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**This tariff, P.S.C.MO. No. 2 filed by Operator Service Company, LLC, cancels and replaces, in its entirety, the current tariff on file with the Commission, P.S.C.MO. No. 1, issued by Operator Service Company.**

**Title Page**

**MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF**  
**of**  
**Operator Service Company, LLC**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by Operator Service Company, LLC ("OSC") within the State of Missouri.

OSC operates as a competitive telecommunications company within the State of Missouri.

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**COMPETITIVE TELECOMMUNICATIONS COMPANY WAIVERS**

Operator Service Company, LLC is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived:

Statutes

- Section 392.240 (1) - Ratemaking
- Section 392.270 - Property valuation
- Section 392.280 - Depreciation accounts
- Section 392.290 - Issuance of securities
- Section 392.310 - Stock and debt issuance
- Section 392.320 - Stock dividend payments
- Section 392.330 - Issuance of securities, debt and notes
- Section 392.340 - Reorganizations

Commission Rules

- 4 CSR 240 -10.020 - Depreciation fund income
- 4 CSR 240 -30.010(2)(C) - Rate schedules
- 4 CSR 240 -30.040(1) - uniform system of accounts
- 4 CSR 240 -30.040(2) - uniform system of accounts
- 4 CSR 240 -30.040(3) - uniform system of accounts
- 4 CSR 240 -30.040(5) - uniform system of accounts
- 4 CSR 240 -30.040(6) - uniform system of accounts
  
- 4 CSR 240 -32.030(1)(B) - Exchange boundary maps
- 4 CSR 240 -32.030(1)(C) - Record keeping
- 4 CSR 240 -32.030(2) - In -state record keeping
- 4 CSR 240 -32.050(3) - Local office record keeping
- 4 CSR 240 -32.050(4) - Telephone directories
- 4 CSR 240 -32.050(5) - Call intercept
- 4 CSR 240 -32.050(6) - Telephone number changes
- 4 CSR 240 -32.070(4) - Public coin telephone
- 4 CSR 240 -33.030 - Minimum charges rules
- 4 CSR 240 -33.040(5) - financing fees

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (C) To signify a changed listing, rule or condition which may affect rates or charges.
- (D) To signify discontinued material, including a listing, rate, rule or condition.
- (I) To signify an increase in rates or charges.
- (M) To signify material relocated from or to another part of this tariff with no change in text, rate, rule or condition.
- (N) To signify new material, including a listing, rate, rule or condition.
- (R) To signify a reduction in rates or charges.
- (T) To signify a change in the wording of the text, but no change in rate, rule or condition.

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### TARIFF FORMAT

**A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

**B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the Check Page for the page currently in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

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## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

**Billing Cycle** - Operator Service Company enters into contractual arrangements with Local Exchange Carriers, third-party billing agents, and commercial credit card companies to perform billing and collection services on behalf of OSC. The billing cycle for each call is determined by the existing billing arrangement between the end user and the billing entity.

**Calling Card** - A billing arrangement by which a call may be charged to a valid telephone -company issued card number.

**Casual Calling Customer** - A Customer who accesses the services of the Carrier through a host Subscriber or by dialing the access code of the Carrier.

**Collect Call** - A billing arrangement by which the charge for a call may be charged to the called party, provided the called party accepts the charge with a positive response.

**Commercial Credit Card Call** - A billing arrangement by which a call may be charged to an authorized major commercial credit card, such as MasterCard, VISA, or Diners Club.

**Commission** - The Public Service Commission of Missouri, unless otherwise clearly indicated by the context.

**Company Recognized Holidays** - New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day, as nationally observed.

**Customer** - The person, firm, corporation or other entity utilizing the services of OSC. The Customer is responsible for the payment of charges for use of OSC's services and for compliance with the terms of OSC's tariff.

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**SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)**

**Customer Dialed Calling Card Call** - A service whereby the end user dials all of the digits necessary to route and bill the call without any operator assistance.

**Company or Carrier** - Operator Service Company, LLC, unless otherwise clearly indicated by the context.

**Day** - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

**End User** - Any person, firm, partnership, corporation, or other entity using the Company's services, the rates for which are described in this tariff. The End User is typically a member of the transient public and, as such, does not contract directly with OSC for provisioning or termination of service.

**Evening** - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

**LEC** - Local Exchange Company

**Night/Weekend** - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

**Operator Station Call** - A service whereby the caller places a non -person -to -person call with the assistance of an operator (live or automated).

