qualify for Business Domestic Saver 15 Connections 1 Plus Service 1 Year and will be moved to Business Domestic Saver 15 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Domestic Saver 15, the rates and charges in Section 4.7.11 of the Tariff will apply in lieu of the rates and charges in Section 4.7.35 of this Tariff.

If the Customer is moved to Business Domestic Saver 15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connections 1 Plus Service 1 Year, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Domestic Saver 15 Connections 1 Service for an additional 1-year term, as described in Section 3.7.24 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹

(A) Business Long Distance 50 Connections 1 Plus Service 1 Year is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;
- .3 subscribe to a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹

- (A) Business Long Distance 50 Connections 1 Plus Service 1 Year is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

.3 (continued)

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹ (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.36 (A).3 of this Tariff;
- .5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.36 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 50 Connections 1 Plus Service 1 Year. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 50 Connections 1 Plus Service 1 Year will be billed; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹ (continued)

(A) (continued)

.6 commit to an MMC of \$50 per month for a 1-year term

For rules and regulations regarding the MMC and term plans, see Section 6.28 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Long Distance 50 Connections 1 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.36 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.36 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹ (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.36 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 50 Connections 1 Plus Service 1 Year and will be moved to Business Long Distance 50 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 50, the rates and charges in Section 4.7 9 of the Tariff will apply in lieu of the rates and charges in Section 4.7.36 of this Tariff.

If the Customer is moved to Business Long Distance 50 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 50 Connections 1 Plus Service 1 Year, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 50 Connections 1 Service for an additional 1-year term, as described in Section 3.7.25 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹

(A) Business Long Distance 100 Connections 1 Plus Service 1 Year is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹

(A) (continued)

- .3 subscribe to a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:
 - .a a minimum of one business access line, and,
 - .b an inside wire maintenance product associated with each business access line, and,
 - .c at least one instance of Caller ID, and,
 - .d at least one instance of each of any three call control features from Group D Package as described in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.37 (A).3 of this Tariff;
- .5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.37 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 100 Connections 1 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 100 Connections 1 Service 1 Year will be billed; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹

(A) (continued)

.6 commit to an MMC of \$100 per month for a 1-year term

For rules and regulations regarding the MMC and term plans, see Section 6.28 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Long Distance 100 Connections 1 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.37 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based on a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹ (continued)

- (F) Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.37 of this Tariff.
- (G) If the Customer fails to maintain the required products or services described in Section 3.7.37 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 100 Connections 1 Plus Service 1 Year and will be moved to Business Long Distance 100 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 100, the rates and charges in Section 4.7.13 of the Tariff will apply in lieu of the rates and charges in Section 4.7.37 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹ (continued)

(G) (continued)

If the Customer is moved to Business Long Distance 100 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 100 Connections 1, Service 1 Year, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 100 Connections 1 Service for an additional 1-year term, as described in Section 3.7.26 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.38 Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.39 Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.40 Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.41 Business Domestic Saver 15 Connections 2 Plus Service, 1 Year¹

(A) Business Domestic Saver 15 Connections 2 Plus Service 1 Year is a custom combination inbound, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.41 Business Domestic Saver 15 Connections 2 Plus Service 1 Year¹

(A) (continued)

- .3 subscribe to and maintain the following products or services provided by a SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo!® dial-up Internet access or T1 Integrated Access or dedicated web hosting; and (2) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.41 Business Domestic Saver 15 Connections 2 Plus Service 1 Year¹

(A) (continued)

.3 (continued)

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.41 Business Domestic Saver 15 Connections 2 Plus Service 1 Year¹ (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.41 (A).3 of this Tariff;
- .5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.41 (A).3 of this Tariff with the Customer's BTN for Business Domestic Saver 15 Connections 2 Plus Service 1 Year. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Domestic Saver 15 Connections 2 Plus Service 1 Year will be billed; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.41 Business Domestic Saver 15 Connections 2 Plus Service 1 Year¹ (continued)

(A) (continued)

.6 commit to an MMC of \$15 per month for a 1-year term.

For rules and regulations regarding MMCs and term plans, see Section 6.28 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.41 Business Domestic Saver 15 Connections 2 Plus Service 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 Connections 2 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.41 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.41 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.41 Business Domestic Saver 15 Connections 2 Plus Service 1 Year¹ (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.41 (A).3 of this Tariff, the Customer will no longer qualify for Business Domestic Saver 15 Connections 2 Plus Service 1 Year and will be moved to Business Domestic Saver 15 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Domestic Saver 15, the rates and charges in Section 4.7.11 of the Tariff will apply in lieu of the rates and charges in Section 4.7.41 of this Tariff.

If the Customer is moved to Business Domestic Saver 15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connections 2 Plus Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Domestic Saver 15 Connections 2 Service for an additional 1-year term, as described in Section 3.7.21 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹

(A) Business Long Distance 50 Connections 2 Plus Service 1 Year is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹

(A) (continued)

- .3 subscribe to and maintain the following products or services provided by a SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo!® dial-up Internet access or T1 Integrated Access or dedicated web hosting; and (2) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹

(A) (continued)

.3 (continued)

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹ (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.42 (A).3 of this Tariff;
- .5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.42 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 50 Connections 2 Plus Service 1 Year. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 50 Connections 2 Plus Service 1 Year will be billed; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹ (continued)

(A) (continued)

.6 commit to an MMC of \$50 per month for a 1-year term

For rules and regulations regarding the MMC and term plans, see Section 6.28 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Long Distance 50 Connections 2 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.42 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.42 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹ (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.42 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 50 Connections 2 Plus Service 1 Year and will be moved to Business Long Distance 50 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 50, the rates and charges in Section 4.7.9 of the Tariff will apply in lieu of the rates and charges in Section 4.7.42 of this Tariff.

If the Customer is moved to Business Long Distance 50 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 50 Connections 2 Plus Service 1 Year, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 50 Connections 2 Service for an additional 1-year term, as described in Section 3.7.22 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹

(A) Business Long Distance 100 Connections 2 Plus Service 1 Year is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this optional Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹

(A) (continued)

- .3 subscribe to and maintain the following products or services provided by a SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo!® dial-up Internet access or T1 Integrated Access or dedicated web hosting; and (2) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹

(A) (continued)

.3 (continued)

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.43 (A).3 of this Tariff;
- .5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.43 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 100 Connections 2 Plus Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 100 Connections 2 Plus Service 1 Year will be billed; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹

(A) (continued)

.6 commit to an MMC of \$100 per month for a 1-year term

For rules and regulations regarding the MMC and term plans, see Section 6.28 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Long Distance 100 Connections 2 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.43 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹ (continued)

- (E) The Customer's usage rate for each call is based a 1-year term plan.
- (F) Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.43 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹ (continued)

- (G) If the Customer fails to maintain the required products or services described in Section 3.7.43 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 100 Connections 2 Plus Service 1 Year and will be moved to Business Long Distance 100 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 100, the rates and charges in Section 4.7.13 of the Tariff will apply in lieu of the rates and charges in Section 4.7.43 of this Tariff.

If the Customer is moved to Business Long Distance 100 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 100 Connections 2 Plus Service 1 Year, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 100 Connections 2 Service for an additional 1-year term, as described in Section 3.7.23, unless otherwise specified by Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.44 Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.45 Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.46 Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.47 Value Plans

(A) The Value Plans are custom combination inbound, outbound, and calling card Flat Rate optional pricing plans. Unless otherwise specified in the description of the rate option described in Section 3.7.47 (H) of this Tariff, the Value Plans are available to new and existing Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;
- .3 commit to the MMC as specified in the description of the rate option selected by the Customers;
- .4 subscribe to and maintain at least one business access line of an SBC Affiliate; and
- .5 commit to a 1-year or 2-year term plan. For rules and regulations regarding term plans, see Section 2.26 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.47 Value Plans (continued)

- (B) The Value Plans are established at the BTN level and are only available for a single BTN.
- (C) The Customer may subscribe to any of the Value Plans for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Business Customers subscribing to the Value Plans may also subscribe to the Calling Card - Option 2, category 11 at the rates described in Section 4.7.47 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.47 Value Plans (continued)

- (D) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (E) The Customer's usage rate for each call is based on the rate option selected by the Customer.
- (F) A description of the billing increments applicable to the rate option selected by the Customer may be found in Section 3.7.47 (H) of this Tariff.
- (G) Customers who cancel or discontinue a business access line of a SBC Affiliate or whose service is refused, cancelled or discontinued by an SBC Affiliate shall forfeit eligibility for rates under this plan. If the Customer is moved to an alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment under one of the Value Plan rate options, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.47 Value Plans (continued)

(H) Rate Options

.1 Business Domestic Value Saver 15

Business Domestic Value Saver 15 is available to Customers that commit to an MMC of \$15 per month for a 1-year or 2-year term plan agreement with the Company. Customers who cancel or discontinue a business access line of a SBC Affiliate or whose service is refused, cancelled or discontinued by an SBC Affiliate shall forfeit eligibility for rates under this rate option and will be moved to Business Domestic Saver 15 unless an alternative plan is selected by the Customer. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.47 (A) of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.47 Value Plans (continued)

(H) Rate Options (continued)

.2 Business Long Distance Value 50

Business Long Distance Value 50 is available to Customers that commit to an MMC of \$50 per month for a 1-year or 2-year term plan agreement with the Company. Customers who cancel or discontinue a business access line of a SBC Affiliate or whose service is refused, cancelled or discontinued by an SBC Affiliate shall forfeit eligibility for rates under this rate option and will be moved to Business Long Distance 50 unless an alternative plan is selected by the Customer. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.47 (B) of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.47 Value Plans (continued)

(H) Rate Options (continued)

.3 Business Long Distance Value 100

Business Long Distance Value 100 is available to Customers that commit to an MMC of \$100 per month for a 1-year or 2-year term plan agreement with the Company. Customers who cancel or discontinue a business access line of a SBC Affiliate or whose service is refused, cancelled or discontinued by an SBC Affiliate shall forfeit eligibility for rates under this rate option and will be moved to Business Long Distance 100 unless an alternative plan is selected by the Customer. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.47 (C) of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans

- (A) Business Unlimited Long Distance Plans are custom combination switched TFS, outbound, and calling card optional pricing plans. For a monthly recurring charge, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed MOU. Switched TFS calls and calls billed to a calling card are billed on a usage sensitive basis. For rates and charges, see Section 4.7.48 of this Tariff.
- (B) Business Unlimited Long Distance Plans are available to new and existing Business Customers that:
 - .1 request to be provisioned under this optional pricing plan;
 - .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;
 - .3 subscribe to and maintain or currently subscribe to and maintain at least one but not more than ten (10) business access lines of an SBC Affiliate that are associated with the qualifying BTN;

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

(B) (continued)

- .4 subscribe to and maintain or currently subscribe to and maintain: a business access line with a SBC Affiliate.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

(B) (continued)

.5 Reserved for future use.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

(B) (continued)

- .6 the Customer is required to commit a 1-Year term agreement with the Company. Early Termination and/or Under Utilization Fees as defined in Section 2.26 of this Tariff will be assessed.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

- (C) Except for Customers subscribing to one of the Company's High Volume Calling Plans, the Company will waive the early termination fee for existing Business Customers cancelling their existing term plan agreement and committing to a 1-Year term plan for Business Unlimited Long Distance Plans.
- (D) Business Unlimited Long Distance Plans are only available for a single BTN. A Customer as a single business entity with more than one BTN at that business entity's service location is not eligible for Business Unlimited Long Distance Plans. Exceptions to this requirements are:
 - .1 when subscription to an additional BTN is required for technical reasons by the SBC Affiliated LEC or Affiliated CLEC for DSL provisioning. The DSL service billed under the second BTN must be physically located at the same business premises as the original local service.
- (E) The Customer may subscribe to Business Unlimited Long Distance Plans for outbound Service only or for both outbound and TFS for a single BTN. Business Customers subscribing to the Business Unlimited Long Distance Plans may also subscribe to the Calling Card - Option 2 at the rates described in Section 4.7.48 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

- (F) Customers may subscribe to the Business Unlimited Long Distance Plans for the provision of interstate and intrastate InterLATA service; interstate, intrastate InterLATA, and intrastate IntraLATA service; or intrastate IntraLATA service only.
- (G) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (H) For switched TFS calls and calls billed to the Calling Card - Option 2, calls are billed in increments of six (6) second subject to a minimum connect time (initial period) of thirty (30) seconds.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

- (I) Customers with more than ten (10) business access lines are not eligible for this plan. All business access lines under a participating BTN must be provisioned on this plan.

Customers who cancel or discontinue any of the qualifying products, services or features or whose Service is refused, cancelled or discontinued by the Company or those companies listed in Section 3.4.48 (B) .4 or .5 shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to Long Distance for Business.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

- (J) Every WTN within the participating BTN must be provisioned on this Service. Customers found in violation shall forfeit eligibility for rates under this plan and will be moved to Long Distance for Business unless an alternative plan is selected by the Customer. Early termination charges may apply as described in Section 2.26 of this Tariff. If the Customer is moved to an alternative Service and the Customer's term plan commitment is equal to or greater than the term plan commitment under Business Unlimited Long Distance Plans, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

- (K) Certain restrictions apply. Business Unlimited Long Distance Plans may not be used in conjunction with the following: auto dialers, long distance Internet access, long distance Intranet access, call center applications including but not limited to autodialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX/PABX/EABX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. If the Company determines that the Customer is in violation of above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and will be moved to Long Distance for Business unless an alternative plan is selected by the Customer.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.49 Business Long Distance Solutions

(A) Business Long Distance Solutions is a custom combination of switched TFS, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for switched TFS; and
- .3 commit to a 1-year or 2-year term plan

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN/BAN.

(B) The Customer may subscribe to Business Long Distance Solutions for outbound Service only, switched TFS only or for both outbound and switched TFS for a single BTN/BAN. Customers may also subscribe to Calling Card – Option 2, category 11.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.49 Business Long Distance Solutions (continued)

- (C) Switched TFS calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding switched TFS.
- (D) The Customer's usage rate is based on the MMC and the length of the term plan
- (E) Calls are billed in increments of one (1) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.49 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.49 Business Long Distance Solutions (continued)

(F) Rate Options:

.1 Business Long Distance Solutions 15

In addition to the requirements in Section 3.7.49 (A) of this Tariff, Customers or Applicants subscribing to Business Long Distance Solutions 15 must commit to an MMC of \$15.

At the end of the initial term, the Customer will be moved to Business Domestic Saver 15 for the same term length as the original term, as described in Section 3.7.11 of this Tariff, unless otherwise specified by the Customer.

.2 Business Long Distance Solutions 50

In addition to the requirements in Section 3.7.49 (A) of this Tariff, Customers or Applicants subscribing to Business Long Distance Solutions 50 must commit to an MMC of \$50.

At the end of the initial term, the Customer will be moved to Business Long Distance 50 for the same term length as the original plan, as described in Section 3.7.9 of this Tariff, unless otherwise specified by the Customer.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.49 Business Long Distance Solutions (continued)

(F) Rate Options: (continued)

.3 Business Long Distance Solutions 100

In addition to the requirements in Section 3.7.49 (A) of this Tariff, Customers or Applicants subscribing to Business Long Distance Solutions 100 must commit to an MMC of \$100.

At the end of the initial term, the Customer will be moved to Business Long Distance 100 for the same term length as the original term, as described in Section 3.7.13 of this Tariff, unless otherwise specified by the Customer.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.50 Business Block of Time 5000

- (A) Business Block of Time 5000 is a custom combination Business Optional Calling Plan for outbound, switched Toll Free Service, and Calling Card long distance calling. This Business Optional Calling Plan is established at the BTN level. Multiple BTN aggregation is not available with this Service. If the Customer or Applicant selects a different Business Optional Calling Plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation.

Outbound calls, TFS calls, and fully automated, Direct-Dialed calls billed to the Calling Card – Option 2, Category 11 are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.50 Business Block of Time 5000 (continued)

- (B) For a specific MRC, the Customer receives a 5000 minute block of Direct-Dialed outbound, switched Toll Free Service, and Calling Card – Option 2, Category 11 interstate and/or intrastate MOU for all lines under the BTN that is presubscribed to the Company under this plan. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving Toll Free Services calls on the same presubscribed line. Direct-Dialed U.S. to International calls, Canada Toll Free Services calls and any calls with International origination or termination billed to the Calling Card – Option 2, Category 11, are not included in the Block of Time. All other MOU billed to Calling Card – Option 2 category 11 are included in the block.

