



FILED<sup>2</sup>

AUG 20 1999

Missouri Public  
Service Commission

70-2000-177

210 N. Park Ave.  
Winter Park, FL  
32789

P.O. Drawer 200  
Winter Park, FL  
32790-0200

Tel: 407-740-8575  
Fax: 407-740-0613  
tmi@tminc.com

August 19, 1999

**Via Overnight**

Mr. Dale Roberts  
Executive Secretary  
Missouri Public Service Commission  
301 West High  
Harry S. Truman State Office Building  
Jefferson City, Missouri 65102

RE: Replacement Tariff for Intercontinental Communications Group, Inc. d/b/a Fusion Telecom formerly known as Intercontinental Communications Group, Inc. d/b/a ICLD

Dear Mr. Roberts:

Enclosed for filing are the original and two (2) copies of a replacement tariff filed on behalf of Intercontinental Communications Group, Inc. d/b/a Fusion Telecom. This tariff supercedes in its entirety the Company's P.S.C. Mo. No. 1. This filing changes the Company's fictitious name from ICLD to the fictitious names of Fusion Telecom, as well as modifying the rates and rate structure of the Company's existing service offerings, deleting ICLD Residential Direct and introducing additional Operator Assisted Service plans, debit card products, Call 4 Less Service and a Public Telephone Surcharge. Also enclosed is documentation on the registration of the Company's fictitious names with the State of Missouri and a copy of the Customer notice that the Company is using to notify its Customers of rate changes. The Company respectfully requests an effective date of September 20, 1999 for this filing.

The tariff changes are as follows:

Sheet 14	Add Taxes and Fees language
Sheet 16	Change Cancellation language
Sheet 26	Add Public Telephone Surcharge
Sheet 27	Switched Outbound Service (formerly ICLD Business Direct) - Name Change and Service Structure Change
Sheet 29	Dedicated Outbound Service (formerly ICLD Direct-Dedicated) - Name Change and Service Structure Change
Sheet 30	Switched Inbound Service (formerly ICLD Switched 800 Service) - Name Change and Service Structure Change
Sheet 31	Dedicated Inbound Service (formerly ICLD Dedicated 800 Service) - Name Change and Service Structure Change
Sheet 32	Travel Card Service - Service Structure Change and Add Option 2
Sheet 35	Add Debit Card Products
Sheet 37	Add Call 4 Less Service
Sheet 41	Add Public Telephone Surcharge
Sheet 42	Switched Outbound Service (formerly ICLD Business Direct) - Rate Structure Change and Rate Increase

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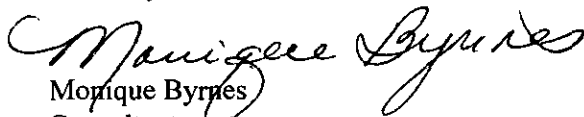
Mr. Dale Roberts  
Executive Secretary  
August 19, 1999  
Page 2 of 2

The tariff changes are as follows: (Cont'd.)

Sheet 43	Operator Assisted Service - Rate Increases
Sheets 44-49	Added Operator Assisted Rate Plans
Sheet 50	Dedicated Outbound Service (formerly ICLD Direct - Dedicated) - Rate Structure Change and Rate Increase
Sheet 51	Switched Inbound Service (formerly ICLD Switched 800 Service) Rate Structure Change and Rate Increase
	Dedicated Inbound Service (formerly ICLD Dedicated 800 Service) - Rate Structure Change and Rate Increase
Sheet 52	Travel Card Service - Rate Structure Change and Rate Increase/Decrease and Add Option 2
Sheet 53	Debit Card Service - I - Rate Structure Change and Rate Increase/Decrease Add Debit Card Products
Sheet 55	Add Call 4 Less Service
Sheet 56	Directory Assistance - Rate Increase and Add Call Completion Option

Please acknowledge receipt of this mailing by returning, date-stamped, the extra copy of this cover letter in the enclosed self-addressed stamped envelope which is provided for this purpose. Questions regarding this filing may be directed to me at (407) 840-8575.