**OSC** - Used throughout this tariff to refer to Operator Service Company, LLC.

**Pay Telephone** - A telephone instrument equipped with a credit card reader, coin box, or similar device that allows a charge to be made for each call.

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**SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)**

**Person-to-Person Call** - A service whereby the person originating the call specifies to the Company operator a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant.

**PSCM** - Public Service Commission of Missouri.

**Subscriber** - The person, firm, partnership, corporation, or other entity who orders telecommunications service from OSC. Service may be ordered by, or on behalf of, those who own, lease or otherwise manage the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

**Third Party Billed Call** - A billing arrangement by which the charges for a call may be billed to a number that is different from the calling number or the called number.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

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## SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of Operator Service Company

OSC's services and facilities are furnished for communications originating at specified points within the state of Missouri under terms of this tariff.

OSC installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. OSC may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities (such as the local exchange company), when authorized by the Customer, to allow connection of a Subscriber's location to the OSC network. The Subscriber shall be responsible for all charges due for such service arrangement.

Operator Services are provided through the terminal equipment of Subscribers serving the transient public as End Users.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty -four hours per day, seven days per week.

### 2.2 Limitations

**2.2.1** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.

**2.2.2** OSC reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer or Subscriber is using service in violation of provisions of this tariff, or in violation of the law.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.2 Limitations, (Cont'd.)**

- 2.2.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4** All facilities provided under this tariff are directly or indirectly controlled by OSC and neither the Customer nor Subscriber may transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

**2.4 Liabilities of the Company**

- 2.4.1** OSC's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.4.2** The Company shall not be liable for any claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer or Subscriber; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4** The Company shall not be liable for any defacement of or damages to the premises of a Customer or Subscriber resulting from the furnishing of service which is not the direct result of the Company's negligence.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Deposits**

The Company does not require a deposit from the Customer or Subscriber.

**2.6 Advance Payments**

For Customers whom the Company feels an advance payment is necessary, OSC reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the first month's charges.

**2.7 Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates. Where service is provided by OSC to a Customer for the purposes of resale, OSC's Customer is responsible for collection and payment of all taxes.

**2.7.1 Missouri Universal Service Fund**

- A. The Company will place, on each retail end-user Customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Missouri Public Service Commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund".
- C. The surcharge percentage will be applied to the total of each Customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240 -31.010(12).

**2.8 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer -provided terminal equipment or Customer -provided communications systems, such as a PBX, key systems or other telecommunications device. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.9 Installation**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

**2.10 Payment for Service**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by OSC. OSC will arrange to bill calls in accordance with the credit card, collect call, or calling card instruction of the caller, via the designated commercial credit card clearing center or the applicable telephone company with whom OSC has a billing agreement. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Public Service Commission of Missouri. Account payment will not be considered delinquent if payment has been received within 21 days of bill rendering. Any objections to billed charges must be promptly reported to the Company or the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. Payment periods may vary by product.

In the event a Customer wishes to bill the call to an account with which OSC does not have a billing arrangement, OSC's equipment will direct the call from the origination point for access to the local exchange carrier, or presubscribed interexchange carrier, in which event no OSC charges apply and no commission is paid to the Subscriber.

**2.11 Cancellation by Customer**

Customer may cancel service by providing thirty (30) days written notice to the Company.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.12 Interconnection**

Service furnished by OSC may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with OSC's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.13 Refusal or Discontinuance by Company**

OSC may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice to comply with any rule or remedy any deficiency:

- (a) For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- (b) For use of telephone service for any other property or purpose than that described in the application.
- (c) For neglect or refusal to provide reasonable access to OSC or its agents for the purpose of inspection and maintenance of equipment owned by OSC or its agents.
- (d) For noncompliance with or violation of Commission regulation or OSC's rules and regulations on file with the Commission, provided five (5) days' written notice is given before termination.
- (e) For nonpayment of delinquent bills (see Section 2.10), provided that suspension or termination of service shall not be made without five (5) days written Carrier or billing agent notice to the Customer, except in extreme cases. At least twenty-four (24) hours prior to discontinuance, the Company will make reasonable efforts to speak with the Customer in order to advise the Customer of the proposed discontinuance and to advise the Customers of steps necessary to avoid discontinuance.
- (f) Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect OSC's equipment or service to others.
- (g) Without notice in the event of tampering with the equipment or services owned by OSC or its agents.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.13 Refusal or Discontinuance by Company, (Cont'd.)**

- (h) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, OSC may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (i) Without notice when necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.
- (j) For periods of inactivity over sixty (60) days.
- (k) When any governmental or regulatory condition imposed upon OSC materially and negatively impacts the financial viability of the service, as determined by OSC in its best business judgment.