The Customer is not required to sign a term plan agreement and no early termination fees will be assessed for the Business Block of Time 5000 plan.

All usage in excess of the 5000 minute block of time will be billed at a fixed rate per minute. See Section 4.7.51 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credit will be given for any unused minutes.

- (C) When ordering Service, the Customer or Applicant must specify if Business Block of Time 5000 is to be used for outgoing calls only, Toll Free Services, or both.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.50 Business Block of Time 5000 (continued)

- (D) The Business Block of Time 5000 is available to new and existing Customers or Applicants that:
 - .1 requests to be provisioned under the Business Block of Time 5000 plan for the purpose of placing interstate and intrastate long distance calls;
 - .2 utilize Switched Access to receive calls from the long distance network for Toll Free Services and/or to reach the long distance network for outbound calling;
 - .3 subscribe to no less than three (3) and no more than five (5) local business Access Lines under a term plan agreement from an Affiliated LEC or Affiliated CLEC.
- (E) The start of Service date for Business Block of Time 5000 may be on or after the installation date of the local business Access Line(s) as defined in Section 3.7.51 (D) .3 of this Tariff. The Company may require up to sixty (60) calendar days from Customer's request to provision the Block of Time 5000 Business Optional Calling Plan on the Customer's account.
- (F) Changes to the Business Block of Time 5000 plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Business Block of Time 5000 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.50 Business Block of Time 5000 (continued)

- (G) If a Customer fails to maintain the products, services or features described in Section 3.7.50 (D) .3 of this Tariff that initially qualified the Customer for Business Block of Time 5000, the Customer will no longer qualify for Business Block of Time 5000. Unless the Customer selects an alternative Business Optional Calling Plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of this Tariff will apply in lieu of the rates and charges in Section 4.7.50 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.51 Signature Block of Time

- (A) Signature Block of Time is a custom combination Business Optional Calling Plan for outbound, switched Toll Free Service, and Calling Card long distance calling. For Services Provided via a Switched Access arrangement, Business Customers may subscribe to this Business Optional Calling Plan for the provision of (1) intrastate interLATA and intrastate IntraLATA calling; or (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customer's intrastate InterLATA calling. This Business Optional Calling Plan is established at the BTN level only. Multiple BTN aggregation is not available with this Service. If the Customer or Applicant selects a different Business Optional Calling Plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation.

Outbound Direct-Dialed calls, TFS calls, and fully automated, operator dialed, and operator assisted calls billed to the Calling Card – Option 2, Category 12 are billed in increments of one (1) seconds subject to a minimum connection time (initial period) of eighteen (18) seconds.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.51 Signature Block of Time (continued)

- (B) For a specific MRC, the Customer receives a block of time of one-plus (1+) interstate and intrastate Direct-Dialed outbound, switched Toll Free Service, and Calling Card – Option 2, Category 12 MOU for all lines under the BTN that is presubscribed to the Company under this plan. The block of time may be used (1) for placing one-plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving interstate and intrastate Toll Free Service calls on the same presubscribed line. Interstate and intrastate fully - automated intrastate calls billed to Calling Card – Option 2, Category 12 are included in the block.

The Customer is required to commit a 1-Year, 2-Year or 3-Year term agreement with the Company. Early Termination and/or Under Utilization Fees as defined in Section 2.26 of this Tariff will be assessed.

All usage in excess of the block of time minutes will be billed at a fixed rate per minute. See Section 4.7.51 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credit will be given for any unused minutes.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.51 Signature Block of Time (continued)

(B) continued

For Customers subscribing to this Business Optional Calling Plan, a per call charge does not apply to calls billed to the fully – automated Calling Card Option 2 – Category 12.

- (C) When ordering Service, the Customer or Applicant must specify if Signature Block of Time is to be used for outgoing calls only, Toll Free Service calls, or both.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.51 Signature Block of Time (continued)

- (D) The Signature Block of Time is available to new or existing Customers or Applicants that:
- .1 requests to be provisioned under the Signature Block of Time Business Optional Calling Plan;
 - .2 utilize Switch Access to receive calls from the long distance network for Toll Free Service and/or to reach the long distance network for outbound calling;
 - .3 commit to:
 - an MRC of \$90, \$175, \$255, or \$320 per month for a 1-Year term plan or
 - an MRC of \$90, \$175, \$255, or \$320 per month for a 2-Year term plan or 3-Year term plan and sign a written term plan agreement with the Company;

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.51 Signature Block of Time (continued)

(D) Continued

- .4 newly subscribe to, or currently are subscribing to, at the time of order, switched local telephone service with an Affiliated LEC or Affiliated CLEC under a term plan agreement for local business Access Lines which include but are not limited to PBX trunks, local PRI service, T1 integration access service, Centrex or Plexar; and
- .5 select one of the following Block of Time minutes for a specific MRC, as described in Section 4.7.51 of this Tariff:
 - .a 2500 Minutes
 - .b 5000 Minutes
 - .c 7500 Minutes
 - .d 10000 Minutes

- (E) The start of Service date for Signature Block of Time may be on or after the installation date of the local business Access Line(s) as described in Section 3.7.51 (D).4 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.51 Signature Block of Time (continue)

- (F) Changes to the Signature Block of Time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Signature Block of Time in the middle of its billing cycle, the changes will be effective on the first day after the Customer's change order is processed.
- (G) Customers that subscribe to Signature Block of Time may move between the number of minutes in the block of time, described in Section 3.7.51(D).5 of the Tariff. The rules and regulations of Under Utilization and/or Early Termination Fees, as defined in Section 2.26 of this Tariff, will apply.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.52 Business Domestic Saver 1-Year

(A) Business Domestic Saver 1-Year is a custom combination switched TFS, outbound, and calling card Business Optional Calling Plan available to Business Customers. For Services provided via a Switched Access arrangement, Business Customers may subscribe to this Business Optional Calling Plan for the provision of (1) intrastate interLATA and intrastate IntraLATA calling; or (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customer's intrastate InterLATA calling. This Business Optional Calling Plan is available to new and existing Business Customers that:

- .1 use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS;
- .2 request to be provisioned under this Business Optional Calling Plan;
- .3 commit to an MMC of \$5.95 per month; and
- .4 commit to a 1-Year term plan agreement.

For rules and regulations regarding the MMC, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN/BAN. Multiple BTN aggregation is not available with this Service.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.52 Business Domestic Saver 1-Year (continued)

- (B) The Customer may subscribe to Business Domestic Saver 1-Year for outbound service only, switched Toll Free Service only or for both outbound and switched TFS for a single BTN/BAN. Customers may also subscribe to Calling Card – Option 2, Category 11.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.52 Business Domestic Saver 1-Year (continued)

- (C) Switched TFS calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 for optional features, rules and regulations, and general information regarding switched TFS.
- (D) For outbound, switched TFS calls, and fully automated operator assisted and operator dialed calls billed to the Calling Card - Option 2, Category 11, calls are billed in increments of one (1) second subjected to a minimum connect time (initial period) of thirty (30) seconds.

For rates and charges see Section 4.7.52 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.53 Business Domestic Saver Solution 1-Year

(A) Business Domestic Saver Solutions 1-Year is a custom combination of switched TFS, outbound, and calling card Business Optional Calling Plan available to Business Customers. For Services provided via a Switched Access arrangement, Business Customers may subscribe to this Business Optional Calling Plan for the provision of (1) intrastate interLATA and intrastate IntraLATA calling; or (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customer's intrastate InterLATA calling. This Business Optional Calling Plan is available to new and existing Business Customers that:

- .1 request to be provisioned under this Business Optional Calling Plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for switched TFS;
- .3 commit to a 1-year term plan; and
- .4 commit to an MMC of \$5.95 per month.

For rules and regulations regarding the MMC and term plan agreements, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN/BAN.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.53 Business Domestic Saver Solution 1-Year (continued)

- (B) The Customer may subscribe to Business Domestic Saver Solutions 1-Year for outbound Service only, switched TFS only or for both outbound and switched TFS for a single BTN/BAN. Customers may also subscribe to Calling Card – Option 2, Category 11.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.53 Business Domestic Saver Solutions 1-Year (continued)

- (C) Switched TFS calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding switched TFS.
- (D) Calls are billed in increments of one (1) seconds subject to a minimum connect time (initial period) of thirty (30) seconds for outbound calls, switched TFS calls, and fully automated operator assisted and operator dialed calls billed to the Calling Card – Option 2, Category 11. For rates and charges, see Section 4.7.53 of this Tariff.
- (E) At the end of the initial Business Domestic Saver Solutions 1-Year term plan agreement, the Customer will be moved to Business Domestic Saver 1-Year as described in Section 3.7.52 of this Tariff, for the same term plan agreement length as the original term, unless otherwise specified by the Customer, before the end of the initial Business Domestic Saver Solutions 1-Year term plan agreement.

SECTION 3 - DESCRIPTION OF SERVICES

3.8 Custom Consumer Services

3.8.1 General

For outbound Services provided via a Switched Access arrangement, Residential Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customer's intrastate InterLATA calling.

3.8.2 Block of Time: 300 Minutes

- (A) Block of Time: 300 Minutes is a custom combination outbound and calling card long distance optional pricing plan. This optional calling plan is available to new and existing Residential Customers that use Switched Access to reach the long distance network and request to be provisioned under this optional pricing plan.
- (B) Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.

SECTION 3 - DESCRIPTION OF SERVICES

3.8 Custom Consumer Services

3.8.2 Block of Time: 300 Minutes

- (C) For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For calling card calls billed to the Calling Card - Option 1, the usage charges shown in Section 4.8.1 of this Tariff apply in lieu of the usage charges shown in Section 4.1.1 (B).2.b.i and Section 4.1.2 (A) of this Tariff. For per call charges, see Section 4.1.1 (B).2.a, Section 4.1.2 (B) and Section 4.1.2 (C) of this Tariff.
- (D) For a monthly recurring charge, the Customer receives a 300 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.8.1 of this Tariff for the per minute rate after the block of time has been used. The Customer may only subscribe to one block of time per BTN. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

SECTION 3 - DESCRIPTION OF SERVICES

3.8 Custom Consumer Services (continued)

3.8.2 Block of Time: 300 Minutes (continued)

- (E) Reserved for future use
- (F) The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Block of Time: 300 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- (G) For all calls, the initial and additional periods are billed in increments of one (1) minute or a fraction thereof. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

SECTION 3 - DESCRIPTION OF SERVICES

3.8 Custom Consumer Services (continued)

3.8.3 Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.8 Custom Consumer Services (continued)

3.8.4 Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.9 Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.10 Miscellaneous

3.10.1 Account Codes

- (A) Account codes are an optional feature associated with outbound long distance Service that provides the Customer the ability to track usage by requiring the caller enter a string of digits ("digit string"). Account codes enable the Customer to obtain call detail from the Company which is sorted and summarized based on digits entered by the caller. The call detail is provided to the Customer without charge.
- (B) Account codes are available to Business Customers that (1) subscribe to one of the Company's outbound long distance service offerings described in Section 3.7 of this Tariff for the provision of interstate, intrastate InterLATA, and intrastate IntraLATA Service; (2) request the optional feature; and (3) are billed via a Company direct bill or a shared LEC or CLEC bill. Account codes are not available with SBC Long Distance Virtual Private Network Service, TFS or calling card Service. To subscribe to Account Codes for intrastate calling, the Customer must also subscribe to one of the Company's outbound Service offerings for the provision of interstate calling.
- (C) The length of the string digits available to a Customer is limited and the number of digits is based on whether the call originates at an On-Net or Off-Net location. The Company controls the length of the string digits. The caller will be allowed three (3) attempts to enter a valid account code before the call is terminated.

SECTION 3 - DESCRIPTION OF SERVICES

3.10 Miscellaneous (continued)

3.10.1 Account Codes (continued)

- (D) The account codes are available on a mandatory and non-mandatory basis. If the Customer subscribes to the mandatory feature, the caller must enter account codes for the call to complete. If the Customer subscribes to the non-mandatory feature, the caller may bypass entering the code by pressing the pound key (#) on the keypad.
- (E) The account codes are available on a validated and non-validated basis. If the Customer subscribes to the validated feature, the caller must enter specific account codes in order to complete the call. If the Customer subscribes to the non-validated feature, the caller may enter any digits as an account code as long as the string is the designated number of digits in length.

SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services

4.1.1 Access Method - Toll Free Access Number

(A) Reserved for future use

SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Access Method - Toll Free Access Number (continued)

(B) Group 2 Toll Free Access Numbers

.1 Billed To LEC Card

If charges are billed to a LEC Card, the usage rates and per call charges are the same as the usage rates and per call charges described in Section 4.1.2 (A), (B), and (C) of this Tariff.

.2 Billed to Calling Card

.a Per Call Charges

For per call charges, see Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Access Method - Toll Free Access Number (continued)

(B) Group 2 Toll Free Access Numbers (continued)

.2 Billed to Calling Card (continued)

.a Per Call Charges (continued)

- For fully automated calls billed to the Calling Card - Option 3, a per call charge does not apply.
- The per call charges for all other calls billed to the Calling Card are located in Section 4.1.2 (B) and 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Access Method - Toll Free Access Number (continued)

(B) Group 2 Toll Free Access Numbers (continued)

.2 Billed to Calling Card (continued)

.b Fully Automated Usage Charges

.i Calling Card - Option 1, Option 2, and Option 4, Value Card Plus

The usage rate may be found in Section 4.1.2 (A) of this Tariff.

.ii Calling Card - Option 2 Categories

Calling card usage rates for Customers that subscribe to Calling Card - Option 2 Categories are the same as the usage rates that apply to 1+ outbound calls originating via Switched Access and billed under the optional calling plan selected by the Customer. Usage rates may be found in Section 4 of this Tariff.

SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Access Method - Toll Free Access Number (continued)

(B) Group 2 Toll Free Access Numbers (continued)

.2 Billed to Calling Card (continued)

.b Fully Automated Usage Charges (continued)

.iii Calling Card - Option 3, and Option 3 Categories

Calling card usage rates for Customers that subscribe to any of the Company's High Volume Calling plans are the same as the usage rates that apply to 1+ outbound calls originating via Switched Access and billed under the High Volume Calling optional calling plan selected by the Customer. Usage rates may be found in Section 4 of this Tariff.

SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Access Method - Toll Free Access Number (continued)

(B) Group 2 Toll Free Access Numbers (continued)

.3 All Other Operator Toll Assistance Billing Options

For all other Operator Toll Assistance Services calls completed via Group 2 Toll Free Access Numbers, the usage rates and per call charges are the same as the usage rates and per call charges described in Section 4.1.2 of this Tariff.

SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.2 All Other Access Methods

There are two rate elements. They include a usage charge and a per call charge. The usage charges and per call charges follow:

(A) Usage Rates

Call Type	Rate Per Minute
LEC Card	\$0.35
Calling Card - Option 1	\$0.75
Calling Card - Option 2	\$0.35
Calling Card - Option 3	See Section 4.1.1 (B).2.b.iii
Calling Card - Option 4	\$0.15
All Other Operator Toll Assistance Services Calls	
- Business	\$0.35
- Residential	\$0.35

(B) Person-to-Person Per Call Charge

Rate Per Call	\$4.90
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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.2 All Other Access Methods (continued)

(C) Station-to-Station Per Call Charges - Calling Card Option

Call Type	Rate Per Call
Calling Card	
LEC Card	
Fully Automated	\$0.95
Operator Assisted	\$2.25
Operator Dialed	\$2.25
Calling Card - Option 1	
Fully Automated	\$1.25
Operator Assisted	\$1.95
Operator Dialed	\$2.95
Calling Card - Option 2	
Fully Automated	\$0.95
Operator Assisted	\$1.95
Operator Dialed	\$2.95
Calling Card - Option 3	
Operator Assisted	\$1.00
Operator Dialed	\$2.00
Calling Card - Option 4, Value Card Plus	
Operator Assisted	\$1.00
Operator Dialed	\$1.50

SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.2 All Other Access Methods (continued)

(C) Station-to-Station Per Call Charges - Calling Card Option (continued)

Call Type	Rate Per Call
Calling Card - Option 2 Categories	
Category 11	
Fully Automated	\$0.75
Operator Assisted	\$1.25
Operator Dialed	\$2.25
Category 12	
Operator Assisted	\$1.00
Operator Dialed	\$2.00

SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.2 All Other Access Methods (continued)

(C) Station-to-Station Per Call Charges - Calling Card Option (continued)

Call Type	Rate Per Call
Calling Card - Option 3 Categories	
Category 21	
Fully Automated	\$0.50
Operator Assisted	\$1.00
Operator Dialed	\$2.00

SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.2 All Other Access Methods (continued)

- (D) Station-to-Station Per Call Charges
- Collect, Third Number, or Sent Paid

Call Type	Rate Per Call
Collect	
Fully Automated	\$2.25
Operator Assisted	\$2.25
Operator Dialed	\$3.25
Third Party	
Fully Automated	\$2.25
Operator Assisted	\$2.25
Operator Dialed	\$3.25
Sent Paid	
Operator Assisted	\$2.25
Operator Dialed	\$3.25

4.1.3 MRC

- (A) Calling Card - Option 4, Value Card Plus

The MRC is \$1.95.