Sincerely,

  
Monique Byrnes  
Consultant to  
Intercontinental Communications Group, Inc.

cc: Office of Public Counsel  
B. Heitz -Fusion  
file: Fusion - MO  
tms: moo9901



# State of Missouri

 No. X **354934**

Rebecca McDowell Cook, Secretary of State  
Corporation Division

## Registration of Fictitious Name

(Submit in duplicate with a filing fee of \$7)

This information is for the use of the public and gives no protection to the name. There is no provision in this Chapter to keep another company or corporation from adopting and using the same name. (RSMo 417)

We, the undersigned, are doing business under the following name, and at the following address:

Name to be registered: Fusion Telecom  
Missouri Business Address: 1801 S Federal Highway, Suite 305  
(P.O. Boxes not accepted)  
City, State and Zip Code: Delray Beach, FL 33483

The parties having an interest in the business, and the percentage they own are (if a corporation is owner, indicate corporation name and percentage owned). If all parties are jointly and severally liable, percentage of ownership need not be listed:

Name of Owners, Individual or Corporate	Street and Number	City	State and Zip Code	If listed, Percentage of ownership must equal 100%
Intercontinental Communications Group, Inc.	1801 S Federal Hwy, Ste. 305	Delray Beach, FL	33483	100%

(Must be typed or printed)

Return to: Secretary of State  
Corporation Division  
P.O. Box 778  
Jefferson City, Mo. 65102

(Over)

**FILED**

MAY 04 1999

Rebecca McDowell Cook  
SECRETARY OF STATE



Date: \_\_\_\_\_

Customer Name

Address

City, State Zip

Dear Customer:

This letter is to inform you that effective Septebmer 20, 1999\* the Company is changing the rates of some of its service offerings. Based upon your calling patterns and the services to which you subscribe, you may see an increase or decrease in your bill for intrastate service. For most services there will be an increase. Depending on your calling patterns, increases range from an average of approximately 20% to more than 50%.

Please contact our Customer Service Department (24 hours a day, 7 days a week) at 1-800-222-4683 to determine the impact of these rate changes on the services you currently utilize.

We thank you for your past business and look forward to a continued relationship.

Sincerely,

Intercontinental Communications Group, Inc.  
d/b/a Fusion Telecom,

\* The proposed effective date of September 20, 1999 is subject to the approval of the Missouri Public Utilities Commission.

Title Sheet

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

**Intercontinental Communications Group, Inc.**  
**d/b/a Fusion Telecom**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by Intercontinental Communications Group, Inc., d/b/a Fusion Telecom ("Fusion") within the State of Missouri. Fusion operates as a competitive telecommunications company within the State of Missouri.

ISSUE DATE: August 20, 1999

EFFECTIVE DATE: September 20, 1999

ISSUED BY: Douglas C. Brough, President  
1801 S. Federal Highway, Suite 305  
Delray Beach, Florida 33483

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**CHECK SHEET**

The Title Sheet and sheets of this tariff listed below, inclusive, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION		SHEET	REVISION	
Title	Original	*	30	Original	*
1	Original	*	31	Original	*
2	Original	*	32	Original	*
3	Original	*	33	Original	*
4	Original	*	34	Original	*
5	Original	*	35	Original	*
6	Original	*	36	Original	*
7	Original	*	37	Original	*
8	Original	*	38	Original	*
9	Original	*	39	Original	*
10	Original	*	40	Original	*
11	Original	*	41	Original	*
12	Original	*	42	Original	*
13	Original	*	43	Original	*
14	Original	*	44	Original	*
15	Original	*	45	Original	*
16	Original	*	46	Original	*
17	Original	*	47	Original	*
18	Original	*	48	Original	*
19	Original	*	49	Original	*
20	Original	*	50	Original	*
21	Original	*	51	Original	*
22	Original	*	52	Original	*
23	Original	*	53	Original	*
24	Original	*	54	Original	*
25	Original	*	55	Original	*
26	Original	*	56	Original	*
27	Original	*			
28	Original	*			
29	Original	*			

\*- indicates sheets included in this filing

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### **SYMBOLS**

The following symbols are used for the purposes indicated below:

- C**      Changed regulation.
- D**      Delete or discontinue.
- I**      Increase in a rate.
- M**      Moved from another tariff location.
- N**      New.
- R**      Reduction in a rate.
- T**      Change in text but no change in rate or regulation.

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## TARIFF FORMAT

**A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

**B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the PSCM. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the PSCM follows in its tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.(a)

**D. Check Sheets** - When a tariff filing is made with the PSCM, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some sheets.) The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the PSCM.

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**STATEMENT OF COMPETITIVE CARRIER STATUS**

Intercontinental Communications Group, Inc., d/b/a Fusion Telecom is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived.

4 CSR 240-10.020	- Depreciation fund income
4 CSR 240-30.010(2)(C)	- Posting of exchange rates at central operating offices
4 CSR 240-30.040	- Uniform system of accounts
4 CSR 240-32.030(1)(B) and (C)	- Exchange area maps and records of access lines
4 CSR 240-32.030(2)	- In-state record keeping
4 CSR 240-32.050(3) through (6)	- Information concerning local service tariffs, maps, directories and telephone numbers
4 CSR 240-32.070(4)	- Coin telephones
4 CSR 240-33.030	- Minimum charge rule
4 CSR 240-33.040(5)	- Finance fee
4 CSR 240-35	- By Pass
Section 392.210.2	- System of Accounts
Section 392.240(1)	- Rates--reasonable average return on investment
Section 392.270	- Property valuation
Section 392.280	- Depreciation rates
Section 392.290	- Issuance of securities
Section 392.300.2	- Stock ownership and sale
Section 392.310	- Issuance of stocks and bonds
Section 392.320	- Stock dividends
Section 392.330	- Issuance of securities, debt and notes
Section 392.340	- Reorganization

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## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Access Line** - An arrangement which connects the Customer's location to an switching center or designated point of presence.