**2.14 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Carrier's terminal. Interruptions caused by Customer - provided or Carrier -provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.



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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.15 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty -four (24) consecutive hours.

**2.16 Employee Concessions**

[Reserved for future use.]

**2.17 Operator Services for Casual Callers and Traffic Aggregators**

OSC services are available to End Users for a fee as described in the Rates section of this tariff, for direct dial, credit card, and automated collect operator assisted calls.

**a. Incomplete Calls**

OSC does not bill for incomplete calls. OSC utilizes answer supervision to determine completeness of calls.

**b. Carrier Identification**

OSC identifies itself to the Caller at the time the Caller accesses its services. OSC will identify itself to the billed party, if different from the caller, at the time of initial contact.

**c. Rate Information**

Upon request, OSC quotes all rates and charges for its services to the End User accessing its system at no charge. OSC will also disclose billing method and complaint resolution procedures upon request.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.17 Operator Services for Casual Callers and Traffic Aggregators, (Cont'd.)**

**d. Notice**

When Operator Service Company provides its operator assisted calling to the public or transient End Users, the Subscriber is required to post a notice in plain view at each telephone location which automatically accesses OSC's network. The notice shall include the following information:

- (1) OSC's name and address;
- (2) a toll -free telephone number for bill and service dispute information;
- (3) a statement that OSC will quote rates upon request at no charge via the 800 number;
- (4) a statement informing End Users that they may access another interexchange telecommunications company from the traffic aggregator's location;
- (5) instructions on how to reach the nearest emergency services provider at no charge;
- (6) a statement that the Customer has the right to appeal any disputes concerning intrastate telephone calls to the Commission.

**e. Non -Blocking of other Carriers**

OSC will not take any action or enter into any arrangement which restricts End User selection among competing interexchange telephone corporations or which restricts End User access to competing providers of intrastate operator assisted communications services, except for service provided exclusively for the use of inmates in Prison/Correctional facilities. Any entity which OSC knows to be engaged in such action or arrangement will be considered in violation of contract.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.17 Operator Services for Casual Callers and Traffic Aggregators,(Cont'd.)**

**f. Billing**

OSC shall be listed on the local exchange company billing if the LEC has multicarrier billing ability.

**g. Calling Card Verification**

OSC will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.

**h. Transfer of Calls**

Upon request, OSC will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.

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**SECTION 3 - DESCRIPTION OF SERVICE**

**3.1 General**

OSC offers long distance calling services to entities serving the transient public.

**3.2 Timing of Calls**

**3.2.1** Long distance charges are based on the duration of each call.

**3.2.2** Call measurement and rounding increments for billing purposes are specified for each product in the rate section of this tariff.

**3.2.3** The Company will not bill for unanswered calls. When an End User indicates that he/she was billed for an incomplete call, OSC will reasonably issue credit for the call.

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**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)****3.3 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the serving wire center of the Subscriber's switch and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the serving wire centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

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**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

**3.4 Service Offerings**

**3.4.1 OSC Intrastate Toll Service**

OSC Intrastate Toll Service is offered to transient End Users through host Subscribers. Calls may be billed to telephone company -issued calling cards, collect to the called party, or to commercial credit cards, or to third number which accepts the charges. Calls may be placed on a station to station or person to person basis.

In the case of collect calls, an affirmative, positive response must be received by the OSC operator that indicates the acceptance of the call and payment responsibility.

**3.4.2 Subscriber Direct Dial Service**

This service is available to call aggregators (pay telephone providers, hotels, universities, etc.) who also subscribe to OSC's operator assisted services. To qualify for this service, Customers must have a current OSC 0+ communications service agreement and each location must handle three or more 0+ calls a week. This service is made available for the direct transmission (1+) of telephone calls. Rates vary based on the number of active aggregator locations subscribed to OSC's service by the Customer. Usage is billed in six (6) second increments after an initial minimum period of one (1) minute.

**3.4.3 Standard Direct Dial 1+ Service**

This service is available to residential and business customers and permits callers to make 1+ direct dialed calls. Rates vary by mileage and time of day. Calls are billed in full minute increments with a minimum call duration of one minute.