SECTION 4 - RATES AND CHARGES

4.2 Directory Assistance Services

4.2.1 Reserved for future use

4.2.2 Call Completed Via All Other Access Methods

The rate is \$1.25 per call.

4.2.3 Directory Assistance Call Completion

The rate is \$0.35 per completed call.

SECTION 4 - RATES AND CHARGES

4.3 Inmate Service

The usage rate is \$0.45 per minute. The per call service charge is \$3.00.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access

4.4.1 MTS

	Peak		Off-Peak	
	Initial Period	Add'l Period	Initial Period	Add'l Period
Business	\$0.32	\$0.32	\$0.22	\$0.22
Residential	\$0.32	\$0.32	\$0.22	\$0.22

4.4.2 Long Distance III, aka JustCallSM Standard

The usage rate is \$0.10 per minute.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

- (A) Reserved for future use
- (B) Reserved for future use
- (C) Reserved for future use
- (D) Reserved for future use

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

(E) Simple Solutions® II

The usage rate is \$0.10 per minute for InterLATA calling and \$0.10 for IntraLATA calling.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

(F) Long Distance II¹

The usage rate is \$0.16 per minute for InterLATA calling and \$0.16 for IntraLATA calling.

¹ This Service is no longer available to new Customers effective May 9, 2004.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

(G) Domestic Saver

The usage rate is \$0.07 per minute. For Customers subscribing to Domestic Saver on a stand-alone basis for the provision of intrastate IntraLATA calling, the MRC is \$4.95.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

(H) Long Distance Block of Time 500 Minutes

The monthly recurring charge is \$24.95 per BTN for a 500 minute block of time for intrastate and interstate calling. The rate is \$0.07 per minute for all outbound intrastate calls completed after the 500 minute block of time has been used.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

(I) Simple Solutions® Block of Time 100¹

The monthly recurring charge is \$6.00 per BTN for a 100 minute block of time for intrastate and interstate calling. The rate is \$0.08 per minute for all outbound intrastate calls completed after the 100 minute block of time has been used.

¹ This Service is no longer available to new Customers effective October 30, 2002.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(J) Reserved for future use

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(K) Block of Time: 30 Minutes¹

The monthly recurring charge is \$2.95 per BTN for a 30 minute block of time for intrastate and interstate calling. The rate is \$0.10 per minute for all outbound intrastate calls completed after the 30 minute block of time has been used.

¹ This Service is no longer available to new Customers effective May 8, 2002.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(L) Reserved for future use

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold¹

The monthly recurring charge is \$10.00 per BTN for a 150 minute block of time for intrastate and interstate calling as defined in Section 3.4.3 (M) of this Tariff. The rate is \$0.11 per minute for all outbound intrastate calls completed after the 150 minute block of time has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

(N) 150 Block of Time¹

The monthly recurring charge is \$12.50 per BTN for a 150 minute block of time for intrastate and interstate calling as defined in Section 3.4.3 (N) of this Tariff. The rate is \$0.11 per minute for all outbound intrastate calls completed after the 150 minute block of time has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

(O) 500 Block of Time Gold

The usage rate is \$.10 per minute.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

(P) Domestic Saver Gold

The usage rate is \$0.07 per minute. For Customers subscribing to Domestic Saver Gold on a stand-alone basis for the provision of intrastate IntraLATA calling, the MRC is \$3.00.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(Q) 200 Block of Time Gold¹

The usage rate is \$.11 per minute.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(R) 200 Block of Time¹

The monthly recurring charge is \$14.00 per BTN for a 200 minute block of time for intrastate and interstate calling as defined in Section 3.4.3 (R) of this Tariff. The rate is \$0.08 per minute for all outbound intrastate calls completed after the 200 minute block of time has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time¹

The monthly recurring charge is \$6.00 per BTN for a 100 minute block of time for intrastate and interstate calling. The rate is \$0.07 per minute for all outbound intrastate calls completed after the 100 minute block of time has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(T) 60 Block of Time¹

The monthly recurring charge is \$4.00 per BTN for a 60 minute block of time for intrastate and interstate calling. The rate is \$0.09 per minute for all outbound intrastate calls completed after the 60 minute block of time has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.1 200 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

MRC	Anytime Minutes Allotted in MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$21.00	200	1000	\$0.08

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.2 200 Block of Time Platinum and 3000 Minutes Nights & Weekends¹

MRC	Anytime Minutes Allotted in MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$23.00	200	3000	\$0.08

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.3 200 Block of Time Platinum and Unlimited Nights & Weekends¹

MRC	Anytime Minutes Allotted in MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$24.00	200	Unlimited	\$0.08

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.4 500 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

MRC	Anytime Minutes Allotted in MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$26.00	500	1000	\$0.07

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.5 500 Block of Time Platinum and 3000 Minutes Nights & Weekends¹

MRC	Anytime Minutes Allotted in MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$28.00	500	3000	\$0.07

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.6 Intrastate Flat Rate 200 Plan

The rate is \$0.11 per minute.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Intrastate Flat Rate 500 Plan

The rate is \$0.10 per minute.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.8 500 Block of Time Platinum and Unlimited Nights & Weekends¹

MRC	Anytime Minutes Allotted in MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$30.00	500	Unlimited	\$0.07

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.9 250 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

MRC	Anytime Minutes Allotted in MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$23.00	250	1000	\$0.08

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.10 400 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

MRC	Anytime Minutes Allotted in MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$25.00	400	1000	\$0.07

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.11 250 Block of Time Platinum and 3000 Minutes Nights & Weekends¹

MRC	Anytime Minutes Allotted in MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$24.00	250	3000	\$0.08

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.12 400 Block of Time Platinum and 3000 Minutes Nights & Weekends¹

MRC	Anytime Minutes Allotted in MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$27.00	400	3000	\$0.07

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.13 400 Block of Time Platinum and Unlimited Nights & Weekends¹

MRC	Anytime Minutes Allotted in MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$29.00	400	Unlimited	\$0.07

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.14 250 Block of Time Platinum and Unlimited Nights & Weekends¹

MRC	Anytime Minutes Allotted in MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$25.00	250	Unlimited	\$0.08

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.15 Intrastate Flat Rate 250 Plan¹

The rate is \$0.11 per minute.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.16 Intrastate Flat Rate 400 Plan¹

The rate is \$0.10 per minute.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.17 1000 Block of Time Nights and Weekends¹

MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$17.00	1000	\$0.07

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.18 3000 Block of Time Nights and Weekends¹

MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$18.50	3000	\$0.07

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.19 Unlimited Nights and Weekends¹

MRC	Night/Weekend or Off-Peak Minutes Allotted in MRC	Additional Per Minutes Charge Over Allotment
\$20.00	Unlimited	\$0.07

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(V) ValueSaver

Peak		Off-Peak	
Initial Period	Additional Period	Initial Period	Additional Period
\$0.07	\$0.07	\$0.07	\$0.07

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(W) 250 Block of Time¹ and 400 Block of Time¹

.1 Intrastate Flat Rate 250 Gold Plan¹

The rate is \$0.11 per minute.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(W) 250 Block of Time¹ and 400 Block of Time¹ (continued)

.2 Intrastate Flat Rate 400 Gold Plan¹

The rate is \$0.10 per minute.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(X) Connections Services

.1 National Connections

The monthly recurring charge is \$20.00 for unlimited interstate and intrastate MOU as defined in Section 3.4.3 (X).4.a of this Tariff.

.2 Reserved for future use

.3 National Connections Plus

The monthly recurring charge is \$20.00 for unlimited interstate and intrastate MOU as defined in Section 3.4.3 (X).4.c of this Tariff.

.4 National Connections II

The monthly recurring charge is \$30.00 for unlimited interstate and intrastate MOU as defined in Section 3.4.3 (X).4.d of this Tariff.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

.5 National Connections Preferred

The monthly recurring charge is \$20.00 for unlimited interstate and intrastate MOU, as defined in Section 3.4.3 (X).4.e of this Tariff. Every third bill cycle after the first full bill cycle, the Customer will receive a \$5.00 credit for the first 24 months the customer continuously subscribes to this calling plan.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

.6 National Connections Select

The monthly recurring charge is \$15.00 for unlimited interstate and intrastate MOU as defined in Section 3.4.3 (X).4.f of this Tariff.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹

.1 Flat Rate Options

.a Value Plus Flat Rate

The rate is \$0.07 per minute.

For Customers subscribing to Value Plus Flat Rate, the Customers will pay a Monthly Recurring Charge of \$2.00.

.b Value Plus 60

The rate is \$0.07 per minute.

.c Value Plus 200

The rate is \$0.07 per minute.

.d Value Plus 500

The rate is \$0.07 per minute.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

(Z) Block of Time II

.1 60 Block of Time II

The MRC is \$5.00 per BTN. The rate is \$0.07 per minute for all 1+ Direct-Dialed outbound intrastate calls completed after the 60 minute block of time has been used.

.2 200 Block of Time II

The MRC is \$12.00 per BTN. The rate is \$0.07 per minute for all 1+ Direct-Dialed outbound intrastate calls completed after the 200 minute block of time has been used.

.3 500 Block of Time II

The rate is \$0.07 per minute.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(AA) Reserved for future use

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(AB) Just Call 3 cents¹

The usage rate is \$0.03 per minute.

¹ This Service is no longer available to new Customers effective April 12, 2004.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(AC) Reserved for future use

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(AC) Simply TalkSM 5 Cents

The usage rate is \$0.05 per minute. For the interstate MRC, see Section 4.4.3 (AC) of the Company's interstate Voice Product Reference and Pricing Guide which may be found at www.sbc.com.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(AD) JustCallSM Unlimited Weekends¹

The usage rate for peak rate period MOU is \$0.07 per minute. The MRC is \$14.95 for an unlimited block of interstate and intrastate off-peak period MOU as defined in Section 3.4.3 (AD).4 of this Tariff.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

(AE) JustCallsm

- .1 Reserved For Future Use
- .2 Reserved For Future Use
- .3 Reserved For Future Use
- .4 Reserved For Future Use
- .5 JustCallsm Standard Options

- .a JustCallsm 5 Cents Standard

The usage rate is \$0.05 per minute. For the interstate MRC, see Section 4.4.3 (AE) of the Company's interstate Voice Product Reference and Pricing Guide, which may be found at www.sbc.com.

- .b JustCallsm 9 Cents Standard

The usage rate is \$0.09 per minute. For the interstate MRC, see Section 4.4.3 (AE) of the Company's interstate Voice Product Reference and Pricing Guide, which may be found at www.sbc.com.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.6 JustCallsm Standard Block of Time Options

.a JustCallsm 60 Standard

The MRC is \$4.00 per BTN for a 60 minute block of time as defined in Section 3.4.3 (AE).6.a of this Tariff. The rate is \$0.07 per minute for all outbound intrastate calls completed after the 60 minute block of time has been used.

.b JustCallsm 200 Standard

The MRC is \$10.00 per BTN for a 200 minute block of time as defined in Section 3.4.3 (AE).6.b of this Tariff. The rate is \$0.07 per minute for all outbound intrastate calls completed after the 200 minute block of time has been used.

.c JustCallsm 400 Standard

The MRC is \$15.00 per BTN for a 400 minute block of time as defined in Section 3.4.3 (AE).6.c of this Tariff. The rate is \$0.07 per minute for all outbound intrastate calls completed after the 400 minute block of time has been used.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.7 JustCallsm Standard II Options

a. JustCallsm Standard II

The intrastate usage rate is \$0.21 per minute. For the interstate usage rate and interstate MRC, see Section 4.4.3 (AE) of the Company's interstate Voice Product Reference and Pricing Guide, which may be found at www.sbc.com.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm (continued)

.8 JustCallsm Standard II Block of Time Options

.a JustCallsm 60 Standard II

The MRC is \$3.00 per BTN for a 60 minute block of time as defined in Section 3.4.3 (AE).8.a of this Tariff. The rate is \$0.21 per minute for all outbound intrastate calls completed after the 60 minute block of time has been used.

.b JustCallsm 200 Standard II

The MRC is \$8.00 per BTN for a 200 minute block of time as defined in Section 3.4.3 (AE).8.b of this Tariff. The rate is \$0.21 per minute for all outbound intrastate calls completed after the 200 minute block of time has been used.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.8 JustCallsm Standard II Block of Time Options (continued)

.c JustCallsm 400 Standard II

The MRC is \$12.00 per BTN for a 400 minute block of time as defined in Section 3.4.3 (AE).8.c of this Tariff. The rate is \$0.21 per minute for all outbound intrastate calls completed after the 400 minute block of time has been used.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

(AE) JustCallsm

.9 JustCallsm Preferred Options

.a JustCallsm 3 Cents Preferred

The usage rate is \$0.03 per minute. For the interstate MRC, see Section 4.4.3 (AE) of the Company's interstate Voice Product Reference and Pricing Guide, which may be found at www.sbc.com.

.b JustCallsm 7 Cents Preferred

The usage rate is \$0.07 per minute. For the interstate MRC, see Section 4.4.3 (AE) of the Company's interstate Voice Product Reference and Pricing Guide, which may be found at www.sbc.com.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

(AE) JustCallsm

.10 JustCallsm Preferred Block of Time Options

.a JustCallsm 60 Preferred

The MRC is \$2.00 per BTN for a 60 minute block of time as defined in Section 3.4.3 (AE).10.a of this Tariff. The rate is \$0.07 per minute for all outbound intrastate calls completed after the 60 minute block of time has been used.

.b JustCallsm 200 Preferred

The MRC is \$6.00 per BTN for a 200 minute block of time as defined in Section 3.4.3 (AE).10.b of this Tariff. The rate is \$0.07 per minute for all outbound intrastate calls completed after the 200 minute block of time has been used.

.c JustCallsm 400 Preferred

The MRC is \$10.00 per BTN for a 400 minute block of time as defined in Section 3.4.3 (AE).10.c of this Tariff. The rate is \$0.07 per minute for all outbound intrastate calls completed after the 400 minute block of time has been used.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services

(AE) JustCallsm

.11 JustCallsm Options

.a JustCallsm 5 Cents

The usage rate is \$0.05 per minute. For the interstate MRC, see Section 4.4.3 (AE) of the Company's interstate Voice Product Reference and Pricing Guide, which may be found at www.sbc.com.

.b JustCallsm 7 Cents

The usage rate is \$0.07 per minute. For the interstate MRC, see Section 4.4.3 (AE) of the Company's interstate Voice Product Reference and Pricing Guide, which may be found at www.sbc.com.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm (continued)

.12 JustCallsm Block of Time Options

.a JustCallsm 60

The MRC is \$3.00 per BTN for a 60 minute block of time as defined in Section 3.4.3 (AE).12.a of this Tariff. The rate is \$0.07 per minute for all outbound intrastate calls completed after the 60 minute block of time has been used.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.12 JustCallsm Block of Time Options (continued)

.b JustCallsm 200

The MRC is \$8.00 per BTN for a 200 minute block of time as defined in Section 3.4.3 (AE).12.b of this Tariff. The rate is \$0.07 per minute for all outbound intrastate calls completed after the 200 minute block of time has been used.