**Aggregator** - A person, firm, corporation, or other legal entity which contracts with the Company for installation of the Company's services. Aggregators make available the Company's services for use by guests, patrons, visitors or other transient third parties at the Aggregator's location. The Aggregator is also responsible for compliance with the terms and conditions of this tariff.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

**Available Usage Balance** - The amount of usage remaining on a Debit Account at any particular point in time. Each Debit Account has an Initial Account Balance which is stated either in U.S. dollars or Call Units, depending upon the type of service. The Available Balance is depleted as services provided by the Company are utilized by the Customer.

**Business Customer** - In general, Business Customers are those who have access lines that terminate at a offices, mills, stores or a business location. Business rates apply if the service is used primarily or substantially for business purposes even if the access line does not terminate at a business location or if the access line has a business directory listing.

**Customer or End User** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Company or Carrier** - Refers to Intercontinental Communications Group, Inc., d/b/a Fusion Telecom , unless otherwise clearly indicated by the context.

**Commission** - The Missouri Public Service Commission.

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**SECTION 1 - TERMS AND ABBREVIATIONS, CONT'D.**

**Day** - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

**Debit Account** - An account which consists of a pre-paid usage balance depleted on a real-time basis during each Debit Service call.

**Debit Card** - A card issued by the Company which provides the Customer with a Personal Identification Number and instructions for accessing the Carrier's network.

**Debit Service Call** - A service accessed via a "1-800" or other access code dialing sequence whereby the Customer or Authorized User dials all of the digits necessary to route a call. Network usage for each call is deducted from the available usage balance on a Company issued Debit Account.

**Dedicated Access Origination/Termination** - Where originating or terminating access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the Customer.

**Fusion** - Refers to Intercontinental Communications Group, Inc., d/b/a Fusion Telecom.

**Initial Usage Balance** - The amount of usage on a Debit Account upon issuance and before any depleting call activity.

**LEC** - Local Exchange Company.

**Marks** - A collective term to mean such items as trademarks, service marks, trade names and logos; copyrighted words, artwork, designs, pictures or images; or any other device or merchandise to which legal rights or ownership are held or reserved by an entity.

**Operator Dialed Surcharge** - A charge applying to calls made when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

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**SECTION 1 - TERMS AND ABBREVIATIONS, CONT'D.**

**Operator Station Call** - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

**Person to Person Call** - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

**Personal Identification Number** - A numeric or alpha-numeric sequence which uniquely identifies a travel card or debit card account.

**PSCM** - Public Service Commission of Missouri.

**Special Access** - See Dedicated Access.

**Renewal** - A method of replenishing a Debit Account's Available Usage Balance with additional minutes of usage as authorized and paid for by the Customer.

**Residential Customer:** In general, Residential Customers are those who have access lines that terminate at a private residence where a business listing is not employed in the telephone directory. Customers residing in college dormitory rooms, apartment complexes, hotels, etc. that subscribe to individual service are also considered Residential Customers.

**Sponsor** - A corporation or other legal entity that exclusively permits the use of its Marks to the company for use with telephone cards or other merchandise, and contracts with the company for the marketing of the services described herein.

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**SECTION 1 - TERMS AND ABBREVIATIONS, CONT'D.**

**Special Access** - Where access between the Subscriber or Customer and the interexchange carrier is provided on dedicated circuits. The cost of Special Access is billed to the Customer by the local exchange carrier, or other approved access provider.

**Subscriber** - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of transient third party Customers or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber is also a Customer under the terms of the tariff.

**Switched Access** - Where access between the Customer and the Carrier is provided on local exchange company circuits capable of accessing the local switched network. The cost of switched Feature Group access is billed to the Carrier.

**Terminal Equipment** - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

**Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

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## SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of Fusion

Fusion's services and facilities are furnished for communications originating at specified points within the state of Missouri under terms of this tariff.

Fusion installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. Fusion may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities (such as the local exchange company), when authorized by the Customer, to allow connection of a Customer's location to the Fusion network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise specified in this tariff, and are available twenty-four (24) hours per day, seven (7) days per week.

