

**Missouri American Water Day
October 16, 2012
9:00 a.m. to 4:00 p.m.**

The following attendees were present during the Missouri American Water Day along with members of their staff:

Missouri Public Service Commission

Chairman Kevin Gunn
Commissioner Steve Stoll
Commissioner Terry Jarrett

Office of Public Counsel

Christina Baker

Missouri American Water

Frank Kartmann, President
Greg Weeks, Vice President
Cindy Hebenstreit, Director of Field Operations St. Louis County Operations
Bob Fuerman, Manager of St. Louis County Production Operations
Kevin Dunn, Director of Engineering
Denny Williams, Senior Manager of Rates

Summary of Tour

On October 16, the above individuals from the Missouri Public Service Commission, Office of Public Counsel along with members of their staff attended tours of Missouri American Water's facilities in St. Louis County. This included tours of the Distribution Load Control Center (DLCC), Central County Plant, Hydrant Inspection Demonstration and Observation of Failed Pipe Sections.

Cindy Hebenstreit hosted visitors at the St. Louis Service Center to view and learn about the DLCC. The DLCC is the monitoring center for all water treatment and transmission for the St. Louis Metro District of Missouri American.

Bob Fuerman hosted the visitors at the Central County Plant where they were given a tour which included viewing the Intakes at the Missouri River, Treatment Basins, Filter Gallery, Operator Room, Laboratory and a Pumping Station.