.c JustCallsm 400

The MRC is \$12.00 per BTN for a 400 minute block of time as defined in Section 3.4.3 (AE).12.c of this Tariff. The rate is \$0.07 per minute for all outbound intrastate calls completed after the 400 minute block of time has been used.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.3 Consumer Outbound Services (continued)

(AF) Simply Talksm

The usage rate is \$0.21 per minute.

(AG) FallBack

The rates and charges for this optional calling plan are the same as shown in Section 4.4.3 (AF) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.4 Outbound Services-Switched Access (continued)

4.4.4 Business Outbound Services

(A) Business Default Plan for Hierarchical Billing - Switched

Switched	Peak		Off-Peak	
	Initial Period	Add'l Period	Initial Period	Add'l Period
InterLATA	\$0.0600	\$0.0120	\$0.0600	\$0.0120
IntraLATA	\$0.0600	\$0.0120	\$0.0600	\$0.0120

SECTION 4 - RATES AND CHARGES

4.5 Outbound Services-Dedicated Access

4.5.1 Business Default Plan for Hierarchical Billing - Dedicated

Dedicated	Initial Period	Add'l Period
InterLATA	\$0.0500	\$0.0100
IntraLATA	\$0.0500	\$0.0100

SECTION 4 - RATES AND CHARGES

4.6 Toll Free Services

4.6.1 Toll Free Services - Switched

(A) Consumer Toll Free Services

.1 Simply Toll Free

The usage rate is \$0.10 per minute.

.2 Toll Free Default

The usage rate is \$0.24 per minute.

SECTION 4 - RATES AND CHARGES

4.6 Toll Free Services (continued)

4.6.2 Reserved for future use.

SECTION 4 - RATES AND CHARGES

4.6 Toll Free Services (continued)

4.6.3 Optional Feature Charges

The description and rates for available optional features may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at www.sbc.com.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services

4.7.1 High Volume Calling¹

(A) Outbound Calls

.1 High Volume Outbound Calling

The per minute usage rates for InterLATA calls are as follows:

MMC	MAC	Per Minute Rate			
		MTM	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$50	\$600	\$0.1100	\$0.0990	\$0.0970	\$0.0940
\$200	\$2,400	\$0.1100	\$0.0980	\$0.0960	\$0.0930
\$500	\$6,000	\$0.1100	\$0.0970	\$0.0950	\$0.0920
\$1,000	\$12,000	\$0.1080	\$0.0960	\$0.0940	\$0.0910
\$2,500	\$30,000	\$0.1060	\$0.0950	\$0.0930	\$0.0900
\$5,000	\$60,000	\$0.1040	\$0.0940	\$0.0920	\$0.0890
\$10,000	\$120,000	\$0.1020	\$0.0930	\$0.0910	\$0.0880
\$15,000	\$180,000	\$0.1000	\$0.0920	\$0.0900	\$0.0870
\$20,000	\$240,000	\$0.0980	\$0.0910	\$0.0890	\$0.0860

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.1 High Volume Calling¹ (continued)

(A) Outbound Calls (continued)

.1 High Volume Outbound Calling (continued)

The per minute usage rates for IntraLATA calls are as follows:

MMC	MAC	Per Minute Rate			
		MTM	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$50	\$600	\$0.1100	\$0.0990	\$0.0970	\$0.0940
\$200	\$2,400	\$0.1100	\$0.0980	\$0.0960	\$0.0930
\$500	\$6,000	\$0.1100	\$0.0970	\$0.0950	\$0.0920
\$1,000	\$12,000	\$0.1080	\$0.0960	\$0.0940	\$0.0910
\$2,500	\$30,000	\$0.1060	\$0.0950	\$0.0930	\$0.0900
\$5,000	\$60,000	\$0.1040	\$0.0940	\$0.0920	\$0.0890
\$10,000	\$120,000	\$0.1020	\$0.0930	\$0.0910	\$0.0880
\$15,000	\$180,000	\$0.1000	\$0.0920	\$0.0900	\$0.0870
\$20,000	\$240,000	\$0.0980	\$0.0910	\$0.0890	\$0.0860

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.1 High Volume Calling¹ (continued)

(A) Outbound Calls (continued)

.2 High Volume Dedicated Outbound Calling

The per minute usage rates for InterLATA calls are as follows.

MMC	MAC	Per Minute Rate			
		MTM	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$50	\$600	\$0.0820	\$0.0720	\$0.0680	\$0.0640
\$200	\$2,400	\$0.0800	\$0.0700	\$0.0660	\$0.0620
\$500	\$6,000	\$0.0780	\$0.0680	\$0.0640	\$0.0600
\$1,000	\$12,000	\$0.0760	\$0.0660	\$0.0620	\$0.0580
\$2,500	\$30,000	\$0.0740	\$0.0630	\$0.0590	\$0.0550
\$5,000	\$60,000	\$0.0720	\$0.0600	\$0.0570	\$0.0530
\$10,000	\$120,000	\$0.0700	\$0.0580	\$0.0560	\$0.0520
\$15,000	\$180,000	\$0.0680	\$0.0570	\$0.0550	\$0.0510
\$20,000	\$240,000	\$0.0660	\$0.0560	\$0.0540	\$0.0500

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.1 High Volume Calling¹ (continued)

(A) Outbound Calls (continued)

.2 High Volume Dedicated Outbound Calling (continued)

The per minute usage rates for IntraLATA calls are as follows.

MMC	MAC	Per Minute Rate			
		MTM	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$50	\$600	\$0.0820	\$0.0720	\$0.0680	\$0.0640
\$200	\$2,400	\$0.0800	\$0.0700	\$0.0660	\$0.0620
\$500	\$6,000	\$0.0780	\$0.0680	\$0.0640	\$0.0600
\$1,000	\$12,000	\$0.0760	\$0.0660	\$0.0620	\$0.0580
\$2,500	\$30,000	\$0.0740	\$0.0630	\$0.0590	\$0.0550
\$5,000	\$60,000	\$0.0720	\$0.0600	\$0.0570	\$0.0530
\$10,000	\$120,000	\$0.0700	\$0.0580	\$0.0560	\$0.0520
\$15,000	\$180,000	\$0.0680	\$0.0570	\$0.0550	\$0.0510
\$20,000	\$240,000	\$0.0660	\$0.0560	\$0.0540	\$0.0500

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.1 High Volume Calling¹ (continued)

(B) Inbound Toll Free Calls

.1 High Volume Toll Free Calling - Usage Rates

.a Without CMR

The per minute usage rates are the same as Section 4.7.1 (A).1 of this Tariff.

.b With CMR

The rate is \$.03 per minute which applies in addition to the per minute usage rates in Section 4.7.1 (A).1 of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.1 High Volume Calling¹ (continued)

(B) Inbound Toll Free Calls (continued)

.2 High Volume Dedicated Toll Free Calling - Usage Rates

.a Without CMR

The per minute usage rates are the same as Section 4.7.1 (A).2 of this Tariff.

.b With CMR

The rate is \$.03 per minute which applies in addition to the per minute usage rates in Section 4.7.1 (A).2 of this Tariff.

.3 Optional Feature Charges

The description and rates for available optional features may be found in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.2 High Volume Calling II

(A) Outbound Calls

.1 High Volume Outbound Calling II

The per minute usage rates for intrastate InterLATA calls are as follows:

MMC	MAC	Per Minute Rate			
		MTM	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$50	\$600	\$0.1100	\$0.0990	\$0.0970	\$0.0940
\$200	\$2,400	\$0.1100	\$0.0980	\$0.0960	\$0.0930
\$500	\$6,000	\$0.1100	\$0.0970	\$0.0950	\$0.0920
\$1,000	\$12,000	\$0.1080	\$0.0960	\$0.0940	\$0.0910
\$2,500	\$30,000	\$0.1060	\$0.0950	\$0.0930	\$0.0900
\$5,000	\$60,000	\$0.1040	\$0.0940	\$0.0920	\$0.0890
\$10,000	\$120,000	\$0.1020	\$0.0930	\$0.0910	\$0.0880
\$15,000	\$180,000	\$0.1000	\$0.0920	\$0.0900	\$0.0870
\$20,000	\$240,000	\$0.0980	\$0.0910	\$0.0890	\$0.0860

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.2 High Volume Calling II (continued)

(A) Outbound Calls (continued)

.1 High Volume Outbound Calling II (continued)

The per minute usage rates for intrastate IntraLATA calls are as follows:

MMC	MAC	Per Minute Rate			
		MTM	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$50	\$600	\$0.1100	\$0.0990	\$0.0970	\$0.0940
\$200	\$2,400	\$0.1100	\$0.0980	\$0.0960	\$0.0930
\$500	\$6,000	\$0.1100	\$0.0970	\$0.0950	\$0.0920
\$1,000	\$12,000	\$0.1080	\$0.0960	\$0.0940	\$0.0910
\$2,500	\$30,000	\$0.1060	\$0.0950	\$0.0930	\$0.0900
\$5,000	\$60,000	\$0.1040	\$0.0940	\$0.0920	\$0.0890
\$10,000	\$120,000	\$0.1020	\$0.0930	\$0.0910	\$0.0880
\$15,000	\$180,000	\$0.1000	\$0.0920	\$0.0900	\$0.0870
\$20,000	\$240,000	\$0.0980	\$0.0910	\$0.0890	\$0.0860

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.2 High Volume Calling II (continued)

(A) Outbound Calls (continued)

.2 High Volume Dedicated Outbound Calling II

The per minute usage rates for InterLATA calls are as follows.

MMC	MAC	Per Minute Rate			
		MTM	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$50	\$600	\$0.0820	\$0.0720	\$0.0680	\$0.0640
\$200	\$2,400	\$0.0800	\$0.0700	\$0.0660	\$0.0620
\$500	\$6,000	\$0.0780	\$0.0680	\$0.0640	\$0.0600
\$1,000	\$12,000	\$0.0760	\$0.0660	\$0.0620	\$0.0580
\$2,500	\$30,000	\$0.0740	\$0.0630	\$0.0590	\$0.0550
\$5,000	\$60,000	\$0.0720	\$0.0600	\$0.0570	\$0.0530
\$10,000	\$120,000	\$0.0700	\$0.0580	\$0.0560	\$0.0520
\$15,000	\$180,000	\$0.0680	\$0.0570	\$0.0550	\$0.0510
\$20,000	\$240,000	\$0.0660	\$0.0560	\$0.0540	\$0.0500

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.2 High Volume Calling II (continued)

(A) Outbound Calls (continued)

.2 High Volume Dedicated Outbound Calling II (continued)

The per minute usage rates for IntraLATA calls are as follows.

MMC	MAC	Per Minute Rate			
		MTM	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$50	\$600	\$0.0820	\$0.0720	\$0.0680	\$0.0640
\$200	\$2,400	\$0.0800	\$0.0700	\$0.0660	\$0.0620
\$500	\$6,000	\$0.0780	\$0.0680	\$0.0640	\$0.0600
\$1,000	\$12,000	\$0.0760	\$0.0660	\$0.0620	\$0.0580
\$2,500	\$30,000	\$0.0740	\$0.0630	\$0.0590	\$0.0550
\$5,000	\$60,000	\$0.0720	\$0.0600	\$0.0570	\$0.0530
\$10,000	\$120,000	\$0.0700	\$0.0580	\$0.0560	\$0.0520
\$15,000	\$180,000	\$0.0680	\$0.0570	\$0.0550	\$0.0510
\$20,000	\$240,000	\$0.0660	\$0.0560	\$0.0540	\$0.0500

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.2 High Volume Calling II (continued)

(B) Inbound Toll Free Calls

.1 High Volume Toll Free Calling II - Usage Rates

.a Without CMR

The per minute usage rates are the same as Section 4.7.2 (A).1 of this Tariff.

.b With CMR

The rate is \$.03 per minute which applies in addition to the per minute usage rates in Section 4.7.2 (A).1 of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.2 High Volume Calling II (continued)

(B) Inbound Toll Free Calls (continued)

.2 High Volume Dedicated Toll Free Calling II - Usage Rates

.a Without CMR

The per minute usage rates are the same as Section 4.7.2 (A).2 of this Tariff.

.b With CMR

The rate is \$.03 per minute which applies in addition to the per minute usage rates in Section 4.7.2 (A).2 of this Tariff.

.3 Optional Feature Charges

The description and rates for available optional features may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at www.sbc.com.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.3 High Volume Calling Connections I¹

(A) Outbound Calls

.1 High Volume Outbound Calling Connections I

The per minute usage rates for intrastate InterLATA calls are as follows:

MAC	1 Year Term Plan
\$600	\$0.0970
\$2,400	\$0.0960
\$6,000	\$0.0950
\$12,000	\$0.0940
\$30,000	\$0.0930
\$60,000	\$0.0930
\$120,000	\$0.0930
\$180,000	\$0.0920
\$240,000	\$0.0910

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.3 High Volume Calling Connections I¹ (continued)

(A) Outbound Calls (continued)

.1 High Volume Outbound Calling Connections I (continued)

The per minute usage rates for intrastate IntraLATA calls are as follows:

MAC	1 Year Term Plan
\$600	\$0.0970
\$2,400	\$0.0960
\$6,000	\$0.0950
\$12,000	\$0.0940
\$30,000	\$0.0930
\$60,000	\$0.0930
\$120,000	\$0.0930
\$180,000	\$0.0920
\$240,000	\$0.0910

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.3 High Volume Calling Connections I¹ (continued)

(A) Outbound Calls (continued)

.2 High Volume Dedicated Outbound Calling Connections I

The per minute usage rates for InterLATA calls are as follows.

MAC	1 Year Term Plan
\$600	\$0.0720
\$2,400	\$0.0700
\$6,000	\$0.0680
\$12,000	\$0.0660
\$30,000	\$0.0630
\$60,000	\$0.0600
\$120,000	\$0.0580
\$180,000	\$0.0570
\$240,000	\$0.0560

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.3 High Volume Calling Connections I¹ (continued)

(A) Outbound Calls (continued)

.2 High Volume Dedicated Outbound Calling Connections I (continued)

The per minute usage rates for IntraLATA calls are as follows.

MAC	1 Year Term Plan
\$600	\$0.0720
\$2,400	\$0.0700
\$6,000	\$0.0680
\$12,000	\$0.0660
\$30,000	\$0.0630
\$60,000	\$0.0600
\$120,000	\$0.0580
\$180,000	\$0.0570
\$240,000	\$0.0560

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.3 High Volume Calling Connections I¹ (continued)

(B) Inbound Toll Free Calls

.1 High Volume Toll Free Calling Connections I - Usage Rates

.a Without CMR

The per minute usage rates are the same as Section 4.7.3 (A).1 of this Tariff.

.b With CMR

The rate is \$.03 per minute which applies in addition to the per minute usage rates in Section 4.7.3 (A).1 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.3 High Volume Calling Connections I¹ (continued)

(B) Inbound Toll Free Calls (continued)

.2 High Volume Dedicated Toll Free Calling Connections I - Usage Rates

.a Without CMR

The per minute usage rates are the same as Section 4.7.3 (A).2 of this Tariff.

.b With CMR

The rate is \$.03 per minute which applies in addition to the per minute usage rates in Section 4.7.3 (A).2 of this Tariff.

.3 Optional Feature Charges

The description and rates for available optional features may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at www.sbc.com.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.4 High Volume Calling Connections II¹

(A) Outbound Calls

.1 High Volume Outbound Calling Connections II

The per minute usage rates for intrastate InterLATA calls are as follows:

MAC	1 Year Term Plan
\$600	\$0.0950
\$2,400	\$0.0940
\$6,000	\$0.0930
\$12,000	\$0.0920
\$30,000	\$0.0910
\$60,000	\$0.0910
\$120,000	\$0.0910
\$180,000	\$0.0910
\$240,000	\$0.0910

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.4 High Volume Calling Connections II¹ (continued)

(A) Outbound Calls (continued)

.1 High Volume Outbound Calling Connections II (continued)

The per minute usage rates for intrastate IntraLATA calls are as follows:

MAC	1 Year Term Plan
\$600	\$0.0950
\$2,400	\$0.0940
\$6,000	\$0.0930
\$12,000	\$0.0920
\$30,000	\$0.0910
\$60,000	\$0.0910
\$120,000	\$0.0910
\$180,000	\$0.0910
\$240,000	\$0.0910

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.4 High Volume Calling Connections II¹ (continued)

(A) Outbound Calls (continued)

.2 High Volume Dedicated Outbound Calling Connections II

The per minute usage rates for InterLATA calls are as follows.