### 2.2 Limitations

**2.2.1** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.

**2.2.2** Fusion reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.2 Limitations, Cont'd.**

- 2.2.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4** All facilities provided under this tariff are directly or indirectly controlled by Fusion and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6** The Company does not offer to process local emergency calls, "911" or intraLATA operator calls. Such calls are routed directly to the serving local exchange carrier. InterLATA operator assisted calls will be routed to, and handled and billed by, the underlying interexchange carrier at that carrier's tariffed rates. In the event that an emergency call is processed for any reason, no charges will apply if placed to recognizable, authorized civil authorities.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

**2.4 Liabilities of the Company**

**2.4.1** Fusion's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

**2.4.2** The Company shall not be liable for any claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.4 Liabilities of the Company, Cont'd.**

- 2.4.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4** The Company shall not be liable for any defacement of or damages to the premises of a Customer or Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.
- 2.4.5** The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Debit Cards or Personal Identification Numbers issued for use with the Company's services. Nor will the Company be liable for any claim, loss or refund on any unused balance remaining on a Debit Card provided to a Customer before or after the expiration date assigned to each Debit Account.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.5 Deposits**

The Company does not normally require a deposit from the Customer. In the event that a deposit is required by the Company, it will be collected and maintained in accordance with Commission rules and regulations.

**2.6 Advance Payments**

The Company does not require advance payments from the Customer.

**2.7 Taxes and Fees**

**2.7.1** All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates. For pre-paid services, taxes and fees shall be included in the rates and charges stated in the Company's rate schedule for this service.

**2.7.2** The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for the use of their payphones to access the Company's service. The Company will submit these changes to the Missouri Public Service Commission for prior approval.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.8 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or other telecommunications device. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

**2.9 Installation**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.10 Payment for Service**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by Fusion. This includes payment for calls or services originated at the Customer's number(s); placed using a Debit Card as a form of payment regardless of the purchaser of the card or the originating location of the call; incurred at the specific request of the Customer. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Payments for service provided in association with Company-issued Debit Accounts must be received by the Company or its authorized agent prior to the activation of the Customer's Debit Account. Terms of payment shall be subject to the rules of regulatory agencies, such as the Public Service Commission of Missouri. Any objections to billed charges or Debit Account depletions must be promptly reported to the Company or the Company's billing agent. Adjustments to Customer's bills or Debit Account Available Usage balance shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

The Customer shall be responsible for all calls placed via the Debit Account as the result of the Customer's intentional or negligent disclosure of their Personal Identification Number.

**2.11 Cancellation by Customer**

Customers may cancel service verbally or in writing at any time. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Charges may be avoided by dialing another carrier's access code. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms. For prepaid services, the Customer may cancel service by fully depleting the available balance of the Customer account and/or by not renewing a renewable account.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.12 Interconnection**

Service furnished by Fusion may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with Fusion's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

**2.13 Late Payment Charges**

Past due balances on business accounts are subject to a 1.5% late payment penalty.

**2.14 Return Check Charge**

The Company reserves the right to assess a return check charge of up to \$25.00 whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds. In addition, the Company reserves the right to place the Available Usage Balance for the Customer's Debit Account on hold until the check or draft clears or is paid.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.15 Refusal or Discontinuance by Company**

Fusion may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice to comply with any rule or remedy any deficiency:

- 2.15.1** For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.15.2** For use of telephone service for any other property or purpose than that described in the application.
- 2.15.3** For neglect or refusal to provide reasonable access to Fusion or its agents for the purpose of inspection and maintenance of equipment owned by Fusion or its agents.
- 2.15.4** For noncompliance with or violation of Commission regulation or Fusion's rules and regulations on file with the Commission, provided five (5) days' written notice is given before termination.
- 2.15.5** For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in extreme cases.
- 2.15.6** Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect Fusion's equipment or service to others.
- 2.15.7** Without notice in the event of tampering with the equipment or services owned by Fusion or its agents.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.15 Refusal or Discontinuance by Company, Cont'd.**

- 2.15.8** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Fusion may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.15.9** Without notice when necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.
- 2.15.10** When any governmental or regulatory condition imposed upon Fusion materially and negatively impacts the financial viability of the service, as determined by Fusion in its best business judgment.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.16 Credit Allowances for Interruption of Service**

Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.

**2.17 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

**2.18 Toll-free Services**

**2.3.1** The Company will make every effort to reserve toll-free (i.e., "800/888") vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.

**2.3.2** The Company will participate in porting toll-free numbers only if the account balance is zero and all charges incurred as a result of the toll-free number have been paid.