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**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

**3.4 Service Offerings**

**3.4.4 Affinity Group Type #1**

This Affinity Group service is available to group members only. The affinity group must commit to \$1,000 in monthly usage of OSC's service. Calls are billed in full minute increments.

Thirteenth Month Free Offer: After twelve (12) consecutive months of service using this OSC product, the customer's thirteenth (13th) month of service is free, up to an amount equal to the average monthly long distance charges for the past twelve months. The customer is responsible for payment of any charges above the average twelve month charges. If the customers' service is cancelled prior to the thirteenth month, this offer is void.

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**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

**3.4 Service Offerings**

**3.4.5 Non -Subscriber Service Charge**

A service charge is applicable to intrastate interLATA calls originated from residential lines which are not presubscribed to OSC as the primary interexchange carrier. This charge is in addition to the initial period and additional period charges applicable to intrastate interLATA calls in Missouri. The Non -Subscriber Surcharge is applied only where billing capabilities exist.

The Non -Subscriber Service Charge does not apply to intraLATA calls, conference calls, calls to Directory Assistance or 500, 700, toll free or 900/976 telephone numbers; calls originated from cellular phones; or, calls originated on residential lines which have discontinued presubscription to OSC, but retain a billing relationship with OSC.

The rate for the Nonsubscriber Service Charge is listed in Section 4.3.4 of this tariff, unless otherwise indicated.

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**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

**3.4 Service Offerings**

**3.4.6 Public Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97 -371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin -operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

The rate for the Pay Telephone Surcharge is listed in Section 4.3.4 of this tariff, unless otherwise indicated.

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**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

**3.4 Service Offerings**

**3.4.7 Directory Assistance**

Directory Assistance is available to the Company's customers. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

**A. OSC Directory Assistance Call Completion**

The Company Directory Assistance operator will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A per minute Directory Assistance Call Completion rate applies for the duration of each completed call. This per minute usage rate is in addition to the charge for determining the telephone number requested by the Customer.

OSC Directory Assistance Call Completion is available for use with Station to Station calls. Directory Assistance Call Completion may not be used in conjunction with operator assisted calling. For billing purposes, calls are billed in six (6) second increments after an initial billing increment of one (1) minute.

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**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

**3.4 Service Offerings**

**3.4.8 Busy Line Verification / Busy Line Verification Interrupt**

Busy Line Verification and Interrupt Service, furnished where facilities permit, provides the Customer with the following options:

**A. Busy Line Verification**

Upon request of the calling party, the Operator will determine if the line being called is clear or in use and will only report that status back to the calling party.

**B. Busy Line Verification with Interrupt**

The operator will determine if the line being called is clear or in use and if in use, will interrupt the call on the called line if the calling party indicates an emergency exists and therefore requests the interruption.

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## SECTION 4 - RATES

### 4.1 General

Each Customer is charged individually for each call placed through the Carrier. Charges are computed on an airline mileage basis as described in Section 3.3 of this tariff.

The charges for OSC services are determined by the:

- distance between stations
- time of day and day of week
- duration of the call
- class of call

Customers are billed based on their use of OSC's long distance service. No installation charges or fixed monthly recurring charges apply.

In those instances in which the Customer places a jurisdictionally local call by dialing the Company's long distance access method, the call will be carried by the Company and charged at the rates listed in Section 4.3 and according to the terms and conditions of this tariff.

### 4.2 Operator Service Charges

All operator assisted calls are subject to operator service charges. These charges apply on a per call basis and will be included with usage charges on a Customer's monthly invoice of charges.

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**SECTION 4 - RATES, (CONT'D.)**

**4.3 OSC Intrastate Toll Service Rate Tables**

OSC Intrastate Toll Service is offered to transient End Users through host Subscribers. IntraLATA and interLATA calls may be billed to telephone company -issued calling cards, collect to the called party, or to commercial credit cards.

**4.3.1 Per Minute Usage Rates**

The standard minimum call duration period for billing purposes is one (1) minute, however a three (3) minute minimum call duration is optional from any Subscriber location.