MAC	1 Year Term Plan
\$600	\$0.0720
\$2,400	\$0.0700
\$6,000	\$0.0680
\$12,000	\$0.0660
\$30,000	\$0.0630
\$60,000	\$0.0600
\$120,000	\$0.0580
\$180,000	\$0.0570
\$240,000	\$0.0560

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.4 High Volume Calling Connections II¹ (continued)

(A) Outbound Calls (continued)

.2 High Volume Dedicated Outbound Calling Connections II (continued)

The per minute usage rates for IntraLATA calls are as follows.

MAC	
	1 Year Term Plan
\$600	\$0.0720
\$2,400	\$0.0700
\$6,000	\$0.0680
\$12,000	\$0.0660
\$30,000	\$0.0630
\$60,000	\$0.0600
\$120,000	\$0.0580
\$180,000	\$0.0570
\$240,000	\$0.0560

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.4 High Volume Calling Connections II¹ (continued)

(B) Inbound Toll Free Calls

.1 High Volume Toll Free Calling Connections II - Usage Rates

.a Without CMR

The per minute usage rates are the same as Section 4.7.4 (A).1 of this Tariff.

.b With CMR

The rate is \$.03 per minute which applies in addition to the per minute usage rates in Section 4.7.4 (A).1 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.4 High Volume Calling Connections II¹ (continued)

(B) Inbound Toll Free Calls (continued)

.2 High Volume Dedicated Toll Free Calling Connections II - Usage Rates

.a Without CMR

The per minute usage rates are the same as Section 4.7.4 (A).2 of this Tariff.

.b With CMR

The rate is \$.03 per minute which applies in addition to the per minute usage rates in Section 4.7.4 (A).2 of this Tariff.

.3 Optional Feature Charges

The description and rates for available optional features may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at www.sbc.com.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.5 Reserved for future use.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.6 Business Long Distance 200¹

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
Month-to-Month	\$0.100
1 Year Term Plan	\$0.098

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, the usage rate is \$0.14 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This Service is no longer available to new Customers effective June 3, 2002.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.7 Long Distance for Business

The usage rate is \$0.30 per minute for outbound and TFS calls. For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, the usage rate is \$0.30 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.8 Total Solutions Plus¹

The usage rate is \$0.10 per minute for outbound and TFS calls. For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, the usage rate is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.9 Business Long Distance 50

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
Month-to-Month	\$0.100
1 Year Term Plan	\$0.099
2 Year Term Plan	\$0.099

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, the usage rate is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.10 Business Domestic Saver

The usage rate is \$0.10 per minute for outbound and TFS calls. For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, the usage rate is \$0.16 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.11 Business Domestic Saver 15

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
Month-to-Month	\$0.1000
1 Year Term Plan	\$0.0990
2 Year Term Plan	\$0.0990

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, the usage rate is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.12 SBC Long Distance Virtual Private Network (VPN)

(A) Usage Rates

The per minute usage rates are as follows:

	1-Year Term Plan	2-Year Term Plan	3-Year Term Plan
Call Rate Type A			
InterLATA	\$0.1330	\$0.1300	\$0.1270
IntraLATA	\$0.1280	\$0.1250	\$0.1230
Call Rate Type B	\$0.0750	\$0.0730	\$0.0710
Call Rate Type C	\$0.0650	\$0.0620	\$0.0590

(B) Per Call Charges

For remote access calls, a per call charge of \$0.25 applies in addition to the usage charge shown in Section 4.7.12 of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.13 Business Long Distance 100

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
Month-to-Month	\$0.1000
1-Year Term Plan	\$0.0980
2-Year Term Plan	\$0.0980

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, the usage rate is \$0.14 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.14 Business Block of Time 200¹

The MRC is \$15.00 per BTN for a 200 minute block of time as described in Section 3.7.14 of this Tariff. For Direct-Dialed TFS and outbound calls, the rate is \$0.10 per minute for calls completed after the 200 minute block of time has been used. For fully automated, operator assisted, and operator dialed calling card calls billed to the Calling Card - Option 2, category 11, the rate is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.15 Business Block of Time 400¹

The MRC is \$30.00 per BTN for a 400 minute block of time as described in Section 3.7.15 of this Tariff. For Direct-Dialed TFS and outbound calls, the rate is \$0.10 per minute for calls completed after the 400 minute block of time has been used. For fully automated, operator assisted, and operator dialed calling card calls billed to the Calling Card - Option 2, category 11, the rate is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.16 Business Domestic Saver Deluxe ¹

The usage rate is \$0.1000 per minute for outbound and TFS calls. For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, the usage rate is \$0.16 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.17 Business Domestic Saver 15 Deluxe¹

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
Month-to-Month	\$0.1000
1 Year Term Plan	\$0.0990

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, the usage rate is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.18 Business Domestic Saver 15 Connections 3 Service¹

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
1 Year Term Plan	\$0.0950

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, the usage rate is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.19 Business Long Distance 50 Connections 3 Service¹

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
1 Year Term Plan	\$0.0950

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, the usage rate is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.20 Business Long Distance 100 Connections 3 Service¹

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
1 Year Term Plan	\$0.0940

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, the usage rate is \$0.14 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.21 Business Domestic Saver 15 Connections 2 Service

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
1 Year Term Plan	\$0.0960

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, the usage rate is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.22 Business Long Distance 50 Connections 2 Service

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
1 Year Term Plan	\$0.0960

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, the usage rate is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.23 Business Long Distance 100 Connections 2 Service (continued)

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
1 Year Term Plan	\$0.0950

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, the usage rate is \$0.14 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.24 Business Domestic Saver 15 Connections 1 Service

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
1 Year Term Plan	\$0.0970

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, the usage rate is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.25 Business Long Distance 50 Connections 1 Service

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
1 Year Term Plan	\$0.0970

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, the usage rate is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.26 Business Long Distance 100 Connections 1 Service (continued)

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
1 Year Term Plan	\$0.0960

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, the usage rate is \$0.14 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.27 High Volume Calling II Plus

(A) Outbound Calls

.1 High Volume Outbound Calling II Plus

The per minute usage rates for intrastate InterLATA calls are as follows:

MAC	Per Minute Rate	Per Minute Rate	Per Minute Rate
	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$600	\$0.0680	\$0.0680	\$0.0680
\$2,400	\$0.0680	\$0.0680	\$0.0680
\$6,000	\$0.0680	\$0.0680	\$0.0680
\$9,000	\$0.0680	\$0.0680	\$0.0680
\$12,000	\$0.0680	\$0.0680	\$0.0680
\$18,000	\$0.0680	\$0.0680	\$0.0680
\$24,000	\$0.0680	\$0.0680	\$0.0680
\$30,000	\$0.0680	\$0.0680	\$0.0680
\$42,000	\$0.0680	\$0.0680	\$0.0680
\$60,000	\$0.0680	\$0.0680	\$0.0680
\$90,000	\$0.0680	\$0.0680	\$0.0680
\$120,000	\$0.0680	\$0.0680	\$0.0680
\$180,000	\$0.0680	\$0.0680	\$0.0680
\$240,000	\$0.0680	\$0.0680	\$0.0680

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.27 High Volume Calling II Plus (continued)

(A) Outbound Calls (continued)

.1 High Volume Outbound Calling II Plus (continued)

The per minute usage rates for intrastate IntraLATA calls are as follows:

MAC	Per Minute Rate	Per Minute Rate	Per Minute Rate
	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$600	\$0.0680	\$0.0680	\$0.0680
\$2,400	\$0.0680	\$0.0680	\$0.0680
\$6,000	\$0.0680	\$0.0680	\$0.0680
\$9,000	\$0.0680	\$0.0680	\$0.0680
\$12,000	\$0.0680	\$0.0680	\$0.0680
\$18,000	\$0.0680	\$0.0680	\$0.0680
\$24,000	\$0.0680	\$0.0680	\$0.0680
\$30,000	\$0.0680	\$0.0680	\$0.0680
\$42,000	\$0.0680	\$0.0680	\$0.0680
\$60,000	\$0.0680	\$0.0680	\$0.0680
\$90,000	\$0.0680	\$0.0680	\$0.0680
\$120,000	\$0.0680	\$0.0680	\$0.0680
\$180,000	\$0.0680	\$0.0680	\$0.0680
\$240,000	\$0.0680	\$0.0680	\$0.0680

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.27 High Volume Calling II Plus (continued)

(A) Outbound Calls (continued)

.2 High Volume Dedicated Outbound Calling II Plus

The per minute usage rates for InterLATA calls are as follows.

MAC	Per Minute Rate	Per Minute Rate	Per Minute Rate
	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$600	\$0.0580	\$0.0580	\$0.0580
\$2,400	\$0.0580	\$0.0580	\$0.0570
\$6,000	\$0.0580	\$0.0570	\$0.0560
\$9,000	\$0.0580	\$0.0570	\$0.0560
\$12,000	\$0.0570	\$0.0560	\$0.0550
\$18,000	\$0.0570	\$0.0560	\$0.0550
\$24,000	\$0.0570	\$0.0560	\$0.0550
\$30,000	\$0.0560	\$0.0550	\$0.0540
\$42,000	\$0.0560	\$0.0550	\$0.0540
\$60,000	\$0.0550	\$0.0540	\$0.0530
\$90,000	\$0.0550	\$0.0540	\$0.0530
\$120,000	\$0.0540	\$0.0530	\$0.0520
\$180,000	\$0.0530	\$0.0520	\$0.0510
\$240,000	\$0.0520	\$0.0510	\$0.0500

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.27 High Volume Calling II Plus (continued)

(A) Outbound Calls (continued)

.2 High Volume Dedicated Outbound Calling II Plus (continued)

The per minute usage rates for IntraLATA calls are as follows.

MAC	Per Minute Rate	Per Minute Rate	Per Minute Rate
	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$600	\$0.0580	\$0.0580	\$0.0580
\$2,400	\$0.0580	\$0.0580	\$0.0570
\$6,000	\$0.0580	\$0.0570	\$0.0560
\$9,000	\$0.0580	\$0.0570	\$0.0560
\$12,000	\$0.0570	\$0.0560	\$0.0550
\$18,000	\$0.0570	\$0.0560	\$0.0550
\$24,000	\$0.0570	\$0.0560	\$0.0550
\$30,000	\$0.0560	\$0.0550	\$0.0540
\$42,000	\$0.0560	\$0.0550	\$0.0540
\$60,000	\$0.0550	\$0.0540	\$0.0530
\$90,000	\$0.0550	\$0.0540	\$0.0530
\$120,000	\$0.0540	\$0.0530	\$0.0520
\$180,000	\$0.0530	\$0.0520	\$0.0510
\$240,000	\$0.0520	\$0.0510	\$0.0500

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.27 High Volume Calling II Plus (continued)

(B) Inbound Toll Free Calls

.1 High Volume Toll Free Calling II Plus - Usage Rates

.a Without CMR

The per minute usage rates are the same as Section 4.7.27 (A).1 of this Tariff.

.b With CMR

The rate is \$.016 per minute which applies in addition to the per minute usage rates in Section 4.7.27 (A).1 of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.27 High Volume Calling II Plus (continued)

(B) Inbound Toll Free Calls (continued)

.2 High Volume Dedicated Toll Free Calling II Plus - Usage Rates

.a Without CMR

The per minute usage rates are the same as Section 4.7.27 (A).2 of this Tariff.

.b With CMR

The rate is \$.016 per minute which applies in addition to the per minute usage rates in Section 4.7.27 (A).2 of this Tariff.

.3 Optional Feature Charges

The description and rates for available optional features may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at www.sbc.com.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.28 Reserved for future use

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.29 Business Domestic Saver 15 Plus 1 Year¹

The usage rate for outbound calls and TFS calls is \$0.07 per minute. The usage rate for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.30 Business Long Distance 50 Plus 1 Year¹

The usage rate for outbound calls and TFS calls is \$0.07 per minute. The usage rate for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.31 Business Long Distance 100 Plus 1 Year¹

The usage rate for outbound calls and TFS calls is \$0.07 per minute. The usage rate for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 is \$0.14 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.32 Reserved For Future Use

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.33 Reserved For Future Use

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.34 Reserved For Future Use

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹

The usage rate for outbound calls and TFS calls is \$0.0690 per minute. The usage rate for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹

The usage rate for outbound calls and TFS calls is \$0.0690 per minute. The usage rate for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹

The usage rate for outbound calls and TFS calls is \$0.0690 per minute. The usage rate for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 is \$0.14 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.38 Reserved for future use

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.39 Reserved for future use

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.40 Reserved for future use

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.41 Business Domestic Saver 15 Connections 2 Plus Service 1 Year¹

The usage rate for outbound calls and TFS calls is \$0.0680 per minute. The usage rate for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹

The usage rate for outbound calls and TFS calls is \$0.0680 per minute. The usage rate for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹

The usage rate for outbound calls and TFS calls is \$0.0680 per minute. The usage rate for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 is \$0.14 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.44 Reserved for future use

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.45 Reserved for future use

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.46 Reserved for future use

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.47 Value Plans

(A) Business Domestic Value Saver 15

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
1 Year Term Plan	\$0.0590
2 Year Term Plan	\$0.0580

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 the usage rate is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.47 Value Plans (continued)

(B) Business Long Distance Value 50

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
1 Year Term Plan	\$0.0580
2 Year Term Plan	\$0.0570

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 the usage rate is \$0.15 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.47 Value Plans

(C) Business Long Distance Value 100

The per minute usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute
1 Year Term Plan	\$0.0570
2 Year Term Plan	\$0.0560

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 the usage rate is \$0.14 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.48 Business Unlimited Long Distance Plans

Business Unlimited Long Distance Plans

The per minute usage rate for switched TFS is as follows:

	Rate Per Minute
Switched TFS	\$0.0700

For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, the usage rate is \$0.1400 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.48 Business Unlimited Long Distance Plans (continued)

The MRC for unlimited interstate and intrastate 1+ outbound calling is as follows:

Number of Access Line Subscribed to Business Unlimited Long Distance Plans	MRC
1	\$20
2	\$40
3	\$60
4	\$80
5	\$100
6	\$120
7	\$140
8	\$160
9	\$180
10	\$200

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.49 Business Long Distance Solutions

(A) Business Long Distance Solutions 15

The per minute usage rates for outbound and switched TFS calls and for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 category 11 are listed in the table below. The per call charges may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

Call Type	1-Year Term	2-Year Term
Outbound and Switched TFS	\$0.0700	\$0.0700
Calling Card - Option 11	\$0.1500	\$0.1500

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.49 Business Long Distance Solutions (continued)

(B) Business Long Distance Solutions 50

The per minute usage rates for outbound and switched TFS calls and for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 category 11 are listed in the table below. The per call charges may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

Call Type	1-Year Term	2-Year Term
Outbound and Switched TFS	\$0.0700	\$0.0700
Calling Card - Option 11	\$0.1500	\$0.1500

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.49 Business Long Distance Solutions (continued)

(C) Business Long Distance Solutions 100

The per minute usage rates for outbound and switched TFS calls and for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 category 11 are listed in the table below. The per call charges may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

Call Type	1-Year Term	2-Year Term
Outbound and Switched TFS	\$0.0700	\$0.0700
Calling Card - Option 11	\$0.1400	\$0.1400

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.50 Business Block of Time 5000

The MRC is \$750.00 per BTN for a 5000 minute block of time as described in Section 3.7.50 of this Tariff. For Direct-Dialed outbound one-plus (1+), Toll Free Service, and Calling Card – Option 2, Category 11, the rate is \$0.15 per minute for calls completed after the 5000 minute block of time has been used.

The per call charge for fully automated, operator assisted, and operator dialed calling cards billed to the Calling Card – Option 2, category 11 may be found in Section 4.1.1 (B) .2 .a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.51 Signature Block of Time

The MRCs for each block of time Business Optional Calling Plan are shown in the table below in the column labeled MRC. The per minute rates for intrastate Direct-Dialed outbound one-plus (1+), Toll Free Service, and fully-automated, operator assisted, and operator dialed calls billed to the Calling Card – Option 2 Category 12 after the block of time has been used is shown in the table below in the column labeled Rate Over Block.