**2.3.3** If a Customer who has received an toll-free number does not subscribe to toll-free service within 90 days, the Company reserves the right to make the assigned number available for use by another Customer.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.19 Operator Services**

Fusion services are available to Customers for a fee as described in the Rates section of this tariff, for direct dial, credit card, and automated collect operator assisted calls.

**2.19.1 Incomplete Calls**

Fusion does not bill for incomplete calls. The Company utilizes answer supervision to determine completeness of calls.

**2.19.2 Carrier Identification**

Fusion identifies itself to the billed party at the time of initial contact.

**2.19.3 Rate Information**

Upon request the Company quotes all rates and charges for its services. The Company will also disclose billing method and complaint resolution procedures upon request.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.19 Operator Services, Cont'd.**

**2.19.4 Notice**

When Fusion provides its operator assisted calling services to the public or transient End Users, the Subscriber is required to post a notice in plain view at each telephone location which automatically accesses Fusion's network. The notice shall include the following information:

- Fusion's name and address;
- a toll-free telephone number for bill and service dispute information;
- a statement that Fusion will quote rates upon request at no charge via a toll-free number;
- a statement informing End Users that they may access another interexchange telecommunications company from the traffic aggregator's location;
- instructions on how to reach the nearest emergency services provider at no charge;
- a statement that the Customer has the right to appeal any disputes concerning intrastate telephone calls to the Commission.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.19 Operator Services, Cont'd.**

**2.19.5 Non-Blocking of other carriers**

Fusion will not take any action or enter into any arrangement which restricts Customer selection among competing interexchange telephone companies or which restricts Customer access to competing providers of intrastate operator assisted communications services, except for service provided exclusively for the use of inmates in prison/correctional facilities. Any entity which Fusion knows to be engaged in such action or arrangement will be considered in violation of contract.

**2.19.6 Billing**

Fusion shall be listed on the local exchange company bill if the LEC has multicarrier billing ability.

**2.19.7 Calling Card/Travel Card Verification**

Fusion will employ reasonable calling card/travel card verification procedures which are acceptable to the companies issuing the cards.

**2.19.8 Transfer of Calls**

Upon request, Fusion will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.

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### SECTION 3 - DESCRIPTION OF SERVICE

#### 3.1 General

Service is offered to residential or business Customers and is available on a presubscription basis from equal access originating end offices only. When a Customer elects to use Travel Card or Debit Card service, calls may be initiated from any location from which the caller can dial the appropriate access codes.

#### 3.2 Timing of Calls

- 3.2.1 Long distance usage charges are based on usage of Fusion's service. The Company will determine that a call has been established through industry standard answer detection methods, including hardware answer detection.
- 3.2.2 Chargeable time for a call ends upon disconnection by either party.
- 3.2.3 The minimum call duration, initial period and billing increments for billing purposes are specified on a per-product basis in Section 3.4 of this tariff.
- 3.2.4 No charges apply for incomplete calls. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon notification, investigate the circumstances of the call and issue a credit when appropriate.
- 3.2.5 Should a call originate in one rate period and terminate in another rate period the entire call will be billed by the rates in effect at the time of connection based on the originating rate period.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**

**3.3 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the serving wire centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**

**3.4 Miscellaneous Rates and Charges**

**3.4.1 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access The Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**

**3.5 Service Offerings**

**3.5.1 Switched Outbound Service**

Switched Outbound Service is available to Customers for outbound calling via Customer-provided local exchange company provided switched access. Billing increment is eighteen (18) seconds with an initial period for billing purposes of six (6) seconds for Business Customers, and sixty (60) seconds initial and additional for Residential Customers. Rates are not mileage sensitive. A monthly Calling Plan Charge applies in addition to usage rates.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**

**3.5 Service Offerings, Cont'd.**

**3.5.2 Operator Assisted Service**

The Company provides the Customer operator assisted services to aggregator locations on a per call service charge basis. In addition to the per call service charge, mileage-sensitive usage rates apply. The Company's operator services are accessible on a twenty-four (24) hour per day seven (7) days per week basis.

The use of the Company's operator services allows the Customer to select from the special call handling or billing arrangements specified within. Call rates and applicable service charges will be assessed to the call originator, the called party's telephone number based on the call type (i.e. operator dialed, collect, third party billed, credit card billed or Customer dialed credit card billed without the use of an operator's assistance) initiated by the call originator and the appropriate acknowledgment of other parties, where applicable.