Per Minute Usage Rate	\$1.15
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**SECTION 4 - RATES, (CONT'D.)****4.3 OSC Intrastate Toll Service Rate Tables, continued****4.3.2 Operator Service Charges****Per Call Service Charges**

Customer Dialed Calling Card Station	<u>Rate Per Call</u>	
Customer Dialed / Automated	\$4.99	
Customer Dialed & Operator Assisted	\$7.50	
Customer Dialed -Operator Must Assist	\$4.99	
Operator Dialed Calling Card	\$7.50	
Operator Station	<u>Automated</u>	<u>Operator Assisted</u>
- Billed to Third Party	\$5.99	\$ 7.50
- Collect	\$6.99	\$ 9.99
- Person to Person	-	\$12.50
Busy Line Verification	\$ 9.99	
Busy Line Verification / Interrupt	\$19.98	
Nonsubscriber Service Charge, Per Call	\$3.50	
Public Pay Telephone Surcharge, Per Call	\$0.65	
Directory Assistance Rate Per Call	\$1.99	
Directory Assistance Call Completion	<u>Per Minute</u>	
Rate per Minute	\$0.25	

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**SECTION 4 - RATES, (CONT'D.)****4.4 Subscriber Direct Dialed Service**

Calls are billed in six (6) second increments after the initial minimum call duration period of one (1) minute.

Number of Active Locations* <u>Subscribed</u>	<u>Per Minute Rate</u>
Less than 50	\$0.1250
50 - 99	\$0.1200
100 - 149	\$0.1175
More than 149	\$0.1150

\*Active Locations are originating ANI locations that handle a minimum of three 0+ calls a week.

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**SECTION 4 - RATES, (CONT'D.)****4.5 Standard Direct Dialed 1+ Service**

Calls are billed in full minute increments with a minimum call duration of one (1) minute.

	<b>DAY</b>		<b>EVENING</b>		<b>NIGHT/WEEKEND</b>	
	Int'l	Add'l	Int'l	Add'l	Int'l	Add'l
<u>Mileage</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
1 -10	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
11 -14	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
15 -18	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
19 -23	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
24 -28	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
29 -33	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
34 -40	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
41 -50	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
51 -60	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
61 -80	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
81 -100	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
101 -125	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
126 -150	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
151 -190	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
191 -300	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
301 -430	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500
431 & over	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500	\$.2500

**4.6 Emergency Calls**

No charge applies to emergency calls made to recognized emergency agencies.

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SECTION 4 - RATES, (CONT'D.)

## 4.7 Affinity Group Type #1

Calls are billed in full minute increments.

Per Minute Rate (expressed in dollars):

<u>Mileage</u>	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WEEKEND</u>	
	<u>1st Min</u>	<u>Add'l Min</u>	<u>1st Min</u>	<u>Add'l Min</u>	<u>1st Min</u>	<u>Add'l Min</u>
1 -10	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
11 -14	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
15 -18	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
19 -23	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
24 -28	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
29 -33	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
34 -40	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
41 -50	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
51 -60	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
61 -80	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
81 -100	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
101 -125	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
126 -150	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
151 -190	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
191 -300	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
301 -430	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000
431 +	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000

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**SECTION 4 - RATES, (CONT'D.)****4.8 Toll Free Access Calling****4.8.1 Option 1**

Toll Free Access Calling Option 1 is offered from aggregator locations. Calls are initiated when the End User dial a toll -free access code provided by the Company. Option 1 or Option 2 is available at the option of the host location.

**A. Per Minute Usage Rates**

Each call is billed in three (3) minute increments after an initial billing increment of three (3) minutes.

Per Minute Usage Rate	\$0.69
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**B. Call Service Charges**

<u>Customer Dialed Calling Card Station</u>	<u>Per Call</u>
Customer Dialed / Automated	\$4.99
Customer Dialed & Operator Assisted	\$7.50
Customer Dialed / Operator Must Assist	\$4.99
Operator Dialed Calling Card	\$7.50

<u>Operator Station</u>	<u>Automated</u>	<u>Operator Assisted</u>
Collect	\$4.99	\$6.99
Third Party	\$6.99	\$9.99
Sent Paid Non Coin	\$4.99	\$12.50
All Other Calls	\$12.50	\$12.50

Pay Telephone Use Charge	\$0.69
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**SECTION 4 - RATES, (CONT'D.)****4.8 Toll Free Access Calling, (Cont'd.)****4.8.2 Option 2****A. Per Minute Usage Rates**

Each call is billed in one (1) minute increments after an initial billing increment of one (1) minutes.

Per Minute Usage Rate	\$0.55
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**B. Call Service Charges\***

	<b><u>Per Call</u></b>
Customer Dialed / Automated	\$2.99

*\*For any other operator assisted service, the per call service charges as listed in Section 4.3.4 apply.*

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