Signature Block of Time Rate Plan	MRC	Rate Over Block
2500 MOUs 1-Year Term	\$90	\$0.048
2500 MOUs 2-Year Term	\$90	\$0.046
2500 MOUs 3-Year Term	\$90	\$0.044
5000 MOUs 1-Year Term	\$175	\$0.046
5000 MOUs 2-Year Term	\$175	\$0.044
5000 MOUs 3-Year Term	\$175	\$0.042
7500 MOUs 1-Year Term	\$255	\$0.044
7500 MOUs 2-Year Term	\$255	\$0.042
7500 MOUs 3-Year Term	\$255	\$0.040
10000 MOUs 1-Year Term	\$320	\$0.042
10000 MOUs 2-Year Term	\$320	\$0.040
10000 MOUs 3-Year Term	\$320	\$0.038

The per call charge for operator assisted and operator dialed calling cards billed to the Calling Card – Option 2, Category 12 may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

SECTION 4 - RATES AND CHARGES

4.7 Custom Business Services (continued)

4.7.52 Business Domestic Saver 1-Year

The per minute usage rates for outbound and switched TFS calls, and for fully automated, operator assisted and operator dialed calls billed to the Calling Card - Option 2, Category 11 are listed below. The per call charges may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

Business Domestic Saver 1-Year:

Outbound and Switched TFS	\$0.0980
Calling Card - Option 2, Category 11	\$0.1500

4.7.53 Business Domestic Saver Solutions 1-Year

The per minute usage rates for outbound and switched TFS calls and for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, Category 11 are listed below. The per call charges may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

Business Domestic Saver Solutions 1-Year:

Outbound and Switched TFS	\$0.0700
Calling Card - Option 2, Category 11	\$0.1500

SECTION 4 - RATES AND CHARGES

4.8 Custom Consumer Services

4.8.1 Block of Time: 300 Minutes

The monthly recurring charge is \$18.00 per BTN for a 300 minute block of time for (1+) Direct-Dialed intrastate and interstate calling. The rate is \$0.09 per minute for all (1+) Direct-Dialed outbound intrastate calls completed after the 300 minute block of time has been used. For fully automated, operator assisted, and operator dialed calling card calls billed to the Calling Card - Option 1, the rate is \$0.09 per minute. The per call charge may be found in Section 4.1.1 (B).2.a, Section 4.1.2 (B), and Section 4.1.2 (C) of this Tariff.

4.8.2 Reserved for future use

4.8.3 Reserved for future use

4.8.4 Reserved for future use

SECTION 5 - MISCELLANEOUS CHARGES

5.1 Return Check Charge

When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's bad check charge applies. Otherwise, the Company will assess the Customer a return check charge of \$25.00 for any check that is returned for any reason by the financial institution on which it is drawn.

SECTION 5 - MISCELLANEOUS CHARGES

5.2 Additional Labor Charges

	Rate Per Fifteen Minutes
8:00 am to but not including 5:00 pm Monday through Friday excluding holidays	\$25.00
Holidays (New Years Day, Federally Observed Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas)	\$31.25
All Other Times	\$31.25

The Additional Labor Charges shown above apply for all Services which are provided by the Company as stand alone intrastate Services when the Customer subscribes to one of the Company's outbound Service offerings for intrastate IntraLATA calling and selects another company for the provision of the Customer's intrastate InterLATA calling. When intrastate Service is offered by the Company as an add-on to one of the Company's interstate service offerings (i.e. Switched Services), the Additional Labor Charges apply pursuant to Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com.

SECTION 5 - MISCELLANEOUS CHARGES

5.3 Order Expedite Charge

Customers may request a change in the requested Service due date for pending Service Orders. When the Company accepts a request to expedite an order, the Company does not promise to deliver on the desired due date in advance of the normal service order interval. The Company will use its best effort to meet the desired due date. A one-time charge applies when the Customer requests a Service due date sooner than the standard interval due date, and Service is provided sooner than the standard interval due date. An Order Expedite Charge applies when a change of requested Service due date is the only Customer requested change to the original or supplemental Service Order. Any expedite charges incurred for the provisioning of local access are not included in this Order Expedite Charge and will be passed through to the Customer. The Order Expedite Charge is as follows:

	Non-Recurring
Outbound Service Provided Exclusively for IntraLATA Calling Per Order	\$300

The Order Expedite Charge shown above applies for all Services which are provided by the Company as stand alone intrastate Services or when the Customer subscribes to one of the Company's outbound Service offerings for intrastate IntraLATA calling and selects another company for the provision of the Customer's intrastate InterLATA calling. When intrastate Service is offered by the Company as an add-on to one of the Company's interstate service offerings (i.e. Switched Services), the Order Expedite Charge applies pursuant to Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com.

SECTION 5 - MISCELLANEOUS CHARGES

5.4 Payphone Origination Charge

Pursuant to the FCC's Order in CC Docket 96-128, this charge applies only to dial-around calls, i.e., calls originating using a carrier's access code, a Customer's 800/877/888 (and other area code assignments as appropriate) number and other toll free numbers and debit card calls, from payphone instruments. The Customer shall pay the Company a per call charge of \$0.60 per call for all such traffic.

SECTION 5 - MISCELLANEOUS CHARGES

5.5 PIC Change Rebate

If local telephone company is requested to change the subscriber's PIC from one long distance service provider to another long distance service provider, the local telephone company may charge the Customer for the PIC change. If a Customer incurs such a charge from its local telephone company for changing the PIC to the Company, the Company will rebate that charge to the Customer. The rebate will be in the form of a credit on the Customer's bill. The credit will appear within two (2) billing cycles after the Customer provides the Company proof that the local telephone company billed the Customer for the PIC change.

SECTION 5 - MISCELLANEOUS CHARGES

5.6 Multiple Bill Copies

5.6.1 General

Customers that are direct-billed by the Company or an authorized billing agent may receive additional paper bill copies at the charges specified in Section 5.6.2 or Section 5.6.3 of this Tariff. Customers must receive a fully-itemized monthly billing statement in order to subscribe to Multiple Bill Copies.

5.6.2 Customer Commits to MAC

The charge per additional paper bill copy varies based on the Customer's MAC and whether the request is at the Child BAN or Invoice Point BAN and are as follows:

	MAC \$30,000 or below	MAC greater than \$30,000
Child BAN	\$20	ICB
Invoice Point BAN	\$40	ICB

5.6.3 All Other Direct-Billed Customers

The charge is \$40 per copy for each additional bill copy.

SECTION 5 - MISCELLANEOUS CHARGES

5.7 "Missouri Universal Service Fund"

- 5.7.1 Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- 5.7.2 The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- 5.7.3 The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

SECTION 6 - PROMOTIONS

6.1 General

From time-to-time, the Company may offer special promotions to its Customers waiving certain charges, offering Service(s) at special rates, and/or offering promotional discounts. Promotional discounts include but are not limited to reduced monthly rates or charges for an existing Service, incentive subscription bonuses, free Service periods, full or partial waivers of installation charges or optional feature charges or any combination thereof. Terms and conditions of promotions may be limited to certain dates, times, market segments, and/or locations. The Company may engage in national and/or intrastate special promotional offerings or trial Service offerings designed to attract new Customers, retain existing Customers, win back former Customers, or stimulate Customer usage. The terms of national promotional offerings are set forth in the applicable interstate Voice Product Reference and Pricing Guide which may be found at www.sbc.com governing such programs. To the extent these programs may extend to intrastate Services, the terms of these national offerings are incorporated by reference. Promotional offerings are subject to prior approval of the Commission. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period. The Company will offer all promotions in a nondiscriminatory manner.

SECTION 6 - PROMOTIONS

6.2 Business Total Solutions Plus 200 Promotion #49

The sign-up period for Business Total Solutions Plus 200 Promotion #49 is December 14, 2001 through February 22, 2002. Orders for new Service must be activated by March 25, 2002. The promotion is available to Business Customers that (1) subscribe to local/vertical package from Southwestern Bell Telephone Company during the sign-up period; (2) subscribe to one of the Company's optional calling plans for the provision of outbound service; and (3) request to participate in this promotional offering. Business Customers participating in this promotion will be given up to 100 free minutes of use per month for two (2) consecutive months. Qualified minutes of use include interstate and intrastate outbound (1+) Direct-Dialed minutes of use and Toll Free Calling. All working telephone numbers under the billed telephone number will accumulate towards the free minutes. If the Customer fails to use the 100 free minutes in a given monthly billing period, no credit is carried forward to the next monthly billing period. This promotion cannot be combined with any other domestic promotional offering. If the Customer switches or cancels its optional calling plan before the end of the first full bill cycle, the Customer will only receive the portion of the free minutes that have been used up to the date the optional calling plan is cancelled or changed. If the Customer cancels Service before the first full bill cycle starts, no free minutes will be given to the Customer on the Customer's final invoice.

SECTION 6 - PROMOTIONS

6.3 Reserved for future use

SECTION 6 - PROMOTIONS

6.4 500 BOT/Online Billing 30 Min. Free Promotion #62

- 6.4.1 The sign-up period for 500 BOT/Online Billing 30 Min. Free Promotion #62 is December 14, 2001 through January 29, 2002. Orders for new Service must be activated by March 1, 2002. Residential Customers or Applicants in the State who subscribe to Long Distance Block of Time 500 Minutes and sign up for online billing during the sign-up period will be automatically enrolled in 500 BOT/Online Billing 30 Min. Free Promotion #62.
- 6.4.2 Residential Customers or Applicants enrolled in this promotion will be given thirty (30) free minutes of use as a sign-up bonus. For each BAN, new Applicants will not be billed for the first thirty (30) qualified interstate and intrastate MOU in their first full bill cycle after subscribing to Long Distance Block of Time 500 Minutes. Qualified MOU include outbound (1+) Direct-Dialed MOU from presubscribed lines. For existing Customers subscribing to Long Distance Block of Time 500 Minutes in the middle of a billing cycle, the promotion begins on the day the order is processed. The Customer may receive up to thirty (30) free minutes for the partial billing month. Up to thirty (30) free minutes are applied to the next full billing cycle. All WTNs under the BAN will accumulate towards the free minutes. If the Customer fails to use the thirty (30) free minutes in a given monthly billing period, no credit is carried forward to the next monthly billing period. This promotion cannot be combined with any other domestic promotional offering.
- 6.4.3 If the Customer switches or cancels its optional calling plan before the end of the first full bill cycle, the Customer will only receive the portion of the free minutes that have been used up to the date the optional calling plan is cancelled or changed.
- 6.4.4 If the Customer cancels Service before the first full bill cycle starts, no free minutes will be given to the Customer on the Customer's final invoice.

SECTION 6 - PROMOTIONS

6.5 Domestic Saver/Online Billing 30 Min. Free Promotion #63

- 6.5.1 The sign-up period for Domestic Saver/Online Billing 30 Min. Free Promotion #63 is December 14, 2001 through January 29, 2002. Orders for new Service must be activated by March 1, 2002. Residential Customers or Applicants in the State who subscribe to Domestic Saver and sign up for online billing during the sign-up period will be automatically enrolled in Domestic Saver/Online Billing 30 Min. Free Promotion #63.
- 6.5.2 Residential Customers or Applicants enrolled in this promotion will be given thirty (30) free minutes of use as a sign-up bonus. For each BAN, new Applicants will not be billed for the first thirty (30) qualified interstate and intrastate MOU in their first full bill cycle after subscribing to Long Distance Block of Time 500 Minutes. Qualified MOU include outbound (1+) Direct-Dialed MOU from presubscribed lines. For existing Customers subscribing to Long Distance Block of Time 500 Minutes in the middle of a billing cycle, the promotion begins on the day the order is processed. The Customer may receive up to thirty (30) free minutes for the partial billing month. Up to thirty (30) free minutes are applied to the next full billing cycle. All WTNs under the BAN will accumulate towards the free minutes. If the Customer fails to use the thirty (30) free minutes in a given monthly billing period, no credit is carried forward to the next monthly billing period. This promotion cannot be combined with any other domestic promotional offering.
- 6.5.3 If the Customer switches or cancels its optional calling plan before the end of the first full bill cycle, the Customer will only receive the portion of the free minutes that have been used up to the date the optional calling plan is cancelled or changed.

SECTION 6 - PROMOTIONS

6.6 Winback Domestic Saver MRC Waiver Promotion #67

- 6.6.1 The sign up period for Winback Domestic Saver MRC Waiver Promotion #67 is December 14, 2001 through December 29, 2001. Orders for new Service must be activated by February 1, 2002. This promotion is available to Residential Customers in the State that (1) are currently subscribing to Domestic Saver and advise the Company they wish to cancel Service or (2) previously subscribed to Domestic Saver and cancelled Service. This promotion cannot be combined with any other domestic promotional offering.
- 6.6.2 For the first three full billing cycles following the Customer participating in Promotion #67, Customers will receive a credit equal to the monthly recurring charge shown in Section 4.4.3 (G) of this Tariff.

SECTION 6 - PROMOTIONS

6.7 30 Free Domestic Saver Promotion #71

- 6.7.1 The sign-up period for 30 Free Domestic Saver Promotion #71 is December 14, 2001 through January 29, 2002. Orders for new Service must be activated by March 1, 2002. Residential Customers or Applicants in the State who subscribe to Domestic Saver will be automatically enrolled in 30 Free Domestic Saver Promotion #71.
- 6.7.2 Residential Customers or Applicants enrolled in this promotion will be given thirty (30) free minutes of use as a sign-up bonus. For each BAN, new Applicants will not be billed for the first thirty (30) qualified interstate and intrastate MOU in their first full bill cycle after subscribing to Domestic Saver. Qualified MOU include outbound (1+) Direct-Dialed MOU from presubscribed lines. For Customers subscribing to Domestic Saver in the middle of a billing cycle, the promotion begins on the day the order is processed. The Customer may receive up to thirty (30) free minutes for the partial billing month. Up to thirty (30) free minutes are applied to the next full billing cycle. All WTNs under the BAN will accumulate towards the free minutes. If the Customer fails to use the thirty (30) free minutes in a given monthly billing period, no credit is carried forward to the next monthly billing period. This promotion cannot be combined with any other domestic promotional offering.
- 6.7.3 If the Customer switches or cancels its optional calling plan before the end of the first full bill cycle, the Customer will only receive the portion of the free minutes that have been used up to the date the optional calling plan is cancelled or changed.

SECTION 6 - PROMOTIONS

6.8 Acquisition Coupon Domestic Promotion #84

The sign up period for Promotion #84 is May 6, 2002 through August 4, 2002. New Applicants in the State that subscribe to Block of Time: 300 Minutes, Long Distance Block of Time 500 Minutes or 500 Block of Time Gold during the sign up period will be mailed a coupon that may be redeemed for a check equal to one month's MRC of the optional calling plan selected. The Customer must return the coupon to the Company by October 4, 2002 to redeem the check. The check will be mailed to the Customer within eight (8) weeks of the Company's receipt of the coupon. The Customer has until December 4, 2002 to cash the check. Checks cashed after December 4, 2002 will be returned by the bank. This promotion cannot be combined with any other domestic promotional offering.

SECTION 6 - PROMOTIONS

6.9 Acquisition 30 Minutes Domestic Saver Promotion #88

- 6.9.1 The sign up period for Promotion #88 is April 23, 2002 through July 20, 2002. Orders for new Service must be activated by August 20, 2002. This promotion is available to new or existing Residential Customers in the State that subscribe to Domestic Saver during the sign up period. This promotion cannot be combined with any other domestic promotional offering.
- 6.9.2 Customers or Applicants participating in this promotion will be given thirty (30) qualified minutes of use per month for three (3) consecutive months at no additional charge beyond the MRC (no per minute charge) as a sign-up bonus. Customers will receive a credit for the first thirty (30) qualified interstate and intrastate minutes of use in their first three (3) full bill cycles after subscribing to Acquisition 30 Minutes Domestic Saver Promotion #88. Qualified minutes of use include interstate and intrastate outbound (1+) Direct-Dialed minutes of use. Calling card and operator assisted calls are not included as qualified minutes. All working telephone numbers under the billed telephone number will accumulate towards the qualified minutes. If the Customer fails to use the thirty (30) qualified minutes in a given monthly billing period, no credit is carried forward to the next monthly billing period.
- 6.9.3 If the Customer switches or cancels its optional calling plan before the end of the first full bill cycle, the Customer will only receive the portion of the qualified minutes that have been used up to the date the optional calling plan is cancelled or changed.
- 6.9.4 If the Customer cancels Service before the first full bill cycle starts, no qualified minutes will be credited to the Customer on the Customer's final invoice.