The Company offers many operator service rate plans depending upon the needs of a particular Aggregator location.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**

**3.5 Service Offerings, Cont'd.**

**3.5.3 Dedicated Outbound Service**

Dedicated Outbound Service is designed primarily for business Customers. Billing increment is eighteen (18) seconds with an initial period for billing purposes of six (6) seconds for Business Customers, and sixty (60) seconds initial and additional for Residential Customers. Calls originate from Customer-provided dedicated access lines. Rates are not mileage or time-of-day sensitive and do not include charges for facilities from the Customer location to the carrier Point of Presence (POP). A monthly Calling Plan Charge applies in addition to usage rates.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**

**3.5 Service Offerings, Cont'd.**

**3.5.4 Switched Inbound Service**

Switched Inbound Service is available to business and residential subscribers for incoming calls. Calls originate from any interstate or intrastate location over a toll-free number and terminate to a Customer-provided switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Billing increment is eighteen (18) seconds with an initial period for billing purposes of six (6) seconds for Business Customers and sixty (60) seconds initial and additional for Residential Customers. A monthly Calling Plan Charge applies in addition to usage rates.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**

**3.5 Service Offerings, Cont'd.**

**3.5.5 Dedicated Inbound Service**

Dedicated Inbound Service designed primarily for business Subscribers for incoming calls. Calls originate from any interstate or intrastate location over a toll-free number and terminate to a Customer-provided dedicated access line. Call charges are billed to the subscriber rather than to the originating caller. Billing increment is eighteen (18) seconds with an initial period for billing purposes of six (6) seconds for Business Customers and sixty (60) seconds initial and additional for Residential Customers. A monthly Calling Plan Charge applies in addition to usage charges.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**

**3.5 Service Offerings, Cont'd.**

**3.5.6 Travel Card Service**

Travel Card Service is available to Business and Residential Customers. Calls are originated by dialing a toll-free access number, followed by the terminating telephone number and personal identification number. Calls may originate from standard residential, business, hotel or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in sixty (60) second increments. The minimum call duration for billing purposes is sixty (60) seconds. Cards are offered in different combinations of rate per minute and rate per call.

**.1 Option 1**

Call charges include per minute usage charges and per call service charges based on Customer preference.

**.2 Option 2**

Customers pay a monthly Service Plan Charge in addition to usage. The Public Telephone Surcharge does not apply.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**

**3.5 Service Offerings, Cont'd.**

**3.5.7 Debit Card Service - I**

Debit Card Service - I is a Debit Card service available to residential and business Subscribers for placing calls while away from home or office. Calls are originated by dialing an access number printed on the card, followed by an account identification number and personal identification number. Debit card accounts maintain a balance which is depleted on a real-time basis as calls are placed. Customers are notified of their remaining account balance at the beginning of each call. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Debit Card Service - I is available twenty-four (24) hours a day, seven (7) days per week. The number of available cards is subject to technical limitations. Cards will be offered to Customers on a first come, first served basis.

**A. Exclusions**

1. Calls to 500, 700, 800 and 900 numbers
2. Calls requiring the quotation of time and charges
3. Air to ground and High seas services

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**

**3.5 Service Offerings, Cont'd.**

**3.5.7 Debit Card Service - I, Cont'd.**

**B. Service Availability**

1. All calls must be charged against an Debit Card that has sufficient available balance.
2. A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call. The Customer will be requested to enter another valid Debit Card number in order to continue the call or can recharge their current card.
3. Calls in progress will be terminated by the Company if the balance on the Debit Card is insufficient to continue the call and the Customer fails to recharge their card number or enters another valid Debit Card prior to termination.
4. Payment for the Debit Card and any Available Usage in a Customer's Debit Account is non-refundable.

**C. Service Options**

The Company offers a variety of debit card rate plans based on a Customer's desired calling patterns.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**

**3.5 Service Offerings, Cont'd.**

**3.5.7 Debit Card Service - I, Cont'd.**

**C. Service Options, Cont'd.**

- .1 America Calling Card - The per minute and per call rate is dependent upon the volume of cards committed to be purchased within one year.
- .2 World Calling Card - A general card for Customers with international calling patterns
- .3 Asia Card - A card targeted to Customers with substantial calling to Asian countries.
- .4 Mexico Cards - Cards targeted to Customers with substantial calling to Mexico
- .5 Cuba Card - A card targeted to Customers with substantial calling to Cuba
- .6 South America Card - A card targeted to Customers with substantial calling to Central and South American countries.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**

**3.5 Service Offerings, Cont'd.**

**3.5.8 Debit Card Service - Sponsor Program**

The Debit Card Sponsor Program is offered to organizations or commercial entities for distribution to their members or patrons. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Carrier's debit card accounts at reduced rates or free of charge to end users for promotional purposes. At the option of the sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**

**3.5 Service Offerings, Cont'd.**

**3.5.9 Call 4 Less Service**

Customers may access the Company's network through a toll free access code. Calls are billed in one (1) minute increments with an initial period for billing purposes of one (1) minute. Calls are time-of-day sensitive with the following time of day rate periods in effect.

PEAK: 7:00 am up to but not including 7:00 pm  
Monday through Friday

OFF PEAK: 7:00 pm up to but not including 7:00 am  
Monday through Friday

WEEKEND: 7:00 am up to but not including 7:00 pm  
Saturday and Sunday.

**.1 Call 4 Less Debit Card**

This card operates under the same terms and conditions as the Company's Debit Card Service - I.

**.2 Call 4 Less Operator Assistance**

Customers may dial into the company's toll free platform and place a call requiring operator assistance. Billing mechanisms available include automated collect, operator station person-to-person third party billed, local exchange company card and credit card.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D.**

**3.5 Service Offerings, Cont'd.**

**3.5.10 Directory Assistance**

Directory Assistance is available to Customers. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

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**SECTION 4 - RATES**

**4.1 General**

If a Customer or Subscriber purchases more than one Fusion service, the cumulative monthly billing for all services will be used to determine the rate for each service. Customers with cumulative billing of less than \$50.00 will be charged a \$5.00 bill processing fee.

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**SECTION 4 - RATES, CONT'D.**

**4.2 Rate Periods**

Unless otherwise specified in this tariff, the following rate periods apply to all services subject to time of day discounts:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD					EVE	
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* Up to but not including.

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**SECTION 4 - RATES, CONT'D.**

**4.3 Miscellaneous Rates and Charges**

**4.3.1 Public Telephone Surcharge**

Rate per Call:        \$0.35

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings**

**4.4.1 Switched Outbound Service**

Billing increment is eighteen (18) seconds with an initial period for billing purposes of six (6) seconds for Business Customers, and sixty (60) seconds initial and additional for Residential Customers.

Per Minute Usage Charge: \$0.1961

Monthly Calling Plan Charge: \$1.99

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings, Cont'd.**

**4.4.2 Operator Assisted Service**

**Rate Plan No. 500**

Usage Rates

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
All	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000

Per Call Service Charges

	<u>Automated</u>	<u>Operator Assisted</u>
Calling Card	\$1.15	\$3.95
Collect	\$2.45	\$3.95
Third Party Billed	\$3.95	\$3.95
Person-to-Person	\$6.50	

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings, Cont'd.**

**4.4.2 Operator Assisted Service , Cont'd.**

**Rate Plan No. 562**

Usage Rates

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
All	\$0.4800	\$0.4800	\$0.4800	\$0.4800	\$0.4800	\$0.4800

Per Call Service Charges

	<u>Automated</u>	<u>Operator Assisted</u>
Calling Card	\$1.36	\$4.74
Collect	\$2.94	\$4.74
Third Party Billed	\$4.74	\$4.74
Person-to-Person	\$6.50	

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings, Cont'd.**

**4.4.2 Operator Assisted Service , Cont'd.**

**Rate Plan No. 564**

Usage Rates

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
All	\$0.5600	\$0.5600	\$0.5600	\$0.5600	\$0.5600	\$0.5600

Per Call Service Charges

	<u>Automated</u>	<u>Operator Assisted</u>
Calling Card	\$1.61	\$5.53
Collect	\$3.43	\$5.53
Third Party Billed	\$5.53	\$5.53
Person-to-Person	\$6.50	

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings, Cont'd.**

**4.4.2 Operator Assisted Service , Cont'd.**

**Rate Plan No. 900**

Usage Rates

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
All	\$0.9900	\$0.9900	\$0.9900	\$0.9900	\$0.9900	\$0.9900

Per Call Service Charges

	<u>Automated</u>	<u>Operator Assisted</u>
Calling Card	\$2.20	\$4.50
Collect	\$2.25	\$4.50
Third Party Billed	\$3.00	\$4.50
Person-to-Person	\$4.90	

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings, Cont'd.**

**4.4.2 Operator Assisted Service , Cont'd.**

**Rate Plan No. 901**

Usage Rates

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
All	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

Per Call Service Charges

	<u>Automated</u>	<u>Operator Assisted</u>
Calling Card	\$2.20	\$4.50
Collect	\$2.25	\$4.50
Third Party Billed	\$3.00	\$4.50
Person-to-Person	\$4.90	

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings, Cont'd.**

**4.4.2 Operator Assisted Service , Cont'd.**

**Rate Plan No. 902**

Usage Rates

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
All	\$0.7900	\$0.7900	\$0.7900	\$0.7900	\$0.7900	\$0.7900

Per Call Service Charges

	<u>Automated</u>	<u>Operator Assisted</u>
Calling Card	\$2.20	\$4.50
Collect	\$2.25	\$4.50
Third Party Billed	\$3.00	\$4.50
Person-to-Person	\$4.90	