SECTION 6 - PROMOTIONS

6.10 Acquisition Coupon Domestic Promotion #85

The sign up period for Promotion #85 is June 1, 2002 through August 4, 2002. Orders for new Service must be activated by September 4, 2002. New Applicants in the State that subscribe to 200 Block of Time or 200 Block of Time Gold during the sign up period will be mailed a coupon that may be redeemed for a check equal to one month's MRC of the optional calling plan selected. The Customer must return the coupon to the Company by October 4, 2002 to redeem the check. The check will be mailed to the Customer within eight (8) weeks of the Company's receipt of the coupon. The Customer has until December 4, 2002 to cash the check. Checks cashed after December 4, 2002 will be returned by the bank. This promotion cannot be combined with any other domestic promotional offering.

SECTION 6 - PROMOTIONS

6.11 Yellow Page Coupon Promotion #89

The sign up period for Promotion #89 is May 1, 2002 through July 29, 2002. Orders for new Service must be activated by August 12, 2002. This promotion is available to existing Customers who subscribe to High Volume Toll Free Calling during the sign-up period. This promotion is also available to Applicants that subscribe to one of the following service options during the sign-up period for the provision of outbound and/or toll free service: Business Long Distance 200, Business Long Distance 50, Business Domestic Saver 15, Business Domestic Saver or High Volume Toll Free Calling. To qualify for this promotion, Applicants or Customers must order online and must complete a marketing survey. Customers participating in this promotion will be mailed a SBC Southwestern Bell Yellow Pages certificate that may be redeemed for yellow pages advertising with SBC Southwestern Bell.

The amount of the certificate is determined by the optional calling plan selected by the Applicant or Customer during the sign-up period:

Optional Calling Plan	Certificate Amount
Business Long Distance 200	\$250
Business Long Distance 50	\$250
Business Domestic Saver 15	\$100
Business Domestic Saver	\$100
High Volume Toll Free Calling	\$100

The SBC Southwestern Bell Yellow Page certificate will be mailed to the Customer within ten (10) business days of online completion of the marketing survey. The Customer has one (1) year from the date on the certificate to redeem the certificate.

SECTION 6 - PROMOTIONS

6.12 Simple Solutions® Block of Time 100 Promotion #106

The sign up period for Promotion #106 is October 25, 2002 through October 29, 2002. Orders for new Service must be activated by November 4, 2002. The availability requirements for Simple Solutions Block of Time 100, as specified in Section 3.4.3 (I).1 of the Tariff, will be waived for Customers participating in this promotional offering. Simple Solutions Block of Time 100 Promotion #105 is available to Residential Customers that (1) use Switched Access to reach the long distance network and (2) meet one of the requirements specified below:

- .a new Residential Customers must subscribe to an affiliated LEC's or affiliated CLEC's CallerID Name and Number; or
- .b new Residential Customers must subscribe to cellular service as a new subscriber of cingular WIRELESS at the same time the Customer places an order to subscribe to the Company's optional calling plan, Simple Solutions Block of Time 100; or
- .c existing Residential Customers that currently subscribe to MTS, Long Distance, Long Distance II, Simple Solutions or Simple Solutions II must subscribe to cellular service as a new subscriber of cingular WIRELESS at the same time the Customer places an order to move its long distance Service from the Customer's existing optional calling plan referenced above to Simple Solutions Block of Time 100; or
- .d existing Residential Customers that advise they wish to cancel any of the Company's outbound long distance Service(s) described in Section 3.4.3 and/or Section 3.8 of this Tariff and/or MTS.

SECTION 6 - PROMOTIONS

6.13 Domestic Saver/Domestic Saver Gold Promotion #141

6.13.1 Except for subscriptions through the Internet, the sign up period for Promotion #141 is February 1, 2003 through May 1, 2003. For subscriptions through the Internet, the sign up period for Promotion #141 is February 14, 2003 through May 1, 2003. Orders for new Service must be activated by May 6, 2003. This promotion is available to new residential Applicants in the State that (1) select the Company as the Applicant's choice of long distance carrier for the provision of outbound Service and (2) newly subscribe to Domestic Saver or Domestic Saver Gold during the sign-up period. This promotion cannot be combined with any other domestic promotional offering.

6.13.2 For the first full billing cycle following the Customer participating in Promotion #141, Customers subscribing to Domestic Saver will receive a one-time credit equal to the monthly recurring charge shown in Section 4.4.3 (G) of this Tariff. For the first full billing cycle following the Customer participating in Promotion #141, Customers subscribing to Domestic Saver Gold will receive a one-time credit equal to the monthly recurring charge shown in Section 4.4.3 (P) of this Tariff.

SECTION 6 - PROMOTIONS

6.18 National Connections Promotion #193

The sign-up period for the National Connections Promotion #193 is April 17, 2003 through May 17, 2003. Service must be activated by May 22, 2003. This promotion is available to new and existing Residential Customers in Missouri that subscribe to the National Connections optional calling plan during the sign-up period. For Customers participating in this promotion, the Company will waive the requirements shown in Section 3.4.3 (X).4.a.i of this Tariff if the Customer subscribes to and maintains an access line service, Caller ID, and a minimum of any three custom calling service features from Group C Large Package from an SBC Affiliated.

If the Customer fails to maintain the requirements specified above, the Customer will no longer qualify for National Connections and will be moved to Long Distance II unless the Customer selects another optional calling plan.

SECTION 6 - PROMOTIONS

6.19 ValueSaver Promotion #195

The sign-up period for the ValueSaver Promotion #195 is April 18, 2003 through October 8, 2003. Service must be activated by October 13, 2004. This promotion is available to new and existing Residential Customers in Missouri that:

- (1) use Switched Access to reach the long distance network;
- (2) subscribe to the Company for the provision of interstate and intrastate InterLATA Service or subscribe to the Company for the provision of interstate, intrastate InterLATA, and intrastate IntraLATA Service;
- (3) subscribe to ValueSaver during the sign-up period;
- (4) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer subscribes to an access line service of a SBC Affiliate;
- (5) request to participate in this promotional offering;
- (6) provide the Company the same billing name and address for the SBC affiliate access line service and the Company's Service;
- (7) limit the use of Service to that which is of a standard, domestic, residential nature; and
- (8) bill the access line service of a SBC Affiliate to the same BTN as the Customer's long distance Service.

SECTION 6 - PROMOTIONS

6.19 ValueSaver Promotion #195 (continued)

All other requirements specified in Section 3.4.3 (V).1 of this Tariff will be waived for Customers participating in this promotion. Customers participating in this promotion will be billed the per minute rates described in Section 4.4.3 (V) of this Tariff which are \$0.07 per minute as of the effective date of the promotional offering. The per minute rates may change pursuant to appropriate notice to the Customer and the Commission.

SECTION 6 - PROMOTIONS

6.20 Promotion #189 Business Domestic Saver Plus

The sign-up period for Promotion #189, Business Domestic Saver Plus, is June 16, 2003 through March 31, 2004. Service must be activated by April 30, 2004. To participate in this promotion, the Customer must subscribe to Business Domestic Saver, as referenced in Section 3.7.10 of this Tariff.

For Customers participating in this promotion, the following rates apply in lieu of the rate shown in Section 4.7.10 of this Tariff. The usage rate for intrastate 1+ Direct-Dialed outbound calls and switched Toll Free Service is \$0.07 per minute for the first 364 days of subscribing to Business Domestic Saver.

SECTION 6 - PROMOTIONS

6.21 60 Block of Time II and 200 Block of Time II Promotion #214

The sign up period for Promotion #214 is September 15, 2003 through November 13, 2003. Orders for new Service must be activated by November 18, 2003. This promotion is only available to Residential Customers that subscribe to one of the Block of Time II plans, described in Section 3.4.3 (Z) of this Tariff, during the sign-up period. For the initial two full billing cycles following the Customer participating in this promotion, the Customer will not be billed the MRC described in Section 4.4.3 (Z) of this Tariff. For existing Customers who sign up for this promotion in the middle of a billing cycle, the Customer will not be billed the MRC described in Section 4.4.3 (Z) of this Tariff for the month of the sign-up and for the two full billing cycles following the Customer participating in this promotion.

SECTION 6 - PROMOTIONS

6.22 Value Plus Flat Rate Promotion #156

The sign-up period for the Value Plus Flat Rate Promotion #156 is October 8, 2003 through December 31, 2003. Service must be activated by January 6, 2004. This promotion is available to new and existing Residential Customers in Missouri that (1) subscribe to the Value Plus Flat Rate optional calling plan during the sign-up period; (2) subscribe to the Company's interstate Value Plus Flat Rate Promotion #156; (3) maintain the requirements specified in Section 3.4.3 (Y).2.a, Section 3.4.3 (Y).2.b, and Section 3.4.3 (Y).3 of this Tariff; and (4) continue to subscribe to the Value Plus Flat Rate optional calling plan for the provision of interstate and intrastate InterLATA calling during the benefit period of this promotional offering.

The Company will waive the requirements shown in Section 3.4.3 (Y).4.a of this Tariff for Applicants and Customers participating in this promotion. For Customers participating in this promotion, the following per minute usage rates apply for the first twelve (12) months from activation date of Service.

- interstate usage	\$0.05
- intrastate usage - peak rate period	\$0.27
- intrastate usage - off peak rate period	\$0.17

The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

SECTION 6 - PROMOTIONS

6.22 Value Plus Flat Rate Promotion #156 (continued)

If the Customer fails to maintain the requirements specified in Section 3.4.3 (Y).2.a, Section 3.4.3 (Y).2.b, and Section 3.4.3 (Y).3 of this Tariff and/or fails to continue to subscribe to the Value Plus Flat Rate optional calling plan for the provision of interstate and intrastate InterLATA calling, the Customer will no longer qualify for the promotional reduced rates listed above.

The usage rate that applies after the expiration of the promotional rate may be found in Section 4.4.3 (Y).1.a of this Tariff.

SECTION 6 - PROMOTIONS

6.23 Value Plus 60 Promotion #157

The sign-up period for the Value Plus 60 Promotion #157 is October 8, 2003 through March 31, 2004. Service must be activated by April 15, 2004. This promotion is available to new and existing Residential Customers in Missouri that (1) subscribe to the Value Plus 60 optional calling plan during the sign-up period; (2) subscribe to the Company's interstate Value Plus 60 Promotion #157; (3) maintain the requirements specified in Section 3.4.3 (Y).2.a, Section 3.4.3 (Y).2.b, and Section 3.4.3 (Y).3 of this Tariff; and (4) continue to subscribe to the Value Plus 60 optional calling plan for the provision of interstate and intrastate InterLATA calling during the benefit period of this promotional offering.

The Company will waive the requirements shown in Section 3.4.3 (Y).4.b of this Tariff for Applicants and Customers participating in this promotion.

SECTION 6 - PROMOTIONS

6.24 Value Plus 200 Promotion #158

The sign-up period for the Value Plus 200 Promotion #158 is October 8, 2003 through March 31, 2004. Service must be activated by April 15, 2004. This promotion is available to new and existing Residential Customers in Missouri that (1) subscribe to the Value Plus 200 optional calling plan during the sign-up period; (2) subscribe to the Company's interstate Value Plus 200 Promotion #158; (3) maintain the requirements specified in Section 3.4.3 (Y).2.a, Section 3.4.3 (Y).2.b, and Section 3.4.3 (Y).3 of this Tariff; and (4) continue to subscribe to the Value Plus 200 optional calling plan for the provision of interstate and intrastate InterLATA calling during the benefit period of this promotional offering.

The Company will waive the requirements shown in Section 3.4.3 (Y).4.c of this Tariff for Applicants and Customers participating in this promotion.

SECTION 6 - PROMOTIONS

6.25 Value Plus 500 Promotion #159

The sign-up period for the Value Plus 500 Promotion #159 is October 8, 2003 through March 31, 2004. Service must be activated by April 15, 2004. This promotion is available to new and existing Residential Customers in Missouri that (1) subscribe to the Value Plus 500 optional calling plan during the sign-up period; (2) subscribe to the Company's interstate Value Plus 500 Promotion #159; (3) maintain the requirements specified in Section 3.4.3 (Y).2.a, Section 3.4.3 (Y).2.b, and Section 3.4.3 (Y).3 of this Tariff; and (4) continue to subscribe to the Value Plus 500 optional calling plan for the provision of interstate and intrastate InterLATA calling during the benefit period of this promotional offering.

The Company will waive the requirements shown in Section 3.4.3 (Y).4.d of this Tariff for Applicants and Customers participating in this promotion.

SECTION 6 - PROMOTIONS

6.26 500 Block of Time II Promotion #223

The sign up period for Promotion #223 is November 1, 2003 through January 6, 2004. Orders for new Service must be activated by January 11, 2004. This promotion is only available to Residential Customers that subscribe to 500 Block of Time II described in Section 3.4.3 (Z) of this Tariff during the sign-up period. For the initial two full billing cycles following the Customer participating in this promotion, the Customer will be billed an MRC of \$11.47 in lieu of the MRC described in Section 4.4.3 (Z).3 of this Tariff. For existing Customers who sign up for this promotion in the middle of a billing cycle, the Customer will be billed an MRC of \$11.47 for the month of the sign-up and for the two full billing cycles following the Customer participating in this promotion.

SECTION 6 - PROMOTIONS

6.27 JustCallSM Unlimited Weekends Promotion #228

The sign-up period for Promotion #228, JustCallSM Unlimited Weekends, is January 12, 2004 through March 31, 2004. Service must be activated by April 15, 2004. To participate in this promotion, the Customer must subscribe to JustCallSM Unlimited Weekends, as referenced in Section 3.4.3 (AD) of this Tariff, during the sign-up period and request to participate in this promotional offering.

For Customers participating in this promotion, the usage rate for peak rate period MOU is \$0.05 per minute for the first twelve (12) months of subscribing to JustCallSM Unlimited Weekends in lieu of the per minute usage rate shown in Section 4.4.3 (AD) of this Tariff.

SECTION 6 - PROMOTIONS

6.28 Business Domestic Saver Solutions Promotion #230

The sign up period for Promotion #230 is April 1, 2004 through March 31, 2005. Service must be activated by May 31, 2005. To participate in this promotion, the Customer must subscribe to Business Domestic Saver as described in Section 3.7.10 of this Tariff for the provision of interstate Service. For Customers participating in this promotion, the following rate applies in lieu of the rate shown in Section 4.7.10 of this Tariff. The usage rate for intrastate 1+ Direct-Dialed outbound and switched Toll Free Service calls is \$0.0700 per MOU for the first twelve (12) months of subscribing to Business Domestic Saver under this promotional offering.

SECTION 6 - PROMOTIONS

6.29 JustCallSM 60 Preferred Promotion #252

The sign-up period for the JustCallSM 60 Preferred Promotion #252 is April 1, 2004 through March 31, 2005. Service must be activated by April 15, 2005. This promotion is available to Residential Customers in the State that have (a) previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) previously subscribed to long distance Service from the Company and have cancelled that Service. To participate in the promotion, Residential Customers must (1) subscribe to the JustCallSM 60 Preferred optional calling plan during the sign-up period; (2) subscribe to the Company's interstate JustCallSM 60 Preferred Promotion #252; (3) maintain the requirements specified in Section 3.4.3 (AE).2, Section 3.4.3 (AE).3, and Section 3.4.3 (AE).4 of this Tariff; and (4) continue to subscribe to the JustCallSM 60 Preferred optional calling plan for the provision of interstate, intrastate InterLATA, and intrastate IntraLATA calling during the benefit period of this promotional offering.

For Customers participating in this promotion, the following monthly recurring charge applies for the first twelve (12) months from activation date of Service. The monthly recurring charge is \$2.00. The intrastate rate is \$0.07 per minute after the 60 minute block of time has been exhausted.

If the Customer fails to maintain the requirements specified in Section 3.4.3 (AE).2, Section 3.4.3 (AE).3, and Section 3.4.3 (AE).4 of this Tariff and/or fails to continue to subscribe to the JustCallSM 60 Preferred optional calling plan for the provision of interstate and intrastate InterLATA and intrastate IntraLATA calling, the Customer will no longer qualify for the promotional reduced MRC rate listed above. The MRC rate that applies after the expiration of the promotional rate may be found in Section 4.4.3 (AE).10.a of this Tariff.

SECTION 6 - PROMOTIONS

6.30 JustCallSM 200 Preferred Promotion #253

The sign-up period for the JustCallSM 200 Preferred Promotion #253 is April 1, 2004 through March 31, 2005. Service must be activated by April 15, 2005. This promotion is available to Residential Customers in the State that have (a) previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) previously subscribed to long distance Service from the Company and have cancelled that Service. To participate in the promotion, Residential Customers must (1) subscribe to the JustCallSM 200 Preferred optional calling plan during the sign-up period; (2) subscribe to the Company's interstate JustCallSM 200 Preferred Promotion #253; (3) maintain the requirements specified in Section 3.4.3 (AE).2, Section 3.4.3 (AE).3, and Section 3.4.3 (AE).4 of this Tariff; and (4) continue to subscribe to the JustCallSM 200 Preferred optional calling plan for the provision of interstate, intrastate InterLATA, and intrastate IntraLATA calling during the benefit period of this promotional offering.

For Customers participating in this promotion, the following monthly recurring charge applies for the first twelve (12) months from activation date of Service. The monthly recurring charge is \$6.00. The intrastate rate is \$0.07 per minute after the 200 minute block of time has been exhausted.

If the Customer fails to maintain the requirements specified in Section 3.4.3 (AE).2, Section 3.4.3 (AE).3, and Section 3.4.3 (AE).4 of this Tariff and/or fails to continue to subscribe to the JustCallSM 200 Preferred optional calling plan for the provision of interstate and intrastate InterLATA and intrastate IntraLATA calling, the Customer will no longer qualify for the promotional reduced MRC rate listed above. The MRC rate that applies after the expiration of the promotional rate may be found in Section 4.4.3 (AE).10.b of this Tariff.

SECTION 6 - PROMOTIONS

6.31 JustCallSM 400 Preferred Promotion #254

The sign-up period for the JustCallSM 400 Preferred Promotion #254 is April 1, 2004 through March 31, 2005. Service must be activated by April 15, 2005. This promotion is available to Residential Customers in the State that have (a) previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) previously subscribed to long distance Service from the Company and have cancelled that Service. To participate in the promotion, Residential Customers must (1) subscribe to the JustCallSM 400 Preferred optional calling plan during the sign-up period; (2) subscribe to the Company's interstate JustCallSM 400 Preferred Promotion #254; (3) maintain the requirements specified in Section 3.4.3 (AE).2, Section 3.4.3 (AE).3, and Section 3.4.3 (AE).4 of this Tariff; and (4) continue to subscribe to the JustCallSM 400 Preferred optional calling plan for the provision of interstate, intrastate InterLATA, and intrastate IntraLATA calling during the benefit period of this promotional offering.

For Customers participating in this promotion, the following monthly recurring charge applies for the first twelve (12) months from activation date of Service. The monthly recurring charge is \$10.00. The intrastate rate is \$0.07 per minute after the 400 minute block of time has been exhausted.

If the Customer fails to maintain the requirements specified in Section 3.4.3 (AE).2, Section 3.4.3 (AE).3, and Section 3.4.3 (AE).4 of this Tariff and/or fails to continue to subscribe to the JustCallSM 400 Preferred optional calling plan for the provision of interstate and intrastate InterLATA and intrastate IntraLATA calling, the Customer will no longer qualify for the promotional reduced MRC rate listed above. The MRC rate that applies after the expiration of the promotional rate may be found in Section 4.4.3 (AE).10.c of this Tariff.

SECTION 6 - PROMOTIONS

6.32 JustCallSM 7 Cents Preferred Promotion #276

- (A) The sign-up period for this promotion is June 15, 2004 through March 31, 2005. Orders for new Service must be activated by April 15, 2005. This promotion is available to Residential Customers that previously subscribed to local dial tone service from an SBC Affiliate and/or subscribed to a long distance Service of the Company and have cancelled that service. To receive the promotion, a Customer must now subscribe to local dial tone service from an SBC Affiliate and the Company's interstate interexchange JustCallSM 7 Cent optional calling plan through a Company-designated outbound sales contact or by calling a toll-free number provided through Company-designated Teleservices sales channels that are specific to this promotion.
- (B) To participate in the promotion, Residential Customers must (1) subscribe to the JustCallSM 7 Cents Preferred optional calling plan, as referenced in Section 3.4.3 (AE).9.b of this Tariff during the sign-up period; (2) maintain the requirements specified in Section 3.4.3 (AE).1, 3.4.3 (AE).3, and Section 3.4.3 (AE).4, of this Tariff; and (3) continue to subscribe to the JustCallSM 7 Cents Preferred optional calling plan for the provision of intrastate calling during the benefit period of this promotional offering.
- (C) Customers participating in this promotion will receive up to the first 30 minutes of interstate/intrastate usage free-of-charge per month and a reduction of the \$0.07 intrastate per minute rate after the first 30 minutes to \$0.05 per minute for the first six (6) months from activation of Service.

SECTION 6 - PROMOTIONS

6.32 JustCallSM 7 Cents Preferred Promotion #276 (continued)

- (D) If the Customer fails to maintain the requirements specified in Section 3.4.3 (AE).1, Section 3.4.3 (AE).3, and Section 3.4.3 (AE).4 of this Tariff and/or fails to continue to subscribe to the JustCallSM 7 Cents Preferred optional calling plan for the provision of intrastate calling, the Customer will no longer qualify for the promotion. The per minute usage rate that applies after the expiration of the promotion may be found in Section 4.4.3 (AE).9.b of this Tariff.

SECTION 6 - PROMOTIONS

6.33 Business Unlimited Long Distance Summer Promotion #277

6.33.1 The sign-up period for Business Unlimited Long Distance Plans Summer Promotion #277 is July 1, 2004 through March 31, 2005. Service must be activated by May 31, 2005.

6.33.2 This promotion is available to Business Customers that during the sign-up period:

- (A) subscribe to Business Unlimited Long Distance Plans or
- (B) commit to a new 1-year term agreement for the Customer's existing Business Unlimited Long Distance Plans optional calling plan. (If the Customer commits to a 1-year term plan, the Customer may upgrade or downgrade the Business Unlimited Long Distance Plans if the Customer adds or removes a business access line, the Company will waive the early termination fee associated with the change in the plan.)

6.33.3 New customers must subscribe to and maintain or existing Customers currently subscribe to and maintain a business access line of a SBC Affiliate and any service or product of a SBC Affiliate listed below:

- (A) SimpleLinkSM or
- (B) Business SolutionsSM or
- (C) Centrex Service (1 to 10 stations lines only) or
- (D) Custom BizSaverSM.

SECTION 6 - PROMOTIONS

6.33 Business Unlimited Long Distance Summer Promotion #277 (continued)

- 6.33.4 If the Customer fails to maintain the requirements specified in Section 3.7.48 (B).3, Section 3.7.48 (B).6 and Section 6.33.3 of the Tariff and/or fails to continue to subscribe to the Business Unlimited Long Distance Plans optional calling plan for provisions of interstate and intrastate InterLATA, or interstate, intrastate InterLATA, and intrastate IntraLATA calling, the Customer will no longer qualify for the promotional benefits.
- 6.33.5 For new Customers subscribing to Business Unlimited Long Distance Plans during the sign-up period, the Customer will receive a \$10.04 per month credit off the MRC for unlimited interstate and intrastate 1+ outbound calling for the first access line for twelve (12) months from the activation of Service.
- 6.33.6 For existing Customers extending their term plan agreement, the Customer will receive a \$10.04 per month credit off the MRC for unlimited interstate and intrastate 1+ outbound calling for the first access line for twelve (12) months beginning the month in which the order is processed.

SECTION 6 - PROMOTIONS

6.34 JustCallSM* Three/30 Promotion #282 (*JustCallSM 7 Cents and JustCallSM 9 Cents Standard)

- (A) The sign-up period for this promotion is September 16, 2004 through December 13, 2004. Orders for new Service must be activated by December 28, 2004. This promotion is available to new and existing Residential Customers that subscribe to local dial tone service from an SBC Affiliate and one of the following Company's interstate/intrastate interexchange JustCallSM 7 Cents, or JustCallSM 9 Cents Standard optional calling plans through a Company-designated outbound sales contact or by calling a toll-free number provided through Company-designated Teleservices sales channels and specific to this promotion.
- (B) To participate in this promotion, Residential Customers must (1) subscribe to either the JustCallSM 7 Cents, or JustCallSM 9 Cents Standard, optional calling plan, as referenced in Section 3.4.3 (AE).11.b and 3.4.3 (AE).5.b, respectively, of this Tariff, during the sign-up period; (2) maintain the requirements specified in Section 3.4.3 (AE).1, 3.4.3 (AE).3, and Section 3.4.3 (AE).4, of this Tariff; and (3) continue to subscribe to the JustCallSM 7 Cents, or JustCallSM 9 Cents Standard optional calling plans for the provision of interstate/intrastate calling during the benefit period of this promotional offering.
- (C) Customers participating in this promotion will receive up to the first 30 minutes of interstate/intrastate per-minute usage free-of-charge per month for the first three (3) months from activation date for all WTNs under the BTN in which the promotion is applied. In the event a Customer subscribes to this promotion in the middle of a billing cycle, the promotion will be pro-rated for that month. If the Customer fails to use the first 30 minutes of interstate/intrastate per minute usage within a billing cycle, the minutes will not be carried over into the following monthly billing cycle.

SECTION 6 - PROMOTIONS

6.34 JustCallSM* Three/30 Promotion #282 (*JustCallSM 7 Cents and JustCallSM 9 Cents Standard)
(continued)

- (D) If the Customer fails to maintain the requirements specified in Section 3.4.3 (AE).1, Section 3.4.3 (AE).3, and Section 3.4.3 (AE).4 of this Tariff and/or fails to continue to subscribe to either the JustCallSM 7 Cents, or JustCallSM 9 Cents Standard, optional calling plan for the provision of interstate calling, the Customer will no longer qualify for the promotion. The per minute usage rate that applies after the expiration of the promotion may be found in Sections 4.4.3 (AE).11.b and 4.4.3 (AE).5.b, respectively of this Tariff.

SECTION 6 - PROMOTIONS

6.35 JustCallSM* Three/30 Promotion #282A (*JustCallSM 7 Cents and JustCallSM 9 Cents Standard)

- (A) The sign-up period for this promotion is December 14, 2004 through April 30, 2005. Orders for new Service must be activated by May 15, 2005. This promotion is available to new and existing Residential Customers that subscribe to local dial tone service from an SBC Affiliate and one of the following Company's interstate/intrastate interexchange JustCallSM 7 Cents, or JustCallSM 9 Cents Standard optional calling plans through a Company-designated outbound sales contact or by calling a toll-free number provided through Company-designated Teleservices sales channels and specific to this promotion.
- (B) To participate in this promotion, Residential Customers must (1) subscribe to either the JustCallSM 7 Cents, or JustCallSM 9 Cents Standard, optional calling plan, as referenced in Section 3.4.3 (AE).11.b and 3.4.3 (AE).5.b, respectively, of this Tariff, during the sign-up period; (2) maintain the requirements specified in Section 3.4.3 (AE).1, 3.4.3 (AE).3, and Section 3.4.3 (AE).4, of this Tariff; and (3) continue to subscribe to the JustCallSM 7 Cents, or JustCallSM 9 Cents Standard optional calling plans for the provision of interstate/intrastate calling during the benefit period of this promotional offering.
- (C) Customers participating in this promotion will receive up to the first 30 minutes of interstate/intrastate per-minute usage free-of-charge per month for the first three (3) months from activation date for all WTNs under the BTN in which the promotion is applied. In the event a Customer subscribes to this promotion in the middle of a billing cycle, the promotion will be pro-rated for that month. If the Customer fails to use the first 30 minutes of interstate/intrastate per minute usage within a billing cycle, the minutes will not be carried over into the following monthly billing cycle.

SECTION 6 - PROMOTIONS

6.35 JustCallSM* Three/30 Promotion #282A (*JustCallSM 7 Cents and JustCallSM 9 Cents Standard) (continued)

- (D) If the Customer fails to maintain the requirements specified in Section 3.4.3 (AE).1, Section 3.4.3 (AE).3, and Section 3.4.3 (AE).4 of this Tariff and/or fails to continue to subscribe to either the JustCallSM 7 Cents, or JustCallSM 9 Cents Standard, optional calling plan for the provision of interstate calling, the Customer will no longer qualify for the promotion. The per minute usage rate that applies after the expiration of the promotion may be found in Sections 4.4.3 (AE).11.b and 4.4.3 (AE).5.b, respectively of this Tariff. This promotion cannot be combined with any other promotional offer.

SECTION 6 - PROMOTIONS

6.36 JustCallSM Standard II Three/30 Promotion #284

- (A) The sign-up period for this promotion is December 14, 2004 through April 30, 2005. Orders for new Service must be activated by May 15, 2005. This promotion is available to new and existing Residential Customers that subscribe to local dial tone service from an SBC Affiliate and the following Company's interstate/intrastate interexchange JustCallSM Standard II optional calling plan through a Company-designated outbound sales contact, by calling a toll-free number provided through Company-designated Teleservices sales channels, or Customers that call in to a Company-designated sales channel to discuss changes to their Value Plus Flat Rate optional calling plan (as referenced in Section(s) 3.4.3 (Y) and 4.4.3 (Y) of this Tariff), and as determined by the Company.
- (B) To participate in the promotion, Residential Customers must (1) subscribe to the JustCallSM Standard II optional calling plan, as referenced in Section 3.4.3 (AE).7.a of this Tariff, during the sign-up period; (2) maintain the requirements specified in Section 3.4.3 (AE).1, 3.4.3 (AE).3, and Section 3.4.3 (AE).4, of this Tariff; and (3) continue to subscribe to the JustCallSM Standard II optional calling plan for the provision of interstate/intrastate calling during the benefit period of this promotional offering.

SECTION 6 - PROMOTIONS

6.36 JustCallSM Standard II Three/30 Promotion #284 (continued)

- (C) Customers participating in this promotion will receive up to the first 30 minutes of interstate/intrastate per minute usage free-of-charge per month for the first three (3) months from activation date of Service for all WTNs under the BTN in which the promotion is applied. In the event a Customer subscribes to this promotion in the middle of a billing cycle, the promotion will be pro-rated for that month. If the Customer fails to use the first 30 minutes of interstate/intrastate per minute usage within a billing cycle, the minutes will not be carried over into the following monthly billing cycle.
- (D) If the Customer fails to maintain the requirements specified in Section 3.4.3 (AE).1, Section 3.4.3 (AE).3, and Section 3.4.3 (AE).4 of this Tariff and/or fails to continue to subscribe to the JustCallSM Standard II optional calling plan for the provision of interstate calling, the Customer will no longer qualify for the promotion. The per minute usage rate that applies after the expiration of the promotion may be found in Section 4.4.3 (AE).7.a of this Tariff. This promotion cannot be combined with any other promotional offer.

SECTION 6 - PROMOTIONS

6.37 JustCallSM Standard Promotion #302

The sign up period for this promotion is April 1, 2005 through June 30, 2005. Orders for new service must be activated by July 15, 2005. This promotion is available to new and existing Residential Customers that (1) subscribe to Long Distance III, aka JustCallSM Standard, as described in Section 3.4.2 of this Tariff, during the sign up period for this promotional offering for the provision of intrastate IntraLATA, intrastate InterLATA, and interstate calling; (2) request to participate in this promotional offering; and (3) apply for this promotional offering online only at www.sbc.com.

For Customers participating in this promotion, rates apply for six months from when the promotion is added to their BTN account. The interstate and intrastate rate is \$0.06 per minute for Direct-Dialed one plus (1+) outbound calling. The per minute usage rate that applies after the expiration of the promotion may be found in Section 4.4.2 of this Tariff.