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings, Cont'd.**

**4.4.2 Operator Assisted Service , Cont'd.**

**Rate Plan No. 903**

Usage Rates

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute	Initial Minute	Addl. Minute
All	\$0.6900	\$0.6900	\$0.6900	\$0.6900	\$0.6900	\$0.6900

Per Call Service Charges

	<u>Automated</u>	<u>Operator Assisted</u>
Calling Card	\$2.20	\$4.50
Collect	\$2.25	\$4.50
Third Party Billed	\$3.00	\$4.50
Person-to-Person	\$4.90	

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings, Cont'd.**

**4.4.3 Dedicated Outbound Service**

Billing increment is eighteen (18) seconds with an initial period for billing purposes of six (6) seconds for Business Customers, and sixty (60) seconds initial and additional for Residential Customers.

Per Minute Usage Charge                      \$0.1196

Monthly Calling Plan Charge:                      \$1.99

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings, Cont'd.**

**4.4.4 Switched Inbound Service**

Billing increment is eighteen (18) seconds with an initial period for billing purposes of six (6) seconds for Business Customers and sixty (60) seconds initial and additional for Residential Customers.

Per Minute Usage Charge                      \$0.2015

Monthly Calling Plan Charge:                \$ 10.00

**4.4.5 Dedicated Inbound Service**

Billing increment is eighteen (18) seconds with an initial period for billing purposes of six (6) seconds for Business Customers and sixty (60) seconds initial and additional for Residential Customers.

Per Minute Usage Charge:                      \$0.1054

Monthly Calling Plan Charge:                \$10.00

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings, Cont'd.**

**4.4.6 Travel Card Service**

Calls are billed in sixty (60) second increments. The minimum call duration for billing purposes is sixty (60) seconds.

**.1 Option 1**

<u>Per Minute Rate</u>	<u>Per Call Charge</u>
\$ 0.25	\$ 0.00
\$ 0.19	\$ 0.25
\$ 0.14	\$ 0.50

**.2 Option 2**

Usage Rate Per Minute:	\$0.10
Per Call Connect Fee:	\$0.45
Monthly Service Plan Charge:	\$9.95

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings, Cont'd.**

**4.4.7 Debit Card Service - I**

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute.

- .1 America Calling Card - The per minute and per call rate is dependent upon the volume of cards committed to be purchased within one year.

<u>Volume</u>	<u>Per Minute Rate</u>	<u>Per Call Rate</u>
Less than \$50,000 per month	\$0.075	\$0.39
Greater than \$50,000 per month	\$0.049	\$0.39

- .2 World Calling Card - A general card for Customers with international calling patterns

<u>Per Minute Rate</u>	<u>Per Call Rate</u>
\$0.089	\$0.49

- .3 Asia Card - A card targeted to Customers with substantial calling to Asian countries.

<u>Per Minute Rate</u>	<u>Per Call Rate</u>
\$0.075	\$0.39

- .4 Mexico Cards - Cards targeted to Customers with substantial calling to Mexico

	<u>Per Minute Rate</u>	<u>Per Call Rate</u>
Option 1	\$0.12	\$0.00
Option 2	\$0.10	\$0.49

- .5 Cuba Card - A card targeted to Customers with substantial calling to Cuba

<u>Per Minute Rate</u>	<u>Per Call Rate</u>
\$0.084	\$0.39

- .6 South America Card - A card targeted to Customers with substantial calling to Central and South American countries.

<u>Per Minute Rate</u>	<u>Per Call Rate</u>
\$0.085	\$0.39

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings, Cont'd.**

**4.4.8 Debit Card Service - Sponsor Program**

Usage Rate: \$0.60/Per Minute

Surcharge: \$0.25/Per Call

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings, Cont'd.**

**4.4.9 Call 4 Less Service**

Calls are billed in one (1) minute increments with an initial period for billing purposes of one (1) minute.

**.1 Call 4 Less Debit Card**

Per Minute Rate: \$0.25  
Per Call Charge: \$0.00

**.2 Call 4 Less Operator Assistance**

	<u>Peak</u>	<u>Off-Peak</u>	<u>Weekend</u>
Per Minute Rate:	\$0.45	\$0.10	\$0.35

**Operator Handling Charges:**

	<u>Per Call</u>
Automated Collect	\$1.70
Operator Station	\$2.40
Person to Person	\$6.45
Third Party Billed	\$2.40
LEC Card	\$0.90
Operator Assisted Calling Card	\$2.40
Commercial Credit Card	\$2.40

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**SECTION 4 - RATES, CONT'D.**

**4.4 Service Offerings, Cont'd.**

**4.4.10 Directory Assistance**

Per Call Charge:	\$ 1.10
Directory Assistance Call Completion:	\$0.35

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